

REF:

CC3/ALH17021851/Agb2

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

ER 7656H

Yr Regn:

2016 August

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A1SB

c.c

999.

Colour:

Maroon.

A/C:

Insured / Std / NI / NA

Sp. Reading

15322

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZZ8X4GB1H309.

Gen. Cond:

☒ Good / Fair / Poor / Burnt

Steering:

☒ Inorder / Jammed / Leaked / Burnt or

Brake:

☒ Inorder / Jammed / Leaked / Burnt or

Modi:

Nil / S/Rim / ☒ STD A/Rim or

Tyre Size:

F:

215/45R16.

R:

215/45R16.

☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

15/11/17

Survey held at

Premium

Des. of Damages:

☒ Frt☒ Rear

/

O/S

/

N/S

/

U/C

/

Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD ALG

IR 7656H: CC3/ALH1605517/Rwa3c2

DCA: 300315

16/11/17 @ 10.37am request to Victor via Meimen.

16/11/17 @ 1.44pm Loris Chang informed C/A via Meimen.

16/11/17 @ 4.15pm Informed Jeffrey C/A & ex: 80% by email.

01/12/18 @ 11a Final Fig @ 16379.64, 10 days (PRA @ 11805.16, 47%), confirmed w Me Ba

RECEIVED

RECEIVED

2018

Date/Time. File Pass to?



: Preli. Report



: Final Report

Days Of Repair:

10

Resurvey No. of Trip:

1

Survey Fee:

Transportation:

) S + RS. SI

Photos

Others

TOTAL

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Invs (\$



: Weekend (\$

Report Format :

MER-0D

Lump Sum / I.B.I. (\$

16379.64

200

10

210



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17021851/Aqb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 15-11-2017



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	ER 7656H
Policy No. 2100480039	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	15/11/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	09/11/2017	Inspection Date	15/11/2017
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.
--

Survey Department Check List (Case Handler)

Reference No. CB3/A16/17071851/Aq/b
Policy Type: OD / TP / TP RES / TL / EVA

ER 7656H

Case Handler

Typist

Admin (Cathy): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Surveyor (Adrian): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

✓			
---	--	--	--

(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

✓			
✓			
✓			
✓			
✓			
✓			

(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

✓			
---	--	--	--

Check By:

[Signature] 22/7/18
Case Handler Date

*C: Critical *N: Non-Critical

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 1 March 2018 11:00 AM
To: 'Boo seng yak'; SUR; Carrine Leong; Nora Khai
Subject: RE: FINAL REVISION ER7656H - OD AIG - SURVEYED 15 NOV 17

Dear Mr Boo,

Confirm final fig \$16,379.64 before GST and 10 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [<mailto:boojohnny@gmail.com>]

Sent: Tuesday, 16 January 2018 4:41 PM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>

Subject: FINAL REVISION ER7656H - OD AIG - SURVEYED 15 NOV 17

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$16,379.64 @ 10 days of repairs.

Photos attached.

Your early closure is well appreciated.

Best regards - jb

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Nov 2017 15:05	Clim Veh Model Changed		[] Merimen Administrator
2	10 Nov 2017 15:05	Clim Created	Reg No: ER7656H. Policy No: 2100480039-01. Acct Date: 2017/11/09. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA117148915	[I] Merimen Administrator
3	15 Nov 2017 16:55	Clim Registration Modified	Settl.Type:3->0. Claim Type:SC->OD.	[] CATHERINE CHONG KAI LING
4	15 Nov 2017 16:55	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CATHERINE CHONG KAI LING
5	15 Nov 2017 16:55	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
6	15 Nov 2017 16:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/11/24	[A] CATHERINE CHONG KAI LING
7	15 Nov 2017 16:55	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
8	15 Nov 2017 16:55	Clim Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
9	15 Nov 2017 16:55	Clim Veh Model Changed	(204293) AUDI A1 SPORTBACK 1.0 TFSI S-tronic (A).	[A] CATHERINE CHONG KAI LING
10	15 Nov 2017 16:56	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
11	16 Nov 2017 09:41	Adj Rpt Initiated		[A] SHIAU CHAN
12	16 Nov 2017 09:41	Insured Phone No Updated	[None] -> [+6598426429]	[A] SHIAU CHAN
13	16 Nov 2017 09:41	Clim Details Notified		[A] SHIAU CHAN
14	16 Nov 2017 09:43	Clim Registration Modified	Init.Est.->4,000 - 5,000. Excess: -> 0.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Mohd Zawaye, Norsazani
15	16 Nov 2017 09:43	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
16	16 Nov 2017 10:31	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/11/24	[A] SHIAU CHAN
17	16 Nov 2017 10:32	Adj Mandate Request	Cur.Req:21299.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
18	16 Nov 2017 13:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/11/24. Mandate Remarks: Re-inspection require for hidden parts and check item. Before paint require for all structure panel.	[I] Chang, Lois-KL
19	16 Nov 2017 13:44	Adj Mandate Set	Approved:16295.00:Re-inspection require for hidden parts and check item. Before paint require for all structure panel. Reinsp:Yes.	[I] Chang, Lois-KL
20	27 Feb 2018 14:32	Adj Mandate Request	Cur.Req:16379.64:KINDLY APPROVE REPAIR COST OF \$16,379.64 INCLUSIVE CHECK ITEMS & SUPPLEMENTARY.	[A] SHIAU CHAN
21	27 Feb 2018 14:43	Adj Mandate Set	Approved:16379.64.Reinsp:Adj decides.	[I] Koh, Victor-CK

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1640905	16/11/2017 09:41	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	ER7656H		10.70

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 16 November, 2017 4:15 PM
To: 'Claims Dept'; SUR
Subject: RE: ER 7656 H Own Damage Claim

Dear Jeffrey,

As instructed by our client **AIG Insurance**, please proceed to repair the insured vehicle **ER 7656H(Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Wednesday, 15 November, 2017 3:15 PM

To: SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: ER 7656 H Own Damage Claim

Dear all,

Kindly assist in the approval for the above mentioned vehicle.

Many thanks!

Best regards,

Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Nov 2017 15:05	Clim Veh Model Changed		[] Merimen Administrator
2	10 Nov 2017 15:05	Clim Created	Reg No: ER7656H. Policy No: 2100480039-01. Acct Date: 2017/11/09. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA117148915	[I] Merimen Administrator
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1640905	16/11/2017 09:41	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	ER7656H		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Mohd Zawaye, Norsazani

Date: 16 Nov 2017

Preliminary Advice

Vehicle No	: ER7656H	Accident Date	: 09/11/2017
Make	: AUDI A1 SPORTBACK	Policy No.	: 2100480039-01
Assignment Date	: 15/11/2017	Excess	: S\$0.00
Date of Inspection	: 15/11/2017	Est. Duration of Repair	: 10.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front and rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	27,812.00
Revised Amount	:S\$	16,295.00
Check Items (Estimated)	:S\$	5,004.00
Total	:S\$	21,299.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	90,000.00
COE / PARF Rebate	:S\$	51,682.00
Salvage Value	:S\$	
Margin for Repair	:S\$	38,318.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Singapore NRIC
Owner ID	3608G

Vehicle Details

Vehicle No.	ER7656H
Vehicle to be Exported	No
Intended De-registration Date	16 Nov 2017
Vehicle Make	AUDI
Vehicle Model	A1 SB 1.0 TFSI (PI)
Primary Colour	Red
Manufacturing Year	2016
Engine No.	CHZ100910
Chassis No.	WAUZZZ8X4GB111309
Maximum Power Output	70.0 kW (93 bhp)
Open Market Value	\$21,110.00
Original Registration Date	24 Aug 2016
First Registration Date	24 Aug 2016
Transfer Count	0
Actual ARF Paid	\$6,554.00

Intended PARF Rebate Details

PARF Eligibility	Yes
PARF Eligibility Expiry Date	23 Aug 2026
PARF Rebate Amount	\$4,915.00

