

REF: CC3 / A17021354 / Agb2

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 2100394989

Claims No. 873314832556

Sum Insured: _____

Excess: 04 10/1/17

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 98K.

IDAC Accident Rpt: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: 08 88% days

Res: Yes or No

Lum Sum: _____

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____

Person Contacted: _____

Veh No: SK25596U. Yr Regn: 2014, Dec

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4

C.C 1798

Colour: Bronze

A/C: Insured / Std / NI / NA

Sp. Reading: 28484

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU2228K3FA039852

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/55R16

R: 225/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06

mm

R/Bal. 06

mm

L/Bal. 06

mm

L/Bal. 06

mm

D.O.A. _____

D.O.I. 08/11/17

Survey held at Premium

Des. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

07/11/17

SK25596U - X

09/11/17 @ 10.45am went to Victor via Meinen.

09/11/17 @ 2.55pm Victor informed C/A via Meinen.

10/11/17 @ 10.12am informed Kee Seng C/A & ex = 80% by email.

16/12/17 @ 2.05pm confirmed with Mr Bao final Ag \$13320.12, 8 days.
(Red \$16770.88, 56%)

RECEIVED 22 JAN 2018

Date/Time, File Pass to?



Preli. Report



Final Report

Date/Time, File Return to?

2)

Days Of Repair: 8

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

) \$ + RS \$

) Photos

) Others

TOTAL

200

10

210

Report Format: MERAD

Lump Sum / I.B.I. (\$

13320.12




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG17021354/Aqb	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 08-11-2017	
		Code : AIG	
1. Policy Particulars :- OWN DAMAGE			
Insured Veh.		Veh. Inspected	SKQ 5596U
Policy No.	2100394989	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	08/11/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	05/11/2017	Inspection Date	08/11/2017
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699		
5a. Remarks			
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.			

Survey Department Check List (Case Handler)

Reference No.: C03/17617021354/A96
Policy Type: OD/TP/TP RES/TL/EVA

SKR 55964

Case Handler

Typist

Admin (Cath): Case handler to make sure all information created by the assignment team are ACCURATE.

(1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA/REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Surveyor (Adrian): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp. Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des. of Damages

✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

✓		
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(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

✓		
✓		
✓		

(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

✓		
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Check By:

Adrian 26/12/17
Case Handler Date

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 26 December, 2017 2:05 PM
To: Boo seng yak
Cc: SUR
Subject: RE: REVISED ESTIMATE SKQ5596U

Dear Mr Boo,

Confirm final fig \$13,320.12 before GST and 8 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Wishes you a Merry Christmas & Happy New Year 2018

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Tuesday, 12 December, 2017 6:11 PM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>

Subject: REVISED ESTIMATE SKQ5596U

Hi Adrian, Shiau Chan

Please find revised estimate attached.

I forgot to attach in my earlier mail.

Best regards - jb

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 10 November, 2017 10:12 AM
To: 'Claims Department'; SUR
Subject: RE: OD CLAIM FOR SKQ 5596 U

Dear Kee Siang,

As instructed by our client AIG, please proceed to repair the insured vehicle SKQ 5596U (**Excess \$0/-**).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Department [mailto:claims@premiumauto.com.sg]
Sent: Thursday, 9 November, 2017 9:36 AM
To: 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SKQ 5596 U

Dear All,

This vehicle is in the workshop, Kindly advise on approval urgently !

Thank you

Claims Advisor

Kee Siang

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	06 Nov 2017 18:20	Clim Veh Model Changed			[] Merimen Administrator
2	06 Nov 2017 18:20	Clim Created	Reg No: SKQ5596U. Policy No: 2100394989-02000. Acct Date: 2017/11/05. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA117146954		[I] Merimen Administrator
3	08 Nov 2017 15:36	Clim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.		[] CATHERINE CHONG KAI LING
4	08 Nov 2017 15:36	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)		[] CATHERINE CHONG KAI LING
5	08 Nov 2017 15:36	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] CATHERINE CHONG KAI LING
6	08 Nov 2017 15:36	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/11/17		[A] CATHERINE CHONG KAI LING
7	08 Nov 2017 15:36	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.		[A] CATHERINE CHONG KAI LING
8	08 Nov 2017 15:36	Clim Registration Modified	Rep:1137->200611.		[A] CATHERINE CHONG KAI LING
9	08 Nov 2017 15:36	Clim Veh Model Changed	(202996) AUDI A4 1.8 TFSI MU (B8) (A).		[A] CATHERINE CHONG KAI LING
10	08 Nov 2017 15:36	Adj Adjuster Assigned	[None] -> ADRIAN LING		[A] CATHERINE CHONG KAI LING
11	09 Nov 2017 09:54	Clim Registration Modified	Pol No:2100394989-02000->2100394989.		[I] Dally Amri, Mimi Zarina
12	09 Nov 2017 10:21	Adj Rpt Initiated			[A] SHIAU CHAN
13	09 Nov 2017 10:21	Insured Phone No Updated	[None] -> [+6593681199]		[A] SHIAU CHAN
14	09 Nov 2017 10:21	Clim Details Notified			[A] SHIAU CHAN
15	09 Nov 2017 10:48	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/11/17		[A] SHIAU CHAN
16	09 Nov 2017 10:49	Adj Mandate Request	Cur.Req:22029.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.		[A] SHIAU CHAN
17	09 Nov 2017 12:22	Clim Registration Modified	Init.Est.->5,000 - 6,000. Excess: -> 0.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.		[I] Dally Amri, Mimi Zarina
18	09 Nov 2017 12:22	Label Added	(20226):Coverage Confirmed.		[A] Merimen Administrator
19	09 Nov 2017 14:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/11/17. Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.		[I] Koh, Victor-CK
20	09 Nov 2017 14:55	Adj Mandate Set	Approved:14099.00:Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.		[I] Koh, Victor-CK

