

ASS. REC. BY:

REF: CS/MS617021330 / Agb m2

Special Instruction:

SURVEYOR

mermen

ASSIGNMENT (Office)

From (Person):

Catherine Thia

of

mslh

Date/Time:

08/11/2017 2:05pm

Estimated Cost:

Bill to:

OD / FB / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJB 8372U

Insured:

GBG 68753

at Workshop m/s

Ho Beng

Tel:

of

Blk 3020-A Ubi Rd 1 #01-33

Policy No:

28958982mkc

Claim No:

535886

Sum Insured:

Excess:

Make of Veh:

D.O.A.

04/11/17

(Client's Record)

CA / REV / REP. / REV 24 HRS 'Wp'

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Chris

Vehicle IN / OUT

Date/Time

Action/Instruction (✓) Estimate

SJB 8372U - CS/RS14018556 / mlwbk3

DAA: 270914

GBG 68753 - x

09/11/17 @ 10am Informed Catherine Thia, we are pending estimate from repairer.

23/7/18 @ 2:31pm Verised to Catherine Thia via Mermen.

US \$9400, 7 days (Red \$ 6538.35, 41%)

REF:

## ASSIGNMENT

25/01/08

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: 7 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SJB8372U Yr Regn: 2008, JanType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Rav 4 c.c. 2362Colour: white A/C: Insured / Std / NI / NASp. Reading: 184603 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: ACA365017585Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 265/70R16R: 265/70R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 06 mmL/Bal. 06 mmD.O.A. \_\_\_\_\_ D.O.I. 07/11/17Survey held at Ho BengDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP MS/G.

MV: 14.5K  
PV: 12K  
Nett: 2.5K.

RECEIVED 26 FEB 2010

Date/Time, File Pass to?

☐ : Preli. Report19/6/2 19/08/08☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: 7Resurvey No. of Trip: 1Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

Photos

Others

TOTAL

300

10

310

Report Format: net-TPLump Sum / I.B.I. (\$) 9400

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG17021330/Aqb		
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 08-11-2017		
		Code : MSG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	GBG 6875S	Veh. Inspected	SJB 8372U	
Policy No.	28958982MKC	Coverage (\$)	0.00	
Claim No.	535886	Excess (\$)	0.00	
Assign From	MERIMEN (CATHERINE THIA)	Assign Date	08/11/2017	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	c.c		0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	04/11/2017	Inspection Date	08/11/2017	
Survey held at	HO BENG TRADING BLK 3020A, UBI ROAD 1 #01-33 SINGAPORE 408714			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

# Survey Department Check List (Case Handler)

Reference No.: C9/MSG/7021330/Agg  
 Policy Type: OD / TP / TP RES / TL / EVA

SJB 83724

Case Handler

Typist

**Admin** ( Catman ): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

## (1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

**Surveyor** ( Adnan ): Case handler to make sure the surveyor completed all required information.

## (1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

## (2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

✓			
---	--	--	--

## (3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

✓			
✓			

## (4) System - (Views/Merimen)

- C Resurvey photo Uploaded

✓			
---	--	--	--

Check By:

Adnan 26/2/18

Case Handler

Date

...CLAIM SUBFOLDER...(New Assignment)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Nov 2017		08 Nov 2017 14:05 Assign				<b>New Assignment</b> <a href="#">Cancel Case</a>

  

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

  

CLAIM SUBFOLDER DETAILS		[Created by insurer]	
Insured:	BUDGETCARS PTE LTD, Co. Reg. No.: 201618239Z		
Main Claimant:	SONG KENG LENG, ID: S7143304H		
Vehicle Reg. No.:	SJB8372U	Date of Loss:	04/11/2017 00:00 - :59
Claim Type:	TP / 535886	Policy/Cover Note No.:	28958982MKC (Comprehensive) Coverage: 19/05/2017 - 18/05/2018
Vehicle Reg. No. (Insured):	GBG68755	Policy No. (Claimant):	
		Excess:	
Repairer:	Ho Beng Trading (HQ) Blk 3020A #01-33, Ubi Road 1, 408714 Ubi - Tel: 81862100		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Catherine Thia Shi Yi - 6594 2545]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 09/11/2017]		
Adj Asg. Remarks:	w/s appoint Mr ADRIAN LING to survey the car		

  

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
There are no mail for this case.		

  

ALL ASSOCIATED TASKS									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Note: This document has not been finalised.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Catherine Thia Shi Yi

Date: 23 Feb 2018

**Preliminary Advice**

Insured Vehicle No	: GBG6875S	Accident Date	: 04/11/2017
TP Vehicle No	: SJB8372U	Assignment Date	: 08/11/2017
Make	: TOYOTA RAV4	Est. Duration of Repair	: 7
Date of Inspection	: 07/11/2017		
Inspection At	: BLK 3020A #01-33UBI ROAD 1 S(408714)		
	repair at M/s: SIN HO AUTO		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	20,198.35
Revised Amount	:S\$	11,847.41
Check Items (Estimated)	:S\$	0.00
Total	:S\$	11,847.41
Lump Sum Repair	:S\$	9,400.00

**Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

**Remarks**

- ( ) The vehicle is economical/not economical for repair.
- ( X ) The above survey was conducted on a 'without prejudice' basis.

**Shiau Chan (LKKAuto)**

---

**From:** Do-Not-Reply <do-not-reply@merimen.com>  
**Sent:** Thursday, 9 November, 2017 10:00 AM  
**To:** do-not-reply@merimen.com  
**Cc:** SUR  
**Subject:** VEHICLE SJB 8372U (YOUR REF: 535886)

This mail is associated with :

**\*SJB8372U (535886)**

**[GBG6875S]**

TP

SONG KENG LENG

Nov 4 2017 12:00AM

**[BUDGETCARS PTE LTD]**

Ho Beng Trading

Dear Catherine,

Please be informed that we have inspected the vehicle SJB 8372U on 07/11/2017.

We are pending for estimate from repairer.

Thanks & Regards,

Shiau Chan (Ms)  
LKK Auto Consultants Pte Ltd  
Tel: 6256 3561  
Fax: 6256 4315

[ This mail is sent from a mailer account - do not reply to this email address ]

Sent by : SHIAU CHAN (LKK Auto Consultants Pte Ltd)

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type	Singapore NRIC
Owner ID	3304H
<b>Vehicle Details</b>	
Vehicle No.	SJB8372U
Vehicle to be Exported	Yes
Intended De-registration Date	07 Nov 2017
Vehicle Make	TOYOTA
Vehicle Model	RAV4 2.4G A
Primary Colour	White
Manufacturing Year	2007
Engine No.	2AZ2895882
Chassis No.	ACA365017585
Maximum Power Output	125.0 kW (167 bhp)
Open Market Value	\$21,680.00
Original Registration Date	25 Jan 2008
First Registration Date	25 Jan 2008
Transfer Count	0
Actual ARF Paid	\$23,848.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	24 Jan 2018
PARF Rebate Amount	\$11,924.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date	24 Jan 2018
COE Category	B - Car (1601cc & above)
COE Period(Years)	10
QP Paid	\$13,114.00
COE Rebate Amount	\$278.00
<b>Total Rebate Amount</b>	<b>\$12,202.00</b>

The information contained herein is correct as at 07 Nov 2017

OK





Username / Email Add

password

f Connect

» Sign Up New Account

» Forgot Password

Toyota Rav4

Price Range ▼

Depreciation ▼

2008 ▼

Vehicle Type ▼

Advanced  
Search

## Used Car Comparison

Toyota Rav4 2.4A



Add to Shortlist

Use search bar above to select another car  
to compare.Use search bar above to select another car  
to compare.Use search bar above to se  
to compare.

## CAR DETAILS

Price	\$26,500	-	-	-
Instalment	\$1,473	-	-	-
Registration Date	09-Dec-2008	-	-	-
Manufactured	2008	-	-	-
Mileage	148,386 km	-	-	-
Transmission	Auto	-	-	-
Engine Cap	2,362 cc	-	-	-
Road Tax	\$1,638 /yr	-	-	-
Power	125.0 kW (167 bhp)	-	-	-
Curb Weight	1,605 kg	-	-	-
Features	Powerful 2.4L, 16 Valves DOHC VVT-i Engine, Automatic Transmission, ABS, 2 Airbags, 4 Discs Brakes, 2WD Or 4WD, Long Wheel Base, Cruise Control.	-	-	-
Accessories	Sports Rims, Leather Seats, Solar Film, Touch Screen DVD Player, Solar Film, Reverse Sensors And Camera, Roof Racks, Fog Lights.	-	-	-
Description	Top Choice Of SUV Lovers! Rav4 2.4A (Agent Unit) With Long Wheel Base, 2WD Or 4WD, High OMV Of \$27,074! Super Low Mileage Clocked Of 17000km Annually. Like New Condition. 100% Accident Free. Call Now!	-	-	-
COE	\$4,889	-	-	-
OMV	\$27,074	-	-	-
ARF	\$27,074	-	-	-
Depreciation	\$11,950 /yr	-	-	-
No. of Owners	3	-	-	-
Type of Vehicle	SUV	-	-	-
Category	PART Car, Premium Ad Car	-	-	-
Availability	Available	-	-	-

## SELLER INFORMATION

Seller	Lake View Credit Pte Ltd	-	-	-
--------	--------------------------	---	---	---

## PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3304H
Vehicle Details	
Vehicle No.:	SJB8372U
Vehicle to be Exported:	Yes
Intended De-registration Date:	26 Feb 2018
Vehicle Make:	TOYOTA
Vehicle Model:	RAV4 2.4G A
Primary Colour:	White
Manufacturing Year:	2007
Engine No.:	2AZ2895882
Chassis No.:	ACA365017585
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$21,680.00
Original Registration Date:	25 Jan 2008
First Registration Date:	25 Jan 2008
Transfer Count:	0
Actual ARF Paid:	\$23,848.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	30 Nov 2027
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
PQP Paid:	\$50,168.00
COE Rebate Amount:	\$48,969.00
<b>Total Rebate Amount:</b>	<b>\$48,969.00</b>

The information contained herein is correct as at 26 Feb 2018

OK

COE Renewed.

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3304H
Vehicle Details	
Vehicle No.:	SJB8372U
Vehicle to be Exported:	Yes
Intended De-registration Date:	22 Jan 2018
Vehicle Make:	TOYOTA
Vehicle Model:	RAV4 2.4G A
Primary Colour:	White
Manufacturing Year:	2007
Engine No.:	2AZ2895882
Chassis No.:	ACA365017585
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$21,680.00
Original Registration Date:	25 Jan 2008
First Registration Date:	25 Jan 2008
Transfer Count:	0
Actual ARF Paid:	\$23,848.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 Jan 2018
PARF Rebate Amount:	\$11,924.00
Intended COE Rebate Details	
COE Expiry Date:	30 Nov 2027
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
PQP Paid:	\$50,168.00
COE Rebate Amount:	\$49,443.00
<b>Total Rebate Amount:</b>	<b>\$61,367.00</b>

The information contained herein is correct as at 22 Jan 2018

535886

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	06/11/2017 11:47
Date Of Accident	04/11/2017 16:25
Exact Location Of Accident	JUNCTION OF STADIUM CRESCENT & STADIUM WALK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJB8372U
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SONG KENG LENG
NRIC No	S7143304H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96272658
Alternative Phone No	OTHERS-96272658

### Vehicle Particulars

Manufacturer	TOYOTA
Model	RAV4-2.4 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

### Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA085273
Cover Note Number	

### Driver

Name of Driver	CHAN YEE YUIN WENDY (CHEN YUYUN WENDY)
NRIC No	S7113654Z
Date Of Birth	20/04/1971
Occupation	INDOOR
Date Of Driving Pass	01/07/2008
Driving Experience	9 YEARS AND 4 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97848219
Fax Number	
Contact Number	
Email Address	KAI_E0711@YAHOO.COM.SG

Address	BLK 43 MARINE CRESCENT #24-08 SINGAPORE
Postcode	440043
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

**General Information of the Accident**

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

**Other Information**

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

**Details of Police Action**

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

**Circumstances of Accident**

REFER TO THE ATTACH STATEMENT RECORDED BY PEI WEN - PROGRESSIVE AUTOMOTIVE PTE LTD TEL 6741 5336

**Attachment(s)**

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO WITH OWNER
Was there any audio recorded?	NO

**DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number	GBC6875S
Vehicle Make/Model/Colour	
Details Of Properties	
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

**Details of Witness**

Name	MR JOE
Phone Number	96691114
Email Address	

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GI Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and content that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud; regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time

Driver's Signature  
(If driver is not the policyholder)  
Date & Time

6/11/17  
11:56am

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

petwen

# Sketch Plan #2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On Saturday (4/11/17) afternoon about 4:15 pm I was driving along stadium crescent. As I approached junction of stadium walk/stadium crescent, I saw a white Audi (SLS 777 2K) coming out. I so slowed down but I was already very near (maybe about 5m). He turned out quickly and came into my lane. I braked hard to avoid hitting him the car. Then I suddenly had heard a loud bang and noise, then saw from the rear view mirror that my back window was broken completely and the black delivery van (68C 6875 S) had crashed into my back directly.

Driver, Mr. Muhammad Syarif bin Kamsudin (Licence # S 95 29441 C), stopped and came over to check damage. He also called the TP about 10 minutes later. TP and SCDF arrived soon to see.

There was also an independent witness (motorist) who stopped to give us assistance and photos of white Audi driver witness - Mr. Joe 9169 1114.

## DECLARATION

I/We declare the foregoing particulars are true in every respect. Please be advised that your insurer may have a 14 day clause whereby this claim against own policy must be made within the stipulated timeframe from the date of occurrence. Kindly check your policy for more details.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name  
RUC/File No:

Signature of Driver (if not the policyholder)

6/11/17  
11:56am

PRIMEN



# SIN HO AUTO

Block 3020A Ubi Road 1 # 01-33 Singapore 408714

Tel : ( 65) 69664526 HP: 92712214 Fax: (65) 69664526

Email : [chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)

SONG KENG LENG  
BLOCK 3020A UBI ROAD 1  
# 01-33  
Singapore 408714

07<sup>th</sup> NOV 2017

TP MS16  
Xiao Chun

Accident date: 04<sup>th</sup> NOV 2017

Estimated repair cost for vehicle no: SJB8372U Toyota RAV4 2.4A '08

S/n	Qty	Items	U/price	Amount	
1	1	Rear Boot Lid <i>Dented</i>		\$1,383.40	✓
2	1	Rear boot lid Emblem logo <i>for</i>		\$43.70	✓
3	1	Rear boot lid toyota Logo		\$43.55	✓
4	1	Rear Boot Lid Number Plate <i>Best</i>		\$50.00	✓
5	2	Rear Boot Lid Number Plate lamp <i>new</i>	\$83.25	\$166.50	X.
6	1	Rear Boot lid lock <i>Damaged</i>		\$322.90	✓
7	1	Rear boot lid weatherstrip <i>at</i>		\$300.40	✓
8	1	Rear Boot Lid Inner Trim board <i>cut</i>		\$389.60	✓
9	1	rear Boot Lid inner trim board clips <i>n</i>		\$30.00	✓
10	1	rear Boot Lid outer garnish top LH <i>for</i>		\$128.90	✓
11	1	rear Boot Lid outer garnish top RH		\$130.40	✓
12	1	rear Boot Lid outer garnish lower LH <i>Del</i>		\$198.50	✓
13	1	rear Boot Lid outer garnish lower RH <i>Del</i>		\$195.40	✓
14	1	REAR Boot Lid garnish clips <i>new</i>		\$100.00	60.
15	1	rear Boot Lid glass <i>Shattered</i>		\$1,452.30	✓
16	1	rear Boot Lid glass moulding <i>for</i>		\$142.90	✓
17	1	rear Boot Lid glass sealant		\$60.00	✓
18	1	Rav 4 emblem <i>new</i>		\$45.50	✓
19	1	rear video recorder <i>Damaged</i>		\$580.00	400(SN).
20	2	Rear tail Lamp <i>cut</i>	\$389.70	\$779.40	✓
21	1	Rear Bumper <i>Del</i>		\$997.60	✓
22	8	Rear Bumper Clips <i>n</i>		\$30.00	✓
23	2	Rear Bumper Side holder <i>n</i>	\$58.00	\$116.00	✓
24	2	Rear Bumper Side Reflector <i>new</i>	\$70.50	\$141.00	X.
25	1	Rear Bumper Reverse Sensor <i>Del</i>		\$280.00	200(SN)
26	1	Rear Bumper sponge <i>Del</i>		\$130.70	✓



## Sheet1

27	1	Rear Bumper Reinforcement <i>Bent</i>		\$463.80	✓
28	2	rear bumper reinforcement bracket <i>Bent</i>	\$145.80	\$291.60	✓
29	1	Rear Bumper top garnish <i>Del</i>	<del>\$0.00</del>	\$252.80	✓
30	1	Rear Number Plate <i>Reprinted</i>		\$50.00	+
31	2	rear number Plate blades <i>3 pr</i>	\$71.30	\$142.60	+
32	1	rear number Plate lamp	<del>\$98.00</del>	\$98.00	+
33	1	Rear Exhaust <i>3 pr</i>		\$798.90	+
34	1	Rear Exhaust mounting <i>3 pr</i>		\$84.10	+
35	2	Rear Fender Inner Trim Board <i>3 pr</i>	\$520.40	\$1,040.80	+
36	1	Rear Fender Inner Trim Board Clips <i>3 pr</i>		\$60.00	+
37	1	Rear end Panel sealant <i>del</i>		\$60.00	✓
38	1	Rear End Panel <i>Del</i>		\$671.30	✓
39	1	Rear End Panel Top Garnish <i>Deformed</i>		\$314.90	✓
40	1	Rear Spare Tyre bracket <i>del</i>		\$302.90	+
41	1	Rear Spare Tyre Cover <i>Deformed</i>		\$798.80	✓
42	1	Rear Spare Tyre base cover <i>Del</i>		\$314.20	✓
43	1	rear camera <i>Del</i>		<del>\$480.00</del>	350 (SN)
44	1	rear wiper motor <i>Del</i>		\$765.90	✓
45	1	rear wiper arm <i>del</i>		\$98.10	+
46	1	tools tray <i>Deformed</i>		\$352.10	✓
47	1	floor panel top cover <i>del</i>		\$258.90	+

Subtotal :- \$15,938.35

11316.55

S.N: 950

8487.41

Labour charges

To remove & re-fix rear reverse sensor	<del>\$100.00</del> 50.
To Check Wiring System	<del>\$50.00</del> 30.
to underseal	<del>\$150.00</del> 50
to remove upholstery	<del>\$150.00</del> 60
to remove & install rear camera	<del>\$100.00</del> 50
to remove & install rear video recorder	<del>\$100.00</del> 50
to Remove & install rear exhaust	<del>\$150.00</del> X
to remove & install rear windscreen	<del>\$180.00</del> 120
to transfer tailgate fitting	<del>\$150.00</del> 80
to vacuum <sup>shattered</sup> shattered glass & interior cleaning	2410. <del>\$180.00</del> 120
Tuff kote	<del>\$150.00</del> X
Panel beating	<del>\$1,400.00</del> 800
Spray painting	<del>\$1,400.00</del> 1000.

Subtotal :- \$4,260.00Total:- \$20,198.35

total: 11847 41  
 L/S. 9.4K.  
 07 Days

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG17021330/AQBN2

Date: 28/02/2018

## REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	28958982MKC
Claimant Vehicle No :	SJB8372U	Insured Vehicle No :	GBG6875S
Date of Loss:	04/11/2017	Nature of Claim:	TP
		Claim No:	535886

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SJB8372U	Engine No:	2AZ2895882
Make & Model:	TOYOTA RAV4, 2.4 MR (A)	Chassis No:	ACA365017585
Reg. Date:	25/01/2008 (Man. Year: 2007)	Odometer:	184603 km
Colour:	White		
Engine Capacity:	2362 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	265/70 R16	Rear Tyre Size:	265/70 R16
Front Left Side:	Yokohama 6 mm	Rear Left Side:	Yokohama 6 mm
Front Right Side:	Yokohama 6 mm	Rear Right Side:	Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,938.35	9,437.41	6,500.94	40.79
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,260.00	2,410.00	1,850.00	43.43
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	20,198.35	11,847.41	8,350.94	41.34
Approved Total (Overridden) (\$\$)		9,400.00		
Nett Amount (\$\$)	20,198.35	9,400.00	10,798.35	53.46

## INSPECTION

Date of Assignment:	08/11/2017	Inspected At:	Ho Beng Trading (HQ)
Date Inspected:	07/11/2017		Blk 3020A #01-33, Ubi Road 1
			Singapore 408714

Estimated Period of Repair: 7.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 28 Feb 2018)
<b>Parts:</b>	M1-SUV	TOYOTA RAV4 2.4 MR (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SJB8372U)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT LID	Dented	1,383.40 F	*1,383.40 FL
2	1		*REAR BOOT LID EMBLEM LOGO	Necessary	43.70 F	*43.70 FL
3	1		*REAR BOOT LID TOYOTA LOGO	Necessary	43.55 F	*43.55 FL
4	1		*REAR BOOT LID NUMBER PLATE	Bent	50.00 F	*50.00 FL
5	2		*REAR BOOT LID NUMBER PLATE LAMP	Not Necessary	166.50 F	*- FL
6	1		*REAR BOOT LID LOCK	Damaged	322.90 F	*322.90 FL
7	1		*REAR BOOT LID WEATHERSTRIP	Cut	300.40 F	*300.40 FL
8	1		*REAR BOOT LID INNER TRIM BOARD	Cracked	389.60 F	*389.60 FL
9	1		*REAR BOOT LID INNER TRIM BOARD CLIPS	Necessary	30.00 F	*30.00 FL
10	1		*REAR BOOT LID OUTER GARNISH TOP LH	Deformed	128.90 F	*128.90 FL
11	1		*REAR BOOT LID OUTER GARNISH TOP RH	Deformed	130.40 F	*130.40 FL
12	1		*REAR BOOT LID OUTER GARNISH LOWER LH	Deformed	198.50 F	*198.50 FL
13	1		*REAR BOOT LID OUTER GARNISH LOWER RH	Deformed	195.40 F	*195.40 FL
14	1		*REAR BOOT LID GARNISH CLIPS	Necessary	100.00 F	*60.00 FL
15	1		*REAR BOOT LID GLASS	Shattered	1,452.30 F	*1,452.30 FL
16	1		*REAR BOOT LID GLASS MOULDING	Necessary	142.90 F	*142.90 FL
17	1		*REAR BOOT LID GLASS SEALANT	Necessary	60.00 F	*60.00 FL
18	1		*RAV 4 EMBLEM	Necessary	45.50 F	*45.50 FL
19	2		*REAR TAIL LAMP	Cracked	779.40 F	*779.40 FL
20	1		*REAR BUMPER	Deformed	997.60 F	*997.60 FL
21	8		*REAR BUMPER CLIPS	Necessary	30.00 F	*30.00 FL
22	2		*REAR BUMPER SIDE HOLDER	Necessary	116.00 F	*116.00 FL
23	2		*REAR BUMPER SIDE REFLECTOR	Not Necessary	141.00 F	*- FL
24	1		*REAR BUMPER SPONGE	Deformed	130.70 F	*130.70 FL
25	1		*REAR BUMPER REINFORCEMENT	Bent	463.80 F	*463.80 FL
26	2		*REAR BUMPER REINFORCEMENT BRACKET	Bent	291.60 F	*291.60 FL
27	1		*REAR BUMPER TOP GARNISH	Deformed	252.80 F	*252.80 FL
28	1		*REAR NUMBER PLATE	Repeated	50.00 F	*- FL
29	2		*REAR NUMBER PLATE BLADES	Not Necessary	142.60 F	*- FL
30	1		*REAR NUMBER PLATE LAMP	Not Necessary	98.00 F	*- FL
31	1		*REAR EXHAUST	Not Necessary	798.90 F	*- FL
32	1		*REAR EXHAUST MOUNTING	Not Necessary	84.10 F	*- FL
33	2		*REAR FENDER INNER TRIM BOARD	Not Necessary	1,040.80 F	*- FL
34	1		*REAR FENDER INNER TRIM BOARD CLIPS	Not Necessary	60.00 F	*- FL
35	1		*REAR END PANEL SEALANT	Necessary	60.00 F	*60.00 FL
36	1		*REAR END PANEL	Dented	671.30 F	*671.30 FL
37	1		*REAR END PANEL TOP GARNISH	Deformed	314.90 F	*314.90 FL
38	1		*REAR SPARE TYRE BRACKET	Not Necessary	302.90 F	*- FL
39	1		*REAR SPARE TYRE COVER	Deformed	798.80 F	*798.80 FL
40	1		*REAR SPARE TYRE BASE COVER	Deformed	314.20 F	*314.20 FL
41	1		*REAR WIPER MOTOR	Damaged	765.90 F	*765.90 FL
42	1		*REAR WIPER ARM	Not Necessary	98.10 F	*- FL
43	1		*TOOLS TRAY	Deformed	352.10 F	*352.10 FL
44	1		*FLOOR PANEL TOP COVER	Not Necessary	258.90 F	*- FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
45	1		*REAR VIDEO RECORDER	Damaged	580.00 FS	*400.00 FS
46	1		*REAR BUMPER REVERSES ENSOR	Damaged	280.00 FS	*200.00 FS
47	1		*REAR CAMERA	Damaged	480.00 FS	*350.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	15,938.35	12,266.55
- List Item Discount on L Items 0.00/25.00% (\$\$)	0.00	2,829.14

Total Parts (\$\$)	15,938.35	9,437.41
--------------------	-----------	----------

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE & RE-FIX REAR REVERSE SENSOR	New	100.00	50.00
2	TO CHECK WIRING SYSTEM	New	50.00	30.00
3	TO UNDERSEAL	New	150.00	50.00
4	TO REMOVE UPHOLSTERY	New	150.00	60.00
5	TO REMOVE & INSTALL REAR CAMERA	New	100.00	50.00
6	TO REMOVE & INSTALL REAR VIDEO RECORDER	New	100.00	50.00
7	TO REMOVE & INSTALL REAR EXHAUST	New	150.00	-
8	TO REMOVE & INSTALL REAR WINDSCREEN	New	180.00	120.00
9	TO TRANSFER TAILGATE FITTING	New	150.00	80.00
10	TO VACUUM SHATTERED GLASS & INTERIOR CLEANING	New	180.00	120.00
11	TUFF KOTE	New	150.00	-
12	PANEL BEATING	New	1,400.00	800.00
13	SPRAY PAINTING	New	1,400.00	1,000.00
Gross Labour Cost (S\$)			<b>4,260.00</b>	<b>2,410.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >