

ASS. REC. BY:

REF CS3/ICS17021448/ 6

Special Inspection:

Surveyor:

ASSIGNMENT (Office)

From (Person):

Janice Goh

or

ECICS

Date/Time:

9/11/17 @ 2.35pm

Estimated Cost:

Bill to:

OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV ☐ CS

To Inspect Vehicle No:

SJX 6180 D

Insured:

SJ S 618 A

at Workshop m/s:

Lee Luew Sing

Tel:

9668 6354

or

10 AMK Ind. Park 2A # 03-10 10 AMK, 568047

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A

27/10/2017

CA / REV / REP / REV 24 HRS

(wp)

HOD Extension:

Date/Time:

3:22pm @ 9/11/17

Person Contacted:

Mr. Lee

Vehicle IN ☒ OUT ☐

Date/Time	Action/Instruction ( <input checked="" type="checkbox"/> ) Estimate
	SJX 6180 D - X
	SJ S 618 A - X
	Repair done on 07/11/2017

07/03/18 1:02pm Confirmed with Mr. Lee, vehicle repair done on 07/11/2017

07/03/18 Informed Janice (wh by phone will close this file at our end without billing. Celine 11/8/18

**Nivitha (LKK Auto)**

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**From:** Janice Goh Siew Geok (ECICS, Claims) <Janice\_Goh@ecics.com.sg>  
**Sent:** Thursday, 9 November, 2017 2:35 PM  
**To:** Sow-yea Wong; 'assignments'  
**Cc:** KIM - SENG SON; ECICS Claims  
**Subject:** RE: NOTICE OF ACCIDENT - SJX 6180D & SJS 618A ON 27.10.17 ALONG CTE (AMK) @ ABOUT 09:10 AM

Without Prejudice

Dear Sow Yee

Thank you for your email.  
We will assign LKK Auto for the Post repair survey.

Aside to LKK

Please arrange for Post Repair Survey of TP's vehicle, SJX6180D.

Thank you.

Regards,  
Janice Goh  
**Claims Division**  
DID: +65 6303 0182  
FAX: +65 6338 9267

**ECICS Limited**  
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to [motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg) directly.

*\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.\*\**

**From:** Sow-yea Wong [<mailto:wongsylaw@gmail.com>]  
**Sent:** Thursday, 9 November, 2017 1:31 PM  
**To:** ECICS Claims  
**Cc:** KIM - SENG SON  
**Subject:** Re: NOTICE OF ACCIDENT - SJX 6180D & SJS 618A ON 27.10.17 ALONG CTE (AMK) @ ABOUT 09:10 AM

Good Afternoon Janice

We thank you for your email *below* on the PRS

We deeply regret to inform you that as there was no reply from your goodself since the **Notice of Accident on 30.10.17 (9 days ago)**, per the Practice Directions, we have effected repairs on our Client's car

We have at all material times kept your goodself in the loop with reminders up to & including that we will effect repairs without further reference to your goodself (Thursday 02.11.17)

As such, if you would like to conduct a Post-Repair Survey instead, we shall be most grateful if you can call *(on an urgent basis)*

Mr Lee Kim Wah  
M/s Lee Luew Sng Motors

Mobile: 9668 6354

Tel : 6483 7412

*Appreciate your kindest understanding & assistance*

Have a good day

Yours Sincerely

*Sow yee*

On Thu, Nov 9, 2017 at 12:58 PM, ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)> wrote:

**Without prejudice**

Dear Sow Yee

We refer to your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. LKK
2. JP knight
3. Formteam
4. Appraisal Associates
5. Autoprobe
6. Raleigh
7. In-House Surveyor

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Sorry for the late reply and inconvenience caused.

Thank you.

Regards,

Janice Goh

Claims Division

DID: +65 6303 0182

FAX: +65 6338 9267

ECICS Limited

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to [motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg) directly.

*\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.\*\**

**From:** Sow-ye Wong [<mailto:wongsylaw@gmail.com>]

**Sent:** Wednesday, 8 November, 2017 5:53 PM

**To:** ECICS Claims; KIM - SENG SON

**Subject:** Re: NOTICE OF ACCIDENT - SJX 6180D & SJS 618A ON 27.10.17 ALONG CTE (AMK) @ ABOUT 09:10 AM

Dear Sirs

We refer to our emails *below* on the PRS

Kindly be informed that as you did not revert on our **Notice of Accident of 30.10.17 & Reminder emails of 31.10.17 & 02.11.17** respectively, we have proceeded to repair our Client's car without further reference to you

Please let us know if you intend to conduct a **POST-REPAIR SURVEY by 10.11.17**; failing which it will be deemed that you have **no objections to our Survey & repairs**

**Kindly contact our Mr Lee at 9668 6354**

Yours Sincerely

Sow yee

On Thu, Nov 2, 2017 at 11:56 AM, Sow-ye Wong <[wongsylaw@gmail.com](mailto:wongsylaw@gmail.com)> wrote:

Dear Sirs

We refer to our email reminders *below*:

1. Notice of Accident of 30.10.17
2. Reminder email RPS of 31.10.17

As we still did not hear from you on the PRS as of today Thursday 02.11.17 which is 4 days - we now put you on **NOTICE** that we will proceed to effect repairs on our Client's car without further reference to you

Thank You



Yours Sincerely

Sow yee

M/s Fong & Fong LLC

On Tue, Oct 31, 2017 at 5:56 PM, Sow-yea Wong <[wongsylaw@gmail.com](mailto:wongsylaw@gmail.com)> wrote:

Dear Sirs

We refer to our Notice of Accident of 30 October 2017

To-date we have neither heard from your goodself nor your Surveyor re PRS

Kindly - Per the NIMA Protocol, we have given your goodself the prerequisite due notice

We now put your ggodself on record that if we do not hear from you by

05:00 PM tomorrow Wednesday 01 November 2017, we will proceed to repair our Client's car without further reference to you

Please call our Client's Appointed Surveyor : **MR LEE KIM WAH - 9668 6354**

Grateful

Yours Sincerely

Sow yee

*M/s Fong & Fong LLC*

----- Forwarded message -----

From: **Sow-yea Wong** <[wongsylaw@gmail.com](mailto:wongsylaw@gmail.com)>

Date: Fri, Oct 27, 2017 at 6:13 PM

Subject: NOTICE OF ACCIDENT - SJX 6180D & SJS 618A ON 27.10.17 ALONG CTE (AMK) @ ABOUT 09:10 AM

To: [claims@ecics.com.sg](mailto:claims@ecics.com.sg)

Our Ref : FCY / 456 / 17

Your Ref : SJS 618A

**TEO SWEE MENG JEREMY (ZHANG RUIMIN)**

**S8520859D**

Date : 30 October 2017

**M/s ECICI Limited**

Fax: 6338 9267 / Email

7 Temasek Blvd

#10 – 01 Suntec Tower One

S 038987

Attn: The Manager - Motor Claims

Dear Sirs

**NOTICE OF ACCIDENT**

**ACCIDENT INVOLVING SJX 6180D & SJS 618A ON 27.10.17 ALONG CTE (AMK) ABOUT 09:10 AM**

We act for **TECHJAY ENTERPRISE** owner

Our Client's Car : **SJX 6180D**

Your / Your Insured's Car : **SJS 618A**

Date & Time of Accident : **27 OCTOBER 2017 / 09:10 AM**

Place of Accident : **CTE (AMK)**

Before our Client proceeds to repair the damaged car, we are requesting a *Pre-Repair Survey*



Kindly let us know within 2 working days of this Notice whether you or your Insurers would like to conduct a PRS of the car

If we do not receive any reply from you/your Insurers within the stipulated timeline, our Client shall proceed to repair the car without further reference to you & our Client will be compensated for the loss of use of the van for this period of time

Our Client's Appointed Surveyor : **MR LEE KIM WAH**

Address : **M/s Lee Luew Sing Motors**  
**10 Ang Mo Kio Industrial Park 2A**  
**#03 - 10 AMK Autopoint**  
**S (568047)**

Tel : **6483 7412 / 6483 0827**

Fax : **6483 7416**

Mobile : **9668 6354**

Copies of our Client's GIA / Police Reports (with Colored Photographs of damage to our Client's car), NRIC & Driving License, LTA Search, Warrant-To-Act & Letter Of Authority are enclosed for your kind attention

*Deeply appreciate your prompt action*

Yours Faithfully

*Sow yee*

*M/s Fong & Fong LLC*

*Cc: Chen*

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facebook  twitter  [ecics.com.sg](http://ecics.com.sg) Insurance

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