

Surveyor
Meinmen

ASSIGNMENT (Office)

From (Person)

Vimmala

MSG

To (Time)

15/11/17 @ 9:45am

Estimated Cost

Bill to

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No

SKZ 9876M

Insured

at Workshop no

Premium Automobile

Tel

67689828

of

55 Ubi Road 1, 408

Policy No

A28664943 QMY

Claim No

535883

Sum Insured

Excess

\$500.00

Make of Veh

D.O.A

7/11/17

(Client's Record)

CA

(REV)

/ REP. / REV 24 HRS

R.O.D. Endorsement

Date/Time

10:09am @ 15/11/17

Person Contacted

Tony

Vehicle IN/OUT

Date/Time

Action/Instruction

(✓) Estimate

SKZ 9876M-NBA/MSG17021287/Y-D.O.A 57/11/2017

16/11/17 @ 4:04pm

revert to Vimmala via Meinmen.

16/11/17 @ 5:19pm

Huey N informed C/A at \$500 via Meinmen.

17/11/17 @ 9:59am

Informed Jeffrey C/A at \$500 by email.

11/12/17 @ 5:13pm

2nd revert to Vimmala via Meinmen. (Supplementary).

14/2/18 @ 8:12am

Ng Chen How informed C/A at \$10401 via Meinmen.

20/7/18 @ 5:50pm

confirmed with Mr Bioo final P/R \$10399.20, 6 days.

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

85K.

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 05 885 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SKZ9876 m. Yr Regn: 2015, DecType: M.Cat M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A1 SB. cc 999Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 29673. T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAX228X9GB046778.Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 215/45R16.R: 215/45R16.BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 16/11/17.Survey held at Premium.Des. of Damages: Frnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

08 MS16.SKZ 9876M - CS / MS170 21827 / qb
CRtd @ 2458.70, 19%

DCA: 07-11-2017

21/3/2018

RECEIVED 22 MAR 2018

Date/Time, File Pass to?

1) MS 16

Date/Time, File Return to?

2)

☐ : Preli. Report☐ : Final ReportDays Of Repair: 6Resurvey No. of Trip: 1

Survey Fee:

Transportation:

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

) \$ + RS \$

) Photos

) Others

TOTAL

300

10

310

Report Format: NER-00Lump Sum / I.B.I. (\$) 10399.80



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MSG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG17021827/Aqb	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 15-11-2017	
		Code : MSG	
1. Policy Particulars :- OWN DAMAGE			
Insured Veh.		Veh. Inspected	SKZ 9876M
Policy No.	A28664943QMY	Coverage (\$)	0.00
Claim No.	535883	Excess (\$)	500.00
Assign From	MERIMEN (VIMMALA)	Assign Date	15/11/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	07/11/2017	Inspection Date	
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1, SINGAPORE 408699		
5a. Remarks			
A)THE MARKET VALUE IS S\$------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.			

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Nov 2017		15 Nov 2017 09:45 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

Insured:	ALICE LEE PEI-RU, ID: S0123702J, Tel: +6597394153, Email: alicepr@gmail.com		[Created by insurer]	
Vehicle Reg. No.:	SKZ9876M	Date of Loss:		07/11/2017 09:00 - :59
Claim Type:	OD / 535883	Policy/Cover Note No.:		A28664943QMY (Comprehensive) Coverage: 30/12/2016 - 29/12/2017
		Excess:		S\$500.00
Repairer:	Premium Automobiles Pte Ltd (HQ) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828			
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Vimmala D/O Raja Singam - 65942471]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 16/11/2017]			
Driver/Custodian:	ALICE LEE PEI-RU (65 / Female), NRIC: S0123702J, Tel: +6597394153			
Adj Asg. Remarks:	Please revert. Repairer requested to survey on 16/11/2017 at 10am. Please call Kee Siang from Premium Automobiles Pte Ltd to confirm by today. Thank you.			

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

[View All](#)[Compose Case Mail](#)

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date Priority Type Task Group Subject Handler Assigned By Completed On Created On Done?

No results.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 20 March 2018 5:50 PM
To: 'Boo seng yak'; SUR; Carrine Leong; Nora Khai
Subject: RE: FINAL REVISION SKZ9876M - OD MSIG - SURVEYED 16 NOV 17

Dear Mr Boo,

Confirm final fig \$10,399.80 before excess \$500.00 & GST and 6 repair days.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]
Sent: Thursday, 22 February 2018 5:49 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>
Subject: FINAL REVISION SKZ9876M - OD MSIG - SURVEYED 16 NOV 17

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$10399.80 @ 6 days of repairs exclude 1 Sunday.

Photos of additional damages attached.

Your early closure is well appreciated.

Best regards - jb

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Nov 2017 11:49	Clim Veh Model Changed	(204887) AUDI A1 999cc SB 1.0 TFSI (PI) (A).	[I] Jocelyn Ng Shin Bun
2	08 Nov 2017 11:49	Clim Created	Reg No: SKZ9876M. Policy No: A28664943QMY. Acct Date: 2017/11/07. Claim Type: S C. Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Ins.Status => Notification. Created from SAS:MNA417147596	[I] Jocelyn Ng Shin Bun
3	14 Nov 2017 17:10	Notification Status Changed	Ins.Status => Incoming Claim	[I] Vimmala D/O Raja Singam
4	14 Nov 2017 17:10	Clim Registration Modified	Setl.Type:3->0. Rep:1137->200611. Claim Type:SC->OD. Init.Est.->12,500 - 15,000.	[I] Vimmala D/O Raja Singam
5	14 Nov 2017 17:34	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):	[I] Eng Huey Ni
6	14 Nov 2017 17:34	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2017/11/15	[I] Eng Huey Ni
7	14 Nov 2017 17:34	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Eng Huey Ni
8	15 Nov 2017 08:45	Assignment 1st Accessed		[A] Pauline Soh Li Ping
9	15 Nov 2017 09:43	Adj Assignment Cancelled	WORKSHOP UNDER IHS SPECIAL LIST WORKSHOP	[I] Vimmala D/O Raja Singam
10	15 Nov 2017 09:43	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] Vimmala D/O Raja Singam
11	15 Nov 2017 09:45	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Please revert. Repairer requested to survey on 16/11/2017 at 10am. Please call Kee Siang from Premium Automobiles Pte Ltd to confirm by today. Thank you.	[I] Vimmala D/O Raja Singam
12	15 Nov 2017 09:45	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2017/11/16	[I] Vimmala D/O Raja Singam
13	15 Nov 2017 09:45	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Vimmala D/O Raja Singam
14	15 Nov 2017 10:06	Assignment 1st Accessed		[A] Nivitha Govindasamy
15	15 Nov 2017 16:33	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
16	16 Nov 2017 16:01	Adj Rpt Initiated		[A] SHIAU CHAN
17	16 Nov 2017 16:03	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/12/15	[A] SHIAU CHAN
18	16 Nov 2017 16:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/15	[A] SHIAU CHAN
19	16 Nov 2017 16:04	Adj Mandate Request	Cur.Req:10633.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
20	16 Nov 2017 17:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/15. Mandate Remarks: Approved mandate \$10633 (including check items \$1732) before excess \$500	[I] Eng Huey Ni
21	16 Nov 2017 17:19	Adj Mandate Set	Approved:10633.00:Approved mandate \$10633 (including check items \$1732) before excess \$500	[I] Eng Huey Ni
22	11 Dec 2017 17:14	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/12/15	[A] SHIAU CHAN
23	11 Dec 2017 17:15	Adj Mandate Request	Cur.Req:12133.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY.	[A] SHIAU CHAN
24	12 Dec 2017 16:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/15. Mandate Remarks: Referring to the marking by Adrian on the supplementary labour dated 8/12/17, please let us have some photos showing damages to LHS front fender and LHS front door. Thanks.	[I] Eng Huey Ni
25	12 Dec 2017 16:41	Adj Mandate Set	Maintained:Referring to the marking by Adrian on the supplementary labour dated 8/12/17, please let us have some photos showing damages to LHS front fender and LHS front door. Thanks.	[I] Eng Huey Ni
26	13 Dec 2017 09:42	Adj Mandate Request	Cur.Req:12133.00:THE PHOTOGRAPHS UPLOADED. KINDLY APPROVE ON SUPPLEMENTARY.	[A] SHIAU CHAN
27	19 Dec 2017 12:08	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2017/12/15. Mandate Remarks: We opine that the damages on the left side are not consistent with the circumstances and impact of the accident. Please reject the supplementary (labour on left side of car) dated 8/12/17 from P	[I] Eng Huey Ni
28	19 Dec 2017 12:08	Adj Mandate Set	Maintained:We opine that the damages on the left side are not consistent with the circumstances and impact of the accident. Please reject the supplementary (labour on left side of car) dated 8/12/17 from Premium Automobiles.	[I] Eng Huey Ni
29	13 Feb 2018 16:45	Adj Mandate Request	Cur.Req:12133.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY.	[A] SHIAU CHAN
30	14 Feb 2018 08:12	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2017/12/15. Mandate Remarks: We opine that the damages on the left side are not consistent with the circumstances and impact of the accident. Please reject the supplementary (labour on left side of car) dated 8/12/17 from P	[I] NG CHEN HOW
31	14 Feb 2018 08:12	Adj Mandate Set	Approved:10401.00:We opine that the damages on the left side are not consistent with the circumstances and impact of the accident. Please reject the supplementary (labour on left side of car) dated 8/12/17 from Premium Automobiles.	[I] NG CHEN HOW

ACTIVITY

[15/11/2017 10:10] Nivitha Govindasamy:

Shiau Chan (LKKAUTO)

From: Eng Huey Ni <HueyNi_Eng@sg.msiga-asia.com>
Sent: Friday, 22 December, 2017 10:31 AM
To: Shiau Chan (LKKAUTO); SUR; Adrian Ling (LKKAUTO)
Cc: KKLau
Subject: RE: URGENT - OD repair - SKZ9876M; DOA: 7/11/2017; Our Ref: M535883

Hi Shiau Chan,

Thanks for your prompt reply.

We will reviewed the matter.

Merry Christmas and Happy Holidays!

Huey Ni

From: Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]
Sent: Wednesday, 20 December 2017 6:55 PM
To: Eng Huey Ni <HueyNi_Eng@sg.msiga-asia.com>; SUR <sur@lkkauto.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>
Cc: KKLau <kklau@lkkauto.com>
Subject: RE: URGENT - OD repair - SKZ9876M; DOA: 7/11/2017; Our Ref: M535883

Dear Huey Ni,

Based on the accident report and damaged profile of the front bonnet, the damage occurred at the top of bonnet. It's appeared that at the time of collision, the front portion of the said vehicle was dipped downward due to weight transfer as a result of drastic braking.

When the bonnet shifted backward as a result of impact force, it's rear edge hit the LHS front door panel trims and LHS wing mirror assy.

Its therefore the damaged to LHS front door panel trims and LHS wing mirror assy is due to **induced damaged** from the same impact force, thus it is consistent to the same nature of accident reported on 07/11/2017.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 20 December, 2017 4:57 PM
To: Eng Huey Ni <HueyNi_Eng@sg.msiga-asia.com>; SUR <sur@lkkauto.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>
Cc: KKLau <kklau@lkkauto.com>
Subject: RE: URGENT - OD repair - SKZ9876M; DOA: 7/11/2017; Our Ref: M535883

Dear Huey Ni,

Thank you for the email.

We will check and revert to you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eng Huey Ni [mailto:HueyNi_Eng@sg.msig-asia.com]

Sent: Wednesday, 20 December, 2017 3:26 PM

To: SUR <sur@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>

Subject: URGENT - OD repair - SKZ9876M; DOA: 7/11/2017; Our Ref: M535883

Hi Adrian,

We refer to the supplementary estimate dated 6.12.17 from Premium Automobiles Pte Ltd.

You have recommended \$300 for the labour to remove LHS front door panel rims, dismantle and reinstall LHS wing mirror assy for door painting, and another \$1200 to respray LHS front fender and LHS front door.

Are these damages consistent with circumstances (Head to rear) and impact of the accident? Please advise.

Thanks.

Eng Huey Ni

Senior Executive, Claims Services

D: +65 6643 1314 | F: +65 6225 7402 | hueyni_eng@sg.msig-asia.com



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



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other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Shiau Chan (LKKAUTO)

To: Eng Huey Ni; SUR; Adrian Ling (LKKAUTO)
Cc: KKLau
Subject: RE: URGENT - OD repair - SKZ9876M; DOA: 7/11/2017; Our Ref: M535883

Dear Huey Ni,

Based on the accident report and damaged profile of the front bonnet, it occurred at the top. It's appeared that at the time of collision, the front portion of the said vehicle was dipped downward due to weight transfer as a result of drastic braking.

When the bonnet shifted backward as a result of impact force, its rear edge hit the LHS front door panel trims and LHS wing. *mirror assy*

Its therefore the damaged to LHS front door panel trims and LHS wing is due to induced damaged, thus it is consistent to the same nature of accident reported at 07/11/2017. *on*

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)

Sent: Wednesday, 20 December, 2017 4:57 PM

To: Eng Huey Ni <HueyNi_Eng@sg.msigg-asia.com>; SUR <sur@lkkauto.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>

Subject: RE: URGENT - OD repair - SKZ9876M; DOA: 7/11/2017; Our Ref: M535883

Dear Huey Ni,

Thank you for the email.

We will check and revert to you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eng Huey Ni [mailto:HueyNi_Eng@sg.msigg-asia.com]

Sent: Wednesday, 20 December, 2017 3:26 PM

To: SUR <sur@lkkauto.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>

Subject: URGENT - OD repair - SKZ9876M; DOA: 7/11/2017; Our Ref: M535883

Shiau Chan (LKKAuto)

From: Eng Huey Ni <HueyNi_Eng@sg.msig-asia.com>
Sent: Wednesday, 20 December, 2017 3:26 PM
To: SUR; Adrian Ling (LKKAuto)
Cc: KKLau
Subject: URGENT - OD repair - SKZ9876M; DOA: 7/11/2017; Our Ref: M535883

Hi Adrian,

We refer to the supplementary estimate dated 6.12.17 from Premium Automobiles Pte Ltd.

You have recommended \$300 for the labour to remove LHS front door panel ^{trim} ~~rims~~, dismantle and reinstall LHS wing mirror assy for door painting, and another \$1200 to respray LHS front fender and LHS front door.

Are these damages consistent with circumstances (Head to rear) and impact of the accident? Please advise.

Thanks.

Eng Huey Ni
Senior Executive, Claims Services
D: +65 6643 1314 | F: +65 6225 7402 | hueyni_eng@sg.msig-asia.com



MSIG



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

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Based on the damaged profile of the front bonnet, it occurred at the top. It's appeared that at the time of collision, the front portion of the

CONFIDENTIALITY NOTICE

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@ as a result of impact force reported on 7/11/2017.

Δ Ifs therefore the damaged to (A) & (B) is due to induced damaged, thus it is consistent to the same nature of accident

Said vehicle was dipped down due to weight transfer as a result of drastic braking. When the bonnet shifted backward its rear edge hit the

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Nov 2017 11:49	Clim Veh Model Changed	(204887) AUDI A1 999cc SB 1.0 TFSI (PI) (A).	[I] Jocelyn Ng Shin Bun
2	08 Nov 2017 11:49	Clim Created	Reg No: SKZ9876M. Policy No: A28664943QMY. Acct Date: 2017/11/07. Claim Type: SC. Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Ins.Status => Notification, Created from SAS:MNA417147596	[I] Jocelyn Ng Shin Bun
3	14 Nov 2017 17:10	Notification Status Changed	Ins.Status => Incoming Claim	[I] Vimmala D/O Raja Singam
4	14 Nov 2017 17:10	Clim Registration Modified	Setl.Type:3->0. Rep:1137->200611. Claim Type:SC->OD. Init.Est.:>12,500 - 15,000.	[I] Vimmala D/O Raja Singam
5	14 Nov 2017 17:34	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):	[I] Eng Huey Ni
6	14 Nov 2017 17:34	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2017/11/15	[I] Eng Huey Ni
7	14 Nov 2017 17:34	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Eng Huey Ni
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9	15 Nov 2017 09:43	Adj Assignment Cancelled	WORKSHOP UNDER IHS SPECIAL LIST WORKSHOP	[I] Vimmala D/O Raja Singam
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11	15 Nov 2017 09:45	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Please revert. Repairer requested to survey on 16/11/2017 at 10am. Please call Kee Siang from Premium Automobiles Pte Ltd to confirm by today. Thank you.	[I] Vimmala D/O Raja Singam
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13	15 Nov 2017 09:45	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Vimmala D/O Raja Singam
14	15 Nov 2017 10:06	Assignment 1st Accessed		[A] Nivitha Govindasamy
15	15 Nov 2017 16:33	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
16	16 Nov 2017 16:01	Adj Rpt Initiated		[A] SHIAU CHAN
17	16 Nov 2017 16:03	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/12/15	[A] SHIAU CHAN
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19	16 Nov 2017 16:04	Adj Mandate Request	Cur.Req:10633.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
20	16 Nov 2017 17:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/15. Mandate Remarks: Approved mandate \$10633 (including check items \$1732) before excess \$500	[I] Eng Huey Ni
21	16 Nov 2017 17:19	Adj Mandate Set	Approved:10633.00:Approved mandate \$10633 (including check items \$1732) before excess \$500	[I] Eng Huey Ni
22	11 Dec 2017 17:14	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/12/15	[A] SHIAU CHAN
23	11 Dec 2017 17:15	Adj Mandate Request	Cur.Req:12133.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY.	[A] SHIAU CHAN
24	12 Dec 2017 16:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/15. Mandate Remarks: Referring to the marking by Adrian on the supplementary labour dated 8/12/17, please let us have some photos showing damages to LHS front fender and LHS front door. Thanks.	[I] Eng Huey Ni
25	12 Dec 2017 16:41	Adj Mandate Set	Maintained:Referring to the marking by Adrian on the supplementary labour dated 8/12/17, please let us have some photos showing damages to LHS front fender and LHS front door. Thanks.	[I] Eng Huey Ni
26	13 Dec 2017 09:42	Adj Mandate Request	Cur.Req:12133.00:THE PHOTOGRAPHS UPLOADED. KINDLY APPROVE ON SUPPLEMENTARY.	[A] SHIAU CHAN
27	19 Dec 2017 12:08	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2017/12/15. Mandate Remarks: We opine that the damages on the left side are not consistent with the circumstances and impact of the accident. Please reject the supplementary (labour on left side of car) dated 8/12/17 from P	[I] Eng Huey Ni
28	19 Dec 2017 12:08	Adj Mandate Set	Maintained:We opine that the damages on the left side are not consistent with the circumstances and impact of the accident. Please reject the supplementary (labour on left side of car) dated 8/12/17 from Premium Automobiles.	[I] Eng Huey Ni

ACTIVITY

[15/11/2017 10:10] Nivitha Govindasamy:
Vehicle not in workshop, repairer will arrange.
[15/11/2017 08:45] Pauline Soh Li Ping:
IHS specialist list workshop, not able to attend

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1641592	16/11/2017 16:01	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKZ9876M		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Vimimala D/O Raja Singam

Date: 11 Dec 2017

Preliminary Advice

Vehicle No	: SKZ9876M	Accident Date	: 07/11/2017
Make	: AUDI A1	Policy No.	: A28664943QMY
Assignment Date	: 15/11/2017	Excess	: S\$500.00
Date of Inspection	: 16/11/2017	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	14,558.00	(ESTIMATE \$12,858.00 + SUPPLEMENTARY \$1,700.00)
Revised Amount	:S\$	10,401.00	(INCLUSIVE OF SUPPLEMENTARY)
Check Items (Estimated)	:S\$	1,732.00	
Total	:S\$	12,133.00	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	85,000.00
COE / PARF Rebate	:S\$	49,114.00
Salvage Value	:S\$	
Margin for Repair	:S\$	35,886.00

Remarks

(X) The vehicle is economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis. KINDLY APPROVE ON SUPPLEMENTARY.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 17 November, 2017 9:59 AM
To: 'Claims Dept'
Cc: SUR
Subject: RE: OWN DAMAGE CLAIM FOR SKZ 9876 M

Dear Jeffrey,

As instructed by our client **MSIG**, please proceed to repair the insured vehicle **SKZ 9876M (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Thursday, 16 November, 2017 11:30 AM
To: 'Vimmala D/O Raja Singam' <vimmala_rajasingam@sg.msig-asia.com>
Cc: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR SKZ 9876 M

Dear Ms. Vimmala,

Survey was carried out earlier today by LKK. Kindly assist in the approval this case.

Your assistance is very much appreciated.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	08 Nov 2017 11:49	Clim Veh Model Changed	(204887) AUDI A1 999cc SB 1.0 TFSI (PI) (A).	[I] Jocelyn Ng Shin Bun
2	08 Nov 2017 11:49	Clim Created	Reg No: SKZ9876M. Policy No: A28664943QMY. Acct Date: 2017/11/07. Claim Type: SC. Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Ins.Status => Notification. Created from SAS:MNA417147596	[I] Jocelyn Ng Shin Bun
3	14 Nov 2017 17:10	Notification Status Changed	Ins.Status => Incoming Claim	[I] Vimmala D/O Raja Singam
4	14 Nov 2017 17:10	Clim Registration Modified	Setl.Type:3->0. Rep:1137->200611. Claim Type:SC->OD. Init.Est.->12,500 - 15,000.	[I] Vimmala D/O Raja Singam
5	14 Nov 2017 17:34	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):	[I] Eng Huey Ni
6	14 Nov 2017 17:34	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2017/11/15	[I] Eng Huey Ni
7	14 Nov 2017 17:34	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Eng Huey Ni
8	15 Nov 2017 08:45	Assignment 1st Accessed		[A] Pauline Soh Li Ping
9	15 Nov 2017 09:43	Adj Assignment Cancelled	WORKSHOP UNDER IHS SPECIAL LIST WORKSHOP	[I] Vimmala D/O Raja Singam
10	15 Nov 2017 09:43	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] Vimmala D/O Raja Singam
11	15 Nov 2017 09:45	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Please revert. Repairer requested to survey on 16/11/2017 at 10am. Please call Kee Siang from Premium Automobiles Pte Ltd to confirm by today. Thank you.	[I] Vimmala D/O Raja Singam
12	15 Nov 2017 09:45	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2017/11/16	[I] Vimmala D/O Raja Singam
13	15 Nov 2017 09:45	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Vimmala D/O Raja Singam
14	15 Nov 2017 10:06	Assignment 1st Accessed		[A] Nivitha Govindasamy
15	15 Nov 2017 16:33	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
16	16 Nov 2017 16:01	Adj Rpt Initiated		[A] SHIAU CHAN
17	16 Nov 2017 16:03	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/12/15	[A] SHIAU CHAN
18	16 Nov 2017 16:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/15	[A] SHIAU CHAN
19	16 Nov 2017 16:04	Adj Mandate Request	Cur.Reg:10633.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
20	16 Nov 2017 17:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/15. Mandate Remarks: Approved mandate \$10633 (including check items \$1732) before excess \$500	[I] Eng Huey Ni
21	16 Nov 2017 17:19	Adj Mandate Set	Approved:10633.00:Approved mandate \$10633 (including check items \$1732) before excess \$500	[I] Eng Huey Ni

ACTIVITY

[15/11/2017 10:10] Nivitha Govindasamy:
Vehicle not in workshop, repairer will arrange.
[15/11/2017 08:45] Pauline Soh Li Ping:
IHS specialist list workshop, not able to attend

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1641592	16/11/2017 16:01	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKZ9876M		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Vimimala D/O Raja Singam

Date: 16 Nov 2017

Preliminary Advice

Vehicle No	: SKZ9876M	Accident Date	: 07/11/2017
Make	: AUDI A1	Policy No.	: A28664943QMY
Assignment Date	: 15/11/2017	Excess	: S\$500.00
Date of Inspection	: 16/11/2017	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	12,858.00
Revised Amount	:S\$	8,901.00
Check Items (Estimated)	:S\$	1,732.00
Total	:S\$	10,633.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	85,000.00
COE / PARF Rebate	:S\$	49,114.00
Salvage Value	:S\$	
Margin for Repair	:S\$	35,886.00

Remarks

(X) The vehicle is economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis. WE HAVE NOT AUTHORISE REPAIR.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Singapore NRIC
Owner ID	3702J
Vehicle Details	
Vehicle No.	SKZ9876M
Vehicle to be Exported	No
Intended De-registration Date	16 Nov 2017
Vehicle Make	AUDI
Vehicle Model	A1 SB 1.0 TFSI (PI)
Primary Colour	Blue
Manufacturing Year	2015
Engine No.	CHZ044233
Chassis No.	WAUZZZ8X9GB046778
Maximum Power Output	70.0 kW (93 bhp)
Open Market Value	\$21,220.00
Original Registration Date	30 Dec 2015
First Registration Date	30 Dec 2015
Transfer Count	0
Actual ARF Paid	\$6,708.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	29 Dec 2025
PARF Rebate Amount	\$5,031.00
Intended COE Rebate Details	
COE Expiry Date	29 Dec 2025
COE Category	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$54,301.00
COE Rebate Amount	\$44,083.00
Total Rebate Amount	\$49,114.00

The information contained herein is correct as at 16 Nov 2017

OK

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1117/2017/GW
Date	:	7-Nov-17

Vehicle NOT IN workshop. Kindly arrange for survey.

MSIG Insurance (Singapore) Pte Ltd

No 4 Shenton Way

#23-01 SGX Centre 2

Singapore 068896

Attn: Motor Claims Dept

Tel: 6827 2762 - Fax: 6225 7402

Owner's Name	:	Ms. Alice Lee Pei Ru
Address	:	31 Pasir Panlang hill #04-01 Singapore 118853
Telephone	:	65-97394153
Type of Claim	:	Own Damage Claim
Policy No.	:	A 28664943 QMY
Vehicle No	:	SKZ 9876 M
Model Code	:	A1 SB 1.0 TFSI
Model / Year	:	Dec-15
Engine No	:	CHZ 044233
Chassis No	:	WAUZZZ8X9GB046778
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	7-Nov-17
Place of Accident	:	Alexandra Retail Centre Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKZ 9876 M.

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓
2	To dismantle and renew front bumper, bonnet and rhs headlight. Re-oraganise front cash management components. Reinstall all parts removed.	\$ 2,100.00 1500
3	To respray front bumper, bonnet and hinges	\$ 1,900.00 1200
4	To carry out diagnostic check.	S/N \$ 192.00
TOTAL LABOUR CHARGES		: \$ 4,552.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKZ 9876 M.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>Deh d</i>	\$ 1,280.00	/
2	FRONT BUMPER CENTER GRILLE <i>new</i>	\$ 163.00	+
3	FRONT BUMPER AIR GRILLE - LH / RH <i>Not New</i>	2 \$ 670.00	? X
4	FRONT RADIATOR GRILLE <i>Combined</i>	\$ 805.00	804.50
5	FRONT BUMPER SIDE REINFORCEMENT <i>Not New</i>	\$ 583.00	? X
6	FRONT BUMPER FOAM FILLER PIECE <i>Not New</i>	\$ 95.00	? X
7	SIGN " CAUTION " <i>HN</i>	\$ 12.00	*
8	HEADLIGHT RHS <i>cut</i>	\$ 1,616.00	/
9	HEADLIGHT MOUNTING RHS <i>Not New</i>	\$ 100.00	X
10	FRONT REINFORCEMENT BRACKET -LH / RH <i>new</i>	2 \$ 21.00	+
11	BONNET <i>Dented</i>	\$ 1,860.00	1860
12	BONNET HINGE LEFT AND RIGHT <i>new</i>	2 \$ 214.00	+
13	BONNET EDGE PROTECTION <i>new</i>	2 \$ 31.00	30.40
14	BONNET CATCH HOOK <i>new</i>	\$ 55.00	+
15	BONNET LOCK BAR <i>Not New</i>	2 \$ 84.00	? X
16	BONNET LID LOCK WITH MICRO SWITCH <i>new</i>	2 \$ 360.00	*
17	STICKER FOR AIR CONDITIONER <i>new</i>	\$ 32.00	31.90
18	FRONT NO. PLATE <i>Dented</i>	\$ 25.00	/
19	SUNDRIES <i>Not New</i>	\$ 300.00	? X
TOTAL SPARE PARTS CHARGES		\$ 8,306.00	
TOTAL LABOUR CHARGES		\$ 4,552.00	
GRAND TOTAL		\$ 12,858.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

: Adrian Lj
: 16/11/17.
:
:
:
:
: Not Authorised, 05 days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

MSIG Insurance (Singapore) Pte Ltd
No 4 Shenton Way
#23-01 SGX Centre 2
Singapore 068896

Attn: Motor Claims Dept
Tel: 6827 2762 - Fax: 6225 7402

Estimate No.	PA/OD/1117/2017/GW
Date	8-Dec-17
Service Advisor	Jeffery Tan
Pages	1
Regn No	SKZ 9876 M
Model No	A1 SB 1.0 TFSI

Quantity	Description	Unit Price	Amount
<u>LABORS</u>			
<u>1</u>	To remove LHS front door panel trims, dismantle and reinstall LHS wing mirror assy for door painting (S/N)	\$ 300.00	✓
<u>2</u>	To respray LHS front fender and LHS front door.	\$ 1,400.00	1200 ✓
TOTAL		\$ 1,700.00	

For Premium Automobiles Pte Ltd

Adrian G
08/12/17.

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1117/2017/GW
Date : 7-Nov-17

Vehicle NOT IN workshop. Kindly arrange for survey.

MSIG Insurance (Singapore) Pte Ltd

No 4 Shenton Way
#23-01 SGX Centre 2
Singapore 068896

Hi Adrian

6 days - ok - jb - 22 Feb 18

Exclude 1 Sunday

Attn: Motor Claims Dept
Tel: 6827 2762 - Fax: 6225 7402

Owner's Name : Ms. Alice Lee Pei Ru
Address : 31 Pasir Panlang hill #04-01
Singapore 118853
Telephone : 65-97394153
Type of Claim : Own Damage Claim
Policy No. : A 28664943 QMY
Vehicle No : **SKZ 9876 M**
Model Code : A1 SB 1.0 TFSI
Model / Year : Dec-15
Engine No : CHZ 044233
Chassis No : WAUZZZ8X9GB046778
Mileage : -
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 7-Nov-17
Place of Accident : Alexandra Retail Centre Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKZ 9876 M.

S/n	Nature of Jobs	Estimated Charges	
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper, bonnet and rhs headlight. Re-organise front cash management components. Reinstall all parts removed.	\$ 2,100.00	\$ 1,500.00
3	To respray front bumper, bonnet and hinges	\$ 1,900.00	\$ 1,200.00
4	ADDED LABOUR - SEE ATTACHED	\$ 1,700.00	\$ 1,500.00
5	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 6,252.00	\$ 4,752.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKZ 9876 M.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 1,280.00	\$ 1,280.00
2	FRONT BUMPER CENTER GRILLE	\$ 163.00	
3	FRONT BUMPER AIR GRILLE - LH / RH	2 \$ 670.00	
4	FRONT RADIATOR GRILLE	\$ 805.00	\$ 804.50
5	FRONT BUMPER SIDE REINFORCEMENT	\$ 583.00	
6	FRONT BUMPER FOAM FILLER PIECE	\$ 95.00	
7	SIGN " CAUTION "	\$ 12.00	
8	HEADLIGHT RHS	\$ 1,616.00	\$ 1,616.00
9	HEADLIGHT MOUNTING RHS	\$ 100.00	
10	FRONT REINFORCEMENT BRACKET -LH / RH	2 \$ 21.00	
11	BONNET	\$ 1,860.00	\$ 1,860.00
12	BONNET HINGE LEFT AND RIGHT	2 \$ 214.00	
13	BONNET EDGE PROTECTION	2 \$ 31.00	\$ 30.40
14	BONNET CATCH HOOK	\$ 55.00	
15	BONNET LOCK BAR	2 \$ 84.00	
16	BONNET LID LOCK WITH MICRO SWITCH	2 \$ 360.00	
17	STICKER FOR AIR CONDITIONER	\$ 32.00	\$ 31.90
18	FRONT NO. PLATE	\$ 25.00	\$ 25.00
19	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS CHARGES		\$ 8,306.00	\$ 5,647.80
TOTAL LABOUR CHARGES		\$ 6,252.00	\$ 4,752.00
GRAND TOTAL		\$ 14,558.00	\$ 10,399.80

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

MSIG Insurance (Singapore) Pte Ltd
No 4 Shenton Way
#23-01 SGX Centre 2
Singapore 068896

Attn: Motor Claims Dept
Tel: 6827 2762 - Fax: 6225 7402

Estimate No.	PA/OD/1117/2017/GW
Date	8-Dec-17
Service Advisor	Jeffery Tan
Pages	1
Regn No	SKZ 9876 M
Model No	A1 SB 1.0 TFSI

Quantity	Description	Unit Price	Amount
<u>LABORS</u>			
<u>1</u>	To remove LHS front door panel trims, dismantle and reinstall LHS wing mirro assy for door painting (S/N)	\$ 300.00	\$ 300.00
<u>2</u>	To respray LHS front fender and LHS front door.	\$ 1,400.00	\$ 1,200.00
TOTAL		\$ 1,700.00	\$1,500.00

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG17021827/AQBN2

Date: 23/03/2018

REFERENCE

Insured/Claimant: ALICE LEE PEI-RU Policy No: A28664943QMY
Date of Loss: 07/11/2017 Nature of Claim: OD Claim No: 535883

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKZ9876M
Make & Model: AUDI A1, 999cc SB 1.0 TFSI (PI) (A) Engine No: CHZ044233
Reg. Date: 30/12/2015 (Man. Year: 2015) Chassis No: WAUZZZ8X9GB046778
Colour: Blue Odometer: 29673 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$85,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/45 R16 Rear Tyre Size: 215/45 R16
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,306.00	5,647.80	2,658.20	32.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,252.00	4,752.00	1,500.00	23.99
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	14,558.00	10,399.80	4,158.20	28.56
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	14,058.00	9,899.80	4,158.20	29.58
+ GST 7.00/7.00% (S\$)	984.06	692.99	291.07	29.58
Nett Amount (S\$)	15,042.06	10,592.79	4,449.27	29.58

INSPECTION

Date of Assignment: 15/11/2017

Date Inspected: 16/11/2017 Inspected At:

Premium Automobiles Pte Ltd (HQ)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 23 Mar 2018)
Parts: 144	AUDI A1 999cc SB 1.0 TFSI (PI) (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKZ9876M)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,280.00 FS	*1,280.00 FS
2	1		*FRONT BUMPER CENTER GRILLE	Not Necessary	163.00 FS	*- FS
3	2		*FRONT BUMPER AIR GRILLE-LH/RH	Not Necessary	670.00 FS	*- FS
4	1		*FRONT RADIATOR GRILLE	Cracked	805.00 FS	*804.50 FS
5	1		*FRONT BUMPER SIDE REINFORCEMENT	Not Necessary	583.00 FS	*- FS
6	1		*FRONT BUMPER FOAM FILLER PIECE	Not Necessary	95.00 FS	*- FS
7	1		*SIGN CAUTION	Not Necessary	12.00 FS	*- FS
8	1		*HEADLIGHT RHS	Cut	1,616.00 FS	*1,616.00 FS
9	1		*HEADLIGHT MOUNTING RHS	Not Necessary	100.00 FS	*- FS
10	2		*FRONT REINFORCEMENT BRACKET-LH/RH	Not Necessary	21.00 FS	*- FS
11	1		*BONNET	Dented	1,860.00 FS	*1,860.00 FS
12	2		*BONNET HINGE LEFT AND RIGHT	Not Necessary	214.00 FS	*- FS
13	2		*BONNET EDGE PROTECTION	Necessary	31.00 FS	*30.40 FS
14	1		*BONNET CATCH HOOK	Not Necessary	55.00 FS	*- FS
15	2		*BONNET LOCK BAR	Not Necessary	84.00 FS	*- FS
16	2		*BONNET LID LOCK WITH MICRO SWITCH	Not Necessary	360.00 FS	*- FS
17	1		*STICKER FOR AIR CONDITIONER	Necessary	32.00 FS	*31.90 FS
18	1		*FRONT NO PLATE	Dented	25.00 FS	*25.00 FS
19	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS
Total Parts (S\$)					8,306.00	5,647.80

F=Franchise part, S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE LHS FRONT DOOR PANEL TRIMS,DISMANTLE AND REINSTALL LHS WING MIRRO ASSY FOR DOOR PAINTING	New	300.00	300.00
2	TO RESPRAY LHS FRONT FENDER AND LHS FRONT DOOR	New	1,400.00	1,200.00
3	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
4	TO DISMANTLE AND RENEW FRONT BUMPER,BONNET AND RHS HEADLIGHT.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	2,100.00	1,500.00
5	TO RESPRAY FRONT BUMPER,BONNET AND HINGES	New	1,900.00	1,200.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			6,252.00	4,752.00

Report was unsubmitted during this print-out.

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