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1634242	09/11/2017 10:21	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKQ5596U		10.70

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 09 Nov 2017

Preliminary Advice

Vehicle No	: SKQ5596U	Accident Date	: 05/11/2017
Make	: AUDI A4	Policy No.	: 2100394989
Assignment Date	: 08/11/2017	Excess	: S\$0.00
Date of Inspection	: 08/11/2017	Est. Duration of Repair	: 8.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front and rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	30,091.00
Revised Amount	:S\$	14,099.00
Check Items (Estimated)	:S\$	7,930.00
Total	:S\$	22,029.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	98,000.00
COE / PARF Rebate	:S\$	69,559.00
Salvage Value	:S\$	
Margin for Repair	:S\$	28,441.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Singapore NRIC
Owner ID	2711E
Vehicle Details	
Vehicle No.	SKQ5596U
Vehicle to be Exported	No
Intended De-registration Date	09 Nov 2017
Vehicle Make	AUDI
Vehicle Model	A4 1.8 TFSI MU (EU6)
Primary Colour	Grey
Manufacturing Year	2014
Engine No.	CJE089239
Chassis No.	WAUZZZ8K3FA039852
Maximum Power Output	125.0 kW (167 bhp)
Open Market Value	\$28,946.00
Original Registration Date	09 Dec 2014
First Registration Date	09 Dec 2014
Transfer Count	0
Actual ARF Paid	\$22,525.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	08 Dec 2024
PARF Rebate Amount	\$16,893.00
Intended COE Rebate Details	
COE Expiry Date	08 Dec 2024
COE Category	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$74,389.00
COE Rebate Amount	\$52,666.00
Total Rebate Amount	\$69,559.00

The information contained herein is correct as at 09 Nov 2017

OK

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S8432711E



AU YONG WEI LI, JOEL

Exp. Date: 12 Oct 1994

Issue Date: 19 Sep 2015

002610750B



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

CLASS DATE

28 Sep 2008

Class 3A Motor cars without clutch pedals (Auto) \leq 3000kg with \leq 7 passengers, exclusive of the driver, and other motor vehicles without clutch pedals \leq 2500kg

Licence No: S8432711E



NP 428A

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

23 Jun 2005

Class 3

Motor cars with unladen weight \leq 3000kg with \leq 7 passengers, exclusive of driver; and other motor vehicles with unladen weight \leq 2500kg



Licence No: S8432711E

NP 428A

REPUBLIC OF SINGAPORE DRIVING LICENCE



TAN SHILING LYON

Exp. Date: 16 May 1994

Issue Date: 28 Sep 2005

00142857D





HOTLINE TEL: (65) 6419 3000
FAX: (65) 6415-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT(CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100394989-02000

OWN DAMAGE EXCESS S\$800.00 (1)
WINDSCREEN EXCESS S\$100.00

(for policies with effect from 1st November 2002)

SUM INSURED Market Value
INSURING WITH COE/PARF Yes
SKQ5596U

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

AU YONG WEI LI, JOEL

3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT

9 Dec 2016

4) DATE OF EXPIRY OF INSURANCE

8 Dec 2017

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *
SUBJECT TO AGE CONDITION :30 years old and above

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the
Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said
Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or
has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf
from driving the Motor Vehicle.

6) LIMITATION AS TO USE *

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing
the carriage of goods other than samples in connection with any trade or business or use for any purpose in
connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Eihooz - 30 Bukit Batok Cres(Tel:66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Pook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER NA

HIRE PURCHASE COMPANY DBS BANK LTD
/ EMPLOYER'S LOAN

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and
Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-
Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 28 Nov 2016

AIG Asia Pacific Insurance Pte. Ltd.

504125-200
PREMIUM LEASING - AP
281 ALEXANDRA ROAD
AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

SSPQCC



HOTLINE TEL: (65) 6419 3000
FAX: (65) 6415-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
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M.X.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100394989-02000

OWN DAMAGE EXCESS S\$800.00 (1)

WINDSCREEN EXCESS S\$100.00

(for policies with effect from 1st November 2002)

SUM INSURED Market Value

INSURING WITH COE/PARF Yes

SKQ5596U

AU YONG WEI LI, JOEL

9 Dec 2016

8 Dec 2017

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2) NAME OF INSURED

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504125-200
PREMIUM LEASING - AP
281 ALEXANDRA ROAD
AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

SSPQCC

24-hours AIG Auto Hotline: (65) 6338 6200

Important: Keep this document in your car

What can the 24-hour AIG Auto Hotline do for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or approved workshops within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the Police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other vehicle(s) — if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or approved workshops within 24 hours or the next working day of the accident.

What to do in the event of an accident?

- Keep calm and move to a safe place
- Do not admit or discuss fault or blame
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or approved workshops within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party to AIG immediately.

15 DAYS LOSS OF USE / CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details.

Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certification of Insurance (CI) should be produced without demand when collecting the Rental Car and Premium Automobiles Pte Ltd reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the Policy issued to the policyholder. The validity of this benefit is conditional upon the Motor Policy insured herein being in force.

Steps to activate Loss of Use / Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please call Premium Automobiles Pte Ltd at 64741223 after filing/reporting your accident claim.
2. Your rental car will be made available within 3 hours of activation with Premium Automobiles Pte Ltd, subject to availability.
3. At the time of collection of the Rental Car, the original insurance policy and scheduled issued by AIG, a copy of the Accident Report from the Authorised Workshop must be produced.
4. The number of days of loss of use entitlement is based on the period your vehicle is in the repair workshop subject to a maximum of 15 days.
5. A refundable security deposit of S\$350 is required by the rental company during each rental period.
6. The rental car will be picked up and returned at Premium Automobiles Pte Ltd upon activation of the benefit.
7. Rental cars are strictly for use in Singapore only. Additional premium of S\$35/- per day is applicable if the rental car is to be driven to Malaysia.
8. Extension of rental beyond repair period approved by AIG surveyor will be chargeable to customer by the rental company on per day basis.
9. Upgrade of Rental Car is available upon request subject to additional charges by the rental company.
10. Excess liability for all Rental Cars is S\$3,000. Customers may choose to reduce the liability to S\$1,600 per day and by paying the Collision Damage Waiver of S\$25 per day.

For use of Rental Car in Malaysia, additional excess liability of \$2,000 applies.

If owner fails to inform Premium Automobiles Pte Ltd that he is travelling into Malaysia using the Rental Car and if any accident happens, the entire cost of repair will be the owner's sole responsibility. Premium Automobiles Pte Ltd reserves the right to pursue the full repair cost against the owner.

Additional age requirement

Minimum 23 years old to maximum 65 years old with at least 2 years of driving experience

Premium Automobiles Pte Ltd Operations Hours

Monday to Friday: 0900hrs – 1800hrs

Saturday: 0900hrs to 1300hrs except Sundays and Public Holidays

Customer Service Line: 64741223 Facsimile: 67457823

55 Ubi Road 1 Singapore 408699

*Premium Automobiles' Terms & Conditions apply

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Insured is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

The Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agree to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1098/2017/JT
Date	:	7-Nov-17

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Au Yong Wei Li, Joel
Address	:	55B Jalan Novena
		Singapore 5308671
Telephone	:	HP +65 9368 1199
Type of Claim	:	Own Damage Claims
Policy No.	:	2100394989-02000
Vehicle No	:	SKQ 5596 U
Model Code	:	Audi A4 1.8T FSI Mu
Model / Year	:	Dec-14
Engine No	:	CJE 089239
Chassis No	:	WAUZZZ8K3FA039852
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	-
Accident Date	:	4-Jun-17
Place of Accident	:	Kovan MRT Lamp post 1162

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKQ 5596 U.

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓
2	To dismantle and renew front bumper and bonnet. Re-organize front crash management components. Reinstall all parts removed.	\$ 1,800.00 1000 ✓
3	To respray front bumper and bonnet.	\$ 1,600.00 1000 1100 ✓
TOTAL LABOUR CHARGES		: <u>\$ 3,760.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKQ 5596 U

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>Rehanded</i>	\$ 1,954.00	✓ 1563.70
2	RADIATOR GRILLE <i>cut</i>	\$ 899.00	✓ 718.80
3	FRONT BUMPER CLOSING ELEMENT <i>Not in</i>	\$ 161.00	X
4	AIR GRILLE - LHS/RHS <i>Not cut</i>	\$ 224.00	112 89.70
5	FRONT REINFORCEMENT BEAM <i>Not Nec</i>	\$ 742.00	? X
6	FRONT BUMPER SUPPORT - LHS/RHS <i>Not in</i>	\$ 20.00	X
7	FRONT BUMPER TOP COVER <i>Not in</i>	\$ 104.00	X
8	CAUTION SIGN <i>Not in</i>	\$ 12.00	X
9	BONNET <i>Ryio</i>	\$ 2,262.00	+
10	BONNET SEAL <i>Not in</i>	\$ 62.00	X
11	FRONT NUMBER PLATE <i>Best</i>	S/N \$ 25.00	✓
TOTAL-FRONT SPARE PARTS CHARGES		:	\$ 6,465.00
TOTAL-FRONT LABOUR CHARGES		:	\$ 3,760.00
FRONT TOTAL		:	\$ 10,225.00

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKQ 5596 U.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$	280.00	✓
2	To remove and transfer rear lid convenience lock system and wire harness for tail lights.	S/N \$	280.00	✓
3	To dislodge and reinstall rear wire harness for tail lights, battery manager, fuse & relay trays, electrical and audio equipment.	\$	480.00	38
4	To dismantle rear bumper and rear lid. Cut out and reweld rear outer, inner and lower cross panel. Inspect spare wheel housing for damages. Renew rear bumper and rear lid. Re-organize rear crash management components. Reinstall all parts removed.	\$	3,600.00	1250
5	To respray rear bumper, rear lid and end panelling. To carry out joint sealer works and stone chop treatments.	\$	2,300.00	1650
6	To renew centre and rear exhaust silencer. Align to position.	S/N \$	480.00	? 780
7	To carry out diagnostic checks.	S/N \$	384.00	✓
TOTAL LABOUR FRT/RR		:	\$ 7,804.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKQ 5596 U.

		<u>Damage Parts & Prices</u>	
<u>S/N</u>	<u>Parts Description</u>	<u>S/NETT</u>	<u>REMARKS</u>
1	REAR BUMPER <i>Distorted</i>	\$ 1,969.00	1575.70
2	REAR BUMPER LOWER SPOILER <i>Distorted</i>	\$ 218.00	174.40
3	REAR BUMPER REINFORCEMENT BEAM <i>Not New</i>	\$ 541.00	? P
4	REAR REINFORCEMENT BEAM BRACKET - LHS/RHS <i>Not New</i>	\$ 364.00	? P
5	REAR BUMPER GUIDE - LHS/RHS <i>Not in</i>	\$ 72.00	* P
6	REAR BUMPER LOWER GUIDE - LHS/RHS <i>Not in</i>	\$ 37.00	* P
7	REAR PARKING AID <i>Not New</i>	4 TBC	? P
8	REAR PARKING AID WIRING SET <i>Not in</i>	\$ 446.00	+
9	BOOT LID <i>Dented</i>	\$ 2,351.00	1880.80
10	REAR LID WEATHERSTRIP <i>Not in</i>	\$ 167.00	+
11	REAR LID LOCK	\$ 183.00	+ 146.40 ✓
12	REAR LID LOCK COVER <i>Not in</i>	\$ 17.00	+
13	REAR LID STRICKER <i>Not in</i>	\$ 82.00	+
14	AUDI EMBLEM	\$ 105.00	84
15	"A4" EMBLEM <i>Not</i>	\$ 81.00	64.72
16	"TFS" EMBLEM	\$ 81.00	64.72
17	REAR CROSS PANEL - OUTER <i>Not</i>	\$ 266.00	? P
18	REAR CROSS PANEL - INNER <i>Not</i>	\$ 453.00	? P
19	REAR CROSS PANEL - LOWER <i>Not</i>	\$ 739.00	? P
20	CENTRE SILENCER <i>Not New</i>	\$ 1,694.00	? P
SUB-TOTAL SPARE PARTS		\$ 9,866.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKQ 5596 U.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	REAR SILENCER - LHS <i>new</i>	\$ 971.00	? <i>P</i>
22	REAR EXHAUST BRACKET - LHS <i>new</i>	\$ 49.00	? <i>P</i>
23	REAR EXHAUST DUAL CLIP <i>new</i>	\$ 51.00	? <i>P</i>
24	REAR EXHAUST CHROME TRIMS <i>new</i>	TBC	
25	ACRYLIC SEALER <i>new</i>	S/N \$ 180.00	? <i>P</i>
26	CAVITY WAX	S/N \$ 140.00	? <i>P</i>
27	STONE CHIP	S/N \$ 180.00	? <i>P</i>
28	REAR NUMBER PLATE <i>new</i>	S/N \$ 25.00	* <i>P</i>
29	SUNDRIES <i>new</i>	\$ 600.00	? <i>26.74</i> ✓
TOTAL MATERIALS - REAR		: \$ 12,062.00	
TOTAL LABOUR - REAR		: \$ 7,804.00	
REAR REPAIR COST		: \$ 19,866.00	
GRAND TOTAL FOR FRONT AND REAR		\$ 30,091.00	

All charges are not inclusive of GST.

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Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lj
Surveyed Date : 08/11/12
Authorised Date :
Excess Cost :
Liability :
Remarks : xre Authorised,

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

08 Days
Excluding
End Panel

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1098/2017/JT
Date	:	7-Nov-17

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

8 days - ok - jb - 12 Dec

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Au Yong Wei Li, Joel
Address	:	55B Jalan Novena
		Singapore 5308671
Telephone	:	HP +65 9368 1199
Type of Claim	:	Own Damage Claims
Policy No.	:	2100394989-02000
Vehicle No	:	SKQ 5596 U
Model Code	:	Audi A4 1.8T FSI Mu
Model / Year	:	Dec-14
Engine No	:	CJE 089239
Chassis No	:	WAUZZZ8K3FA039852
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	-
Accident Date	:	4-Jun-17
Place of Accident	:	Kovan MRT Lamp post 1162

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKQ 5596 U.

S/n	Nature of Jobs	Estimated Charges	
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper and bonnet. Re-organize front crash management components. Reinstall all parts removed.	\$ 1,800.00	\$ 1,000.00
3	To respray front bumper and bonnet.	\$ 1,600.00	\$ 1,100.00
TOTAL LABOUR CHARGES		: \$ 3,760.00	\$ 2,460.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKQ 5596 U

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 1,954.00	\$ 1,563.20
2	RADIATOR GRILLE	\$ 899.00	\$ 718.80
3	FRONT BUMPER CLOSING ELEMENT	\$ 161.00	
4	AIR GRILLE - LHS/RHS	\$ 224.00	\$ 89.20
5	FRONT REINFORCEMENT BEAM	\$ 742.00	
6	FRONT BUMPER SUPPORT - LHS/RHS	\$ 20.00	
7	FRONT BUMPER TOP COVER	\$ 104.00	
8	CAUTION SIGN	\$ 12.00	
9	BONNET	\$ 2,262.00	
10	BONNET SEAL	\$ 62.00	
11	Added parts - see attached	\$ 405.50	\$ 323.44
12	FRONT NUMBER PLATE	S/N \$ 25.00	\$ 25.00
TOTAL-FRONT SPARE PARTS CHARGES		\$ 6,870.50	\$ 2,719.64
TOTAL-FRONT LABOUR CHARGES		\$ 3,760.00	\$ 2,460.00
FRONT TOTAL		\$ 10,630.50	\$ 5,179.64

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKQ 5596 U.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
		Labour front c/f		\$ 2,460.00
1	To remove and transfer rear parking aid. Check function.	S/N	\$ 280.00	\$ 280.00
2	To remove and transfer rear lid convenience lock system and wire harness for tail lights.	S/N	\$ 280.00	\$ 280.00
3	To dislodge and reinstall rear wire harness for tail lights, battery manager, fuse & relay trays, electrical and audio equipment.		\$ 480.00	nn
4	To dismantle rear bumper and rear lid. Cut out and reweld rear outer, inner and lower cross panel. Inspect spare wheel housing for damages. Renew rear bumper and rear lid. Re-organize rear crash management components. Reinstall all parts removed.		\$ 3,600.00	\$ 1,250.00
5	To respray rear bumper, rear lid and end panelling. To carry out joint sealer works and stone chop treatments.		\$ 2,300.00	\$ 1,650.00
6	To renew centre and rear exhaust silencer. Align to position. (Repair and align)	S/N	\$ 480.00	\$ 280.00
7	To carry out diagnostic checks.	S/N	\$ 384.00	\$ 384.00
TOTAL LABOUR FRT/RR		:	<u>\$ 7,804.00</u>	<u>\$ 6,584.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKQ 5596 U.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
	<i>materials front c/f</i>		2719.64
1	REAR BUMPER	\$ 1,969.00	\$ 1,575.20
2	REAR BUMPER LOWER SPOILER	\$ 218.00	\$ 174.40
3	REAR BUMPER REINFORCEMENT BEAM	\$ 541.00	
4	REAR REINFORCEMENT BEAM BRACKET - LHS/RHS	\$ 364.00	
5	REAR BUMPER GUIDE - LHS/RHS	\$ 72.00	
6	REAR BUMPER LOWER GUIDE - LHS/RHS	\$ 37.00	
7	REAR PARKING AID	4 TBC	
8	REAR PARKING AID WIRING SET	\$ 446.00	
9	BOOT LID	\$ 2,351.00	\$ 1,880.80
10	REAR LID WEATHERSTRIP	\$ 167.00	
11	REAR LID LOCK	\$ 183.00	\$ 146.40
12	REAR LID LOCK COVER	\$ 17.00	
13	REAR LID STRICKER	\$ 82.00	
14	AUDI EMBLEM	\$ 105.00	\$ 84.00
15	"A4" EMBLEM	\$ 81.00	\$ 64.72
16	"TFS" EMBLEM	\$ 81.00	\$ 64.72
17	REAR CROSS PANEL - OUTER	\$ 266.00	
18	REAR CROSS PANEL - INNER	\$ 453.00	
19	REAR CROSS PANEL - LOWER	\$ 739.00	
20	CENTRE SILENCER	\$ 1,694.00	
	SUB-TOTAL SPARE PARTS	\$ 9,866.00	\$ 6,709.88

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKQ 5596 U.

S/N	Parts Description		Damage Parts & Prices	
			S/NETT	REMARKS
		<i>cf</i>		\$ 6,709.88
21	REAR SILENCER - LHS		\$ 971.00	
22	REAR EXHAUST BRACKET - LHS		\$ 49.00	
23	REAR EXHAUST DUAL CLIP		\$ 51.00	
24	REAR EXHAUST CHROME TRIMS		TBC	
25	ACRYLIC SEALER	S/N	\$ 180.00	
26	CAVITY WAX	S/N	\$ 140.00	
27	STONE CHIP	S/N	\$ 180.00	
28	REAR NUMBER PLATE	S/N	\$ 25.00	
29	SUNDRIES		\$ 600.00	\$ 26.24
	MATERIALS - FRONT/REAR	:	\$ 12,062.00	\$ 6,736.12
	LABOUR FRONT/REAR	:	\$ 7,804.00	\$ 6,584.00
	TOTAL REPAIR COST	:	\$ 19,866.00	\$ 13,320.12

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No. PA/OD/1098/2017/JT
Date 13-Nov-17
Service Advisor Jeffery Tan
Pages 1
Regn No SKQ 5596 U
Model No Audi A4 1.8T FSI Mu

Quantity	Description	Unit Price	Amount
Parts			
1	Front bumper lower grille <i>confirmed</i>	\$ 112.00	\$ 89.20
2	Headlight mounting - LHS <i>200.00</i>	\$ 100.00	\$ 79.44
3	Sensor - parking aid rear <i>200.00</i>	\$ 193.50	\$ 154.80
		\$ 405.50	\$ 323.44
	TOTAL	\$ 405.50	

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKQ 5596 U

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1098/2017/MAS

19 Jan 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKQ 5596 U, Audi A4 1.8T FSI MU

With reference to the above-mentioned vehicle, no. **SKQ 5596 U**, claimant, **Mr. Au Yong Wei Li, Joel**, please find the related document per attached.

1. A copy of the Original invoice no. 85012027 – S\$14,252.53
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKQ 5596 U

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Nov 2017		08 Nov 2017 15:36 Edit Adj Rpt	S\$13,320.12 Edit Estimates	S\$13,320.12 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	AU YONG WEI LI, JOEL, ID: S8432711E, Tel: +6593681199								
Vehicle Reg. No.:	SKQ5596U	Date of Loss:	05/11/2017 13:00 - :59						
Claim Type:	OD / 8733148325SG	Policy/Cover Note No.:	2100394989 (Comprehensive) Coverage: 09/12/2016 - 08/12/2017						
		Excess:	S\$0.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 17/11/2017]								
Driver/Custodian:	TAN SHILING LYDIA (33 / Female), NRIC: S8413857F, Tel: +6590405717								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (09/11/2017): Alert - Adj Mandate Approved (S\$14099.00) - SKQ5596U - Claim Handler: Dally Amri... AIG_SG (09/11/2017): SKQ5596U / OD / 05/11/2017 / Coverage & Excess update AIG_SG (09/11/2017): request Driver DL, and NRIC 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents



*SKQ5596U (8733148325SG)
OD
Nov 5 2017 1:00PM
[AU YONG WEI LI, JOEL]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View Use Viewer		
Assessment Reports										1 per page			<input checked="" type="checkbox"/>				
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail			Print				
1	09/11/17 10:48	Adjuster Immediate Advice											Load HTM				
Photos/Images										3 per page			<input checked="" type="checkbox"/>				
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail			Print				
1	09/11/17 10:18	General View											Load JPG				
2	09/11/17 10:18	General View											Load JPG				
3	09/11/17 10:18	Chassis Number											Load JPG				
4	09/11/17 10:18	General View											Load JPG				
5	09/11/17 10:18	General View											Load JPG				
6	09/11/17 10:18	General View											Load JPG				
7	09/11/17 10:18	General View											Load JPG				
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36	09/11/17 10:18	General View											Load JPG				
37	09/11/17 10:18	General View											Load JPG				
38	19/12/17 19:45	Reinspection Photo											Load JPG				

					<input checked="" type="checkbox"/>
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61	19/12/17 19:45	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
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Documentation					<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	09/11/17 10:18	Singapore Accident Statement	1	Load PDF	
2	09/11/17 10:18	Certificate of Insurance	1	Load PDF	
3	09/11/17 10:18	Drivers Driving License	1	Load PDF	
4	09/11/17 10:18	WORKSHOP ESTIMATE	1	Load PDF	
5	26/12/17 14:09	SUPPLEMENTARY LIST	1	Load PDF	
6	23/01/18 12:20	WORKSHOP INVOICE	1	Load PDF	
7	23/01/18 12:20	DISCHARGE VOUCHER	1	Load PDF	

Linked Accident Report Documents

			View	Use Viewer	<input checked="" type="checkbox"/>
Assessment Reports			1 per page		<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	06/11/17 18:20	Accident Statement	1	Load HTM	
			3 per page		<input checked="" type="checkbox"/>
Photos/Images				Thumbnail	Print
No	Finalized On	Premium Automobiles Pte Ltd (UBI)			
1	06/11/17 18:17	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
2	06/11/17 18:17	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
3	06/11/17 18:17	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
4	06/11/17 18:17	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
5	06/11/17 18:17	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
6	06/11/17 18:17	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
7	06/11/17 18:17	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
8	06/11/17 18:17	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
9	06/11/17 18:17	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
10	06/11/17 18:17	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
11	06/11/17 18:17	ACCIDENT SCENE PHOTO	1	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page ▾	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	06/11/17 18:12	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	06/11/17 18:12	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG17021354/AQBN2

Date: 23/01/2018

REFERENCE

Insured/Claimant: AU YONG WEI LI, JOEL
Date of Loss: 05/11/2017

Policy No: 2100394989
Nature of Claim: OD

Claim No: 8733148325SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKQ5596U	Engine No:	CJE089239
Make & Model:	AUDI A4, 1.8 TFSI MU (B8) (A)	Chassis No:	WAUZZZ8K3FA039852
Reg. Date:	09/12/2014 (Man. Year: 2014)	Odometer:	28484 km
Colour:	Bronze		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	S\$98,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/55 R16	Rear Tyre Size:	225/55 R16
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	18,850.44	6,736.12	12,114.32	64.27
Miscellaneous Items	0.00	0.00	0.00	
Labour	11,564.00	6,584.00	4,980.00	43.06
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	30,414.44	13,320.12	17,094.32	56.20
+ GST 7.00/7.00% (S\$)	2,129.01	932.41	1,196.60	56.20
Nett Amount (S\$)	32,543.45	14,252.53	18,290.92	56.20

INSPECTION

Date of Assignment: 08/11/2017

Date Inspected: 08/11/2017 Inspected At:

Premium Automobiles Pte Ltd (HQ)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 8.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Deformed	1,954.00 FS	*1,563.20 FS
2	1	*RADIATOR GRILLE	Cracked	899.00 FS	*718.80 FS
3	1	*FRONT BUMPER CLOSING ELEMENT	Not Necessary	161.00 FS	*- FS
4	1	*AIR GRILLE-LHS/RHS	O/s Cut	224.00 FS	*89.20 FS
5	1	*FRONT REINFORCEMENT BEAM	Not Necessary	742.00 FS	*- FS
6	2	*FRONT BUMPER SUPPORT-LHS/RHS	Not Necessary	20.00 FS	*- FS
7	1	*FRONT BUMPER TOP COVER	Not Necessary	104.00 FS	*- FS
8	1	*CAUTION SIGN	Not Necessary	12.00 FS	*- FS
9	1	*BONNET	Repair	2,262.00 FS	*- FS
10	1	*BONNET SEAL	Not Necessary	62.00 FS	*- FS
11	1	*FRONT NUMBER PLATE	Bent	25.00 FS	*25.00 FS
12	1	*REAR BUMPER	Distorted	1,969.00 FS	*1,575.20 FS
13	1	*REAR BUMPER LOWER SPOILER	Distorted	218.00 FS	*174.40 FS
14	1	*REAR BUMPER REINFORCEMENT BEAM	Not Necessary	541.00 FS	*- FS
15	2	*REAR REINFORCEMENT BEAM BRACKET-LHS/RHS	Not Necessary	364.00 FS	*- FS
16	2	*REAR BUMPER GUIDE-LHS/RHS	Not Necessary	72.00 FS	*- FS
17	2	*REAR BUMPER LOWER GUIDE-LHS/RHS	Not Necessary	37.00 FS	*- FS
18	4	*REAR PARKING AID (NPA)	Not Necessary	0.00 FS	*- FS
19	1	*REAR PARKING AID WIRING SET	Not Necessary	446.00 FS	*- FS
20	1	*BOOT LID	Dented	2,351.00 FS	*1,880.80 FS
21	1	*REAR LID WEATHERSTRIP	Not Necessary	167.00 FS	*- FS
22	1	*REAR LID LOCK	Necessary	183.00 FS	*146.40 FS
23	1	*REAR LID LOCK COVER	Not Necessary	17.00 FS	*- FS
24	1	*REAR LID STRICKER	Not Necessary	82.00 FS	*- FS
25	1	*AUDI EMBLEM	Necessary	105.00 FS	*84.00 FS
26	1	*A4 EMBLEM	Necessary	81.00 FS	*64.72 FS
27	1	*TFS EMBLEM	Necessary	81.00 FS	*64.72 FS
28	1	*REAR CROSS PANEL-OUTER	Repair	266.00 FS	*- FS
29	1	*REAR CROSS PANEL-INNER	Repair	453.00 FS	*- FS
30	1	*REAR CROSS PANEL-LOWER	Repair	739.00 FS	*- FS
31	1	*CENTRE SILENCER	Not Necessary	1,694.00 FS	*- FS
32	1	*REAR SILENCER-LHS	Not Necessary	971.00 FS	*- FS
33	1	*REAR EXHAUST BRACKET-LHS	Not Necessary	49.00 FS	*- FS
34	1	*REAR EXHAUST DUAL CLIP	Not Necessary	51.00 FS	*- FS
35	1	*REAR EXHAUST CHROME TRIMS (NPA)	Not Necessary	0.00 FS	*- FS
36	1	*ACRYLIC SEALER	Not Necessary	180.00 FS	*- FS
37	1	*CAVITY WAX	Not Necessary	140.00 FS	*- FS
38	1	*STONE CHIP	Not Necessary	180.00 FS	*- FS
39	1	*REAR NUMBER PLATE	Not Necessary	25.00 FS	*- FS
40	1	*SUNDRIES	Necessary	600.00 FS	*26.24 FS
41	1	*FRONT BUMPER LOWER GRILLE	Cracked	89.20 FS	*89.20 FS
42	1	*HEADLIGHT MOUNTING-LHS	Damaged	79.44 FS	*79.44 FS
43	1	*SENSOR-PARKING AID REAR	Damaged	154.80 FS	*154.80 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 18,850.44 6,736.12

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER AND BONNET.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,800.00	1,000.00
3	TO RESPRAY FRONT BUMPER AND BONNET	New	1,600.00	1,100.00
4	TO REMOVE AND TRANSFER REAR PARKING AID.CHECK FUNCTION	New	280.00	280.00
5	TO REMOVE AND TRANSFER REAR LID CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHTS	New	280.00	280.00
6	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR TAIL LIGHTS,BATTERY MANAGER,FUSE & RELAY TRAYS,ELECTRICAL AND AUDIO EQUIPMENT	New	480.00	-
7	TO DISMANTLE REAR BUMPER AND REAR LID.CUT OUT AND REWELD REAR OUTER,INNER AND LOWER CROSS PANEL,INSPECT SPARE WHEEL HOUSING FOR DAMAGES.RENEW REAR BUMPER AND REAR LID.RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	3,600.00	1,250.00
8	TO RESPRAY REAR BUMPER,REAR LID AND END PANELLING.TO CARRY OUT JOINT SEALER WORKS AND STONE CHOP TREATMENTS	New	2,300.00	1,650.00
9	TO RENEW CENTRE AND REAR EXHAUST SILENCER.ALIGN TO POSITION	New	480.00	280.00
10	TO CARRY OUT DIAGNOSTIC CHECKS	New	384.00	384.00
Gross Labour Cost (S\$)			11,564.00	6,584.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >