CS3/EGI1702/337/Wbez ASSIGNMENT (Office) From (Person Siti A'thikah EGI OD (TP) WS/TP RES/OD RES/EVA/INV/MV/CS · · · · · · · · GBC 1574P 6271 0275 Han Car Repairs BIK 1001 #01-49 BK+ Merch Lare 3 GBG574P/SE/Sa Policy 140 Claim No: FIOC /11/ FO A DOLT Make of Veh. (Client's Record CA / REV / REP. / REV 24 HRS H.O.D. Endomen Deserting 9:56am 0 8/11/17 Mr. Han Venue (D) OUT X) Estimate Date/Time SFM 441 X -X GBC1574P-X Dismantle Part: 10-11-2617 FIOCHED FORM

REP:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

UND X 200 (II		Affiliated to Federation Inter	nationale Des Experts En Autor	mobile	
ERGO INSI	URANCE P	TE LTD	Ref : CS3/EGI1702	1337/Wb	
5 TEMASEI #04-01 SUN SINGAPOR	NTEC TOW		Date: 08-11-2017 Code: EGI		
1.	leader to the	Policy Particula	ars :- (THIRD PARTY CLA	JM)	
Insur	ed Veh.	GBC 1574P	Veh. Inspected	SFM 441X	
Polic	y No.		Coverage (\$)	0.00	
Claim	No.		Excess (\$)	0.00	
Assig	n From	SITI A'THIKAH	Assign Date	08/11/2017	
2.		Vehicle P	articulars & Condition		
Make	& Model		c.c	0	
Engir	ne No.	HIDDEN	Year of Reg.		
Chas	sis No.		Colour		
Odon	Odometer -		Steering		
Brake	es		Modification		
Gene	ral				
3.		Cor	ditions of Tyres		
		Size	Make	Balance	
	ront Tyre			mm	
	ront Tyre			mm	
	Rear Tyre			mm	
	ear Tyre			mm	
Sens Follows		Descr	iption of Damages	ate of the market	
5.	The same of the sa				
THE REAL PROPERTY.	ent Date	07/11/2017	eral Information	00/44/0047	
	y held at	HAN CAR REPAIRS	Inspection Date	08/11/2017	
Surve	y neiù at	BLK 1001 #01-49 BUKIT ME ALEXANDRA VILLAGE SINGAPORE 159718	ERAH LANE 3		
5a.			Remarks		
B) THE	E REPAIR E EPAIRER V	ON WAS CONDUCTED ON A STIMATE WAS NOT PRESEN VAS TOLD TO PREPARE THE EASE FIND DAMAGED VEHI	NTED AT THE TIME OF INSP E ESTIMATE.	ISIS. ECTION.	

Nivitha (LKK Auto)

From:

Siti A Thikah AB Rahman <siti.rahman@ergo.com.sg>

Sent:

Wednesday, 8 November, 2017 9:44 AM

To:

Catherine Chong (LKK Auto) (admin-d@lkkauto.com)

Cc:

Survey Report (ERGO Insurance Pte. Ltd.)

Subject:

OI: GBC 1574P | TP: SFM 441X | LKK | DOA: 07.11.2017 - PRI | OUR REF:

GBC1574P/SE/sa

Attachments:

2nd PRS.pdf; Notice to Conduct Pre-Repair Survey - Accident involving SFM 441X &

GBC 1... (153 KB); PRS FORM.pdf

Dear Catherine,

With reference to the above matter.

We have rejected to their PRS list, please assist to conduct this survey request from KSCGP, their client's vehicle can be survey at (refer attach)

Attached are the necessary documents for your further actions (Note: OID has yet to lodge the accident report to us).

Note: To survey on without prejudice basis and inform the repairer in writing, that you are require to conduct a post-repair inspection before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest regards

Siti A'thikah

Claims Department ERGO Insurance Pte. Ltd. 5 Temasek Boulevard #04-01 Suntec Tower Five Singapore 038985 Tel.: 65 6829 9170

Website: www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

From: accident@kscgp.com [mailto:accident@kscgp.com]

Sent: Wednesday, 8 November, 2017 9:38 AM

To: Siti A Thikah AB Rahman

Cc: motor@kscgp.com

Subject: 2nd Notice to Conduct Pre-Repair Survey - Accident involving SFM 441X & GBC 1574P at the junction of Tannery Road towards Aljunied and Genting Lane on 07.11.2017 Your ref: GBC1574P/SE/sa; Our ref: SFM

441X/HC/sy/ch

Dear Siti,

Please find enclosed the 2nd Notice to Conduct Pre-Repair Survey.

Thank you.

Regards, Chit Yee KSCGP Juris LLP 10 Hoe Chiang Road #13-03A Keppel Towers Singapore 089315

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: accident@kscgp.com

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---- Original Message ----

From: Siti A Thikah AB Rahman [mailto:siti.rahman@ergo.com.sg]

To: accident@kscgp.com

Cc: motor@kscgp.com,Survey.Report@ergo.com.sg

Sent: Wed, 8 Nov 2017 01:31:01 +0000

Subject:

WITHOUT PREJUDICE

Dear Sir,

We refer to your email below.

Attached our template for your input.

Kindly let us have your reply.

Thank you.

Warmest regards

Siti A'thikah

Claims Department ERGO Insurance Pte. Ltd. 5 Temasek Boulevard #04-01 Suntec Tower Five Singapore 038985 Tel.: 65 6829 9170

Website: www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide. ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

From: accident@kscgp.com [mailto:accident@kscgp.com]

Sent: Tuesday, 7 November, 2017 5:36 PM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Cc: motor@kscgp.com

Subject: Notice to Conduct Pre-Repair Survey - Accident involving SFM 441X & GBC 1574P at the junction of Tannery Road towards Aljunied and Genting Lane on 07.11.2017 Your ref: GBC 1574P; Our ref: SFM 441X/HC/sy/ch

Dear Sir/Mdm,

Please find enclosed the Notice to Conduct Pre-Repair Survey.

Thank you.

Regards, Chit Yee KSCGP Juris LLP 10 Hoe Chiang Road #13-03A Keppel Towers Singapore 089315

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: accident@kscqp.com

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Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee

that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

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Your ref:

GBC1574P/SE/sa

Our ref:

SFM 441X/HC/sy/ch

Date

8 November 2017

Ergo Insurance Pte. Ltd.

By Email Only

Dear Sirs.

DATE OF ACCIDENT: 7 NOVEMBER 2017 NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY / INSPECTIONS

We refer to your email of even date.

Please be informed that our client is not agreeable to your proposed motor surveyors. Instead we propose you to choose a surveyor from our client's list of surveyors as appended below:-

S/N	Name of Surveyor	Company Name
1.	Yap Teck Lee	LCW Appraiser Pte Ltd
2.	Yap Teck Chye	Mc-Coy Appraiser Pte Ltd
3.	Dixon Yeo	Treasure Appraisal Services
4.	Dennis Yap Teck Wee	Pal's Appraiser Pte Ltd
5.	S. Kumanan	SK Auto Consultants
6.	Eddie Sim	GTG Appraiser Services LLP

Please be informed that if we do not hear from you within 2 working days from the date hereof, we will assume, as per the Protocol, that you have no objections to our list of motor surveyors. You will be deemed to have agreed to any of the above motor surveyors as a "single joint expert". We will inform you who the "single joint expert" is in due course.

If you object to our client's list of motor surveyors, we will accordingly inform the client to instruct his choice of motor surveyor to conduct the pre-repair survey. Also, please let us know within 2 working days excluding any intervening Saturday, Sunday and/or Public Holiday of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle failing which our client will commence repairs thereafter without any further notice or reference to you. Please be informed that the said vehicle can be surveyed / inspected at:

Address

Han Car Repairs

Block 1001 #01-49 Bukit Merah Lane 3 Alexandra Village, Singapore 159718

Contact Person/Hp/Tel/Fax:

Ms. Susan / 9777 7266 / 6271-0275 / 6377 2240

Kindly acknowledge upon inspection in the acknowledgement box below.

Yours sincerely,

bay

		Acknowledgement		
This	is to confirm that I		IFull Name of	Surveyor) of
(a)	Pre- Repair Survey/Inspection on	[Surveyor's Company] have com [Date] at	pleted as follows:-	5,350
(b)	Signature of Appointed Surveyor Company Stamp Pre- Repair Survey/Inspection (after	Witnessed by: Date dismantling) on	[Date] at	Time].
(c)	Signature of Appointed Surveyor Company Stamp Post – Repair Survey/Inspection on_	Witnessed by: Date [Date] at	[Time].	
	Signature of Appointed Surveyor Company Stamp	Witnessed by: Date		

ERGO

				Sent via Fax	
Our Reference:	GBC1574P/SE/	sa			1923
our Reference:	SFM441X/HC/s	sv/ch		or L	
out neterence.		11	_	Email	
	VCCCD IIIDIG				accident@kscgp.com
0:	KSCGP JURIS	LLP		L	
Des Dessis Co	(000)	2000			
	rvey (PRS) Ackno				
ehicle For Inspe	an Stance	M 441X			
nsured's Vehicle	: <u>GB</u>	C 1574P	 g		
ate Of Accident	t: 07.	11.2017			
/e acknowledge	e receipt of your rec	quest for PRS on:	07.11.201	.7	
compliance w	ith "State Courts P	ractice Directions Ar	mendment No 1	of 2016" do rolo	# >=
e list below an	id indicate your sel	ection in the box ma	rked *.	*	K
				L	
AIS	Automobile Inspecti	ion Services Pte Ltd	LBS	L.B.S Auto Cons	drawe De tod
IAS	Infiniti Appraisal Ser		LKK	LKK Auto Consul	
JPK	JP Knights Pte Ltd		PS	Priority Services	CONTROL OF THE SAME OF THE SAM
			VAC	Vicom Ltd	
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Survey Department Check List (Case Handler)

Reference Policy Ty	No.: pe: OD / TP / TP RES / TL / EVA	Case Har	ndler	Tyr	pist
A al mai m): Case handler to make sure all Inform			25.515	
Admin (process and the second	V-Date	Y-Date	
(1) Office	Assign Form Reference No.	V I-Date	4-Date	1-Date	IV-Date
c	Customer Code				
575		V/			
N	Assign From	-			
С	Assign Date	1			
С	Veh No (Inspected)	V			
C	Veh No (Insured)	/			
C	D.O.A.	/			
C	Policy No				
C	Claim No	V			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	V			
C	Weekend Charges				
N	Survey held at/Repairer	V			
C	Excess				
Surveyo	r (): Case handler to make sure th	ne survervor cor	npleted a	II required	information.
	nment Form			3.5	
(±) \\\2318\)	Vehicle No				
c	Regn Month/Year	7			
	Vehicle Type	/		-	
N	Make & Model	/			
c	Engine Capacity. (C.C)	7			1
N	Colour	/			
c	Odometer. (Sp.Reading)	7			
C	Chassis No				
N ·	General Condition				
N	Steering	1			
N	Brake	V			
N	Modification (Modi)	/			
C	Tyre Size				
N	Tyre Make				
С	Tyre Balance	V			
С	Date of Inspection				
N	Survey held	1		10000	
N	Des.of Damages	1			
	m - (Views/Merimen)				***
(2) 395te	Damaged Vehicle Photographs Uploaded	/			
(3) Work	shop Estimate/Assignment Form				
N	ALL Parts condition				
С	Market Value for OD cases				
С	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
С	Days of repair				
С	Finalised Amount				
C	Re-inspection Cases to Finalize within 5 Days				
(4) Syste	m - (Views/Merimen) Resurvey photo Uploaded				
	Check By:				
	SHEEK DY.				

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of
- Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

	ACCIDENT STATEMENT
Date Of Report	07/11/2017 17:10
Date Of Accident	07/11/2017 12:30
Exact Location Of Accident	JUNC OF TANNERY RD 2WRDS ALJUNIED & GENTING LANE
Country/State of Loss	SINGAPORE

	20 HOLDER D. CO. 12 LAND CO. 1		
	DETAILS OF OWN VEHICLE		
Vehicle Registration Number	SFM441X		
Insured/Policyholder			
Name Of Registered Owner	LIM HUI BIAN JOYCE		

S7601405A NRIC No

JOYCELIM19@HOTMAIL.COM Email Address

(LOCAL) +65-81191999 Mobile Phone No OFFICE-NOPHONE Alternative Phone No

Vehicle Particulars

HONDA Manufacturer

INTEGRA-2.0 (A) Model

Exact Purpose for which vehicle was being used at PRIVATE time of accident

Are you claiming under your own insurance policy NO for repair to your vehicle?

THIRD PARTY If No, Please state action to be taken PRIVATE CAR Vehicle Category

Insurance Company

AXA INSURANCE PTE LTD Name of Insurance Company

COMPREHENSIVE Type Of Coverage

NO Fleet Policy

GA117752/1 Policy Number

Cover Note Number

Driver

LIM HUI BIAN JOYCE Name of Driver

S7601405A NRIC No 19/01/1976 Date Of Birth OUTDOOR Occupation 27/10/1994 Date Of Driving Pass

23 YEARS AND 0 MONTHS **Driving Experience**

FEMALE Gender

(LOCAL) +65-81191999 Mobile Number

Fax Number

OFFICE-NOPHONE Contact Number

JOYCELIM19@HOTMAIL.COM EMail Address

Address

BLK 315 BUKIT BATOK ST 32 #04-97

Postcode

650315

NO Was driver an employee of the Insured's Company

If No. Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

Weather Conditions

COLLISION - HEAD TO REAR

DRIZZLING

Road Surface

WET

Other Information

Was any foreign vehicle involved in this accident?

NO

Was any body injured in the Accident?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

GBC1574P

Vehicle Make/Model/Colour

Details Of Properties

Name of Driver

KOH CHIN HIK

NRIC/Passport Number

S1573395J 96733636

Contact Number

Address

Postcode Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Details of Witness

Name

Phone Number

Email Address

Sketch Plan Pg. 1

SKETCH PLAN

VEHICLE NO: SFM 441X DOA:

IMPORTANT NOTICE

- Please **Port correctly the details of the accident to speed up the claims process.
- This Formiust be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insulfance companies to repudiate policy liability.
- The iss we and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any fallstreporting may be referred to the Police for Investigation.
- 6. The reports ill be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association
- of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the logement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- Conse ntunder the Personal Data Protection Act (PDPA)

Lunderstand acknowledge, agree and consent that :

- (a) My insuffer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' law yers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims:
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me,

& Time

- (W) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims

(callectively the "Purposes")

- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' law yers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law yers/faw firms), which may be sited outside of Singapore, for one or more of the above Purposes.

PLEASE NOTE YOUR INSURER MAY HAVE A 14DAY-TIMEFRAME FOR YOU TO SUBMIT AN OWN DAMAGE CLAIM UNDER YOUR OWN POLICY. Driver's Signature (if driver is not the policyholder) / Date Witnessed by Reporting Centre Policyholder's Signature / Date &

Personnel

Sketch Plan 1700 Genting Lane Verucia A: SFM441X Venicle B: GBC1574P Tannery Road Clowards Aljunied)

Sketch Plan #2 Pg. 1

Describe Circumstances	of the Accident
I Was towelling	along the junction of Tannery Road (Howards Aljunial)
	N :
and Genting in i	on offifit at atrue 1230Hrs.
	hand a yellow car as it was giving way to the
pedestrians crossing	on the left (Genting in) (Green Light)
	ucie B came from behind and hit onto me
	and the state of the the the
242	
ecfaration	
We deciare the foregoing particula	irs are true in every respect.
V V	0 %
1 2 2	1
1 1/3	47.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

		PRE-REPAIR INS	PECTION REPORT	
ER	GO INSURANCE F	PTE LTD	Ref. CS3/EGI170213	37/Wbe2
5 T FIV	EMASEK BOULEV E SINGAPORE 03	/ARD #04-01 SUNTEC TOWER 8985		
1.	A STATE OF THE PARTY OF THE PAR	Dollou Portioulers	Code: EGI	
***	Insured Veh.	GBC 1574P	:- (THIRD PARTY CLAIR	
	Policy No.	000 10141	Veh. Inspected	SFM 441X
	Claim No.	GBC1574P/SE/sa	Coverage (\$)	0.00
	Assign From	SITI A'THIKAH	Excess (\$)	0.00
2.	Assign From	ACCOUNTS THE MAN	Assign Date	08/11/2017
۷.	Jan	STEAST TO CONTRACT THE CONTRACT OF THE CONTRAC	iculars & Condition	
_	Make & Model	HONDA INTEGRA	c.c	1998
_	Engine No.	HIDDEN	Year of Reg.	2006
_	Chassis No.	JHMDC54506S200898	Colour	BLACK
	Odometer	184347 KM	Steering	IN ORDER
_	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
3.			ions of Tyres	
		Size	Make	Balance
_	R/H Front Tyre	215/45Z R17	CHAMPIRO HPY	3 mm
_	L/H Front Tyre	215/45Z R17	CHAMPIRO HPY	3 mm
_	R/H Rear Tyre	215/45Z R17	CHAMPIRO HPY	4 mm
	L/H Rear Tyre	215/45Z R17	CHAMPIRO HPY	4 mm
		Descripti	on of Damages	The state of the state of
	THE VEHICLE SU	STAINED DAMAGES AT THE REA	AR PORTION.	
j		Genera	I Information	
	Accident Date	07/11/2017	Inspect Date / Time	08/11/2017 (05:18 PM)
	Survey held at	HAN CAR REPAIRS		
		BLK 1001 #01-49 BUKIT MERAH	LANE 3 ALEXANDRA VILL	AGE SINGAPORE 159718
a.	iking makal	R	emarks	No. of the State o
	THE REPAIRER W C) ENCLOSED PLI	TON WAS CONDUCTED ON A "W STIMATE WAS NOT PRESENTED (AS TOLD TO PREPARE THE EST EASE FIND DAMAGED VEHICLE ID REPAIR COST OF THE DAMAGED	AT THE TIME OF INSPECTMATE.	TION.
5b. Estimate Days of Repair				
		MAL PERIOD FOR REPAIR:	THE RESERVE THE PARTY OF THE PA	

Report Ref No. CS3/EGI17021337/Wbe2

Inspected By

WILSON TEO CHENG MING

Automotive Assessor

Tu

K.K.LAU CPT(RET)

 ${\sf BEng(Hons), B. Bus, MBA, PEng, PE, MInstAEA, MASME, MIRTE}$

REGD Auto Consultant-SAE, Licensed Appraiser

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No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part, does so at his or her own risk.