LUSY EYOT	A CONTRACT OF THE PARTY OF THE	ASSIGNME	NT (Office)						
Lion (Lesson	Pearlyn Kang	of	MSU1	Date/Time	17-11-7017 9-219m				
Estimated Co	etJ		Bill to:						
	s/TP RES / OD RES / EV. chicle No: 96	Y 7657U		Insured:					
at Workshop	m/sV	llasulagen		Tel:					
of	ווכ	7 Alexandra	Roud						
Policy No:_	28956563 AVW	The state of the s	Claim No:	535344					
Sum Insured:			Excess:	di Ituano					
Make of Veh (Client's Recor	d)			D.O.A	31.102017				
	/ REP. / REV 24 HRS			H.O.D.E	ndorsement:				
Date/Time:	17-11-2017 9300m Pe	rson Contacted: _	104; 1	Vehicle IN	LOUT				
Date/Time	Action/Instruction (Stry 7657U - x) Estimate							
	Sent pieli though menmen								
	Authorize april 8:	Afron coming	r breceed	and excess					

RE	CEIVED 1 5 DEC	2017 EIVED 2	0 DEC 2017		•	V
ste/Time, File Pass to?	: Preli. Report		s Of Repair:	9		
-typust	: Final Report	Res	survey No. of Trip:	-1	Survey Fee: Transportation:	300
		Add Fee:	Site Insp (\$) _S+RS_S	
	- X		: Interview (\$) Phoms	10
eport Format :	OD - WERIMEN		Tech Invs (\$) Others	
ump-Sum / I.B.I; (\$	8940.52		: Weekend (\$) .	
					TOTAL	30



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Internati	onale Des Experts En Autom	obile
MS	IG INSURANCE (8	SINGAPORE) PTE LTD	Ref : CS/MSG170219	959/R1rb
	RAFFLES QUAY 1-01 HONG LEON	G BLDG SINGAPORE 048581	Date: 17-11-2017 Code: MSG	
1.		Policy Particul	lars :- OWN DAMAGE	
	Insured Veh.		Veh. Inspected	SGY 7657U
	Policy No.	28956563AVW	Coverage (\$)	0.00
	Claim No.	535344	Excess (\$)	1,500.00
	Assign From	MERIMEN (PEARLLYN KANG)	Assign Date	17/11/2017
2.		Vehicle Parti	culars & Condition	
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	8.	Steering	
	Brakes		Modification	
	General			
3.		Conditi	ions of Tyres	
		Size	Make	Balance
_	R/H Front Tyre			mm
_	L/H Front Tyre			mm
	R/H Rear Tyre			mm
_	L/H Rear Tyre			mm
65		Description	on of Damages	
5.		Genera	Information	
	Accident Date	31/10/2017	Inspection Date	17/11/2017
	Survey held at	VOLKSWAGEN GROUP SINGA		
		247 ALEXANDRA ROAD SINGAPORE 159934	reporting to a color	
ia.		Re	emarks	
	A)THE MARKET V B)IN ACCORDANCE	ALUE IS S\$(EST. AVER DE TO YOUR INSTRUCTIONS, W	AGE) E HAVE AUTHORISED RF	PAIRS.

...CLAIM SUBFOLDER...(New Assignment)

Case	Notified	Est Submitted	Adj Assigned	Adj Rot	Adj Submitted	Ins Authord	Status	
Main	15 Nov 2017		17 Nov 2017 09:21 Assign				New Assign Cancel Case	C1/4/1
	Main	Re	ference		Claim Details	Docum	ents	Show All
	UBFOLDER DET		- 15 2350000	or Tall 11	597903524	[Created	by insurer]	
Insured: Vehicle f		SGY7657U	5, ID: 5760080	ZG, Tell +1	Date of Loss:	31/10/2017	7 13:00 - :59	
Vehicle Reg. No.:		OD / 535344			Policy/Cover Nate No		28956563AVW (Comprehensive) Coverage: 15/05/2017 - 14/05/2018	
	2				Excess:	5\$1,500.00		
Repairer	1	Volkswagen (Centre Singapor	e (Alexand	ra) 247 Alexandra Road	, 159934 Alexand	ira - Tei: 64748:	288
	Insurer:	MSIG Insurar 6594 25883	nce (Singapore)	Pte. Ltd. (4Q) - Tel: +65 6827 78	68 [Handled by	Pearllyn Kan	Yen Lin -
Adjuster	1	LKK Auto Con	sultants Pte Lte	d (HQ) - Tel	6256-3561 [Imm.	Advice due 18	3/11/2017]	
	the state of the s							

ASSOCIATED MAIL R	CETVED						View All	Compose C	ase Mail
There are no mail for this									
E ALL ASSOCIATED TA	sks				View All	Search Tasks	Create f	vew Task	Complet
Due Date Priority	Type	Task Group	Subject	Handler	Assigned	By Complet	ed On	Created On	Done

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

MSIG Insurance (Singapore) Pte. Ltd. To:

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Pearllyn Kang Yen Lin

Date: 20 Nov 2017

Preliminary Advice

Vehicle No

: SGY7657U

Accident Date

: 31/10/2017

Make

: VOLKSWAGEN SHARAN

Policy No.

: 28956563AVW

Assignment Date

: 17/11/2017

Excess

: S\$1,500.00

Date of Inspection

: 17/11/2017

Est. Duration of Repair

: 9.00

Inspection At

: VOLKSWAGEN CENTRE SINGAPORE (ALEXANDRA)

247 ALEXANDRA ROAD

SINGAPORE 159934

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	12,423.32
Revised Amount	:S\$	11,127.70
Check Items (Estimated)	:S\$	70.62
Total	:S\$	11,198.32

:S\$ Lump Sum Repair

Total Loss Consideration

New for Old Value	;S\$	
Pre-Accident Value	:S\$	146,000.00
COE / PARF Rebate	:S\$	76,269.00
Salvage Value	:S\$	
Margin for Repair	:S\$	69,731.00

Remarks

- (X) The vehicle is economical economical for repair.
- () The above survey was conducted on a 'without prejudice' basis.

Print Received Message

This mail is associated with:

*SGY7657U (535344)
OD
Oct 31 2017 1:00PM
[HO WEE BENG]
Volkswagen Centre Singapore

From

MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 20/11/2017 16:56 PM.

To

LKK_HQ

Subject

Alert - Adj Mandate Approved (S\$11198.32) - SGY7657U - Claim Handler: Pearllyn Kang Yen Lin

Approved:11198.32:CHECK ITEMS TO BE VERIFIED AND CONFIRMED.

Janice Lee (LKKAuto)

From:

Janice Lee (LKKAuto)

Sent:

Tuesday, November 21, 2017 3:11 PM

To:

Kong, Charmaine (VWG Singapore)

Cc:

Cheong, Pearlyn (VWG Singapore); Wong, Meiy (VWG Singapore); 'Ong, Germaine

(VWG Singapore)'; SUR

Subject:

SGY 7657U MSIG OD

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle SGY 7657U (excess \$1,500/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Janice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Singapore NRIC
Owner ID	0802G
Vehicle Details	
Vehicle No.	SGY7657U
Vehicle to be Exported	No
Intended De-registration Date	20 Nov 2017
Vehicle Make	VOLKSWAGEN
Vehicle Model	SHARAN 2.0 TSI 7N24MY
Primary Colour	Brown
Manufacturing Year	2017
Engine No.	DED010647
Chassis No.	WVWZZZ7NZHV230440
Maximum Power Output	162.0 kW (217 bhp)
Open Market Value	\$34,816.00
Original Registration Date	15 May 2017
First Registration Date	15 May 2017
Transfer Count	0
Actual ARF Paid	\$40,743.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	14 May 2027
PARF Rebate Amount	\$30,557.00
Intended COE Rebate Details	
COE Expiry Date	14 May 2027
COE Category	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$48,209.00
COE Rebate Amount	\$45,712.00
Total Rebate Amount	\$76,269.00

The information contained herein is correct as at 20 Nov 2017

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

EMail Address

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any false reporting may be referred to the Police for Investigation.

- This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

THE RESERVE TO THE RE	ACCIDENT STATEMENT
Date Of Report	31/10/2017 18:21
Date Of Accident	31/10/2017 13:45
Exact Location Of Accident	POTONG PASIR AVE 2 ENTRANCE TO CARPARK
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SGY7657U
Insured/Policyholder	
Name Of Registered Owner	HO WEE BENG
NRIC No	S7600802G
Email Address	HOWEEBENG@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-92323738
Alternative Phone No	OTHERS-92323738
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	SHARAN GP 2.0 TSI HL LOW
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	50504695
Driver	
Name of Driver	SHEE HOCK AI LING
NRIC No	S7636895C
Date Of Birth	12/11/1976
Occupation	INDOOR
Date Of Driving Pass	03/04/2002
Driving Experience	15 YEARS AND 6 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-92323738
Fax Number	
Contact Number	

SHEEHOCKAILING@YAHOO.COM.SG

Address

100

36 CHUAN DRIVE

Postcode

554862

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

SPOUSE

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Was any body injured in the Accident?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SJC1626D

Vehicle Make/Model/Colour

Details Of Properties

Name of Driver

MOHAMAD SHAFIE BIN MASKON

NRIC/Passport Number

S1457693B

Contact Number

Address

526 WOODLANDS DR 14 #03-461

Postcode

730526

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Details of Witness

Name

Phone Number

Email Address

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims:
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - [v] complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other thire parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Folicyholder's Signature Date & Time:

Driver's Signature

(If driver is not the policyhulder)

Date & Time

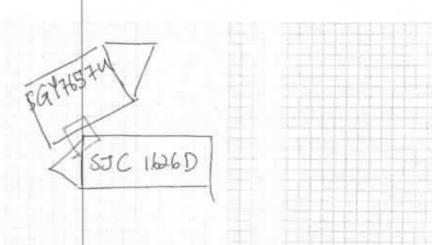
Reporting Centre Personnel's Signature

Name:

NBIC/FIN No.

21 001 2017

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

- Both cars were on	a one-way road leading to compark outs
The state of the s	the property to the base of
front of me.	opposite directions and stopped stationery in
Both stopped he leaving wheel to bypa	ard n't more bence, I steered my
Suddenly his car mon	ed of from his stationery position and hit
CLARATION	

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature Date & Time:

Oriver's Signature

(If driver is not the policyholder) Date & Time:

27 053

Reporting Centre Personnel's Signature Name:

NRIC/FIN No.:

a - 007 2077 /

O DESINGARDRE

PENTITY CARD NO. S7636895C



SHEE HOCK AT LING

司徒亚菱

CHINESE

12-15-1076 F

NINGAPORE

BEE1 40M 21 400 MM

RHEE HOCK VI TING

396898948 ----

HEBORFIC (E TOTAL ON IN ON INC FICENCE



-01

49221en

== S7636895C

23-03-2007

36 CHUAN DRIVE SWGAPORE 554882 HRIC No. 576368952

Date: 00/05/2017

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES!

Class 2 Motor Cars and Motor Traction the weight of which unlader does not exceed 2500 kilograms

NP-428A



MEIO Insurance (Singapore) Ph. Ltd. 4 Shenton Way 821-01 SGX Centre 2 Singapore Dillocr 7-te (55) 0207 7888 Fac (55) 5527 7807 Cir. Reg. No. 200412212G GST Reg. No. 28-0412212G

MOTOR INSURANCE COVER NOTE

Cover Note No. 50504695

The insured named in the Schedule below having proposed for insurance in respect of the Motor Vehicle described in the Schedule below the risk is hereby HELD COVERED in the terms of the Company's usual form of Policy applicable thereto for the period as stated below unless the cover be terminated by the Company by notice in writing in which case the insurance will thereupon cease and a proportionate part of the annual premium otherwise payable for such insurance will be charged for the time the Company has been on risk.

SCHEDULE

Agent No.

156346

Name of Insured

: HO WEE BENG

Make and Description of Vahicle: VOLKSWAGEN SHARAN 2.0 TSI HL

Vehicle Registration No.

Year of Manufacture

: 2017

Engine No.

1 DED010647

Chassis No.

1 WVWZZZ7NZHV230440

Capacity

: 1,984 Cubic Capacity

Cover Type

: Comprehensive

Sum Insured (SGD)

: Market Value

Period of Insurance

: One year from Date of Registration of the vehicle with

LTA

Excess (SGD)

: As Agreed

I/We hereby certify that this Covering note is issued in accordance with the Provisions of the Motor Vehicles (Third Party Risks & Compensation) Act (Cap. 189) and Part IV of the Road Transport Act, 1967 (Raleysia) or any Amendment, Act or Acts passed in substitution thereof.

Not will unless countersigned by the Company's Authorised Representative

MSIG Insurance (Singapore) Pte. Ltd. Authorised Insurers

Winner Consultages Pte. Ltd.

Amy Ler

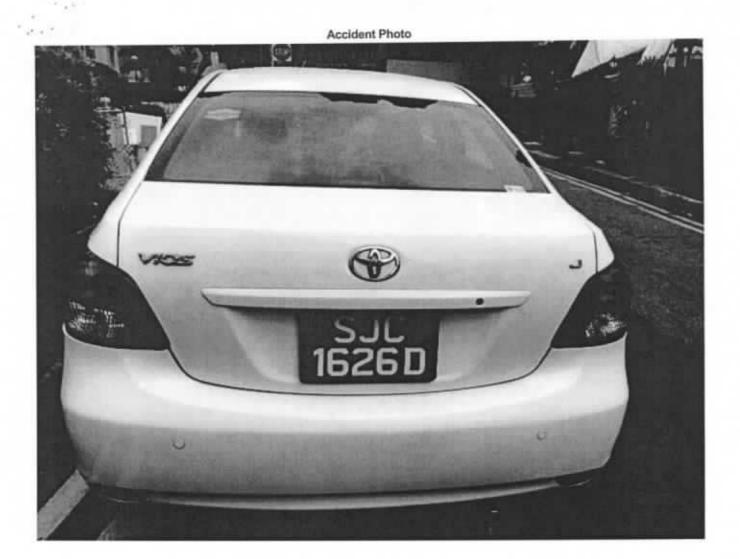
Senior Vice President, Agencies

Date of Issue: 09/05/2017

This covering note is valid for 30 days from the date of issue.

EWCPLANCHOD17050922306431

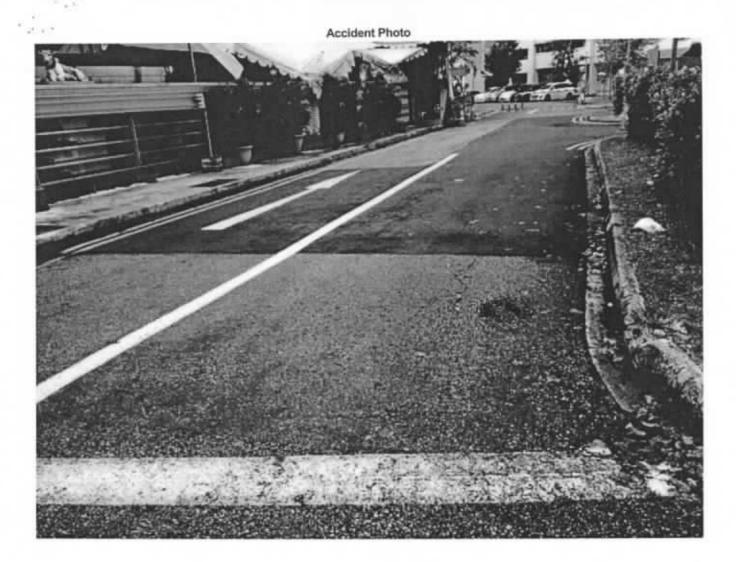




















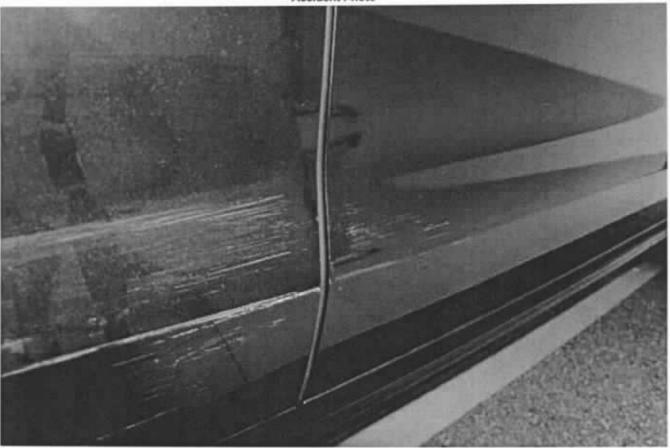




Accident Photo







Addendum Sheet Pg. 1



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE 6 Ruffles Quay #18-00 Singapore 045580
Tel (#S) 6224 0010 Fax (#S) 6224 0010
Operating Figure : Atlanday to Friday, 09:00 - 17:08
UEN: \$68550200 / 087 Feg. No... NAR08817785

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

	ADDENDOM
(A)	PARTICULARS OF PERSON MAKING THE AMENDMENTS:
	Original Report No : MV GS 17144 104 Vehicle Registration No: SGY 7657 U
	Name (as shown in MRIC): HO wer Beng NRIC/FIN/Passport No: 576008026
	(*Vehicle Drivery Vehicle Owner) (*) Please delete as appropriate
	Address : 3 CHUAN Drive Singapore 554867
	Contact (Tel) 97903524
	Email Address: howeabeing @ hotmail.com
	Date of Accident : 30/10(17 Time of Accident: 13-45 hrs
	Place of Accident : Petong Pasir Aug 2 entrance to compart
	InsuranceCompany: MS16
(8)	ADDITIONALINFORMATION / AMENDMENTS:
4.7	I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:
	The other party has not reported the accident and we
	· (la Herry
	(MSIG) meanwhile
	As the other party frame has not complied with the
	law to weport within 24 lows, we we prest using to
	pursue the damages from the other party and
	not offert our own policy.
	/ 2
	72
	18mg/
	Policyholder / Driver's Signature Reporting Centre Personnel's Signature Name:

PDI TUAS

breway: Minner

HO WEE BENG
2A HOUGANG STREET 11
#04-06
Singapore, 538752
Singapore

Singapore

Sw. 12/1/13,10 m

Phone No. Fax No. E-Mail

VAT Registration No. M20098505-2 199101494Z Tax No.

Service Quote

Customer No. Quote No.

CV036527

SER/QUO/1701819

QuoteDate Salesperson

01/11/17 Trever Koh

Page

1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make

Volkswagen Passeng

License No. SGY7657U Engine Code **Model Description**

Sharan GP 2.0 TSI HL LOW

VIN

WVWZZZ7NZHV230440

Labor Type

10

Mileage 8,418

Initial Registration

15/05/17

Engine No. DED 010647 Service Advisor Kong Charmaine

Sales Advisor Trever Koh

Model Code 7N24MY

	No.	Description	Qty.	UoM	Unit Price Amount	
Р	B&P ALEX LABOUR	R&R RIM & BALANCE	1	UNIT	50.00/	-
P	B&P ALEX LABOUR	LABOUR		UNIT	- 1900 2,375.00	
P	B&P ALEX PAINT	SPRAY PAINT	6	UNIT	-22 TO 3,000.00	
P	B&P RIM	B&P RIM -NETT Use of aftermarket rim	1	UNIT	101715602/2108:00	
P	B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT -NETT	1		/ 360.00/	-
P	B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	-1	Time Un	360.00	-
P	B&P MECH	ELECT WIRING & MECH COMPO	-1	Time Un	200.00	
P	B&P PARTS	RUBBER VALVE KEY IN PARTS NUMBER	1	Time Un	1.25 New 2.53	
		Sum Labor			8,447.53	
Р	7N0839718AD	DOOR SEAL	1	Pieces	442 20 ne 614.16	
P	7N0843108AL	RHR SLIDING DOOR	1	Pieces	2245A284 - 3,119.34	
P	7N0843866A	RUNNER	1	Pieces	X sue? 70.62	
P	7N0854950H GRU	RH REAR DOOR MOULDING COV	1	Pieces	12) 55 202 168.82	
P	7N0863801	SOUND ABS Sum Item	-1	Pieces	2.05 2.85	

PDI TUAS

PDI TUAS

HO WEE BENG 2A HOUGANG STREET 11 #04-06 Singapore, 538752

Singapore

Phone No. Fax No. E-Mail

VAT Registration No. M20098505-2

Tax No.

199101494Z

Service Quote

Customer No.

CV036527

Quote No.

SER/QUO/1701819

QuoteDate

01/11/17 Trever Koh

Salesperson Page

2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make

Volkswagen Passeng

License No.

SGY7657U Engine Code Model Description

Sharan GP 2.0 TSI HL LOW

WVWZZZ7NZHV230440

Labor Type

10

Mileage

8,418

Initial Registration

15/05/17

Engine No. DED 010647

Service Advisor Kong Charmaine

Sales Advisor

Trever Koh

Model Code

7N24MY

Sum Labor

8,447.53 3,975.79

Sum Item

12,423.32

Total 7% GST SGD

12,423.32

869.63

Total SGD Incl. GST

13,292.95

Explanations

P = Proportionately Charged

Payment Terms

No Credit

(45WL Hp 90010068

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- * Third party survey is on a "Without Prejudice" besis
- No illegal modification(s) is allowed
- Supplementary item(x) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Prevent by put

Service Order Confirmation

SERVICE ORDER NO: 1717/3109

CUSTOMER NO.: CV036827

CUSTOMER NAME: HO WEE BENG

TELEPHONE NO.:

ADDRESS: 2A HOUGANG STREET 11 #04-06

Singapore

VEH No.: SGY7657U

Order Date: 17/11/17

VIN NO.:

Reg Date: 15/05/17 KM: 11,136

MODEL: Sharan GP 2.0 TSI HL LOW MODEL NO.: 710-MY

WVWZZZ7ND+N230440 ENGINE NO:

	Ma.	DESCRIPTION	gty	MOIL	UNIT PRICE	DISC %	AMOUNT
	Labor						
10	BAP DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	360		560
2	BAP MECH	ELECT WIRING & MECH COMPONENT CHECK NETT		TU	200		200
3	BAP INSURANCE EXCESS	INSURANCE EXCESS / DEDUCTIBLE	1	ាប	-12500		-1,500
4	BAP WHEEL ALIGNMENT	BBP WHEEL AUGMMENT -NETT			360		560
5	BAP ALEX LABOUR	RAR RIM & BALANCE	1	UNIT	50		50
6.	BBP ALEX LABOUR	EABOUR	4	UNIT	475		1,900
7	BUP ALEX PAINT	SPRAY PAINT	4.5	UNIT	500		2,250
1	EXT00037	Tow SVC- Quality Recovery Services.		UNIT	0		0
8	EX700037	Tow SVC- Quality Recovery Services	1	UNIT	0		0
	Item						
10	7N0643108AL	AHR SLIDING DOOR		POS	3,119.34	28	2,245.82
11	790803801	SOUND ABS	t	PCS	2.85	.28	2.05
12	7N0839718AD	DOOR SEAL		POS	814.16	26	442.20
13	TN0854950H GRU	RH REAR DOOR MOULDING COVER	1	PDS	168.82	28	121.55
14	311601361	RUBBER VALVE	7	PCS	1.79	28	1.25
15	7N0601025C 8Z8	17" SYDNEY RIM ONLY	30	POS	1,399.38	28	1,007.55

SA: Kong Charmaine

Remarks: OD CLAIM

DOA 31/10/2017

SURVEYOR RABUL (LVI)

EXCESS \$1500

Service Order Confirmation

	DER NO: 171P3100					
USTOMER N	O.: CV09527					
JISTOMER N	HAME: HO WEE BENG					
LEPHONE						
ODRESS:	2A HOUGANG STREET	11 #04-06				
	Singapore					
EH N	o.: SGY7657U					
nder Date:	17/11/17					
eg Date:	1505/17	KM: 11,136				
N NO.:	WVWZZZ7NZHV236440	ENGINE NO:			SA	Kong Chamaine
ODEL:	Sharan GP 2.0 TSI HL LOW	MODEL NO.: 71G/MY				
				AUGUS SANSANIA		- Annabase
No.	DESCRIPT	ION	QTY	UOM UNIT PRICE	DISC %	AMOUNT
				TOTAL		7,440.52
				GST AMOUNT		520.64
				TOTAL AMOUNT		7,961.36
				2.000 3000 3000 3000 3		
		On Behalf Of "COMPANY"		Certified Goods!	Service received:	
		CHI DESIGN CO. COMPANY			amalio-direction	
		Authorized Signature			Custome	Hr.

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Print Received Message

This mail is associated with:

*SGY7657U (535344)

OD Oct 31 2017 1:00PM [HO WEE BENG]

Volkswagen Centre Singapore

From

Kang Yen Lin Pearllyn (MSIG_PKYL), sent on 15/12/2017 14:07 PM.

To

CC

LKK_HQ MSIG_SG; sur@lkkauto.com;assignments@lkkauto.com

Subject

Adjuster Report

Dear Sir/Mdm,

Volkswagen has submitted their final bill and supporting documents.

Please help to upload the adjuster report when ready.

Thank you.

With Regards, Pearllyn 6594 2588

Janice Lee (LKKAuto)

From:

Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>

Sent:

Friday, December 15, 2017 2:46 PM

To:

Janice Lee (LKKAuto)

Cc:

Kong, Charmaine (VWG Singapore); Wong, Meiy (VWG Singapore); Cheong, Pearlyn

(VWG Singapore)

Subject:

SGY7657U - FINALISATION

Attachments:

SGY7657U_OD.pdf; IMG_7209JPG; IMG_7210JPG; IMG_7211JPG; IMG_7212JPG

Dear Janice

Apologise that I miss out the finalisation copy to your office

9 working days

Please revert

Best Regards

Germaine Ong Insurance Service Advisor AfterSales

Volkswagen Centre Singapore 17 Tuas Ave 9 Singapore 639197

HP: +65 92361588 Germaine.ong@vw.com.sg http://www.vw.com.sg



...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	15 Nov 2017		17 Nov 2017 09:21 Edit Adj Rpt	S\$8,940.52 Edit Estimates	\$\$8,940.52 View Rpt		Pending for Survey Report Cancel Case
	Main	Refere	ence	Claim Detail	• 1	Documents	Show All
CLAIM S	UBFOLDER DET	AILS				[Created by in:	surer]
Insured:		HO WEE BENG	, ID: 57600802	G, Tel: +659790	3524		
Vehicle F	teg. No.:	SGY7657U		Date of Lo	sst	31/10/2017 13:0	0 - :59
Claim Ty	pe:	OD / 535344		Policy/Co	ver Note No.:	28956563AVW (Comprehensive) Coverage: 15/05/2017 - 14/05/2	
				Excess:		5\$1,500.00	
Repairer	1	Volkswagen C	entre Singapore	(Alexandra) 247	Alexandra Road,	159934 Alexandr	a - Tel: 64748288
Handling	Insurer:	MSIG Insuran Lin - 6594 258		Pte. Ltd. (HQ) - T	el: +65 6827 788	88 [Handled by	Pearllyn Kang Yen
	200	LKK Auto Con	sultants Pte Ltd	(HQ) - Tel: 6256-	3561 [Handled	by MOHD RASU	L] [Final Rpt
Adjuster		due 17/12/2	01/				
	ustodian:			e), NRIC: 57636	895C, Tel: +65	92323738	
Driver/C		SHEE HOCK AI	LING (40 / Femal	e), NRIC: 57636 xandra. Owner wa		The second secon	nk you.
Driver/C Adj Asg.	ustodian:	SHEE HOCK AI Survey on 17-1	LING (40 / Femal			ey and revert. Tha	nk you. Compose Case Mail
Driver/C Adj Asg. ASSOCIA • MSIG_	Remarks: ATED MAIL REC PKYL (15/12/201	SHEE HOCK AI Survey on 17-1 EIVED 7): Adjuster Rep	LING (40 / Femal 1-17 10am at Ale ort		ting. Please surve	view All	compose Case Mail
Driver/C Adj Asg. ASSOCIA • MSIG_ • MSIG_	Remarks: ATED MAIL REC PKYL (15/12/201 SG (20/11/2017)	SHEE HOCK AI Survey on 17-1 EIVED 7): Adjuster Rep : Alert - Adj Man	LING (40 / Femal 1-17 10am at Ale ort	xandra. Owner wa (S\$11198.32) - S	ting. Please survi	view All Com Handler: Pearl	Compose Case Mail
Driver/C Adj Asg. ASSOCIA • MSIG_ • MSIG_	Remarks: ATED MAIL REC PKYL (15/12/201	SHEE HOCK AI Survey on 17-1 EIVED 7): Adjuster Rep : Alert - Adj Man	LING (40 / Femal 1-17 10am at Ale ort	xandra. Owner wa	ting. Please surve	view All Com Handler: Pearl	ompose Case Mail

Claim Documents

*SGY7657U (535344) OD Oct 31 2017 1:00PM [HO WEE BENG] Volkswagen Centre Singapore

Video		1 per page		0	
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
1	31/10/17 18:58	Video - Accident [Linked Accident Report Documents]	0	Load MP4	
2	31/10/17 18:58	Video - Accident (Linked Accident Report Documents)	0	Load MP4	
Ass	essment Reports		1 per	page +	[2]
Νo		Volkswagen Centre Singapore (HQ)	Total Section 1	Thumbnail	Print
1	15/11/17 15:38	Accident Statement Addm. #1	0	Load HTM	
No		LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	20/11/17 15:58	Adjuster Immediate Advice	0	Load HTM	
Pho	otos/Images		3 per	page +	(V)
No		LKK Auto Consultants Pte Ltd (HQ)		Thumbnall	Print
1	15/12/17 16:06	General View	0	Load 3PG	J
2	15/12/17 16:06	General View	0	Load JPG	[7]
3	15/12/17 16:06	General View	0	Load JPG	1
4	15/12/17 16:06	General View	0	Load JPG	2
5	15/12/17 16:06	General View	0	Load JPG	U
6	15/12/17 16:06	General View	0	Load JPG	2
7	15/12/17 16:06	General View	0	Load JPG	7
В	15/12/17 16:06	General View	0	Load 3PG	12
9	15/12/17 16:06	General View	0	Load JPG	V
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11	15/12/17 16:06	General View	0	Load JPG	7
12	15/12/17 16:06	General View	0	Load JPG	[2]
13	15/12/17 16:06	General View	0	Load JPG	V
14	15/12/17 16:06	General View	0	Load JPG	V
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16	15/12/17 16:06	General View	0	Load JPG	(2)
17	15/12/17 16:06	General View	0	Load JPG	V
18	15/12/17 16:06	General View	0	Load JPG	V
19	15/12/17 16:06	General View	0	Load JPG	(4)
20	15/12/17 16:06	General View	0	Load 3PG	(V)
21	15/12/17 16:06	General View	0	Load JPG	[2]
22	15/12/17 16:06	General View	0	Load JPG	(2)
23	15/12/17 16:06	General View	0	Load JPG	12
24	15/12/17 16:06	General View	0	Load JPG	(V)
25	15/12/17 16:06	General View	0	Load JPG	7
25	15/12/17 16:06	General View	0	Load JPG	V
27	15/12/17 16:06	General View	0	Load JPG	7
28	15/12/17 16:06	General View	0	Load JPG	V
29	15/12/17 16:06	General View	0	Load JPG	120
30	15/12/17 16:06	General View	0	Load JPG	(V)

31	15/12/17 16:06	General View	0	Load JPG	W
32	15/12/17 16:06	General View	0	Load JPG	[2]
33	15/12/17 16:06	General View	0	Load JPG	[2]
34			0	Load JPG	(2)
35	15/12/17 16:06	General View	0	Load JPG	(2)
36	15/12/17 16:06	General View	0	Load 3PG	[2]
37	15/12/17 16:06	General View	0	Load JPG	2
38	15/12/17 16:06	General View	0	Load JPG	V
39	15/12/17 16:06	General View	0	Load 3PG	V
40	15/12/17 16:06	General View	0	Load JPG	V
41	15/12/17 16:06	General View	0	Load JPG	V
42	15/12/17 16:06	General View	0	Load JPG	4
43	15/12/17 16:06	General View	0	Load JPG	(V)
44	15/12/17 16:06	General View	0	Load JPG	12
45	15/12/17 16:06	Reinspection Photo	0	Load JPG	V
46	15/12/17 16:06	Reinspection Photo	0	Load JPG	V
47	15/12/17 16:06	Reinspection Photo	0	Load JPG	V
48	15/12/17 16:06	Reinspection Photo	0	Load JPG	(7)
	umentation		1 per	page #	[2]
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	(+ per	Thumbnail	Print
1	16/11/17 10:34	VW Estimate	0	Load PDF	7.7.7.
2	16/11/17 10:34	Email from VW to arrange survey - Meiy	0	Load PDF	
3	16/11/17 10:34	Enquire Transfer Fee	0	Load PDF	
4	16/11/17 10:34	Enquire Rebate	0	Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)		Thumbnail	Prin
1	16/11/17 16:05	Email - Survey Appt	0	Load PDF	
No.	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Prin
1	20/11/17 16:27	WORKSHOP ESTIMATE	0	Load PDF	

Linked Accident Report Documents

			v	iew Use Viewe	r
Vid	eo		1 per	page *	(V)
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
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Assessment Reports		is .	1 per	page *	V
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
1	31/10/17 19:38	Accident Statement	0	Load HTM	
2	15/11/17 15:37	Addendum Sheet	0	Lord TIF	
3	15/11/17 15:38	Accident Statement Addm. #1	0	Load HTM	
Pho	tos/Images		3 per	page 🕶	[0]
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
1	31/10/17 18:54	Accident Photo	0	Load JPG	V
2	31/10/17 18:54	Accident Photo	0	Load JPG	V
3	31/10/17 18:54	Accident Photo	0	Load 3PG	[V
4	31/10/17 18:54	Accident Photo	0	Load JPG	V
5	31/10/17 18:54	Accident Photo	0	Load JPG	12
6	31/10/17 18:54	Accident Photo	0	Load JPG	[2]
7	31/10/17 18:54	Accident Photo	0	Load JPG	2
В	31/10/17 18:54	Accident Photo	0	Load JPG	12
9	31/10/17 18:55	Accident Photo	0	Load 3PG	9
10	31/10/17 18:55	Accident Photo	0	Load 3PG	7

11	31/10/17 18:55	Accident Photo	0	Load JPG	V
12	31/10/17 18:55	Accident Photo	0	Load JPG	100
Doc	umentation		1 per	page *	[8]
	rumentation Finalized On	Volkswagen Centre Singapore (HQ)	1 per	page *	Print

Documents Checklist

DOCUMENTS CHECKLIST		Reset Save Print
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)		
	1	
	*	
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.		

LKK Auto Consultants Pte Ltd (Co.Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way, #21-01 SGX Centre 2.

4 Shenton Way, #21-01 SGX Centre 2 Singapore 068807 Our File No:

CS/MSG17021959/R1RBE2

Date:

22/12/2017

REFERENCE

Date of Loss:

Insured/Claimant:

HO WEE BENG

31/10/2017

Policy No: Nature of Claim: 28956563AVW OD

Claim No:

535344

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SGY7657U

Make & Model:

VOLKSWAGEN SHARAN, 2.0 TSI (A)

15/05/2017 (Man. Year: 2017)

Engine No: Chassis No: Odometer: DED010647

10783 km

WWZZZ7NZHV230440

Reg. Date: Colour:

Brown 1984 cc

Engine Capacity: Market Value/New Car Price:

S\$146,000.00

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable): Yes Engine Modification: Yes Footbrake (Serviceable): No Pre-accident Condition: Yes

Handbrake (Serviceable):

CONDITION OF TYRES
Front Tyre Size: 225/50 R17

225/50 R1/

Rear Tyre Size:

225/50 R17

Front Left Side: Front Right Side:

Continental 6 mm Continental 6 mm Rear Left Side: Rear Right Side: Continental 6 mm Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,078.32	3,820.52	2,257.80	37.15
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,345.00	5,120.00	1,225.00	19.31
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	12,423.32	8,940.52	3,482.80	28.03
- Excess (S\$)	1,500.00	1,500.00	0.00	0.00
(S\$)	10,923.32	7,440.52	3,482.80	31.88
+ GST 7.00/7.00% (S\$)	764.63	520.84	243.79	31.88
Nett Amount (S\$)	11,687.95	7,961.36	3,726.59	31.88

INSPECTION

Date of Assignment:

17/11/2017

Date Inspected:

17/11/2017 Inspected At:

Volkswagen Centre Singapore

(Alexandra)

247 Alexandra Road Singapore 159934

Estimated Period of Repair:

9.0 days

Adjuster: MOHD RASUL

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Referen	ce	
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 22 Dec 2017)
Parts:	M1-MPV	VOLKSWAGEN SHARAN 2.0 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:		no print-code for SGY7657U)
Validity:	These estimate numbers with t	es are valid only if they contain the print code (above) on all estimate pages, running page he END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values n	ot in reference catalogue are prefixed with an asterisk *.

Qty Part No.	Particulars	Condition	Repairer's	Amount
1	*B&P RIM	Scratched	2,100.00FS	*1,007.55FS
1	*RUBBER VALVE KEY IN PARTS NUMBER	Necessary	2.53FS	*1.25FS
1	*DOOR SEAL	Necessary	614.16FS	*442.20 FS
1	*RHR SLIDING DOOR	Bent	3,119.34FS	*2,245.92 FS
1	*RUNNER	Serviceable	70.62 FS	*-FS
1	*RH REAR DOOR MOULDING COV	Necessary	168.82 FS	*121.55 FS
1	*SOUND ABS	Necessary	2.85FS	*2.05 FS
chise part. S=SpcN	lett.			
		Total Parts (S\$)	6,078.32	3,820.52
	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	*B&P RIM *RUBBER VALVE KEY IN PARTS NUMBER DOOR SEAL RHR SLIDING DOOR RUNNER RH REAR DOOR MOULDING COV	**B&P RIM Scratched **RUBBER VALVE KEY IN PARTS NUMBER Necessary **DOOR SEAL Necessary **RHR SLIDING DOOR Bent **RUNNER Serviceable **RH REAR DOOR MOULDING COV Necessary **SOUND ABS Necessary **SOUND ABS Necessary	*B&P RIM Scratched 2,100.00 FS *RUBBER VALVE KEY IN PARTS NUMBER Necessary 2.53 FS *DOOR SEAL Necessary 614.16 FS *RHR SLIDING DOOR Bent 3,119.34 FS *RUNNER Serviceable 70.62 FS *RH REAR DOOR MOULDING COV Necessary 168.82 FS *SOUND ABS Necessary 2.85 FS *hise part. S=SpcNett.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommend	ed L	abour
-----------	------	-------

No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items			
1	R&R RIM & BALANCE	New	50.00	50.00
2	LABOUR	New	2,375.00	1,900.00
3	SPRAY PAINT	New	3,000.00	2,250.00
4	B&P WHEEL ALIGNMENT	New	360.00	360.00
5	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	360.00	360.00
6	ELECT WIRING & MECH COMPO	New	200.00	200.00
	Gross Labou	r Cost (S\$)	6,345.00	5,120.00
	Report was unsubmitted durin	a this print-out.		

< END OF ESTIMATES >