

range & days

ASS: REC BY: Wilson REF: CS3/EGI17021762/W602

ASSIGNMENT (Office)

From (Person): Siti A'fhikah of EGI Date/Time: 14/11/17 @ 3:13pm

Estimated Cost: _____ Bill to: _____

OD ☒ TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLK 5008X Insured: SGY 1040M

at Workshop m/s: HS Automotive Tel: 6538 1368

of Blk 2 Kaki Bukit Ave 2 # 02-25 -417 921

Policy No: _____ Claim No: D9MPC1702634 / RH / sa

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A: 10/11/2017

(Client's Record) CA / REV / REP. / REV 24 HRS 'wp' 15/11/17

Date/Time: 5:07pm @ 14/11/17 Person Contacted: Alex H.O.D. Endorsement: _____

Vehicle ☒ IN ☐ OUT

Date/Time	Action/Instruction (X) Estimate
	<u>SLK5008X - NA / LIP17021513/h4 - D.O.A : 10/11/2017</u>
	<u>SGY 1040M - NA / LIP17021513/h4 - D.O.A : 10/11/2017</u>
	<u>Dismantle Part : 16.11.2017</u>
	<u>After repair: 20.11.2017</u>

PRS

REF:

Wilson

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: SLK 5008 X
 at Workshop mis: H.S Automotive
 of: BLK 2, Kalo, Bukit Aie 2
 Insured: #02-25
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Ball or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res: Yes or No
 Lump Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Date / Time Action / Instruction -

Veh No: SLK 5008 X Yr Regn: 30/12/2016
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover
 Truck / Trailer or
 Make: Peugeot 5008 cc: 1560
 Colour: Light Grey Insured / Std / NI / NA
 Sp. Reading: 24747 T. Radio: Insured / Std / NI / NA
 Eng. No: _____
 C.No: VF30EBH ZTG'S 160031
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 215/50 R17
 R: 215/50 R17
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front: _____ Rear: _____
 R. Bal: 3 mm R. Bal: 3 mm
 L. Bal: 3 mm L. Bal: 3 mm
 D.O.A: 10/11/2017 D.O.I: 15/11/2017 @ 3.18pm
 Survey held at: As Above
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Range \$3900 - \$4900

5 Days Repair

16/10. Submit PRS report.

RECEIVED 17 APR 2018

Date/Time File Pass to:

☐ : Preli. Report
☐ : Final Report

Days Of Repair: 5

Resurvey No. of Trip: 2

Survey Fee

Transportation

S. PRE

S. PRE

S. PRE

S. PRE

S. PRE

S. PRE

Report Format:

PRQ

Lump Sum / I.B.I. : \$

Add Fee:

☐ Site Insp. \$
☐ Interview \$
☐ Tech. Insp. \$
☐ Weekend \$

50
50+50
150

Survey Department Check List (Case Handler)

Reference No. :

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

Y-Date	N-Date	Y-Date	N-Date
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

✓			
✓			
✓			
✓			
✓			
✓			
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✓			
✓			
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✓			
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✓			
✓			
✓			
✓			
✓			

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

Check By:

Case Handler

Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CS3/EGI17021762/Wb

5 TEMASEK BOULEVARD
#04-01 SUNTEC TOWER FIVE
SINGAPORE 038985

Date : 14-11-2017



Code : EGI

1. Policy Particulars :- (THIRD PARTY CLAIM)

Insured Veh.	SGY 1040M	Veh. Inspected	SLK 5008X
Policy No.		Coverage (\$)	0.00
Claim No.	DSMPC1702634/RH/sa	Excess (\$)	0.00
Assign From	SITI A'THIKAH	Assign Date	14/11/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	10/11/2017	Inspection Date	15/11/2017
Survey held at	H S AUTOMOTIVE SERVICES 2 KAKI BUKIT AVE 2 #01-15 KAKI BUKIT AUTOHUB SINGAPORE 417921		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.
--

Nivitha (LKK Auto)

From: Siti A Thikah AB Rahman <siti.rahman@ergo.com.sg>
Sent: Tuesday, 14 November, 2017 3:13 PM
To: Catherine Chong (LKK Auto) (admin-d@lkkauto.com)
Cc: Survey Report (ERGO Insurance Pte. Ltd.)
Subject: OI: SGY 1040M | TP: SLK 5008X | LKK | DOA: 10.11.2017 - PRI | OUR REF: DSMPC1702634/RH/sa
Attachments: PRS FORM.pdf; SGY1040M - SAS.pdf; SLK5008X - SAS.PDF

Dear Catherine,

With reference to the above matter.

We have rejected to their PRS list, please assist to conduct this survey request from JusEquity Law Corporation, their client's vehicle can be survey at :-

Address: H S Automotive Services
Blk 2 Kaki Bukit Avenue 2 #02-25
Kaki Bukit AutoHub,
Singapore 417921
Contact Person / Tel: Mr. Alex / 6538 1368

Attached are the necessary documents for your further actions (**Note: Reports not to be released to any Third Party**).

Note: To survey on without prejudice basis and inform the repairer in writing, that you are require to conduct a post-repair inspection before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you

Warmest regards
Siti A'thikah
Claims Department
ERGO Insurance Pte. Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985
Tel: 65 6829 9170
Website: www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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From: Siti A Thikah AB Rahman

Sent: Tuesday, 14 November, 2017 2:05 PM

To: 'Sim Teo Koon'

Cc: hsautomotives@yahoo.com; Survey Report (ERGO Insurance Pte. Ltd.)

Subject: RE: Accident involving SLK5008X & SGY1040M on 10-11-2017. Y ref: SGY1040M/RH/sa; O ref: JEQ/170868/1117/HS A

WITHOUT PREJUDICE

Dear Sir/Mdm,

With reference to your email below.

We regret to state that we are not selecting any of the motor surveyors as per listed in your email.

As such, we will proceed with the Pre-repair Inspection and has appointed our surveyor from LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Thank you.

Warmest regards

Siti A'thikah

Claims Department

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard

#04-01 Suntec Tower Five

Singapore 038985

Tel.: 65 6829 9170

Website: www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

From: Sim Teo Koon [mailto:tk_sim@juseq.com.sg]

Sent: Tuesday, 14 November, 2017 1:58 PM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Cc: hsautomotives@yahoo.com

Subject: Accident involving SLK5008X & SGY1040M on 10-11-2017. Y ref: SGY1040M/RH/sa; O ref: JEQ/170868/1117/HS A

Dear Sir,

We refer to your letter.

We are instructed that our client is not agreeable to all the surveyors proposed by you.

Pursuant to Appendix C, pre-action protocol for NIMA cases, we are also instructed to furnish you our client's list of motor surveyors for your selection:-

- 1) PAR Automotive Consultancy,
- 2) SK Auto Consultants,
- 3) Chartered Auto Assessors,
- 4) LCW APPRAISER PTE LTD
- 5) Sincere Appraisal Services,
- 6) Pal's Appraisal Pte Ltd,

- 7) Mc-Coy Appraiser Pte Ltd,
- 8) CM Automotive Consultancy,

Please be informed that if the above is not agreeable by you, our client's motor vehicle is available for pre-repair inspection at the under-stated workshop:-

H S Automotive Services

Blk 2 Kaki Bukit Avenue 2 #02-25

Kaki Bukit AutoHub,

Singapore 417921

Person In-Charge: Mr. Alex. Tel: 6538 1368. Fax: 6538 1367

* Further, please remind your appointed surveyor to request for post repair inspection if you wish to do so under NIMA Protocol Appendix C paragraph 2.11.

Regards,

Sim Teo Koon

JusEquity Law Corporation

171 Chin Swee Road #02-06, CES Centre

Singapore 169877

Tel: 6506 6488 / 6536 9339

Fax: 6536 5368

E-mail: tk_sim@juseq.com.sg

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ERGO

Date: 14.11.2017
Our Reference: SGY1040M/RH/sa
Your Reference: JEQ/170868/1117/HS A

Sent via Fax

or

Email

juseq@singnet.com.sg

To: JUSEQUITY LAW CORPORATION

Pre-Repair Survey (PRS) Acknowledgement

Vehicle For Inspection: SLK 5008X
Insured's Vehicle: SGY 1040M
Date Of Accident: 10.11.2017

We acknowledge receipt of your request for PRS on: 10.11.2017

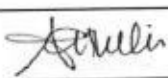
In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below and indicate your selection in the box marked *.

*

AIS	Automobile Inspection Services Pte Ltd	LBS	L.B.S Auto Consultants Pte Ltd
IAS	Infiniti Appraisal Service	LKK	LKK Auto Consultants Pte Ltd
JPK	JP Knights Pte Ltd	PS	Priority Services
		VAC	Vicom Ltd

- ☒ Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy.
☐ Your request for inspection does not have your client's GIA report, kindly forward a copy.
☐ We acknowledge your interest for direct settlement, we will assess & revert soon upon receipt of estimate.
☐ Our Insured's driver has not reported the accident to us to date.

☒ Others: WORKSHOP DETAILS NOT PROVIDED

Prepared by:		Siti	6829 9170	<u>claims@ergo.com.sg</u>
Signature:				<u>FAX : 6829 9247</u>

Assessor use only:

Assignment Date: _____
Assignment Time: _____

Remarks:

Workshop use only:

Assessor attended workshop on:

Date: _____
Time: _____
Inspector: _____

☐ Vehicle not available at the appointed date and time.

Kindly acknowledge our Assessor presence for the above job .

Workshop Acknowledgement & Stamp.

Note: Our Inspection is on a without admission to liability basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/11/2017 14:40
Date Of Accident	10/11/2017 07:00
Exact Location Of Accident	BKE TWDS KJE
Country/State of Loss	SINGAPORE

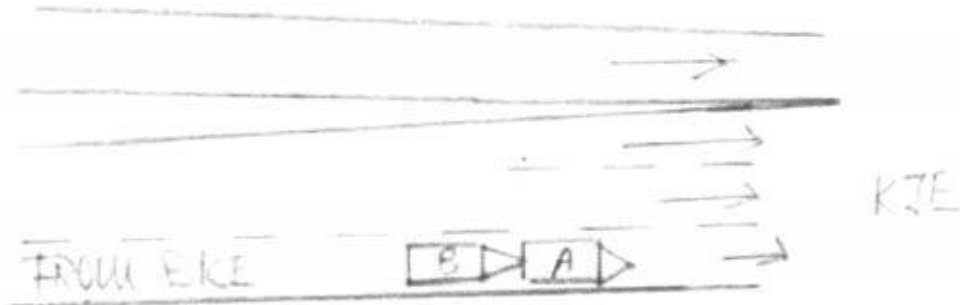
DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLK5008X
Insured/Policyholder	
Name Of Registered Owner	KOH CHIN HUI
NRIC No	S1804155C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91500399
Alternative Phone No	OFFICE-91500399
Vehicle Particulars	
Manufacturer	PEUGEOT
Model	5008 1.6 BLUEHDI EAT6 S/R
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	LIBERTY INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	SD17V00600/VPE2/R00
Cover Note Number	-
Driver	
Name of Driver	KOH CHIN HUI
NRIC No	S1804155C
Date Of Birth	15/12/1967
Occupation	INDOOR
Date Of Driving Pass	18/04/1986
Driving Experience	31 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91500399
Fax Number	
Contact Number	OFFICE-91500399
E-Mail Address	NOEMAIL

Accident Sketch Plan

SKETCH PLAN

A SLK 5000PX
B. SE14104CM



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS TRAVELLING ALONG BEE TOWARDS KTE
I SAW A CAR TRAVELLING FROM BEE TOWARDS KTE
WENT OUT OF MY LANE AND STRUCK MY CAR
REAR DOOR.

DECLARATION

I declare that the above is a true and correct statement of the facts of the accident.

[Signature]

[Signature]

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

PRE-REPAIR INSPECTION REPORT

ERGO INSURANCE PTE LTD

Ref: CS3/EG17021762/Wbe2

5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER Date: 18-04-2018
FIVE SINGAPORE 038985

Code: EGI

1. Policy Particulars :- (THIRD PARTY CLAIM)

Insured Veh.	SGY 1040M	Veh. Inspected	SLK 5008X
Policy No.		Coverage (\$)	0.00
Claim No.	DSMPC1702634/RH/sa	Excess (\$)	0.00
Assign From	SITI A'THIKAH	Assign Date	14/11/2017


2. Vehicle Particulars & Condition

Make & Model	PEUGEOT 5008	c.c	1560
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	VF30EBH2TGS166031	Colour	LIGHT GREY
Odometer	24747 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/50 R17	MICHELIN	3 mm
L/H Front Tyre	215/50 R17	MICHELIN	3 mm
R/H Rear Tyre	215/50 R17	MICHELIN	3 mm
L/H Rear Tyre	215/50 R17	MICHELIN	3 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.	
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5. General Information

Accident Date	10/11/2017	Inspect Date / Time	15/11/2017 (03:18 PM)
Survey held at	BLK 2 KAKI BUKIT AVE 2 #02-25, 417921		
Repairer	H S AUTOMOTIVE SERVICES		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$3,900-\$4,900

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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Report Ref No. CS3/EG17021762/Wbe2

Inspected By

WILSON TEO CHENG MING

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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