

INS. CASE OWNER:

CC AXA1702

LKK:
IDAC:

Surveyor:

Tan Fik

DOI:

ASSIGNMENT:

1/12/17

Date / Time:

10/11/17

Registered in Merimen:

10/11/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLS 8065T

Name of Insured:

EPS (2002) 1/100

Insured Tel No.:

HP:

Excess Sec II :SS

Y

D.O.A:

09/11/17

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

HAM Kwong DMR

Driver Tel No.:

9068700

(V/L YES/NO)

OI GIA REPORT: YES/NO

TP GIA REPORT: YES/NO

Insured Liability:

Final ? Yes / No

SLS 8065T

INSRS:
WSP:
Tel:
Liability:
RMKS:LKK
KIAINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

27/11/17
HT

SLS 8065T - 8

SLS 8065T - 8

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Of:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

Confirm by:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Fair Cost:

SS

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(

Agreed / Assessed)

BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost: W/65T

SS

3117.98

Loss of Rental (LOR):

SS

400.00

(

4

days)

X B100.00

Loss of Use (LOU):

SS

-

(

5

x

days)

Loss of Income (LOI):

SS

-

(

5

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

3519.98

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Police 1:

SS

3519.98

Name 1:

Cycle & carriage via PIA Ltd

Police 2: (Strike if N.A.)

SS

Name 2:

Police 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT
11/11/1711/11/17
11/11/17

RECEIVED 21 JAN 2018

ASSIGNMENT

From: _____ Date: 01.12.2017

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLC 3499S

at Workshop m/s: Cycle & Carriage

of: 209 Pandan Garden

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: CCO

9am - 12pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLC 3499S Yr Regn: 2016 May

Type: MC / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Kia Forte K3 CC: 1591

Colour: Silver A/C: _____ Insured / Std / NI / NA

Sp. Reading: 51875 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KNAF X41MG 5601 809

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or SS

Tyre Size: F: 205/55R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal: 6 mm

L/Bal: 6 mm

D.O.A. _____

Survey held at: C&C Pandan Gdn.

Des. of Damages: Front / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time	Action / Instruction
	<u>PIP \$ 2914 (Real \$ 2005 / 49%)</u>

Date/Time: File Pass to? ☐ : Prel. Report

1) ☐ : Final Report

Date/Time: File Return to? _____

2) _____

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

\$ + RS: \$ _____

Photos: _____

Other: _____

TOTAL: _____

Add Fee: ☐ Site Insp (\$ _____)

☐ Interview (\$ _____)

☐ Tech. Invs (\$ _____)

☐ Weekend (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/AXA17021609/zb3

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 13-11-2017



Code : AXA2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLS 8065T	Veh. Inspected	SLC 3499S
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	13/11/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	09/11/2017	Inspection Date	
Survey held at	CYCLE & CARRIAGE KIA PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Co Reg No : 199405410K

ESTIMATE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
MR LIM SIT GUAN	Cust No/Name /MR LIM SIT GUAN
BLK 130 BISHAN STREET 12	Reg No/Reg Date SLC3499S / 12/05/201
#06-251	Date In/Mileage / 0
SINGAPORE 570130	Chassis No KNAFX411MG5601869
Contact No Mobile: 96370732	Engine No G4FGGH612931
	Make/Model KIA/FORTE K3 1.6 A EX BF4
	Colour/Trim 4SS / WK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00081	Cash	10/11/2017/ 09:37	TLC	442 / CocoLu	17770

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 TO RENEW REAR BUMPER, REAR BUMPER LOWER COVER, REPAIR REAR END PANEL,				550 1650.00
E PNT98000 TO SPRAY PAINT FOR REAR BUMPER, REAR END PANEL				420 1260.00
E PNT88000 TO REMOVE & INSTALL REVERSE SENSOR				60 100.00
M SUNDRY TO SUPPLY REVERSE SENSOR				? 220.00
A 90000001 TO CHECK WIRING & ELECTRICAL SYSTEM				✓ 20.00
A 90000001 TO CONDUCT DISGNOSTIC CHECK FOR THE CAR SYSTEM				✓ 200.00
M SUNDRY Sundry				✓ 20.00
P COVER-RR BUMPER	1.00	768.00	00.00	768.00
M COVER-RR BUMPER, UPR	1.00	221.00	00.00	221.00
M BEAM-RR BUMPER	1.00	360.00	00.00	360.00
M STAY-RR BUMPER LH?	1.00	75.00	00.00	75.00
M BRACKET-RR BUMPER SIDE MTG, LH?	1.00	33.00	00.00	33.00
M BRACKET-RR RAIL UPR MTG, LH?	1.00	4.00	00.00	4.00
M LAMP ASSY-REAR COMBINATION, LH	1.00	788.00	00.00	788.00

SURVEYOR NAME: Tan Joon 974957

SURVEYOR SIGNATURE: [Signature]

DATE: 31/11/17 @ 1150

REMARKS: 3 days

Resing before paint

Confirm & accepted by

Surveillant to work

ACK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

7% GST on

Nett

5719.00

5,719.00

400.33

Total Payable

6,119.33

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

PRO-FORMA INVOICE

Co Reg No : 199405410K

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : HR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
MR LIM SIT GUAN BLK 130 BISHAN STREET 12 #06-251 SINGAPORE 570130 Contact No Mobile: 96370732 01/12/	Cust No/Name LCV04106/MR LIM SIT GUAN Reg No/Reg Date SLC3499S*KC15/ 12/05/2016 Date In/Mileage 01/12/2017/ 51580 Chassis/Package KNAFX411MG5601869 /KCX17 Engine No G4FGGH612931 Make/Model KIA/FORTE K3 1.6 A EX BF4 Colour/Trim 4SS / WK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CTP00080	Cash	24/01/2018/ 20:34	TLC	447 / YusofH	17770

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
A 90000001 TO CHECK WIRING & ELECTRICAL SYSTEM				20.00
A 90000001 TO CONDUCT DISGNOSTIC CHECK FOR THE CAR SYSTEM				200.00
M SUNDRY Sundry				20.00
S SPECIALISTJOB TO RENEW REAR BUMPER, REAR BUMPER LOWER COVER,				550.00
S SPECIALISTJOB TO SPRAY PAINT FOR REAR BUMPER,				420.00
S SPECIALISTJOB TO REMOVE & INSTALL REVERSE SENSOR				60.00
S SPECIALISTJOB TO SUPPLY REVERSE SENSOR				220.00
KIA K3 / 4SS				
X COVER-RR BUMPER	1.00	768.00	00.00	768.00
X COVER-RR BUMPER,UPR	1.00	221.00	00.00	221.00
X BEAM-RR BUMPER	1.00	360.00	00.00	360.00
X STAY-RR BUMPER LH	1.00	75.00	00.00	75.00
Z TEXT TP AXA DOA 09/11/2017 SURVEY TAUFIK 3 DAYS				
Guarantee your warranty, maintain with Cycle & Carriage.				

Parts	1,424.00	Nett	2,914.00
Labour	220.00	7% GST on	203.98
Standard Menu	0.00		
Specialist Job	1,250.00	Total Payable	3,117.98
Diagnostics Job	0.00		
Sundry/Others	20.00		
Total(w/o GST)	2,914.00		

This is not an official tax invoice.
This is a computer generated document, no signature is required.



FINALIZATION

DATE : 24/1/18
VEHICLE NO : SLC 3499S
SURVEY BY : TAFIKH LKK
FINALISE BY : YORCAF
WIP NO : 17770

Materials	: \$ 1424.00
Labour	: \$ 1490.00
Total	: \$ 2914.00
Less Excess	: \$ —
Sub - Total	: \$ 2914.00
GST	: \$ 203.98
Grand Total	: \$ 3117.98

☒ REVERT BACK WITHIN 7 DAYS
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEY REPORT REQUIRED

REPAIR TOOK 3 DAYS + 2 Days (1 Weekends)
+ Days (Public Holidays)
SAM LOR = 5 Days

Hsiao Tong (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 25 January 2018 8:15 AM
To: Hsiao Tong (LKKAUTO)
Cc: SUR; Yusof Bin Hashim; Loi Ai Ting; Lauro Araos Songcuan Jr; Andre Chow En De; jinhoe.ling@cyclecarriage.com.sg
Subject: FW: SLC3499S FINALIZE
Attachments: SKM_454e18012420450.pdf; IMG_3959.JPG; IMG_3902.JPG; IMG_3903.JPG; IMG_3956.JPG

Dear Hsiao Tong,

FYNA-CC4/ASM17021609/T1pb3

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yusof Bin Hashim [mailto:yusof.hashim@cyclecarriage.com.sg]
Sent: Wednesday, 24 January 2018 8:47 PM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Lauro Araos Songcuan Jr <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Ling Jin Hoe <jinhoe.ling@cyclecarriage.com.sg>
Subject: SLC3499S FINALIZE

Dear Taufikh,

Please refer to attached files & photos.

Kindly confirm finalized amount of \$ 2914.00 before GST.

Thank you so much.

Best regards,

Yusof

91054077

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 27 November, 2017 4:48 PM
To: coco.lu@cyclecarriage.com.sg
Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye; Zayyer (LKKAUTO); Admin A; assignments; Zaini (LKK Auto)
Subject: RE: our veh SLC3499S, your veh SLS8065T on 09/11/2017 *LKK Ref: CC4/AXA17021609/pb3

Without Prejudice

Hi,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAUTO)
Sent: Monday, 27 November, 2017 11:55 AM
To: coco.lu@cyclecarriage.com.sg; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Zayyer (LKKAUTO) <zayyer@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>
Subject: FW: our veh SLC3499S, your veh SLS8065T on 09/11/2017

Dear Coco,

Kindly take note that our handler should be is Hsiao Tong and she can be contacted at DID: 6742 3197.

Dear Hsiao Tong,

For your information and necessary action please,

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zayyer (LKKAuto)

Sent: Monday, 27 November, 2017 8:57 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: our veh SLC3499S, your veh SLS8065T on 09/11/2017

Dear Coco,

Our insured has yet filed the report.

Dear Shu Pei,

Please assist to follow up with AXA. Urgent.

Our ref: [CC4/AXA17021609/zb3](#)

=

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayyer@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]

Sent: Friday, 24 November, 2017 7:39 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Zayyer (LKKAuto) <zayyer@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: our veh SLC3499S, your veh SLS8065T on 09/11/2017

Dear Zayyer,

Is your insured report for the accident ?

Best regards

Coco Lu Ting

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 10 November, 2017 5:27 PM

To: Coco Lu Ting

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye; Vivian Lau (LKKAuto); Zayyer (LKKAuto); Admin A

Subject: our veh SLC3499S, your veh SLS8065T on 09/11/2017

Dear Coco,

We refer to the above matter.

Please be informed that **our insured has yet to report the accident.**

Kindly note that for liability, claim negotiation and settlement, please contact Zayyer at 6841 2409.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Sent: Friday, November 10, 2017 1:10 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye
Subject: our veh SLC3499S, your veh SLS8065T on 09/11/2017
Attachments: [Untitled].jpg; scan2.jpg; scan3.jpg; SLC3499S.PDF
Categories: Mateen

Dear officer in charge,

Please advise us the liability for this case, we attached the related documents for your reference.

Best regards

Coco Lu Ting

-----Original Message-----

From: PGMFP06 [mailto:pgmfp6@cyclecarriage.com.sg]
Sent: Friday, 10 November, 2017 9:16 AM
To: Coco Lu Ting
Subject:

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HOTLINE TEL: (65) 8419 3000
FAX: (65) 6415-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT(CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1969 (MALAYSIA)

M.X.1

KIA AUTO PROTECTOR

CERTIFICATE NO. 2100465492-01000

OWN DAMAGE EXCESS S\$600.00 (1)
WINDSCREEN EXCESS S\$100.00

(for policies with effect from 1st November 2002)

SUM INSURED Market Value
INSURING WITH COE/PAF Yes
SLC3499S

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

Lim Sit Guan

3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT

12 May 2017

4) DATE OF EXPIRY OF INSURANCE

11 May 2018

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *
SUBJECT TO AGE CONDITION :All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE *

Use only for social, domestic and pleasure purposes and for the Insured's business. The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial, speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / KIA AUTHORISED REPAIRERS

1. Cycle & Carriage Pandan Gardens Service Centre - 209 Pandan Gardens (Tel: 6568 4567)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. Ethos - 30 Bukit Batok Cres (Tel: 66547777)

4. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only 5. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560)

6. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110) 7. Nova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892)

8. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336) 9. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE 15 Days Replacement Car only for repairs at C & C - Refer to policy wordings for details

NAMED DRIVER NA

HIRE PURCHASE COMPANY MayBank
/ EMPLOYER'S LOAN

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 29 Mar 2017

AIG Asia Pacific Insurance Pte. Ltd.

500709-917
CYCLE & CARRIAGE - CKTAN(KIA)
239 ALEXANDRA ROAD
SINGAPORE 159930
ANSP-MOTOR

AUTHORISED REPRESENTATIVE

ORIGINAL

ISSUANCE

Co. Reg. No. 2010040004

2014/02/13

REPUBLIC OF SINGAPORE DRIVING LICENCE

License No: S6839011G

Name: LIM SIT GUAN

Birth Date: 05 Oct 1968

Issue Date: 12 May 2003

000472843P

FOR C&C USE ONLY

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S6839011G

Name: LIM SIT GUAN

林植元

Race: CHINESE

Date of Birth: 05-10-1968 Sex: M

Country of Birth: SINGAPORE

0309313

FOR C&C USE ONLY

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class	Description	Valid Date
Class 2B	Motorcycles not exceeding 200 cc	18 Nov 1991
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	05 Jun 1982

NP-429A

License No: S6839011G

FOR C&C USE ONLY

0309313

S6839011G

APT BLK 130 BISHAN STREET 12 #06-251

SINGAPORE 570130

NRIC No: SRR39011G

Date: 02-05-2001

No: S6839011G

FOR C&C USE ONLY

CYCLE & CARRIAGE KIA PTE LTD

MOTOR VEHICLE CLAIM

OWNER'S SATISFACTION FORM / DISCHARGE VOUCHER

TO : AXA INSURANCE SINGAPORE PTE LTD
8 SHENTON WAY
#27-01 GP BUILDING
SINGAPORE 068811

VEHICLE OWNER : MR LIM SIT GUAN
MOTOR POLICY NO : 2100465492 REGISTRATION NO : SLC3499S
VEHICLE MODEL : KIA K3 WIP NO : 17770
ACCIDENT DATE : 9-Nov-17 THIRD PARTY : SLS8065T

REPAIRER'S NAME : **CYCLE & CARRIAGE KIA PTE LTD**
KIA SERVICE CENTRE
209 PANDAN GARDENS
SINGAPORE 609339

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that the payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

OWNER/INSURED SIGNATURE : 
DATE : 12/12/2017
TIME : _____

<< <SEEK MANDATE> - S7M004TJ [ACCIDENT INVOLVING SLS 8065T(OI) & SLC 3499S(TP) ON 09/11/2017]

Type

🔍 Question

Message

Liability: Insured rear-ended third party. Spoken to insured, agreed to settle and aware NCD(if any) is affected. We seek your approval to offer Third Party repairer "CYCLE & CARRIAGE KIA PTE LTD" is as follows: - 1)COR(w/GST): \$3,117.98 + 2) Loss of Rental(5daysx\$100.00): \$500.00 + 3)LTA/GIA Search fee: \$2.00 =Total: \$3,619.98. **03days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please. Hsiao Tong - 13 July 2018

Reply



Auto
Consultants
Pte Ltd

Company Registration No: 199607198R

51 UBI AVENUE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62563561 FAX : (665) 62564312

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 13.07.2018

Survey Details:

Date of loss	09.11.2017
Date of appointment	10.11.2017
Date of survey	01.12.2017
Location of survey	CYCLE & CARRIAGE KIA PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLC 3499S
Make and Model	Kia Forte (1591cc)
Date of registration	12.05.2016
Excess	
Market Value	
Parf/COE Rebate	
Nett Loss	

Repair details:

Initial Estimate	\$ 5,719.00
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 1,424.00
Check items (estimate)	
Labour	\$ 1,490.00
Total	\$ 2,914.00
Lump Sum(if applicable)	

Number of days for repair	<u>3</u>
---------------------------	----------



L&L
Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62563361 FAX : (665) 62564315

Date: 13.07.2018

Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 3,117.98	
Loss of use		
Loss of rental	\$ 500.00	(5days x \$100.00)
Loss of income		
LTA search fees	\$ 2.00	
Others		
Proposed Total	\$3,619.98	

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 9011G

Vehicle Details

Vehicle No.: SLC3499S
Vehicle to be Exported: No
Intended De-registration Date: 13 Jul 2018
Vehicle Make: KIA
Vehicle Model: FORTE K3 1.6A EX
Primary Colour: Silver
Manufacturing Year: 2016
Engine No.: G4FGGH612931
Chassis No.: KNAFX411MG5601869
Maximum Power Output: 95.3 kW (127 bhp)
Open Market Value: \$13,941.00
Original Registration Date: 12 May 2016
First Registration Date: 12 May 2016
Transfer Count: 0
Actual ARF Paid: \$13,941.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 11 May 2026
PARF Rebate Amount: \$10,455.00

Intended COE Rebate Details

COE Expiry Date: 11 May 2026
COE Category: A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$47,889.00
COE Rebate Amount: \$37,481.00
Total Rebate Amount: \$47,936.00

The information contained herein is correct as at 13 Jul 2018

OK

<< Service Request Details

Claim

S7M004TJ

Reference

CC4/ASM17021609/T1pb3 

Loss Date

9 November 2017

Request Date

21 August 2018

Due Date

31 July 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Direct settlement

Actions

Next Step

PAST DUE: Report that your work is blocked, and modify the Expected Completion Date.

Complete Work

More 

Vehicle Information

Incident Vehicle Registration

SLC3499S

Make

TPVD KIA

Model

FORTE K3-1.6 (A)

Service Address

3016 BEDOK NORTH AVENUE 4, , , 489947

Primary Contact/Insured

EPS (2008) PTE LTD
3016 BEDOK NORTH AVENUE 4, 489947, Singapore

SELINA@EPS2008.COM.SG

Claim Handler

ANG Richard

richard.angbs@axa.com.sg
Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

New Message

TYPE

SENT

5/9/18 12:26 PM

FROM

ANG Richard

SUBJECT

Re:RE: <SEEK MANDATE> - S7M004TJ [ACCIDENT INVOLVING SLS 8065T(OI) & SLC 3499S(TP) ON 09/11/2017]

BODY

Hi LKK, please proceed as per the mandate. Thank y...



TYPE

SENT

31/8/18 8:02 AM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT RE: <SEEK MANDATE> - S7M004TJ [ACCIDENT INVOLVING SLS 8065T(OI) & SLC 3499S(TP) ON 09/11/2017]

BODY [REMINDER] We refer to our mandate request dated 1...



TYPE



SENT 13/7/18 1:57 PM

FROM LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT <SEEK MANDATE> - S7M004TJ [ACCIDENT INVOLVING SLS 8065T(OI) & SLC 3499S(TP) ON 09/11/2017]

BODY Liability: Insured rear-ended third party. Spoken ...



TYPE



SENT 28/6/18 11:38 AM

FROM TAY Ernest

SUBJECT Check progress

BODY Please update status. Thanks.



TYPE



SENT 4/12/17 2:41 PM

FROM LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT ia (Immdiate Advise)

BODY ia (Immdiate Advise) ----- Repairer Estimat...



Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 6 September 2018 5:12 PM
To: 'Yusof Bin Hashim'; Andre Chow En De (andre.chow@cyclecarriage.com.sg)
Cc: Loi Ai Ting; Lauro Araos Songcuan Jr; Ling Jin Hoe; Taufikh (LKKAUTO); Admin A
Subject: <OFFER> SLC3499S FINALIZE *LKK REF: CC4/ASM17021609/T1pb3

Without Prejudice

Hi,

We refer to the above matter.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 3,117.98
2. Loss of Rental (4days x \$100.00)	\$ 400.00
3. LTA/GIA Search fee	\$ 2.00
TOTAL	<u>\$ 3,519.98</u>

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>

Sent: Monday, 2 July 2018 10:43 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Lauro Araos Songcuan Jr <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Ling Jin Hoe <jinhoe.ling@cyclecarriage.com.sg>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SLC3499S FINALIZE *LKK REF: CC4/ASM17021609/T1pb3

Dear Hsiao Tong,

Thank you for the email,

We will arrange LOD and all the relevant document to your office,

Regards

Yusof

Customer Service, Executive

Hsiao Tong (LKKAUTO)

From: Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>
Sent: Wednesday, 14 November 2018 5:05 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Taufikh (LKKAUTO); Andre Chow En De; Loi Ai Ting; Cheng Jo Jo
Subject: RE: <OFFER> SLC3499S FINALIZE *LKK REF: CC4/ASM17021609/T1pb3

Dear Sir/Madam,

We accept your offer of \$ 3,519.98

Kindly send to us the DV for our client's signature.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



CYCLE & CARRIAGE

Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg



A member of the Jardine Cycle & Carriage Group

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, 14 November, 2018 4:09 PM
To: Yusof Bin Hashim; Andre Chow En De
Cc: Loi Ai Ting; Songcuan JR Lauro Araos; Ling Jin Hoe; Taufikh (LKKAUTO); Admin A
Subject: RE: <OFFER> SLC3499S FINALIZE *LKK REF: CC4/ASM17021609/T1pb3

Without Prejudice

Hi,

We refer to our below email.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd



Cycle & Carriage Kia Pte Ltd

Kia Customer Service centre

209 Pandan Gardens Singapore 609339

T 6568 4555 F 6569 1056 W kia.com

Company No. 199405410K

A member of the Jardine Cycle & Carriage Group

Our ref: SLC3499S

Your ref: CC4/AXA17021609/pb3

Date: 11th June 2018

Ms Hsiao Tong Chew (Case Handler)
LKK AUTO CONSULTANTS PTE. LTD.
Blk. 51 Paya Ubi Industrial Park
Ubi Avenue 1 #02-25
Singapore 408933

Dear Sir/Madam,

RE: SUBMISSION OF DOCUMENTS FOR SLC3499S

Kindly be informed that our customer, Mr Lim Sit Guan, owner of vehicle registration no. SLC3499S (insured with AIG) holds vehicle registration no. SLS8065T which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below:

Repair Cost	:	\$ 3,117.98
Loss of Rental	:	\$ 1,100.00 (\$ 100.00 x 11 days)
GIA Search Fee	:	\$ 2.00
Total	:	\$ 4,219.98

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be made payable to Cycle & Carriage Kia Pte Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully,
CYCLE & CARRIAGE KIA PTE LTD

MANAGER
SERVICE OPERATIONS - PG



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

29 NOV 2017

EPS (2008) PTE LTD
3016 BEDOK NORTH AVENUE 4
#01-23 EASTECH
SINGAPORE 489947

Dear Sir/ Mdm

OUR REF : CC4/AXA17021609/pb3
YOUR REF : P2025539 (SLS 8065T)
ACCIDENT INVOLVING SLS 8065T & SLC 3499S ALONG/AT TAMPINES AVE 10 ON 09/11/2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Cycle & Carriage KIA Pte Ltd acting on behalf of the owner of SLC 3499S against your motor insurance policy.

Based on the accident report and accident scenario, we are of the opinion that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

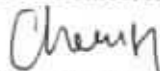
This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc *AXA Insurance Pte Ltd*
(Motor Claims Dept)

AUTHORIZATION TO ACT

I, Lim Sit Guan ("the third party claimant")
of BK. 130 Bishan St. 12, #06-251, 2 (570130) (address), owner of
SLC3499S (vehicle no.) hereby authorize
Cycle & Carriage K2a Pte Ltd
("the workshop") to act for me with respect to my claim for repair costs
and/or rental and/or loss of use ("claim") for my vehicle no. SLC3499S
that was damaged pursuant to the accident which occurred on 09/11/17
(date) along Tampines Ave 10
(location) involving vehicle no/s SLC 80657
(*the accident*).

I further authorized the workshop to settle my above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being
made in favour of the workshop.

I further acknowledge that any settlement the workshop any reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 10 day of 11 (month) 20 17 (year)

IA Lim

Signed by "the third party claimant"

[Signature]


Signed by "the workshop"



redefining / insurance

CLAIM REF : S7M004TJ
INSURED : EPS (2008) PTE LTD

DISCHARGE VOUCHER

We/I, LIM SIT GUAN, NRIC NO. S6839011G hereby agree to accept the sum of dollars THREE THOUSAND FIVE HUNDRED NINETEEN AND CENTS NINETY EIGHT ONLY (S\$3,519.98) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. SLS 8065T as a result of an accident along TAMPINES AVE 10 on 09/11/2017 which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SLC 3499S.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SLS 8065T in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SLS 8065T.

Dated this 26TH day of FEB 2019

Claimant's Signature : 

NRIC no./ Company Stamp : S6839011G

Occupation/ Business : _____

Address : Blk. 130 Dishan St 12 #06-25 S 570130

Telephone No. : 96370732

Witness's Name : LARRY SONG GUAN

Witness's Signature : 

Witness's NRIC No. : S2735168I





CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

**TAX INVOICE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
MR LIM SIT GUAN C/O AXA INSURANCE PTE LTD MOTOR CLAIM DEPARTMENT 8 SHENTON WAY #24-01 SINGAPORE 068811 Contact No	Cust No/Name	LCVD4106/MR LIM SIT GUAN
	Reg No/Reg Date	SLC3499S*KC15/ 12/05/2016
	Date In/Mileage	01/12/2017/ 51580
	Chassis/Package	KNAFX411MG5601869 /KCX17
	Engine No	G4FGGH612931
	Make/Model	KIA/FORTE K3 1.6 A EX BF4
	Colour/Trim	4SS / WK
01/12/		

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CSK00001	Cash	01/02/2018/ 18:41	TLC	260 / AiTing	17770	81354261

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
A 90000001 CHECK WIRING & ELECTRICAL SYSTEM				20.00
A 90000001 CONDCUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST AND CLEAR TROUBLE CODE				200.00
M SUNDRY SUNDRY				20.00
S SPECIALISTJOB REPLACE DAMAGED PARTS, REPLACE REAR BUMPER, REAR BUMPER LOWER COVER, REPAIR ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME				550.00
S SPECIALISTJOB RESPRAY ON REAR BUMPER, AND ALL OTHER AFFECTED AREAS TO THE SAME				420.00
S SPECIALISTJOB REMOVE & REINSTALL REVERSE SENSOR TO FACILITATE REPAIR				60.00
S SPECIALISTJOB SUPPLY ONE SET OF REVERSE SENSOR				220.00
X COVER-RR BUMPER	1.00	768.00	00.00	768.00
X COVER-RR BUMPER,UPR	1.00	221.00	00.00	221.00
X BEAM-RR BUMPER	1.00	360.00	00.00	360.00
X STAY-RR BUMPER LH	1.00	75.00	00.00	75.00
Z TEXT TP CLAIM AXA SLS8065T DOA : 09.11.17 SURVEYOR TAUFIKH LKK 01.12.18				
"Guarantee your warranty, maintain with Cycle & Carriage."				

Parts	1,424.00		Nett	2,914.00
Labour	220.00	7% GST on	2914.00	203.98
Standard Menu	0.00			
Specialist Job	1,250.00		Total Payable	3,117.98
Diagnostics Job	0.00		Paid	0.00
Sundry/Others	20.00		Total Due	3,117.98
Total(w/o GST)	2,914.00			

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

RENTAL AGREEMENT

201712-0009

Hirer's Name Lim SIT GUAN	Date of Birth 05-10-1968	Passport/ Nric No. S6839011G	Nationality SGN
Address 130 BISHAN ST 12	Occupation	Driving Licence No.	Date of Expiry 1/1/18
#06-251	Postal Code 570130	Contact No.	Mobile Phone No. 96370732
Joint Hirer's / Guarantor's Name	Date of Birth	Passport/ Nric No.	Nationality
Address	Occupation	Driving Licence No.	Date of Expiry
	Postal Code	Contact No.	Mobile Phone No.

CHECK OUT

Date 1.12.17	Time 8.36am	Mileage KM	E 1/4 1/2 3/4 F
Date 12/12/17	Time 6.41pm	Mileage KM	Remarks AXA

CHECK IN

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	11 @	100	1028.04
DISCOUNT			
GST @ 7%			71.96
TOTAL			1100
EXTENSION			
Cost			
Pl. SCC 3499S			
DEPOSIT (refundable) S\$	N/A		
CHANGED OVER FROM VEH.	DATE		

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

SLJ 9920R

MODEL

104019 ALP 164

FROM

RETURN

Estimate Date For actual return see CHECK IN

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel 67532536 Fax:67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

LIM SIT GUAN

INVOICE : AR1712-0221
DATE : 13/12/2017
TERMS : C.O.D
STAFF ID : ELAINE
AGREEMENT NO. : HA201712-0009

ATTN: ACCOUNTS PAYABLE

DESCRIPTION	AMOUNT (SGD)
Vehicle Reg No : SLJ9920R	1,028.04
Make / Model : TOYOTA ALTIS 1.6 AUTO	
Rental Dates : Rental Billing From 01/12/2017 To 12/12/2017	
Period : 11 days	
Rental Rate : S\$ 100.00 Per Day (Including GST)	
Reference No : SLC3499S	

AMOUNT : S\$
ONE THOUSAND ONE HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 1,028.04
GST 7% : 71.96

TOTAL S\$: 1,100.00

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only

Payment Date :	F / Amt
CS / CC /CH :	
CS / CC /CH :	





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-168160
Date of Request: 10/11/2017

Your Ref No: Online Purchase

Cycle & Carriage Automotive Pte Ltd
241 Alexandra Road
Singapore 159931

Dear Sir/Madam,

Enquiry Date 10/11/2017
Enquiry By Coco Lu Ting
TP Vehicle No. SLS8065T
Accident Date 09/11/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLS8065T	AXA Insurance Pte Ltd	06/10/2017-04/12/2017	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLS 8065T (Insd veh)	Model:	TPVD KIA FORTE K3-1.6
	SLC 3499S (TP veh)		(A)
Date of Accident:	09/11/2017		

Global Sum Settlement	: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
Repair Estimate	: \$	6,119.33
Final Repair Cost	: \$	3,117.98
Loss of Use	: \$	0.00 days at \$0.00 per day
Rental (if any)	: \$	400.00 4 days
LTA / GIA Search Fee	: \$	2.00

Others:	: \$	0.00
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	: \$	
Final Settlement Sum	: \$	3,519.98

Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____ 100 _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____	

Payment Instruction: Payee's Breakdown		
1)	CYCLE & CARRIAGE KIA PTE LTD	: \$ 3,519.98

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

18/03/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

Service Request Details

Claim	S7400417	Vehicle Information	
Reference	CC4/ASM17021609/71eb3d2	Incident Vehicle Registration #	SLC34995
Loss Date	9 November 2017	Make	TPVD KIA
Report Date	27 Nov 2017 4:50:00 PM	Model	FORTE K3-1.6 (A)
Request Date	21 August 2018	Service Address	3016 BEDOK NORTH AVENUE 4, , 489947
Due Date		Primary Contact/Insured	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)	EPS (2008) PTE LTD	
Type of Loss	Third Party Vehicle Damage	3016 BEDOK NORTH AVENUE 4, 489947, Singapore	
Services	Direct settlement	SELINA@EPS2008.COM.SG	
Additional Instructions		Claim Handler	
		ANG Richard	
		richard.angbsl@aaa.com.sg	

Actions

Next Step

Wait for Approve Invoice

Next Step















Messages Invoices History Documents Assessment Metrics Notes

Document Type












Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKK Invoice 1 (2).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	18 March 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 _payment Breakdown SLC 34995.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 March 2019
 LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 March 2019
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	18 March 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	18 March 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	18 March 2019
 Immediate Advice (with mandated) dd 130718.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 July 2018
 Insurance Search Fee.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 July 2018
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 July 2018
 LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 July 2018
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 July 2018
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	27 February 2018
 Certificate Schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	DHIWAR Namrata	25 January 2018
 Certificate of Insurance.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	DHIWAR Namrata	25 January 2018
 TP ESTIMATE- MARKED.pdf	Forms / Claim Documents	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2017

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 Preliminary Advice.PDF	Forms / Claims Documents	Estimate / Quotation	LUK AUTO CONSULTANTS PTE LTD (TP)	4 December 2017
 GIA REPORT OF SLC3499S (TP)_ABS.pdf	Reports & Statement	GIA Report	KADRI Muteen	27 November 2017
 GIA REPORT OF SLS8065T ON/OTI_ABS.pdf	Reports & Statement	GIA Report	KADRI Muteen	27 November 2017

EDIT	Sr NO	REPAIR/REPLACE (LABOUR)	PART NAME	LABOUR RSE	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT	REMOVE
	1		TO RENEW REAR BUMPER ,REAR BUMPER LOWER COVER ,REPAIR REAR END PANEL	550	0	0	Approve		
	2		TO SPRAY PAINT FOR REAR BUMPER ,REAR END PANEL	420	0	0	Approve		
	3		TO REMOVE & INSTALL REVERSE SENSOR	60	0	0	Approve		
	4		TO SUPPLY REVERSE SENSOR	220	0	0	Approve		
	5		TO CHECK WIRING & ELECTRICAL SYSTEM	20	0	0	Approve		
	6		TO CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM	300	0	0	Approve		