

## Zaini (LKK Auto)

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**From:** Zaini (LKK Auto)  
**Sent:** Monday, 20 November, 2017 5:51 PM  
**To:** 'Tang, Shu Shi (VWG Singapore)'  
**Cc:** 'Tan, William (VWG Singapore)'; Hsiao Tong (LKKAuto); Mei Kwan (LKKAuto)  
**Subject:** RE: REQUEST DIRECT SETTLEMENT FOR SLU3633B & SKP5915M ON 15/11/2017  
\*\*CC3/AIG17021983/ka3

Your Ref: SLU 3633B  
Our Ref: CC3/AIG17021983/ka3

“WITHOUT PREJUDICE”

Dear Sir/Madam,

### ACCIDENT INVOLVING VEHICLES SKP 5915M AND SLU 3633B ON 15/11/2017

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Zaini Kusaini** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841-2132 | email: [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com) | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 17 November, 2017 3:20 PM  
**To:** 'Tang, Shu Shi (VWG Singapore)'  
**Cc:** 'Tan, William (VWG Singapore)'; Admin A; CS A Team; assignments  
**Subject:** RE: REQUEST DIRECT SETTLEMENT FOR SLU3633B & SKP5915M ON 15/11/2017 \*\*CC3/AIG17021983/ka3

Dear Shu Shi,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Zaini at 6841 2132.

Our respective case handler will look into the matter and revert to you in due course.

Best Regards,