

ASS. REQ. BY:

REF: (55 / MS617014972 / Wqb-1)

Survivor

ASSIGNMENT (Office)

Mufimen

From (Person):

Catherine Tria

MSLH

To (Time):

13-11-2017

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

STW 512Y

Insured:

YP 4636J

at Workshop m/s:

Hock Cheong Automec

Tel:

9794 6882

of

611 Aljunied Road

Policy No:

B288 426707KCC

Claim No:

525208

Sum Insured:

Excess:

Make of Veh:

Type:

31072017

(Client's Record)

CA / REV / REP. / REV 24 HRS (api)

17 Kim Chuan Terrace (Ah Tan)

H.O.D. In Assignment

Date/Time: 03082017 546pm

Person Contacted:

Ah Kong

Vehicle: IN/OUT

Date/Time	Action/Instruction (x) Estimate	Do Not Finalize
	Disassemble Part: 03082017	
	After repair: 07082017	
18/11/17 551pm	Email to Catherine Tria from Mufimen	

21/11/2017. Adjustment by Wilson checked.

Slight amendment

21/11/17

Submit LS \$3000, 5 days
(red \$2900, 49%)

RECEIVED 21 NOV 2017

Survey Department Check List (Case Handler)

Reference No. : C23/MSG/701497/Wqb-1
 Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Spw 5128

Admin (Cath): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Surveyor (Wilson): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

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(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

✓			
✓			

(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

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Check By:

Case Handler

Date

21/11/17

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS3/MSG17014972/qb-1

16 RAFFLES QUAY
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 13-11-2017



Code : MSG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YP 4636J	Veh. Inspected	SFW 512Y
Policy No.	B28842070MKC	Coverage (\$)	0.00
Claim No.	525208	Excess (\$)	0.00
Assign From	MERIMEN (CATHERINE THIA)	Assign Date	13/11/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	31/07/2017	Inspection Date	13/11/2017
Survey held at	17 KIM CHUAN TERRECE		
Repairer	HOCK CHEONG AUTOMEC PTE LTD		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Paper Survey

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Aug 2017		02 Aug 2017 17:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: Khong Guan Biscuit Factory (S) Pte Ltd, Co. Reg. No.: 195700088R									
Main Claimant: WONG SOO FOONG, ID: S17893192									
Vehicle Reg. No.: SFW512Y Date of Loss: 31/07/2017 16:00 - :59									
Claim Type: TP / 525208 Policy/Cover Note No.: B28842070MKC (Comprehensive) Coverage: 20/10/2016 - 19/10/2017									
Vehicle Reg. No. (Insured): YP4636J Policy No. (Claimant):									
Excess:									
Repairer: Hock Cheong Automec Pte Ltd (Aljunied) 611 Aljunied Road, 389830 Macpherson - Tel:									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Catherine Thia Shi Yi - 6594 2545]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Richard Harjanto] ... [Final Rpt due 14/11/2017]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> MSIG_SG (10/11/2017): Report Send Back Alerts - SFW512Y (TP) 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

ONG & SHAN LLC

ADVOCATES & SOLICITORS
COMMISSIONERS FOR OATHS
NOTARIES PUBLIC

Our Counter-Signatory's Email Notifications:
Lawyer : ongshanllc@gmail.com
Secretary : Serene Lee

Please send all correspondences to:

- ☐ 2 Kallang Avenue #09-04 Singapore 339407
Tel: 6444 7845 | Fax: 6444 5847
- ☐ 101 Upper Cross Street #06-14A Singapore 053357
Tel: 6536 7991 | Fax: 6536 7995
- ☒ 154 Toa Payoh Central #02-364 Singapore 310194
Tel: 6224 9847 | Fax: 6254 7251

WE DO NOT ACCEPT SERVICE BY FAX

Our Ref : SRSTP.3337.17
Your Ref : YP4636J
Date : 24 August 2017

MSIG Insurance (Singapore) Pte Ltd
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807
Attn: Motor Claims Department

BY HAND ONLY
(with enclosures)

Khong Guan Biscuit Factory (Singapore) Private Limited
338 Jalan Boon Lay
Singapore 619526

BY POST ONLY
(without enclosures)

Dear Sirs

ACCIDENT INVOLVING SFW 512Y & YP 4636J ON 31.07.2017 ALONG SLE @ 1530 HRS

We are instructed by Mr. Wong Soo Foong to claim damages against your insured in connection with a road traffic accident on 31.07.2017 along SLE involving our client's vehicle registration number SFW 512Y and vehicle registration number YP 4636J driven by the driver of your insured's vehicle at the material time.

Without prejudice to our client's personal injury and/or subrogated claim, we are instructed that the accident was caused by the negligence of the driver of your insured vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

ONG & SHAN LLC

A LIMITED LIABILITY CORPORATION | COMPANY REGISTRATION NUMBER 201408968D

THIS DOCUMENT IS FOR THE ADDRESSEE (S) ONLY & MAY CONTAIN CONFIDENTIAL INFORMATION &/OR MAY BE SUBJECT TO LEGAL PRIVILEGE. IF YOU HAVE RECEIVED THIS IN ERROR, PLEASE CONTACT US IMMEDIATELY

a) Costs of Repairs	\$ 6,313.00
b) Loss of Rental	\$ 749.00
c) Survey Report Fees	\$ 668.00
d) LTA/GIA/TP	\$ 5.35
e) Costs	\$ 700.00
f) Incidentals	\$ 100.00
	<u>\$ 8,535.35</u>

A copy of each of the following supporting documents is enclosed:

1. GIA report with sketch plan
2. LTA search & receipt
3. Final repair bill
4. Rental invoice / agreement
5. Survey report with original photographs

Please note that you or your insurers should send to us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer.

Yours faithfully



ONG & SHAN LLC

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	01/08/2017 10:25
Date Of Accident	31/07/2017 15:30
Exact Location Of Accident	SLE TWDS WOODLANDS AVE 12 EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFW512Y
Insured/Policyholder	
Name Of Registered Owner	WONG SOO FOONG
NRIC No	S1789319Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98358605
Alternative Phone No	OTHERS-98358605

Vehicle Particulars

Manufacturer	TOYOTA
Model	COROLLA AXIO 1.5X A
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5072260751-01
Cover Note Number	

Driver

Name of Driver	WONG SOO FOONG
NRIC No	S1789319Z
Date Of Birth	30/01/1967
Occupation	OUTDOOR
Date Of Driving Pass	28/08/1986
Driving Experience	30 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98358605
Fax Number	
Contact Number	OTHERS-98358605
Email Address	NOEMAIL

Address	BLK 17 JOO SENG ROAD #08-131
Postcode	360017
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLS REFER TO THE ATTACHED STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YP4636J
Vehicle Make/Model/Colour	
Details Of Properties	
Name of Driver	NG CHONG BOON
NRIC/Passport Number	S1382863F
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Details of Witness

Name	
Phone Number	
Email Address	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**
I understand, acknowledge, agree and consent that:
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' law yers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
(i) processing, handling and/or dealing with my claims including the settlement of the claims; and any necessary investigations relating to the claims;
(ii) investigating the accident and/or my claims;
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
(v) complying with applicable law, in administering, processing, handling and/or dealing with my claims;
(collectively the "Purposes")
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' law yers/law firms, may and permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan



Sketch Plan #2

Describe Circumstances of the Accident

Vehicle A driving along St1 towards Chertlands Ave 12 Exit. Inland Vehicle move and Vehicle A start to move but suddenly Hans behind Vehicle B hit on Vehicle A rear portion.

Remarks: It was jam at that time.

Declaration

We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre
Personnel

Enquire Vehicle & Owner Information (Vehicle No. YP4636J As At 31 Jul 2017 / 15:30:00)**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: MISC

Current Owner Details

Owner ID Type: Company

Owner ID: 195700088R

Owner Name: KHONG GUAN BISCUIT FACTORY (SINGAPORE) PRIVATE LIMITED

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.: 338

Registered Street Name: JALAN BOON LAY

Registered Unit No.: -

Registered Building Name: -

Registered Postal Code: 619526

Current Vehicle Details

Vehicle No.: YP4636J

Make Description/Model: HINO / HINO XZU710R-HKFMS3

Insurance Company Name: MSIG INSURANCE (SINGAPORE) PTE LTD



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Your Fast Track To Complete Motoring



I think you're

Ong James has successfully logged out.


Your last login date and time was 01 Aug 2017, 11:35:22.

To return to ONE.MOTORING, please click [here](#).

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

<u>S/No.</u>	<u>Asset Type</u>	<u>Asset ID</u>	<u>Asset Owner ID</u>	<u>Transaction Type</u>	<u>Transaction Amount(S\$)</u>	<u>Log Date/Time</u>
1	Vehicle	YP4636J	-	18.19 Enquire Veh Owner Info (Others) by Law Firm	5.35	01 Aug 2017 / 11:38:20

Land Transport  Authority

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Last updated on 30 Jul 2017 at 12:58 AM

HOCK CHEONG AUTOMECH PTE. LTD.

- | | | |
|--|---------------------------|----------------|
| <input type="checkbox"/> 611 Aljunied Road, Singapore 389830 | Tel: 6743 8087, 6743 8387 | Fax: 6743 8775 |
| <input type="checkbox"/> 141 Bukit Timah Road (Newton), Singapore 229841 | Tel: 6466 2595, 6733 2575 | Fax: 6733 6422 |
| <input type="checkbox"/> 751 Bukit Timah Road, Singapore 269757 | Tel: 6467 3140, 6469 0313 | Fax: 6468 1931 |
| <input type="checkbox"/> 225 Guillemard Road, Singapore 399739 | Tel: 6743 4797, 6743 1497 | Fax: 6743 1417 |
| <input type="checkbox"/> 600 Hougang Ave 3, Singapore 538846 | Tel: 6284 7281, 6284 2381 | Fax: 6284 9081 |

Enquiries: 9643 0369 / 9634 3712 / 9006 7668

Email: hockcheong@hcggroup.com.sg

Website: www.hcgroup.com.sg

Company Reg. No. / GST Reg. No. 201104944W



HOCK CHEONG
Since 1968



NAME: Wong See Fung TEL NO: _____ DATE: 16/08/17

[illegible]

☐ Please send me servicing reminders via SMS
请传简讯提醒我汽车的定时护理维修

☐ Please send me information on promotions via SMS
请传简讯提供维修厂的促销讯息

I confirm the vehicle is received in good order and all repairs/servicing are satisfactorily attended to.

Total amount is inclusive of GST SS 413.00

Issued BC

After leaving our workshop, if you suspect a defect in material or workmanship related to the work stated above, please contact us immediately and send back your vehicle to us for 1st inspection within 1 week of leaving our workshop, failing which we regret that we may not be able to accept responsibility for the said defect, including carrying out rectification work, replacement of parts, etc.



友立旅遊服務私人有限公司
UNIQUE TOURIST SERVICE (PTE) LTD

1, Rochor Centre, # 02-574,
Singapore 0718.
Tel: 2927658
Fax: (65) 2939720
STPB LIC TA/076

GST Reg. No.: M2-0019671-6

TAX INVOICE

NO. WP2017168

Mr Wong Soo Foong
Blk 17 Joo Seng Road
#08-131
Singapore 360017

20, Sin Ming Lane,
#08-51, Midview City
Singapore 573968
Tel: 6292 7656

Singapore, 08.08.2017 19

DATE	PARTICULARS	@	\$
------	-------------	---	----

Rental of one unit Toyota Corolla Allis 1.6 Auto
Registration no. SJD 6765 Y self driven as from
01.08.2017 at 1010 hrs to 07.08.2017 at 1720 hrs.

7 days at \$100.00 per day

\$ 700.00

\$ 700.00

Add GST at 7%

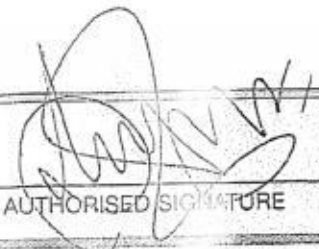
\$ 49.00

Amount Due

\$ 749.00

(SIN DOLLARS: SEVEN HUNDRED AND FORTY NINE ONLY)

Standard Rated Supplies:\$	700.00
Total Amount of GST:\$	49.00


AUTHORISED SIGNATURE



UNIQUE TOURIST SERVICE (PTE) LTD.

20, Sin Ming Lane, #08-51, Midview City, Singapore 573968

TEL: 6292 7656 EMAIL: unigtour@singnet.com.sg

COMPANY REG NO: 197401067R

GST REG NO: M2-0019671-6

CAR RENTAL AGREEMENT

RA No. 21022

VEHICLE NO. SJD 6765 Y

MAKE/MODEL

TOYOTA COROLLA ALTIS

NAME OF HIRER MR WONG SOO FOON
ADDRESS BLK 17 JOO SENH RD
08-131 SINGAPORE 360017
OFFICE TEL _____ RES TEL _____ HP _____
NAMED DRIVER MR WONG SOO FOON
OCCUPATION _____ NATIONALITY S'POREAN
PASSPORT / NRIC S17893192 DATE OF BIRTH 30/1/67
DRIVING LIC NO. S17893192
PLACE OF ISSUE S'pore DATE PASS/EXPIRY 8/8/26

ADDITIONAL NAMED DRIVER _____
ADDRESS _____
SINGAPORE _____
OFFICE TEL _____ RES TEL _____ HP _____
OCCUPATION _____ NATIONALITY _____
PASSPORT / NRIC _____ DATE OF BIRTH _____
DRIVING LIC NO _____
PLACE OF ISSUE _____ DATE PASS/EXPIRY _____

BY INITIATING MARK "X" HIRER AGREE TO PAY THE FOLLOWINGS

A. COLLISION DAMAGE WAIVER (CDW) AT \$ _____ PER DAY / WEEK / MONTH "X"

B. SURCHARGE OF \$ _____ FOR USE IN MALAYSIA FROM _____ TO _____ "X"

THE HIRER IS RESPONSIBLE FOR ANY DAMAGES UP TO THE EXTENT OF TOTAL LOSS OF CAR, LOSS OF INCOME AND COST OF RECOVERY OF VEHICLE IF THE CAR IS DRIVEN INTO MALAYSIA WITHOUT PRIOR CONSENT FROM THE COMPANY.

COMPULSORY EXCESS, DOLLAR

S\$ 1200

NOTE:

HIRER IS LIABLE FOR ALL PARKING & TRAFFIC VIOLATIONS.

YOUR ATTENTION IS DRAWN TO TERMS & CONDITIONS

PRINTED OVERLEAF.

FOR SINGAPORE DRIVE ONLY

DATE OUT 1/8/17 TIME OUT 1010
PETROL OUT E 1/4 1/2 3/4 F
DATE IN 7/8/17 TIME IN 1700
PETROL IN E 1/4 1/2 3/4 F
RENTAL RATES: \$ _____
MONTHLY \$ _____
WEEKLY \$ _____
DAILY 7 \$ 100 7 \$ 00
C.D.W. FEE _____
PETROL CONSUMPTION _____
DELIVERY CHARGE _____
COLLECTION CHARGE _____
SUB-TOTAL _____
GST @ 7 % 49.00
RENTAL DEPOSIT _____
TOTAL: 749.00

DEPOSIT REFUND

PAYMENT BY: BILL CO / CREDIT CARD / CASH

ATTENDED BY: _____

OF UNIQUE TOURIST SERVICE (PTE) LTD

DECLARATION

I HEREBY DECLARE THAT NO MOTOR ACCIDENT HAD OCCURED DURING MY HIRE OF YOUR MOTOR VEHICLE AS STATED IN THE ABOVE MENTIONED SCHEDULE * OR TO ANY SUBSTITUTED VEHICLE AS STATED IN THE MEMORANDUM DATED.

REPLACEMENT VEHICLE NO:

1. _____ ON _____ TIME _____
2. _____ ON _____ TIME _____
3. _____ ON _____ TIME _____

DATE:

1/8/17

SIGNATURE OF HIRER

[Signature]

DATE:

SIGNATURE OF HIRER

[Signature]

PRO-OPTION SERVICES

Mailing address: Blk 189B Rivervale Drive, #04-1004, Singapore 542189

Tel: 6315 1239, Fax: 6315 3298, Mobile: 9061 0543

Wong Soo Foong
Blk 17 Joo Seng Road
#08-131
Singapore 360017

INVOICE

Invoice no:	POS0286/17
Date:	11 August 2017
Report no:	286M0817.HC
Vehicle :	SFW512Y

No	Item Description	Qty	Unit Price	Total Amount
01	Being charges for the inspection of the accident vehicle, transport and photographs.			668.00
SGD(\$): Six hundred and sixty-eight only			Grand Total:	668.00

"Cheque should be crossed and made payable to "Pro-Option Services"

PRO-OPTION SERVICES



Authorised Signature

PRO-OPTION SERVICES

Mailing address: Blk 189B Rivervale Drive, #04-1004, Singapore 542189

Tel: 6315 1239, Fax: 6315 3298, Mobile: 9061 0543

ACCIDENT VEHICLE INSPECTION REPORT

Report no : 286M0817.HC
Vehicle no : SFW512Y

1 REFERENCE

Date of inspection : 1 August 2017
Requested by : Wong Soo Foong
Blk 17 Joo Seng Road
#08-131
Singapore 360017
Type of survey : Independent
Repairer : Hock Cheong Automec Pte Ltd
c/o 611 Aljunied Road Singapore 389830
Date of accident : 31 July 2017

2 VEHICLE DATA

Make/model : Toyota COROLLA AXIO 1.5X A
Chassis no : NZE1416057490
Engine no : 1NZC806395
Date of registration : 30 November 2007
Engine capacity : 1496 cc
Colour : 127856 km
Odometer reading : Blue

3 STATIC CONDITION CHECK

Steering : Serviceable
Foot brakes : Serviceable
Hand brakes : Serviceable
Paintwork : Good
General Condition : Good

4 <u>TIRE CONDITION CHECK</u>	<u>RH/MAKE</u>	<u>LH/MAKE</u>	<u>SIZE</u>
Front tread	: 6 mm/Yokohama	6 mm/Yokohama	185/70R14
Rear tread	: 6 mm/Yokohama	6 mm/Yokohama	185/70R14

5 BRIEF DESCRIPTION OF DAMAGE

Rear bumper dented/deformed, rear end panel dented/bent, rear boot lid dented/bent/distorted, spare tyre panel bent, taillamps casng bent/lens split, taillamp base panels bent, etc. Please see para. 8 of this report for more details.

6 REMARKS

This inspection is carried out on a "WITHOUT PREJUDICE" basis and we have not authorized any repairs.

7 RECOMMENDATION

Cost of repairs : \$5,900.00 (lump sum)
Estimated no of days : Five (5)

8 ASSESSMENT OF DAMAGE AND COSTS

Report no: 286M0817.HC

Vehicle no: SFW512Y

A SPARE PARTS

Description	Qty	Assessed Condition	Repairer's Amount	Revised Amount
Rear bumper ✓ DD	1	dented/deformed	481.85	481.85 ✓
Rear bumper side retainer LH/RH ✓ NEC	2	necessary	243.20	243.20 130
Rear bumper corner retainer LH/RH ✓ NEC	2	squashed/cracked	244.20	244.20 150
Rear bumper retaining clip ✓ NEC	8	necessary	103.20	103.20 60
Rear end panel XR	1	dented/bent	581.25	581.25 X
Rear end panel garnish ✓ DIS	1	bent/hooks broken	59.60	59.60 ✓
Rear end panel garnish clip ✓ NEC	4	necessary	51.60	51.60 20
Taillamp assy LH/RH ✓ DD Deformed	2	casing bent/lens split	562.50	562.50 ✓
Taillamp base panel LH/RH X RI	2	to repair	323.70	0.00 X
Taillamp side clip ✓ NEC	2	necessary	25.80	25.80 ✓
Spare tyre panel R	1	to repair	972.25	0.00
Spare tyre panel top board X NN	1	squashed/distorted	789.10	789.10 X
Rear boot lid ✓ DD	1	dented/bent/distorted	781.25	781.25 690
Rear boot lid outer garnish ✓ DD	1	bent/cracked	289.90	289.90 ✓
Rear boot lid outer garnish clip ✓ NEC	2	necessary	25.80	25.80 ✓
Rear boot lid 'Toyota' logo ✓ NEC	1	necessary	45.70	45.70 ✓
Rear boot lid 'AXIO' emblem ✓ NEC	1	necessary	61.10	61.10 45
Rear boot lid 'X' emblem ✓ NEC	1	necessary	53.70	53.70 35
Rear boot lid inner lock ✓ BT	1	bent/distorted	181.25	181.25 90
Rear boot lid inner lock lower striker R	1	to repair	43.70	0.00 X
Rear boot weatherstrip ✓ TORN	1	torn/bent/deformed	281.60	281.60 210
Rear boot lid hinge LH/RH X	2	to repair	363.00	0.00 X
Rear boot lid underside cover X	1	to reuse	235.10	0.00 X
Rear boot lid underside cover clip X NN	10	necessary	129.00	129.00 X
→ \$2921.15		Subtotal of the above	6,929.35	4,991.60
		Discount 25%	1,732.34	1,247.90
		Subtotal 1:	5,197.01	3,743.70
(Special Nett Items)				
Rear parking sensor set ✓ Shorted	1	squashed/shorted	280.00	280.00 200
Rear parking camera set ✓ BT	1	casing broken/shorted	580.00	580.00 350 X
Rear number plate set X NN	1	to reuse	70.00	0.00 X
Rear end panel joint/seam gum X NN	1	necessary	250.00	250.00 X
→ 550		Subtotal 2:	1,180.00	1,110.00
		Total cost of parts:	6,377.01	4,853.70

B LABOUR

To apply anti-rust underseal for the affected parts and areas.	200.00	120.00 60
To install rear parking sensors and tune sensing distance.	120.00	60.00 ✓
To check wiring.	40.00	30.00 ✓
To install rear parking camera and check functions.	150.00	150.00 30 X

Report no: 286M0817.HC
Vehicle no: SFW512Y

Labour charges to remove and replace damaged parts and necessary items; to cut out and weld damaged body panels; to knock, straighten and align affected areas.

1,200.00

~~900.00~~ 600/-
800

Spray painting of the rear bumper, rear end panel, spare tyre panel, rear boot lid & hinges, taillamp base panels and necessary areas.

1,500.00

~~1,250.00~~
900

Total cost of labour:

3,210.00

2,510.00

600/-

Total cost of repair:

9,587.01

7,363.70

→ \$1880

Parts (List)

\$2921.15

Discount 25%

\$730.29

\$2190.86

Parts (Special Order)

\$550.00

\$2740.86

Labour / S.P

\$1880.00

\$4620.86

Discount 20% (Lump Sum)

\$924.17

\$3696.69

* Lump Sum → \$3700

Repair Day → 5 Days

9 CONCLUSION

Report no: 286M0817.HC
Vehicle no: SFW512Y

The actual damage sustained by the vehicle was carefully inspected and assessed during the inspection and the assessment is appended in para. 8 of this report. The degree of damage sustained by individual part(s) is/are carefully assessed before the part(s) is/are recommended to be either replaced or repaired.

The revised or adjusted cost of repairs to restore the vehicle is \$7,363.70.

However, considering the age and condition of the vehicle and the availability of good second parts in the market, the repairs are recommended to be undertaken on a contract lump sum basis of \$5,900.00 and the estimated number of days for the repairs would be Five (5) working days.

Note: By accepting to carry out the repairs on a contract lump sum basis, the repairer has the discretion to replace the damaged part(s) with used, reconditioned or new part(s), or to repair the part(s) to a roadworthy condition.

The above recommendations in my view are fair and reasonable for the restoration of the vehicle to its pre-accident condition.

Yours faithfully



.....
Liaw Leong San

Licensed Automotive Appraiser

...CLAIM SUBFOLDER...(Pending for Survey Report)

Paper Survey

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Aug 2017		02 Aug 2017 17:00 Edit Adj Rpt	\$3,000.00 Edit Estimates	\$3,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: Khong Guan Biscuit Factory (S) Pte Ltd, Co. Reg. No.: 195700088R									
Main Claimant: WONG SOO FOONG, ID: S1789319Z									
Vehicle Reg. No.: SFW512Y		Date of Loss: 31/07/2017 16:00 - :59							
Claim Type: TP / 525208		Policy/Cover Note No.: B28842070MKC (Comprehensive) Coverage: 20/10/2016 - 19/10/2017							
Vehicle Reg. No. (Insured): YP4636J		Policy No. (Claimant):							
Excess:									
Repairer: Hock Cheong Automec Pte Ltd (Aljunied) 611 Aljunied Road, 389830 Macpherson - Tel:									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Catherine Thia Shi Yi - 6594 2545]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Richard Harjanto] ... [Final Rpt due 14/11/2017]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> MSIG_SG (10/11/2017): Report Send Back Alerts - SFW512Y (TP) 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete 									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SFW512Y (525208)
[YP4636J]

TP

WONG SOO FOONG

Jul 31 2017 4:00PM

[Khong Guan Biscuit Factory (S) Pte Ltd]

Hock Cheong Automec Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View Use Viewer		
Assessment Reports						1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)				Thumbnail		Print			
1	02/08/17 17:00	Accident Statement From: SC - Reg. No: YP4636J, Claimant: KHONG GUAN BISCUIT FACTORY (S) PTE LTD						Load HTM			
Photos/Images						3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail		Print			
1	18/09/17 17:48	General View						Load JPG		<input checked="" type="checkbox"/>	
2	18/09/17 17:48	General View						Load JPG		<input checked="" type="checkbox"/>	
3	18/09/17 17:48	General View						Load JPG		<input checked="" type="checkbox"/>	
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Documentation

1 per page



No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	01/08/17 16:33	PRI	1 Load PDF	
2	02/08/17 17:00	TP SFW512Y GIA REPORT From: SC - Reg. No: YP4636J, Claimant: KHONG GUAN BISCUIT FACTORY (S) PTE LTD	1 Load PDF	
3	02/08/17 17:01	Email to TP to appoint LKK	1 Load PDF	
4	02/10/17 18:21	Acknowledgement to TP	1 Load PDF	
5	02/10/17 18:21	LOD	1 Load PDF	
6	02/10/17 18:21	TP SURVEY FEE	1 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/11/17 12:06	PRS INVOICE	1 Load PDF	

Documents Checklist**DOCUMENTS CHECKLIST**

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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG17014972/WQBS2-1
 Date: 22/11/2017

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: B28842070MKC
 Claimant Vehicle No: SFW512Y Insured Vehicle No: YP4636J
 Date of Loss: 31/07/2017 Nature of Claim: TP Claim No: 525208

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SFW512Y
 Make & Model: TOYOTA COROLLA, 1.5 AXIO (A)
 Reg. Date: 30/11/2007 (Man. Year: 2007)
 Colour: Dark Blue
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price
 Engine No: 1NZC806395
 Chassis No: NZE1416057490
 Odometer: 127856 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/70R14 Rear Tyre Size: 185/70R14
 Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
 Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,377.01	2,390.86	3,986.15	62.51
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,210.00	1,350.00	1,860.00	57.94
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,587.01	3,740.86	5,846.15	60.98
Approved Total (Overridden) (S\$)		3,000.00		
(S\$)	9,587.01	3,000.00	6,587.01	68.71
+ GST 7.00/7.00% (S\$)	671.09	210.00	461.09	68.71
Nett Amount (S\$)	10,258.10	3,210.00	7,048.10	68.71

INSPECTION

Date of Assignment: 02/08/2017
 Date Inspected: 03/08/2017 Inspected At: 17 KIM CHUAN TERRECE
 Repairer: Hock Cheong Automec Pte Ltd (Aljunied)
 611 Aljunied Road
 Singapore 389830

Estimated Period of Repair: 5.0 days

Adjuster: Richard Harjanto

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 22 Nov 2017)
Parts:	143	TOYOTA COROLLA 1.5 AXIO (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SFW512Y)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR BUMPER	Dented	481.85 FL	*481.85 FL
2	2	*REAR BUMPER SIDE RETAINER LH/RH	Necessary	243.20 FL	*130.00 FL
3	2	*REAR BUMPER CORNER RETAINER LH/RH	Necessary	244.20 FL	*150.00 FL
4	8	*REAR BUMPER RETAINING CLIP	Necessary	103.20 FL	*60.00 FL
5	1	*REAR END PANEL	Repair	581.25 FL	*- FL
6	1	*REAR END PANEL GARNISH	Distorted	59.60 FL	*59.60 FL
7	4	*REAR END PANEL GARNISH CLIP	Necessary	51.60 FL	*20.00 FL
8	2	*TAILLAMP ASSY LH/RH	Dented / Deformed	562.50 FL	*562.50 FL
9	2	*TAILLAMP BASE PANEL LH/RH	Repair	323.70 FL	*- FL
10	2	*TAILLAMP SIDE CLIP	Necessary	25.80 FL	*25.80 FL
11	1	*SPARE TYRE PANEL	Repair	972.25 FL	*- FL
12	1	*SPARE TYRE PANEL TOP BOARD	Not Necessary	789.10 FL	*- FL
13	1	*REAR BOOT LID	Dented	781.25 FL	*690.00 FL
14	1	*REAR BOOT LID OUTER GARNISH	Dented	289.90 FL	*289.90 FL
15	2	*REAR BOOT LID OUTER GARNISH CLIP	Necessary	25.80 FL	*25.80 FL
16	1	*REAR BOOT LID TOYOTA LOGO	Necessary	45.70 FL	*45.70 FL
17	1	*REAR BOOT LID AXIO EMBLEM	Necessary	61.10 FL	*45.00 FL
18	1	*REAR BOOT LID X EMBLEM	Necessary	53.70 FL	*35.00 FL
19	1	*REAR BOOT LID INNER LOCK	Bent	181.25 FL	*90.00 FL
20	1	*REAR BOOT LID INNER LOCK LOWER STRIKER	Repair	43.70 FL	*- FL
21	1	*REAR BOOT WEATHERSTRIP	Torn	281.60 FL	*210.00 FL
22	2	*REAR BOOT LID HINGE LH/RH	Repair	363.00 FL	*- FL
23	1	*REAR BOOT LID UNDERSIDE COVER	Reuse	235.10 FL	*- FL
24	10	*REAR BOOT LID UNDERSIDE COVER CLIP	Not Necessary	129.00 FL	*- FL
25	1	*SET REAR PARKING SENSOR	Shattered	280.00 FS	*200.00 FS
26	1	*SET REAR PARKING CAMERA	Not Necessary	580.00 FS	*- FS
27	1	*SET REAR NUMBER PLATE	Not Necessary	70.00 FS	*- FS
28	1	*REAR END PANEL JOINT / SEAM GUM	Not Necessary	250.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	8,109.35	3,121.15
- List Item Discount on L Items 25.00/25.00% (S\$)	1,732.34	730.29
Total Parts (S\$)	6,377.01	2,390.86

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO APPLY ANTI-RUST UNDERSEAL FOR THE AFFECTED PARTS AND AREAS.	New	200.00	60.00
2	TO INSTALL REAR PARKING SENSORS AND TUNE SENSING DISTANCE.	New	120.00	60.00
3	TO CHECK WIRING.	New	40.00	30.00
4	TO INSTALL REAR PARKING CAMERA AND CHECK FUNCTIONS.	New	150.00	0.00
5	LABOUR CHARGES TO REMOVE AND REPLACE DAMAGED PARTS AND NECESSARY ITEMS; TO CUT OUT AND WELD DAMAGED BODY PANELS; TO KNOCK, STRAIGHTEN AND ALIGN AFFECTED AREAS.	New	1,200.00	600.00
6	SPRAY PAINTING OF THE REAR BUMPER, REAR END PANEL, SPARE TYRE PANEL, REAR BOOT LID & HINGES, TAILLAMP BASE PANELS AND NECESSARY AREAS.	New	1,500.00	600.00
Gross Labour Cost (S\$)			3,210.00	1,350.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >