

Ask for S. pp's final prices.

notar

ASSIGNED BY:

REF:

CS/AXA 17021555 / Agber

Special Instruction:

Survivor  
Menimen

Adrian

ASSIGNMENT (Office)

From (Person):

Yvonne Ang

of

AXA

Date/Time:

10/11/17 @ 11:43am

Estimated Cost:

Bill to:

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SFA 6116 J

Insured:

at Workshop no:

Auto Germany

Tel:

6511 3025 / 8298 8933

of 23, Kaki Bukit Ave 4 # 04-01, 415 933

Policy No:

P1994168

Claim No:

C0458832

Sum Insured:

Excess:

\$750.00

Make of Veh:

(Client's Record)

D.O.A. 3/11/2017

☒ CA / REV / REP / REV 24 HRS

R.O.D. Enforcement:

Date/Time:

2:02pm @ 10/11/17

Person Contacted:

Suheimi

Vehicle:

☒ IN ☐ OUT

Date/Time

Action/Instruction

☒

Estimate

SFA 6116 J

SA / INC / TDC / HIC / R3

000-03-11-17

17/11/17 @ 7:54pm revised to Yvonne Ang via Menimen.

20/11/17 @ 9:54am 2nd revised to Yvonne Ang via Menimen. (supplementary).

26/12/17 @ 1:48pm confirmed with Kelvin final fig \$19098.85, 8 days.  
(Red to 6755.10, 75%)

06/1/18 @ 10pm Kitty Teo informed that they have received notice from vgr  
to ask us to assist with vgr.

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 115K  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No  
 Est. Repairs: 8 days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SFA6116 J. Yr Regn: 2014 / Sept  
 Type: (M.Car) / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: Opel Cascada. c.c. 1598.  
 Colour: Black A/C: Insured / Std / NI / NA  
 Sp. Reading: 28605. T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: WOLWT3D34EG008459  
 Gen. Cond: (Good) / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: 235/50 R18  
 R: 235/50 R18  
(BS) / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. \_\_\_\_\_ D.O.I. 10/11/17.Survey held at Auto Germany.Des. of Damages: Frt / Rear (O/S) / N/S (U/C) / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

09 AXA.

RECEIVED 09/11/17

Date/Time, File Pass to?

☐

: Preli. Report

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: 8Resurvey No. of Trip: 1Survey Fee: 300

Transportation: \_\_\_\_\_

Add Fee:

☐

: Site Insp (\$

) S + RS. SI

☐

: Interview (\$

) Photos

☐

: Tech. Invs (\$

) Others

☐

: Weekend (\$

)

TOTAL

Report Format: MER-ODLump Sum / I.B.I. (\$) 19098.85300




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CS/AXA17021555/Aqb	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 13-11-2017	
		Code : AXA2	
<b>1. Policy Particulars :- OWN DAMAGE</b>			
Insured Veh.		Veh. Inspected	SFA 6116J
Policy No.	P1994168	Coverage (\$)	0.00
Claim No.	C0458832	Excess (\$)	750.00
Assign From	MERIMEN (YVONNE ANG)	Assign Date	10/11/2017
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	03/11/2017	Inspection Date	10/11/2017
Survey held at	1ST AUTOWORKS PTE LTD 23 KAKI BUKIT AVE 4 #04-01 (SOUNTH WING) SINGAPORE 415933		
<b>5a. Remarks</b>			
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.			

# Survey Department Check List (Case Handler)

Reference No. : C9/AXA/7071555/Ag/b  
 Policy Type: OD/TP/TP RES/TL/EVA

SFA 6116J

Case Handler

Typist

**Admin** ( Cath ): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

## (1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA/REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
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<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		

**Surveyor** ( Adnan ): Case handler to make sure the surveyor completed all required information.

## (1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
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<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		

## (2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
-------------------------------------	-------------------------------------	--	--

## (3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		

## (4) System - (Views/Merimen)

- C Resurvey photo Uploaded

<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
-------------------------------------	-------------------------------------	--	--

Check By: Cath 26/12/17  
 Case Handler Date

\*C: Critical \*N: Non-Critical

21/05/2014



## SG AXA Insurance SM AXA SGP - Motor Survey

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**From:** Vincent Sim <vincent.sim@alpinemotors.sg>  
**Sent:** Thursday, November 09, 2017 4:53 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Cc:** suhaimi@alpinemotors.sg; Kelvin Chew  
**Subject:** SFA6116J- OPEL CASCADA OWN DAMAGE CLAIM - AXA  
**Attachments:** Estimate.pdf; SFA6116J.PDF

**Categories:** Santosh

Dear Sir,  
Attached are the estimate and reporting for the above for your survey.

Person in charge :-  
Suhaimi  
H/p 8298-8933  
Kelvin  
H/p 8292-5595

E-mail ;  
suhaimi@alpinemotors.sg

Add;  
1st autoworks pte ltd  
23, kaki bukit ave 4  
#04-01 ( south wing )  
singapore 415933  
( vicom building )  
tel; 6844-1985

Regards,  
Vincent Sim- Claims Dept

[vincent.sim@alpinemotors.sg](mailto:vincent.sim@alpinemotors.sg)

65113022 ext 343

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## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Tuesday, 26 December, 2017 1:48 PM  
**To:** 'Kelvin.chew@alpinemotors.sg'; SUR  
**Subject:** RE: SFA 6116 J OPEL CASCADA AXA OD DOA 03.11.2017

Dear Kelvin,

Confirm final fig \$19,098.85 before excess \$750.00 & GST and 8 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

*Wishes you a Merry Christmas & Happy New Year 2018*

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Kelvin Chew [mailto:Kelvin.chew@alpinemotors.sg]  
**Sent:** Friday, 8 December, 2017 8:22 PM  
**To:** SUR <sur@lkkauto.com>  
**Cc:** suhaimi@firstautoworks.com.sg  
**Subject:** SFA 6116 J OPEL CASCADA AXA OD DOA 03.11.2017

Hi Lkk,

attach is finalize calculation.  
part by part \$19,098.85 before excess \$750.00 @ 8 working days.  
kindly please check & confirm with me.  
thanks.

from,  
kelvin chew  
8292 5595

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**Note: This document has not been finalised.****LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AXA Insurance Pte Ltd  
8 Shenton Way #27-01  
AXA Tower  
Singapore 068811

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Kitty Teo

Date: 30 Nov 2017

**Preliminary Advice**

Vehicle No	: SFA6116J	Accident Date	: 03/11/2017
Make	: OPEL CASADA	Policy No.	: P1994168
Assignment Date	: 10/11/2017	Excess	: S\$750.00
Date of Inspection	: 10/11/2017	Est. Duration of Repair	: 8.00
Inspection At	: AUTO GERMANY PTE LTD (HQ) 7 UBI CLOSE., APLINE CENTRE SINGAPORE 408604		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages o/s portion, undercarriage and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	25,353.95	(ESTIMATE \$24,608.95 + SUPPLEMENTARY \$745.00)
Revised Amount	:S\$	16,206.05	(INCLUSIVE OF SUPPLEMENTARY)
Check Items (Estimated)	:S\$	3,252.60	
Total	:S\$	19,458.65	
Lump Sum Repair	:S\$		

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	115,000.00
COE / PARF Rebate	:S\$	82,313.00
Salvage Value	:S\$	
Margin for Repair	:S\$	32,687.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : We have received supplementary of \$745.00 from repairer. Our surveyor had since checked and verified the supplementary parts and is of the view that the supplementary parts are consistent to the nature of the accident and is economical to repair.

**Note: This document has not been finalised.**

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AXA Insurance Pte Ltd  
8 Shenton Way #27-01  
AXA Tower  
Singapore 068811

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Yvonne Ang Ching Ching

Date: 13 Nov 2017

**Preliminary Advice**

Vehicle No	: SFA6116J	Accident Date	: 03/11/2017
Make	: OPEL CASADA	Policy No.	: P1994168
Assignment Date	: 10/11/2017	Excess	: S\$750.00
Date of Inspection	: 10/11/2017	Est. Duration of Repair	: 8.00
Inspection At	: AUTO GERMANY PTE LTD (HQ) 7 UBI CLOSE., APLINE CENTRE SINGAPORE 408604		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages o/s portion, undercarriage and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	24,608.95
Revised Amount	:S\$	15,461.05
Check Items (Estimated)	:S\$	3,252.60
Total	:S\$	18,713.65

Lump Sum Repair	:S\$	
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**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	115,000.00
COE / PARF Rebate	:S\$	82,313.00
Salvage Value	:S\$	
Margin for Repair	:S\$	32,687.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : WE HAVE AUTHORISE REPAIR ON 10/11/2017 AT 4.38pm.

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type	Singapore NRIC
Owner ID	5020D

### Vehicle Details

Vehicle No.	SFA6116J
Vehicle to be Exported	No
Intended De-registration Date	13 Nov 2017
Vehicle Make	OPEL
Vehicle Model	CASCADA
Primary Colour	Black
Manufacturing Year	2013
Engine No.	B1131983B7GX0002
Chassis No.	W0LWT3D34EG008459
Maximum Power Output	125.0 kW (167 bhp)
Open Market Value	\$36,663.00
Original Registration Date	10 Sep 2014
First Registration Date	10 Sep 2014
Transfer Count	1
Actual ARF Paid	\$43,329.00

### Intended PARF Rebate Details

PARF Eligibility	Yes
PARF Eligibility Expiry Date	09 Sep 2024
PARF Rebate Amount	\$32,496.00

### Intended COE Rebate Details

COE Expiry Date	09 Sep 2024
COE Category	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$73,010.00
COE Rebate Amount	\$49,817.00
<b>Total Rebate Amount</b>	<b>\$82,313.00</b>

The information contained herein is correct as at 13 Nov 2017

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	03/11/2017 17:29
Date Of Accident	03/11/2017 15:15
Exact Location Of Accident	ANAK BUKIT FLYOVER TOWARDS BUKIT TIMAH
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFA6116J
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LIM SWEE HOE
NRIC No	S1675020D
Email Address	BDSA11@YAHOO.COM
Mobile Phone No	(LOCAL) +65-97500065
Alternative Phone No	OFFICE-97500065

### Vehicle Particulars

Manufacturer	OPEL
Model	CASCADA
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

### Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	VPA/P1994168
Cover Note Number	

### Driver

Name of Driver	LIM SWEE HOE
NRIC No	S1675020D
Date Of Birth	22/05/1964
Occupation	INDOOR
Date Of Driving Pass	21/01/1982
Driving Experience	35 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97500065
Fax Number	
Contact Number	OFFICE-97500065
Email Address	BDSA11@YAHOO.COM

Address	144 , 15-02 UPPER BUKIT TIMAH ROAD
Postcode	588177
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

**General Information of the Accident**

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

**Other Information**

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3

**Details of Police Action**

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

**Circumstances of Accident**

REFER TO ATTACHED REPORT AND PHOTOS ATTACHED

**Attachment(s)**

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

**DETAILS OF OTHER VEHICLE PROPERTY 1**

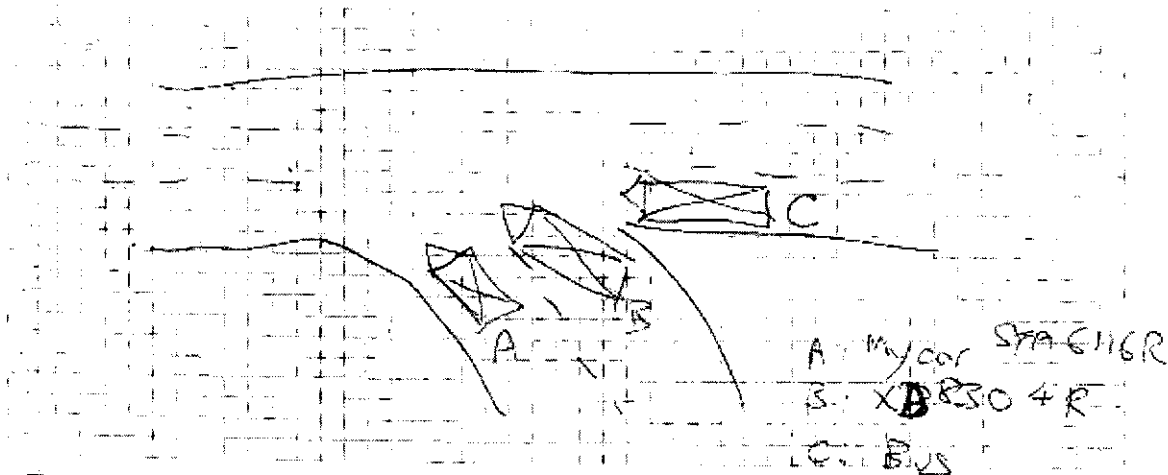
Vehicle Registration Number	XD8304R
Vehicle Make/Model/Colour	
Details Of Properties	
Name of Driver	XU JIANFENG
NRIC/Passport Number	
Contact Number	90217427
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

**Details of Witness**

Name	
Phone Number	
Email Address	

## Sketch Plan

### SKETCH PLAN



### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was exiting DLE into Vpp & Turned left on the left lane. The Truck on my right swerve into my lane to avoid a oncoming bus. Refer to sketch.

I honked repeatedly but he did not stop. This cause bus truck to hit me badly on the right front of my car.

### DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NR/C/FIN No.:

## Sketch Plan #2

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/IN No.:

# INSURANCE

AXA INSURANCE PTE LTD  
5 Shenton Way, #24-01  
AXA Tower, Singapore 068811  
Customer Service Centre #B1-01  
Tel: (65) 63387288 Fax: (65) 63382522  
Website: www.axa.com.sg  
GST Registration Number: 199903512M  
customer.service@axa.com.sg



## CERTIFICATE OF INSURANCE

\*Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) \*Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 \*Road Transport Act, 1987 (Malaysia) \*Motor Vehicles (Third Party Risks) Rules, 1989 (Malaysia)

**CERTIFICATE NO.** : VFA/P1994168 **Account No.** : 15038  
**Coverage** : Comprehensive  
**Sum Insured** : Market Value At The Time Of Loss  
**Name of Policy Holder** : LIM SWEE HOE  
**Vehicle Registration No.** : SPA6116J  
**Period of Insurance** : From 22/07/2017 To 09/09/2018 (Both Dates Inclusive)

### PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE\*

- (a) The Policyholder  
The Policyholder may also drive a Motor Car not belonging to or not hired (under a hire purchase agreement or otherwise) to him or his employer or his partner  
(b) Any other person who is driving on the Policyholder's order or with his permission  
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

### LIMITATIONS AS TO USE\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. The policy does not cover use for hire or reward, racing, pace-making, reliability trial, speedtesting, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

(01)

**Basic Own Damage Excess** : SGD 750.00

An Additional Excess is applicable as follows:

\$6500.00 for Unnamed Authorized Driver &/or Declared Young & Inexperienced Driver.

\$65,000.00 for Undeclared Young and Inexperienced Driver.

(Please refer to your policy on the terms & conditions)

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/we hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA INSURANCE PTE LTD

Authorized Signature

Issued by - SGRAC01 on 27/09/2017

### IMPORTANT

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation) Act (Cap 189).

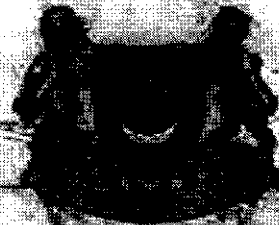
The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, covernote and endorsement etc.

LICENSE



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S1675020D



Name

LEE SWEE HOE



林瑞河

Race

CHINESE

Date of Birth

22-05-1964

Sex

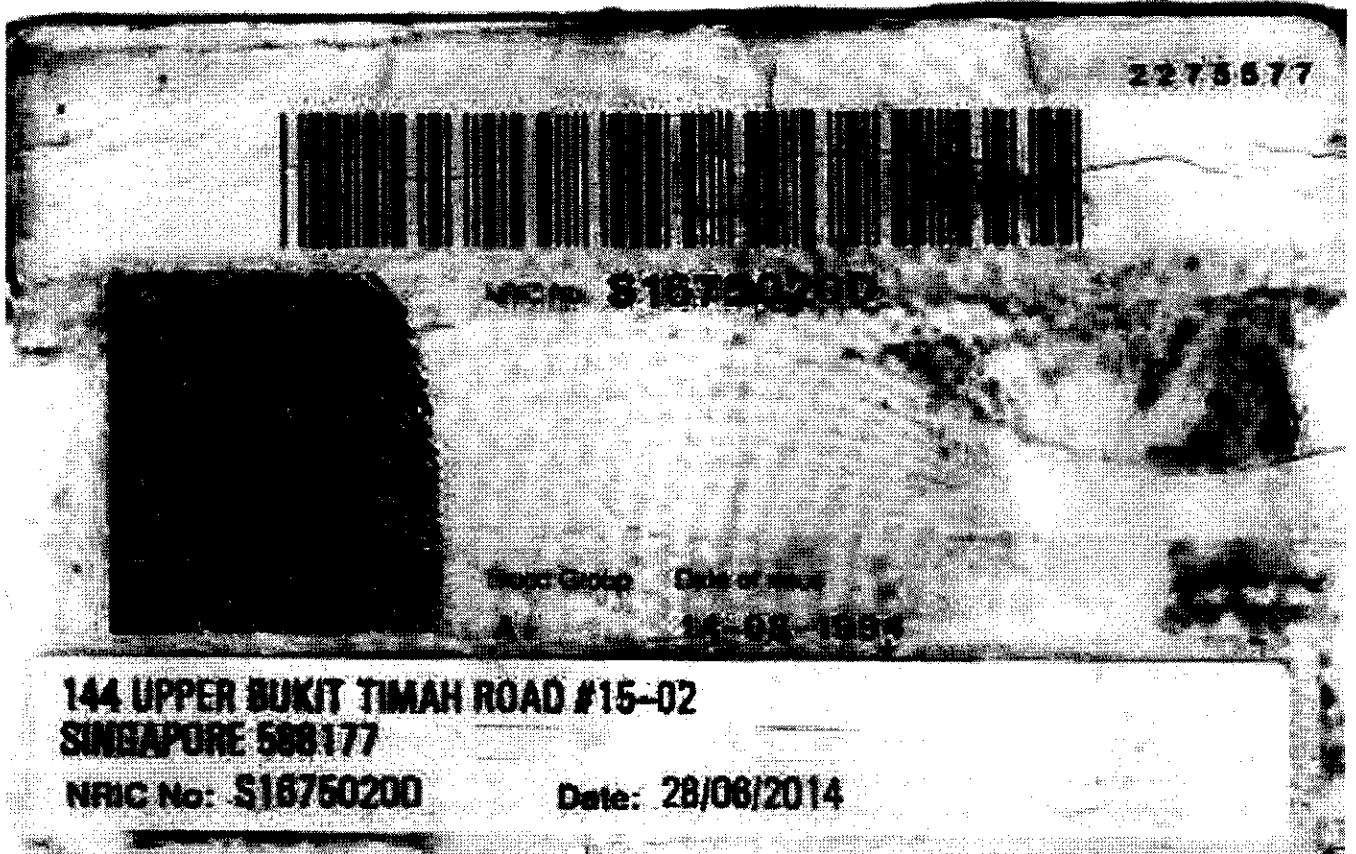
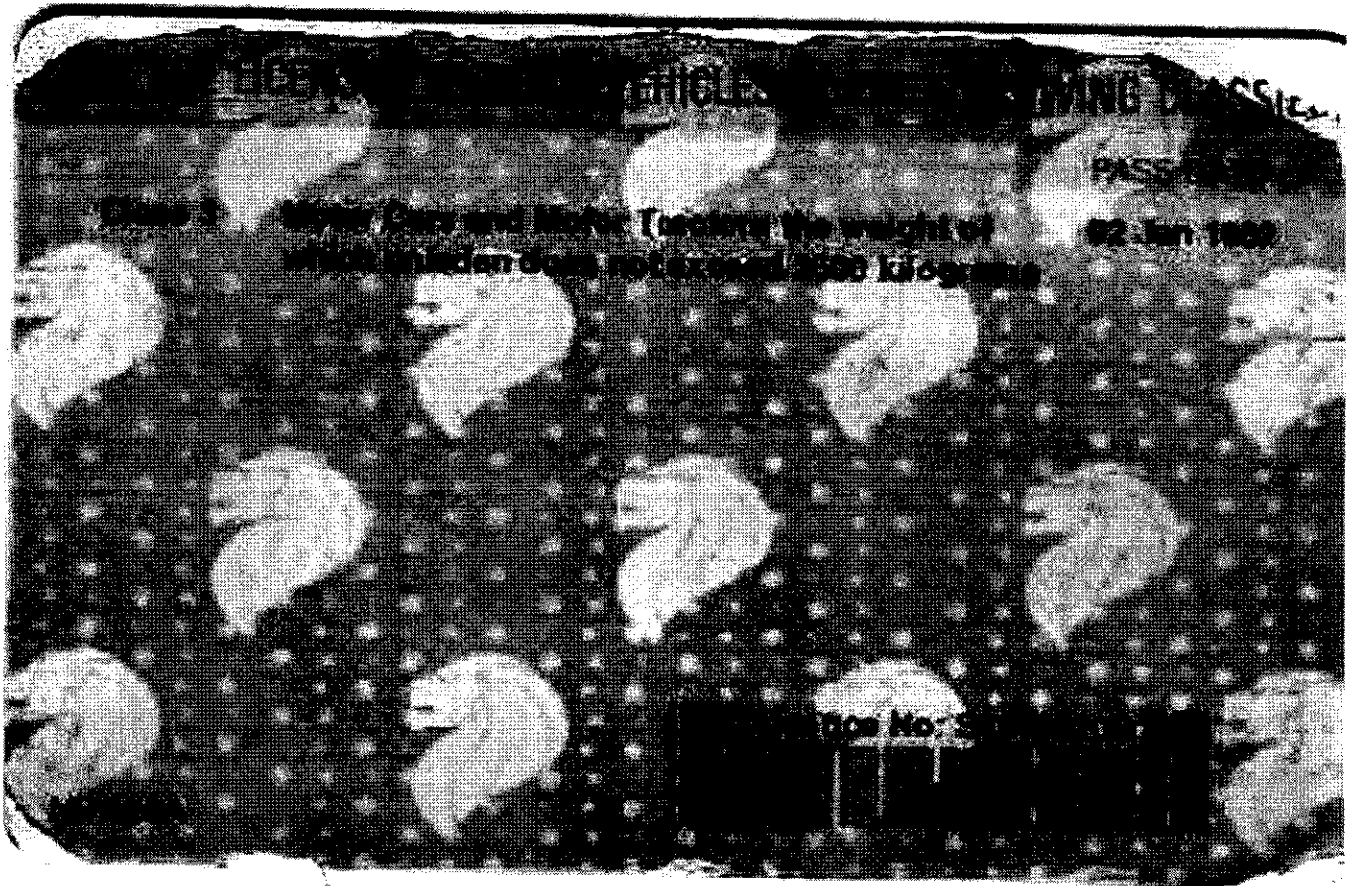
♂

Country of Birth

SINGAPORE



IC AND DRIVING LICENSE



# Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE  
5 Raffles Quay #39-10 Singapore 048580  
Tel (65) 6224 0010 Fax (65) 6224 0030  
Operating Hours: Monday to Friday, 09:00 - 17:00  
UEN: SG65500209 / GST Reg. No.: M400017735

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

## ADDENDUM

### (A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No: MAWA12145604 Vehicle Registration No: SEA 6116J  
Name (as shown in NRIC): Lim JWE HWE NRIC/FIN/Passport No: 91671020D  
(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
Address: \_\_\_\_\_ Singapore ( )  
Contact (Tel): \_\_\_\_\_ Mobile No.: \_\_\_\_\_  
Email Address: \_\_\_\_\_  
Date of Accident: \_\_\_\_\_ Time of Accident: \_\_\_\_\_  
Place of Accident: \_\_\_\_\_  
Insurance Company: (AXA)

### (B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

to convert from 3rd party to "Our Damaged claim"

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Policyholder / Driver's Signature  
Date:

Reporting Centre Personnel's Signature  
Name: Lo Se-hu  
NRIC/FIN No.: 91671020D  
Date:

# Repair Estimate



Date :09/11/2017

Reference: ORE Leben Autos.  
Make: CASCADA

To Whom It May Concern

Dear Sir,

RE: VEHICLE : SFA6116J  
CHASSIS NO.: W0LWT3D34EG008459  
ENGINE NO.: B1131983B7GX0002

Name of insured : LIM SWEE HOE  
Date of accident.: 03/11/2017

We append hereunder the estimated cost of repairs to be carried out to the above vehicle.

## Parts

No.	Qty	Part Description	Price (SGD)	
1	1	FRT BONNET <i>Rp</i>	\$ 1,843.00	x
2	1	FRT WINDSCREEN OUTER MLDG RH <i>noted</i>	\$ 303.00	x
3	1	FRT QUARTER GLASS ASSY RH <i>lt</i>	\$ 871.00	✓
4	1	FRT BUMPER <i>Distorted</i>	\$ 2,027.00	✓
5	1	FRT BUMPER TOW COVER <i>Neu</i>	\$ 81.00	+
6	15	FRT BUMPER CLIP <i>n</i>	\$ 97.50	✓
7	1	FRT BUMPER SIDE RETAINER LH <i>Neu</i>	\$ 150.00	+
8	1	FRT BUMPER SIDE RETAINER RH <i>Dgd</i>	\$ 150.00	✓
9	1	FRT BUMPER BRACKET LH <i>Neu</i>	\$ 180.00	+
10	1	FRT BUMPER BRACKET RH <i>Dgd</i>	\$ 180.00	✓
11	1	FRT BUMPER BRACKET TOP CENTRE <i>Neu</i>	\$ 267.00	2+
12	1	FRT BUMPER SPONGE <i>Emiled.</i>	\$ 324.00	2✓
13	2	FRT BUMPER PARKING SENSOR <i>1 piece dgd</i>	\$ 250.00	125✓
14	2	FRT BUMPER PARKING SENSOR SEAL <i>1 piece dgd</i>	\$ 24.00	12✓
15	1	FRT BUMPER PARKING SENSOR WIRE HARNESS <i>Emiled</i>	\$ 487.00	9✓
16	1	FRT GRILLE <i>Neu</i>	\$ 870.00	+
17	1	FRT GRILLE LOGO <i>Neu</i>	\$ 98.00	+
18	1	RH HEADLAMP <i>Smashed</i>	\$ 1,660.00	✓
19	1	RH FOG LAMP <i>Emiled</i>	\$ 293.00	✓
20	1	RH FOG LAMP COVER <i>missing</i>	\$ 185.00	✓
21	10	FENDER INNERSHIELD CLIP <i>n</i>	\$ 65.00	✓
22	1	FRT FENDER RH <i>Distorted</i>	\$ 531.00	✓
23	1	FRT FENDER SIGNAL LAMP RH <i>Neu</i>	\$ 188.00	+
24	1	FRT FENDER INNERSHIELD RH <i>Distorted</i>	\$ 207.00	✓
25	1	FRT DOOR RH <i>Distorted</i>	\$ 2,691.00	✓
26	1	FRT DOOR HINGE UPP RH <i>3 piece</i>	\$ 185.00	+
27	1	FRT DOOR HINGE LOW RH <i>3 piece</i>	\$ 185.00	+
28	1	FRT SHOCK ABSORBER RH <i>Back</i>	\$ 311.00	7✓
29	1	FRT KNUCKLE ARM RH <i>Back</i>	\$ 600.00	7✓

30	1	FRT WHEELBEARING RH <i>Not Nec</i>	\$	657.00	✓
31	1	FRT LOW ARM RH <i>Not</i>	\$	968.00	✓
32	1	FRT RIM RH <i>cut</i>	\$	937.00	✓

Parts Total: \$ 17,965.50

Less 10%: \$ 1,796.55

Total: \$ 16,168.95

## Labour

### Labour Description

No.			Price (SGD)	
1		To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts.	\$ 3,250.00	1950
2		Carry out spray painting on affected area, FRT BUMPER, FRT RH FENDER, FRT SUPPORT PANEL, FRT BONNET, FRT RH DOOR	\$ 2,750.00	2200
3		To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair	\$ 220.00	180
4		To remove and replace RHF under carriage parts	\$ 650.00	✓
5		To conduct 4 wheel alignment	\$ 220.00	180
6		To conduct reset of ABS light on	\$ 350.00	✓
7		To conduct transfer front door mechanism to new door panel	\$ 650.00	325

Labour Total: \$ 8,090.00

## Others

### Other Description

No.			Price (SGD)	
1		FRT TYRE RH <i>Punctured</i>	\$ 350.00	280
2				

Other Total: \$ 350.00

TOTAL: \$ 24,608.95

GST (7%): \$ 1,722.63

GRAND TOTAL: \$ 26,331.58

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis

NB: THIS IS ONLY AN ESTIMATE AND SHOULD NOT BE USED AS A BASIS FOR ANY OTHER WORK. IF ADDITIONAL WORK BE FOUND NECESSARY TO BE CARRIED OUT IN THE COURSE OF REPAIRS, EXTRA MATERIALS AND LABOUR COST WILL BE CHARGED ACCORDINGLY WHICH HOWEVER, YOU WILL BE INFORMED PRIOR TO ACTION TAKEN. PARTS PRICES ARE SUBJECT TO CHANGES.

Yours faithfully,

Acknowledged by Repairer

Signature:

Date:

Service Advisor

Adrian G  
P/P 10/11/17

Excess \$750.

Authorised Repairs.

08 Pys

VEHICLE NO: SFA 6116J

VEHICLE NO:

SFA 6116 J

[illegible]

# Repair Estimate



Date :09/11/2017

Reference: OREO Leben Autos.  
Make: CASCADA

To Whom It May Concern

Dear Sir,

RE: VEHICLE : SFA6116J  
CHASSIS NO.: W0LWT3D34EG008459  
ENGINE NO.: B1131983B7GX0002

Name of insured : LIM SWEE HOE  
Date of accident.: 03/11/2017

We append hereunder the estimated cost of repairs to be carried out to the above vehicle.

## Parts

No.	Qty	Part Description	Price (SGD)
1	1	FRT BONNET <i>Rpr</i>	\$ 1,843.00
2	1	FRT WINDSCREEN OUTER MLDG RH <i>replaced</i>	\$ 303.00
3	1	FRT QUARTER GLASS ASSY RH <i>lt</i>	\$ 871.00
4	1	FRT BUMPER <i>Replaced</i>	\$ 2,027.00
5	1	FRT BUMPER TOW COVER <i>Neu</i>	\$ 81.00
6	15	FRT BUMPER CLIP <i>m</i>	\$ 97.50
7	1	FRT BUMPER SIDE RETAINER LH <i>Neu</i>	\$ 150.00
8	1	FRT BUMPER SIDE RETAINER RH <i>Repld</i>	\$ 150.00
9	1	FRT BUMPER BRACKET LH <i>Neu</i>	\$ 180.00
10	1	FRT BUMPER BRACKET RH <i>Repld</i>	\$ 180.00
11	1	FRT BUMPER BRACKET TOP CENTRE <i>Neu</i>	\$ 267.00
12	1	FRT BUMPER SPONGE <i>Repld</i>	\$ 324.00
13	2	FRT BUMPER PARKING SENSOR <i>1 piece dyed</i>	\$ 350.00
14	2	FRT BUMPER PARKING SENSOR SEAL <i>1 piece dyed</i>	\$ 24.00
15	1	FRT BUMPER PARKING SENSOR WIRE HARNESS <i>Repld</i>	\$ 487.00
16	1	FRT GRILLE <i>Neu</i>	\$ 870.00
17	1	FRT GRILLE LOGO <i>Neu</i>	\$ 98.00
18	1	RH HEADLAMP <i>Smashed</i>	\$ 1,660.00
19	1	RH FOG LAMP <i>Crackd</i>	\$ 293.00
20	1	RH FOG LAMP COVER <i>missing</i>	\$ 185.00
21	10	FENDER INNERSHIELD CLIP <i>m</i>	\$ 65.00
22	1	FRT FENDER RH <i>Repld</i>	\$ 531.00
23	1	FRT FENDER SIGNAL LAMP RH <i>Neu</i>	\$ 188.00
24	1	FRT FENDER INNERSHIELD RH <i>Repld</i>	\$ 207.00
25	1	FRT DOOR RH <i>Repld</i>	\$ 2,691.00
26	1	FRT DOOR HINGE UPP RH <i>Neu</i>	\$ 185.00
27	1	FRT DOOR HINGE LOW RH <i>Neu</i>	\$ 185.00
28	1	FRT SHOCK ABSORBER RH <i>Best</i>	\$ 311.00
29	1	FRT KNUCKLE ARM RH <i>Best</i>	\$ 600.00

30	1	FRT WHEELBEARING RH <i>Dmgd</i>		\$ 657.00	✓
31	1	FRT LOW ARM RH <i>Ref</i>		\$ 968.00	✓
32	1	FRT RIM RH <i>at</i>		\$ 937.00	✓

Parts Total: \$ 17,965.50  
Less 10%: \$ 1,796.55  
Total : \$ 16,168.95

### Labour

No.	Labour Description	Price (SGD)	
1	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts.	\$ 3,250.00	1850
2	Carry out spray painting on affected area, FRT BUMPER, FRT RH FENDER, FRT SUPPORT PANEL, FRT BONNET, FRT RH DOOR	\$ 2,750.00	2200
3	To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair	\$ 220.00	180
4	To remove and replace RHF under carriage parts	\$ 650.00	✓
5	To conduct 4 wheel alignment	\$ 220.00	180
6	To conduct reset of ABS light on	\$ 350.00	✓
7	To conduct transfer front door mechanism to new door panel	\$ 650.00	325

Labour Total : \$ 8,090.00

### Others

No.	Other Description	Price (SGD)	
1	FRT TYRE RH <i>Punctured</i>	\$ 350.00	280
2			

Other Total: \$ 350.00

TOTAL: \$ 24,608.95  
GST ( 7%): \$ 1,722.63

GRAND TOTAL : \$ 26,331.58

NB: THIS IS ONLY AN ESTIMATE AND SHOULD ADDITIONAL WORK BE FOUND NECESSARY TO BE CARRIED OUT IN THE COURSE OF REPAIRS, EXTRA MATERIALS AND LABOUR COST WILL BE CHARGED ACCORDINGLY WHICH HOWEVER, YOU WILL BE INFORMED PRIOR TO ACTION TAKEN. PARTS PRICES ARE SUBJECT TO CHANGES.

Yours faithfully

Service Advisor

*Adrian G*  
*p/p 10/11/17* *Excess \$750.*

*Excess Authorised Repairs.*

*OS Reps*

**VEHICLE NO:**

SFA 6116J

[illegible]

# FINALIZE

AXA Insurance singapore Pte Ltd  
Cecil Street #01-01 GB Building  
Singapore 069542

GST Ref. No: 20-0000274-Z

Vehicle No: SFA6116J  
Chasis No: W0LWT3D34EG008459  
Engine No: B1131983B7GX0002  
Date of accident :3/11/2017

Invoice No:

Invoice Date:

DESCRIPTION	AMOUNT	SGD
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## Parts

No.	Qty.	Description	Price (SGD)
1	1	FRT WINDSCREEN OUTER MLDG RH	\$ 303.00
2	1	FRT QUARTER GLASS ASSY RH	\$ 871.00
3	1	FRT BUMPER	\$ 2,027.00
4	15	FRT BUMPER CLIP	\$ 97.50
5	1	FRT BUMPER SIDE RETAINER RH	\$ 150.00
6	1	FRT BUMPER BRACKET RH	\$ 180.00
7	1	FRT BUMPER SPONGE	\$ 324.00
8	1	FRT BUMPER PARKING SENSOR	\$ 125.00
9	1	FRT BUMPER PARKING SENSOR SEAL	\$ 12.00
10	1	FRT BUMPER PARKING SENSOR WIRE HARNESS	\$ 487.00
11	1	RH HEADLAMP	\$ 1,660.00
12	1	RH FOG LAMP	\$ 293.00
13	1	RH FOG LAMP COVER	\$ 185.00
14	10	FENDER INNERSHIELD CLIP	\$ 65.00
15	1	FRT FENDER RH	\$ 531.00
16	1	FRT FENDER INNERSHIELD	\$ 207.00
17	1	FRT DOOR RH	\$ 2,691.00
18	1	FRT SHOCK ABSORER RH	\$ 311.00
19	1	FRT KNUCKLE ARM RH	\$ 600.00
20	1	FRT WHEELBEARING RH	\$ 657.00
21	1	FRT LOW ARM RH	\$ 968.00
22	1	FRT RIM RH	\$ 937.00

## Supplementary

1	1	FRT ABSORBER CONNECTORS ARM <i>Best</i>	\$ 483.00
2	1	AIR INTAKE RESONATOR BOX <i>Amleed</i>	\$ 262.00

Total: \$ 14,426.50  
Less 10%: \$ 1,442.65  
Parts Total: \$ 12,983.85

Labour

No.		Price (SGD)
1	TO DISMANTLE / RENEW THE ACCIDENT DAMAGED PORTION. TO PANEL BEATING, RESHAPE, STRAIGHTEN, ORIENTATE AND ALIGN REPAIRED / REPLACEMENT PARTS.	\$ 1,950.00
2	CARRY OUT SPRAY PAINTING OF ACCIDENT AFFECTED AREA.FRT BUMPER , FRT RH FENDER FRT SUPPORT PANEL , FRT BONNET , FRT RH DOOR	\$ 2,200.00
3	TO DISCONNECT WIRE HARNESS OF ELECTRICAL COMPONENT TO FACILITATE REPAIRS, RECONNECT AND CHECK ELECTRICAL FUNCTION AFTER REPAIR	\$ 180.00
4	TO REMOVE AND REPLACE RH F UNDER CARRIAGE PARTS	\$ 650.00
5	TO CONDUCT 4 WHEEL ALIGNMENT	\$ 180.00
6	TO CONDUCT RESET OF ABS LIGHT ON	\$ 350.00
7	TO CONDUCT TRANSFER FRONT DOOR MECHANISM TO NEW DOOR PANEL	\$ 325.00

Labour Total : \$ 5,835.00

Other

No.		Price (SGD)
1	1 FRT TYRE RH	\$ 280.00

Other Total : \$ 280.00

Total : \$ 19,098.85  
Excess: \$ 750.00  
GST (7%) : \$ 1,284.42  
Grand Total : \$ 19,633.27

Yours Faithfully,

Kelvin Chew  
Service Advisor

Tel: 68441985 Fax:68445185

Please check and finalize with me

**Shiau Chan (LKKAuto)**

---

**From:** Do-Not-Reply <do-not-reply@merimen.com>  
**Sent:** Saturday, 6 January, 2018 10:00 PM  
**To:** SUR; assignments  
**Cc:** kitty.teo@axa.com.sg  
**Subject:** Survey report  
**Attachments:** RE-INVOICE.PDF

This mail is associated with :  
**\*SFA6116J (C0458832)**  
OD  
Nov 3 2017 3:00PM  
[LIM SWEE HOE]  
Auto Germany Pte Ltd

Hi

Please submit your survey report, workshop has submitted their bill.

Thanks.

[ This mail is sent from a mailer account - do not reply to this email address ]

Sent by : Kitty Teo (AXA Insurance Pte Ltd)

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	10 Nov 2017		10 Nov 2017 11:43 <a href="#">Edit Adj Rpt</a>	<b>S\$19,098.85</b> <a href="#">Edit Estimates</a>	<b>S\$19,098.85</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS		[Created by Insurer]
Insured:	LIM SWEE HOE, ID: S1675020D, Tel: +6597500065, Email: BDSA11@YAHOO.COM	
Vehicle Reg. No.:	SFA6116J	Date of Loss: 03/11/2017 15:00 - :59
Claim Type:	OD / C0458832	Policy/Cover Note No.: P1994168 (Comprehensive)
		Excess: S\$750.00
Repairer:	Auto Germany Pte Ltd (HQ) 7 Ubi Close,, Apline Centre, 408604 Kaki Bukit - Tel: 6511 3025	
Handling Insurer:	AXA Insurance Pte Ltd (Non-APW) - Tel: ... [Handled by Kitty Teo - 6880 4602]	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 21/11/2017]	
Driver/Custodian:	LIM SWEE HOE (), NRIC: S1675020D, Tel: +6597500065	

ASSOCIATED MAIL RECEIVED	<a href="#">View All</a>	<a href="#">Compose Case Mail</a>
• AXA_SG (06/01/2018): Survey report		

ALL ASSOCIATED TASKS <input type="checkbox"/>										<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

## Claim Documents

**\*SFA6116J (C0458832)**

**OD**

**Nov 3 2017 3:00PM**

**[LIM SWEE HOE]**

**Auto Germany Pte Ltd**

Upload Documents			Upload Photos		Compose New Letter		View		View In Browser		
Assessment Reports							1 per page		<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	13/11/17 14:54	Adjuster Immediate Advice					1	Load HTM			
2	30/11/17 09:54	Adjuster Immediate Advice					1	Load HTM			
Photos/Images							3 per page		<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	20/12/17 00:02	General View					1	Load JPG	<input checked="" type="checkbox"/>		
2	20/12/17 00:02	Chassis Number					1	Load JPG	<input checked="" type="checkbox"/>		
3	20/12/17 00:02	General View					1	Load JPG	<input checked="" type="checkbox"/>		
4	20/12/17 00:02	General View					1	Load JPG	<input checked="" type="checkbox"/>		
5	20/12/17 00:02	General View					1	Load JPG	<input checked="" type="checkbox"/>		
6	20/12/17 00:02	General View					1	Load JPG	<input checked="" type="checkbox"/>		
7	20/12/17 00:02	General View					1	Load JPG	<input checked="" type="checkbox"/>		
8	20/12/17 00:02	General View					1	Load JPG	<input checked="" type="checkbox"/>		
9	20/12/17 00:02	General View					1	Load JPG	<input checked="" type="checkbox"/>		
10	20/12/17 00:02	General View					1	Load JPG	<input checked="" type="checkbox"/>		
11	20/12/17 00:02	General View					1	Load JPG	<input checked="" type="checkbox"/>		
12	20/12/17 00:02	General View					1	Load JPG	<input checked="" type="checkbox"/>		
13	20/12/17 00:02	General View					1	Load JPG	<input checked="" type="checkbox"/>		
14	20/12/17 00:02	General View					1	Load JPG	<input checked="" type="checkbox"/>		
15	20/12/17 00:02	General View					1	Load JPG	<input checked="" type="checkbox"/>		
16	20/12/17 00:02	General View					1	Load JPG	<input checked="" type="checkbox"/>		
17	20/12/17 00:02	General View					1	Load JPG	<input checked="" type="checkbox"/>		
18	20/12/17 00:02	General View					1	Load JPG	<input checked="" type="checkbox"/>		
19	20/12/17 00:02	General View					1	Load JPG	<input checked="" type="checkbox"/>		
20	20/12/17 00:02	General View					1	Load JPG	<input checked="" type="checkbox"/>		
21	20/12/17 00:02	General View					1	Load JPG	<input checked="" type="checkbox"/>		
22	20/12/17 00:02	General View					1	Load JPG	<input checked="" type="checkbox"/>		
23	20/12/17 00:02	General View					1	Load JPG	<input checked="" type="checkbox"/>		
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25	20/12/17 00:02	General View					1	Load JPG	<input checked="" type="checkbox"/>		
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27	20/12/17 00:02	Reinspection Photo					1	Load JPG	<input checked="" type="checkbox"/>		
28	20/12/17 00:02	Reinspection Photo					1	Load JPG	<input checked="" type="checkbox"/>		
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30	20/12/17 00:02	Reinspection Photo					1	Load JPG	<input checked="" type="checkbox"/>		
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32	20/12/17 00:02	Reinspection Photo					1	Load JPG	<input checked="" type="checkbox"/>		

33	20/12/17 00:02	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
34	20/12/17 00:02	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
35	20/12/17 00:02	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
36	20/12/17 00:02	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
37	20/12/17 00:02	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
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45	20/12/17 00:02	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
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58	20/12/17 00:02	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)		Thumbnail	Print
1	10/11/17 08:55	EMAIL_ABS	1	Load PDF	
2	10/11/17 08:55	Estimate_ABS	1	Load PDF	
3	10/11/17 08:55	SFA6116J INSD GIA_ABS	1	Load PDF	
4	10/11/17 08:55	XD8304R TP NTUC GIA	1	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	13/11/17 14:55	REVISED ESTIMATE	1	Load PDF	
2	30/11/17 09:50	SUPPLEMENTARY LIST	1	Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

**VEHICLE DAMAGE INSPECTION REPORT**

AXA Insurance Pte Ltd  
8 Shenton Way #27-01, AXA Tower  
Singapore 068811

Our File No: CS/AXA17021555/AQBE2

Date: 12/01/2018

**REFERENCE**

Insured/Claimant:	LIM SWEE HOE	Policy No:	P1994168	
Date of Loss:	03/11/2017	Nature of Claim:	OD	Claim No: C0458832

**DESCRIPTION & IDENTIFICATION OF VEHICLE**

Reg No:	SFA6116J	Engine No:	B1131983B7GX0002
Make & Model:	OPEL CASADA, 1.6 (A)	Chassis No:	W0LWT3D34EG008459
Reg. Date:	10/09/2014 (Man. Year: 2013)	Odometer:	28605 km
Colour:	Black		
Engine Capacity:	1598 cc		
Market Value/New Car Price:	S\$115,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

**CONDITION OF VEHICLE AT THE TIME OF SURVEY**

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

**CONDITION OF TYRES**

Front Tyre Size:	235/50 R18	Rear Tyre Size:	235/50 R18
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

<b>COST OF CLAIMS</b>	<b>Repairer's</b>	<b>Adjuster's</b>	<b>Difference</b>	<b>Diff %</b>
Parts	17,189.45	13,263.85	3,925.60	22.84
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,090.00	5,835.00	2,255.00	27.87
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>25,279.45</b>	<b>19,098.85</b>	<b>6,180.60</b>	<b>24.45</b>
<b>- Excess (S\$)</b>	<b>750.00</b>	<b>750.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>24,529.45</b>	<b>18,348.85</b>	<b>6,180.60</b>	<b>25.20</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,717.06</b>	<b>1,284.42</b>	<b>432.64</b>	<b>25.20</b>
<b>Nett Amount (S\$)</b>	<b>26,246.51</b>	<b>19,633.27</b>	<b>6,613.24</b>	<b>25.20</b>

**INSPECTION**

Date of Assignment: 10/11/2017

Date Inspected: 10/11/2017 Inspected At:

Auto Germany Pte Ltd (HQ)  
23 KAKI BUKIT AVE 4  
#04-01 (SOUTH WING)  
SINGAPORE 415933

Estimated Period of Repair: 8.0 days

**Adjuster:** ADRIAN LING

**Manager:** SHIAU CHAN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	(Last Synchronised: 12 Jan 2018)
<b>Parts:</b>	N/A OPEL CASADA 1.6 (A) (Model not available in database)
<b>Labour:</b>	Repairer's (Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SFA6116J)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

### Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRT BONNET (CONSISTENT)	Repair	1,843.00 FL	*- FL
2	1	*FRT WINDSCREEN OUTER MLDG RH (CONSISTENT)	Deformed	303.00 FL	*303.00 FL
3	1	*FRT QUARTER GLASS ASSY RH (CONSISTENT)	Cut	871.00 FL	*871.00 FL
4	1	*FRT BUMPER (CONSISTENT)	Distorted	2,027.00 FL	*2,027.00 FL
5	1	*FRT BUMPER TOW COVER (CONSISTENT)	Not Necessary	81.00 FL	*- FL
6	15	*FRT BUMPER CLIP (CONSISTENT)	Necessary	97.50 FL	*97.50 FL
7	1	*FRT BUMPER SIDE RETAINER LH (CONSISTENT)	Not Necessary	150.00 FL	*- FL
8	1	*FRT BUMPER SIDE RETAINER RH (CONSISTENT)	Damaged	150.00 FL	*150.00 FL
9	1	*FRT BUMPER BRACKET LH (CONSISTENT)	Not Necessary	180.00 FL	*- FL
10	1	*FRT BUMPER BRACKET RH (CONSISTENT)	Damaged	180.00 FL	*180.00 FL
11	1	*FRT BUMPER BRACKET TOP CENTRE (CONSISTENT)	Not Necessary	267.00 FL	*- FL
12	1	*FRT BUMPER SPONGE (CONSISTENT)	Cracked	324.00 FL	*324.00 FL
13	1	*FRT BUMPER PARKING SENSOR (CONSISTENT)	Damaged - 1 pc only	350.00 FL	*125.00 FL
14	1	*FRT BUMPER PARKING SENSOR SEAL (CONSISTENT)	Damaged - 1 pc only	24.00 FL	*12.00 FL
15	1	*FRT BUMPER PARKING SENSOR WIRE HARNESS (CONSISTENT)	Cracked	487.00 FL	*487.00 FL
16	1	*FRT GRILLE (CONSISTENT)	Not Necessary	870.00 FL	*- FL
17	1	*FRT GRILLE LOGO (CONSISTENT)	Not Necessary	98.00 FL	*- FL
18	1	*RH HEADLAMP (CONSISTENT)	Smashed	1,660.00 FL	*1,660.00 FL
19	1	*RH FOG LAMP (CONSISTENT)	Cracked	293.00 FL	*293.00 FL
20	1	*RH FOG LAMP COVER (CONSISTENT)	Missing	185.00 FL	*185.00 FL
21	10	*FENDER INNERSHIELD CLIP (CONSISTENT)	Necessary	65.00 FL	*65.00 FL
22	1	*FRT FENDER RH (CONSISTENT)	Distorted	531.00 FL	*531.00 FL
23	1	*FRT FENDER SIGNAL LAMP RH (CONSISTENT)	Not Necessary	188.00 FL	*- FL
24	1		Deformed	207.00 FL	*207.00 FL

Report was unsubmitted during this print-out.

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
		<b>*FRT FENDER INNERSHIELD RH</b> (CONSISTENT)			
25	1	<b>*FRT DOOR RH</b> (CONSISTENT)	Distorted	2,691.00 FL	*2,691.00 FL
26	1	<b>*FRT DOOR HINGE UPP RH</b> (CONSISTENT)	Not Necessary	185.00 FL	*- FL
27	1	<b>*FRT DOOR HINGE LOW RH</b> (CONSISTENT)	Not Necessary	185.00 FL	*- FL
28	1	<b>*FRT SHOCK ABSORBER RH</b> (CONSISTENT)	Bent	311.00 FL	*311.00 FL
29	1	<b>*FRT KNUCKLE ARM RH</b> (CONSISTENT)	Bent	600.00 FL	*600.00 FL
30	1	<b>*FRT WHEELBEARING RH</b> (CONSISTENT)	Necessary	657.00 FL	*657.00 FL
31	1	<b>*FRT LOW ARM RH</b> (CONSISTENT)	Bent	968.00 FL	*968.00 FL
32	1	<b>*FRT RIM RH</b> (CONSISTENT)	Cut	937.00 FL	*937.00 FL
33	1	<b>*FRT TYRE RH</b> (CONSISTENT)	Punctured	350.00 FS	*280.00 FS
34	1	<b>*FRT ABSORBER CONNECTORS ARM RH</b> (CONSISTENT)	Bent	483.00 FL	*483.00 FL
35	1	<b>*AIR INTAKE INSULATOR BOX</b> (CONSISTENT)	Cracked	262.00 FL	*262.00 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>19,060.50</b>	<b>14,706.50</b>
<b>- List Item Discount on L Items 10.00/10.00% (\$\$)</b>	<b>1,871.05</b>	<b>1,442.65</b>

<b>Total Parts (\$\$)</b>	<b>17,189.45</b>	<b>13,263.85</b>
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO DISMANTLE / RENEW THE ACCIDENT DAMAGED PORTION, TO PANEL BEATING, RESHAPE, STRAIGHTEN, ORIENTATE AND ALIGN REPAIR / REPLACEMENT PARTS	New	3,250.00	1,950.00
2	CARRY OUT SPRAY PAINTING ON AFFECTED AREA, FRT BUMPER, FRT RH FENDER, FRT SUPPORT PANEL, FRT BONNET, FRT RH DOOR	New	2,750.00	2,200.00
3	TO REMOVE AND REPLACE RHF UNDER CARRIAGE PARTS	New	650.00	650.00
4	TO CONDUCT 4 WHEEL ALIGNMENT	New	220.00	180.00
5	TO CONDUCT RESET OF ABS LIGHT ON	New	350.00	350.00
6	TO CONDUCT TRANSFER FRONT DOOR MECHANISM TO NEW DOOR PANEL	New	650.00	325.00
7	TO DISCONNECT WIRE HARNESS OF ELECTRICAL COMPONENT TO FACILITATE REPAIRS, RECONNECT AND CHECK ELECTRICAL FUNCTION AFTER REPAIR	New	220.00	180.00
<b>Gross Labour Cost (S\$)</b>			<b>8,090.00</b>	<b>5,835.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >