

12/09/2001

ASS: REC BY

REF:

CS/FCU7021698/Dqbm

Special Instructions

Surveyor

Bryan

ASSIGNMENT (Office)

(u)

From (Person):

Lurene Saw

of

FCI

Date/Time

13/11/17 08:06pm

Estimated Cost:

Bill to:

OD ☒ WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLG 5323 G

Insured:

SHA 9579M

at Workshop m/s

Teamwork Garage

Tel:

G 844 2475

of

Blk 53 Ubi Ave 1 # 01-24

Policy No:

Claim No:

D17010476MFSH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

9/11/17

CA / REV / REP. / REV 24 HRS

(u)

H.O.D. Endorsement:

Date/Time:

9:59am @ 14/11/17

Person Contacted:

Chris

Vehicle ☒ IN ☐ OUT

Date/Time

Action/Instruction (☒) Estimate

SLG 5323 G - CUU/0817017158 / Dpa3

Ddt: 010917

SHA 9579M - NA/EQL17021450 / r3

Ddt: 091117

08/01/2018

Jnpr 1/5 32001 - with 4 days of m (Red. Haz4, 26, SS2)

ASSIGNMENT

From: Off

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop no: _____

at _____

Insured: _____

Policy No: _____

Claim No: _____

Sum Insured: _____ Excess: _____

Driver's Record: _____

Make of Veh: _____

Policy Condition: _____

Remarks: The veh had commenced its repair at the time of inspection.

Bel. or Market Value: _____

ICAC Accident Report: _____ Consistent? Yes or No

ICAC IPR Seen: _____ Consistent? Yes or No

Est. Repairs: 4 days Res. Yes or No

Lum. Sum: 20 % 3 Year Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle IN / OUT

Plate: SLG 5323G Year: 2016 Oct.

Type: MCycle Blue Van Lorry/Trailer/Other

Truck/Trailer or

Make: Toyota Corolla Altis 1598

Color: Grey 1.8 Insured/Std/Nil

St Reading: 70845 1.8 Insured/Std/Nil

Eng No: 12RY336756

Chassis: MR053REH104559335

Gen. Cond: 6 Fair/Poor/Burnt

Steering: In 6 Jammed/Leaked/Burnt or

Brake: In 6 Jammed/Leaked/Burnt or

Mod: Nil 6 STD AirRim or

Tyre Size: F 205/55 R16

R — 11 —

ES / DUN / EXNOVA / GY / FS / LIZA / MID / QHTSU / PIR / SUMI

TOYO / YOKO Newton

Front: _____ Rear: _____

R Bal: 5' mm R Bal: 5' mm

L Bal: 5' mm L Bal: 5' mm

D.O.A: 09/11/2017 D.O: 13/11/2017

Survey held at: Teamwork Pte ubi

Des. of Damages: Front / Rear / O/S / N/S / U/O / Rooftop or

ols body

The U/O / Chassis frame / Body Structure affected due to collision

Date/Time: 14/11/17 Action/Instructions: First cap SHA 9579M email preli to Luvers.

RECEIVED TO JAN 2018

Cost/Time File Passed: ☐ Preli. Report

☐ Final Report

Days Of Repair: 4

Resurvey No. of Trips: 2

Add Fee: ☐ 3000

Report Format: TP

Lump Sum: 3000

Sum. Fee: 150

50

30+50

96

396

Survey Department Check List (Case Handler)

Reference No. :

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (Catherine): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code	✓			
N	Assign From	✓			
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (Bryan): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
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Check By:

Celine 10/1/18
Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI17021698/Dgb		
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 14-11-2017		
		Code : FCI2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 9579M	Veh. Inspected	SLG 5323G	
Policy No.		Coverage (\$)	0.00	
Claim No.	D17010476MFSH	Excess (\$)	0.00	
Assign From	CWS (LURENE JAW)	Assign Date	13/11/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer		Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	09/11/2017	Inspection Date	14/11/2017	
Survey held at	TEAMWORK GARAGE PTE LTD 53 UBI AVENUE 1 #01-24 SINGAPORE 408934.			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

First Capital Insurance Limited

A FAIRFAX Company

Company Reg. No. 195000106C
GST Reg. No. M2-0001676-9

MOTOR SURVEY ASSIGNMENT

Date	10-11-2017	Our Ref No. D17010476MFSH
Accident Date	09-11-2017	Claim Type. Third Party
Insured Vehicle	SHA9579M	Third Party Vehicle. SLG5323G
Survey Location	BLK 53 UBI AVE 1 #01-24 PAYA UBI INDUSTRIAL PARK	
Contact Person.	JO	
Contact No.	68442475/ 0	Fax No. 68442474
Survey Type	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	TEAMWORK GARAGE PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	LURENE	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/230048)



PRI Documents



Close



PRI Header Details

Claim No	D17010476MFSH	Policy No	D-15072702MFSH	Claimant S.No & Name	1 & TEAMWOR
Workshop Name	TEAMWORK GARAGE PTE LTD (Contact Person : JO)	Survey Location & Contact Details	BLK 53 UBI AVE 1 #01-24 PAYA UBI INDUSTRIAL PARK Mobile: 0 , Phone: 68442475 , Fax: 68442474 EmailId: CLAIMS@TEAMWORKGARAGE.COM		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM T		
Insured Name	CITYCAB PTE LTD	Insured Vehicle No	SHA9579M	TP Vehicle No	SLG5323G
PRI Recieved Date	10-11-2017 07:25:40 PM	Surveyor Appointed Date	13-11-2017 08:02:23 PM	Surveyor Accept Date	14-11-2017 11

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	14-11-2017	Upload Survey Report *:	Choose File
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Vehicle Particulars

Make	Please Select Make ▼	Model	Please Select Model ▼	Year	Select Year ▼
Chasis No		Engine No		Mileage	
Color		Cubic Capacity			

Multiple Documents Upload

File Name	Action
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Surveyor Job Remarks

Remarks		Save
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Ai Phing (LKKAuto)

From: Ai Phing (LKKAuto)
Sent: Tuesday, 14 November, 2017 2:07 PM
To: 'Claim Workflow System'
Cc: LURENEJAW@FIRST-INSURANCE.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D17010476MFSH/1
Attachments: SLG 5323G.pdf

Dear Lurene,

Enclosed herewith preliminary advise of vehicle SLG 5323G.

Best Regards,

Ai Phing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 14 November, 2017 10:02 AM
To: 'Claim Workflow System' <cwsmotorclaims@first-insurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: LURENEJAW@FIRST-INSURANCE.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D17010476MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@first-insurance.com.sg>]
Sent: Monday, 13 November, 2017 8:03 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG; LURENEJAW@FIRST-INSURANCE.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D17010476MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D17010476MFSH

Date: 14-11-2017

Our Ref: CS/FCI17021698/Dgb

The Motor Claims Department
First Capital Insurance Ltd

Without Prejudice

Dear Sir/Madam,

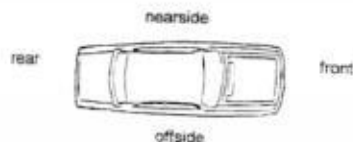
INITIAL INSPECTION REPORT OF VEHICLE NO. SLG 5323G.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 13-11-2017 at the premises of M/s TEAMWORK GARAGE and have the following to report:-

Workshop Estimate Amount	: S\$ 7,234.26
Revised Estimate Amount	: S\$ 4,023.42
"Check" Items Amount	: S\$ -
Market Value	: S\$ -
LTA Reimbursement Value	: S\$ -
Nett Value	: S\$ -

Description of Damage:

The vehicle sustained damages at the o/s body.



Yours faithfully

Bryan Ang
Automotive Assessor

First Capital Insurance Ltd
36 Robinson Road
#16-01 City House
Singapore 068877

3RD PARTY CLAIM ESTIMATION

Vehicle number : SLG5323G
Make / Model : TOYOTA/ALTIS
Chassis number : MR053REH104559335
Accident date : 09 November 2017
Reference : 1711-20

Qty	Particulars	Unit Price - SGD \$
<u>PARTS REPLACEMENT - LIST ITEMS</u>		
1	FRONT RH DOOR <i>Dented</i>	1177.69 ✓
1	FRONT RH DOOR TAPE <i>h/c</i>	68.00 ✓
1	FRONT RH DOOR OUTER TOP MOULDING <i>Dented</i>	109.20 ✓
1	FRONT RH DOOR HANDLE <i>cut</i>	159.80 ✓
1	FRONT RH DOOR INNER TRIM <i>h/c</i>	677.00 x
1	FRONT RH DOOR LOCK ASSY <i>svc</i>	518.30 x
1	FRONT RH DOOR REGULATOR ASSY <i>h/c</i>	539.03 x
1	REAR RH DOOR <i>Dented</i>	1034.40 ✓
1	REAR RH DOOR TAPE <i>h/c</i>	68.00 ✓
1	REAR RH DOOR OUTER MOULDING <i>h/c</i>	120.00 ✓
1	REAR RH DOOR HANDLE <i>cut</i>	140.13 ✓
1	REAR RH DOOR INNER TRIM <i>mounting crack</i>	634.00 ✓
1	REAR RH DOOR LOCK ASSY <i>svc</i>	509.40 x
1	REAR RH DOOR REGULATOR ASSY <i>h/c</i>	520.40 x
1	RH PILLAR UPPER GARNISH <i>h/c</i>	290.32 x
		6565.67
	Less 25%	1641.41
	Subtotal	4924.26
	Balance C/F	4924.26
<u>PARTS REPLACEMENT - SPECIAL NETT ITEMS</u>		
	Balance B/F	4924.26
1 SET	FRONT DOOR INNER TRIM CLIP <i>h/c</i>	50.00 x
1 SET	REAR DOOR INNER TRIM CLIP <i>svc</i>	50.00 x
	Subtotal	100.00
	Balance C/F	5024.26
S/No	<u>LABOUR AND MISCELLANEOUS CHARGES</u>	
	Balance B/F	5024.26
1	CHECK WIRING AND LIGHTNING SYSTEM	60.00 30/-
2	TRANSFER PARTS, ATTACHEMENT FROM OLD FRONT DOOR TO NEW	200.00 60/-

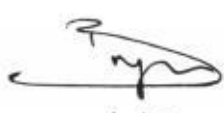
VEHICLE NUMBER: SLG5323G

MAKE MODEL: TOYOTA ALTIS

REF : 1711-20

S/No Particulars

Unit Price - SGD \$

3	TRANSFER PARTS, ATTACHEMENT FROM OLD REAR DOOR TO NEW	200.00 60/-
4	PANEL BEATING ON AFFECTED AREAS	800.00 600/-
5	SPRAY PAINTING ON AFFECTED AREAS	1380/- 800.00 600/-
6	APPLY ANTI RUST ON AFFECTED AREAS	1390/- 150.00 40/-
Subtotal		2210.00
Grand total		7234.26
13/11/2017 @ 1300hrs Not Antenna L/S 4 days  LKK Auto  Check Part prices.		4023.41 L/S 3200/-

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI17021698/Dqbn2		
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 11-01-2018		
		Code : FCI2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 9579M	Veh. Inspected	SLG 5323G	
Policy No.	D-15072702MFSH	Coverage (\$)	0.00	
Claim No.	D17010476MFSH	Excess (\$)	0.00	
Assign From	LURENE	Assign Date	13/11/2017	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA COROLLA ALTIS	c.c	1598	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	MR053REH104559335	Colour	GREY	
Odometer	70845	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	NEUTON	5 mm	
L/H Front Tyre	205/55 R16	NEUTON	5 mm	
R/H Rear Tyre	205/55 R16	NEUTON	5 mm	
L/H Rear Tyre	205/55 R16	NEUTON	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	09/11/2017	Inspection Date	13/11/2017	
Survey held at	TEAMWORK GARAGE PTE LTD 53 UBI AVENUE 1 #01-24 SINGAPORE 408934.			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLG 5323G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT RH DOOR	DENTED	1,177.69	1,177.69
1	FRONT RH DOOR TAPE	NECESSARY	68.00	68.00
1	FRONT RH DOOR OUTER TOP MOULDING	DENTED	109.20	109.20
1	FRONT RH DOOR HANDLE	CUT	159.80	159.80
1	FRONT RH DOOR INNER TRIM	NOT NECESSARY	677.00	-
1	FRONT RH DOOR LOCK ASSY	SERVICEABLE	518.30	-
1	FRONT RH DOOR REGULATOR ASSY	NOT NECESSARY	539.03	-
1	REAR RH DOOR	DENTED	1,034.40	1,034.40
1	REAR RH DOOR TAPE	NECESSARY	68.00	68.00
1	REAR RH DOOR OUTER MOULDING	BENT	120.00	120.00
1	REAR RH DOOR HANDLE	CUT	140.13	140.13
1	REAR RH DOOR INNER TRIM	MOUNTING CRACKED	634.00	634.00
1	REAR RH DOOR LOCK ASSY	SERVICEABLE	509.40	-
1	REAR RH DOOR REGULATOR ASSY	NOT NECESSARY	520.40	-
1	RH PILLAR UPPER GARNISH	NOT NECESSARY	290.32	-
	LESS 25% DISCOUNT		-1,641.41	-877.81
			4,924.26	2,633.41
SPECIAL NETT ITEMS				
1	SET FRONT DOOR INNER TRIM CLIP (SN)	NOT NECESSARY	50.00	-
1	SET REAR DOOR INNER TRIM CLIP (SN)	SERVICEABLE	50.00	-
			100.00	-
LABOUR				
	CHECK WIRING AND LIGHTING SYSTEM.		60.00	30.00
	TRANSFER PARTS, ATTACHMENT FROM OLD FRONT DOOR TO NEW.		200.00	60.00
	TRANSFER PARTS, ATTACHMENT FROM OLD REAR DOOR TO NEW.		200.00	60.00
	PANEL BEATING ON AFFECTED AREAS.		800.00	600.00
	SPRAY PAINTING ON AFFECTED AREAS.		800.00	600.00

Report Ref No. CS/FCI17021698/Dqbn2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	APPLY ANTI RUST ON AFFECTED AREAS.		150.00	40.00
			2,210.00	1,390.00
GRAND TOTAL			7,234.26	4,023.41
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,200.00

Report Ref No. CS/FC117021698/Dqbn2

ANG BRYAN TANI

Automotive Assessor / Investigator

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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