

REF: CS3 /msc717019271 /mlqb-1e2

Special Instruction:

HS: \$ 15600.00

ASSIGNMENT (Office)

From (Person): Lionel Tan of msb Date/Time: 09.11.2017

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

*Third Parties:*

Claimant:

Surveyor: Auto Performance

Workshop: Yellow Bus Workshop.

$$OD(\overline{TP \text{ Re-inspection}}) / \text{Evaluation}$$

To Inspect Vehicle No: 08 6763X Insured: GBA 8121C

at Workshop m/s Yellow Bus Workshop Tel: 9833 5843 (Dave)

of 160 Sim Ming Drive #01-07

Policy No: \_\_\_\_\_ Claim No: 532186

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 06-10-2017

(Client's Record)

17.11.2017 (Friday) @ 9.30am

Do Not Pin/Write.  
H.O.D. Emorsement/Date:

Date/Time: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle IN / OUT \_\_\_\_\_

Date/Time: \_\_\_\_\_ Confirmed with \_\_\_\_\_ Final Fig \_\_\_\_\_, \_\_\_\_\_ days (Red S \_\_\_\_\_ / \_\_\_\_\_ %; Original 14 days)

Date/Time: 22/11/14 Submit Final Fig \$ 9250, 14 days (Red \$ 6350 / 41 %; Original 14 days)

[illegible]

Para(1) : Parts found not replaced (To highlight *R or UB, LR, Etc*)

**Para(2) : Comments on consistency of damages (Parts Not Consistent : NC)**

RECEIVED 22 NOV 2017

**Para(3) : Nett Value**

Market Value :

Salvage Value :

Nett Value :

Inspected/  
Evaluated by:

Fee Charged:

Basic &amp; Add

Transport

## Photos

Others

Total

Date: \_\_\_\_\_

180

1) Date/Time \_\_\_\_\_ File Pass to \_\_\_\_\_

2) Date/Time File Return to

3) Date/Time \_\_\_\_\_ File Pass to \_\_\_\_\_

4) Date/Time File Return to

5) Date/Time \_\_\_\_\_ File Pass to \_\_\_\_\_

6) Date/Time File Return to






# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD			Ref : CS3/MSG17019271/M1gb-1	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581			Date : 16-11-2017	
			Code : MSG	
<b>1. Policy Particulars :- THIRD PARTY CLAIM (RESURVEY INSPECTION)</b>				
Insured Veh.	GBA 8121C		Veh. Inspected	CB 6763X
Policy No.			Coverage (\$)	0.00
Claim No.	532186		Excess (\$)	0.00
Assign From	LIONEL TAN		Assign Date	09/11/2017
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer	-		Steering	
Brakes			Modification	
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	06/10/2017		Inspection Date	17/11/2017
Survey held at	YELLOW BUS WORKSHOP 160 SIN MING DRIVE #01-07			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

**Nivitha (LKK Auto)**

---

**From:** Lionel Tan <lionel\_tan@sg.msg-asia.com>  
**Sent:** Thursday, 9 November, 2017 11:06 AM  
**To:** SUR; assignments@lkkauto.com  
**Subject:** FW: GS/17/4311/YW/sy Our Ref: 532186

Hi

Please see email below and confirm your availability.

Regards

Lionel Tan

11.09am  
VNI  
DVR

**From:** motor@kscgp.com [mailto:motor@kscgp.com]  
**Sent:** Wednesday, 8 November, 2017 6:12 PM  
**To:** Lionel Tan <lionel\_tan@sg.msg-asia.com>  
**Subject:** RE: GS/17/4311/YW/sy Our Ref: 532186

Dear Lionel,

We refer to your email dated 7 November 2017.

As requested, the re-inspection of CB 6763X has been scheduled as follows: -

Date: 17 November 2017 (Friday)

Time: 9.30 a.m.

Venue: Yellow Bus Workshop & Trading Pte Ltd, 160 Sin Ming Drive, Sin Ming Auto City, #01-07, Singapore 575722

Contact no: 9833 5843

Contact person: Dave Lim

Kindly confirm the above appointment, as soon as possible.  
Thank you.

