

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Wednesday, 15 November 2017 3:18 PM
To: Admin-D (LKKAuto); 'Siti A Thikah AB Rahman'
Cc: assignments; SUR
Subject: RE: GBF 5116L | TP: SKS 711B | LKK | DOA: 31.10.2017 - PRS | OUR REF: GBF5116L/SE/sa
Attachments: PRELI ADVISED SKS 711B.pdf

"Without prejudice"

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **SKS 711B**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 13 November, 2017 1:16 PM
To: 'Siti A Thikah AB Rahman' <siti.rahman@ergo.com.sg>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: GBF 5116L | TP: SKS 711B | LKK | DOA: 31.10.2017 - PRS | OUR REF: GBF5116L/SE/sa

Dear Siti,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Siti A Thikah AB Rahman [<mailto:siti.rahman@ergo.com.sg>]
Sent: Monday, 13 November, 2017 11:32 AM
To: Catherine Chong (LKK Auto) (admin-d@lkkauto.com) <admin-d@lkkauto.com>
Subject: OI: GBF 5116L | TP: SKS 711B | LKK | DOA: 31.10.2017 - PRS | OUR REF: GBF5116L/SE/sa

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company **LKK Auto Consultants Pte Ltd** to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and to try finalise with the repairer on the repairs.
(Note: Our insured has yet to lodge the accident report to us).

Please fill up the necessary on ERGO PRS Form and return to us together on your update of the survey status.

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest regards
Siti A'thikah
Claims Department
ERGO Insurance Pte. Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985
Tel.: 65 6829 9170
Website: www.ergo.com.sg

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From: jess.francis@eurokars.com.sg [<mailto:jess.francis@eurokars.com.sg>]
Sent: Monday, 6 November, 2017 2:16 PM
To: Siti A Thikah AB Rahman; eric.pau@eurokars.com.sg
Cc: ronald.yap@eurokars.com.sg; kevin.lee@eurokars.com.sg; Survey Report (ERGO Insurance Pte. Ltd.); admin-d@lkkauto.com
Subject: RE: GBF 5116L | TP: SKS711B | DOA: 31.10.2017 - OUR REF:GBF5116L/SE/sa

Hi Sitti,

We choose LKK Auto for this case.

Kindly arrange the necessary.

Thanks & regards.

Jess Francis Carlos
Insurance Claim Executive
TRANS EUROKARS PTE LTD
5 Ubi Close
Singapore 408605
DID: +6563957874

From: Siti A Thikah AB Rahman [<mailto:siti.rahman@ergo.com.sg>]
Sent: Friday, 3 November 2017 5:09 PM
To: Eric Pau <eric.pau@eurokars.com.sg>; Jess Francis <jess.francis@eurokars.com.sg>
Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Vion Lim <vion.lim@eurokars.com.sg>; Siew Guek Catherine Chua <catherinechua@eurokars.com.sg>; Kevin Lee <kevin.lee@eurokars.com.sg>; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Subject: OI: GBF 5116L | TP: SKS 711B | DOA: 31.10.2017 - OUR REF:GBF5116L/SE/sa

WITHOUT PREJUDICE

Dear Sir,

We refer to your email below.

Attached our template for your input.

Kindly let us have your reply.

Thank you.

Warmest regards

Siti A'thikah

Claims Department

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard

#04-01 Suntec Tower Five

Singapore 038985

Tel.: 65 6829 9170

Website: www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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From: eric.pau@eurokars.com.sg [<mailto:eric.pau@eurokars.com.sg>]

Sent: Friday, 3 November, 2017 12:01 PM

To: ERGO Insurance Pte. Ltd. (Claims Department); jess.francis@eurokars.com.sg

Cc: ronald.yap@eurokars.com.sg; vion.lim@eurokars.com.sg; catherinechua@eurokars.com.sg; kevin.lee@eurokars.com.sg

Subject: YOUR REF: GBF5116L / OUR REF: SKS711B THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

YOUR REF: GBF5116L / OUR REF: SKS711B THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle.

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal.

Liaise with Jess for survey arrangement.

Best Regards,

Eric Pau

Insurance Claims Officer

TRANS EUROKARS PTE LTD

5 Ubi Close, Singapore 408605

D: (65) 6395 8685 **H:** (65) 9618 5991

E: eric.pau@eurokars.com.sg

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From: mazdacanon@mazda.com.sg [<mailto:mazdacanon@mazda.com.sg>]

Sent: Friday, November 3, 2017 12:10 PM

To: Eric Pau <eric.pau@eurokars.com.sg>

Subject: Attached Image