

WKSPT-req ✓

12/03/2017

ASS. REC BY:

REF: CS/MSG17021490/D 9bhz

Special Instruction:

Signature:
Meenmen

MA

ASSIGNMENT (Office)

From (Person): Lionel Tan

of

MSG

Date/Time: 10/11/17 @ 16:02cm

Estimated Cost:

Bill to:

OD # TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKL 236T

Insured:

SKT 5311J

at Workshop m/s

Workshop 99 Auto

Tel:

64588460

of 20 Sin Ming Ind Est. Sec A # 01-04, 575678

Policy No: MSD/VPCP/17-061342

Claim No:

MSC/V/17-001731

Sum Insured:

Excess:

Make of Veh:
(Client's Record)

D.O.A

4/11/2017

CA / REV / REP. / REV 24 HRS

'up'

H.O.D. Endorsement:

Date/Time: 11:43am @ 10/11/17

Person Contacted:

Mr. Tan

Vehicle: IN OUT

Date/Time	Action/Instruction (✓) Estimate
	SKL 236T - NA/GAI17021184/k4 - D.O.A: 4/11/17
	SKT 5311J - NA/GAI17021184/k4 - D.O.A: 4/11/17
13/11/17 @ 4:40pm	Informed Lionel Tan, we are pending estimate from repairer.
14/11/18 @ 5:27pm	revised to Lionel Tan via Meenmen.
16/11/18 @ 3:31pm	confirmed with William CS \$4300, 5 days by email. (Red \$ 8238.40, 66%)

Surveyor

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of W/Shop 99

Insured: _____

Policy No. _____

Claims No. _____

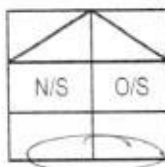
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKL 238T Yr Regn: SEP 2013

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi C.C. 1798

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 76806 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: W14U2228K7EA02256G

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/50R17

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front 8 mm Rear 8 mm

R/Bal. 8 mm L/Bal. 8 mm

D.O.A. 11/11/2017 D.O.I. 10/11/2017

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 27 SEP 2017

Date/Time, File Pass to? ☐ : Preli. Report

11/2017 ☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: 5

Resurvey No. of Trip: 1

Survey Fee:

Transportation: _____

S - RS: _____

Photos

Others

TOTAL

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)

Report Format : WEB-TP

Lump Sum / I.B.I: (\$ 4300)

300
10
310



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG17021490/M1qb

16 RAFFLES QUAY

#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 10-11-2017

Code : MSG



1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKT 5311J	Veh. Inspected	SKL 236T
Policy No.	MSD/VPCP/17-001342	Coverage (\$)	0.00
Claim No.	MSC/V/17-001731	Excess (\$)	0.00
Assign From	MERIMEN (LIONEL TAN)	Assign Date	10/11/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer		Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	04/11/2017	Inspection Date	10/11/2017
Survey held at	WORKSHOP 99 AUTO SERVICES BLK 9 SIN MING ROAD #01-34 SIN MING INDUSTRIAL ESTATE SINGAPORE 575644		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Lionel Tan Tian Pei

Date: 19 Sep 2018

Preliminary Advice

Insured Vehicle No : SKT5311J
TP Vehicle No : SKL236T
Make : AUDI A4
Date of Inspection : 10/11/2017
Inspection At : WORKSHOP 99 AUTO

Accident Date : 04/11/2017
Assignment Date : 10/11/2017
Est. Duration of Repair : 5

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	12,538.40
Revised Amount	:S\$	5,439.20
Check Items (Estimated)	:S\$	0.00
Total	:S\$	5,439.20

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est. Submitted	Est. Assignment	Adj. Ref	Adj. Submitted	Inc. Auth'd	Status
Main	07 Nov 2017		10 Nov 2017 10:02 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	HITACHI CAPITAL ASIA PACIFIC PTE LTD, Co. Reg. No.: 199400399N, Email: JUNTAIYO@HCSPL.COM.SG		
Main Claimant:	ONG WEI KEE, ID: S1746888Z		
Vehicle Reg. No.:	SKL236T	Date of Loss:	04/11/2017 11:00 - :59
Claim Type:	TP / MSC/V/17-001731	Policy/Cover Note No.:	MSD/VPCP/17-001342 (Comprehensive) Coverage: 12/06/2017 - 11/06/2018
Vehicle Reg. No. (Insured):	SKT5311J	Policy No. (Claimant):	
		Excess:	S\$4,500.00
Repairer:	Workshop 99 Auto Services (HQ) 20 SIN MING INDUSTRIAL EST SECTOR A, #01-04, 575678 Sin Ming - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Lionel Tan Tian Pei - 6643 1307]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 11/11/2017]		
Driver/Custodian (Insured):	GIDEON NEO HONG KAI (20 / Male), NRIC: S9642831F, Tel: +6596333590		
Adj. Asg. Remarks:	Please contact Mr Tan Wei Ming @ 6552 5192 to arrange for survey.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Shiau Chan (LKKAUTO)

From: Workshop 99 <workshop99@rocketmail.com>
Sent: Wednesday, 26 September 2018 3:31 PM
To: Shiau Chan (LKKAUTO)
Subject: Re: RE: [3rd] SKL236T Audi A4 - Accident on the 04 Nov 2017 along PIE *LKK REF: CS/MSG17021490/M1qb

Dear Shiau Chan,

We agreed to your offer of \$4,300.00 (Lump Sum) and 5 days repairs.

Thank you for your kind assistance into this matter.

Warmest regards,

William Saw
Workshop 99 Auto Services

NB. Do we sent the LOD to your office or MSIG Insurance ?

Workshop 99 Auto Services | Blk 9 Sin Ming Road | #01-34 Sin Ming Industrial Estate
Sector C | Singapore 575644
T. 6552-5192 | F. 6455-5379 | E. workshop99@rocketmail.com | Registration
Nos. 53038523J



Please consider the environment before printing this email.

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On Wednesday, 26 September 2018, 9:08:21 AM GMT+8, Shiau Chan (LKKAUTO) <siewsc@lkkauto.com> wrote:

Dear William,

Shiau Chan (LKKAuto)

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Monday, 13 November, 2017 4:40 PM
To: do-not-reply@merimen.com
Cc: SUR
Subject: VEHICLE SKL 236T (YOUR REF: MSC/V/17-001731)

This mail is associated with :
***SKL236T (MSC/V/17-001731)**
[SKT5311J]
TP
ONG WEI KEE
Nov 4 2017 11:00AM
[HITACHI CAPITAL ASIA PACIFIC PTE LTD]
Workshop 99 Auto Services

Dear Lionel,

Please be informed that we have inspected the vehicle SKL 236T on 10/11/2017.

We are pending for estimate from repairer.

Thanks & Regards,

Shiau Chan (Ms)
LKK Auto Consultants Pte Ltd
Tel: 6256 3561
Fax: 6256 4315

[This mail is sent from a mailer account - do not reply to this email address]

Sent by : SHIAU CHAN (LKK Auto Consultants Pte Ltd)

WORKSHOP 99 AUTO SERVICES

Blk 9 Sin Ming Road
#01-34 Sin Ming Industrial Estate
Singapore 575644.

T. (65) 6458 8460
F. (65) 6455 5379
E. workshop99@rocketmail.com

Date		Ref.:	TP Claim
Owner Particulars			
Name	ONG WEI KEE		
# Nos	S1746888Z	Mobile	98343673
Address	BLK 13 Farrer Park Road		
	#08-29		
	Singapore 210013		
Vehicle Particulars			
Number	SKL236T		
Model	AUDI A4 1.8 TFSI MU (EU6)		
Engine	CJE061933		
Chassis	WAUZZZ8K7EA022566		
Year	24-Sep-13		
Accident Details			
Date	Saturday, 4 November, 2017		
Time	11.00 hrs		
Place	PIE		
Insured With			
Insurance	Great American Insurance Company		
Policy No.	MOMVP000002885-00-000		
Expiry	Sunday, 23 September, 2018		
Driver Particulars			
Name	Ong RanJie		
Nric Nos.	S9450003F	Mobile No.	
Address	Blk 8 Empress Road	Date of Birth	
	#11-33		
	Singapore 260008		
Parts & Labour			
	List Prices		\$ 8,888.40
	Nett Prices		\$ -
	Special Nett Prices		\$ 280.00
	Labour Charges		\$ 3,370.00
	Total		\$ 12,538.40

Estimate Cost Of Repairs	Vehicle #	SKL236T
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QTY	DESCRIPTIONS	UNITS	AMOUNTS
1 pce	Boot lid		\$ 1,750.00
1 pce	Boot lid logo		\$ 80.00
1 pce	Boot lid '1.8T' emblem		\$ 60.00
1 pce	Boot lid 'A4' emblem		\$ 58.00
2 pcs	Boot lid hinges	\$ 165.00	\$ 330.00
1 pce	Boot lid inner trim cover		\$ 385.00
1 pce	Boot lid top lock		\$ 128.00
1 pce	Boot lid bottom lock		\$ 35.00
1 pce	Boot lid rubber		\$ 128.00
2 pcs	Boot lid reflectors RH-CRA, LH-NN	\$ 563.00	\$ 1,126.00
2 pcs	Rear lamps assy RH-CRA, LH-NN	\$ 675.00	\$ 1,350.00
1 pce	Rear bumper fascia		\$ 1,480.00
1 pce	Rear bumper lower skirting		\$ 180.00
1 pce	Rear bumper reinforcement		\$ 405.00
2 pce	Rear bumper brackets	\$ 30.00	\$ 30.00
1 pce	Rear panel		\$ 540.00
1 pce	Rear panel top garnish		\$ 120.00
1 pce	Rear fender inner trim covers	\$ 450.00	\$ 900.00
1 pce	Rear toolbox		\$ 237.00
1 pce	Rear toolbox top cover		\$ 165.00
1 pce	Rear toolbox nut		\$ 23.00
1 pce	Boot floor energy absorbing foam		\$ 142.00
2 pcs	Rear air vent grilles	\$ 112.00	\$ 224.00
			\$ 9,876.00
		Less 10%	\$ 987.60
			\$ 8,888.40
	S/Nett		
1 set	Rear reverse sensor		\$ 280.00
	Labour		
	To remove damaged lamps, check, replace and refit same		\$ 50.00
	To remove o/s front seat, check, repair and align seat frame, sliding rail and reclining gear assy. Refit same.		\$ 380.00
	Labour to repair and replace parts		\$ 1,500.00
	To spray painting and putty		\$ 1,200.00
	To perform a computerise systems checking after removing of necessary wirings and Electrical fittings to enable necessary diagnosing and re-setting to specifications		\$ 120.00
	To rust proofing damaged portions and replacement parts		\$ 120.00
			\$ 12,538.40

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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG17021490/DQBN2

Date: 27/09/2018

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	MSD/VPCP/17-001342
Claimant Vehicle No :	SKL236T	Insured Vehicle No :	SKT5311J
Date of Loss:	04/11/2017	Nature of Claim:	TP
		Claim No:	MSCN/17-001731

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKL236T	Engine No:	CJE061933
Make & Model:	AUDI A4, 1.8 TFSI MU (EU6) (A)	Chassis No:	WAUZZZ8K7EA022566
Reg. Date:	24/09/2013 (Man. Year: 2013)	Odometer:	96806 km
Colour:	White		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/50R17	Rear Tyre Size:	225/50R17
Front Left Side:	Bridgestone 8 mm	Rear Left Side:	Bridgestone 8 mm
Front Right Side:	Bridgestone 8 mm	Rear Right Side:	Bridgestone 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	9,168.40	3,969.20	5,199.20	56.71
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,370.00	1,470.00	1,900.00	56.38
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	12,538.40	5,439.20	7,099.20	56.62
Approved Total (Overridden) (S\$)		4,300.00		
Nett Amount (S\$)	12,538.40	4,300.00	8,238.40	65.71

INSPECTION

Date of Assignment:	10/11/2017	
Date Inspected:	10/11/2017 Inspected At:	Workshop 99 Auto Services (HQ) 20 SIN MING INDUSTRIAL EST SECTOR A, #01-04 Singapore 575678

Estimated Period of Repair: 5.0 days

Adjuster: BRYAN TANI

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 27 Sep 2018)
Parts: 143	AUDI A4 1.8 TFSI MU (EU6) (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SKL236T)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOT LID	Repair	1,750.00 FL	*- FL
2	1		*BOOT LID LOGO	Necessary	80.00 FL	*80.00 FL
3	1		*BOOT LID 1.8T EMBLEM	Necessary	60.00 FL	*60.00 FL
4	1		*BOOT LID A4 EMBLEM	Necessary	58.00 FL	*58.00 FL
5	2		*BOOT LID HINGES	Not Necessary	330.00 FL	*- FL
6	1		*BOOT LID INNER TRIM COVER	Not Necessary	385.00 FL	*- FL
7	1		*BOOT LID TOP LOCK	Bent	128.00 FL	*128.00 FL
8	1		*BOOT LID BOTTOM LOCK	Not Necessary	35.00 FL	*- FL
9	1		*BOOT LID RUBBER	Distorted	128.00 FL	*128.00 FL
10	1		*BOOT LID REFLECTORS	O/s Cracked/N/s Not Necessary	1,126.00 FL	*563.00 FL
11	1		*REAR LAMP ASSY	O/s Cracked/N/s Not Necessary	1,350.00 FL	*675.00 FL
12	1		*REAR BUMPER FASCIA	Dented	1,480.00 FL	*1,480.00 FL
13	1		*REAR BUMPER LOWER SKIRTING	Not Necessary	180.00 FL	*- FL
14	1		*REAR BUMPER REINFORCEMENT	Dented	405.00 FL	*405.00 FL
15	2		*REAR BUMPER BRACKETS	Bent	30.00 FL	*30.00 FL
16	1		*REAR PANEL	Repair	540.00 FL	*- FL
17	1		*REAR PANEL TOP GARNISH	Cracked	120.00 FL	*120.00 FL
18	2		*REAR FENDER INNER TRIM COVERS	Not Necessary	900.00 FL	*- FL
19	1		*REAR TOOLBOX	Cracked	237.00 FL	*237.00 FL
20	1		*REAR TOOLBOX TOP COVER	Not Necessary	165.00 FL	*- FL
21	1		*REAR TOOLBOX NUT	Not Necessary	23.00 FL	*- FL
22	1		*BOOT FLOOR ENERGY ABSORBING FOAM	Not Necessary	142.00 FL	*- FL
23	2		*REAR AIR VENT GRILLES	Cracked	224.00 FL	*224.00 FL
24	1		*SET REAR REVERSE SENSOR	Shorted	280.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	10,156.00	4,388.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	987.60	418.80
Total Parts (\$\$)	9,168.40	3,969.20

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE DAMAGED LAMPS,CHECK,REPLACE AND REFIT SAME	New	50.00	30.00
2	TO REMOVE O/S FRONT SEAT,CHECK,REPAIR AND ALIGN SEAT FRAME,SLIDING RAIL AND RECLINING GEAR ASSY.REFIT SAME	New	380.00	-
3	LABOUR TO REPAIR AND REPLACE PARTS	New	1,500.00	700.00
4	TO SPRAY PAINTING AND PUTTY	New	1,200.00	600.00
5	TO PERFORM A COMPUTERISE SYSTEMS CHECKING ADTER REMOVING OF NECESSARY WIRINGS AND ELECTRICAL FITTINGS TO ENABLE NECESSARY DIAGNOSTING AND RE-SETTING TO SPECIFICATIONS	New	120.00	90.00
6	TO RUST PROOFING DAMAGED PORTIONS AND REPLACEMENT PARTS	New	120.00	50.00
Gross Labour Cost (S\$)			3,370.00	1,470.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >