

210



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17021770/Aqb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 14-11-2017



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SLN 3562J
Policy No. 2100507706	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	14/11/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	09/11/2017	Inspection Date	14/11/2017
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Survey Department Check List (Case Handler)

Reference No. *CC3/MG/7071770/296*

Policy Type *(OD)* / TP / TP RES / TL / EVA

SLN 35627

Case Handler

Typist

Admin (*Cath*): Case handler to make sure all information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
<i>✓</i>	<i>✓</i>		
<i>✓</i>	<i>✓</i>		
<i>✓</i>	<i>✓</i>		
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<i>✓</i>	<i>✓</i>		
<i>✓</i>	<i>✓</i>		

Surveyor (*Adrian*): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

<i>✓</i>		
<i>✓</i>		
<i>✓</i>		
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<i>✓</i>		
<i>✓</i>		

(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

<i>✓</i>		
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(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

<i>✓</i>		
<i>✓</i>		
<i>✓</i>		
<i>✓</i>		
<i>✓</i>		

(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

<i>✓</i>		
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Check By:

Cath *24/1/18*
Case Handler Date

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 24 January 2018 10:54 AM
To: Boo seng yak; SUR; Carrine Leong; Nora Khai
Subject: RE: FINAL REVISION SLN3562J - OD AIG -SURVEYED 14 NOV 17

Dear Mr Boo,

Confirm final fig \$13,266.48 before GST and 6 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [<mailto:boojohnny@gmail.com>]

Sent: Thursday, 28 December 2017 5:55 PM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>

Subject: FINAL REVISION SLN3562J - OD AIG -SURVEYED 14 NOV 17

Hi Adrian and all,

Revised estimate attached.

Please confirm repair cost of \$13,266.48 @ 6 days of repairs.

You re-inspected vehicle on 21 Nov 17.

Attached are some photos which you may need.

your early closure is well appreciated.

Best regards - jb

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 16 November, 2017 4:14 PM
To: Claims Department; SUR
Subject: RE: OD CLAIM FOR SLN 3562 J

Dear Kee Siang,

As instructed by our client **AIG Insurance**, please proceed to repair the insured vehicle **SLN 3562J (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 16 November, 2017 8:55 AM
To: Claims Department <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SLN 3562 J

Dear Kee Siang,

Please be informed that we are still pending for insurance's approval. Once approve, we will send you an email.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Department [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 16 November, 2017 8:34 AM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims Department' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SLN 3562 J

Dear Shiau Chan,

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Nov 2017 15:24	Clim Veh Model Changed		[I] Merimen Administrator
2	10 Nov 2017 15:24	Clim Created	Reg No: SLN3562J. Policy No: 2100507706. Acct Date: 2017/11/09. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA117148730	[I] Merimen Administrator
3	14 Nov 2017 18:16	Clim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[I] CATHERINE CHONG KAI LING
4	14 Nov 2017 18:16	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[I] CATHERINE CHONG KAI LING
5	14 Nov 2017 18:16	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
6	14 Nov 2017 18:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/11/23	[A] CATHERINE CHONG KAI LING
7	14 Nov 2017 18:16	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
8	14 Nov 2017 18:16	Clim Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
9	14 Nov 2017 18:16	Clim Veh Model Changed	(204567) AUDI A4 1.4 T (A).	[A] CATHERINE CHONG KAI LING
10	14 Nov 2017 18:16	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
11	15 Nov 2017 14:24	Adj Rpt Initiated		[A] SHIAU CHAN
12	15 Nov 2017 14:24	Clim Details Notified		[A] SHIAU CHAN
13	15 Nov 2017 16:01	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/11/23	[A] SHIAU CHAN
14	15 Nov 2017 17:00	Adj Mandate Request	Cur.Req:18744.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
15	16 Nov 2017 09:51	Clim Registration Modified	Init.Est.:>5,000 - 6,000. Excess: -> 0.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Loo, Tong Shing
16	16 Nov 2017 09:51	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
17	16 Nov 2017 13:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/11/23. Mandate Remarks: (Number 27) "BONNET" Not Approve to replace Re-inspection require for hidden parts and check item.	[I] Chang, Lois-KL
18	16 Nov 2017 13:33	Adj Mandate Set	Approved:14825.00:(Number 27) "BONNET" Not Approve to replace Re-inspection require for hidden parts and check item.Reinsp:Yes.	[I] Chang, Lois-KL

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1640256	15/11/2017 14:24	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLN3562J		10.70

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 15 Nov 2017

Preliminary Advice

Vehicle No	: SLN3562J	Accident Date	: 09/11/2017
Make	: AUDI A4	Policy No.	: 2100507706
Assignment Date	: 14/11/2017	Excess	: S\$0.00
Date of Inspection	: 14/11/2017	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	23,356.00
Revised Amount	:S\$	16,826.00
Check Items (Estimated)	:S\$	1,918.00
Total	:S\$	18,744.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	140,000.00
COE / PARF Rebate	:S\$	71,595.00
Salvage Value	:S\$	
Margin for Repair	:S\$	68,405.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Singapore NRIC
Owner ID	7390J

Vehicle Details

Vehicle No.	SLN3562J
Vehicle to be Exported	No
Intended De-registration Date	15 Nov 2017
Vehicle Make	AUDI
Vehicle Model	A4 1.4 TFSI S TRONIC
Primary Colour	Blue
Manufacturing Year	2017
Engine No.	CVN034555
Chassis No.	WAUZZZF41HA135275
Maximum Power Output	110.0 kW (147 bhp)
Open Market Value	\$32,079.00
Original Registration Date	28 Apr 2017
First Registration Date	28 Apr 2017
Transfer Count	0
Actual ARF Paid	\$26,911.00

Intended PARF Rebate Details

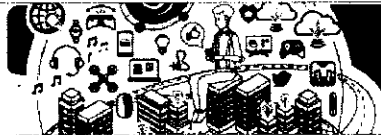
PARF Eligibility	Yes
PARF Eligibility Expiry Date	27 Apr 2027
PARF Rebate Amount	\$20,183.00

Intended COE Rebate Details

COE Expiry Date	27 Apr 2027
COE Category	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$54,405.00
COE Rebate Amount	\$51,412.00
Total Rebate Amount	\$71,595.00

The information contained herein is correct as at 15 Nov 2017

OK



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2 vehicles

AUDI A4

Advanced Search

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	AUDI A4		Any	Any	2017	Any	Any	Any	Available
	Audi A4 1.4A TFSI S-tronic		\$136,000	\$12,960 /yr	28-Apr-2017	1,395 cc	8,500 km	Luxury	Available
	With The Car Sitting At 1842mm And Measuring 4726mm Long, It Somces With Ample Headroom, Legroom And Spacious Interior. The Audi Drive Select Lets You Adjust The Driving Characteristic Of The A4, The H...								DIRECT OWNER
	With Unlimited Mileage Warranty Till April 2022! 1 Owner, As Good As Brand New!								Details
	Posted: 15-Nov-2017 Tags: 2017 Audi A4, 2017 Audi A4, Audi A4, Audi A4, Audi, A4, A4, Used Audi								
	Audi A4 1.4A TFSI S-tronic		\$141,000	\$13,390 /yr	26-May-2017	1,395 cc	7,400 km	Luxury	Available
	1 Owner, Premium Automobiles (Agent) Unit With Agent Warranty Till 2022 And Servicing Till 2020. Additional Optioned Chrome Grilles Worth \$2000. Latest Generation Audi A4, Literally Brand New But With...								PREMIUM AD
	Posted: 02-Nov-2017 Tags: 2017 Audi A4, 2017 Audi A4, Audi A4, Audi A4, Audi, A4, A4, Used Audi								Details

Save this search criteria, to get email alerts whenever a match is found.

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
For old advertisements, view Expired ads									
									20 results/page

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/11/2017 10:52
Date Of Accident	09/11/2017 19:20
Exact Location Of Accident	SIMSVILLE, 6 GEYLANG EAST AVE 2 S(389755)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLN3562J
Insured/Policyholder	
Name Of Registered Owner	WONG SIAU LAN
NRIC No	S6827390J
Email Address	KW1822@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-97318170
Alternative Phone No	HOME-62005022

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
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Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100507706

Cover Note Number

Driver

Name of Driver	WONG SIAU LAN
NRIC No	S6827390J
Date Of Birth	18/07/1968
Occupation	INDOOR
Date Of Driving Pass	15/11/1993
Driving Experience	23 YEARS AND 11 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97318170
Fax Number	
Contact Number	HOME-62005022
EMail Address	KW1822@HOTMAIL.COM

Address 738 BEDOK RESERVOIR ROAD #08-39
Postcode 479265
Was driver an employee of the Insured's Company NO
If No, Relationship of the Driver with the Insured OWNER
Vehicle Registration Number of Driver's Own Vehicle -
Vehicle -
Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
Was any body injured in the Accident? NO
Was any other material or property damaged? YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
Number of Passengers (Including Driver) 0

Details of Police Action

Was the accident reported to the police? NO
If Yes, Please state which Police Station
Was notice of intended Prosecution given? NO
If Yes, against whom?

Circumstances of Accident

OUR VEHICLE (SLN3562J), WAS PARKED AT VISITOR LOT AT SIMSVILLE CONDOMINIUM. WHEN I CAME DOWN TO MY CAR, I SAW A 'REDMART' VAN PARKED DIAGONALLY IN FRONT OF MY CAR. WHEN I APPROACHED MY CAR, I SAW MY CAR FRONT (DRIVER'S SIDE) WAS DAMAGED. THE HEADLIGHTS WAS CRACKED AND THE BUMPER WAS BADLY DAMAGED. THE FRONT GRILLE AND SIDE GRILLE WERE ALSO BADLY DAMAGED. THE DRIVER OF THE VAN - MR YOGARAJ SAID, HE MADE A MISTAKE IN JUDGEMENT THAT CAUSED THE DAMAGED TO MY CAR.

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? YES
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number GBF1008S
Vehicle Make/Model/Colour
Details Of Properties
Name of Driver YOGARAJ S/O SILERAJU
NRIC/Passport Number S8510960Z
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

Details of Witness

Name
Phone Number
Email Address

Sketch Plan

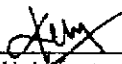
SKETCH PLAN


IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

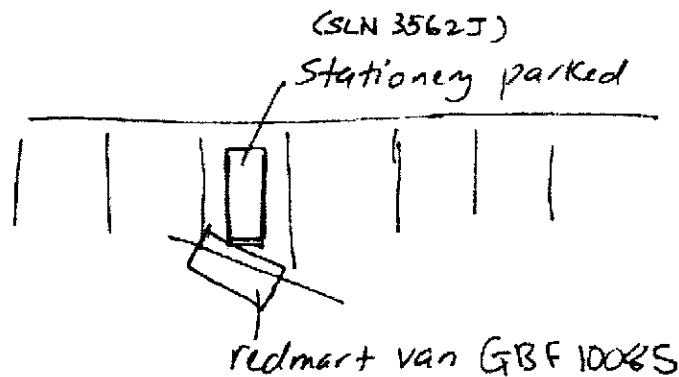

Policyholder's Signature
Date & Time:


Driver's Signature
(if driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: Lam Kee Seng
NRIC/FIN No.: G48525569M

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT


Our vehicle (6N35B2J) was parked at Visitor lot at SimsVill
Condominium.

When I came down to my car, I saw a 'Redmont' van parked
diagonally in front of my car.
When I approached my car,
I saw my car front (driver's side) was damaged. The headlight
was cracked and the bumper was badly damaged. The
front grille and side grille were also badly damaged.
The driver of the van - Mr Yagari said he made a mistake
in judgment that caused the damage to my car.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:
2017/11/10 8:30am


 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

Reporting Centre Personnel's Signature
Name: Uma Koo Sany
NRIC/FIN No.: G7852564W

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1119/2017/KS
Date : 11-Nov-17

Vehicle NOT-IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Wong Siau Lan
Address : 738 Bedok Reservoir Road
#08-39
Singapore 479265
Telephone : HP +65-97318170
Type of Claim : Own Damage Claims
Policy No. : 2100507706
Vehicle No : **SLN 3562 J**
Model Code : Audi A4 Sedan 1.4 TFSI S-tronic
Model / Year : Apr-17
Engine No : CVN 034555
Chassis No : WAUZZZF41HA135275
Mileage : 7908
Date In : 10-Nov-17
Liability :
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 9-Nov-17
Place of Accident : Simsville, 6 Geylang East Ave 2 S(389755)

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLN 3562 J.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assv.	S/N \$ 360.00	✓
2	To dismantle and renew front bumper, RHS front fender, bonnet and headlight. Re-organise front cash management components. Reinstall all parts removed.	\$ 2,700.00	1750, ✓
3	To respray front bumper and RHS front fender and bonnet	\$ 2,800.00	1650 ✓
4	To carry out diagnostic checks.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ <u>6,062.00</u>	6052

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLN 3562 J.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Dislaid</i>	\$ 1,703.00	✓ 1362.40
2	FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE <i>new</i>	\$ 171.00	+
3	FRONT AIR GUIDE - RHS <i>Dislaid</i>	\$ 67.00	? 52.96 ✓
4	FRONT RADIATOR GRILLE <i>new</i>	\$ 941.00	+
5	FRONT BUMPER AIR GRILLE - RHS <i>missing</i>	\$ 112.00	✓ 742.40 ✓
6	FRONT BUMPER GUIDE SECTION -RHS <i>Dislaid</i>	\$ 31.00	✓ 24.08
7	FRONT BUMPER FOAM FILLER PIECE <i>not new</i>	\$ 101.00	? X
8	FRONT BUMPER CARRIER <i>Not New</i>	\$ 674.00	? X
9	FRONT BUMPER CARRIER BRACKET <i>Dislaid</i>	\$ 112.00	? 89.20 ✓
10	FRONT BUMPER SUPPORT-LHS/RHS <i>new</i>	2 \$ 46.00	+
11	FRONT FENDER - RHS <i>Dislaid</i>	\$ 643.00	✓ 514.40
12	FRONT FENDER CLOSING ELEMENT- RHS <i>Not New</i>	\$ 42.00	? X
13	FRONT FENDER BRACKET -RHS <i>Bent</i>	\$ 29.00	✓ 23.20
14	FRONT FENDER DEFORMATION BRACKET -RHS <i>Bent</i>	\$ 42.00	? 33.44 ✓
15	FRONT FENDER BRACE - RHS <i>Bent</i>	\$ 100.00	? 79.44 ✓
16	FRONT FENDER TOP COVER - RHS <i>new</i>	\$ 19.00	✓ 14.64
17	FRONT FENDER OUTER TOP COVER - RHS <i>new</i>	\$ 24.00	✓ 18.88
18	FRONT WHEEL HOUSING LINER - RHS <i>Dislaid</i>	\$ 202.00	✓ 161.60
19	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS <i>new</i>	\$ 76.00	✓ 60.36
20	FRONT WHEEL SPOILER - RHS <i>Dislaid</i>	\$ 61.00	✓ 48.48
SUB-TOTAL SPARE PARTS		\$ 5,196.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

5326.40

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLN 3562 J.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	FRONT STONE CHIP GUARD- RHS <i>an</i>	\$ 43.00	✓ 33.65
22	LED HEADLIGHT - RHS <i>an</i>	\$ 7,861.00	✓ 6288.50
23	HEADLIGHT POWER MODULE <i>an</i>	\$ 685.00	✓
24	CONTROL UNIT FOR LIGHT CONTROL SYSTEM <i>an</i>	\$ 634.00	✓
25	FRONT HEADLAMP LIFT CYLINDER BRACKET <i>Not New</i>	TBC	✓ X
26	FRONT HEADLAMP LIFT CYLINDER <i>2nd hand</i>	\$ 180.00	? 144 ✓
27	BONNET <i>Painted Repair</i>	\$ 2,001.00	✓ X Insurance not improve.
28	BONNET IMPACT PROTECTION - RHS/LHS <i>2 per</i>	2 \$ 46.00	✓ 76.32
29	BONNET IMPACT PROTECTION - CENTRE	\$ 23.00	✓ 18.16
30	FRONT NO. PLATE <i>an</i>	\$ 25.00	✓
31	SUNDRIES <i>Rec</i>	\$ 600.00	? 67.84 ✓
TOTAL SPARE PARTS		\$ 17,294.00	
TOTAL LABOUR		\$ 6,062.00	
GRAND TOTAL		\$ 23,356.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

23356.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian Lj*
Surveyed Date : *14/11/17.*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Not Authorised, 06 Days.*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1119/2017/KS
Date : 11-Nov-17

Vehicle NOT-IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Wong Siau Lan
Address : 738 Bedok Reservoir Road
#08-39
Singapore 479265
Telephone : HP +65-97318170
Type of Claim : Own Damage Claims
Policy No. : 2100507706
Vehicle No : **SLN 3562 J**
Model Code : Audi A4 Sedan 1.4 TFSI S-tronic
Model / Year : Apr-17
Engine No : CVN 034555
Chassis No : WAUZZZF41HA135275
Mileage : 7908
Date In : 10-Nov-17
Liability :
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 9-Nov-17
Place of Accident : Simsville, 6 Geylang East Ave 2 S(389755)

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLN 3562 J.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N	\$ 360.00	\$ 360.00
2	To dismantle and renew front bumper, RHS front fender, bonnet and headlight. Re-organise front cash management components. Reinstall all parts removed.		\$ 2,700.00	\$ 1,750.00
3	To respray front bumper and RHS front fender and boonet		\$ 2,800.00	\$ 1,650.00
4	To carry out diagnostic checks.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 10,014.00</u>	<u>\$ 3,952.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLN 3562 J.

S/N	Parts Description	<u>Damage Parts & Prices</u>	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,703.00	\$ 1,362.40
2	FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE	\$ 171.00	
3	FRONT AIR GUIDE - RHS	\$ 67.00	\$ 52.96
4	FRONT RADIATOR GRILLE	\$ 941.00	
5	FRONT BUMPER AIR GRILLE - RHS (Price quote wrong)	\$ 303.00	\$ 242.40
6	FRONT BUMPER GUIDE SECTION -RHS	\$ 31.00	\$ 24.08
7	FRONT BUMPER FOAM FILLER PIECE	\$ 101.00	
8	FRONT BUMPER CARRIER	\$ 674.00	
9	FRONT BUMPER CARRIER BRACKET	\$ 112.00	\$ 89.20
10	FRONT BUMPER SUPPORT-LHS/RHS	2 \$ 46.00	
11	FRONT FENDER - RHS	\$ 643.00	\$ 514.40
12	FRONT FENDER CLOSING ELEMENT- RHS	\$ 42.00	
13	FRONT FENDER BRACKET -RHS	\$ 29.00	\$ 23.20
14	FRONT FENDER DEFORMATION BRACKET -RHS	\$ 42.00	\$ 33.44
15	FRONT FENDER BRACE - RHS	\$ 100.00	\$ 79.44
16	FRONT FENDER TOP COVER - RHS	\$ 19.00	\$ 14.64
17	FRONT FENDER OUTER TOP COVER - RHS	\$ 24.00	\$ 18.88
18	FRONT WHEEL HOUSING LINER - RHS	\$ 202.00	\$ 161.60
19	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 76.00	\$ 60.56
20	FRONT WHEEL SPOILER - RHS	\$ 61.00	\$ 48.48
SUB-TOTAL SPARE PARTS		\$ 5,387.00	\$ 2,725.68

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLN 3562 J.

S/N	Parts Description	C/F	Damage Parts & Prices	
			S/NETT	REMARKS
				\$ 2,725.68
21	FRONT STONE CHIP GUARD- RHS		\$ 43.00	\$ 33.68
22	LED HEADLIGHT - RHS		\$ 7,861.00	\$ 6,288.80
23	HEADLIGHT POWER MODULE		\$ 685.00	
24	CONTROL UNIT FOR LIGHT CONTROL SYSTEM		\$ 634.00	
25	FRONT HEADLAMP LIFT CYLINDER BRACKET		TBC	
26	FRONT HEADLAMP LIFT CYLINDER		\$ 180.00	\$ 144.00
27	BONNET		\$ 2,001.00	
28	BONNET IMPACT PROTECTION - RHS/LHS	2	\$ 46.00	\$ 36.32
29	BONNET IMPACT PROTECTION - CENTRE		\$ 23.00	\$ 18.16
30	FRONT NO. PLATE		\$ 25.00	
32	SUNDRIES		\$ 600.00	\$ 67.84
	TOTAL SPARE PARTS	:	\$ 17,485.00	\$ 9,314.48
	TOTAL LABOUR		\$ 10,014.00	\$ 3,952.00
	GRAND TOTAL		\$ 27,499.00	\$ 13,266.48

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Estimate No. 6768 9828

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLN 3562 J

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1119/2017/MAS

29 Jan 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLN 3562 J, Audi A4 Sedan 1.4 TFSI S-tro

With reference to the above-mentioned vehicle, no. **SLN 3562 J**, claimant, **Ms. Wong Siau Lan**, please find the related document per attached.

1. A copy of the Original invoice no. 85012092 – S\$14,195.13
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLN 3562 J

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408619
Telephone 6388 2223

Customer Service
Service Appointment
24-hour Breakdown Service
Email customer.care@premiumauto.com.sg
6366 2323
9828 1233

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 11:51

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012092 Date : 25/01/2018 Order : SLN3562J Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLN3562J (V 33442) Regn Date: 28/04/2017 Mileage: 7908 WIP No.: 44685

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF41HA135275 Engine: CVN 034555 Dept: U

VSB No.:

You have been assisted by :- UB-Carrine (11)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND HEADLIGHT. REPAIR BONNET. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	1750.00	1.00	1,750.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, RHS FRONT FENDER AND BONN	1650.00	1.00	1,650.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECKS.	192.00	1.00	192.00
X	A0W0941774A	HEADLIGHT(V)	1.00	7861.00	6,288.00
X	A0W0821172A	WHEEL HOUS	1.00	202.00	161.60
X	A0W0853888A	SPOILER	1.00	60.60	48.48
X	A0W0821106A	FENDER	1.00	643.00	514.40
X	A0W0807065C GRU	COVER	1.00	1703.00	1,362.40

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone 6388 2323

Customer Service
Service Appointment
24-hour Breakdown Service
Email customer.care@premiumauto.com.sg
6366 2323
9828 1233

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 2 11:51

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012092 Date : 25/01/2018 Order : SLN3562J Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	---

Regn No.: SLN3562J (V 33442)	Regn Date: 28/04/2017	Mileage: 7908	WIP No.: 44685
Model: A4 SEDAN 1.4 TFSI S tronic	Chassis: WAUZZZF41HA135275	Engine: CVN 034555	Dept: U
VSU No.:			
You have been assisted by :- UB-Carrine (11)			

		Details	Qty	Unit Price	Amount
X	A0W0098629	ATT.PARTS	1.00	75.70	60.56
X	A0W0021468	BRACKET	1.00	29.00	23.20
X	A0W0007284	GUIDE	1.00	30.10	24.08
X	A0W0021092	PLATE	1.00	41.00	33.44
X	A0W0021136C	SUPPORT	1.00	99.30	79.44
X	A0W0121764	AIR DUCT	1.00	66.20	52.96
X	A0W0023746	COVER	1.00	18.30	14.64
X	A0W0007277	STRIP	2.00	28.30	45.28
X	A0W0023125	PROTECTION	1.00	22.70	18.16
X	A0W0023126	PROTECTION	1.00	22.70	18.16
X	A0W0053824A 989	STONEGUARD	1.00	42.10	33.68
X	A0W0007682R RN4	GRILL	1.00	303.00	242.40
X	A0W0020582B	COVER	1.00	23.60	18.88
X	A0W0955102A	CYLINDER	1.00	180.00	144.00
X	A0W0007771	BRACKET	1.00	111.50	89.20
X	AN 0161857	POP-RIVET	6.00	2.00	13.44
X	AN 90536901	RIVET	2.00	0.60	0.96
X	AN 0385012	RIVET	4.00	1.40	4.48

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408609
Telephone 6388 2323

Customer Service
Service Appointment
24-hour Breakdown Service
Email customer.care@premiumauto.com.sg
6366 2323
9828 1233

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 3 11:51

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012032 Date : 25/01/2018 Order : SLN3562J Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLN3562J (V 33442) Regn Date: 28/04/2017 Mileage: 7900 WIP No.: 44685

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF41HA135275 Engine: CVN 034555 Dept: U

USB No.:

You have been assisted by :- UB-Carrine (11)

		Details	Qty	Unit Price	Amount
X	AN 0385053	RIVET	6.00	0.30	1.44
X	AN 105835019B9	RIVET	2.00	1.40	2.24
X	AW0823124	PROTECTION	1.00	22.70	18.16

Parts 9,314.48
Labour 0.00
Sublet 3,952.00
Menus 0.00
Lubricant 0.00

Sub-Total 13,266.48

7% GST 928.65

Grand Total 14,195.13

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to
AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLN 3562 J

Norah Khai
6768 9828
6841 1183

Body Repair
PA/OD/1119/2017/GW
23 Nov 2017

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

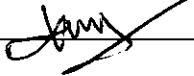
RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : AUDI A4 SEDAN 1.4 TFSI
Vehicle Chassis No. : WAUZZZF41HA135275
Vehicle Regn No. : SLN 3562 J
Vehicle Mileage : 7908 KM
Vehicle Owner : Ms. Wong Siau Lan
Certificate No : 2100507706
Policy Excess : Nil
Accident Date : 9 November 2017
Place : Simsville, 6 Geylang East Ave 2 S(389755)
Repair Cost : \$ 14,195.13
WIP No. : 44685
Repairer's Name : Premium Automobiles Pte Ltd


Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 23/11/17

REPUBLIC OF SINGAPORE DRIVING LICENCE




WONG SIAU LAN

Birth Date: 18 Jul 1968
Valid Date: 03 Nov 2008

000974513B

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S6827390J



Name
WONG SIAU LAN

黄小兰
Race
CHINESE

Date of Birth
18-07-1968

Sex
F

Country of Birth
SINGAPORE

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms


PASS DATE
15 Nov 1993



NP 428A

1910429

NRIC No. S6827390J



Blood Group
A+

Date of issue
17-04-1994

738 BEDOK RESERVOIR ROAD #08-39
SINGAPORE 479285

NRIC No: S6827390J

Date: 09/05/2017



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : WONG SIAU LAN
Period of Insurance : 28 Apr 2017 To 27 Apr 2018
Engine No. : CVN034555
Chassis No. : WAUZZZF41HA135275

Vehicle No. : SLN3562J
Policy No. : 2100507706
Endorsement No. :
Issued Date : 09 Jun 2017

ABOUT THE COVER

Make/Model : AUDI/A4 1.4 TFSI S tronic
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2017
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of S\$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience. This additional sum does not apply if your policy is a Named Driver policy.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use (15 days)

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

WONG SIAU LAN - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125207

PREMIUM LEASING - SLEE

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SSCSAN

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	15 Nov 2017 14:24		14 Nov 2017 18:16 Edit Adj Rpt	S\$13,266.48 Edit Estimates	S\$13,266.48 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	WONG SIAU LAN , ID: S6827390J, Tel: +6597318170, Email: KW1822@HOTMAIL.COM								
Vehicle Reg. No.:	SLN3562J	Date of Loss:	09/11/2017 19:00 - :59						
Claim Type:	OD / 7134481858SG	Policy/Cover Note No.:	2100507706 (Comprehensive)						
		Excess:	S\$0.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 23/11/2017]								
Driver/Custodian:	WONG SIAU LAN (49 / Female), NRIC: S6827390J, Tel: +6597318170								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (16/11/2017): Alert - Adj Mandate Approved (S\$14825.00) - SLN3562J - Claim Handler: Loo, Tong ... AIG_SG (16/11/2017): SLN3562J / OD / 09/11/2017 / Coverage & Excess update 									
ALL ASSOCIATED TASKS <input type="checkbox"/> View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLN3562J (7134481858SG)**

OD

Nov 9 2017 7:20PM

[WONG SIAU LAN]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser			v		
Video															1 per page			v			<input checked="" type="checkbox"/>		
No	Finalized On		Premium Automobiles Pte Ltd (UBI)														Thumbnail			Print			
1	10/11/17 14:24		Video - Accident [Linked Accident Report Documents]														Load MP4						
Assessment Reports															1 per page			v			<input checked="" type="checkbox"/>		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)														Thumbnail			Print			
1	15/11/17 16:01		Adjuster Immediate Advice														Load HTM						
Photos/ Images															3 per page			v			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)														Thumbnail			Print			
1	15/11/17 14:22		General View														Load JPG			<input checked="" type="checkbox"/>			
2	15/11/17 14:22		Odometer Reading														Load JPG			<input checked="" type="checkbox"/>			
3	15/11/17 14:22		Chassis Number														Load JPG			<input checked="" type="checkbox"/>			
4	15/11/17 14:22		General View														Load JPG			<input checked="" type="checkbox"/>			
5	15/11/17 14:22		General View														Load JPG			<input checked="" type="checkbox"/>			
6	15/11/17 14:22		General View														Load JPG			<input checked="" type="checkbox"/>			
7	15/11/17 14:22		General View														Load JPG			<input checked="" type="checkbox"/>			
8	15/11/17 14:22		General View														Load JPG			<input checked="" type="checkbox"/>			
9	15/11/17 14:22		General View														Load JPG			<input checked="" type="checkbox"/>			
10	15/11/17 14:22		General View														Load JPG			<input checked="" type="checkbox"/>			
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16	15/11/17 14:22		General View														Load JPG			<input checked="" type="checkbox"/>			
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18	15/11/17 14:22		General View														Load JPG			<input checked="" type="checkbox"/>			
19	15/11/17 14:22		General View														Load JPG			<input checked="" type="checkbox"/>			
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25	18/01/18 16:40		Reinspection Photo														Load JPG			<input checked="" type="checkbox"/>			
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35	18/01/18 16:40	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
36	18/01/18 16:40	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
37	18/01/18 16:40	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
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44	18/01/18 16:40	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
45	18/01/18 16:40	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
46	18/01/18 16:40	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
Documentation					
				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	15/11/17 14:21	Singapore Accident Statement	1	Load PDF	
2	15/11/17 14:21	WORKSHOP ESTIMATE	1	Load PDF	
3	15/11/17 15:39	Certificate of Insurance	1	Load PDF	
4	15/11/17 15:39	Drivers Driving License	1	Load PDF	
5	05/02/18 08:35	Discharge Voucher	1	Load PDF	
6	05/02/18 08:35	Workshop Invoice	1	Load PDF	

Linked Accident Report Documents

				View	View in Browser
Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	10/11/17 14:24	Video - Accident	1	Load MP4	
Assessment Reports					
				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	10/11/17 15:24	Accident Statement	1	Load HTM	
Photos/Images					
				3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	10/11/17 11:11	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
2	10/11/17 11:11	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
3	10/11/17 11:11	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
4	10/11/17 11:11	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
5	10/11/17 11:11	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
6	10/11/17 11:11	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
7	10/11/17 11:11	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
8	10/11/17 11:11	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
9	10/11/17 11:11	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
Documentation					
				1 per page	<input checked="" type="checkbox"/>
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1	10/11/17 11:07	Sketch Plan	1	Load JPG	<input checked="" type="checkbox"/>

2 | 10/11/17 11:07 | Sketch Plan #2



Load JPG



Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

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v

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG17021770/AQBE2

Date: 05/02/2018

REFERENCE

Insured/Claimant: WONG SIAU LAN Policy No: 2100507706
Date of Loss: 09/11/2017 Nature of Claim: OD Claim No: 7134481858SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLN3562J**
Make & Model: AUDI A4, 1.4 T (A) Engine No: CVN034555
Reg. Date: 28/04/2017 (Man. Year: 2017) Chassis No: WAUZZZF41HA135275
Colour: Blue Odometer: 7908 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$140,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	17,424.40	9,314.48	8,109.92	46.54
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,052.00	3,952.00	2,100.00	34.70
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	23,476.40	13,266.48	10,209.92	43.49
+ GST 7.00/7.00% (S\$)	1,643.35	928.65	714.70	43.49
Nett Amount (S\$)	25,119.75	14,195.13	10,924.62	43.49

INSPECTION

Date of Assignment: 14/11/2017
Date Inspected: 14/11/2017 Inspected At: Premium Automobiles Pte Ltd (HQ)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Distorted	1,703.00 F	*1,362.40 F
2	1		*FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	Not Necessary	171.00 F	*- F
3	1		*FRONT AIR GUIDE - RHS	Deformed	67.00 F	*52.96 F
4	1		*FRONT RADIATOR GRILLE	Not Necessary	941.00 F	*- F
5	1		*FRONT BUMPER AIR GRILLE - RHS	Missing	242.40 F	*242.40 F
6	1		*FRONT BUMPER GUIDE SECTION - RHS	Damaged	31.00 F	*24.08 F
7	1		*FRONT BUMPER FOAM FILLER PIECE	Not Necessary	101.00 F	*- F
8	1		*FRONT BUMPER CARRIER	Not Necessary	674.00 F	*- F
9	1		*FRONT BUMPER CARRIER BRACKET	Damaged	112.00 F	*89.20 F
10	2		*FRONT BUMPER SUPPORT - LHS/RHS	Not Necessary	46.00 F	*- F
11	1		*FRONT FENDER - RHS	Dented	643.00 F	*514.40 F
12	1		*FRONT FENDER CLOSING ELEMENT - RHS	Not Necessary	42.00 F	*- F
13	1		*FRONT FENDER BRACKET - RHS	Bent	29.00 F	*23.20 F
14	1		*FRONT FENDER DEFORMATION BRACKET - RHS	Bent	42.00 F	*33.44 F
15	1		*FRONT FENDER BRACE - RHS	Bent	100.00 F	*79.44 F
16	1		*FRONT FENDER TOP COVER - RHS	Necessary	19.00 F	*14.64 F
17	1		*FRONT FENDER OUTER TOP COVER - RHS	Necessary	24.00 F	*18.88 F
18	1		*FRONT WHEEL HOUSING LINER - RHS	Deformed	202.00 F	*161.60 F
19	1		*FRONT WHEEL HOUSING LINER ATTACHMENT PARTS	Necessary	76.00 F	*60.56 F
20	1		*FRONT WHEEL SPOILER - RHS	Distorted	61.00 F	*48.48 F
21	1		*FRONT STONE CHIP GUARD - RHS	Necessary	43.00 F	*33.68 F
22	1		*LED HEADLIGHT - RHS	Cracked	7,861.00 F	*6,288.80 F
23	1		*HEADLIGHT POWER MODULE	Not Necessary	685.00 F	*- F
24	1		*CONTROL UNIT FOR LIGHT CONTROL SYSTEM	Not Necessary	634.00 F	*- F
25	1		*FRONT HEADLAMP LIFT CYLINDER BRACKET (NPA)	Not Necessary	0.00 F	*- F
26	1		*FRONT HEADLAMP LIFT CYLINDER	Cracked	180.00 F	*144.00 F
27	1		*BONNET	Repair	2,001.00 F	*- F
28	2		*BONNET IMPACT PROTECTION - RHS/LHS	Necessary	46.00 F	*36.32 F
29	1		*BONNET IMPACT PROTECTION - CENTRE	Necessary	23.00 F	*18.16 F
30	1		*FRONT NO. PLATE	Not Necessary	25.00 F	*- F
31	1		*SUNDRIES	Necessary	600.00 F	*67.84 F
Total Parts (S\$)					17,424.40	9,314.48

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER, BONNET AND HEADLIGHT. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,700.00	1,750.00
3	TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER AND BONNET	New	2,800.00	1,650.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (\$\$)			6,052.00	3,952.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >