

Surveyor:

meatman

REF: CS3/MS(1702)1846/Tlwb2

Special Instruction:

HS: \$15400.00

From (Person): Irene Tan of MSK Date/Time: 26.02.2018

Estimated Cost: Bill to:

Third Parties:

Claimant:

Surveyor: PAL'S Appraiser

Workshop: Han Car Repairs

OD (TP Re-inspection) / Evaluation

To Inspect Vehicle No: SCV 69B Insured: SKK 6582J
at Workshop m/s Han Car Repairs Tel: 6271 0275
of B1K 1001 Bukit Merah Lane 3 #0449

Policy No: Claim No: 536712/II

Sum Insured: Excess:

Make of Veh: D.O.A. 13.11.2017
(Client's Record)

20.03.2018 (Thursday) @ 4:30pm

Do Not Finalize

H.O.D. Endorsement/Date:

Date/Time: Person Contacted: Vehicle IN / OUT

Date/Time: Confirmed with Final Fig days (Red \$ / %; Original days)

Date/Time: Submit Final Fig 15912700, 14 days (Red \$ / %; Original days)

Date/Time	Action/Instruction
	SCV 69B - 551 7001701543 51
	SKK 6582J - 73 60567015701 4001
29/3/18	Submit LS \$ 9600, 11 days (Red 5800, 38%)
	RECEIVED 27 MAR 2018

Para(1) : Parts found not replaced (To highlight R or UB, LR, Etc)

Para(2) : Comments on consistency of damages (Parts Not Consistent : NC)

Para(3) : Nett Value

Market Value :
Salvage Value :
Nett Value :

Inspected/
Evaluated by:

Fee Charged:
Basic & Add
Transport
Photos
Others
Total

PRS & PS

Date:

1) Date/Time 29/3 typist File Pass to

3) Date/Time File Pass to

5) Date/Time File Pass to

2) Date/Time

4) Date/Time

6) Date/Time

File Return to

File Return to

File Return to

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Singapore NRIC
Owner ID	5074C

Vehicle Details

Vehicle No.	SCV69B
Vehicle to be Exported	Yes
Intended De-registration Date	15 Nov 2017
Vehicle Make	HONDA
Vehicle Model	STREAM 1.8 A
Primary Colour	Black
Manufacturing Year	2007
Engine No.	R18A1745914
Chassis No.	RN61040754
Maximum Power Output	103.0 kW (138 bhp)
Open Market Value	\$17,793.00
Original Registration Date	05 Nov 2007
First Registration Date	05 Nov 2007
Transfer Count	1
Actual ARF Paid	\$19,573.00

Intended PARF Rebate Details

PARF Eligibility	Forfeited
PARF Eligibility Expiry Date	-
PARF Rebate Amount	\$0.00

Intended COE Rebate Details

COE Expiry Date	04 Nov 2027
COE Category	E - Open Category
COE Period(Years)	10
PQP Paid	\$50,168.00
COE Rebate Amount	\$50,021.00
Total Rebate Amount	\$50,021.00

The information contained herein is correct as at 15 Nov 2017

Catherine Chong (LKK Auto)

From: Irene Tan <irene_tan@sg.msig-asia.com>
Sent: Monday, 26 February, 2018 11:34 AM
To: motor@kscgp.com; Veron Chen (LKKAuto); Shiau Chan (LKKAuto); assignments; 'catherine'
Subject: Please revert with your surveyor's confirmation to attend resurvey of SCV69B; Our claim no.: 536712/IT
Importance: High

Good morning Veron,

We refer to the PRI assignment given on 15.11.17 via the Merimen.

Please revert with your confirmation that your surveyor is able to attend the resurvey arranged as below.

Best Regards

Irene Tan
Senior Executive, Claims Services (Motor)
Direct line +65 6594 2541 | Direct fax +65 6225 7402 | irene_tan@sg.msig-asia.com



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: motor@kscgp.com [mailto:motor@kscgp.com]
Sent: Saturday, 24 February, 2018 11:33 AM
To: Irene Tan <irene_tan@sg.msig-asia.com>
Subject: RE: Your ref: GS/17/4856/HC/sy/cl; Our claim no.: 536712/IT

Dear Irene,

We refer to your email dated 23 February 2018.

As requested, the re-inspection of our client's vehicle no. SCV 69B has been scheduled as follows: -

Date: 22 March 2018 (Thursday)
Time: 10.00 a.m.
Venue: Han Car Repairs, Block 1001 #01-49 Bukit Merah Lane 3, Alexandra Village, Singapore 159718
Contact person: Ms. Susan / Athena
Tel: 6271 0275

Kindly confirm the above appointment, as soon as possible.
Thank you.

Regards,
See Yee
Executive
KSCGP Juris LLP
10 Hoe Chiang Road
#13-03A Keppel Towers
Singapore 089315
Tel: 6538 3611 / DID: 3152 0987 / Fax: 6538 3708
Email: motor@kscgp.com

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----- Original Message -----

From: Irene Tan [mailto:irene_tan@sg.msig-asia.com]
To: motor@kscgp.com
Sent: Fri, 23 Feb 2018 08:57:33 +0000
Subject:

WITHOUT PREJUDICE

Dear sirs,

We refer to your letter dated 23.2.18.

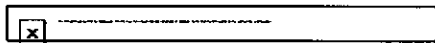
We would like to have your client's car physically resurveyed. Please arrange and revert with the date and time for the resurvey at M/s. Han Car Repairs.

Best Regards

Irene Tan
Senior Executive, Claims Services (Motor)
Direct line +65 6594 2541 | Direct fax +65 6225 7402 | irene_tan@sg.msig-asia.com



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APP. REC'D BY

POL

CS3/MSG17021846/716

Tomyx

SAFETY OFFICER
Menimen

taufikh

ASSIGNMENT OFFICER

FROM OFFICER

Irene Tan

MSG

10:44am @ 15/11/17

Estimated Cost

BLK

OD / ☒ TP / WS / IP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No.

SCV 69B

Insured

SKK 6582J

at Workshop no.

Han Car Repairs

Tel

62710275

of Blk 1001, Bkt Merah Lane 3 # 01-49, 159718

Policy No.

26839666 TMP

Claim No.

536712

Sum Insured

Excess

Make of Vehicle

(Client's Record)

D.O.A. 13/11/2017

CA / REV / REP. / REV 24 HRS

'wp'

H.O.D. Endorsement

Date/Time: 11:50am @ 15/11/17

Person Connected

athena

Vehicle ☒ LOU

Date/Time	Action/Instruction (X) Estimate
	SCV 69B - NBA / INC17021643 / Y-D.O.A : 13/11/2017
	SKK 6582J - NBA / INC17021643 / Y-D.O.A : 13/11/17
	Dismantle Part : 16-11-2017

01-12-17 1:40pm Email to Irene Tan thru menimen.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS3/MSG17021846/T1b

16 RAFFLES QUAY
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 15-11-2017



Code : MSG

1. Policy Particulars :- (THIRD PARTY CLAIM)

Insured Veh.	SKK 6582J	Veh. Inspected	SCV 69B
Policy No.	26839666TMP	Coverage (\$)	0.00
Claim No.	536712	Excess (\$)	0.00
Assign From	MERIMEN (IRENE TAN)	Assign Date	15/11/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	13/11/2017	Inspection Date	15/11/2017
Survey held at	HAN CAR REPAIRS BLK 1001 #01-49 BUKIT MERAH LANE 3 ALEXANDRA VILLAGE SINGAPORE 159718		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.
--

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Est	Adj Submitted	Ins Audited	Status
Main	14 Nov 2017		15 Nov 2017 10:44 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS

Insured:	NG PAK THIANG, ID: S2008433B		[Created by insurer]
Main Claimant:	TEO AH PING, ID: S1105074C		
Vehicle Reg. No.:	SCV69B	Date of Loss:	13/11/2017 09:00 - :59
Claim Type:	TP / 536712	Policy/Cover Note No.:	26839666TMP (Third Party Only)
Vehicle Reg. No. (Insured):	SKK6582J	Policy No. (Claimant):	Coverage: 31/01/2017 - 30/01/2018
		Excess:	
Repairer:	Han Car Repairs (HQ) BLK 1001 BUKIT MERAH LANE 3 #01-49 ALEXANDRA VILLAGE, 159718 Alexandra - Tel: 62710275		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 16/11/2017]		
Driver/Custodian (Insured):	NG PAK THIANG (), NRIC: S2008433B		

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

[View All](#) [Compose Case Mail](#)

ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Complete
No results.									

Survey Department Check List (Case Handler)

Reference No. :

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

✓			
✓			
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✓			
✓			

(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

✓			
---	--	--	--

(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

--	--	--	--

Check By:

Case Handler

Date

*C: Critical *N: Non-Critical

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	13/11/2017 16:34
Date Of Accident	13/11/2017 09:45
Exact Location Of Accident	JUNCTION OF BRADDELL RD/UPP SERANGOON RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SCV69B
Insured/Policyholder	
Name Of Registered Owner	TEO AH PING
NRIC No	S1105074C
Email Address	HANCARREPAIRS@GMAIL.COM
Mobile Phone No	(LOCAL) +65-85183762
Alternative Phone No	OFFICE-85183762

Vehicle Particulars

Manufacturer	HONDA
Model	STREAM
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5066481351-03
Cover Note Number	

Driver

Name of Driver	TEO AH PING
NRIC No	S1105074C
Date Of Birth	18/02/1955
Occupation	INDOOR
Date Of Driving Pass	03/07/1973
Driving Experience	44 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-85183762
Fax Number	
Contact Number	OFFICE-85183762
Email Address	HANCARREPAIRS@GMAIL.COM

Address
Postcode
Was driver an employee of the Insured's Company NO
If No, Relationship of the Driver with the Insured OWNER
Vehicle Registration Number of Driver's Own Vehicle -
-
Insurance Company of Driver's Own Vehicle -
-
-

General Information of the Accident

Type Of Accident COLLISION - MAJOR/MINOR RD
Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
Was any body injured in the Accident? YES
Was any other material or property damaged? YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
If Yes, Please state which Police Station
Was notice of intended Prosecution given? NO
If Yes, against whom?

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN (TYPE OF COLLISION IS HEAD TO SIDE)

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SKK6582J
Vehicle Make/Model/Colour MERCEDES BENZ

Details Of Properties

Name of Driver
NRIC/Passport Number
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

Details of Witness

Name
Phone Number
Email Address

DETAILS OF INJURED PERSON 1

Name TEO AH PENG
Approximate Age

Injuries Sustain	SLIGHT INJURY
Injured person in which vehicle?	SCV69B
Were seat belts worn?	YES
Was injured conveyed to hospital by ambulance?	YES
Address	
Postcode	

Sketch Plan

SKETCH PLAN

VEHICLE NO: _____

FOA: _____


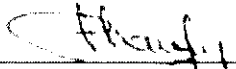
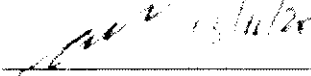
IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policy holder and/or the Authorised Driver.
3. Information provided in this form is confidential and accurate as possible. Any willful misrepresentation or withholding of information may affect insurance coverage and repudiate policy liability.
4. The issue and delivery of this Form to the insured companies is out of collection of policy liability on the part of the insurer's brokers.
5. Any false information may be referred to the Police for investigation.
6. The report will be furnished by the insurers of the GIA Roadside Membership (insure) referred to by the General Insurance Association of Singapore (GIA) for marketing and that copies of this report will for a fee be made available upon application to interested parties.
7. On the judgement of this report to the insurers, you hereby consent to the marketing of this report at the insurer's and to copies of the report being made available to interested parties.
8. Consent under the Personal Data Protection Act (PDPA)

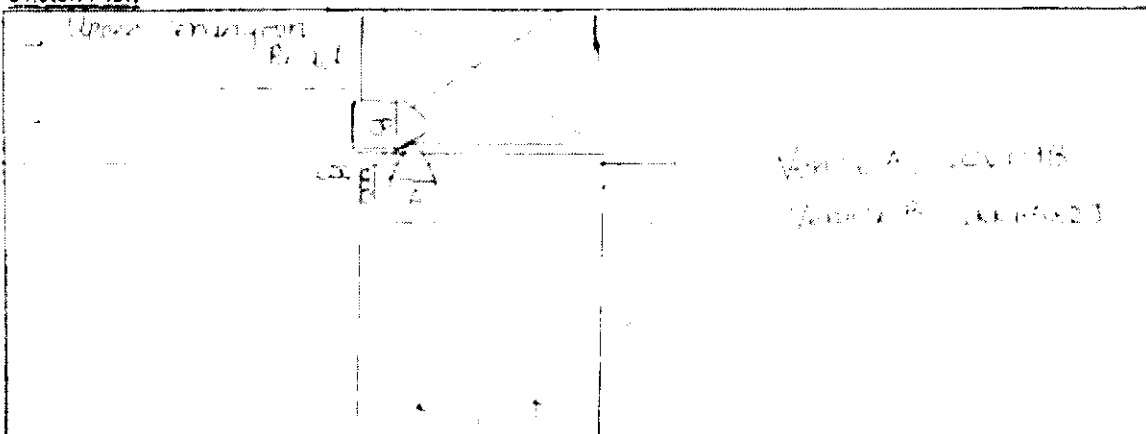
I understand, acknowledge, agree and consent that

 - (a) My Insurers, my broker and the General Insurance Association of Singapore (GIA) may be permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurers who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes(s) of
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims
 - (ii) investigating the accident and/or my claims
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me
 - (iv) administering my claims including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes, mail packages, and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims
 (collectively the "Purposes")
 - (b) all Insurers who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, will be permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and
 - (c) my Personal Information may be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

PLEASE NOTE YOUR INSURER MAY HAVE A **14 DAY TIMEFRAME** FOR YOU TO SUBMIT AN OWN DAMAGE CLAIM UNDER YOUR OWN POLICY.

 Policyholder's Signature (Date & Time)	 Authorised Driver's Signature (Date & Time)	 Witnessed by Reporting Centre Personnel
---	--	--

Sketch Plan



Sketch Plan #2

Describe Circumstances of the Accident

199. THE CONFIDENTIALITY OF THE INFORMATION
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WITHOUT THE WRITTEN AUTHORIZATION OF THE FBI
DATE 10-1-80

Declaration

Will please the foregoing and, please send me every report

Policyholder's Signature: _____ Date & Time: _____

Driver's Signature (If driver is not the policyholder) : Date & Time

Witnessed by Reporting Centre
(Telephone)

() OWN DAMAGE

1 THIRD PARTY CLAIM

1) REPORTING ONLY

View Sent Message

This mail is associated with :

***SCV69B (536712)**
[SKK6582J]

TP

TEO AH PING
Nov 13 2017 9:00AM
[NG PAK THIANG]
Han Car Repairs

[Resend](#)[View Recipients](#)[Print Message](#)[Delete Message](#)[Forward](#)

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 01/12/2017 13:40 PM.
To MSI_ITAN
Subject Pre-repair Inspection

Dear Irene,

Refer to your assignment on 15.11.2017 at 10.44AM.

Please be informed that we have inspected the vehicle SCV 69B on 15.11.2017 at 2PM.

At the time of inspection the repairer did not present their estimation to the damaged vehicle.

We will submit our report accordingly.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

DOCUMENTS SUMMARY

There are no documents.

GURDEEP SINGH SEKHON
CHIA KOK SENG
REY FOO JONG HAN
GUY LAM CHUAN
INDER SINGH
ADMAN
KIRAN BOON HAN
RANDEEP KUMAR GOBIND
HUE JIA PEI
MUNIRAH BINTE MYDIN
TIMOTHY YEO ZHI WEN
JASPREET KAUR PURBA

KSCGP

JURIS LLP

*Celebrating 25 Years of
Professional and Personalised
Legal Service*

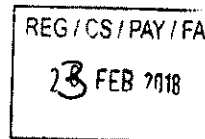
MAIN OFFICE:
10 Hoe Chiang Road, #13-03A
Keppel Towers,
Singapore 089315
Tel: 6538 3611
Fax: 6538 3708

Website: www.kscgp.com
(Fax/Email not for service of court documents)
Registered in Singapore with limited liability
as a Limited Liability Partnership
Registration Number T10LL1855L

Your Ref : SKK 6582J
Our Ref : GS/17/4856/HC/sy/cl
Date : 23 February 2018

DID: 3152 0987
Email: motor@kscgp.com

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807



BY HAND

Dear Sirs,

TEO AH PENG
C/o 10 Hoe Chiang Road #13-03A Keppel Towers Singapore 089315
ACCIDENT INVOLVING SCV 69B AND SKK 6582J AT THE JUNCTION OF BRADDELL
ROAD AND UPPER SERANGOON ROAD ON 13.11.2017

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 13 November 2017 at the junction of Braddell Road and Upper Serangoon Road, involving our client's motor vehicle bearing registration number SCV 69B and the motor vehicle bearing registration number SKK 6582J, which was insured by you at the material time.

We are instructed that the accident was caused by the negligent driving and/or management of the authorised driver of SKK 6582J. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

(1)	Cost of repairs	-	\$	16,478.00
(2)	Cost of rental	-	\$	2,520.00
(3)	Survey fee	-	\$	1,171.00
(4)	LTA	-	\$	10.00
(5)	GIA search	-	\$	29.00
(6)	Incidentals	-	\$	100.00
(7)	Costs	-	\$	900.00
(8)	GST on items (6) & (7)	-	\$	70.00
				<u>\$ 21,278.00</u>

BRANCH: [PRIVATE PROPERTY CONVEYANCING]
490 Lorong 6 Toa Payoh, Blz 3 Lobby 2
#09-18 HDB Hub, Singapore 310490
Tel: 6591 7696 Fax: 6258 1825

BRANCH: [HDB CONVEYANCING]
490 Lorong 6 Toa Payoh Blz 3 Lobby 2
#09-18 HDB Hub, Singapore 310490
Tel: 6591 7696 Fax: 6258 1409

BRANCH: [SHIPPING, ADMIRALTY & COMMERCIAL]
92 Arab Street #03-01 & #03-02
Singapore 198788
Tel: 6634 1346 Fax: 6634 1358

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23/2/18

A copy each of the supporting documents are enclosed.

S/NO.	AVAILABLE DOCS	PARTICULARS
<u>Client's Documents</u>		
1.	13.11.2017	GIA Statement / Traffic Police report
2.		Witness(es) Statement
3.		Accident site photographs
4.	undated	Video footage / CCTV / CD recording (only for insurer)
5.	08.02.2018	Repair bill / invoice / Excess Tax invoice
6.	14.11.2017	Rental bill / invoice and agreement / receipts
7.		Vehicle Entry Permit receipt / E-day license for off-peak vehicle
8.		Towing fees / receipt (Singapore / Malaysia)
9.		Client sold off vehicle and produce letter from LTA
10.		Spare Part Ordering Form
11.		Levy at Custom / receipts
12.	05.02.2018	Survey invoice and surveyor's report
13.	05.02.2018	246 Original / Copies of damage photographs
14.		Enquire PARF / COE Rebate for Registered Vehicle
15.		Enquire Transfer fee
16.	12.10.2017	Certificate of Insurance / Motor Cover Note / New Policy Schedule / Registration Card / Grant / Road Tax
17.	14.11.2017 15.11.2017	Pre-repair Inspection Notices
18.		Traffic Police investigation results
19.		Estimated agreement between surveyor and repairer
20.	20.11.2017	Tax invoices and search results from General Insurance Association of Singapore (GIA) and Traffic Police search fees
<u>Third Party's Documents</u>		
21.	14.11.2017 13.11.2017	GIA Statement / Traffic Police report
22.		Admission Note
23.	14.11.2017	LTA search / receipt / tax invoice
24.		Malaysia Vehicles Searches / service
25.		RCB / ACRA search
26.		Enhanced Individual search / receipt
27.		Property tax search / receipt
<u>Others (Apply only in chain collisions and/or any other documents)</u>		
28.		

We have, on 14 November 2017 and 15 November 2017, notified you of the accident and a pre-repair inspection of our client's motor vehicle was carried out by the appointed surveyors.

Subject to our client's instructions, please confirm in writing within 7 days hereof if you or your insured wish to inspect our client's vehicle or conduct a second re-inspection.

Please note that you or your insured should send to us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against your insured without further notice to you or your insured. In this event, you will be liable for any and all legal costs incurred.

Please also note that if your insured has a counterclaim against our client arising out of the accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter, which we will then forward to our client and/or the insurers for consideration on a without prejudice basis.

For avoidance of doubt, kindly note that this claim is made without prejudice to our client's personal injury claim.

Yours faithfully,



(Main Office)

Enc.

Cc client

Cc owner / driver – Ng Pak Thiang



TEO AH PENG
BLK 163 YUNG PING ROAD #17-86
610163

Attention : THE OWNER

Contact : 8518 3762

Tax Invoice : TP000239

Date : 08/02/2018
Vehicle Num. : SCV 69 B
Make/Model : HONDA STREAM 1.8A-2007
Chassis/Eng# : RN61040754/R18A1745914
Accident Date : 13/11/2017
Claim No. :
Reference :
Policy No. : 5066481351-03

LUMP SUM REPAIRS

Amount S\$

15,400.00

E. & O.E.

Total S\$:	15,400.00
GST @ 7% S\$:	1,078.00
Amount Due S\$:	16,478.00

=====



Autocar Leasing Pte Ltd

Company Regn. No. 200806807W
160 Sin Ming Drive #04-06
Sin Ming Auto City Singapore 575722
Tel: 6451 6602 Handphone: 9363 3186 Facsimile: 6451 6902

HIRING AGREEMENT cum INVOICE

Vehicle Number : SJX 5621 G
Make & Model : TOYOTA CAMRY 2.0 (A)

No. : 00381

HIRER's PARTICULARS

Name of Hirer : TEO AH PONG
Address : BLK 163 YUNG PING ROAD #17-86
SINGAPORE 610163
Contact Number : (Off) _____ Licence Number : S 1105074 C
(Res) _____ Licence Expiry : _____
(H/p) 85183762
Nationality : SINGAPOREAN
NRIC No. : S 1105074 C Date of Birth. : 18/02/1955

Name of Driver : _____
Address : _____
Contact Number : (Off) _____ Licence Number : _____
(Res) _____ Licence Expiry : _____
(H/p) _____
Nationality : _____
NRIC No. : _____ Date of Birth. : _____

RENTAL PRICING

Daily Rental Rate : S\$ 180.00 Date Out : 14/11/2017
Days on Rental : 14 Time Out : 1645 pm
Sub-total : S\$ 2520.00 Date Return : 28/11/2017
Misc. charges : S\$ - Time Return : 1700 pm
TOTAL : S\$ 2520.00

- *** RENTER's Liability for Vehicle Damage EXCESS is S\$1,500.00 ON ALL CLAIMS.
* Applicable to Driver below 23 YRS old OR with less than 2 YRS driving experience EXCESS is S\$3,500.00
* The Vehicle is strictly for Singapore use only.

Remark

HIRER's DECLARATION

I agree to the terms and conditions above and as set out overleaf. If I opt to pay by Credit / Charge Card, my signature here is deemed to have made on application credit card charge slip. I have removed all valuables from the car.

Autocar Leasing Pte Ltd

Authorised Signatory and Company Stamp

Date :

Prepared by :

Date :

PAL'S

APPRAISER PTE LTD

No. 1 Kaki Bukit Ave 6 #01-53 AutoBay @ Kaki Bukit Singapore 417883
Tel: 81818802 Fax: 67471017 Registration No: 201000268D

Billing Name & Address
Teo Ah Ping
c/o Blk 1001 Bukit Merah Lane 3
#01-49 Alexandra Village
Singapore 159718

Invoice No 11-17018/DY

Date 5 Feb 2018

Vehicle No : SCV 69 B

Model : Honda Stream

Item	Descriptions	Amount S\$
1	Date of Inspection : <u>14 Nov 2017</u> A copy of the inspection / survey report Correspondence, postages and etc.	
2	Photography Services - Purchase of films, develop negatives - Storage of negatives - Submission of photographs <u>246</u> copies	
3	Transportation Charges	
4	2nd Inspection & Final Inspection	
	Total	<u>\$ 1171.00</u>
	SDLS : ONE THOUSAND ONE HUNDRED AND SEVENTY-ONE ONLY	

Notes :

1. All cheque payment should be "Crossed" and made payable to "Pal's Appraiser Pte. Ltd."
2. All cheque should have our "Invoice No." written on the reverse side of the cheque
3. For further enquiries on this invoice, please feel free to contact us



Official Stamp

E & O. E



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-173290

Date of Request: 20/11/2017

Your Ref No: GS/17/4856/HC/SY/CH

KSCGP JURIS LLP
10 Hoe Chiang Road #13-03A
Keppel Tower
Singapore 089315

Dear Sir/Madam,

Date of Accident: 13/11/2017

Vehicle No: SCV69B

Place of Accident: JUNCTION OF BRADDELL RD/UPP SERANGOON RD

Involving Vehicle No: SKK6582J

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SKK6582J	JUNCTION OF BRADDELL RD/UPP SERANGOON RD	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

11/20/2017

Invoice



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-173286

Date of Request: 20/11/2017

Your Ref No: GS/17/4856/HC/SY/CH

KSCGP JURIS LLP
10 Hoe Chiang Road #13-03A
Keppel Tower
Singapore 089315

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 13/11/2017

Place of Accident: JNC BRADDELL RD & UPP SERANGO

Client Vehicle No: SCV69B

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

PAL'S

APPRAISER PTE LTD

No. 1 Kaki Bukit Ave 6 #01-53 AutoBay @ Kaki Bukit Singapore 417883
Tel: 81818802 Fax: 67471017 Registration No: 201000268D

Report Reference : TP / 11-17018/DY / 2017
Date of Report : 5 Feb 2018

Teo Ah Ping
c/o Blk 1001 Bukit Merah Lane 3
#01-49 Alexandra Village
Singapore 159718

THIRD PARTY SURVEY ACCIDENT HAPPENED ON 13 Nov 2017

As per your instruction dated 14 Nov 2017 with regard to the above matter. We have carried out a physical inspection on the said vehicle SCV 69 B. We enclosed herewith our report and findings as follows:

1. VEHICLE PARTICULARS

Registration No : SCV 69 B
Model : Honda Stream
Year / Capacity : 2007/1799
Chassis No : RN61040754
Engine No : R18A1745914
Mileage : 199285
Colour : Grey

2. TYRES CONDITION

			<u>Size</u>	<u>Made</u>	<u>Balance</u>		<u>Rim</u>
FRONT	O/S	:	205/65 R15	Yokohama	4.00	mm	Sport
REAR	O/S	:	205/65 R15	Yokohama	4.00	mm	Sport
FRONT	N/S	:	205/65 R15	Yokohama	4.00	mm	Sport
REAR	N/S	:	205/65 R15	Yokohama	4.00	mm	Sport

PAL'S

APPRAISER PTE LTD

No. 1 Kaki Bukit Ave 6 #01-53 AutoBay @ Kaki Bukit Singapore 417883
Tel: 81818802 Fax: 67471017 Registration No: 201000268D

3. DESCRIPTION OF DAMAGES

At the time of inspection, we noted that the vehicle has sustained an impact damages on the front portion(s). For more detail of the damages, please see photograph attached.

4. Workshop Address : Han Car Repairs
Blk 1001 Bukit Merah Lane 3
#01-49 Alexandra Village
Singapore 159718

5. Estimated normal period of repair : 16 working days and including lead time to complete.

6. Enclosed number of photograph : 246 copies.

7. In accordance to your instruction, we have Not Authorised repair to the vehicle and the survey was done on a "Without Prejudice" basis. We hope that this report will be of assistance to you in dealing with the matter.

8. Should you discover any discrepancy in the report, please kindly notify us within 2 weeks, or the report will be treated as correct.

Disclaimer

The rates and assessment of damages as stated in this report is to be used solely for legal proceedings in relation to the surveyed vehicle and the accident in which the surveyed vehicle was involved in. The rates and assessment of damages must not be used in any circumstances for comparison with other vehicles and/or other accidents in other legal proceedings.

Vehicle No: **SCV 69 B**
Report No: **TP/ 11-17018/DY / 2017**

SPARE PARTS

Qty	Parts Description	Condition	Workshop's Estimation	Our Revised Estimation
<u>List Items</u>				
1	Bonnet	Damage	\$ 766.90	\$ 766.90
2	Bonnet hinges	Damage	\$ 124.00	\$ 124.00
1	Bonnet insulator	Damage	\$ 118.50	\$ 118.50
1	Bonnet lock	Damage	\$ 105.00	\$ 105.00
1	Bonnet rubber	Necessary	\$ 48.50	\$ 48.50
2	Front headlamps	Damage	\$ 1737.40	\$ 1737.40 1400 Δ
1-2	Front headlamp lower brackets	Damage LH	\$ 372.00	\$ 372.00 75 Δ
1	Front grille	Damage	\$ 328.00	\$ 328.00 283 Δ
1	Front bumper	Damage	\$ 1185.00	\$ 1185.00 640 Δ
2	Front bumper brackets	Necessary	\$ 60.80	\$ 60.80 XNS Δ
1	Front bumper fog lamp cover	Damage	\$ 85.90	\$ 85.90
1	Front bumper lower grille	Damage	\$ 118.50	\$ 118.50
1	Front bumper reinforcement	Damage	\$ 280.50	\$ 280.50 211 Δ
2	Front bumper side retainers	Necessary	\$ 97.00	\$ 97.00
2	Front fenders LH - W✓, RH - R✓	Damage	\$ 1033.80	\$ 1033.80 5/6.90
2	Front fender inner panels	N/S Damage	\$ 1435.80	\$ 717.90 R✓
2	Front fender inner top garnishes	Damage	\$ 204.40	\$ 204.40 XNN Δ
2	Front fender inner shields	Damage	\$ 253.00	\$ 253.00
1	Front support panel	Damage	\$ 628.80	\$ 628.80
1	Front support panel top garnish	Damage	\$ 88.50	\$ 88.50
1	Air con condenser	Damage	\$ 895.00	\$ 895.00
1	Air con discharge pipe	Damage	\$ 188.90	\$ 188.90
1	Air con electric fan assy	Damage	\$ 389.90	\$ 389.90
1	Radiator	Damage	\$ 1392.80	\$ 1392.80
1	Radiator fan blade	Damage	\$ 68.00	\$ 68.00
1	Radiator fan cowl	Damage	\$ 140.00	\$ 140.00
1	Radiator fan motor	Damage	\$ 389.90	\$ 389.90
1	Radiator spare tank	Damage	\$ 78.50	\$ 78.50
1	Radiator top hose	Damage	\$ 48.90	\$ 48.90
1	Air cleaner box - Top SVC	Intact	\$ 68.60	\$
1	Air cleaner box - Lower SVC	Intact	\$ 62.30	\$
1	Air cleaner intake duct	Damage	\$ 85.00	\$ 85.00
1	Battery tray	Damage	\$ 65.80	\$ 65.80
1	Wiper panel garnish	Damage	\$ 257.60	\$ 257.60 86 Δ
1	Exhaust manifold cover	Damage	\$ 122.50	\$ 122.50 13X
1	Exhaust manifold sensor	Damage	\$ 289.50	\$ 289.50
1	Power steering rack cross sensor	Damage	\$ 1101.50	\$ 1101.50 XNNZ

List Items Sub Total \$ 14717.00 \$ 13868.20

Vehicle No: **SCV 69 B**
Report No: **TP/ 11-17018/DY / 2017**

SPARE PARTS

Qty	Parts Description	Condition	Workshop's Estimation	Our Revised Estimation
-----	-------------------	-----------	-----------------------	------------------------

List Items Total c/f \$ 14717.00 \$ 13868.20

List Items

2	Front chassis frames	N/S Damage	\$ 1971.20	\$ Rx 985.60
1	Engine front mounting	Damage	\$ 189.50	\$ 189.50
1	Engine o/s mounting	Damage	\$ 268.50	\$ 268.50
1	Gear box mounting	Damage	\$ 211.50	\$ 211.50
1	Started	Damage	\$ 972.60	\$ 972.60
			<u>\$ 18330.30</u>	<u>\$ 16495.90</u>
	Discount 20.0%		\$ 3666.06	\$ 3299.18
			<u>\$ 14664.24</u>	<u>\$ 13196.72</u>

X NN
X NN
/4/53
11322.4

Special Nett Items

1	Bonnet insulator clip (1 set)	Necessary	\$ 35.00	\$ 35.00
1	Front grille clip (1 set)	Necessary	\$ 25.00	\$ 25.00
1	Front grille emblem	Necessary	\$ 32.00	\$ 32.00
1	Front bumper clip (1 set)	Necessary	\$ 35.00	\$ 35.00
1	Front number plate	Damage	\$ 70.00	\$ 70.00
2	Front fender inner shield clips (2 set)	Necessary	\$ 60.00	\$ 60.00
1	Radiator coolant	Necessary	\$ 45.00	\$ 45.00
1	Battery	Damage	\$ 180.00	\$ 180.00
			<u>\$ 482.00</u>	<u>\$ 482.00</u>

25-
20
30
50
50
30
X NN
0

Spare Parts Total \$ 15146.24 \$ 13678.72

Vehicle No: SCV 69 B
Report No: TP/ 11-17018/DY / 2017

LABOUR COST

S/No	Job Descriptions	Workshop's Estimation	Our Revised Estimation
	Spare Parts Total c/f	\$ 15146.24	\$ 13678.72
1	To provide towing service charge.	\$ 60.00	\$ 60.00
2	To remove and refit damage parts, test for proper functioning and focus of headlamps.	\$ 60.00	\$ 30 40.00
3	To remove and refit front undercarriage.	\$ 650.00	\$ 300 450.00 200 Δ
4	To check and re-adjust (Computerized) all wheel alignment.	\$ 200.00	\$ 80 120.00
5	To remove and refit engine/gearbox from the compartment.	\$ 850.00	\$ 800 600.00
6	To remove and refit air-con system, refill gas and test for leakages.	\$ 180.00	\$ 120.00 100 Δ
7	To remove and refit radiator system.	\$ 120.00	\$ 60.00
8	To remove and replace the above damaged parts, straighten, knock out, realign and repair including cut and weld body panels. To re-adjust to the original position using power tools.	\$ 2500.00	\$ 1600. 2200.00 1400 Δ
9	To spray paint on the replaced and repaired parts, prepare spray such as masking tape the unaffected areas with paper, cleaning and sanding of surfaces, final polishing and waxing are also available.	\$ 2000.00	\$ 1760.00 1400 1200 Δ
10	To apply undercoating on the repaired and replaced panels for rust protection.	\$ 300.00	\$ 210.00 120
Total		\$ 22066.24	\$ 19298.72 4070

15874.40
1/5/12, 70 #
11 days 14 days

Vehicle No: **SCV 69 B**
 Report No: **TP/ 11-17018/DY / 2017**

LABOUR COST

S/No	Job Descriptions	Workshop's Estimation	Our Revised Estimation
Total c/f		\$ 22066.24	\$ 19298.72

The repairer has agreed to undertake the repair under a Lump Sum Basis. We have further adjusted the amount to a Lump Sum Repair Contract of:

\$ 15400.00

SDLS: FIFTEEN THOUSAND FOUR HUNDRED ONLY


 Qualified Appraiser

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Nov 2017		15 Nov 2017 10:44 Edit Adj Rpt	S\$9,600.00 Edit Estimates	S\$9,600.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

Insured:

NG PAK THIANG, ID: S2008433B

Main Claimant:

TEO AH PING, ID: S1105074C

Vehicle Reg. No.:

SCV69B

Claim Type:

TP / 536712

Vehicle Reg. No. (Insured):

SKK6582J

Repairer:

Han Car Repairs (HQ) BLK 1001 BUKIT MERAH LANE 3 #01-49 ALEXANDRA VILLAGE, 159718 Alexandra - Tel: 62710275

Handling Insurer:

MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]

Adjuster:

LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Imm.Advice due 16/11/2017]

Driver/Custodian (Insured):

NG PAK THIANG (), NRIC: S2008433B

Date of Loss:

13/11/2017 09:00 - :59

Policy/Cover Note No.:

26839666TMP (Third Party Only)
Coverage: 31/01/2017 - 30/01/2018

Policy No. (Claimant):

Excess:

[Created by insurer]

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SCV69B (536712)
[SKK6582J]
TP
TEO AH PING
Nov 13 2017 9:00AM
[NG PAK THIANG]
Han Car Repairs

Upload Documents			Upload Photos			Compose New Letter			View View in Browser		
Video								1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)						Thumbnail		Print	
1	26/02/18 11:28	Video - Accident						1 Load MP4			
Assessment Reports								1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)						Thumbnail		Print	
1	15/11/17 10:56	Accident Statement From:SC - Reg. No: SKK6582J, Claimant: NG PAK THIANG						1 Load HTM			
Documentation								1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)						Thumbnail		Print	
1	15/11/17 10:45	PRI						1 Load PDF			
2	15/11/17 10:45	TP GIA REPORT						1 Load PDF			
3	15/11/17 10:45	List of 10 surveyor from TP						1 Load PDF			
4	15/11/17 10:45	EMAIL to TP reject their list of surveyor						1 Load PDF			
5	26/02/18 09:15	LOD						1 Load PDF			
6	26/02/18 09:15	Final Repair Bill, Rental invoice, Survey fee, GIA Search						1 Load PDF			
7	26/02/18 09:15	Survey Report 1						1 Load PDF			
8	26/02/18 09:15	Survey Report 2						1 Load PDF			
9	26/02/18 09:15	Survey Report 3						1 Load PDF			
10	26/02/18 09:15	Survey Report 4						1 Load PDF			
11	16/03/18 09:14	Catherine of LKKs request for LOD						1 Load PDF			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	29/03/18 14:16	PHOTO 1						1 Load PDF			
2	29/03/18 14:16	PHOTO 2						1 Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%; margin-top: 5px;"></div> </div> <div> Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> </div>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG17021846/T1VBE2

Date: 29/03/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 26839666TMP

Claimant Vehicle No : SCV69B

Insured Vehicle No : SKK6582J

Date of Loss: 13/11/2017

Nature of Claim: TP

Claim No: 536712

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SCV69B

Make & Model: HONDA STREAM, 1.8 (A)

Engine No: R18A1745914

Reg. Date: 05/11/2007 (Man. Year: 2007)

Chassis No: RN61040754

Colour: Black

Odometer: 0 km

Engine Capacity: 1799 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/65 R15

Rear Tyre Size: 205/65 R15

Front Left Side: Yokohama 4 mm

Rear Left Side: Yokohama 4 mm

Front Right Side: Yokohama 4 mm

Rear Right Side: Yokohama 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,146.24	8,426.36	6,719.88	44.37
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,920.00	3,550.00	3,370.00	48.70
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	22,066.24	11,976.36	10,089.88	45.73
Approved Total (Overridden) (S\$)		9,600.00		
(S\$)	22,066.24	9,600.00	12,466.24	56.49
+ GST 7.00/7.00% (S\$)	1,544.64	672.00	872.64	56.49
Nett Amount (S\$)	23,610.88	10,272.00	13,338.88	56.49

INSPECTION

Date of Assignment: 15/11/2017

Date Inspected: 22/03/2018 Inspected At:

Han Car Repairs (HQ)
 BLK 1001 BUKIT MERAH LANE 3 #01-49
 ALEXANDRA VILLAGE
 Singapore 159718

Estimated Period of Repair: 14.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG **Version:** 1.0 (Last Synchronised: 29 Mar 2018)

Parts: M1-MPV **HONDA STREAM 1.8 (A)** (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SCV69B)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Replaced	766.90 FL	*766.90 FL
2	2		*BONNET HINGES	Replaced	124.00 FL	*124.00 FL
3	1		*BONNET INSULATOR	Replaced	118.50 FL	*118.50 FL
4	1		*BONNET LOCK	Replaced	105.00 FL	*105.00 FL
5	1		*BONNET RUBBER	Replaced	48.50 FL	*48.50 FL
6	2		*FRONT HEADLAMPS	Replaced	1,737.40 FL	*1,400.00 FL
7	1		*FRONT HEADLAMP LOWER BRACKETS	N/S Replaced	372.00 FL	*75.00 FL
8	1		*FRONT GRILLE	Replaced	328.00 FL	*283.00 FL
9	1		*FRONT BUMPER	Replaced	1,185.00 FL	*640.00 FL
10	2		*FRONT BUMPER BRACKETS	No such part	60.80 FL	*- FL
11	1		*FRONT BUMPER FOG LAMP COVER	Replaced	85.90 FL	*85.90 FL
12	1		*FRONT BUMPER LOWER GRILLE	Replaced	118.50 FL	*118.50 FL
13	1		*FRONT BUMPER REINFORCEMENT	Replaced	280.50 FL	*211.00 FL
14	2		*FRONT BUMPER SIDE RETAINERS	Replaced	97.00 FL	*97.00 FL
15	1		*FRONT FENDERS	N/S Replaced / O/S Repaired	1,033.80 FL	*516.90 FL
16	2		*FRONT FENDER INNER PANELS	Repaired	1,435.80 FL	*- FL
17	2		*FRONT FENDER INNER TOP GARNISHES	Not Necessary	204.40 FL	*- FL
18	2		*FRONT FENDER INNER SHIELDS	Replaced	253.00 FL	*253.00 FL
19	1		*FRONT SUPPORT PANEL	Replaced	628.80 FL	*628.80 FL
20	1		*FRONT SUPPORT PANEL TOP GARNISH	Replaced	88.50 FL	*88.50 FL
21	1		*AIR CON CONDENSER	Replaced	895.00 FL	*895.00 FL
22	1		*AIR CON DISCHARGE PIPE	Replaced	188.90 FL	*188.90 FL
23	1		*AIR CON ELECTRIC FAN ASSY	Replaced	389.90 FL	*389.90 FL
24	1		*RADIATOR	Replaced	1,392.80 FL	*1,392.80 FL
25	1		*RADIATOR FAN BLADE	Replaced	68.00 FL	*68.00 FL
26	1		*RADIATOR FAN COWLING	Replaced	140.00 FL	*140.00 FL
27	1		*RADIATOR FAN MOTOR	Replaced	389.90 FL	*389.90 FL
28	1		*RADIATOR SPARE TANK	Replaced	78.50 FL	*78.50 FL
29	1		*RADIATOR TOP HOSE	Replaced	48.90 FL	*48.90 FL
30	1		*AIR CLEANER BOX - TOP	Serviceable	68.60 FL	*- FL
31	1		*AIR CLEANER BOX - LOWER	Serviceable	62.30 FL	*- FL
32	1		*AIR CLEANER INTAKE DUCT	Replaced	85.00 FL	*85.00 FL
33	1		*BATTERY TRAY	Replaced	65.80 FL	*65.80 FL
34	1		*WIPER PANEL GARNISH	Replaced	257.60 FL	*186.00 FL
35	1		*EXHAUST MANIFOLD COVER	Used Back	122.50 FL	*- FL
36	1		*EXHAUST MANIFOLD SENSOR	Replaced	289.50 FL	*289.50 FL
37	1		*POWER STEERING RACK CROSS SENSOR	Not Necessary	1,101.50 FL	*- FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
38	2		*FRONT CHASSIS FRAMES	Repaired	1,971.20 FL	*- FL
39	1		*ENGINE FRONT MOUNTING	Replaced	189.50 FL	*189.50 FL
40	1		*ENGINE O/S MOULDING	Replaced	268.50 FL	*268.50 FL
41	1		*GEAR BOX MOUNTING	Not Necessary	211.50 FL	*- FL
42	1		*STARTED	Not Necessary	972.60 FL	*- FL
43	1		*SET BONNET INSULATOR CLIP	Replaced	35.00 FS	*25.00 FS
44	1		*SET FRONT GRILLE CLIP	Replaced	25.00 FS	*20.00 FS
45	1		*FRONT GRILLE EMBLEM	Replaced	32.00 FS	*32.00 FS
46	1		*SET FRONT BUMPER CLIP	Replaced	35.00 FS	*30.00 FS
47	1		*FRONT NUMBER PLATE	Replaced	70.00 FS	*50.00 FS
48	2		*SET FRONT FENDER INNER SHIELD CLIPS	Replaced	60.00 FS	*50.00 FS
49	1		*RADIATOR COOLANT	Replaced	45.00 FS	*30.00 FS
50	1		*BATTERY	Not Necessary	180.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$) 18,812.30 10,473.70
 - List Item Discount on L Items 20.00/20.00% (S\$) 3,666.06 2,047.34

Total Parts (S\$) 15,146.24 8,426.36

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REFIT DAMAGE PARTS, TEST FOR PROPER FUNCTIONING AND FOCUS OF HEADLAMPS	New	60.00	30.00
2	TO REMOVE AND REFIT FRONT UNDERCARRIAGE	New	650.00	200.00
3	TO CHECK AND RE-ADJUST (COMPUTERIZED) ALL WHEEL ALIGNMENT	New	200.00	80.00
4	TO REMOVE AND REFIT ENGINE / GEARBOX FROM THE COMPARTMENT	New	850.00	300.00
5	TO REMOVE AND REFIT AIR-CON SYSTEM, REFILL GAS AND TEST FOR LEAKAGES	New	180.00	100.00
6	TO REMOVE AND REFIT RADIATOR SYSTEM	New	120.00	60.00
7	TO REMOVE AND REPLACE THE ABOVE DAMAGED PARTS, STRAIGHTEN, KNOCK OUT, REALIGN AND REPAIR INCLUDING CUT AND WIELD BODY PANELS. TO RE-ADJUST TO THE ORIGINAL POSITION USING POWER TOOLS	New	2,500.00	1,400.00
8	TO SPRAY PAINT ON THE REPLACED AND REPAIRED PARTS, PREPARE SPRAY SUCH AS MASKING TAPE THE UNAFFECTED AREAS WITH PAPER, CLEANING AND SANDING OF SURFACES, FINAL POLISHING AND WAXING ARE ALSO AVAILABLE	New	2,000.00	1,200.00
9	TO APPLY UNDERCOATING ON THE REPAIRED AND REPLACED PANELS FOR RUST PROTECTION	New	300.00	120.00
10	TO PROVIDE TOWING SERVICE CHARGE	New	60.00	60.00
Gross Labour Cost (\$\$)			6,920.00	3,550.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >