

INS. CASE OWNER:

Valeon

CC3 / AXA170

1830

15/03/17

IDAC:

SmoovyBV

ASSIGNMENT

* Surveyor:

Kenneth

DOI:

14.11.17

Date / Time:

14.11.17

Registered in Merimen:

Pre-assign / CCU / FTE

ABB502-J (Virtual)

SmoovyBV



Insured Vehicle No.:

Claim No.:

Name of Insured:

Mr Laundry & Dryclean Service

Policy No.:

GA283/C4/1

Insured Tel No.:

HP:

Make / Model:

Peugeot

Excess Sec II :SS

D.O.A.:

11.11.17

Place of Accident:

PIE 7 TRAS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Ngah in choi

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

9831 6832

(V/L YES / NO)

Insured Liability:

%

Final ? Yes / No

STH 22 X



INSRS:

WSP:

Tel:

Liability:

RMKS:

Trans-cab

ABC



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Virtual Agent

Date/Time

22/11

2pm

STH 22X - cab / Trans-cab / 1830 / 15/03/17, 10A: 11/08/17

ABB502-J-X

* OI Agent: Virtual.

No need to send letter to OI / Lapsed with Vale (AXA handler)

09/12/2018

File pass for Auto Placement.

24/1/2020

24/1/2020 - Dr Form sent

2/3/2020

File -> MIC trailer

ST/

Non

Non

Non

Notifi

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

25/1/2020

Confirm with:

TARMINE

Email

Call

Final Liability:

%

50

(Agreed / Assessed)

BOLA S/N No.:

NIL

If NO of B 28, Ass. Lia:

Repair Cost:

SS

2943.57

Loss of Rental (LOR):

SS

408.00

(

5

days)

X\$162.52

Loss of Use (LOU):

SS

-

(

5

x

-

days)

Loss of Income (LOI):

SS

25.00

(

50

x

5

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

SS

6.35

Medical:

SS

-

Disbursement:

SS

-

Legal Cost

SS

-

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$750.00

Total:

SS

3482.72

Global Sum SS:

3400.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

3400.00

Name 1:

Trans-cab Auto Services Pte Ltd.

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

ASS. REC. BY:

REF:

ADA /

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

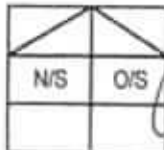
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

04 days

Res.:

Yes or No

Lum Sum:

1.B.1%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SHO 22X

Yr Regn:

12, 15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

M 2220

c.c

2212

Colour:

White

A/C:

Insured / Std / NI / NA

Sp. Reading

301310

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WDD 212 001 2B 224483

Gen. Cond:

Good / Fair / Poor / Burnt

Steering:

Inorder / Jammed / Leaked / Burnt or

Brake:

Inorder / Jammed / Leaked / Burnt or

Modi:

Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/55R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Cormax

Front

Rear

R/Bal.

7 mm

R/Bal.

8 mm

L/Bal.

7 mm

L/Bal.

8 mm

D.O.A.

11/11/17

D.O.I.

14/11/17

Survey held at

Des. of Damages:

Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Acc body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

15/11 eFile pass to Corkum

PIP \$ 5502 CRed \$ 15211.84 / 7471.

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

\$ - RS \$

Photos

Others

TOTAL

Report Format:

Lump Sum / I.B.I: (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No, 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC3/AXA17021830/Kka3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 15-11-2017		
		Code : AXA2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBB 502J	Veh. Inspected	SHD 22X	
Policy No.		Coverage (\$)	0.00	
Claim No.	S7M004BV	Excess (\$)	0.00	
Assign From		Assign Date	15/11/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	11/11/2017	Inspection Date	14/11/2017	
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S7M004BV

Our ref: CC3/AXA17021830/Kka3

Date: 20.11.2017

The Motor Claims Department
M/s AXA INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHD 22X

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 14.11.2017 at the premises of M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio and have the following to report:-

Workshop Estimate Amount	: S\$	20,743.80
Revised Estimate Amount	: S\$	7,356.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Rear Body



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4.0 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

Trans-cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 22X*Not Authored**Assumed B4 part*

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident:

Third Party Insurer:

SHD 22X

WDD2120012B224483

MERCEDES BENZ

E220 CDI

11.11.2017

*ATA***PART****LIST**

1	1	Front Fender RH	\$	<i>R</i>	2,900.00 X
2	1	Front Fender LEDGE RH	\$	<i>Sm</i>	108.00 X
3	1	Front Door RH	\$	<i>R</i>	3,680.00 X
4	1	Front Door mirror assy RH	\$	<i>Sm</i>	1,750.00 X
5	1	Front Door LEDGE RH	\$	<i>Sm</i>	360.00 X
6	1	Front Door outer handle seal front	\$	<i>Sm</i>	406.22 X
7	1	Front Door hinge - top RH	\$	<i>R</i>	236.00 X
8	1	Front Door hinge bottom RH	\$	<i>R</i>	236.00 X
9	1	Front Door check / arrestor RH	\$	<i>Sm</i>	168.00 X
10	1	Rocker Panel RH	\$	<i>R</i>	1,870.00 X
11	1	Rear Door RH <i>2870</i>	\$	<i>Ref/Map</i>	3,680.00 ✓
12	1	Rear Door LEDGE RH	\$	<i>Sm</i>	340.00 X
13	1	Rear Door outer handle seal front RH	\$	<i>Sm</i>	406.22 X
14	1	Rear Door hinge bottom RH	\$	<i>R</i>	236.00 X
15	1	Rear Door hinge top RH	\$	<i>R</i>	236.00 X
16	1	Rear Fender RH	\$	<i>R</i>	3,620.00 X
17	1	Rear lamp	\$	<i>Sm</i>	1,040.00 X
18	1	Rear Bumper <i>1510.00</i>	\$	<i>Ref/CRM</i>	2,760.00 ✓
19	1	Rear Bumper Side Retainer Bracket	\$	<i>Sm</i>	176.00 X
			\$		24,208.44
TOTAL			\$		2,420.84
10%			\$		21,787.60

Specical Nett

1SET	Rear Bumper Fastener Clip	\$	<i>R</i>	<i>120.00</i> ✓
1SET	Rocker panel Fastener Clip	\$	<i>R</i>	<i>80.00</i> X

1	Door corporate sticker	\$	160.00 <i>done</i>
1SET	Door LEDGE Clip FTR LH	\$	120.00 <i>X</i>
1SET	Door LEDGE Clip RR LH	\$	120.00 <i>X</i>
2	Rear Windscreen selant	\$	160.00 <i>X</i>
1	Windscreen Moulding	\$	240.00 <i>X</i>
1	Rear Tyre RH	\$	400.00 <i>X</i>
1	Rear Alloy Rim RH	\$	1,000.00 <i>X</i>

TOTAL	\$	1,700.00
--------------	-----------	-----------------

TOTAL PARTS	\$	12,593.80
--------------------	-----------	------------------

Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	3,500.00 <i>500</i>
To Rust-Proofing Of The Affected Areas.	\$	170.00 <i>30</i>
To Check Electrical Lighting Concerned.	\$	170.00 <i>20</i>
To Remove And Refit Interior Fittings, Trimings, Garnish, Fittings And Other, to Enable Repair.	\$	380.00 <i>X</i>
To Transfer Of Fender Fittings, Attachment And Perform Water Seepage Test.	\$	170.00 <i>X</i>
To Check Steering Geometry And Computer Wheel Alignment.	\$	220.00 <i>X</i>
Putty And Spray Painting Of The Affected Portion.	\$	3,200.00 <i>750</i>
To Transfer Of Door Fittings, Attachment And Perform Water Seepage Test.	\$	170.00 <i>60</i>
To Remove And Refit Rear W/Screen Glass To Facilitate Bodywork Repair.	\$	170.00 <i>X</i>
TOTAL	\$	8,150.00

Over All Total \$ 20,743.80

REPAIR DAYS

~~10 DAYS~~

4 days

LKK Auto Consultants hereby notify
the Repairer of the following:

- To remove blemishes spray painting
- To display damaged parts during recovery
- Parts prices are subject to confirmation
- Third party liability is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary claims must be reviewed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Company
Owner ID	3878K

Vehicle Details

Vehicle No.	SHD22X
Vehicle to be Exported	Yes
Intended De-registration Date	14 Nov 2017
Vehicle Make	MERCEDES BENZ
Vehicle Model	E220 BLUETEC
Primary Colour	White
Manufacturing Year	2015
Engine No.	65192432926330
Chassis No.	WDD2120012B224483
Maximum Power Output	130.0 kW (174 bhp)
Open Market Value	\$43,891.00
Original Registration Date	16 Dec 2015
First Registration Date	16 Dec 2015
Transfer Count	0
Actual ARF Paid	\$45,948.00

Intended PARF Rebate Details

PARF Eligibility	Yes
PARF Eligibility Expiry Date	15 Dec 2023
PARF Rebate Amount	\$34,461.00

Intended COE Rebate Details

COE Expiry Date	15 Dec 2023
COE Category	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years)	8
PQP Paid	\$45,466.00
COE Rebate Amount	\$34,588.00
Total Rebate Amount	\$69,049.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 14 Nov 2017

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 16 January 2020 3:26 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 18775, vehicle number GBB502J

16/1/20 1:45 PM

*** MessageHi Hsiao Tong Pls reply within the next few days, tks-VO - OH Vale

-----Original Message-----

From: vale.oh@axa.com.sg <vale.oh@axa.com.sg>
Sent: Thursday, 16 January, 2020 1:46 PM
To: admin-d@lkkauto.com
Subject: New message for service request 18775, vehicle number GBB502J

AXA Insurance has sent you a message for claim number S7M004BV.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Thursday, 10 October 2019 5:04 PM
To: Admin A; CS A Team
Cc: 'claims'
Subject: TCS REF: AAD1711-144--Accident involving GBB502J (AXA) & SHD0022X on 11.11.17
Attachments: AAD1711-144 - LOD.pdf

WITHOUT PREJUDICE

Dear Sir/ Mdm

We are making a claim against your client GBB 502J.

Enclosed is our LOD for your easy reference.

Hope to receive your offer soon.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

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www.avg.com

Hsiao Tong (LKKAUTO)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Monday, 20 January 2020 5:07 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; SUR; Kenneth Kong (LKKAUTO)
Subject: RE: TCS REF: AAD1711-144--Accident involving GBB502J (AXA) & SHD0022X on 11.11.17 //LKK REF: CC3/ASM17021830/Kpa3
Attachments: IMG_9561.JPG; IMG_9562.JPG; IMG_9564.JPG

Without Prejudice

Dear Hsiao Tong

As per your requested.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, 20 January, 2020 2:30 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>
Subject: RE: TCS REF: AAD1711-144--Accident involving GBB502J (AXA) & SHD0022X on 11.11.17 //LKK REF: CC3/ASM17021830/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly provide before paint photos for SHD22X.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 11 October 2019 8:50 AM

To: Ng Wai Yin <waivin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: FW: TCS REF: AAD1711-144--Accident involving GBB502J (AXA) & SHD0022X on 11.11.17

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC3/ASM17021830/Kpa3

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 (Ext:119) Email: SuLi@lkkauto.com | Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin [<mailto:waivin.ng@transcab.com.sg>]

Sent: Thursday, 10 October 2019 5:04 PM

To: Admin A; CS A Team

Cc: 'claims'

Subject: TCS REF: AAD1711-144--Accident involving GBB502J (AXA) & SHD0022X on 11.11.17

WITHOUT PREJUDICE

Dear Sir/ Mdm

We are making a claim against your client GBB 5021.

Enclosed is our LOD for your easy reference.

Hope to receive your offer soon.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: www.transcab.com.sg

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AVG

This email has been checked for viruses by AVG antivirus software.
www.avg.com

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 2 April 2018 11:21 AM
To: OH Vale
Cc: 'Stanley'; Admin@virtual; Admin A; Zaini (LKK Auto)
Subject: RE: OUR REF: S7M004BV/MC/VO, GA213154 -GBB502J, MK LAUNDRY & DRYCLEAN SERVICE

Hi Vale,

Thank you for your email.

We will review and get back to you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: OH Vale [mailto:vale.oh@axa.com.sg]
Sent: Monday, 2 April 2018 11:05 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: 'Stanley' <stanley@virtualinvest.biz>; Admin@virtual <admin@virtualinvest.biz>
Subject: FW: OUR REF: S7M004BV/MC/VO, GA213154 -GBB502J, MK LAUNDRY & DRYCLEAN SERVICE

Hi Xiao Tong

Refer to the above matter.

We noted your email below on the revised amount of S\$7356.00. We are of the view, the revised amount is still high, please re-look into it and revert, thanks.

*Please note we have terminated our fax-line. Hence, please send in your correspondences to our two common mail boxes instead. For OD/TP survey, send it to motor.survey@axa.com.sg and other correspondences send it to motor.doc@axa.com.sg, thanks.

Best Regards

Vale Oh/A.Manager – Motor Claims

AXA Insurance Pte Ltd/ 8 Shenton Way, #24-01 AXA Tower, Singapore 068811/www.axa.com.sg

vale.oh@axa.com.sg

Customer Care No. 1800 8804741



GLOBAL
INSURANCE
BRAND
FOR THE 9TH
CONSECUTIVE
YEAR

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Please consider the environment before printing this email

From: Zaini (LKK Auto) [<mailto:Zaini@lkkauto.com>]

Sent: Tuesday, March 20, 2018 10:06 AM

To: OH Vale <vale.oh@axa.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: OUR REF: S7M004BV/MC/VO, GA213154 -GBB502J, MK LAUNDRY & DRYCLEAN SERVICE

WITHOUT PREJUDICE

Dear Vale,

We refer to the below email dated 17.03.2018.

Kindly be informed that the recommended COR for the above vehicle is P/P at **\$7,356.00**.

Hope the above clarifies.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: OH Vale [<mailto:vale.oh@axa.com.sg>]

Sent: Saturday, 17 March 2018 11:48 AM

To: Zaini (LKK Auto) <Zaini@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: OUR REF: S7M004BV/MC/VO, GA213154 -GBB502J, MK LAUNDRY & DRYCLEAN SERVICE

Hi both

Please advise what is the LS amount recommended for the above TP matter?

*Please note we have terminated our fax-line. Hence, please send in your correspondences to our two common mail boxes instead. For OD/TP survey, send it to motor.survey@axa.com.sg and other correspondences send it to motor.doc@axa.com.sg, thanks.

Best Regards

Vale Oh/A.Manager – Motor Claims

AXA Insurance Pte Ltd/ 8 Shenton Way, #24-01 AXA Tower, Singapore 068811/www.axa.com.sg

vale.oh@axa.com.sg

Customer Care No. 1800 8804741



GLOBAL
INSURANCE
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FOR THE 9TH
CONSECUTIVE
YEAR

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 Please consider the environment before printing this email

From: Admin@virtual [<mailto:admin@virtualinvest.biz>]

Sent: Tuesday, March 13, 2018 2:48 PM

To: OH Vale <vale.oh@axa.com.sg>

Cc: 'Stanley' <stanley@virtualinvest.biz>; 'Zaini (LKK Auto)' <Zaini@lkkauto.com>

Subject: OUR REF: S7M004BV/MC/VO, GA213154 -GBB502J, MK LAUNDRY & DRYCLEAN SERVICE

Hi Vale,

We were not informed of the revised estimate or given updates on this claim.

Please could you send us the details, because the claim was far too high.

We seek your support.

Appreciated,

Thanks & Regards

Admin

Virtual Insurance Agencies Pte Ltd

192 Waterloo Street

#02-02 Skyline Building

Singapore 187966

Tel: 6338 0083

Fax: 6338 0048

From: Admin@virtual [<mailto:admin@virtualinvest.biz>]

Sent: Friday, November 17, 2017 1:38 PM

To: 'Zaini@lkkauto.com' <Zaini@lkkauto.com>

Cc: 'Stanley' <stanley@virtualinvest.biz>

Subject: OUR REF: S7M004BV/MC/VO, GA213154 -GBB502J, MK LAUNDRY & DRYCLEAN SERVICE

Hi Zaini,

Please send us photos of the damages to TP vehicle. There is no visible damage to explain the estimated cost of repair submitted by the third party.

The amount of \$20,743.80 is ridiculous and needs to be brought down.
The repairs cannot be authorized at this point.

Thanks & Regards

Admin

Virtual Insurance Agencies Pte Ltd

192 Waterloo Street

#02-02 Skyline Building

Singapore 187966

Tel: 6338 0083

Fax: 6338 0048

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Friday, November 17, 2017 9:17 AM

To: Vale Oh (Vale.Oh@axa.com.sg) <Vale.Oh@axa.com.sg>; Admin@virtual <admin@virtualinvest.biz>

Cc: 'Stanley' <stanley@virtualinvest.biz>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: S7M004BV/MC/VO, GA213154 -GBB502J, MK LAUNDRY & DRYCLEAN SERVICE

Hi Vale,

Contents noted.

Hi Zaini,

Kindly assist, CC3/AXA17021830/Kka3

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: OH Vale [mailto:vale.oh@axa.com.sg]

Sent: Thursday, 16 November, 2017 4:38 PM

To: Admin@virtual <admin@virtualinvest.biz>

Cc: 'Stanley' <stanley@virtualinvest.biz>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: OUR REF: S7M004BV/MC/VO, GA213154 -GBB502J, MK LAUNDRY & DRYCLEAN SERVICE

Dear Sir

Please see attached as requested.

The surveyor for this matter is m/s LKK Consultant and we are aware of the standard estimate template from Transcab and will do our diligence in reducing the repair costs.

Aside to Hsiao Tong

Please assist to provide damage photographs to Virtual for their perusal, thanks.

*Please note we have terminated our fax-line. Hence, please send in your correspondences to our two common mail boxes instead. For OD/TP survey, send it to motor_survey@axa.com.sg and other correspondences send it to motor.doc@axa.com.sg, thanks.

Best Regards

Vale Oh/A.Manager – Motor Claims

AXA Insurance Pte Ltd/ 8 Shenton Way, #24-01 AXA Tower, Singapore 068811/www.axa.com.sg

vale.oh@axa.com.sg

Customer Care No. 1800 8804741



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Please consider the environment before printing this email

From: Admin@virtual [<mailto:admin@virtualinvest.biz>]

Sent: Thursday, November 16, 2017 4:23 PM

To: OH Vale <vale.oh@axa.com.sg>

Cc: 'Stanley' <stanley@virtualinvest.biz>

Subject: OUR REF: S7M004BV/MC/VO, GA213154 -GBB502J, MK LAUNDRY & DRYCLEAN SERVICE

Hi Vale,

Thanks. Could you send us the GIA report of our insured, so we can get an idea of the Circumstances of the accident.

The TP estimate shows damaged parts to the front of the vehicle, so could you send us Photo of the damages.

The damages to the rear only show a scraping and not really visible.

Which surveyor is doing the inspection and revised estimate, because S\$20743.80 from the TP is seriously not ok.

Thanks & Regards

Admin

Virtual Insurance Agencies Pte Ltd

192 Waterloo Street
#02-02 Skyline Building
Singapore 187966
Tel: 6338 0083
Fax: 6338 0048

From: OH Vale [<mailto:vale.oh@axa.com.sg>]
Sent: Thursday, November 16, 2017 4:05 PM
To: admin@virtualinvest.biz
Cc: 'Stanley' <stanley@virtualinvest.biz>
Subject: RE: OUR REF: S7M004BV/MC/VO, GA213154 -GBB502J, MK LAUNDRY & DRYCLEAN SERVICE

Dear Sir

We refer to the above.

We write to advise that we have received a claim from TP owner. Do see attached is a copy of the letter sent to Insured.

The estimate submitted by TP is at S\$20743.80, we will advise you the revise amount once we are in receipt from our Surveyor.

Meanwhile, if you have any queries, please do not hesitate to contact the undersigned, thanks.

*Please note we have terminated our fax-line. Hence, please send in your correspondences to our two common mail boxes instead. For OD/TP survey, send it to motor_survey@axa.com.sg and other correspondences send it to motor.doc@axa.com.sg, thanks.

Best Regards

Vale Oh/A.Manager – Motor Claims
AXA Insurance Pte Ltd/ 8 Shenton Way, #24-01 AXA Tower, Singapore 068811/www.axa.com.sg
vale.oh@axa.com.sg
Customer Care No. 1800 8804741



We are all born to protect, but for me it's a calling.

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RE: Re:FILE REVIEW - PLS REPLY TO EMAIL ON THE COMMENT OF COR AND REVERT-VO

Type

 Question

Message

Hi Vale, we have uploaded a copy of TP Estimate_Marked(revised& and TP IA in SC for your easy reference.
Recommended COR at \$5,502.00 - 4 repair days. Thank you. Hsiao Tong - 22 Jan 2020

Reply



Auto
Consultants
Pte Ltd

Company Registration No: 199607198R

81 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 22/01/2020

Survey Details:

Date of loss	11.11.2017
Date of appointment	14.11.2017
Date of survey	14.11.2017
Location of survey	TRANS-CAB AUTO SERVICES PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SHD22X
Make and Model	Mercedes Benz (2212cc)
Date of registration	16.12.2015
Excess	
Market Value/ Book Value	(est)
Parf/COE Rebate	(est)
Nett Value/ ERV	(est)

Repair details:

Initial Estimate	\$ 20,743.80
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 4,142.00
Check items (estimate)	NIL
Labour	\$ 1,360.00
Supplementary	NIL
Total	\$ 5,502.00
Lump Sum(if applicable)	

Number of days for repair	<u>4</u>
---------------------------	----------



Remarks:

Propose 50/50. No video/ concrete evidence to support either version.

Mandate:

Liability(TP)	50%	
Proposed repair cost (w/GST)	\$ 5,887.14	
Loss of use	NIL	
Loss of rental	\$ 817.60	(5days x \$163.52)
Loss of income	\$ 250.00	(5days x \$50.00)
	\$ 6,954.74	
@ 50%	\$ 3,477.37	
LTA/GIA search fees	\$ 5.35	
Others	NIL	
Proposed Total	\$ 3,482.72	

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 4 February 2020 11:23 AM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 18775, vehicle number GBB502J

4/2/20 11:12 AM *** Message - Hi Hsiao Tong Pls proceed, tks-VO - OH Vale

-----Original Message-----

From: vale.oh@axa.com.sg <vale.oh@axa.com.sg>
Sent: Tuesday, 4 February, 2020 11:13 AM
To: admin-d@lkkauto.com
Subject: New message for service request 18775, vehicle number GBB502J

AXA Insurance has sent you a message for claim number S7M004BV.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: Jasmine Tan <jasminetan@transcab.com.sg>
Sent: Wednesday, 19 February 2020 11:13 PM
To: Hsiao Tong (LKKAUTO); 'Ng Wai Yin'
Cc: Admin A; Kenneth Kong (LKKAUTO)
Subject: RE: TCS REF: AAD1711-144--Accident involving GBB502J (AXA) & SHD0022X on 11.11.17 //LKK REF: CC3/ASM17021830/Kpa3

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank you
Best Regards
Jasmine Tan



TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330
Direct Line : (65) 6603 1250
Website: www.transcab.com.sg

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 19 February 2020 9:19 AM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>
Subject: RE: TCS REF: AAD1711-144--Accident involving GBB502J (AXA) & SHD0022X on 11.11.17 //LKK REF: CC3/ASM17021830/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence (ie: Video footage) yet to support either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we are prepared to offer at a global sum of **\$3,400.00(all-in)** towards your client's claim.

Please confirm acceptance.

**Note: Recommended repair cost is P/P \$5,502.00(before GST) & 04 repair days.(see attached) Kindly let us have your amended LOD & repair invoice once it is ready.*

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Monday, 20 January 2020 5:07 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; Kenneth Kong (LKKAuto)

<KennethKong@lkkauto.com>

Subject: RE: TCS REF: AAD1711-144--Accident involving GBB502J (AXA) & SHD0022X on 11.11.17 //LKK REF: CC3/ASM17021830/Kpa3

Without Prejudice

Dear Hsiao Tong

As per your requested.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, 20 January, 2020 2:30 PM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Kenneth Kong (LKKAuto)

<KennethKong@lkkauto.com>

Subject: RE: TCS REF: AAD1711-144--Accident involving GBB502J (AXA) & SHD0022X on 11.11.17 //LKK REF: CC3/ASM17021830/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly provide before paint photos for SHD22X.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 11 October 2019 8:50 AM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: FW: TCS REF: AAD1711-144--Accident involving GBB502J (AXA) & SHD0022X on 11.11.17

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC3/ASM17021830/Kpa3

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 (Ext:119) Email: SuLi@lkkauto.com Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]

Sent: Thursday, 10 October 2019 5:04 PM

To: Admin A; CS A Team

Cc: 'claims'

Subject: TCS REF: AAD1711-144--Accident involving GBB502J (AXA) & SHD0022X on 11.11.17

WITHOUT PREJUDICE

Dear Sir/ Mdm

We are making a claim against your client GBB 502J.

Enclosed is our LOD for your easy reference.

Hope to receive your offer soon.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: www.transcab.com.sg

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www.avg.com

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1711-144

Your Ref : GBB502J

Date : 25.February 2020

AXA INSURANCE S PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHD0022X AND GBB502J ON 11/11/17 11:20 AM ALONG PIE TOWARDS JURONG

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	5,887.14
2.	Loss of Rental for <u>7</u> days @ \$ <u>163.21</u> per day	\$	1,144.64
3.	Loss of Income for <u>3</u> days @ \$ <u>116.66</u> per day	\$	350.00
4.	LTA Search Fee	\$	5.35
5.	Survey Fee	\$	0.00
	Total	\$	7,387.13

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AXA INSURANCE PTE LTD 8 SHENTON WAY,#27-01 AXA TOWER 068811 SINGAPORE ATTENTION:	INVOICE NO. : INV2002-122 DATE : 25. February 2020 REFERENCE NO : AAD1711-144 TERMS : DUE DATE : 25. February 2020 PAGE : 1
---	--

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	Invoice No. INV1712-043: REPAIR-SHD0022X;DOA 11.11.17(PART-BY-PART-17)	1	5,887.14	5,887.14

Total SGD Excl. GST : 5,502.00

7% GST : 385.14

****** FIVE THOUSAND EIGHT HUNDRED EIGHTY SEVEN AND FOURTEEN SGD ONLY ******

Total SGD Incl. GST : 5,887.14

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC3/ASM17021830/Kpa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:VALE OH

Date : 18-03-2020



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBB 502J	Veh. Inspected	SHD 22X
Policy No.	GA213154/1	Coverage (\$)	0.00
Claim No.	S7M004BV	Excess (\$)	0.00
Assign From		Assign Date	14/11/2017

2. Vehicle Particulars & Condition

Make & Model	MERCEDES BENZ E220 (A)	c.c	2143
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	WDD2120012B224483	Colour	WHITE
Odometer	301310	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/55 R16	GREMAX	7 mm
L/H Front Tyre	225/55 R16	GREMAX	7 mm
R/H Rear Tyre	225/55 R16	GREMAX	8 mm
L/H Rear Tyre	225/55 R16	GREMAX	8 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR BODY. DAMAGES SEE DETAILS.

5. General Information

Accident Date	11/11/2017	Inspection Date	14/11/2017
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
-------------------------------------	-----------------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 22X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT FENDER RH (CONSISTENT)	TO REPAIR SEE LABOUR	2,900.00	-
1	FRONT FENDER LEDGE RH (CONSISTENT)	SERVICEABLE	108.00	-
1	FRONT DOOR RH (CONSISTENT)	TO REPAIR SEE LABOUR	3,680.00	-
1	FRONT DOOR MIRROR ASSY RH (CONSISTENT)	SERVICEABLE	1,750.00	-
1	FRONT DOOR LEDGE RH (CONSISTENT)	SERVICEABLE	360.00	-
1	FRONT DOOR OUTER HANDLE SEAL FRONT (CONSISTENT)	SERVICEABLE	406.22	-
1	FRONT DOOR HINGE -TOP RH (CONSISTENT)	TO REPAIR SEE LABOUR	236.00	-
1	FRONT DOOR HINGE BOTTOM RH (CONSISTENT)	TO REPAIR SEE LABOUR	236.00	-
1	FRONT DOOR CHECK /ARRESTOR RH (CONSISTENT)	SERVICEABLE	168.00	-
1	ROCKER PANEL RH (CONSISTENT)	TO REPAIR SEE LABOUR	1,870.00	-
1	REAR DOOR RH (CONSISTENT)	DENTED / WARPED	3,680.00	2,870.00
1	REAR DOOR LEDGE RH (CONSISTENT)	SERVICEABLE	340.00	-
1	REAR DOOR OUTER HANDLE SEAL FRONT RH (CONSISTENT)	SERVICEABLE	406.22	-
1	REAR DOOR HINGE BOTTOM RH (CONSISTENT)	TO REPAIR SEE LABOUR	236.00	-
1	REAR DOOR HINGE TOP RH (CONSISTENT)	TO REPAIR SEE LABOUR	236.00	-
1	REAR FENDER RH (CONSISTENT)	TO REPAIR SEE LABOUR	3,620.00	-
1	REAR LAMP (CONSISTENT)	SERVICEABLE	1,040.00	-
1	REAR BUMPER (CONSISTENT)	DENTED / CRACKED	2,760.00	1,510.00
1	REAR BUMPER SIDE RETAINER BRACKET (CONSISTENT)	SERVICEABLE	176.00	-
LESS 10% DISCOUNT			-2,420.84	-438.00
			21,787.60	3,942.00
SPECIAL NETT ITEMS				
1	SET REAR BUMPER FASTENER CLIP (SN) (CONSISTENT)	NECESSARY	120.00	120.00

Report Ref No. CC3/ASM17021830/Kpa3q2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SET ROCKER PANEL FASTENER CLIP (SN) (CONSISTENT)	NOT NECESSARY	80.00	-
1	DOOR CORPORATE STICKER (SN) (CONSISTENT)	NECESSARY	✓ 160.00	80.00
1	SET DOOR LEDGE CLIP FRT LH (SN) (CONSISTENT)	NOT NECESSARY	✓ 120.00	-
1	SET DOOR LEDGE CLIP RH LH (SN) (CONSISTENT)	NOT NECESSARY	✓ 120.00	-
2	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NOT NECESSARY	✓ 160.00	-
1	WINDSCREEN MOULDING (SN) (CONSISTENT)	NOT NECESSARY	✓ 240.00	-
1	REAR TYRE RH (SN) (CONSISTENT)	SERVICEABLE	✓ 400.00	-
1	REAR ALLOY RIM RH (SN) (CONSISTENT)	SERVICEABLE	✓ 1,000.00	-
			2,400.00	200.00
	LABOUR			
	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF FRONT FENDER RH,FRONT DOOR RH,FRONT DOOR HINGE-TOP RH,FRONT DOOR HINGE BOTTOM RH,ROCKER PANEL RH,REAR DOOR HINGE BOTTOM RH,REAR DOOR HINGE TOP RH AND REAR FENDER RH .		3,500.00	500.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.		170.00	30.00
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		170.00	20.00
	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR.	NOT NECESSARY	380.00	-
	TO TRANSFER OF FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	NOT NECESSARY	220.00	-
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		3,200.00	750.00
	TO TRANSFER OF DOOR FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.		170.00	60.00
	TO REMOVE AND REFIT REAR W/SCREEN GLASS TO FACILITATE BODYWORK REPAIR.	NOT NECESSARY	170.00	-
			8,150.00	1,360.00
GRAND TOTAL			32,337.60	5,502.00
RECOMMENDED COST OF REPAIRS				5,502.00

Report Ref No. CC3/ASM17021830/Kpa3q2



Report Ref No. CC3/ASM17021830/Kpa3q2

A handwritten signature in black ink, consisting of the letters 'KSC' in a cursive style.

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

ClaimS7H0048V

ReferenceCC3/ASM17021800/Kaa3q2

Loss Date11 November 2017

Report Date16 Nov 2017 9:47:00 AM

Request Date24 April 2019

Due Date

Vendor NameLKK AUTO CONSULTANTS PTE LTD (TP)

Type of LossThird Party Vehicle Damage

ServicesPending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #GBB5021

MakeTPVD MERCEDES-BENZ

Model220E-2.2 (A)

Service AddressBLK 191 BOON LAY DRIVE, ... 640191

Primary Contact/InsuredMK LAUNDY & DRYCLEAN SERVICE
BLK 191 BOON LAY DRIVE, 640191, Singapore
JEUNESSE@VIRTUALINVEST.BIZ















Claim HandlerOH Vale
6568D4897
vale.zh@axa.com.sg

Actions

Next StepWait for Approve Invoice

Add Invoice

Additional Instructions				TP-ARC AGENT - VIRTUAL			
Messages				Documents			
Invoices				Assessment			
History				Metrics			
Document Type				Document SubType			
+ Upload Documents							
NAME		TYPE		SUB-TYPE		AUTHOR	
LKKInvoice1 (1).pdf		Invoice		Surveyor/ Assessor expense		LKK AUTO CONSULTANTS PTE LTD (TP)	
						DATE UPLOADED	
						18 March 2020	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 March 2020
 RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 March 2020
 LIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 March 2020
 LKKInspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 March 2020
 LKKAdjustment1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 March 2020
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	18 March 2020
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	18 March 2020
 TP ESTIMATE_MARKED(REVISED).pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	22 January 2020
 LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	22 January 2020
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	22 January 2020
 TP-MANDATE IA DD 220120.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	22 January 2020
 Preliminary Advice.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2017
 ESTIMATE.pdf	Forms / Claim Documents	Estimate / Quotation	DHIWAR Namrata	16 November 2017
 GBBS021 INSD GIA REPORT.PDF	Reports & Statement	GIA Report	DHIWAR Namrata	16 November 2017

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 SHD22X TP CUA REPORT.pdf	Reports & Statements	GUA Report	DHIVAR Namrata	16 November 2017
 EMAIL.pdf	Other	Other	DHIVAR Namrata	16 November 2017