Regards,  
See Yee  
Executive  
KSCGP Juris LLP  
10 Hoe Chiang Road  
#13-03A Keppel Towers  
Singapore 089315  
Tel: 6538 3611 / DID: 3152 0987 / Fax: 6538 3708  
Email: [motor@kscgp.com](mailto:motor@kscgp.com)

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----- Original Message -----

**From:** Lionel Tan [mailto:[lionel\\_tan@sg.msig-asia.com](mailto:lionel_tan@sg.msig-asia.com)]

**To:** [motor@kscgp.com](mailto:motor@kscgp.com)

**Sent:** Tue, 7 Nov 2017 08:18:44 +0000

**Subject:**

Dear See Yee,

We need to conduct a physical re-inspection to your client vehicle. Please let us know the date, time and place with at least 10 working days in advance.

Regards

Lionel Tan

**From:** [motor@kscgp.com](mailto:motor@kscgp.com) [mailto:[motor@kscgp.com](mailto:motor@kscgp.com)]

**Sent:** Tuesday, 7 November, 2017 3:49 PM

**To:** Lionel Tan <[lionel\\_tan@sg.msig-asia.com](mailto:lionel_tan@sg.msig-asia.com)>

**Subject:** RE: GS/17/4311/YW/sy Our Ref: 532186

Dear Lionel,

Thank you for your email of even date.

We enclose herein a copy of our letter of even date which was faxed to you earlier today, for your kind attention. Thank you.

Regards,  
See Yee  
Executive  
KSCGP Juris LLP  
10 Hoe Chiang Road  
#13-03A Keppel Towers  
Singapore 089315  
Tel: 6538 3611 / DID: 3152 0987 / Fax: 6538 3708  
Email: [motor@kscgp.com](mailto:motor@kscgp.com)

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----- Original Message -----

**From:** Lionel Tan [mailto:[lionel\\_tan@sg.msig-asia.com](mailto:lionel_tan@sg.msig-asia.com)]

**To:** [motor@kscgp.com](mailto:motor@kscgp.com)

**Sent:** Tue, 7 Nov 2017 06:21:45 +0000

**Subject:**

Without Prejudice

Dear Sirs

We acknowledge receipt of your letter dated 03 November 2017 with enclosures.

We shall reply to you soon.

By submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data for the purpose of assessing your claim. This may include disclosing and sharing your personal data with our service providers and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore, for the proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws (collectively, "the Purpose"). We may also need to disclose or share your personal data with service providers who are sited outside Singapore for the Purpose. If you do not agree to the above, kindly let us know immediately

Best Regards,

Lionel Tan

Executive, Claims Services (Motor)

Direct line +65 6643 1307 | Direct fax +65 6225 7402 | [lionel\\_tan@sg.msig-asia.com](mailto:lionel_tan@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us

on    



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This email has been scanned by the MxScan Email Security System.  
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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	07/10/2017 10:43
Date Of Accident	06/10/2017 15:50
Exact Location Of Accident	AT THE JUNCT OF FABER DR & JLN LEMPENG
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	CB6763X
<b>Insured/Policyholder</b>	
Name Of Registered Owner	IVAN KOH DENG HONG
NRIC No	S8917618B
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97952807
Alternative Phone No	OFFICE-97952807

### Vehicle Particulars

Manufacturer	TOYOTA
Model	HIACE
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own Insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	NO
Policy Number	5082596400-01
Cover Note Number	

### Driver

Name of Driver	TEO AH YANG
NRIC No	S0211090C
Date Of Birth	08/12/1952
Occupation	OUTDOOR
Date Of Driving Pass	14/09/1973
Driving Experience	44 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-85404754
Fax Number	
Contact Number	OFFICE-85404754
EEmail Address	NOEMAIL



Address	APT BLK 14 WOODLANDS DRIVE 70 #05-178
Postcode	730714
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	AFTER RAIN
Road Surface	WET

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO ATTACHED ATTENDED BY VIISHNU

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	UNABLE TO UPLOAD
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBA8121C
Vehicle Make/Model/Colour	NISSAN URVAN
Details Of Properties	
Name of Driver	LEE WEN HAN JUSTIN
NRIC/Passport Number	S8404975A
Contact Number	91261771
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

#### Details of Witness

Name	
Phone Number	
Email Address	

#### DETAILS OF INJURED PERSON 1

Name	TER BEE LIAN
------	--------------

Approximate Age	
Injuries Sustain	PAIN IN THE ARM AND KNECK
Injured person in which vehicle?	CB6763X
Were seat belts worn?	YES
Was injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The Issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the Insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the Information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

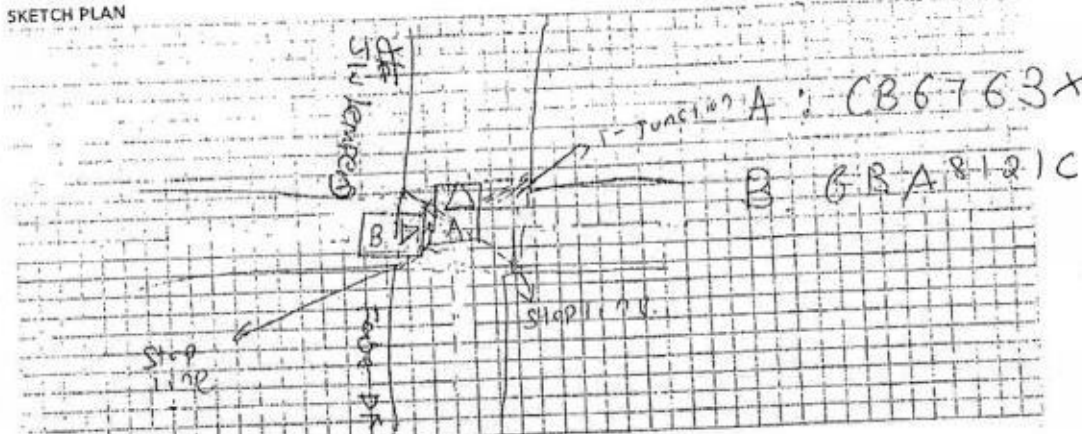
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: Vishnu Murugan  
NRIC/FIN No.: S9939477C

07/10/2017

SKETCH PLAN




DESCRIBE CIRCUMSTANCES OF THE ACCIDENT


At this place and time while I was travelling from  
Faber DR toward Jlu Lempeng, ~~to~~ driving toward the  
T-Junction, out of sudden vehicle B from minor Road  
Came out and hit ~~on~~ onto my LH side of my vehicle.  
And my vehicle was 90° swing  
  
The bus Driver and bus Aouty will consult the doctor later  
after the fact Incident.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

  
Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name: Vishnu Makavathana  
NRIC/FIN No.: S9 939477C

07/10/2017

160 SIN MING DRIVE SIN MING AUTO CITY #01-07 SINGAPORE 575722

REGISTRATION NO 201706505N TE 62661160 HP 08335843

Email: [workshop@yellowbus.com.sg](mailto:workshop@yellowbus.com.sg)

Bill No: INV00164

Vehicle No.: CB6763X

Date: 26/10/2017

[illegible]

YellowBus Workshop & Trading Pte Ltd  
ROC: 201706505N

# AUTO PERFORMANCE APPRAISAL

APA

## TAX INVOICE

Ivan Koh Deng Hong  
C/O Yellow Bus Workshop & Trading  
160 Sin Ming Drive  
Sin Ming AutoCity #01-07  
Singapore 575722

INVOICE NO : APA17001391

DATE : 24/10/2017

VEHICLE NO : CB6763X  
JOB REFERENCE NO : 17/001484  
ACCIDENT DATE : 06/10/2017  
SURVEY DATE : 09/10/2017

<u>DESCRIPTION</u>	<u>AMOUNT</u>
Survey Fees Inclusive Of Transportation	\$815.00
Photographs (\$1) Per Copies : 98	\$98.00

TOTAL AMOUNT : \$913.00

Notes :

All cheque payment should be "Crossed" and made payable to "Auto Performance Appraisal"

Auto Performance Appraisal



Blk 273A Bishan Street 24 #10-106, Singapore 571273  
Hp : 94301592 Fax : 66946463 Email : autoperformancelek@gmail.com  
Co.Reg. 53223011J



# AUTO PERFORMANCE APPRAISAL

APA

VEHICLE SURVEY REPORTS																																				
Ivan Koh Deng Hong C/O Yellow Bus Workshop & Trading 160 Sin Ming Drive Sin Ming AutoCity #01-07 Singapore 575722																																				
1	<b>Reference</b> Job Reference No : 17/001484 Claim No : - Claim Type : Third Party Accident Date : 06/10/2017 Survey Date : 09/10/2017 Survey Report Date : 24/10/2017																																			
2	<b>Particulars Of Vehicle</b> Vehicle Registration No : CB6763X Make & Model : Toyota Hiace Auto Vehicle Registration Date : 22/08/2011 Chassis No : JTFHT02P400077370 Engine No : Blocked Colour : Silver																																			
3	<b>Condition Of Vehicle And Tyres</b> <table border="0"> <tr> <td><u>Mileage (KM)</u></td> <td><u>Brakes</u></td> <td><u>Steering</u></td> <td><u>Modification</u></td> </tr> <tr> <td>295165</td> <td>Serviceable</td> <td>Serviceable</td> <td>None</td> </tr> <tr> <td colspan="4"> </td> </tr> <tr> <td><u>Tyres</u></td> <td><u>Make</u></td> <td><u>Size</u></td> <td><u>Balance (MM)</u></td> </tr> <tr> <td>Front RHS</td> <td>Michelin</td> <td>195R15C</td> <td>5</td> </tr> <tr> <td>Front LHS</td> <td>Michelin</td> <td>195R15C</td> <td>5</td> </tr> <tr> <td>Rear RHS</td> <td>Michelin</td> <td>195R15C</td> <td>6</td> </tr> <tr> <td>Rear LHS</td> <td>Michelin</td> <td>195R15C</td> <td>6</td> </tr> </table>				<u>Mileage (KM)</u>	<u>Brakes</u>	<u>Steering</u>	<u>Modification</u>	295165	Serviceable	Serviceable	None					<u>Tyres</u>	<u>Make</u>	<u>Size</u>	<u>Balance (MM)</u>	Front RHS	Michelin	195R15C	5	Front LHS	Michelin	195R15C	5	Rear RHS	Michelin	195R15C	6	Rear LHS	Michelin	195R15C	6
<u>Mileage (KM)</u>	<u>Brakes</u>	<u>Steering</u>	<u>Modification</u>																																	
295165	Serviceable	Serviceable	None																																	
<u>Tyres</u>	<u>Make</u>	<u>Size</u>	<u>Balance (MM)</u>																																	
Front RHS	Michelin	195R15C	5																																	
Front LHS	Michelin	195R15C	5																																	
Rear RHS	Michelin	195R15C	6																																	
Rear LHS	Michelin	195R15C	6																																	
4	<b>Description Of Damages</b> The vehicle sustained damages at left hand portion. (For information of damages please refer to Parts/Labour/Photographs attached)																																			
5	<b>Instruction</b> This survey was conducted entirely on a "WITHOUT PREJUDICE" basis, and we have not authorised any repair.																																			



# AUTO PERFORMANCE APPRAISAL

## Vehicle Assessment Reports

Annex A

Ref No : 17/001484

### Damage And Repair Cost Adjustment

<u>S/No</u>	<u>Qty</u>	<u>Parts Description</u>	<u>Comments/condition</u>	<u>Workshop Estimate (\$)</u>	<u>Our Assessment (\$)</u>
			<u>List Items</u>		
1	1	LH sliding door	Buckled	1,524.30	1,524.30 ✓
2	1	LH sliding door outer handle	Cut	163.50	163.50 ✓
3	1	LH sliding door glass	Shattered	886.40	886.40 ✓
4	1	LH sliding door glass rubber	Torn/cut	378.20	378.20 ✓
5	1	LH sliding door rubber	Torn	224.60	224.60 ✓
6	1	LH sliding door inner trim board	Deformed	652.30	652.30 ✓
7	1 set	LH sliding door inner trim board	Necessary	50.00	50.00 ✓
8	1	LH sliding door switch	Broken	126.50	126.50 ✓
9	1	LH sliding door guide	Cut/bent	62.00	62.00 ✓
10	1	LH sliding door lower roller	Bent	173.50	173.50 ✓
11	1	LH sliding door lower roller bracket	Bent	186.20	186.20 ✓
12	1	LH sliding door lower lock	Bent	421.40	421.40 ✓
13	1	LH sliding door centre roller	Bent	233.50	233.50 ✓
14	1	LH sliding door top roller	Reuse	189.60	-
15	1	LH sliding door front inner lock	Bent	441.20	441.20 ✓
16	1	LH sliding door front inner lock	Bent	56.00	56.00 ✓
17	1	LH sliding door rear inner lock	Bent	443.40	443.40 ✓
18	1	LH sliding door rear inner lock catch	Bent	56.00	56.00 ✓
19	1	LH sliding door rear inner central lock assy	Bent/malfunction	677.40	677.40 ✓
20	1	LH sliding door step panel top garnish	Broken	228.30	228.30 X N/A
21	1	LH side centre body panel	To repair	814.00	-
22	1	Rear LH body panel assy	Buckled	1,359.20	1,359.20 ✓
23	1	Rear LH body panel glass	Cut/scratched	856.70	856.70 ✓
24	1	Rear LH body panel glass rubber	Cut/necessary	397.60	397.60 ✓
25	1	Rear LH body panel sliding door rail	Deformed/bent	482.30	482.30 ✓
26	1	Rear LH body panel inner trim	Deformed	927.90	927.90 X N/A
27	1 set	Rear LH body panel inner trim board clips	Necessary	50.00	50.00 ✓
28	1	Rear LH body inner panel	Buckled	1,106.80	1,106.80 -
29	1	Cabin 1st row LH seat assy	Bent/broken	2,034.00	2,034.00 X N/A
30	1	Rear LH shock absorber	Reuse	164.20	164.20 X N/A
31	1	Rear axle assy	Bent	3,987.60	3,987.60 X N/A
32	1	Rear LH wheel hub & bearing	Bent/necessary	698.76	698.76 X N/A
33	1	Rear LH leaf spring	Bent	289.70	289.70 X N/A

# AUTO PERFORMANCE APPRAISAL

Annex A

## Vehicle Assessment Reports

34	1	Rear LH brake drum	Reuse	395.80	-
----	---	--------------------	-------	--------	---

Less discount 25%

	20,738.86	19,339.46
	5,184.72	4,834.87
Total :	15,554.15	14,504.60

### Special Nett Items

35	1	LH sliding door lower "SCHOOL BUS" sticker	Cut/damage	30.00	30.00 ✓
36	1 set	LH sliding door glass/rear LH body panel door glass sealant	Necessary	80.00	80.00 ✓
37	1	Rear LH tyre	Reuse	180.00	-
38	1 set	Rear LH wheel cover (C/w 1 set)	Deformed/broken	120.00	120.00 X N/N
39	1	Rear LH wheel rim	Cut/warped	200.00	200.00 X N/N
40	1 set	LH sliding door step wooden board and mat	Broken/torn	250.00	250.00 ✓ 150.

Total :	860.00	680.00
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Total Spare Parts :	16,414.15	15,184.60
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# AUTO PERFORMANCE APPRAISAL

## Vehicle Assessment Reports

Annex B

Ref No : 17/001484

### Damage And Repair Cost Adjustment

<u>Items</u>	<u>Job Description</u>	<u>Workshop Estimate (\$)</u>	<u>Adjusted Costs (\$)</u>
1	To tow vehicle to workshop.	80.00	60.00 ✓
2	To remove, cut out damage portion, jack out, straighten, panel beating, welding, align and renew replaced parts.	2,400.00	1,800.00 ✓
3	To putty and respray painting on affected areas.	2,000.00	1,600.00 ✓ 1000
4	To check wirings.	50.00	30.00 ✓
5	To remove, refix LH sliding glass	150.00	120.00 ✓
6	To remove, refix LH sliding door fittings.	100.00	60.00 ✓
7	To remove, refix rear LH body panel glass.	150.00	120.00 ✓
8	To remove, refix seat assy, roof lining and upholstery.	240.00	180.00 ✓
9	To remove, refix rear under carriages.	300.00	250.00 ✗
10	To conduct computerise wheel alignment test.	100.00	60.00 ✓
11	To supplied and applied anti rust treatments.	120.00	80.00 ✓
Total Labour :		5,690.00	4,360.00
Total Spare Parts :		16,414.15	15,184.60
Total Labour :		5,690.00	4,360.00
Total Repair Costs :		22,104.15	19,544.60

### Assessor's Recommendation

Repairer Estimate : 22,104.15  
Our Adjustment : 19,544.60

### Remarks

The repairer has agreed to undertake the repair on a lump sum basis of \$15,600.00, with a repair period of 14 working days.

Surveyed By:

  
Lek Boon Hwee  
Automobile Appraiser

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

#### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Oct 2017		09 Oct 2017 11:57 <a href="#">Edit Adj Rpt</a>	<b>S\$9,250.00</b> <a href="#">Edit Estimates</a>	<b>S\$9,250.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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#### CLAIM SUBFOLDER DETAILS

[Created by insurer]

<b>Insured:</b>	PEACE BEREAVEMENT CARE PTE LTD, Co. Reg. No.: 199400089W		
<b>Main Claimant:</b>	IVAN KOH DENG HONG, ID: S8917618B		
<b>Vehicle Reg. No.:</b>	CB6763X	<b>Date of Loss:</b>	06/10/2017 15:00 - :59
<b>Claim Type:</b>	TP / 532186	<b>Policy/Cover Note No.:</b>	28851958MKC (Comprehensive) Coverage: 11/11/2016 - 10/11/2017
<b>Vehicle Reg. No. (Insured):</b>	GBA8121C	<b>Policy No. (Claimant):</b>	
		<b>Excess:</b>	S\$600.00
<b>Repairer:</b>	Yellowbus Workshop & Trading Pte Ltd (HQ) 160 SIN MING DRIVE, #01-07 SIN MING AUTO CITU, 575722 Sin Ming - Tel: 98335843		
<b>Handling Insurer:</b>	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Lionel Tan Tian Pei - 6643 1307]		
<b>Adjuster:</b>	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MA CHIN FOOK] ... [Final Rpt due 23/11/2017]		
<b>Adj Asg. Remarks:</b>	Please contact Mr David Lim @ 9833 5843 to arrange for survey .		

#### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- MSIG\_SG (21/11/2017): Report Send Back Alerts - CB6763X (TP)



#### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*CB6763X (532186)  
[GBA8121C]  
TP  
IVAN KOH DENG HONG  
Oct 6 2017 3:00PM  
[PEACE BEREAVEMENT CARE PTE LTD]  
Yellowbus Workshop & Trading Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View Use Viewer		
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3	07/11/17 14:15		Singapore Accident Statement From: OD - Reg. No: CNA8121C, Claimant: PEACE BEREAVEMENT CARE PTE LTD	 Load PDF	
4	07/11/17 16:04		TPD CB6763X - REPAIR INVOICE	 Load PDF	
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1	23/11/17 09:26	LKK Auto Consultants Pte Ltd (HQ)	Invoice	 Load PDF	

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### DOCUMENTS CHECKLIST

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#### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG17019271/M1GBE2-1  
 Date: 23/11/2017

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: 28851958MKC  
 Claimant Vehicle No: CB6763X Insured Vehicle No: GBA8121C  
 Date of Loss: 06/10/2017 Nature of Claim: TP Claim No: 532186

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: CB6763X  
 Make & Model: TOYOTA HIACE, 3.0 (A) Engine No: 1KD2104967  
 Reg. Date: 22/08/2011 (Man. Year: 2011) Chassis No: JTFHT02P400077370  
 Colour: Silver Odometer: 298101 km  
 Engine Capacity: 2982 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195 R15 Rear Tyre Size: 195 R15  
 Front Left Side: Michelin 7 mm Rear Left Side: Michelin 7 mm  
 Front Right Side: Michelin 7 mm Rear Right Side: Michelin 7 mm

The above values represent the remaining tyre treads depth

## COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	16,414.14	8,094.90	8,319.24	50.68
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,690.00	3,510.00	2,180.00	38.31
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>22,104.14</b>	<b>11,604.90</b>	<b>10,499.24</b>	<b>47.50</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>9,250.00</b>		
<b>Nett Amount (S\$)</b>	<b>22,104.14</b>	<b>9,250.00</b>	<b>12,854.14</b>	<b>58.15</b>

## INSPECTION

Date of Assignment: 09/10/2017  
 Date Inspected: 17/11/2017 Inspected At: Yellowbus Workshop & Trading Pte Ltd (HQ)  
 160 SIN MING DRIVE, #01-07 SIN MING AUTO CITU  
 Singapore 575722

Estimated Period of Repair: 14.0 days

Adjuster: MA CHIN FOOK

Manager: CATHERINE CHONG KAI LING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Reference

Part Source:	(Last Synchronised: 23 Nov 2017)	
Parts:	N/A	TOYOTA HIACE 3.0 (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for CB6763X)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LH SLIDING DOOR	Replaced	1,524.30 FL	*1,524.30 FL
2	1		*LH SLIDING DOOR OUTER HANDLE	Replaced	163.50 FL	*163.50 FL
3	1		*LH SLIDING DOOR GLASS	Replaced	886.40 FL	*886.40 FL
4	1		*LH SLIDING DOOR GLASS RUBBER	Replaced	283.65 FS	*80.00 FS
5	1		*LH SLIDING DOOR RUBBER	Replaced	224.60 FL	*224.60 FL
6	1		*LH SLIDING DOOR INNER TRIM BOARD	Replaced	652.30 FL	*652.30 FL
7	1		*SET LH SLIDING DOOR INNER TRIM BOARD	Replaced	50.00 FL	*50.00 FL
8	1		*LH SLIDING DOOR SWITCH	Replaced	126.50 FL	*126.50 FL
9	1		*LH SLIDING DOOR GUIDE	Replaced	62.00 FL	*62.00 FL
10	1		*LH SLIDING DOOR LOWER ROLLER	Replaced	173.50 FL	*173.50 FL
11	1		*LH SLIDING DOOR LOWER ROLLER BRACKET	Replaced	186.20 FL	*186.20 FL
12	1		*LH SLIDING DOOR LOWER LOCK	Replaced	421.40 FL	*421.40 FL
13	1		*LH SLIDING DOOR CENTRE ROLLER	Replaced	233.50 FL	*233.50 FL
14	1		*LH SLIDING DOOR TOP ROLLER	Reuse	189.60 FL	*- FL
15	1		*LH SLIDING DOOR FRONT INNER LOCK	Replaced	441.20 FL	*441.20 FL
16	1		*LH SLIDING DOOR FRONT INNER LOCK	Replaced	56.00 FL	*56.00 FL
17	1		*LH SLIDING DOOR REAR INNER LOCK	Replaced	443.40 FL	*443.40 FL
18	1		*LH SLIDING DOOR REAR INNER LOCK CATCH	Replaced	56.00 FL	*56.00 FL
19	1		*LH SLIDING DOOR REAR INNER CENTRAL LOCK ASSY	Replaced	677.40 FL	*677.40 FL
20	1		*LH SLIDING DOOR STEP PANEL TOP GARNISH	Not Changed	228.30 FL	*- FL
21	1		*LH SIDE CENTRE BODY PANEL	Repaired	814.00 FL	*- FL
22	1		*REAR LH BODY PANEL ASSY	Replaced	1,359.20 FL	*1,359.20 FL
23	1		*REAR LH BODY PANEL GLASS	Replaced	856.70 FL	*856.70 FL
24	1		*REAR LH BODY PANEL GLASS RUBBER	Replaced	298.20 FS	*80.00 FS
25	1		*REAR LH BODY PANEL SLIDING DOOR RAIL	Replaced	482.30 FL	*482.30 FL
26	1		*REAR LH BODY PANEL INNER TRIM	Not Changed	927.90 FL	*- FL
27	1		*SET REAR LH BODY PANEL INNER TRIM BOARD CLIPS	Replaced	50.00 FL	*50.00 FL
28	1		*REAR LH BODY INNER PANEL	Replaced	1,106.80 FL	*1,106.80 FL
29	1		*CABIN 1ST ROW LH SEAT ASSY	Not Changed	2,034.00 FL	*- FL
30	1		*REAR LH SHOCK ABSORBER	Not Changed	164.20 FL	*- FL
31	1		*REAR AXLE ASSY	Not Changed	3,987.60 FL	*- FL
32	1		*REAR LH WHEEL HUB & BEARING	Not Changed	698.76 FL	*- FL
33	1		*REAR LH BRAKE DRUM	Reuse	395.80 FL	*- FL
34	1		*LH SLIDING DOOR LOWER SCHOOL BUS STICKER	Replaced	30.00 FS	*30.00 FS
35	1		*SET LH SLIDING DOOR GLASS / REAR LH BODY PANEL DOOR GLASS SEALANT	Replaced	80.00 FS	*80.00 FS
36	1		*REAR LH TYRE	Reuse	180.00 FS	*- FS

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
37	1		*SET REAR LH WHEEL COVER (C/W 1 SET)	Not Changed	120.00 FS	*- FS
38	1		*REAR LH WHEEL RIM	Not Changed	200.00 FS	*- FS
39	1		*SET LH SLIDING DOOR STEP WOODEN BOARD AND MAT	Replaced	250.00 FS	*150.00 FS
40	1		*REAR LH LEAF SPRING	Not Changed	289.70 FL	*- FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>21,404.91</b>	<b>10,653.20</b>
- List Item Discount on L Items 25.00/25.00% (\$\$)	4,990.77	2,558.30

<b>Total Parts (\$\$)</b>	<b>16,414.14</b>	<b>8,094.90</b>
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO TOW VEHICLE TO WORKSHOP	New	80.00	60.00
2	TO REMOVE, CUT OUT DAMAGE PORTION, JACK OUT, STRAIGHTEN, PANEL BEATING, WELDING, ALIGN AND RENEW REPLACED PARTS	New	2,400.00	1,800.00
3	TO PUTTY AND RESPRAY PAINTING ON AFFECTED AREAS	New	2,000.00	1,000.00
4	TO CHECK WIRINGS	New	50.00	30.00
5	TO REMOVE, REFIX LH SLIDING GLASS	New	150.00	120.00
6	TO REMOVE, REFIX LH SLIDING DOOR FITTINGS	New	100.00	60.00
7	TO REMOVE, REFIX REAR LH BODY PANEL GLASS	New	150.00	120.00
8	TO REMOVE, REFIX SEAT ASSY, ROOF LINING AND UPHOLSTERY	New	240.00	180.00
9	TO REMOVE, REFIX REAR UNDER CARRIAGES	New	300.00	0.00
10	TO CONDUCT COMPUTERISE WHEEL ALIGNMENT TEST	New	100.00	60.00
11	TO SUPPLIED AND APPLIED ANTI RUST TREATMENTS	New	120.00	80.00
<b>Gross Labour Cost (\$\$)</b>			<b>5,690.00</b>	<b>3,510.00</b>

Report was unsubmitted during this print-out.

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