Intended COE Rebate Details

COE Expiry Date	23 Aug 2026
COE Category	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$53,334.00
COE Rebate Amount	\$46,767.00
Total Rebate Amount	\$51,682.00

The information contained herein is correct as at 16 Nov 2017

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/11/2017 14:13
Date Of Accident	09/11/2017 19:30
Exact Location Of Accident	CTE (TOWARDS CITY BEFORE EXIT TO PIE (CHANGI))
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	ER7656H
Insured/Policyholder	
Name Of Registered Owner	ANG SIEW HONG
NRIC No	S0153608G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98426429
Alternative Phone No	OFFICE-98426429

Vehicle Particulars

Manufacturer	AUDI
Model	A1 SB 1.0 TFSI S TRONIC

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100480039-01
Cover Note Number	

Driver

Name of Driver	ZHOU MING FANG
NRIC No	S8015126H
Date Of Birth	06/06/1980
Occupation	INDOOR
Date Of Driving Pass	12/06/2000
Driving Experience	17 YEARS AND 4 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97656035
Fax Number	
Contact Number	HOME-65206845
Email Address	FRELOUIE@ROCKETMAIL.COM

Email Address

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number GBE1652L
Vehicle Make/Model/Colour SSANGYONG / ACTYON SPORTS
Details Of Properties
Name of Driver TERENCE LIN
NRIC/Passport Number S8525364F
Contact Number 90123873
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

Details of Witness

Name
Phone Number
Email Address

DETAILS OF OTHER VEHICLE PROPERTY 3

Vehicle Registration Number GBA5537G
Vehicle Make/Model/Colour VAN / SUZUKI
Details Of Properties
Name of Driver TREVYN LEE
NRIC/Passport Number S8925775A
Contact Number 62704883
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

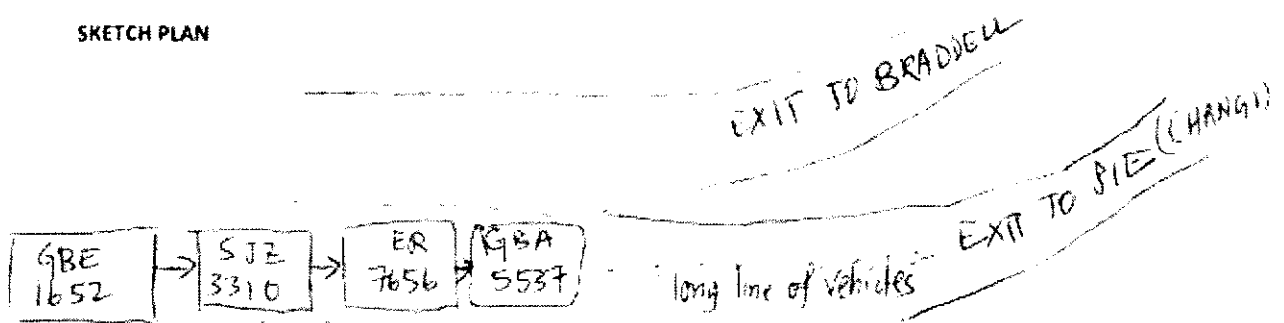
Details of Witness

Name
Phone Number
Email Address

DETAILS OF INJURED PERSON 1

Name
Approximate Age
Injuries Sustain
Injured person in which vehicle? SJZ3310E
Were seat belts worn?
Was injured conveyed to hospital by ambulance? YES
Address
Postcode

SKETCH PLAN



Heavy traffic on exit lane from CTE (to city) onto PIE (change)
Vehicle #1 (GBA 5537) had to come to a complete stop
as there was a long line of stationary vehicles in front.
My vehicle #2 (ER7656) stopped in time and the car
behind me, vehicle #3 (SJZ 3310) managed to stop
too. There was no contact between all 3 vehicles
at this point.
Before I could release the brakes and move off, a
4th vehicle (GBE1652) crashed into the rear of
vehicle #3 and caused the subsequent chain
collision onto vehicle #2 and vehicle #1.

I/We declare the foregoing particulars are true in every respect.

Driver's Signature _____
(If driver is not the policyholder)
Date & Time _____

10-Nov-2017 13:00 pm



Reporting Centre Personnel's Signature
Name Tina Poon
NRIC/FIN No L12345678

Police Report



**SINGAPORE
POLICE FORCE**



2011087015

Police Station Of Origin:
Traffic Police Division HQ
10 Ubi Avenue 3 SINGAPORE 408855
Tel No: 65470050

2 of 4

Report No: T2011087015

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	ZHOU MING FANG	ID No.	88015125H
Related Vehicle	ER7558H (Car)	Contact No.	97656035
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 2B, 2A, 2, 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	Tracy Lee <i>S 8925-775A</i>	ID No.	NIL
Related Vehicle	GBA5537G (Van)	Contact No.	62734853
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: N I Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	Terence Lin	ID No.	68525364F
Related Vehicle	GDE1852L (4x4 Utility Truck) <i>K100</i>	Contact No.	80123873
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: N I Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Accident Photo



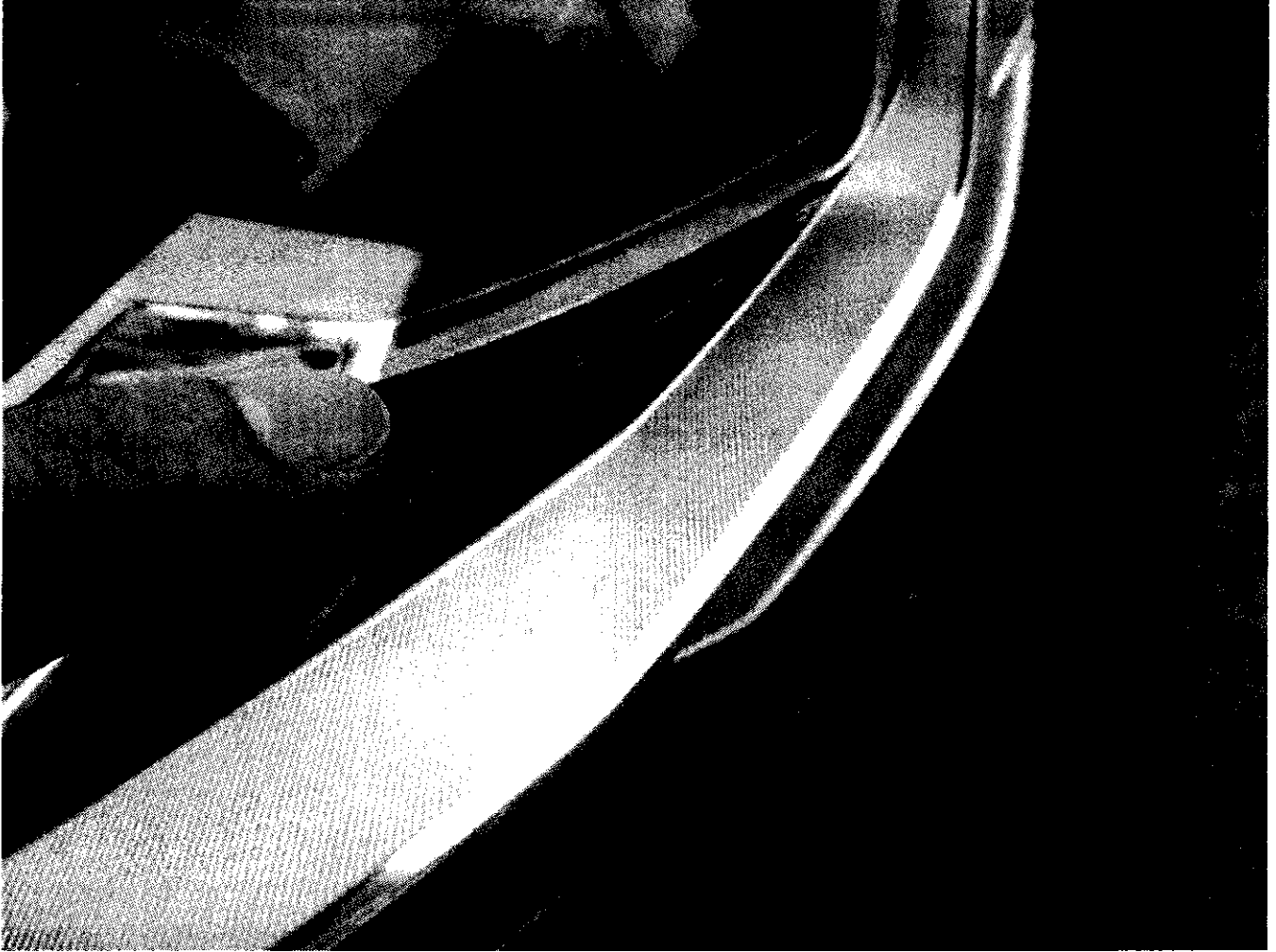
Accident Photo



Accident Photo



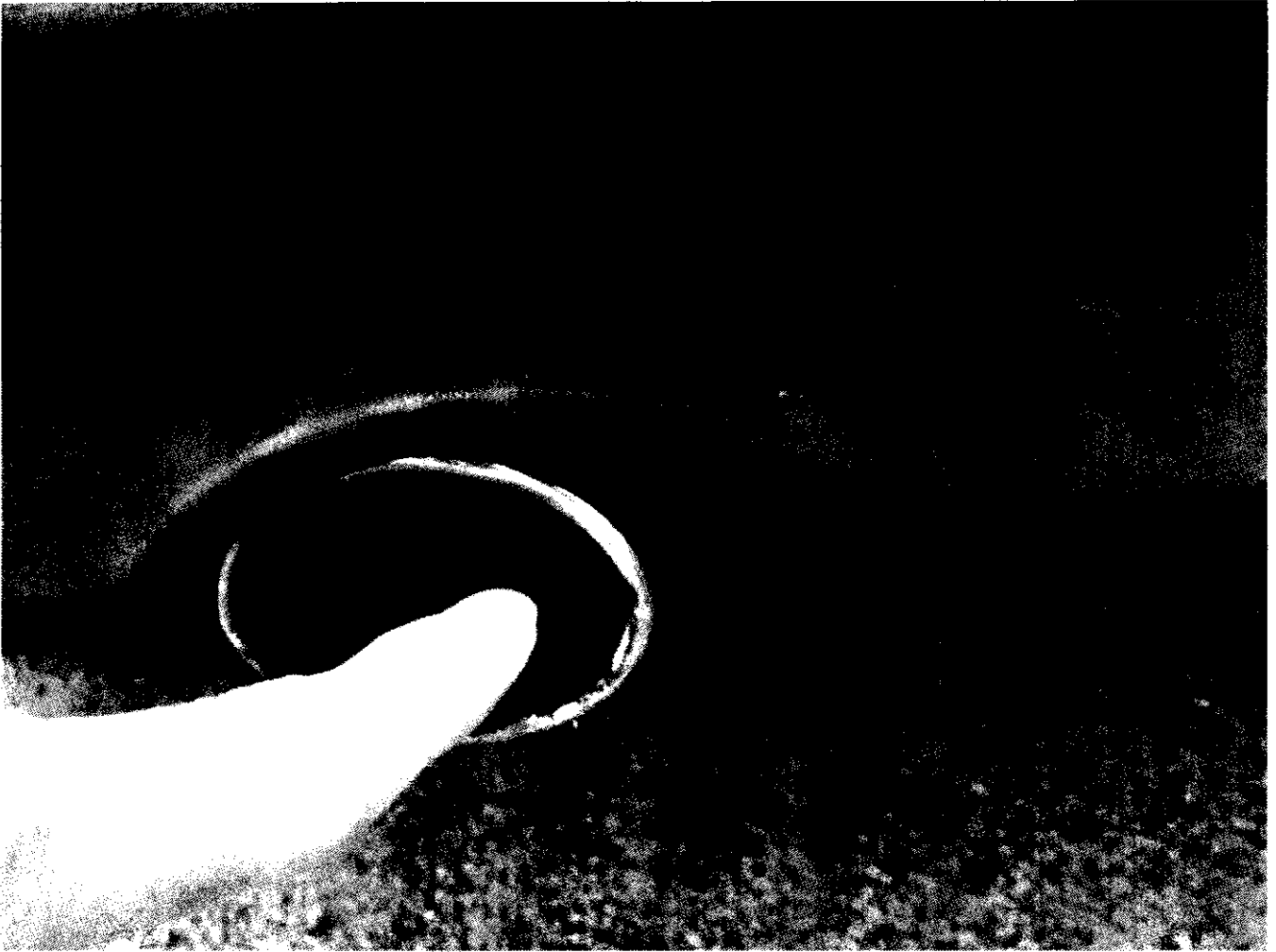
Accident Photo



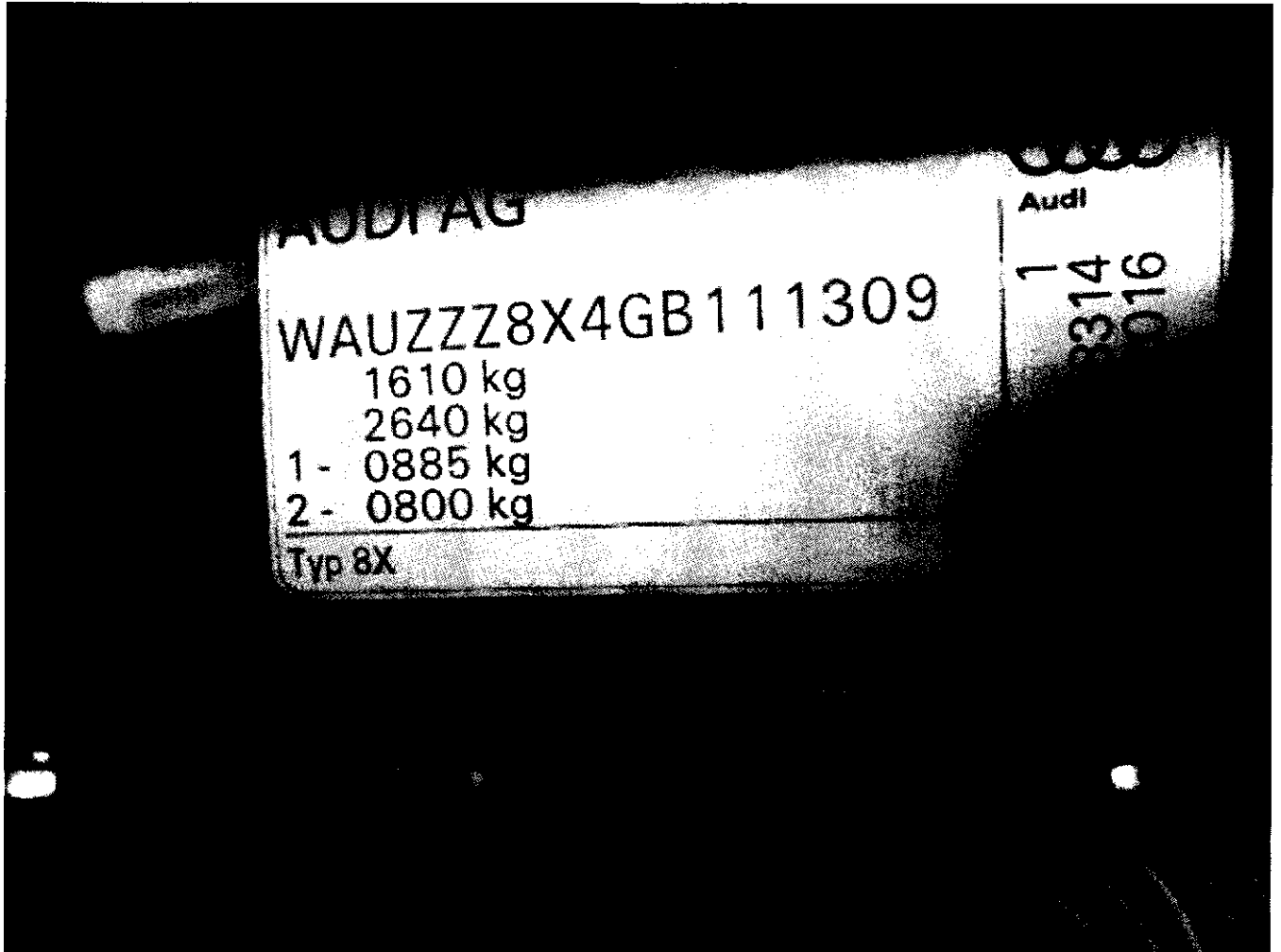
Accident Photo



Accident Photo



Accident Photo



ACCIDENT SCENE PHOTOS



ACCIDENT SCENE PHOTOS



ACCIDENT SCENE PHOTOS



ACCIDENT SCENE PHOTOS



AUDI A1 SPORTBACK 1.0 TFSI S TRONIC

Name of Policyholder : ANG SIEW HONG (HONG XIUFENG)
Period of Insurance : 24 Aug 2017 To 23 Aug 2018
Engine No. : CHZ100910
Chassis No. : WAUZZZ8X4GB111309

Vehicle No. : ER7656H
Policy No. : 2100480039-01
Endorsement No. :
Issued Date : 21 Aug 2017

ABOUT THE COVER

Make/Model : AUDI A1 SPORTBACK 1.0 TFSI S TRONIC
Engine Capacity/Tonnage : 999.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2016
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial, speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia) are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

ANG SIEW HONG (HONG XIUFENG) - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

* Audi Customer Service Center, Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV, the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125217

PREMIUM LEASING - EF

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8015126H



Name

ZHOU MING FANG

周 明 芳

Race

CHINESE

Date of birth

06-06-1980

Sex

F

S8015126H

Country of birth

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE



ZHOU MING FANG

Birth Date: 06 Jun 1980

Issue Date: 16 Sep 2003



000835090C



4621728

NRIC No: S8015126H



Date of Issue

26-08-2010

BLK 135 SERANGOON AVENUE 3 #06-09
SINGAPORE 556114

NRIC No: S8015126H

Date: 09/09/2018

YOU ARE ELIGIBLE TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

Class 2B	Motorcycles not exceeding 200 cc	03 Nov 1999
Class 2A	Motorcycles between 201 cc and 400 cc	29 Aug 2002
Class 2	Motorcycles exceeding 400 cc	16 Sep 2003
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	12 Jun 2000

NP 428A



Licence No: S8015126H

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle ER 7656 H.

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 //
2	To dismantle and renew front bumper and LHS headlight. Re-organize front crash management components. Reinstall all parts removed.	\$ 1,200.00 500 750 /
3	To respray front bumper.	\$ 800.00 550 /
TOTAL LABOUR CHARGES		: <u>\$ 2,360.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. ER 7656 H.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>Rebond</i>	\$ 1,280.00	<i>✓ 10,74</i>
2	FRONT AIR GRILLE - LHS <i>new</i>	\$ 335.00	<i>✓</i>
3	FRONT FOAM PIECE <i>new</i>	\$ 95.00	<i>✓</i>
4	FRONT REINFORCEMENT BEAM <i>new</i>	\$ 583.00	<i>✓</i>
5	HEADLIGHT - LHS <i>cut</i>	\$ 1,616.00	<i>✓ 1292,80</i>
6	HEADLIGHT WASHER - LHS <i>new</i>	\$ 123.00	<i>✓</i>
7	FRONT NUMBER PLATE <i>new</i>	S/N \$ 25.00	<i>✓</i>
TOTAL-FRONT SPARE PARTS CHARGES		:	\$ 4,057.00
TOTAL-FRONT LABOUR CHARGES		:	\$ 2,360.00
FRONT TOTAL		:	\$ 6,417.00

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle ER 7656 H.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N	\$ 280.00	✓
2	To remove and transfer rear lid convenience lock system and wire harness for tail lights.	S/N	\$ 280.00	✓
3	To dislodge and reinstall rear wire harness for tail lights, battery manager, fuse & relay trays, electrical and audio equipment.	S/N	\$ 480.00	? ✓
4	To dismantle rear bumper and rear lid. Cut out and reweld rear outer, inner and lower cross panel. Inspect spare wheel housing for damages. Renew rear bumper and rear lid. Re-organize rear crash management components. Reinstall all parts removed.		\$ 3,600.00	7500 2000.
5	To respray rear bumper, rear lid and end panelling. To carry out joint sealer works and stone chop treatments.		\$ 2,200.00	1650
6	To renew rear windscreen.	S/N	\$ 480.00	✓
7	To renew centre and rear exhaust silencer. Align to position.	S/N	\$ 480.00	? 280 ✓
8	To carry out diagnostic checks.	S/N	\$ 192.00	✓
TOTAL LABOUR FRT/RR		:	<u>\$ 7,992.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. ER 7656 H.

		<u>Damage Parts & Prices</u>	
<u>S/N</u>	<u>Parts Description</u>	<u>S/NETT</u>	<u>REMARKS</u>
1	REAR BUMPER <i>Distorted</i>	\$ 1,238.00	<i>990.40</i>
2	REAR BUMPER SPOILER <i>Del</i>	\$ 344.00	<i>275.20</i>
3	REAR BUMPER LIGHT REFLECTOR - LHS/RHS <i>Not New</i>	\$ 48.00	<i>2.8</i>
<i>photo</i> 4	REAR REINFORCEMENT BEAM <i>Best</i>	\$ 416.00	<i>332.80</i>
5	REAR BUMPER GUIDE - LHS/RHS <i>me</i>	\$ 80.00	<i>+</i>
6	REAR PARKING AID SENSOR <i>By d - 3 pieces</i>	4 TBC	
7	PARKING AID SENSOR WIRING SET <i>Not New</i>	\$ 535.00	<i>2.8</i>
8	REAR LID <i>Dented</i>	\$ 2,194.00	<i>1755.20</i>
9	REAR LID ATTACHMENT PARTS <i>Not New</i>	\$ 241.00	<i>+</i>
10	REAR LID HINGE - LHS/RHS <i>me</i>	\$ 226.00	<i>+</i>
11	REAR LID BALL STUD <i>Not New</i>	2 \$ 35.00	<i>2.8</i>
12	REAR LID DAMPER <i>me</i>	2 \$ 158.00	<i>+</i>
13	REAR LID ADJUSTABLE STOPPER <i>me</i>	2 \$ 30.00	<i>+</i>
14	REAR LID LOCK <i>me</i>	\$ 152.00	<i>+</i>
15	REAR LID LOCK COVER <i>me</i>	\$ 9.00	<i>6.64</i>
16	REAR LID STRIKER <i>me</i>	\$ 114.00	<i>+</i>
17	REAR LID WEATHERSTRIP <i>me</i>	\$ 124.00	<i>+</i>
18	REAR LID SWITCH <i>me</i>	\$ 126.00	<i>+</i>
19	REAR LID SWITCH COVER <i>me</i>	\$ 10.00	<i>+</i>
20	LED LICENSE PLATE NO LIGHT <i>me</i>	2 \$ 97.00	<i>+</i>
SUB-TOTAL SPARE PARTS		\$ 6,177.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. ER 7656 H.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	PACKING ADHESIVE <i>new</i>	\$ 14.00	- 11.12
22	AUDI EMBLEM	\$ 105.00	- 84
23	"A1" EMBLEM	\$ 81.00	- 64.72
24	"TFSI" EMBLEM	\$ 81.00	- 64.72
25	REAR LID TAIL LIGHT - LHS/RHS <i>LH rml d</i>	\$ 2,080.00 1040	832
26	REAR WINDSCREEN <i>new</i>	\$ 608.00	- 486.40
27	PRIMER <i>new</i>	\$ 18.00	- 14.32
28	REAR LID TRIM <i>new</i>	\$ 345.00	*
29	INNER CROSS PANEL <i>Repair</i>	\$ 345.00	? X
30	OUTER CROSS PANEL <i>Repair</i>	\$ 993.00	? X
31	REAR CROSS PANEL INNER TRIM <i>del d</i>	\$ 243.00	- 194.40
32	FRONTAL SILENCER <i>new</i>	\$ 395.00	? X
33	REAR SILENCER <i>new</i>	\$ 589.00	? X
34	SILENCER BRACKET <i>new</i>	\$ 52.00	? X
35	SILENCER DUAL CLIP <i>new</i>	\$ 52.00	? X
36	REAR NO. PLATE <i>Bent</i>	S/N \$ 25.00	✓
37	ACRYLIC SEALER <i>new</i>	S/N \$ 180.00	? ✓
38	CAVITY WAX <i>new</i>	S/N \$ 140.00	? ✓
39	STONE CHIP <i>new</i>	S/N \$ 180.00	? ✓
40	REAR WINDSCREEN SEALANT <i>new</i>	S/N \$ 200.00	✓
41	SUNDRIES <i>new</i>	\$ 500.00	? 51.12 ✓
TOTAL MATERIALS - REAR		:	\$ 13,403.00
TOTAL LABOUR - REAR		:	\$ 7,992.00
REAR REPAIR COST		:	\$ 21,395.00
GRAND TOTAL FOR FRONT AND REAR			\$ 27,812.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

28184.80

910020

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/1120/2017/TF 30-Nov-17 TONY 1 ER 7656 H Audi A1 SB 1.0 TFSI S-tronic
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	REAR VENT TRIM <i>dent & scratch</i>	\$ 59.00	\$ 46.64 <i>CM</i>
2	REAR BUMPER GUIDE SECTION <i>acc.</i>	\$ 39.00	\$ 31.20 <i>CM</i>
3	REAR CROSS PANEL UPPER <i>dent</i>	\$ 345.00	\$ 275.60 <i>CM</i>
4	REAR CROSS PANEL <i>Repair</i>	\$ 993.00	\$ 794.40 <i>X</i>
5	REAR CROSS PANEL BUNGS <i>m</i>	\$ 25.00	\$ 19.36 <i>CM</i>
		\$ 1,461.00	\$ 372.80
TOTAL		\$ 1,461.00	

For Premium Automobiles Pte Ltd

Adrian Ling
AKF

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1120/2017/JT
Date : 13-Nov-17

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Ang Siew Hong
Address : Blk 48 West Coast Road
#03-50
Singapore 126839
Telephone : HP +65 9842 6429
Type of Claim : Own Damage Claims
Policy No. : 2100480039-01
Vehicle No : **ER 7656 H**
Model Code : Audi A1 SB 1.0 TFSI S-tronic
Model / Year : Aug-16
Engine No : CHZ 100910
Chassis No : WAUZZZ8X4GB111309
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By :
Accident Date : 9-Nov-17
Place of Accident : CTE (Towards City before exit to PIE)

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle ER 7656 H.

S/n	Nature of Jobs	Estimated Charges	
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper and LHS headlight. Re-organize front crash management components. Reinstall all parts removed.	\$ 1,200.00	\$ 750.00
3	To respray front bumper.	\$ 800.00	\$ 550.00
TOTAL LABOUR CHARGES		: \$ 2,360.00	\$ 1,660.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. ER 7656 H.

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	<u>Remark</u>
1	FRONT BUMPER	\$ 1,280.00	\$ 1,024.00
2	FRONT AIR GRILLE - LHS	\$ 335.00	
3	FRONT FOAM PIECE	\$ 95.00	
4	FRONT REINFORCEMENT BEAM	\$ 583.00	
5	HEADLIGHT - LHS	\$ 1,616.00	\$ 1,292.80
6	HEADLIGHT WASHER - LHS	\$ 123.00	
7	FRONT NUMBER PLATE	S/N \$ 25.00	
TOTAL-FRONT SPARE PARTS CHARGES		: \$ 4,057.00	\$ 2,316.80
TOTAL-FRONT LABOUR CHARGES		: \$ 2,360.00	\$ 1,660.00
FRONT TOTAL		: \$ 6,417.00	\$ 3,976.80

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle ER 7656 H.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
	<i>labour front c/f</i>		2360	\$ 1,660.00
1	To remove and transfer rear parking aid. Check function.	S/N \$	280.00	\$ 280.00
2	To remove and transfer rear lid convenience lock system and wire harness for tail lights.	S/N \$	280.00	\$ 280.00
3	To dislodge and reinstall rear wire harness for tail lights, battery manager, fuse & relay trays, electrical and audio equipment.	S/N \$	480.00	\$ 480.00
4	To dismantle rear bumper and rear lid. Cut out and reweld rear outer, inner and lower cross panel. Inspect spare wheel housing for damages. Renew rear bumper and rear lid. Re-organize rear crash management components. Reinstall all parts removed. (Rear panel replaced)	\$	3,600.00	\$ 2,500.00
5	To respray rear bumper, rear lid and end panelling. To carry out joint sealer works and stone chop treatments.	\$	2,200.00	\$ 1,650.00
6	To renew rear windscreen.	S/N \$	480.00	\$ 480.00
7	To renew centre and rear exhaust silencer. Align to position. (repair and align)	S/N \$	480.00	\$ 280.00
8	To carry out diagnostic checks.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR FRT/RR		:	\$ 10,352.00	\$ 7,802.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. ER 7656 H.

S/N	Parts Description	<u>Damage Parts & Prices</u>	
		S/NETT	REMARKS
		<i>cf</i>	\$ 2,316.80
1	REAR BUMPER	\$ 1,238.00	\$ 990.40
2	REAR BUMPER SPOILER	\$ 344.00	\$ 275.20
3	REAR BUMPER LIGHT REFLECTOR - LHS/RHS	\$ 48.00	
4	REAR REINFORCEMENT BEAM	\$ 416.00	\$ 332.80
5	REAR BUMPER GUIDE - LHS/RHS	\$ 80.00	
6	REAR PARKING AID SENSOR	4 TBC	
7	PARKING AID SENSOR WIRING SET	\$ 535.00	
8	REAR LID	\$ 2,194.00	\$ 1,755.20
9	REAR LID ATTACHMENT PARTS	\$ 241.00	
10	READ LID HINGE - LHS/RHS	\$ 226.00	
11	REAR LID BALL STUD	2 \$ 35.00	
12	REAR LID DAMPER	2 \$ 158.00	
13	REAR LID ADJUSTABLE STOPPER	2 \$ 30.00	
14	REAR LID LOCK	\$ 152.00	
15	REAR LID LOCK COVER	\$ 9.00	\$ 6.64
16	REAR LID STRIKER	\$ 114.00	
17	REAR LID WEATHERSTRIP	\$ 124.00	
18	REAR LID SWITCH	\$ 126.00	
19	REAR LID SWITCH COVER	\$ 10.00	
20	LED LICENSE PLATE NO LIGHT	2 \$ 97.00	
SUB-TOTAL SPARE PARTS		\$ 6,177.00	\$ 5,677.04

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. ER 7656 H.

		<u>Damage Parts & Prices</u>	
<u>S/N</u>	<u>Parts Description</u>	<u>S/NETT</u>	<u>REMARKS</u>
			\$ 5,677.04
21	PACKING ADHESIVE	\$ 14.00	\$ 11.12
22	AUDI EMBLEM	\$ 105.00	\$ 84.00
23	"A1" EMBLEM	\$ 81.00	\$ 64.72
24	"TFSI" EMBLEM	\$ 81.00	\$ 64.72
25	REAR LID TAIL LIGHT - LHS/RHS	\$ 2,080.00	\$ 832.00
26	REAR WINDSCREEN	\$ 608.00	\$ 486.40
27	PRIMER	\$ 18.00	\$ 14.32
28	REAR LID TRIM	\$ 345.00	
29	INNER CROSS PANEL	\$ 345.00	
30	OUTER CROSS PANEL	\$ 993.00	
31	REAR CROSS PANEL INNER TRIM	\$ 243.00	\$ 194.40
32	FRONTAL SILENCER	\$ 395.00	
33	REAR SILENCER	\$ 589.00	
34	SILENCER BRACKET	\$ 52.00	
35	SILENCER DUAL CLIP	\$ 52.00	
36	REAR NO. PLATE	S/N \$ 25.00	\$ 25.00
37	ACRYLIC SEALER	S/N \$ 180.00	\$ 180.00
38	CAVITY WAX	S/N \$ 140.00	\$ 140.00
39	STONE CHIP	S/N \$ 180.00	\$ 180.00
40	REAR WINDSCREEN SEALANT	S/N \$ 200.00	\$ 200.00
41	SUPPLEMENTARY	\$ 1,461.00	\$ 372.80
42	SUNDRIES	\$ 500.00	\$ 51.12
TOTAL MATERIALS FRT/REAR		\$ 14,864.00	\$ 8,577.64
TOTAL LABOUR FRT/REAR		\$ 10,352.00	\$ 7,802.00
TOTAL REPAIR COST		\$ 25,216.00	\$ 16,379.64

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8015126H



Name
ZHOU MING FANG

周 明 芳

Race
CHINESE

Date of birth

06-06-1980

Country of birth

SINGAPORE

Sex
F

S8015126H

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: S8015126H

Name: ZHOU MING FANG

Birth Date: 06 Jun 1980

Issue Date: 16 Sep 2003

000835090C

Next Saturday



4621728

NRIC No: S8015126H



Date of issue:

26-08-2010

BLK 135 SERANGOON AVENUE 3 #06-09

SINGAPORE 556114

NRIC No: S8015126H

Date: 09/09/2018

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

CLASS	ISSUE DATE
Class 2B Motorcycles not exceeding 200 cc	03 Nov 1999
Class 2A Motorcycles between 201 cc and 400 cc	20 Aug 2002
Class 2 Motorcycles exceeding 400 cc	16 Sep 2003
Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	12 Jun 2000

NP 428A



Name of Policyholder : ANG SIEW HONG (HONG XIUFENG)
Period of Insurance : 24 Aug 2017 To 23 Aug 2018
Engine No. : CHZ100910
Chassis No. : WAUZZZ8X4GB111309

Vehicle No. : ER7656H
Policy No. : 2100480039-01
Endorsement No. :
Issued Date : 21 Aug 2017

ABOUT THE COVER

Make/Model : AUDI A1 SPORTBACK 1.0 TFSI S TRONIC
Engine Capacity/Tonnage : 999.00 CC

Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No

First Year of Registration : 2016
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.
You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial, speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia) are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

ANG SIEW HONG (HONG XIUFENG) - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center, Add: 55 Ubi Road 1, Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part II, the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125217

PREMIUM LEASING - EF

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Mobile
AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: ER 7656 H

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1120/2017/MAS

10 March 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR ER 7656 H Audi A1 SB 1.0 TFSI S-Tro

With reference to the above-mentioned vehicle, no **ER 7656 H**, claimant, **Ms. Ang Siew Hong**, please find the related document per attached.

1. A copy of the Original invoice no. 85012226 – S\$17,526.21
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – ER 7656 H

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408099
Telephone 6388 2223

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 14:06

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012226 Date : 08/03/2018 Order : ER7656H Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No.: ER7656H (V 30299) Regn Date: 24/08/2016 Mileage: 15886 WIP No.: 44734

Model: A1 SB 1.0 TFSI S tronic 8XFCSG Chassis: WAUZZZ8X4GB111309 Engine: CHZ 100910 Dept: U

VSB No.:

You have been assisted by :- UB-Carrine (11)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND LHS HEADLIGHT. RE-ORGANIZE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	750.00	1.00	750.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER.	550.00	1.00	550.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION.	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR LID CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHTS.	280.00	1.00	280.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIR HARNESS FOR TAI	480.00	1.00	480.00

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone 6388 2323

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 2 14:06

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012226 Date : 08/03/2018 Order : ER7656H Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No.: ER7656H (V 30299) Regn Date: 24/08/2016 Mileage: 15886 WIP No.: 44734

Model: A1 SB 1.0 TFSI S tronic 8XFCSG Chassis: WAUZZZ8X46B111309 Engine: CHZ 100910 Dept: U

VS8 No.:

You have been assisted by :- UB-Carrine (11)

		Details	Qty	Unit Price	Amount
S	BODYWORK	LIGHTS, BATTERY MANAGER, FUSE & RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT. M: TO DISMANTLE REAR BUMPER AND REAR LID. CUT OUT AND REWELD REAR OUTER, INNER AND LOWER CROSS PANEL. INSPECT SPARE WHEEL HOUSING FOR DAMAGES. RENEW REAR BUMPER AND REAR LID. RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED (REAR PANEL REPLACED)	2500.00	1.00	2,500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER, REAR LID AND END PANELLING TO CARRY OUT JOINT SEALER WORKS AND STONE CHIP TREATMENTS.	1650.00	1.00	1,650.00
S	BODYWORK	M: TO RENEW REAR WINDSCREEN.	480.00	1.00	480.00
S	BODYWORK	M: TO REPAIR CENTRE AND REAR EXHAUST SILENCER. ALIGN POSITION.	280.00	1.00	280.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408693
Telephone 6388 2323

Customer Service
Service Appointment
24-hour Breakdown Service
Email customer.care@premiumauto.com.sg
6366 2323
9828 1233

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 3 14:06

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012226 Date : 08/03/2018 Order : ER7656H Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No.: ER7656H (V 30299) Regn Date: 24/08/2016 Mileage: 15886 WIP No.: 44734
Model: A1 SB 1.0 TFSI S tronic 8XFCSE Chassis: WAUZZZ8X46B111309 Engine: CHZ 100910 Dept: U
VSB No.:
You have been assisted by :- UB-Carrine (11)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECKS.	192.00	1.00	192.00
S	BODYWORK	M: TO SUPPLY ACRYLIC SEALANT, CAVITY WAX, STONE CHIP AND REAR WINDSCREEN SEALANT.	700.00	1.00	700.00
Q	OTHERS	M: TO SUPPLY VEHICLE NUMBER PLATE.	25.00	1.00	25.00
X	A8X0827520 B98	CAP (V)	1.00	8.30	6.64
X	A8X0863459C 6PS	TRIM PANEL (V)	1.00	243.00	194.40
X	A6X0819465E	TRIM (V)	1.00	58.30	46.64
X	A6X0819465E	TRIM (V)	1.00	58.30	46.64
X	A8XA807421B 9B9	SPOILER	1.00	344.00	275.20
X	A8X4827023B	LID	1.00	2194.00	1,755.20
X	A8XA945093A	TAILLIGHT	1.00	1040.00	832.00
X	A8XA941043A	HEADLAMP	1.00	1616.00	1,292.80
X	A8XA807065A GRU	COVER	1.00	1280.00	1,024.00
X	A8XA807067A GRU	COVER	1.00	1238.00	990.40
X	A8X4845501A NVB	REARWINDOW	1.00	608.00	486.40

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone 6388 2323

Customer Service
Service Appointment
24-hour Breakdown Service
Email customer.care@premiumauto.com.sg
6366 2323
9828 1233

INSURANCE INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 4 14:06

Invoice: 85012226	Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD	AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT	MOTOR CLAIM DEPT
AIG BUILDING	AIG BUILDING
78 SHENTON WAY	78 SHENTON WAY
#07-16	#07-16
SINGAPORE 079120 079120	SINGAPORE 079120
Date : 08/03/2018	
Order : ER7656H	
Term : 30	

Regn No.: ER7656H (V 30299) Regn Date: 24/08/2016 Mileage: 15886 WIP No.: 44734

Model: A1 SB 1.0 TFSI S tronic 8XFC56 Chassis: WAUZZZ8X46B111309 Engine: CHZ 100910 Dept: U

VSU No.:

You have been assisted by :- UB-Carrine (11)

		Details	Qty	Unit Price	Amount
X	A0X0013309	REAR APRON	1.00	344.50	275.60
X	A0X0007309	BRACKET	1.00	416.00	332.80
X	AD 00920002	PRIMER (DG)	1.00	17.90	14.32
X	A0X0053742A 2ZZ	AUDI SIGN	1.00	105.00	84.00
X	A0X0053741 2ZZ	INSCRIPTION 'A1'	1.00	80.90	64.72
X	A0X0053737A 2ZZ	INSCRIPTION 'TFSI'	1.00	80.90	64.72
X	A0XA007377A	GUIDE	1.00	39.00	31.20
X	A0D0053419F	PACKING	1.00	13.90	11.12
X	A0T0027310	NUT	2.00	1.40	2.24
X	A0X0027654	SCREW	2.00	1.40	2.24
X	A003003503B	PLUG	2.00	12.10	19.36

Parts 7,852.64
Labour 25.00
Sublet 8,502.00
Menus 0.00
Lubricant 0.00

Sub-Total 16,379.64

7% GST 1,146.57

Grand Total 17,526.21



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to
AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: ER 7656 H

Norah Khai
6768 9828
6841 1183

Body Repair
PA/OD/1120/2017/TF
21 Nov 2017

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : AUDI A1 SB 1.0 TFSI S tronic
Vehicle Chassis No. : WAUZZZ8X4GB111309
Vehicle Regn No. : **ER 7656 H**
Vehicle Mileage : 15886 KM
Vehicle Owner : Ms. Ang Siew Hong
Certificate No : 2100480039-01
Policy Excess : Nil
Accident Date : 9 November 2017
Place : CTE towards City bef exit to PIE (Changi)
Repair Cost : \$ 17,526.21
WIP No. : 44734
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

Date :

21/11/17

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1120/2017/JT
Date : 13-Nov-17

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Ang Siew Hong
Address : Blk 48 West Coast Road
#03-50
Singapore 126839
Telephone : HP +65 9842 6429
Type of Claim : Own Damage Claims
Policy No. : 2100480039-01
Vehicle No : **ER 7656 H**
Model Code : Audi A1 SB 1.0 TFSI S-tronic
Model / Year : Aug-16
Engine No : CHZ 100910
Chassis No : WAUZZZ8X4GB111309
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By :
Accident Date : 9-Nov-17
Place of Accident : CTE (Towards City before exit to PIE)

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian L
Surveyed Date : 15/11/17
Authorised Date :
Excess Cost :
Liability :
Remarks : not Authorised, 10 Days.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Nov 2017		15 Nov 2017 16:55 Edit Adj Rpt	S\$16,379.64 Edit Estimates	S\$16,379.64 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by insurer]
Insured:	ANG SIEW HONG, ID: S0153608G, Tel: +6598426429	
Vehicle Reg. No.:	ER7656H	Date of Loss: 09/11/2017 19:00 - :59
Claim Type:	OD / 4226363554SG	Policy/Cover Note No.: (Comprehensive)
		Excess: S\$0.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911	
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 24/11/2017]	
Driver/Custodian:	ZHOU MING FANG (37 / Female), NRIC: S8015126H, Tel: +6597656035	

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
- AIG_SG (27/02/2018): Alert - Adj Mandate Approved (S\$16379.64) - ER7656H - Claim Handler: Mohd Zawaye... - AIG_SG (16/11/2017): Alert - Adj Mandate Approved (S\$16295.00) - ER7656H - Claim Handler: Mohd Zawaye... - AIG_SG (16/11/2017): ER7656H / OD / 09/11/2017 / Coverage & Excess update		

ALL ASSOCIATED TASKS										View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

Claim Documents

*ER7656H (4226363554SG)
 OD
 Nov 9 2017 7:00PM
 [ANG SIEW HONG]
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Assessment Reports															1 per page			☒		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	16/11/17 10:31		Adjuster Immediate Advice												1			Load HTM		
															3 per page			☒		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	16/11/17 10:12		General View												1			Load JPG ☒		
2	16/11/17 10:12		General View												1			Load JPG ☒		
3	16/11/17 10:12		Chassis Number												1			Load JPG ☒		
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5	16/11/17 10:12		General View												1			Load JPG ☒		
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7	16/11/17 10:12		General View												1			Load JPG ☒		
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34	16/11/17 10:12	General View	1	Load JPG	☒
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50	14/02/18 14:04	Reinspection Photo	1	Load JPG	☒
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59	14/02/18 14:04	Reinspection Photo	1	Load JPG	☒
60	14/02/18 14:04	Reinspection Photo	1	Load JPG	☒
Documentation					1 per page ☐
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	16/11/17 10:11	Singapore Accident Statement	1	Load PDF	
2	16/11/17 10:11	Police Report	1	Load PDF	
3	16/11/17 10:11	Certificate of Insurance	1	Load PDF	
4	16/11/17 10:11	Drivers Driving License	1	Load PDF	
5	16/11/17 10:11	WORKSHOP ESTIMATE	1	Load PDF	
6	22/02/18 14:59	SUPPLEMENTARY LIST	1	Load PDF	
7	22/02/18 14:59	REVISED ESTIMATE	1	Load PDF	
8	15/03/18 15:00	Discharge Voucher	1	Load PDF	
9	15/03/18 15:00	Workshop Invoice	1	Load PDF	

Linked Accident Report Documents

					View View in Browser
Assessment Reports					1 per page ☐
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	10/11/17 15:05	Accident Statement	1	Load HTM	
Photos/Images					3 per page ☐
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	10/11/17 14:54	Police Report	1	Load JPG	☒
2	10/11/17 14:54	Police Report	1	Load JPG	☒
3	10/11/17 14:54	Police Report	1	Load JPG	☒
4	10/11/17 14:54	Accident Photo		Load JPG	

			1		☒
5	10/11/17 14:54	Accident Photo	1	Load JPG	☒
6	10/11/17 14:54	Accident Photo	1	Load JPG	☒
7	10/11/17 14:54	Accident Photo	1	Load JPG	☒
8	10/11/17 14:54	Accident Photo	1	Load JPG	☒
9	10/11/17 14:54	Accident Photo	1	Load JPG	☒
10	10/11/17 14:54	Accident Photo	1	Load JPG	☒
11	10/11/17 14:54	Accident Photo	1	Load JPG	☒
12	10/11/17 14:54	Accident Photo	1	Load JPG	☒
13	10/11/17 14:54	Accident Photo	1	Load JPG	☒
14	10/11/17 14:54	Accident Photo	1	Load JPG	☒
15	10/11/17 14:54	Accident Photo	1	Load JPG	☒
16	10/11/17 14:54	Accident Photo	1	Load JPG	☒
17	10/11/17 14:58	ACCIDENT SCENE PHOTOS	1	Load JPG	☒
18	10/11/17 14:58	ACCIDENT SCENE PHOTOS	1	Load JPG	☒
19	10/11/17 14:58	ACCIDENT SCENE PHOTOS	1	Load JPG	☒
20	10/11/17 14:58	ACCIDENT SCENE PHOTOS	1	Load JPG	☒
21	10/11/17 14:58	ACCIDENT SCENE PHOTOS	1	Load JPG	☒
22	10/11/17 14:58	ACCIDENT SCENE PHOTOS	1	Load JPG	☒
23	10/11/17 14:58	ACCIDENT SCENE PHOTOS	1	Load JPG	☒
24	10/11/17 14:58	ACCIDENT SCENE PHOTOS	1	Load JPG	☒
Documentation			1 per page	☒	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	10/11/17 14:43	Sketch Plan	1	Load JPG	☒
2	10/11/17 14:43	Sketch Plan #2	1	Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG17021851/AQBE2

Date: 15/03/2018

REFERENCE

Insured/Claimant: ANG SIEW HONG Policy No:
Date of Loss: 09/11/2017 Nature of Claim: OD Claim No: 4226363554SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **ER7656H**
Make & Model: AUDI A1 SPORTBACK, 1.0 TFSI S-tronic (A) Engine No: CHZ100910
Reg. Date: 24/08/2016 (Man. Year: 2016) Chassis No: WAUZZZ8X4GB111309
Colour: Maroon Odometer: 15322 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$90,000.00
Sum Insured (\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/45 R16 Rear Tyre Size: 215/45 R16
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	18,825.80	8,577.64	10,248.16	54.44
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,352.00	7,802.00	2,550.00	24.63
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (\$\$)	29,177.80	16,379.64	12,798.16	43.86
+ GST 7.00/7.00% (\$\$)	2,042.45	1,146.57	895.88	43.86
Nett Amount (\$\$)	31,220.25	17,526.21	13,694.04	43.86

INSPECTION

Date of Assignment: 15/11/2017
Date Inspected: 15/11/2017 Inspected At: Premium Automobiles Pte Ltd (HQ)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 10.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,280.00 FS	*1,024.00 FS
2	1		*FRONT AIR GRILLE - LHS	Not Necessary	335.00 FS	*- FS
3	1		*FRONT FOAM PIECE	Not Necessary	95.00 FS	*- FS
4	1		*FRONT REINFORCEMENT BEAM	Not Necessary	583.00 FS	*- FS
5	1		*HEADLIGHT - LHS	Cut	1,616.00 FS	*1,292.80 FS
6	1		*HEADLIGHT WASHER - LHS	Not Necessary	123.00 FS	*- FS
7	1		*FRONT NUMBER PLATE	Not Necessary	25.00 FS	*- FS
8	1		*REAR BUMPER	Distorted	1,238.00 FS	*990.40 FS
9	1		*REAR BUMPER SPOILER	Deformed	344.00 FS	*275.20 FS
10	1		*REAR BUMPER LIGHT REFLECTOR - LHS/RHS	Not Necessary	48.00 FS	*- FS
11	1		*REAR REINFORCEMENT BEAM	Bent	416.00 FS	*332.80 FS
12	1		*REAR BUMPER GUIDE - LHS / RHS	Not Necessary	80.00 FS	*- FS
13	4		*REAR PARKING AID SENSOR (NPA)	Damaged-3 pcs only	0.00 FS	*- FS
14	1		*SET PARKING AID SENSOR WIRING	Not Necessary	535.00 FS	*- FS
15	1		*REAR LID	Dented	2,194.00 FS	*1,755.20 FS
16	1		*REAR LID ATTACHMENT PARTS	Not Necessary	241.00 FS	*- FS
17	1		*REAR LID HINGE - LHS / RHS	Not Necessary	226.00 FS	*- FS
18	2		*REAR LID BALL STUD	Not Necessary	35.00 FS	*- FS
19	2		*REAR LID DAMPER	Not Necessary	158.00 FS	*- FS
20	2		*REAR LID ADJUSTABLE STOPPER	Not Necessary	30.00 FS	*- FS
21	1		*REAR LID LOCK	Not Necessary	152.00 FS	*- FS
22	1		*REAR LID LOCK COVER	Cut	9.00 FS	*6.64 FS
23	1		*REAR LID STRIKER	Not Necessary	114.00 FS	*- FS
24	1		*REAR LID WEATHERSTRIP	Not Necessary	124.00 FS	*- FS
25	1		*REAR LID SWITCH	Not Necessary	126.00 FS	*- FS
26	1		*REAR LID SWITCH COVER	Not Necessary	10.00 FS	*- FS
27	2		*LED LICENSE PLATE NO LIGHT	Not Necessary	97.00 FS	*- FS
28	1		*PACKING ADHESIVE	Necessary	14.00 FS	*11.12 FS
29	1		*AUDI EMBLEM	Necessary	105.00 FS	*84.00 FS
30	1		*A1 EMBLEM	Necessary	81.00 FS	*64.72 FS
31	1		*TFSI EMBLEM	Necessary	81.00 FS	*64.72 FS
32	1		*REAR LID TAIL LIGHT - LHS/RHS	N/S Cracked	2,080.00 FS	*832.00 FS
33	1		*REAR WINDSCREEN	Necessary	608.00 FS	*486.40 FS
34	1		*PRIMER	Necessary	18.00 FS	*14.32 FS
35	1		*REAR LID TRIM	Not Necessary	345.00 FS	*- FS
36	1		*INNER CROSS PANEL	Repair	345.00 FS	*- FS
37	1		*OUTER CROSS PANEL	Repair	993.00 FS	*- FS
38	1		*REAR CROSS PANEL INNER TRIM	Deformed	243.00 FS	*194.40 FS
39	1		*FRONTAL SILENCER	Not Necessary	395.00 FS	*- FS
40	1		*REAR SILENCER	Not Necessary	589.00 FS	*- FS
41	1		*SILENCER BRACKET	Not Necessary	52.00 FS	*- FS
42	1		*SILENCER DUAL CLIP	Not Necessary	52.00 FS	*- FS
43	1		*REAR NO. PLATE	Bent	25.00 FS	*25.00 FS
44	1		*ACRYLIC SEALER	Necessary	180.00 FS	*180.00 FS
45	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
46	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
47	1		*REAR WINDSCREEN SEALANT	Necessary	200.00 FS	*200.00 FS
48	1		*SUNDRIES	Necessary	500.00 FS	*51.12 FS
49	1		*REAR VENT TRIM	Deformed	46.64 FS	*46.64 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
50	1		*REAR BUMPER GUIDE SECTION	Necessary	31.20 FS	*31.20 FS
51	1		*REAR CROSS PANEL UPPER	Dented	275.60 FS	*275.60 FS
52	1		*REAR CROSS PANEL	Repair	993.00 FS	*- FS
53	1		*REAR CROSS PANEL BUNGS	Necessary	19.36 FS	*19.36 FS
					Total Parts (\$\$)	18,825.80 8,577.64

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER AND LHS HEADLIGHT. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	1,200.00	750.00
3	TO RESPRAY FRONT BUMPER	New	800.00	550.00
4	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION	New	280.00	280.00
5	TO REMOVE AND TRANSFER REAR LID CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHTS	New	280.00	280.00
6	TO DISMANTLE REAR BUMPER AND REAR LID. CUT OUT AND REWELD REAR OUTER, INNER AND LOWER CROSS PANEL. INSPECT SPARE WHEEL HOUSING FOR DAMAGES. RENEW REAR BUMPER AND REAR LID. RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	3,600.00	2,500.00
7	TO RENEW REAR WINDSCREEN	New	480.00	480.00
8	TO RENEW CENTRE AND REAR EXHAUST SILENCER. ALIGN TO POSITION	New	480.00	280.00
9	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
10	TO DISLodge AND REINSTALL REAR WIRE HARNESS FOR TAIL LIGHTS, BATTERY MANAGER, FUSE & RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT	New	480.00	480.00
11	TO RESPRAY REAR BUMPER, REAR LID AND END PANELLING. TO CARRY OUT JOINT SEALER WORKS AND STONE CHOP TREATMENTS	New	2,200.00	1,650.00
Gross Labour Cost (\$\$)			10,352.00	7,802.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >