

1000000

INS. CASE OWNER:

CC4 / EGI1900

LKK:

IDAC:

Surveyor:

Tanfiah

DOI:

ASSIGNMENT

14/11/17

Date / Time:

14/11/17

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

YM 5470D

Name of Insured:

COMM MARKETING MANAGEMENT PTE

Claim No.:

Policy No.:

DWEP17SD01463

Insured Tel No.:

HP:

Make / Model:

MITSUBISHI

Excess Sec II :\$5

D.O.A.:

1/11/17

Place of Accident:

PIE EXT SEE

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

MANI SIEW YH

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

YM 5470D

→ SUE 3611T

→ SH9112J



INSRS:

WSP:

Tel:

Liability:

RMKS:

01



INSRS:

WSP:

Tel:

Liability:

RMKS:

ch



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

14/11/17

YM5470D - 4

STAGE

DATE / PIC

Non-Reporting Itr (1st)

Non-Reporting Itr (2nd)

Non-Reporting Itr (Final)

Notification Itr (if non-pickup)

Call OI:

After call Itr to OI: u10619-uc

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTG / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

02/07/19

3VC

- REPORT DONE

- SEND MANDATE APPROVAL TO BRGO

30/07/19

- BRGO APPROVED MANDATE

- SEND ACCEPTANCE EMAIL TO TP

- EV IN. ALL DOCS IN ORDER

- TO CLOSE.

4-6-19

FOR MANDATE. LOD IN

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

49

\$5 20,000.00 (15 days) Reduction: 38 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

13/09/19

Confirm with:

CHARY

Email ☒ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. : 28

If NO or B 28, Ass. Lia. : 100

Repair Cost:

G51

\$5 21,400.24

(3 Veh. C.C.: 010 CARS)

Loss of Rental (LOR):

\$5

(days)

Loss of Use (LOU):

\$5

1760060 x 21 days)

Loss of Income (LOI):

\$5

(5 x days)

LOR only ☐ LOU only ☐

LOR + LOU ☐ LOR + LO ☐

[Tick only one]

GIA/LTA Search:

\$5

5.35

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost:

\$5

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

4 400.00

3) Survey fee:

Total:

\$5 22,665.35

Global Sum \$5: --

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Payee 1:

\$5 22,665.35

Name 1:

CYCLE & CARWAGE AUTOMOTIVE PTE LTD

Payee 2: (Strike if N.A.)

\$5

Name 2:

=

Payee 3: (Strike if N.A.)

\$5

Name 3:

=

Special Instruction:

Surveyor

Taux fisch.

ASSIGNMENT (Office)

From (Person):

Yee Pei Li

col

VH

DateTime

13.11.2017 3:14pm

Estimated Cost:

Bill to:

OD / ~~TP~~ / WS / TP RES / OD RES / EVA / ENV / MV / CS

To Inspect Vehicle No:

SLF 3611T

Insured:

Ym 5470D

at Workshop m/s

Cycle & Carriage Automotive
201 Pandan Garden

Tel:

9144 9137

of

Policy No:

Claim No:

YM5470D/RH/DP

Sum Insured:

Excess:

Make of Veh:

DOA

09.11.2017

(Client's Record)

CA / REV / REP. / REV 24 HRS' WPI

14.11.2017 @ morning

H.D.D. Endorsement

Date/Time:

15.11.17 339am

Person Contacted:

Andre

Vehicle ~~IN~~ OUT

Date/Time

Action/Instruction (✓)	Estimate
--------------------------	----------

Q# 3611T - x

Ym 5470D - X



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
ERGO INSURANCE PTE LTD		Ref : CS/EGI17021621/T1tb		
5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985		Date : 13-11-2017		
		Code : EGI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	YM 5470D	Veh. Inspected	SLF 3611T	
Policy No.		Coverage (\$)	0.00	
Claim No.	YM5470D/RH/pl	Excess (\$)	0.00	
Assign From	YEE PEI LI	Assign Date	13/11/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	09/11/2017	Inspection Date	14/11/2017	
Survey held at	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD 209 PANDAN GARDENS SINGAPORE 609339			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

PRO-FORMA INVOICE

Co Reg No : 197701469G

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
ERGO INSURANCE PTE LTD	Cust No/Name /Lion City Rentals Pte Ltd
MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SLF3611T / 24/08/2016
5 TEMASEK BOULEVARD	Date In/Mileage 14/11/2017/ 62790
#04-01 SUNTEC TOWER FIVE	Chassis/Package MMBSTA13AH001561
SINGAPORE 038985	Engine No 3A92UDG3297
Contact No	Make/Model MIT/17MY ATTRAGE 1.2 CVT
14/11/	Colour/Trim A06 COOL SILVER MET/ BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No			
CTP00040	Cash	07/02/2018/ 21:57	TLD	260 / AITing	16656			
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
M SUNDRY								✓ 30.00
SUPPLY C&C LOGO								✓ 20.00
M SUNDRY								✓ 82.00
SUNDRIES								✓ 100.00
S SPECIALISTJOB								✓ 180.00
W/O NO: T139330	ACCIDENT TOWING FROM DAIRY FARM RD TO 209 PG							✓ 100.00
S SPECIALISTJOB								✓ 180.00
SUPPLY & REPLACE BOTH FRONT & REAR LICENSE PLATE WITH PLASTIC FRAME								✓ 275.00
A 54900099	REMOVE AND REINSTALL FUEL TANK TO FACILITATE REPAIR							✓ 220.00
A 54900099	REMOVE & REPLACE REAR EXHAUST MUFFLER, AND CENTER EXHAUST PIPE							✓ 27.00
S SPECIALISTJOB								✓ 27.00
SUPPLY ONE SET OF REVERSE SENSOR								✓ 27.00
X BRACKET,RR BUMPER,LH					1.00	✓ 27.00	00.00	27.00
X BRACKET,RR BUMPER,RH					1.00	✓ 27.00	00.00	27.00
X FACE,RR BUMPER					1.00	✓ 740.00	00.00	740.00
X CLIP,FR BUMPER					5.00	✓ 3.00	00.00	15.00
X DUCT,RR VENTILATOR					1.00	✓ 29.00	00.00	29.00
X COVER,RR VENTILATOR					1.00	✓ 38.00	00.00	38.00
X BUZZER,KEYLESS OPERATIO,RR					1.00	? 88.00	00.00	88.00
X PANEL,RR END					1.00	✓ 421.00	00.00	421.00
X TRIM,RR END					1.00	✓ 65.00	00.00	65.00
X BOARD,TRUNK ROOM FLOOR					1.00	? 193.00	00.00	193.00
X PANEL,TRUNK LID					1.00	✓ 865.00	00.00	865.00
X HINGE,TRUNK LID,LH					1.00	? 201.00	00.00	201.00
X HINGE,TRUNK LID,RH					1.00	? 201.00	00.00	201.00
X WEATHERSTRIP,TRUNK LID					1.00	✓ 155.00	00.00	155.00
X LATCH,TRUNK LID					1.00	✓ 216.00	00.00	216.00
X GARNISH,RR END PANEL					1.00	? 332.00	00.00	332.00
X LAMP ASSY,LICENSE PLATE					2.00	✓ 50.00	00.00	100.00
X MARK,ATTRAGE					1.00	✓ 21.00	00.00	21.00
X MARK,THREE-DIA					1.00	✓ 43.00	00.00	43.00

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CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED

PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056



PRO-FORMA INVOICE

Co Reg No : 1977014696

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
ERGO INSURANCE PTE LTD	Cust No/Name /Lion City Rentals Pte Ltd
MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SLF3611T / 24/08/2016
5 TEMASEK BOULEVARD	Date In/Mileage 14/11/2017/ 62790
#04-01 SUNTEC TOWER FIVE	Chassis/Package MMBSTA13AH001561
SINGAPORE 038985	Engine No 3A92UDG3297
Contact No	Make/Model MIT/17MY ATTRAGE 1.2 CVT
14/11/	Colour/Trim A06 COOL SILVER MET/ BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No		
CTP00040	Cash	07/02/2018/ 21:57	TLD	260 / AiTing	16656		
Description of Goods / Services				Qty	Unit Price	Disc%	Amount
X	PANEL,QTR,OTR LH			1.00	✓ 748.00	00.00	748.00
X	EXTN,QTR PANEL,UPR OTR LH			1.00	? 117.00	00.00	117.00
X	PANEL,RR COMB LAMP HSG,LH			1.00	✓ 60.00	00.00	60.00
X	LAMP ASSY,COMB,RR LH			1.00	✓ 332.00	00.00	332.00
X	EXTN,QTR PANEL,UPR OTR RH			1.00	? 117.00	00.00	117.00
X	PANEL,RR COMB LAMP HSG,RH			1.00	✓ 60.00	00.00	60.00
X	LAMP ASSY,COMB,RR RH			1.00	✓ 332.00	00.00	332.00
X	PANEL,RR SHELF			1.00	? 491.00	00.00	491.00
X	GLASS,RR WINDOW			1.00	✓ 537.00	00.00	537.00
X	STOPPER,WINDSHIELD GLASS			2.00	✓ 3.00	00.00	6.00
X	SPACER,RR WINDOW			3.00	✓ 9.00	00.00	27.00
X	FACE,FR BUMPER			1.00	✓ 696.00	00.00	696.00
X	HEADLAMP ASSY,LH			1.00	✓ 654.00	00.00	654.00
X	FENDER,FR LH			1.00	✓ 458.00	00.00	458.00
X	BACK ASSY,FR SEAT,RH			1.00	✓ 1999.00	00.00	1999.00
X	PIPE,EXHAUST TAIL			1.00	597.00	00.00	bt ✓ 597.00
X	MUFFLER,EXHAUST MAIN			1.00	776.00	00.00	bt ✓ 776.00
X	ADJUSTER,FR SEAT HEIGHT,RH			1.00	1109.00	00.00	dis ✓ 1109.00
X	PANEL,QTR,OTR RH			1.00	R 756.00	00.00	756.00
X	CLIP,RR END TRIM			6.00	3.00	00.00	ne ✓ 18.00
X	GROMMET,RR END TRIM			6.00	3.00	00.00	ne ✓ 18.00
X	CLIP,FR BUMPER			10.00	3.00	00.00	ne ✓ 30.00
X	DAMPER,TAILGATE			1.00	6.00	00.00	ne ✓ 6.00
X	DAMPER,TAILGATE			1.00	6.00	00.00	ne ✓ 6.00
X	BRACKET,FR BUMPER,LH			1.00	13.00	00.00	ne ✓ 13.00
X	PANEL ASSY,FR END			1.00	1045.00	00.00	bt ✓ 1045.00
X	PANEL,AIR GUIDE			1.00	111.00	00.00	dis ✓ 111.00
Z	TEXT						
	TP CLAIM ERGO YM5470D						
	DOA : 09.11.17						
	SURVEYOR TAUFIKH LKK 14.11.17						

"Guarantee your warranty, maintain with Cycle & Carriage."

Parts	14,896.00	Nett	26,523.00
Labour	10,775.00	7% GST on	1856.61
Standard Menu	0.00		
Specialist Job	402.00	Total Payable	28,379.61
Diagnostics Job	0.00		
Sundry/Others	450.00		
Total(w/o GST)	26,523.00		32,185.00

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INSURANCE CO.: ERGO

Supplementary Parts For Registration No.: SLF 3511 T

<u>Materials</u>		<u>Cost (\$)</u>
1	Pipe, exhaust tail	597.00
2	Muffler, exhaust main	776.00
3	Adjuster, Fr seat height, RH	1,109.00
4	Clip (x6)	18.00
5	Grommet, rr end trim (x6)	18.00
6	Clip (x10)	30.00
7	Damper, tailgate	6.00
8	Damper, tailgate	6.00
9	Bracket, Fr bumper LH	13.00
10	Panel assy, Fr end	1,045.00
11	Panel, air guide	111.00
Total Materials		3,729.00

<u>Labour</u>		<u>Cost (\$)</u>
1	Supply & replace rear number plate with plastic frame	50.00 <i>dis</i>
Total Labour		50.00
Taxable Amount		3,779.00
7% GST		264.53
Grand total		<u><u>4,043.53</u></u>

Thank You.

Yours faithfully
CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

[Signature]
LOI AI TING
CUSTOMER SERVICE ADVISOR
TEL: 6568 4556 / 6568 4501
FAX: 6567 5258 / 6565 1240



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mitsubishi attrage

Advanced S

Make Model Price Depreciation Reg Date Eng Cap Mileage

Search Selection

mitsubishi attrage Any Any 2016 Any Any



Mitsubishi Attrage 1.2A **\$64,800** **\$7,490 /yr** **09-Jun-2016** **1,193 cc** **16,365**
\$10000 Driveaway. 1 Owner Only! Low Mileage Vehicle! Current Road Tax Till Jun 2018! Bridgestone Potenza Tyres! Low Dep
Japanese Sedan With Responsive Engine And Smooth Transmission!...
Ka-Hup Vehicles Trading
Posted: 05-Feb-2018 Tags: 2016 Mitsubishi Attrage, Mitsubishi Attrage, Mitsubishi, Attrage, Used Mitsubishi



Mitsubishi Attrage 1.2A (OPC) **\$51,800** **\$6,230 /yr** **14-Jan-2016** **1,193 cc** **20,010**
1 Owner, Fully Agent Service. 3 Year Warranty. 10 Year Engine Warranty. Downpayment Start As Low As \$5000 Onwards. W
Exchange Without Cash Top Up.
Posted: 01-Feb-2018 Tags: 2016 Mitsubishi Attrage, Mitsubishi Attrage, Mitsubishi, Attrage, Used Mitsubishi



Mitsubishi Attrage 1.2A **\$64,800** **\$7,580 /yr** **04-May-2016** **1,193 cc** **40,794**
Low Depreciation Reliable Japanese Sedan! Fuel Efficient! Well Maintained And Serviced Regularly! 5 Years Agent Warranty L
Service! Interior And Exterior Well Maintained By Previo...
Posted: 13-Jan-2018 Tags: 2016 Mitsubishi Attrage, Mitsubishi Attrage, Mitsubishi, Attrage, Used Mitsubishi

Save this search criteria, to get email alerts whenever a match is found.

Make Model Price Depreciation Reg Date Eng Cap Mileage

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r, car performance parts, car discussion, forum discussion, commercial vehicle leasing & COE results.

[Compare](#)

Catherine Chong (LKK Auto)

From: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Sent: Monday, 13 November, 2017 3:14 PM
To: 'admin-d@lkkauto.com'
Subject: OI : YM5470D / TP : SLF3611T/LKK / DOA : 09/11/2017
Attachments: YM5470D - SAS.pdf; SLF3611T - SAS.pdf; 1ST VEH SH9112J - SAS.pdf; RE: TP CLAIM SLF3611T AGAIN YOUR INSURE YM5470D (18.5 KB); SLF3611T - PRS FORM.pdf; SLF3611T - ESTIMATE.pdf

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from **CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED**.

ADDRESS : 209 PANDAN GARDENS
SINGAPORE 609339

PERSON TO CONTACT : ANDRE CHOW / TAY JIAN YE @ 6568 4501 / 9144 9137

ERGO OFFICER-IN-CHARGE : ROHAINI

Note: To survey on without prejudice basis. Please advise the consistency of damages to third party vehicle that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Attached are estimate, insured and TP's SAS (note: reports not to be released to any Third Party).

Kindly acknowledge receipt of this email.

Thank you.

Yee Pei Li
Claims Assistant (Motor)
ERGO Insurance Pte. Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985
Tel: 65 6829 9199 DID: 65 6829 9194
Website: www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 100 countries and concentrates on Europe and Asia. ERGO is part of Munich Re Group, one of the world's leading risk carriers.

Date: 13.11.2017
 Our Reference: YM 5470D/RH/pl
 Your Reference: SLF 3611T
 To: CYCLE & CARRIAGE AUTOMOTIVE P/L

Sent via Fax
 or
 Email jianye.tay@cyclecarriage.com.sg

Pre-Repair Survey (PRS) Acknowledgement

Vehicle For Inspection: SLF 3611T
 Insured's Vehicle: YM 5470D
 Date Of Accident: 09.11.2017


We acknowledge receipt of your request for PRS on: 10.11.2017

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below and indicate your selection in the box marked *.

*

AIS	Automobile Inspection Services Pte Ltd	LBS	L.B.S Auto Consultants Pte Ltd
FTA	FormTeam Consultancy Pte Ltd	LKK	LKK Auto Consultants Pte Ltd
IAS	Infiniti Appraisal Service	PS	Priority Services
JPk	JP Knights Pte Ltd	VAC	Vicom Ltd

<input type="checkbox"/>	Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy.
<input type="checkbox"/>	Your request for inspection does not have your client's GIa report, kindly forward a copy.
<input type="checkbox"/>	We acknowledge your interest for direct settlement, we will assess & revert soon upon receipt of estimate.
<input type="checkbox"/>	Our Insured's driver has not reported the accident to us today.
<input checked="" type="checkbox"/>	Others: <u>OFFICER-IN-CHARGE - ROHAINI</u>

Prepared by:		Pei Li	6829 9194	<u>claims@ergo.com.sg</u>
Signature:				FAX : 6829 9247

Assessor use only:

Assignment Date: _____
 Assignment Time: _____
 Remarks:

Workshop use only:

Assessor attended workshop on:

Date: _____
 Time: _____
 Inspector: _____

☐ Vehicle not available at the appointed date and time.

Kindly acknowledge our Assessor presence for the above job .

Workshop Acknowledgement & Stamp.

Note: Our Inspection is on a without admission to liability basis.



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

MITSUBISHI
MOTORS

Co Reg No : 197701469G

ESTIMATE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Lion City Rentals Pte Ltd	Cust No/Name /Lion City Rentals Pte Ltd
60 Anson Road	Reg No/Reg Date SLF3611T / 24/08/201
#11-01 Mapletree Anson	Date In/Mileage / 0
Singapore 079914	Chassis No MMBSTA13AHH001561
Contact No Mobile: 67420984	Engine No 3A92UDG3297
	Make/Model MIT/17MY ATTRAGE 1.2 CVT
	Colour/Trim A06 COOL SILVER MET/ BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00041	Cash	10/11/2017/ 20:48		465 / Tay Jian Ye	16656
Description of Goods / Services	Qty	Unit Price	Disc%	Amount	
E PNT88000 TO RENEW REAR BUMPER, REAR BOOTLID, WELD AND CUT END PANEL, REAR BOTH FENDER, REAR SPEAKER PANEL, REAR BOTH TAIL LAMP PANEL, REPAIR FLOOR PANEL, REAR BOTH WHEEL ARCH PANEL				4400	5500.00
E PNT88000 TO REMOVE AND REFIT REAR SEAT AND REAR BOOT TRIM TO FACILITATE REPAIR				✓ 200.00	
E PNT88000 TO REMOVE AND REFIT FUEL TANK				✓ 200.00	
E PNT88000 TO REMOVE AND REFIT REAR WINDSCREEN				✓ 200.00	
E PNT98000 PAINT WORK SPRAY REAR BUMPER, BOOTLID, END PANEL, FLOOR PANEL, RR SPEAKER PANEL, REAR BOTH FENDER, REAR BOTH TAIL LAMP PANEL				✓ 3360	4200.00
E PNT88000 TO RENEW FRT BUMPER AND FRT LH FENDER				✓ 1100	1650.00
E PNT98000 PAINT WORK SPRAY FRT BUMPER, FRT LH FENDER				✓ 840	1260.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM				✓ 20	50.00
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST				✓ 200.00	
M SUNDRY TO APPLY BODY SEALANT ON AFFECTED PORTION				✓ 240	400.00
M SUNDRY TO APPLY ANTI CORROSION ON AFFECTED PORTION				✓ 80	150.00
M SUNDRY TO APPLY WINDSCREEN SEALANT				✓ 80	801.00
M SUNDRY TO SUPPLY C&C LOGO				to new	50.00
M SUNDRY TO SUPPLY PARKING SENSOR				new	220.00
M SUNDRY				to 60	60.00

Confirm & accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

MITSUBISHI
MOTORS

Co Reg No : 1977014696

ESTIMATE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Lion City Rentals Pte Ltd	Cust No/Name /Lion City Rentals Pte Ltd
60 Anson Road	Reg No/Reg Date SLF3611T / 24/08/201
#11-01 Mapletree Anson	Date In/Mileage / 0
Singapore 079914	Chassis No MMBSTA13AHH001561
Contact No Mobile: 67420984	Engine No 3A92UDG3297
	Make/Model MIT/17MY ATTRAGE 1.2 CVT
	Colour/Trim A06 COOL SILVER MET/ BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSMD0041	Cash	10/11/2017/ 20:48		465 / Tay Jian Ye	16656

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
TO SUPPLY-FRT NUMBER PLATE AND FRAME				
M SUNDRY	10323			20 50.00
SUNDRIES				
S SPECIALISTJOB	16273			82.00
W/ORDER NO: T139330 ACCIDENT TOWING FROM DAIRY FARM RD TO 209 PANDAN GARDEN				
M BRACKET,RR BUMPER,LH	1.00	27.00	00.00	27.00
M BRACKET,RR BUMPER,RH	1.00	27.00	00.00	27.00
M FACE,RR BUMPER	1.00	740.00	00.00	740.00
M CLIP,FR BUMPER	5.00	3.00	00.00	15.00
M DUCT,RR VENTILATOR	1.00	29.00	00.00	29.00
M COVER,RR VENTILATOR	1.00	38.00	00.00	38.00
M ANT,KEYLESS OPERATION,RR	1.00	91.00	00.00	91.00
M BUZZER,KEYLESS OPERATIO,RR	1.00	88.00	00.00	88.00
M PANEL,RR END	1.00	421.00	00.00	421.00
M TRIM,RR END	1.00	65.00	00.00	65.00
M BOARD,TRUNK ROOM FLOOR	1.00	193.00	00.00	193.00
M PANEL,TRUNK LID	1.00	865.00	00.00	865.00
M HINGE,TRUNK LID,LH	1.00	201.00	00.00	201.00
M HINGE,TRUNK LID,RH	1.00	201.00	00.00	201.00
M WEATHERSTRIP,TRUNK LID	1.00	155.00	00.00	155.00
M LATCH,TRUNK LID	1.00	216.00	00.00	216.00
M GARNISH,RR END PANEL	1.00	332.00	00.00	332.00
M LAMP ASSY,LICENSE PLATE	2.00	50.00	00.00	100.00
M MARK,ATTRAGE	1.00	21.00	00.00	21.00
M MARK,THREE-DIA	1.00	43.00	00.00	43.00
M PANEL,QTR,OTR LH	1.00	748.00	00.00	748.00
M EXTN,QTR PANEL,UPR OTR LH	1.00	117.00	00.00	117.00
P PANEL,RR COMB LAMP HSG,LH	1.00	60.00	00.00	60.00
M TRIM,TRUNK ROOM SIDE,LH	1.00	158.00	00.00	158.00
M LAMP ASSY,COMB,RR LH	1.00	332.00	00.00	332.00
M PANEL,QTR,OTR RH	1.00	756.00	00.00	756.00
M EXTN,QTR PANEL,UPR OTR RH	1.00	117.00	00.00	117.00

Confirm & accepted by

Authorized signatory and company stamp

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CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

MITSUBISHI
MOTORS

Co Reg No : 197701469G

ESTIMATE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Lion City Rentals Pte Ltd	Cust No/Name / Lion City Rentals Pte Ltd
60 Anson Road	Reg No/Reg Date SLF3611T / 24/08/201
#11-01 Mapletree Anson	Date In/Mileage / 0
Singapore 079914	Chassis No MMBSTA13AHH001561
Contact No Mobile: 67420984	Engine No 3A92UDG3297
	Make/Model MIT/17MY ATTRAGE 1.2 CVT
	Colour/Trim A06 COOL SILVER MET/ BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00041	Cash	10/11/2017/ 20:48		465 / Tay Jian Ye	16656
Description of Goods / Services		Qty	Unit Price	Disc%	Amount
M PANEL,RR COMB LAMP HSG,RH		1.00	60.00	00.00	60.00
M TRIM,TRUNK ROOM SIDE,RH		1.00	158.00	00.00	158.00
M LAMP ASSY,COMB,RR RH		1.00	332.00	00.00	332.00
M PANEL,RR SHELF		1.00	491.00	00.00	491.00
M TRIM,RR SHELF		1.00	342.00	00.00	342.00
M GLASS,RR WINDOW		1.00	537.00	00.00	537.00
M STOPPER,WINDSHIELD GLASS		2.00	3.00	00.00	6.00
M SPACER,RR WINDOW		3.00	9.00	00.00	27.00
M FACE,FR BUMPER		1.00	696.00	00.00	696.00
M REINFORCEMENT,FR BUMPER		1.00	136.00	00.00	136.00
M HEADLAMP ASSY,LH		1.00	654.00	00.00	654.00
M FENDER,FR LH		1.00	458.00	00.00	458.00
M BACK ASSY,FR SEAT,RH		1.00	1999.00	00.00	1999.00

Estimate

SURVEYOR NAME: Tay Jian Ye 97495749SURVEYOR SIGNATURE: [Signature]DATE: 14/11/17 10:45REMARKS: -WP Resurvey before paint
sur @ kkanauto.com

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis

15 days

17002

12052

Confirm & accepted by

- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

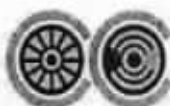
Nett 27,325.00

7% GST on 27325.00 1912.75

Total Payable 29,237.75

Authorized signatory and company stamp

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CYCLE & CARRIAGE

VEHICLE NO : SLF 3611 T
 MODEL : W.H. Attelage 1.2
 WIP : 16656

Tanishk LK

Material	: \$	<u>14,896.00</u>
Labour	: \$	<u>11,627.00</u>
Sub-Total	: \$	<u>26,523.00</u>
	: \$	<u>-</u>
Less Excess	: \$	<u>-</u>
Total	: \$	<u>26,523.00</u>
GST 7%	: \$	<u>1,856.61</u>
Grand Total	: \$	<u>28,379.61</u>
Finalise By/Date :	<u>W.O. on 7/2/18</u>	

- ☒ REVERT BACK WITHIN 7 DAYS.
 OTHERWISE WILL PROCEED WITH INVOICING
- ☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 15 WORKING DAYS + 6 Days (3 Weekends)
 + 1 Days (Public holiday)
 = 21 Days

- ☒ TP claim ym 5470 D
- ☒ Claim GIA / (LTA) fee \$ 5.35
- ☒ Claim Loss of Use / Loss of Rental = 21 days x \$ 60 /Day = \$ 1,260.00
- ☐ Claim Medical Fee / Others = \$ -

PRO-FORMA INVOICE

Co Reg No : 1977014696

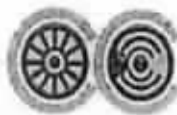
THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
ERGO INSURANCE PTE LTD	Cust No/Name /Lion City Rentals Pte Ltd
MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SLF3611T / 24/08/2016
5 TEMASEK BOULEVARD	Date In/Mileage 14/11/2017/ 62790
#04-01 SUNTEC TOWER FIVE	Chassis/Package MMBSTA13AHH001561
SINGAPORE 038985	Engine No 3A92UDG3297
Contact No	Make/Model MIT/17MY ATTRAGE 1.2 CVT
14/11/	Colour/Trim A06 COOL SILVER MET/ BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CTP00040	Cash	07/02/2018/ 21:57	TLD	260 / AITing	16656
Description of Goods / Services					Qty Unit Price Disc% Amount
E PNT88000 REPLACE REAR DAMAGED PARTS, REPLACE BOOT LID, REAR END PANEL, LH & RH REAR FENDER, LH & RH REAR COMB LAMP HOUSING, LH & RH REAR UPPER OUTER QUARTER EXTENSION, REAR SPEAKER PANEL, REPAIR REAR FLOOR PANEL, BOTH REAR WHEEL ARCH PANEL, AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN					✓ 4400.00
E PNT88000 REMOVE AND REINSTALL REAR SEAT AND REAR BOOT TRIMS TO FACILITATE REPAIR					✓ 200.00
E PNT88000 REMOVE AND REINSTALL REAR WINDSCREEN GLASS AND CONDUCT WATER LEAK TEST					✓ 200.00
E PNT98000 RESPRAY ON REAR BUMPER, BOOT LID, REAR END PANEL, REAR FLOOR PANEL, REAR SPEAKER PANEL, BOTH REAR FENDER, BOTH REAR COMB LAMP HOUSING, BOTH UPPER OUTER QUARTER EXTENSION, AND ALL OTHER AFFECTED AREAS TO THE SAME					✓ 3360.00
E PNT88000 REPLACE FRONT DAMAGED PARTS, REPLACE FRONT BUMPER, LH FRONT FENDER, FRONT SUPPORT PANEL, REPAIR ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME					✓ 1100.00
E PNT98000 RESPRAY ON FRONT BUMPER, LH FRONT FENDER, FRONT SUPPORT PANEL, AND ALL OTHER AFFECTED AREAS TO THE SAME					✓ 840.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICALSYSTEM					✓ 20.00
A 10028901 CONDUCT DIAGNOSTIC CHECK USING MUT TESTER AND CLEAR TROUBLE CODE					✓ 200.00
M SUNDRY APPLY BODY SEALANT ON AFFECTED PORTIONS					✓ 240.00
M SUNDRY APPLY ANTI COROSSION ON AFFECTED PORTIONS					✓ 80.00
M SUNDRY APPLY REAR WINDSCREEN GLASS SEALANT					✓ 80.00

CM500141 - M11
CSM 161 - bps
173 - CTT
181 - MA



CYCLE & CARRIAGE

Email
7/2/18
10:26

VEHICLE NO : SLF 3611 T

MODEL : Inst. Attrage 1.2

WIP : 16656

Material	:	\$	<u>14,896.00</u>
Labour	:	\$	<u>11,627.00</u>
Sub-Total	:	\$	<u>26,523.00</u>
	:	\$	<u>-</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>26,523.00</u>
GST 7%	:	\$	<u>1,856.61</u>
Grand Total	:	\$	<u>28,379.61</u>
Finalise By/Date :	<u>Wic on 7/2/18</u>		

Tanishk
LKR

date: 01/01/18

☒ REVERT BACK WITHIN 7 DAYS,
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 15 WORKING DAYS + 6 Days (3 Weekends)

+ 1 Days (Public holiday)

= 21 Days

☒ TP claim Ym 5470 D

☒ Claim GIA / (LTA) fee \$ 5.35

☒ Claim Loss of Use / Loss of Rental = 21 days x \$ 60 /Day = \$ 1,260.00

☐ Claim Medical Fee / Others = \$ -



Vic



Exceptional Journeys

Cycle & Carriage Automotive Pte Ltd

Mitsubishi Service Centre
209 Pandan Gardens Singapore 609339
Tel: 6568 4555 Fax: 6569 1056
Company no. 197701469G

Date: 13th September 2019

Your Ref: CC4/EG117021621/T1hb3

Our Ref: SLF3611T

Mr. Vic Alpeh (Case Handler)
LKK Auto Consultants Pte. Ltd.
Blk. 51 Paya Ubi Industrial Park
Ubi Avenue 1 #02-25
Singapore 408933

Dear Sir,

Discharge Voucher for Accident Involving Vehicles SLF3611T and YM5470D on
09.11.2017

Attached is the Discharge Voucher duly signed by the claimant Lion City Pte. Ltd. of the
above mentioned claim.

Please issue the cheque to **Cycle & Carriage Automotive Pte. Ltd.** and send the cheque
to us at the following address.

Cycle & Carriage Automotive Pte. Ltd.
209 Pandan Gardens
Singapore 609339

We will be expecting to receive a cheque from you soon.

Regards,

Larry Songcuan
Cycle & Carriage
Pandan Gardens
Tel. # 6568 4658



lor → ERGO



WE DRIVE FIRST CLASS

Cycle & Carriage Automotive Pte Ltd

Mitsubishi Service Centre
209 Pandan Gardens
Singapore 609339
Tel: 6568 4555 Fax: 6569 1056
Company no. 197701469G

A member of the Jardine Cycle & Carriage Group

Our ref: SLF3611T
Your ref: DSMFP1702659

Date: 17th Dec. 2018

Ms. Yee Pei Li (Motor Claims Dept.)
ERGO Insurance Pte. Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985

Dear Madam,

RE: SUBMISSION OF DOCUMENTS FOR SLF3611T

Kindly be informed that our customer, Lion City Rentals Pte. Ltd., owner of vehicle registration no. SLF3611T (insured with AIG) holds vehicle registration no. YM5470D which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below :

Repair cost	:	\$ 21,400.00	
Loss of use	:	\$ 1,260.00	(\$60.00 x 21 days)
LTA search fee	:	\$ 5.35	
Total	:	\$ 22,665.35	

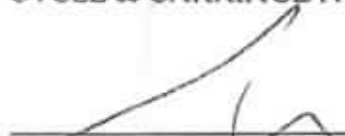
We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage Automotive Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully
CYCLE & CARRIAGE AUTOMOTIVE PTE LTD


MANAGER
SERVICE OPERATIONS - PG



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EG117021621/T1hb3

11 JUNE 2019

C M M MARKETING MANAGEMENT PTE LTD
6 MANDAI LINK
SINGAPORE 728652
ATTN: THE MANAGEMENT

Dear Sir/Madam,

**ACCIDENT INVOLVING YM 5470D / SLF 3611T / OTHERS ALONG/AT PIE
EXIT BKE ON 09/11/2017**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, ERGO Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLF 3611T against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability may not be in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vic Alpen
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *ERGO Insurance Pte Ltd*
(Motor Claims Dept)


AUTHORIZATION TO ACT

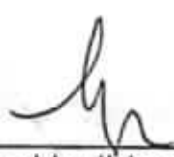
I, Lion City Rentals Pte Ltd ("the third party claimant")
of 60 Anson Road #11-01 Mapletree Anson S079914 (address), owner of
SLF3611T (vehicle no.) hereby authorize
CYCLE & CARRIAGE AUTOMOTIVE PTE LTD
("the workshop") to act for on Lion City Rentals Pte Ltd
and/or rental and/or loss of use ("claim") for my vehicle no. SLF3611T
that was damaged pursuant to the accident which occurred on 09/11/17
(date) along PIE
(location) involving vehicle no/s YM5470D (*the accident*).

I further authorized the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop any reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 10 day of 11 (month) 20 18 (year)


Signed by "the third party claimant"


Signed by "the workshop"



ERGO

ERGO Insurance Pte. Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 338965
Tel: +65 6829 9109
Fax: +65 6829 9248
Claims Tel: +65 6829 9170
Claims Fax: +65 6829 9247
Co. Reg. No: 190305211H

www.ergo.com.sg

DISCHARGE VOUCHER

I/We, LION CITY RENTALS PTE LTD (201504621K) hereby agree to accept the sum of SINGAPORE DOLLARS: TWENTY TWO THOUSAND SIX HUNDRED SIXTY FIVE AND CENTS THIRTY FIVE ONLY (\$22,665.35), in full and final settlement of all claims for damages, costs & disbursements arising out of an accident on 09.11.2017 involving YM 5470D / SLF 3611T / SH 9112J at/along PIE TOWARDS BKE.

I /We agree that the said sum is paid without admission of liability and on the part of ERGO Insurance Pte.Ltd./INSURED/INSURED DRIVER, respectively in respect of the said loss and for damage whether now or hereafter to become manifest, and is accepted by me to the intent that the said ERGO Insurance Pte.Ltd./INSURED/INSURED DRIVER, be absolutely and finally discharged from all claims whatsoever which I now or hereafter may have arising out of or connected with or traceable to the said accident. I/We also declare that I/We am/are the person entitled to receive the above compensation.

This discharge is not to be construed as an admission of liability on the part of ERGO Insurance Pte.Ltd./INSURED/INSURED DRIVER, and shall not be used as evidence in any claims/actions which may be lodged by or against them.

I/We hereby authorize you to make payment in favour of: CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

Dated this 13 day of 09 2019

CLAIMANT:

Signature: [Signature]
Name: LION CITY RENTALS PTE LTD
(Please endorse with company stamp, if applicable)



NRIC No: 201504621K
Address: 60 ANSON RD #11-01
MARLETTREE ANSON
S'PORE 079914

WITNESS:

Signature: [Signature]
Name: LARRY SONGCUAN



NRIC No: 52735168I
Address: 209 PANDAN GARDENS
S'PORE 609339



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**TAX INVOICE**

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
ERGO INSURANCE PTE LTD MOTOR CLAIM DEPARTMENT 5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985 Contact No 14/11/	Cust No/Name	/Lion City Rentals Pte Ltd
	Reg No/Reg Date	SLF3611T / 24/08/2016
	Date In/Mileage	14/11/2017/ 62790
	Chassis/Package	MMBSTA13AHH001561
	Engine No	3A92UDG3297
	Make/Model	MIT/17MY ATTRAGE 1.2 CVT
	Colour/Trim	A06 COOL SILVER MET/ BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00040	Cash	12/12/2018/ 09:17	TLT	884 / Lauro Songcuan	16656	41425576

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M BPNLUMP REPAIR LIMIT AT \$20K Z TEXT TP CLAIM ERGO YM54700 DOA : 09.11.17 SURVEYOR TAUFIKH LKK 14.11.17				20000.00
File Copy				
"Guarantee your warranty, maintain with Cycle & Carriage."				

Parts	0.00	Nett	20,000.00
Labour	0.00	7% GST on	20000.00
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	21,400.00
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	20,000.00	Total Due	21,400.00
Total(w/o GST)	20,000.00		

Payment should be made strictly by cash, NETS or credit cards. Thank you.
Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Vic (LKKAUTO)

From: Ivy Yong <ivy.yong@ergo.com.sg>
Sent: Tuesday, 30 July, 2019 10:24 AM
To: Vic (LKKAUTO); Phoebe Xie
Cc: Admin A
Subject: RE: <SEEK MANDATE> RE: TP CLAIM SLF3611T AGAIN YOUR INSURE YM5470D (REF:DSMF1702659) LKK REF: CC4/EGI17021621/T1hb3
Attachments: LKK INSPECTION REPORT.PDF; LKK ADJUSTMENT REPORT.PDF; LKK INSPECTION PHOTOS.PDF; LKK REINSPECTION PHOTOS.PDF; TP LOD.PDF; LETTER TO OI.PDF

Hi Vic,

Please proceed.

Thank you

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9197
ivy.yong@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, 30 July, 2019 9:41 AM
To: Jeannie Cheng; Phoebe Xie; Ivy Yong
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: TP CLAIM SLF3611T AGAIN YOUR INSURE YM5470D (REF:DSMF1702659) LKK REF: CC4/EGI17021621/T1hb3
Importance: High

Dear All,

We refer to the below email.

Please be informed that TP repairer is now chasing for settlement.

For your approval and/or further instructions please.

Thank you.

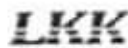
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
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From: Jeannie Cheng (<mailto:jeannie.cheng@ergo.com.sg>)

Sent: Thursday, 4 July, 2019 4:59 PM

To: Phoebe Xie; Ivy Yong

Cc: Vic (LKKAuto)

Subject: FW: <SEEK MANDATE> RE: TP CLAIM SLF3611T AGAIN YOUR INSURE YM5470D (REF:DSMFP1702659) LKK
REF: CC4/EGI17021621/T1hb3

Importance: High

Dear Ivy/Phoebe,

Please assist.

Thank you.

Warmest Regards,

Jeannie Cheng

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five

Singapore 038985

DID.: +65 6829 9199 x 194

jeannie.cheng@ergo.com.sg

www.ergo.com.sg

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]

Sent: Tuesday, July 02, 2019 6:10 PM

To: Jeannie Cheng

Cc: Admin A; Vic (LKKAUTO); ERGO Insurance Pte. Ltd. (Claims Department)

Subject: <SEEK MANDATE> RE: TP CLAIM SLF3611T AGAIN YOUR INSURE YM5470D (REF:DSMFP1702659) LKK

REF: CC4/EGI17021621/T1hb3

Importance: High

ERGO REF – DSMFP1702659

LKK REF – CC4/EGI17021621/T1hb3

Dear Jeannie,

ACCIDENT INVOLVING VEHICLES YM 5470D (OI) / SLF 3611T (TP) / OTHERS ON 09/11/2017

We refer to the above matter.

It was reported that the Insured vehicle was involved in a 3 vehicle chain collision and was the last vehicle and rear-ended TP vehicle. A letter was sent out to the Insured company to notify TP claim and NCD issues.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer CYCLE & CARRIAGE AUTOMOTIVE PTE LTD is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 34,865.95	\$ 21,400.00
Loss of Use (\$60 x 21 days) – 1193cc	\$ 1,260.00	\$ 1,260.00
LTA Search Fee	\$ 5.35	\$ 5.35
TOTAL	\$ 36,131.30	\$ 22,665.35

Breakdown of days is as follows:

Recommended Days	15 days
Downtime / Weekends	6 days
TOTAL	21 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]

Sent: Tuesday, 19 December 2017 12:15 PM

To: 'Tay Jian Ye' <jianye.tay@cyclecarriage.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua

<kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Yusof Bin Hashim

<yusof.hashim@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; admin-d@lkkauto.com

Subject: RE: TP CLAIM SLF3611T AGAIN YOUR INSURE YM5470D (REF:DSMFP1702659)

WITHOUT PREJUDICE

Dear Sir,

We write to confirm our agreement to have a direct settlement of this claim with quantum to be agreed. Agreed single-joint expert **LKK** will finalize the reasonable cost of repairs and the number of days.

Aside to LKK, please assist to confirm direct settlement with the third party workshop

Thank you.

Yee Pei Li

Claims Assistant (Motor)

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard

#04-01 Suntec Tower Five

Singapore 038985

Tel.: 65 6829 9199 DID: 65 6829 9194

Website: www.ergo.com.sg

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From: Tay Jian Ye [<mailto:jianye.tay@cyclecarriage.com.sg>]

Sent: Tuesday, 19 December, 2017 11:12 AM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Cc: Andre Chow En De; Don Bong Kiong Hua; Coco Lu Ting; Yusof Bin Hashim; Edwin Abcede Caina

Subject: RE: TP CLAIM SLF3611T AGAIN YOUR INSURE YM5470D REF:DSMFP1702659

Importance: High

2ND REMINDER

Dear officer in charge,

Can I have the liability for this case.

THANK YOU

Tay Jian Ye
Claim Division Operations
209 Pandan Gardens
Singapore 609339



WE DRIVE FIRST CLASS

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Tay Jian Ye
Sent: Monday, 20 November, 2017 10:29 AM
To: 'ERGO Insurance Pte. Ltd. (Claims Department)'
Cc: Andre Chow En De; Don Bong Kiong Hua; Coco Lu Ting; Yusof Bin Hashim; Edwin Abcede Caina
Subject: RE: TP CLAIM SLF3611T AGAIN YOUR INSURE YM5470D
Importance: High

Dear officer in charge,

Can I have the liability for this case

Tay Jian Ye
Claim Division Operations
209 Pandan Gardens
Singapore 609339



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Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]
Sent: Monday, 13 November, 2017 12:33 PM
To: Tay Jian Ye

Cc: Andre Chow En De; Don Bong Kiong Hua; Coco Lu Ting; Yusof Bin Hashim; Edwin Abcede Caina
Subject: RE: TP CLAIM SLF3611T AGAIN YOUR INSURE YM5470D

WITHOUT PREJUDICE

Dear Sirs,

Please find enclosed surveyor list for your action. Kindly indicate your selection in the box * upon completion, please email back for our action.

Await reply within 2 working days.

For PRS request, kindly reply via claims@ergo.com.sg.

Appreciated your co-operation.

Thank you.

Yee Pei Li

Claims Assistant (Motor)
ERGO Insurance Pte. Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985
Tel.: 65 6829 9199 DID: 65 6829 9194
Website: www.ergo.com.sg

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-----Original Message-----

From: Tay Jian Ye [<mailto:jianye.tay@cyclecarriage.com.sg>]
Sent: Friday, 10 November, 2017 10:21 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Andre Chow En De; Don Bong Kiong Hua; Coco Lu Ting; Yusof Bin Hashim; Edwin Abcede Caina
Subject: TP CLAIM SLF3611T AGAIN YOUR INSURE YM5470D
Importance: High

To Officer In charge,

My client who is driving SLF3611T want to claims against YM5470D which was insured by you.

Attach is the SAS report and repair quotation for your reference.

Please let me know the liability

Tay Jian Ye
Claim Division Operations
209 Pandan Gardens
Singapore 609339

Cycle & Carriage Singapore * 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 * F: +65 6565 1240 * www.cyclecarriage.com.sg

-----Original Message-----

From: PGMFP06 [mailto:pgmfp6@cyclecarriage.com.sg]

Sent: Friday, 10 November, 2017 9:01 PM

To: Tay Jian Ye

Subject:

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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s ERGO INSURANCE PTE LTD

Date: 14/10/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	YM 5470D	(Insd Veh)	Your Ref. No. : DSMFP1702659
	SLF 3611T	(TP Veh)	Our Ref. No. : CC4/EG17021621/T1hb3q2
Date of Accident	9/11/2017		

Liability	100%	
Final Repair Cost	: \$ 21,400.00	
Loss of Use	: \$ 1,260.00	21 days
Rental (If any)	: \$	days
Others:	: \$ 5.35	
	: \$	
	22,665.35	
Final Settlement Sum	: \$ 22,665.35	
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED	: \$ 22,665.35
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CC4/EGI17021621/T1hb3q2

5 TEMASEK BOULEVARD
#04-05 SUNTEC TOWER FIVE
SINGAPORE 038985

Date : 14-10-2019



Code : EGI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YM 5470D	Veh. Inspected	SLF 3611T
Policy No.	DMFP17S001463	Coverage (\$)	0.00
Claim No.	DSMFP1702659	Excess (\$)	0.00
Assign From	YEE PEI LI	Assign Date	13/11/2017

2. Vehicle Particulars & Condition

Make & Model	MITSUBISHI ATTRAGE	c.c	1193
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	MMBSTA13AHH001561	Colour	SILVER
Odometer	-	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/55 R15	YOKOHAMA	6 mm
L/H Front Tyre	185/55 R15	YOKOHAMA	6 mm
R/H Rear Tyre	185/55 R15	YOKOHAMA	6 mm
L/H Rear Tyre	185/55 R15	YOKOHAMA	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT AND REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	09/11/2017	Inspection Date	14/11/2017
Survey held at	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	15 Working Days
-------------------------------------	-----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 4

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLF 3611T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	C&C LOGO (SN)	NECESSARY	50.00	30.00
1	PARKING SENSOR (SN)	NOT WORKING	220.00	220.00
1	FRT NUMBER PLATE AND FRAME (SN)	BENT	60.00	50.00
1	SUNDRIES (SN)	NECESSARY	50.00	20.00
1	BRACKET ,RR BUMPER ,LH (SN)	NECESSARY	27.00	27.00
1	BRACKET ,RR BUMPER ,RH (SN)	NECESSARY	27.00	27.00
1	FACE,RR BUMPER (SN)	DEFORMED	740.00	740.00
5	CLIP,FR BUMPER (SN)	NECESSARY	15.00	15.00
1	DUCT ,RR VENTILATOR (SN)	DEFORMED	29.00	29.00
1	COVER ,RR VENTILATOR (SN)	DEFORMED	38.00	38.00
1	ANT ,KEYLESS OPERATION ,RR (SN)	NOT NECESSARY	91.00	-
1	BUZZER ,KEYLESS OPERATIO,RR (SN)	CRACKED	88.00	88.00
1	PANEL ,RR END (SN)	BENT	421.00	421.00
1	TRIM RR END (SN)	DEFORMED	65.00	65.00
1	BOARD ,TRUNK ROOM FLOOR (SN)	DEFORMED	193.00	193.00
1	PANEL ,TRUNK LID (SN)	BENT	865.00	865.00
1	HINGE ,TRUNK LID ,LH (SN)	BENT	201.00	201.00
1	HINGE ,TRUNK LID ,RH (SN)	BENT	201.00	201.00
1	WEATHERSTRIP ,TRUNK LID (SN)	TWISTED	155.00	155.00
1	LATCH ,TRUNK LID (SN)	JAMMED	216.00	216.00
1	GARNISH ,RR END PANEL (SN)	DEFORMED	332.00	332.00
2	LAMP ASSY ,LICENSE PLATE (SN)	CRACKED	100.00	100.00
1	MARK ,ATTRAGE (SN)	NECESSARY	21.00	21.00
1	MARK ,THREE -DIA (SN)	NECESSARY	43.00	43.00
1	PANEL ,QTR ,OTR LH (SN)	BUCKLED	748.00	748.00
1	EXTN ,QTR PANEL,UPR OTR LH (SN)	BENT	117.00	117.00
1	PANEL ,RR COMB LAMP HSG ,LH (SN)	BENT	60.00	60.00
1	TRIM ,TRUNK ROOM SIDE ,LH (SN)	NOT NECESSARY	158.00	-
1	LAMP ASSY ,COMB,RR LH (SN)	CRACKED	332.00	332.00
1	PANEL ,QTR,OTR RH (SN)	TO REPAIR SEE LABOUR	756.00	-

Report Ref No. CC4/EGI17021621/T1hb3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 4

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	EXTN ,QTR PANEL ,UPR OTR RH (SN)	BENT	117.00	117.00
1	PANEL,RR COMB LAMP HSG ,RH (SN)	BENT	60.00	60.00
1	TRIM ,TRUNK ROOM SIDE ,RH (SN)	NOT NECESSARY	158.00	-
1	LAMP ASSY ,COMB ,RR RH (SN)	CRACKED	332.00	332.00
1	PANEL ,RR SHELF (SN)	BENT	491.00	491.00
1	TRIM ,RR SHELF (SN)	NOT NECESSARY	342.00	-
1	GLASS ,RR WINDOW (SN)	BROKEN	537.00	537.00
2	STOPPER,WINDSHIELD GLASS (SN)	NECESSARY	6.00	6.00
3	SPACER,RR WINDOW (SN)	NECESSARY	27.00	27.00
1	FACE,FR BUMPER (SN)	DEFORMED	696.00	696.00
1	REINFORCEMENT ,FR BUMPER (SN)	NOT NECESSARY	136.00	-
1	HEADLAMP ASSY ,LH (SN)	CRACKED	654.00	654.00
1	FENDER ,FR LH (SN)	BENT	458.00	458.00
1	BACK ASSY ,FR SEAT ,RH (SN)	TWISTED	1,999.00	1,999.00
1	PIPE ,EXHAUST TAIL (SN)(ADDITIONAL)	BENT	597.00	597.00
1	MUFFLER ,EXHAUST MAIN (SN)(ADDITIONAL)	BENT	776.00	776.00
1	ADJUSTER ,FR SEAT HEIGHT ,RH (SN)(ADDITIONAL)	DISTORTED	1,109.00	1,109.00
1	PANEL ,QTR ,OTR RH (SN)(ADDITIONAL)	TO REPAIR SEE LABOUR	756.00	-
6	CLIP,RR END TRIM (SN)(ADDITIONAL)	NECESSARY	18.00	18.00
6	GROMMET ,RR END TRIM (SN)(ADDITIONAL)	NECESSARY	18.00	18.00
10	CLIP ,FR BUMPER (SN)(ADDITIONAL)	NECESSARY	30.00	30.00
1	DAMPER ,TAILGATE (SN)(ADDITIONAL)	NECESSARY	6.00	6.00
1	DAMPER ,TAILGATE (SN)(ADDITIONAL)	NECESSARY	6.00	6.00
1	BRACKET ,FR BUMPER ,LH (SN)(ADDITIONAL)	NECESSARY	13.00	13.00
1	PANEL ASSY ,FR END (SN)(ADDITIONAL)	BENT	1,045.00	1,045.00
1	PANEL ,AIR GUIDE (SN)(ADDITIONAL)	DEFORMED	111.00	111.00
1	SET REVERSE SENSOR (SN) (ADDITIONAL)	DAMAGED	220.00	220.00
			17,137.00	14,680.00

Report Ref No. CC4/EGI17021621/T1hb3q2



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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:3 of 4

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	TO RENEW REAR BUMPER ,REAR BOOTLID ,WELD AND CUT END PANEL,REAR BOTH FENDER ,REAR SPEAKER PANEL,REAR BOTH TAIL LAMP PANEL,REPAIR FLOOR PANEL,REAR BOTH WHEEL ACHE PANEL INCLUSIVE OF THE REPAIR OF PANEL ,QTR,OTR RH AND PANEL ,QTR ,OTR RH .		5,500.00	4,400.00
	TO REMOVE AND REFIT REAR SEAT AND REAR BOOT TRIM TO FACILITATE REPAIR.		200.00	200.00
	TO REMOVE AND REFIT FUEL TANK.	NOT NECESSARY	200.00	-
	TO REMOVE AND REFIT REAR WINDSCREEN.		200.00	200.00
	PAINT WORK SPRAY REAR BUMPER, BOOTLID ,ENDPANEL,FLOOR PANEL,RR SPEAKER PANEL,REAR BOTH FENDER ,REAR BOTH TAILLAMP PANEL.		4,200.00	3,360.00
	TO RENEW FRT BUMPER AND FRT LH FENDER.		1,650.00	1,100.00
	PAINT WORK SPRAY FRT BUMPER,FRT LH FENDER .		1,260.00	840.00
	CHECK WIRING AND CHASSIS ELECTRICALSYSTEM.		50.00	20.00
	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST.		200.00	200.00
	TO APPLY BODY SEALANT ON AFFECTED PORTION.		400.00	240.00
	TO APPLY ANTI COROSSION ON AFFECTED PORTION.		150.00	80.00
	TO APPLY WINDSCREEN SEALANT.		801.00	80.00
	W/ORDER NO:T139330 ACCIDENT TOWING FROM DAIRY FARM RD TO 209 PANDAN GARDEN.		82.00	82.00
	SUPPLY & REPLACE BOTH FRONT & REAR LICENSE PLATE WITH PLASTIC FRAME .(ADDITIONAL)		100.00	100.00
	REMOVE AND REINSTALL FUEL TANK TO FACILITATE REPAIR.(ADDITIONAL)		180.00	180.00
	REMOVE & REPLACE REAR EXHAUST MUFFLER ,AND CENTER EXHAUST PIPE.(ADDITIONAL)		275.00	275.00
			-	-
			-	-
			-	-
			15,448.00	11,357.00
	GRAND TOTAL		32,585.00	26,037.00

Report Ref No. CC4/EGI17021621/T1hb3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			20,000.00
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Report Ref No. CC4/EGI17021621/T1hb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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