

REF CS/GAI/7021834/Ugbn2
 Surveyor: Taufik
 ASSIGNMENT (Office)
 From (Person): Kelyna of GAI Date/Time: 14/11/17 @ 5:44pm
 Estimated Cost: Bill to:
 OD ☒ TP/WS/TP RES / OD RES / EVA / INV / MV / CS
 To Inspect Vehicle No: SLT 8752E Insured: SLM 913E
 at Workshop: Cycle & Carriage (PG) Tel: 91449137
 of 209 Pandan Gardens
 Policy No: Claim No: CLMOMVC000001707
 Sum Insured: Excess:
 Make of Veh: D.O.A. 21/10/2017
 (Client's Record)
 CA / REV / REP. / REV 24 HRS 'wp' 20.11.2017 @ 1pm owner waiting
 Date/Time: 10:08am @ 15/11/17 Person Contacted: Andre H.O.D. Endorsement:
 Vehicle: IN/OUT ☒

Date/Time	Action/Instruction (✓) Estimate
	SLT 8752E-X
	SLM 913E - CS/GAI/7020297/Ugbn2 - D.O.A. : 21/10/2017
21/11/17 @ 2.21pm	revised to Kelyna Ngian by email.
25/5/18 @ 12.06pm	Confirmed with Jo Jo final Ag & 4707, 5 days. (Chkd & 1937, 29%)

Tanji

GAI

ASSIGNMENT

From: Date 20/11/2017

Estimated Cost:

QD / TP / WS / TP RES / QD RES / EVA / INV / MV

To inspect Vehicle No: SLL 8752E

at Workshop for: Cycle & Carriage
of 209 Portland Gardens.

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

1pm owner waiting

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

NS	OS

Bel. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 5 days Res: Yes or No

Lump Sum: 9% 3 Val: Yes or No

CA / REV / REP. / 24 HRS

1up

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SLL 8752E Reg: 217 March

Type: M / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover

Truck / Trailer or

Make: Citroen C4 Picasso 1500

Colour: White A/C: Insured / Std / NI / NA

Sp Reading: 15596 T-Reg: Insured / Std / NI / NA

Eng No:

C/N: VF73A BH 7TGJ853280

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: 205/60K16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R.Bal: 6 mm R.Bal: 6 mm

L.Bal: 6 mm L.Bal: 6 mm

D.O.A:

Survey held at:

20/11/17C/pw
CRC Road 6th

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt & S

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

25/5/2018

RECEIVED 30 MAY 2018

Date/Time File Pass to:

☐

Preli. Report

2015 4/11/17

☐

Final Report

Date/Time File Return to:

Days Of Repair: 5

Resurvey No. of Trip: 1

Survey Fee

Transcript

1-2-3

1-2-3

1-2-3

1-2-3

Add Fee:

☐

Site Insp: \$

☐

Interp: \$

☐

Tech Insp: \$

☐

1-2-3: \$

Report Format:

7P

Lump Sum / I.B. \$

4707

250



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
GREAT AMERICAN INSURANCE COMPANY			Ref : CS/GAI17021834/T1qb	
3 TEMASEK AVENUE #16-01 CENTENNIAL TOWER SINGAPORE 039190			Date : 15-11-2017	
			Code : GAI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLM 913E	Veh. Inspected	SLL 8752E	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From	KELVYNA	Assign Date	15/11/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	21/10/2017	Inspection Date		
Survey held at	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD 209 PANDAN GARDENS SINGAPORE 609339			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: SLM913E

Date: 21st November 2017

Our Ref: CS/GAI17021834/T1qb

The Motor Claims Department
Great American Insurance Company

Attn: Kelvyna

Dear Sirs/Mdm

PRELIMINARY ADVICE OF VEHICLE NO. SLL 8752E

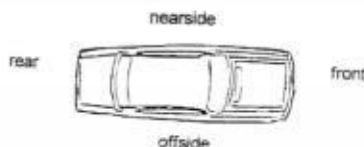
We thank you for the instruction on 14/11/2017.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 20/11/2017 at the premises of M/s CYCLE & CARRIAGE and have the following to report:-

Workshop Estimate Amount	: S\$ <u>6,644.00</u>
Revised Estimate Amount	: S\$ <u>4,446.00</u>
"Check" Items Amount	: S\$ <u>1,018.00</u>
Market Value	: S\$ <u>-</u>
Salvage Value	: S\$ <u>-</u>
Nett Value	: S\$ <u>-</u>

Description of Damage:

The vehicle sustained damages at the front o/s portion.



Comments/ Present Status:

Damages consistent.

We have NOT authorise repair.

Yours faithfully

Taufikh
Automotive Assessor

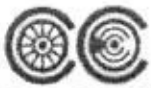
Nivitha (LKK Auto)

From: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>
Sent: Tuesday, 14 November, 2017 5:44 PM
To: SUR; 'assignments'
Subject: TP SURVEY CLAIM SLL8752E AGAINST insd SLM913E CLAIM DOA 21.10.2017
Attachments: SLL8752E GIA REPORT AND ESTIMATE.pdf

Dear team

Previously been assigned OD. Please liaise with Andre to conduct TP survey

"Andre Chow
Asst Manager – Aftersales Operations



CYCLE & CARRIAGE

WE DRIVE FIRST CLASS

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6569 1240 • H: +65 9144 9137 • www.cyclecarriage.com.sg

Thanks
Kelvyna

The content of this e-mail message and any attachments are confidential and may be legally privileged, intended solely for the addressee. If you are not the intended recipient, be advised that any use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you receive this message in error, please notify the sender immediately by reply email and destroy the message and its attachments.

Shiau Chan (LKKAUTO)

From: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Sent: Wednesday, 30 May 2018 12:03 PM
To: Shiau Chan (LKKAUTO)
Subject: RE: TP SURVEY CLAIM SLL8752E AGAINST insd SLM913E CLAIM DOA 21.10.2017

CLMOMVC000001707

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, May 30, 2018 11:46 AM
To: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Tan, Rachel <Rachel.Tan@sg.gaig.com>
Subject: [External] RE: TP SURVEY CLAIM SLL8752E AGAINST insd SLM913E CLAIM DOA 21.10.2017

Dear Rachel,

Kindly assist to provide us the claim number.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 28 May 2018 10:42 AM
To: 'Ngian, Kelvyna' <Kelvyna.Ngian@sg.gaig.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: TP SURVEY CLAIM SLL8752E AGAINST insd SLM913E CLAIM DOA 21.10.2017

Dear Kelvyna,

Kindly provide us the claim number of above mentioned.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 21 November 2017 2:21 PM
To: 'Ngian, Kelvyna' <Kelvyna.Ngian@sg.gaig.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: TP SURVEY CLAIM SLL8752E AGAINST insd SLM913E CLAIM DOA 21.10.2017

Dear Kelvyna,

Enclosed herewith preliminary advice of SLL 8752E.

Best Regards,

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 25 May 2018 12:06 PM
To: Cheng Jo Jo; Taufikh (LKKAUTO)
Cc: Andre Chow En De; Loi Ai Ting; Yusof Bin Hashim; Lauro Araos Songcuan Jr; Admin A; SUR
Subject: RE: FINALISE - SLL8752E (CIT) - GAIG *** LKK REF: CS/GAI17021834/T1qb

Dear Jo Jo,

Confirm final fig \$4,707.00 before GST and 5 repair days.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 24 May 2018 3:42 PM
To: Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>; Lauro Araos Songcuan Jr <lauro.songcuan@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: FINALISE - SLL8752E (CIT) - GAIG *** LKK REF: CS/GAI17021834/T1qb

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CS/GAI17021834/T1qb	Shiau Chan

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Jo Jo [<mailto:jojo.cheng@cyclecarriage.com.sg>]
Sent: Thursday, 24 May, 2018 3:29 PM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 21 November, 2017 2:21 PM
To: 'Ngian, Kelvyna'; SUR; assignments
Subject: RE: TP SURVEY CLAIM SLL8752E AGAINST insd SLM913E CLAIM DOA 21.10.2017
Attachments: CSGAI17021834T1qb.pdf

Dear Kelvyna,

Enclosed herewith preliminary advice of SLL 8752E.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)

Sent: Wednesday, 15 November, 2017 12:05 PM

To: 'Ngian, Kelvyna' <Kelvyna.Ngian@sg.gaig.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: TP SURVEY CLAIM SLL8752E AGAINST insd SLM913E CLAIM DOA 21.10.2017

Dear Kelvyna,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ngian, Kelvyna [<mailto:Kelvyna.Ngian@sg.gaig.com>]

Sent: Tuesday, 14 November, 2017 5:44 PM

To: SUR <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: TP SURVEY CLAIM SLL8752E AGAINST insd SLM913E CLAIM DOA 21.10.2017

Dear team

Previously been assigned OD. Please liaise with Andre to conduct TP survey

“Andre Chow

Asst Manager – Aftersales Operations

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/10/2017 12:06
Date Of Accident	21/10/2017 14:50
Exact Location Of Accident	SINGAPORE EXPO (ENTRANCE TOWARDS CARPARK)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLL8752E
Insured/Policyholder	
Name Of Registered Owner	LEE CHOON LENG JOEFREY
NRIC No	S8002398G
Email Address	JOEFREY@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-96939154
Alternative Phone No	OFFICE-96939154

Vehicle Particulars

Manufacturer	CITROEN
Model	C4-1.6 PICASSO (A)
Exact Purpose for which vehicle was being used at time of accident	PERSONAL USAGE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100503351
Cover Note Number	

Driver

Name of Driver	LEE CHOON LENG JOEFREY
NRIC No	S8002398G
Date Of Birth	30/01/1980
Occupation	INDOOR
Date Of Driving Pass	28/03/2007
Driving Experience	10 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96939154
Fax Number	
Contact Number	OFFICE-96939154
EMail Address	JOEFREY@HOTMAIL.COM

Address	BLK 19 BEDOK SOUTH ROAD #13-25
Postcode	460019
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	6

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO THE ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLM913E
Vehicle Make/Model/Colour	TOYOTA / VIOS / SILVER
Details Of Properties	
Name of Driver	WONG WENG KEONG
NRIC/Passport Number	S2503675A
Contact Number	98380171
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Details of Witness

Name	
Phone Number	
Email Address	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:

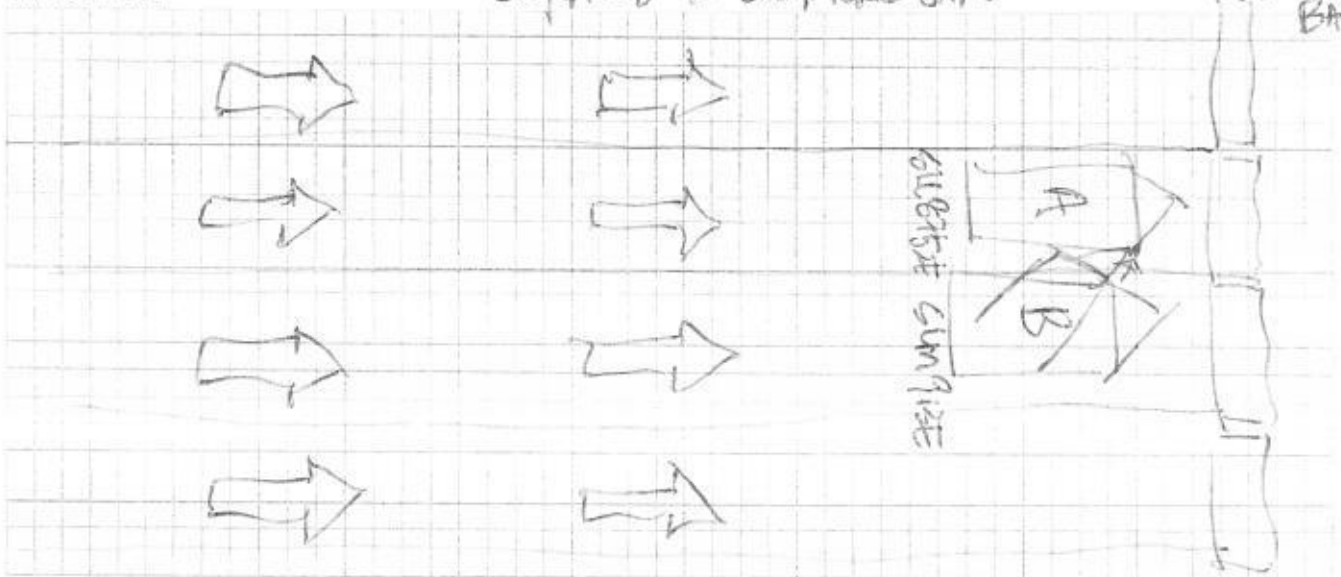


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

ENTRANCE TO SINGAPORE EXPO

CARPARK ENTRANCE BARRIER



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 21/10/2017, I WAS TURNING INTO THE CARPARK OF SINGAPORE EXPO WHEN A VEHICLE (SUN 913E) SUDDENLY CHANGED LANE (WITHOUT SIGNALS) INTO MY LANE. I IMMEDIATELY JAMMED BRAKES BUT DUE TO THE ABRUPT NATURE OF THE OTHER CAR CUTTING INTO MY LANE. MY RIGHT SIDE OF THE CAR WAS HIT BY DETAILS WERE EXCHANGED AND MR WONG WERE KEENLY ADMITTED THAT IT WAS HIS FAULT (DID NOT SIGNAL AND ABRUPTLY CHANGED LANE WITHOUT CHECKING). NO POLICE REPORT WAS MADE IMMEDIATELY AND MR WONG WOULD BE GOOD TO BE RESPONSIBLE AND LIABLE FOR THE DAMAGE & REPAIR COST.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



HOTLINE TEL: (65) 6419 3000
FAX: (65) 6415-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

CITROEN AUTO PROTECTOR

OWN DAMAGE EXCESS S\$600.00 (1)
WINDSCREEN EXCESS S\$100.00

CERTIFICATE NO. 2100503351-00000

(for policies with effect from 1st November 2002)

SUM INSURED Market Value

INSURING WITH COE/PARF Yes

1) VEHICLE REGISTRATION NO.

SLL8752E

2) NAME OF INSURED

Lee Choon Leng Joefrey

**3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT**

14 Mar 2017

4) DATE OF EXPIRY OF INSURANCE

13 Mar 2018

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *

SUBJECT TO AGE CONDITION :35 years old and above

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE *

Use only for social, domestic and pleasure purposes and for the Insured's business. The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial, speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / CITROEN AUTHORISED WORKSHOP

1. Cycle & Carriage France Pte Ltd - 209 Pandan Gardens Singapore (Tel: 65684501)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. Ethoz - 30 Bukit Batok Cres (Tel: 66547777)

4. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only 5. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560)

6. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110) 7. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892)

8. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336) 9. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss of Use 15 Days (1500 - 1600cc) - Refer to policy wordings for details

NAMED DRIVER NA

**HIRE PURCHASE COMPANY
/ EMPLOYER'S LOAN** DBS BANK LTD

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 20 Mar 2017


AIG Asia Pacific Insurance Pte. Ltd.

502847-646
CYCLE & CARRIAGE - JASENS
239 ALEXANDRA ROAD SINGAPORE 159930

AUTHORISED REPRESENTATIVE

ORIGINAL

SSCNFY

 **SINGAPORE ARMED FORCES**
IDENTITY CARD

Name
LEE CHOON LENG
JOEFREY

NRIC No
S8002398G

FOR C&C USE ONLY

This card is the property of the Singapore Armed Forces. Any person finding this card is requested to forward it without delay to Central Manpower Base or any Police Station.

REPUBLIC OF SINGAPORE **DRIVING LICENCE**

License Number: **S8002398G**

LEE CHOON LENG JOEFREY
(LI CHUNLONG JOEFREY)

Birth Date: **30 Jan 1980**
Issue Date: **28 Mar 2007**

00148858G



DEMT05GPV104RESA0411 00000050137504

NRIC No/Colour
S8002398G/ PINK

Race
CHINESE

Date Of Birth
30/01/1980

Service Status
REGULAR

Address
ADDRESS: APT BLK 19 BEDOK SOUTH ROAD #13-25
SINGAPORE 460019

Blood Group
O (+)

Country Of Birth
SINGAPORE

Military Rank Status
OFFICER

Sex
M

FOR C&C USE ONLY

DATE: 26.12.2013 **S8002398G**



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)


PASS DATE

Class 3 **Motor Cars =< 3000kg with =< 7 passengers, exclusive of the driver; and other motor vehicles =< 2500kg** **28 Mar 2007**

FOR C&C USE ONLY

NP 428A

Licence No: **S8002398G**





Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 23 Oct 2017 / 13:52:05

Receipt Date/Time : 23 Oct 2017 / 13:52:05

Tax Invoice/Receipt

Receipt No. : ITNET-00000-171023-001038

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLM913E				
As at 21 Oct 2017/14:50:00				
Insurance Co: GREAT AMERICAN INSURANCE COMPANY				
1	Insurance Enquiry - SLM913E Enquiry Fee 20171023135110007517	5.00	0.35	5.35
Sub-Total		5.00	0.35	5.35
Total Before Rounding		5.00	0.35	5.35
Rounding Difference				0.00
Total Amount Payable				5.35
Paid By				
	xxxxxxxxxxxx7446	Credit Card: Visa/MasterCard		5.35
Total				5.35
Cash Change				0.00
Tendered Amount				5.35
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

ESTIMATE

Company Reg No. 200609327M
 GST Reg No. MR-8500111-X

Invoice Name & Address		Owner Name & Vehicle Info	
MR LEE CHOON LENG JOEFREY		/MR LEE CHOON LENG JOEFREY	
BLK 19 BEDOK SOUTH ROAD		Reg No/Reg Date SLL8752E / 14/03/2017	
#13-25		Date In/Mileage / 0	
SINGAPORE 460019		Chassis No VF73ABH2TGJ853280	
Contact No Mobile: 96939154		Engine No 10JBHD3067874	
		Make/Model CIT/GC4P 1.6 BLUEHDI EAT6 INTENSIVE ML	
		Colour/Trim WPP BLANC BANQUISE / IXF YATAGO GREY	

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00073	Cash	23/10/2017/ 11:20	QUA	265 / AndreChow	12970

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
A WHEELALIGNMENTBP To Conduct Computerize Full Wheel Alignment				✓ 150.00
M SUNDRY SUPPLY RH FRONT SPORTS RIM				nt ✓ 450.00
M SUNDRY TRANSFER TYRE TO NEW SPORTS RIM				✓ 30.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM				80 ✓ 100.00
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST				✓ 300.00
E PNT98000 RESPRAY FRONT BUMPER, RH FRONT FENDER AND OTHER AFFECTED PORTIONS				840 1260.00
E PNT88000 RENEW ACCIDENT DAMAGED PORTION ON FRONT BUMPER, RH FRONT FENDER AND REALIGN TO THE SAME				1100 1800.00
M SUNDRY SUNDRIES				20 40.00
M SUNDRY SUPPLY ANTI CORROSION				60 80.00 new
M FRONT BUMPER	1.00	939.00	0.00	de ✓ 939.00
M GUARD GRILLE INFERIEUR	1.00	293.00	0.00	293.00
M BADGE SUPPORT	1.00	170.00	0.00	170.00
M CHEVRON EMBLEM SUPERIEUR	1.00	159.00	0.00	159.00
M CHEVRON EMBLEM INFERIEUR	1.00	159.00	0.00	159.00
M BRACKET SET - photo	1.00	93.00	0.00	93.00
M FRONT WING RH ASS	1.00	477.00	0.00	bt ✓ 477.00
M MUDGUARD RH ASS	1.00	144.00	0.00	? 144.00 pnn

SURVEYOR NAME: Tan Jiah 97445749

SURVEYOR SIGNATURE: [Signature]

Confirm & accepted by

DATE: 20/10/17 @ 1pm

REMARKS: - WP Resurvey before paint
4-5 days

Authorized signatory and company stamp

Parts	2,434.00
Labour	3,610.00
Standard Menu	0.00
Specialist Job	0.00
Diagnostics Job	0.00
Sundry/Other	600.00
Total (w/o GST)	6,644.00

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

- Resurvey before/after spray painting
 To display damaged parts during resurvey
 Parts prices are subject to confirmation
 Third party survey is one of our services
 No illegal modification(s) is allowed
 Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

VEHICLE NO : SLL8752E
MODEL : CIT/GC4P 1.6 BLUEHDI EAT6 INTENSIVE ML
WIP : 12970

Email :

Material	:	\$	<u>1,677.00</u>
Labour	:	\$	<u>3,030.00</u>
Sub-Total	:	\$	<u>4,707.00</u>
	:		<u> </u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>4,707.00</u>
GST 7%	:	\$	<u>329.49</u>
Grand Total	:	\$	<u>5,036.49</u>
Finalise By/Date	:	<u>JoJo dtd 24/05/2018</u>	

☒ REVERT BACK WITHIN 7 DAYS,
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 5 WORKING DAYS + 2 Days (1) Weekends
+ Days () Public Holiday
TOTAL DAYS REPAIR TOOK = 7

☒ TP Claim GAIG - SLM913E

☒ Claim GIA / LTA fee \$ 5.35

☐ Claim Loss ☐ Use ☐ Rental

☐ Claim Medical Fee / Others

☐ Third Party Report

PRO-FORMA INVOICE

THIS IS NOT AN OFFICIAL TAX INVOICE

Company Reg No. 200609327M
 GST Reg No. MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
MR LEE CHOON LENG JOEFREY BLK 19 BEDOK SOUTH ROAD #13-25 SINGAPORE 460019 Contact No Mobile: 96939154	Cust No/Name /MR LEE CHOON LENG JOEFREY Reg No/Reg Date SLL8752E / 14/03/2017 Date In/Mileage 05/12/2017/ 16382 Chassis/Package VF73ABHZTGJ853280 /CC17S5 Engine No 10JBHD3067874 Make/Model CIT/GC4P 1.6 BLUEHDI EAT6 INTENSIVE ML Colour/Trim WPP BLANC BANQUISE / IXF YATAGO GREY

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00073	Cash	24/05/2018/ 15:13		881 / Jojo Cheng	12970

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
A WHEELALIGNMENTBP TO CONDUCT COMPUTERIZE FULL WHEEL ALIGNMENT				✓ 150.00
M SUNDRY TRANSFER TYRE TO NEW SPORTS RIM				✓ 30.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM				✓ 80.00
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST				✓ 300.00
E PNT98000 RESPRAY FRONT BUMPER, RH FRONT FENDER AND OTHER AFFECTED PORTIONS				✓ 840.00
E PNT88000 RENEW ACCIDENT DAMAGED PORTION ON FRONT BUMPER, RH FRONT FENDER AND REALIGN TO THE SAME				✓ 1100.00
M SUNDRY SUNDRIES				✓ 20.00
M SUNDRY SUPPLY ANTI CORROSION				✓ 60.00
S SPECIALISTJOB TO SUPPLY ONE PC OF SPORT RIM (MSW CROSSOVER 16")				✓ 450.00
X FRONT BUMPER	1.00	939.00	0.00	✓ 939.00
X FRONT WING RH ASS	1.00	477.00	0.00	✓ 477.00
X BUMPER BRACKET -SUPP	1.00	261.00	0.00	✓ 261.00
Z TEXT TP GAIG DOA 21.10.2017 SURVEYOR TAUFIKH 20.11.2017				
"Guarantee your warranty, maintain with Cycle & Carriage."				

Parts	1,677.00		Nett	4,707.00
Labour	2,470.00	7% GST on	4707.00	329.49
Standard Menu	0.00			
Specialist Job	450.00			
Diagnostics Job	0.00			
Sundry/Others	110.00			
Total(w/o GST)	4,707.00		Total Payable	5,036.49

This is not an official tax invoice. This is a computer generated document, no signature is required.



Exceptional Journeys

SUPPLEMENTARY

INSURANCE CO : GREAT AMERICAN

REGISTRATION NO : SLL8752E

S/N	Description	Qty	Unit Price	Disc%	Amount
<u>PARTS</u>					
1	BUMPER BRACKET	1.00	261.00	0.00	261.00
Total Parts					261.00
7 % GST					18.27
Grand Total					279.27

Thank You.

Yours faithfully

CYCLE & CARRIAGE FRANCE PTE LTD

JoJo Cheng

Customer Service

Tel : +65 6568 4554

Car No: SL-87512 WIP 12900

Car No: SL-87512 WIP 12900

ADDITIONAL PARTS CHANGE

S/No	Parts Name	? /Supp	CSA Sign	Photo Taken	Remarks
1	Brackets Set Remyer Bradet	? /Supp	Andre	6/12/12	24617037087
2		? /Supp			
3		? /Supp			
4		? /Supp			
5		? /Supp			
6		? /Supp			
7		? /Supp			
8		? /Supp			
9		? /Supp			
10		? /Supp			
11		? /Supp			
12		? /Supp			
13		? /Supp			
14		? /Supp			
15		? /Supp			
16		? /Supp			
17		? /Supp			
18		? /Supp			
19		? /Supp			
20		? /Supp			

	DATE	TAKEN BY
PHOTO BEFORE PAINT	6/12/17	Arden
PHOTO AFTER PAINT		
PHOTO OF DAMAGED PARTS (DPS)		
PHOTO OF CELLETE BENCH		
REMOVE & INSTALL ENGINE		
REMOVE & INSTALL DASHBOARD		
PHOTO B4 SUSP & U/C REMOVE		

Model: GE40

Surveyor: Tandrikh

Customer

Vehicle ident no.

Repair order no.
R000063Technician
SAM 114Date
8.12.17License plate no.
SLL 8752 E

First reg. date

Model

Odometer reading: km/miles

Citroën : C4 Picasso : 2013- (B78) : except DV6D
AIRDREAM

9999

Complaints or reason for alignment check

			Before	Target Data		Actual
Rear axle	Camber	left	-1°32'	-1°42'	+/-0°30'	-1°40'
		right	-1°38'			-1°30'
		cross	0°06'	0°00'	+/-0°30'	-0°10'
	Toe	left	0°13'	0°22'	+/-0°10'	0°15'
		right	0°13'			0°12'
		total	0°26' *	0°44'	+/-0°09'	0°27' *
	Geometrical driving axis		0°00'	0°00'		0°02'
Front axle	Camber	left	-0°28'	-0°18'	+/-0°30'	-0°34'
		right	0°03'			0°10'
		cross	-0°31' *	0°00'	+/-0°20'	-0°44' *
	Caster	left	2°54' *	4°12'	+/-0°30'	2°54' *
		right	3°41' *			3°41' *
		cross	-0°47' *	0°00'	+/-0°20'	-0°47' *
	SAI	left	11°51' *	14°00'	+/-0°30'	11°58' *
		right	11°49' *			11°42' *
		cross	0°02'	0°00'		0°16'
	Track differential angle	left				
		right				
	Toe	left	-0°03' *	-0°09'	+/-0°05'	-0°09'
		right	-0°05'			-0°09'
		total	-0°08'	-0°17'	+/-0°09'	-0°18'
	Setback			0°00'		
	Max steering lock	left steer	left			
			right			
		right steer	left			
			right			

* This value is not within specification. Tire wear, handling and safety problems may result.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

GREAT AMERICAN INSURANCE COMPANY

Ref : CS/GAI17021834/T1qbn2

3 TEMASEK AVENUE
#16-01 CENTENNIAL TOWER
SINGAPORE 039190

Date : 01-06-2018



Code : GAI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLM 913E	Veh. Inspected	SLL 8752E
Policy No.		Coverage (\$)	0.00
Claim No.	CLMOMVC000001707	Excess (\$)	0.00
Assign From	KELVYNA	Assign Date	14/11/2017

2. Vehicle Particulars & Condition

Make & Model	CITROEN C4 PICASSO	c.c	1560
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	VF73ABHZTGJ853280	Colour	WHITE
Odometer	15576	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	TOYO	6 mm
L/H Front Tyre	205/60 R16	TOYO	6 mm
R/H Rear Tyre	205/60 R16	TOYO	6 mm
L/H Rear Tyre	205/60 R16	TOYO	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	21/10/2017	Inspection Date	20/11/2017
Survey held at	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
-------------------------------------	----------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLL 8752E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	FRONT BUMPER (SN)	DEFORMED	939.00	939.00
1	GUARD GRILLE INFERIEUR (SN)	NOT NECESSARY	293.00	-
1	BADGE SUPPORT (SN)	NOT NECESSARY	170.00	-
1	CHEVRON EMBLEM SUPERIEUR (SN)	NOT NECESSARY	159.00	-
1	CHEVRON EMBLEM INFERIEUR (SN)	NOT NECESSARY	159.00	-
1	BRACKET SET (SN)	NOT NECESSARY	93.00	-
1	FRONT WING RH ASS (SN)	BENT	477.00	477.00
1	MUDGUARD RH ASS (SN)	NOT NECESSARY	144.00	-
1	SUNDRIES (SN)	NECESSARY	40.00	20.00
1	RH FRONT SPORTS RIM (SN)	CUT	450.00	450.00
1	BUMPER BRACKET (ADDITIONAL)(SN)	CRACKED	261.00	261.00
			3,185.00	2,147.00
<u>LABOUR</u>				
	TO CONDUCT COMPUTERIZE FULL WHEEL ALIGNMENT.		150.00	150.00
	TRANSFER TYRE TO NEW SPORTS RIM.		30.00	30.00
	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM.		100.00	80.00
	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST.		300.00	300.00
	RESPRAY FRONT BUMPER,RH FRONT FENDER AND OTHER AFFECTED PORTIONS.		1,260.00	840.00
	RENEW ACCIDENT DAMAGED PORTION ON FRONT BUMPER,RH FRONT FENDER AND REALIGN TO THE SAME.		1,800.00	1,100.00
	SUPPLY ANTI CORROSION.		80.00	60.00
			3,720.00	2,560.00
GRAND TOTAL			6,905.00	4,707.00
RECOMMENDED COST OF REPAIRS				4,707.00

Report Ref No. CS/GAI17021834/T1qbn2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report. No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.