

Veron Chen (LKKAUTO)

From: Irene Tan <irene_tan@sg.msig-asia.com>
Sent: Monday, 2 April 2018 4:28 PM
To: Veron Chen (LKKAUTO); Shiau Chan (LKKAUTO)
Cc: Olivia Lau (LKKAUTO); KKLau; Admin-D (LKKAUTO)
Subject: FW: Mr Taufikh's survey on 3rd party's SCV69B; Our claim no.: 536712/IT
Attachments: LTA.pdf

Importance: High

Good afternoon Veron,

Thanks for your email of 29.3.18.

Given that the subject vehicle is about 10 years old, please remind your surveyor to indicate the pre-accident market value of the subject vehicle prevailing at the time of the accident on 13.11.2017 in his final resurvey report.

Best Regards

Irene Tan
Senior Executive, Claims Services (Motor)
Direct line +65 6594 2541 | Direct fax +65 6225 7402 | irene_tan@sg.msig-asia.com



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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Thursday, 29 March, 2018 12:46 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; Irene Tan <irene_tan@sg.msig-asia.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; KKLau <kklau@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Mr Taufikh's survey on 3rd party's SCV69B; Our claim no.: 536712/IT

Dear Irene,

LTA attached.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiao Chan (LKKAuto)

Sent: Tuesday, 27 March 2018 3:26 PM

To: Irene Tan <irene_tan@sg.msig-asia.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; KKLau <kklau@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Mr Taufikh's survey on 3rd party's SCV69B; Our claim no.: 536712/IT

Dear Irene,

Thank you for the email.

Dear Janice,

Kindly assist as below email.

Best Regards,

Shiao Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tan [mailto:irene_tan@sg.msig-asia.com]

Sent: Tuesday, 27 March 2018 1:36 PM

To: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; KKLau <kklau@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Shiao Chan (LKKAuto) <siewsc@lkkauto.com>

Subject: Mr Taufikh's survey on 3rd party's SCV69B; Our claim no.: 536712/IT

Importance: High

FOR YOUR IMMEDIATE ACTION, PLEASE

Good afternoon Veron,

We refer to your Catherine's email of 27.2.18 confirming your surveyor's attendance on the physical post-repair inspection.

Whilst your surveyor is preparing his final post-repair survey report, we have noted that the **subject car is about 10 years old** (Year of Make: 2007).

Please scan and email the “**Enquiry PARF & COE Rebates**” internet printout **prevailing at the time of the accident on 13 November 2017** to us **asap or within the next 7 days by Monday, 2.4.18.**

Best Regards

Irene Tan

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2541 | Direct fax +65 6225 7402 | irene_tan@sg.msig-asia.com



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