

ASS. REC BY

REF (S3/SMO17021901/R1be2

Rev. Instructions

Surnames Rasul

ASSIGNMENT (Officer)

From (Person) Shery Wong of SMO

Date/Time 16/11/17 @ 1:03pm

Estimated Cost Bill to

OD / TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No FG 9461K Insured SKX 2750Z

at Workshop no SG 98 motor Tel 6452 4898

of Blk 4001 # 01-21, AMK Ind Park 1

Policy No Claim No CMTD1703439/NSW

Sum Insured Excess

Make of Veh: D.O.A. 30/09/17  
(Client's Record)

CA / REV / REP. / REV 24 HRS

'wp'

H.O.D. Endorsement

Date/Time 1:54pm @ 16/11/17 Person Contacted Rose

Vehicle IN/OUT

Date/Time Action/Instruction (✓) Estimate

FG 9461K - X

SKX 2750Z - X





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

SOMPO INSURANCE SINGAPORE PL

Ref : CS/SMO17021901/R1tb

50 RAFFLES PLACE

#05-01/06

SINGAPORE LAND TOWERS SINGAPORE 048623

Date : 16-11-2017



Code : SMO

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKX 2750Z	Veh. Inspected	FG 9461K
Policy No.		Coverage (\$)	0.00
Claim No.	CMTD1703439/NSW	Excess (\$)	0.00
Assign From	SHERY WONG	Assign Date	16/11/2017

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	30/09/2017	Inspection Date	16/11/2017
Survey held at	SG 98 MOTOR PTE LTD BLK 4001 ANG MO KIO INDUSTRIAL PARK 1 #01-21 SINGAPORE 569622		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---

## Nivitha (LKK Auto)

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**From:** Wong, Shi Yi Shery <Shery.Wong@sompo.com.sg>  
**Sent:** Thursday, 16 November, 2017 1:03 PM  
**To:** assignments  
**Cc:** 'Catherine Chong (LKK Auto)'; Henry, Irene James; Ngo, Sau Wei Shawn; 'sgmotor2000@yahoo.com.sg'  
**Subject:** FW: Plse arrange PRI on bike FG 9461K as per attached.

Our Reference: CMTD1703439/NSW

Hi,

Kindly assign your motor surveyor to conduct motor survey of the mentioned (FG9461K).

Please refer to the email correspondence below.

Best Regards

**Shery Wong**

Claims Division

D: 6329 5339 | T: 6461 6555 | F: 6221 3147



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**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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---

**From:** Sg Motor [mailto:sgmotor2000@yahoo.com.sg]  
**Sent:** Thursday, November 16, 2017 11:57 AM  
**To:** Wong, Shi Yi Shery  
**Cc:** Henry, Irene James; Ngo, Sau Wei Shawn  
**Subject:** Re: RE: Plse arrange PRI on bike FG 9461K as per attached.

Dear Shery

Please arrange Rasul ( LKK Auto Consultants Pte Ltd ) for the PRI

Thank You

Regards  
Linda

**SG 98 Motor Pte Ltd**

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1  
Singapore 569622  
Tel: 64524898 Fax: 64526898

On Wednesday, 15 November 2017, 3:42:30 PM GMT+8, Wong, Shi Yi Shery <[Shery.Wong@sompo.com.sg](mailto:Shery.Wong@sompo.com.sg)> wrote:

Our Reference: CMTD1703439/NSW

Your Reference: FG9461K

Date: 15<sup>TH</sup> November 2017

Without Prejudice

**BY EMAIL ONLY**

**Attention:**

**M/S SG 98 MOTOR**

**Accident involving FG9461K and SKX2750Z on 30/09/2017**

Dear Sir

We refer to your Notice of Accident via email dated 15/11/2017.

Please be informed that Shawn is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Ma Chin Fook (North area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

**Shery Wong**

Claims Division

D: 6329 5339 | T: 6461 6555 | F: 6221 3147



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**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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**From:** Sg Motor [<mailto:sgmotor2000@yahoo.com.sg>]

**Sent:** Wednesday, November 15, 2017 3:21 PM

**To:** Wong, Shi Yi Shery

**Subject:** Re: RE: Plse arrange PRI on bike FG 9461K as per attached.

Hi Shery,

Plse refer attached doc, the insured vehicle is SKX 2750Z.

Thank You

Regards

Leena

**SG 98 Motor Pte Ltd**

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64526898

On Wednesday, 15 November 2017, 1:12:23 PM GMT+8, Wong, Shi Yi Shery <[Shery.Wong@sompo.com.sg](mailto:Shery.Wong@sompo.com.sg)> wrote:

Dear Sirs,

We refer to the above matter.

We are not the insurer of the mentioned (SKZ2750Z).

Kindly redirect your email to the correct insurer.

Thank you.

Best Regards

**Shery Wong**

Claims Division

D: 6329 5339 | T: 6461 6555 | F: 6221 3147



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**From:** Sg Motor [mailto:[sgmotor2000@yahoo.com.sg](mailto:sgmotor2000@yahoo.com.sg)]  
**Sent:** Wednesday, November 15, 2017 12:45 PM  
**To:** Motor Survey  
**Subject:** Plse arrange PRI on bike FG 9461K as per attached.

---

Attn: Motor Claims Dept

Plse arrange PRI on bike FG 9461K as per attached.

Thank You

Regards

**SG 98 Motor Pte Ltd**

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64526898

## Survey Department Check List (Case Handler)

Reference No. :

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

**Admin (** ): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

**(1) Office Assign Form**

	Y-Date	N-Date	Y-Date	N-Date
C Reference No.	✓			
C Customer Code	✓			
N Assign From	✓			
C Assign Date	✓			
C Veh No (Inspected)	✓			
C Veh No (Insured)	✓			
C D.O.A	✓			
C Policy No				
C Claim No	✓			
C Insurance Authorisation (CA /REV/REP)				
C Report Type	✓			
C Weekend Charges				
N Survey held at/Repairer	✓			
C Excess				

**Surveyor (** ): Case handler to make sure the surveyor completed all required information.

**(1) Assignment Form**

C Vehicle No	✓			
C Regn Month/Year	✓			
N Vehicle Type	✓			
N Make & Model	✓			
C Engine Capacity. (C.C)	✓			
N Colour	✓			
C Odometer. (Sp.Reading)	✓			
C Chassis No	✓			
N General Condition	✓			
N Steering	✓			
N Brake	✓			
N Modification (Modi)	✓			
C Tyre Size	✓			
N Tyre Make	✓			
C Tyre Balance	✓			
C Date of Inspection	✓			
N Survey held	✓			
N Des.of Damages	✓			

**(2) System - (Views/Merimen)**

C Damaged Vehicle Photographs Uploaded	✓			
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**(3) Workshop Estimate/Assignment Form**

N ALL Parts condition				
C Market Value for OD cases				
C Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C Days of repair				
C Finalised Amount				
C Re-inspection Cases to Finalize within 5 Days				

**(4) System - (Views/Merimen)**

C Resurvey photo Uploaded				
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Check By:

Case Handler

Date

\*C: Critical \*N: Non-Critical

21/05/2014



Police Station Of Origin:  
Sengkang N.P.C  
2 Sengkang Square #01-02 SINGAPORE  
545025  
Tel No: 1800-343 8999

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 30/09/2017 18:17	Vide Report No.:	Station Diary No.: 125
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**Informant's Particulars**

Name of Informant: SIM CHYE HUAT			Address: APT BLK 231 COMPASSVALE WALK #03-438 SINGAPORE 540231		
ID Type / ID No.: NRIC NO / S1120902E			Contact No.: Home/Office: Mobile: 91372411		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 62	Date of Birth: 06/12/1954	Type of Informant: Rider		
Race: Chinese			Language:		Institution / School Name:
Occupation: CONSTRUCTION WORKER			Driving Licence Information: Class: 2B,2A,2,3,4 Date of Expiry:		

**General Information of the Accident**

Type of Accident:	Injury Conveyed By Ambulance	Drink Drive: No	Date/Time of Accident: 30/09/2017 09:00	Type of Location: X-Junction
Location: Along Road 1 TAMPINES AVENUE 10  Along Tampines Avenue 10 towards Tampines Industrial Avenue 5				
Weather: Clear		Road Surface: SLIGHTLY WET		Road Speed Limit:
Traffic Flow: Two Way		Traffic Control: Traffic Light - Working		Traffic Volume: Moderate
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: Yes

**Details of Vehicle Involved**

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
FG9461K	Motorcycle	HONDA	CG 125 A	Blue		0

**Details of Vehicle Insurance**

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
FG9461K	NTUC Income Insurance Co-Operative Limited	5088692189	17/03/2017	16/03/2018



**SINGAPORE  
POLICE FORCE**



T/20170930/2131

Police Station Of Origin:  
Sengkang N.P.C  
2 Sengkang Square #01-02 SINGAPORE  
545025  
Tel No: 1800-343 8999

2 of 3

Report No. T/20170930/2131

**CONTINUATION OF REPORT**

<b>Details of Person Involved</b>			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
<b>Rider</b>			
Name	SIM CHYE HUAT	ID No.	S1120902E
Related Vehicle	FG9461K (Motorcycle)	Contact No.	91372411
Hospital/Clinic	CHANGI GENERAL HOSPITAL	Class of Driving Licence & Expiry Date	Class: 2B,2A,2,3,4 Date of Expiry: NIL
Date Treatment	30/09/2017	Date Discharge	30/09/2017
No. of Days granted Medical Leave	07	Degree of Injury	NIL

**Brief Details.**

On 30/09/2017 at about 9.00am, I was riding my three wheeler motorcycle with a side box compartment (FG9461K) along Tampines Avenue 10 and could see that the traffic light was green. At that time, the road was wet as it was raining earlier. I then decided to make a U-turn to have a shorter route back to my address via Tampines Industrial Avenue 5. I then make a right signal and stopped my vehicle at the junction to check for oncoming vehicles.

Subsequently, I saw the lanes were clear and I then made a U-turn. After making the turn, I made a left signal and checked for blind spots before changing lanes to the outmost left lane. While moving along the outmost left lane, there was a vehicle which suddenly bumped against the rear portion of my vehicle. Due to the impact, I skidded and fell to the side. While I was lying on the ground, I could see that my vehicle has toppled and saw that there was a white saloon car (Unknown make and unknown vehicle number) behind me. I believed that the said vehicle has bumped against my vehicle. The driver (Fair skinned, unknown race in his 30s) of the said vehicle then approached me and assisted to call for ambulance.

At that time, I felt pain on my right hand, right shoulder, my left leg and sustained abrasions on my face. Hence, I could not move. Therefore, I was then conveyed to Changi General Hospital and was given 7 days medical leave from 30/09/17 till 06/10/2017 (Medical certificate number: "EMD20172004780"). After undergone an x-ray, there were fractures in my right distal radial. I am unsure the condition of my vehicle



**SINGAPORE  
POLICE FORCE**



T/20170930/2131

3 of 3

Police Station Of Origin:  
Sengkang N.P.C  
2 Sengkang Square #01-02 SINGAPORE  
545025  
Tel No: 1800-343 8999

Report No. T/20170930/2131

**CONTINUATION OF REPORT**

**Sketch Plan**

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report:

F /

Staff Sgt JULIANA BINTE JUMARI

Signature Of Interpreter:

Not applicable

Officer In Charge Of Case:

TP / GIT /

Sr Staff Sgt IRMAN BIN MOHAMAD SAID

Contact No.: 65476365

Signature Of Informant:

Date/Time:

30/09/2017 18:17

Classification Of Case:

Authentication Stamp

NP168

## Denise Tay (LKKAUTO)

---

**From:** Ngo, Sau Wei Shawn <Shawn.Ngo@sompo.com.sg>  
**Sent:** Friday, 17 November, 2017 4:15 PM  
**To:** Sg Motor  
**Cc:** Sg Motor; Denise Tay (LKKAUTO)  
**Subject:** RE: Claim Reference: CMTD1703439/NSW Our Reference: FG9461K  
**Attachments:** Video - Accident (50).MP4

WITHOUT PREJUDICE

Dear Linda,

Regret we are unable to consider your client's claim against our insured for this accident.

Attached in this email a copy of our insured's accident footage which revealed that your client had executed a U-turn when traffic was green in favor of our insured's direction. Hence the onus was on your client whom should exercise due care.

Dear Denise,

Please proceed to close the file at your end and submit the copy of your surveyor report to us.

Best Regards,

**Shawn Ngo**

Claims Division

D: 6329 5202 | T: 6461 6555 | F: 6221 3147

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50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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**From:** Sg Motor [mailto:sgmotor2000@yahoo.com.sg]  
**Sent:** Thursday, November 16, 2017 12:03 PM  
**To:** Ngo, Sau Wei Shawn  
**Cc:** Sg Motor  
**Subject:** Claim Reference: CMTD1703439/NSW Our Reference: FG9461K

Dear Shawn

May I know the liability for this case.

Thank You

Regards  
Linda

**SG 98 Motor Pte Ltd**  
Blk 4001 #01-21

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

PRE-REPAIR INSPECTION REPORT			
SOMPO INSURANCE SINGAPORE PL		Ref: CS3/SMO17021901/R1be2	
50 RAFFLES PLACE		Date: 04-12-2017	
#05-01/06			
SINGAPORE LAND TOWERSINGAPORE 048623		Code: SMO	
<b>1. Policy Particulars :- (THIRD PARTY CLAIM)</b>			
Insured Veh.	SKX 2750Z	Veh. Inspected	FG 9461K
Policy No.		Coverage (\$)	0.00
Claim No.	CMTD1703439/NSW	Excess (\$)	0.00
Assign From	SHERY WONG	Assign Date	16/11/2017
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model	HONDA CG 125 A	c.c	124
Engine No.	HIDDEN	Year of Reg.	1989
Chassis No.	CG1251527538	Colour	BLUE
Odometer	13430 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre	2.75-18	IRC	3 mm
L/H Front Tyre			mm
R/H Rear Tyre	80/90-18	IRC	3 mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
<b>5. General Information</b>			
Accident Date	30/09/2017	Inspect Date / Time	16/11/2017 ( 02:11 PM )
Survey held at	SG 98 MOTOR PTE LTD BLK 4001 ANG MO KIO INDUSTRIAL PARK 1 #01-21 SINGAPORE 569622		
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Report Ref No. CS3/SMO17021901/R1be2

Inspected By



MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor



K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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