

REF:

003/A2617021273/Aq6n2

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 2400490061

Claims No. 424724409154

Sum Insured: _____ Excess: 04

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 185K.

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKZ 2636K. Yr Regn: 2016, Nov

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A6 C.C. 1798

Colour: Silver. A/C: Insured / Std / NI / NA

Sp. Reading: 25290 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZ4GXGN103672

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/55R17.

R: 225/55R17.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. D.O.I. 07/11/17

Survey held at Premium.

Des. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

0D A16.

SKZ 2636K - X

11/12/17 @ 5.45pm Confirmed with Mr Bod final fig & 1722, 3 days by email.
(Red & 6252, 78%.)

RECEIVED 20 DEC

Date/Time, File Pass to?

☐

Preli. Report

11/12/17

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair: 3

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

S + RS + SI

Photos

Others

TOTAL

Report Format: MER-0D

Lump Sum / I.B.I. (\$) 1722

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)

200

10

210



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG17021273/Aqb		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 07-11-2017		
		Code : AIG		
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.	Veh. Inspected		SKZ 2636K	
Policy No. 2100490061	Coverage (\$)		0.00	
Claim No.	Excess (\$)		0.00	
Assign From	Assign Date		07/11/2017	
2. Vehicle Particulars & Condition				
Make & Model	c.c		0	
Engine No. HIDDEN	Year of Reg.			
Chassis No.	Colour			
Odometer -	Steering			
Brakes	Modification			
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	19/10/2017	Inspection Date	07/11/2017	
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699			
5a. Remarks				
A)THE MARKET VALUE IS S\$------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

Survey Department Check List (Case Handler)

Reference No: CE3/MG17071773/Agb
 Policy Type: OD / TP / TP RES / TL / EVA

SKZ 2636K

Case Handler

Typist

Admin (Cather): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

C Reference No.
 C Customer Code
 N Assign From
 C Assign Date
 C Veh No (Inspected)
 C Veh No (Insured)
 C D.O.A
 C Policy No
 C Claim No
 C Insurance Authorisation (CA /REV/REP)
 C Report Type
 C Weekend Charges
 N Survey held at/Repairer
 C Excess

Y-Date	N-Date	Y-Date	N-Date
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Surveyor (Adnan): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C Vehicle No
 C Regn Month/Year
 N Vehicle Type
 N Make & Model
 C Engine Capacity. (C.C)
 N Colour
 C Odometer. (Sp.Reading)
 C Chassis No
 N General Condition
 N Steering
 N Brake
 N Modification (Modi)
 C Tyre Size
 N Tyre Make
 C Tyre Balance
 C Date of Inspection
 N Survey held
 N Des.of Damages

✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

(2) System - (Views/Merimen)

C Damaged Vehicle Photographs Uploaded

✓		
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(3) Workshop Estimate/Assignment Form

N ALL Parts condition
 C Market Value for OD cases
 C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
 C Days of repair
 C Finalised Amount
 C Re-inspection Cases to Finalize within 5 Days

✓		
✓		
✓		
✓		

(4) System - (Views/Merimen)

C Resurvey photo Uploaded

--	--	--

Check By:

[Signature] 11/12/17

Case Handler

Date

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 11 December, 2017 5:45 PM
To: 'Boo seng yak'; SUR; Carrine Leong; Nora Khai
Subject: RE: FINAL REVISION SKZ2636K - OD AIG - SURVEYED 7 NOV 17

Dear Mr Boo,

Confirm final fig \$1,722.00 before GST and 3 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]
Sent: Monday, 11 December, 2017 4:04 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>
Subject: FINAL REVISION SKZ2636K - OD AIG - SURVEYED 7 NOV 17

Hi Adrian and all,

Revised estimate attached.

Please confirm repair cost of \$1722.00 @ 3 days of repairs.

Your early approval is greatly appreciated.

Best regards - jib

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 8 November, 2017 11:27 AM
To: Claims; SUR
Cc: SUR
Subject: RE: SKZ 2636 K Own Damage Claims (Vehicle IN)

Dear Tony,

Please be informed that the excess of above vehicle is \$0.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 8 November, 2017 10:53 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SKZ 2636 K Own Damage Claims (Vehicle IN)

Dear Tony,

Please find the attached of revise estimate.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 8 November, 2017 10:12 AM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: SKZ 2636 K Own Damage Claims (Vehicle IN)

Dear All,

Can give us a copy of revise estimate?

Thank you and Have a nice day ahead!

Best Regards,

Tony Foong

Claims Advisor

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Singapore NRIC
Owner ID	2109A
Vehicle Details	
Vehicle No.	SKZ2636K
Vehicle to be Exported	No
Intended De-registration Date	08 Nov 2017
Vehicle Make	AUDI
Vehicle Model	A6 1.8 TFSI ULTRA (PI) (NAV)
Primary Colour	Silver
Manufacturing Year	2015
Engine No.	CYG010405
Chassis No.	WAUZZZ4GXGN103672
Maximum Power Output	140.0 kW (187 bhp)
Open Market Value	\$39,400.00
Original Registration Date	18 Nov 2016
First Registration Date	18 Nov 2016
Transfer Count	0
Actual ARF Paid	\$42,160.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	17 Nov 2026
PARF Rebate Amount	\$31,620.00
Intended COE Rebate Details	
COE Expiry Date	17 Nov 2026
COE Category	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$56,206.00
COE Rebate Amount	\$50,725.00
Total Rebate Amount	\$82,345.00

The information contained herein is correct as at 08 Nov 2017

OK

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1462109A



Name

GOH LENG CHAN

吴令田

Race
CHINESE

Date of birth
09-02-1961

Sex
M

Country of birth
SINGAPORE

S1462109A

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S1462109A

GOH LENG CHAN

Birth Date: 09 Feb 1961
Issue Date: 10 Sep 2003

000816774H



3402127

NRIC No: S1462109A



Date of issue
05-09-2003

38 LOYANG RISE
SINGAPORE 507563
NRIC No: S1462109A

Date: 16/09/2010

No: 6597798

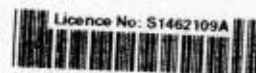
YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE

10 Jun 1978

NP 428A





CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

OWN DAMAGE EXCESS S\$800.00 (1)
WINDSCREEN EXCESS S\$100.00

(for policies with effect from 1st November 2002)

CERTIFICATE NO. 2100490061-00000

SUM INSURED Market Value

INSURING WITH COE/PARF Yes

SKZ2636K

GOH LENG CHAN

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT

18 Nov 2016

4) DATE OF EXPIRY OF INSURANCE

17 Nov 2017

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *

SUBJECT TO AGE CONDITION :All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the

Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said

Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE *

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethoz - 30 Bukit Batok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER NA

HIRE PURCHASE COMPANY / EMPLOYER'S LOAN United Overseas Bank Limited

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 21 Nov 2016

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

ORIGINAL

PRLLYY

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1053/2017/JT
Date : 25-Oct-17

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Goh Leng Chan
Address : 38 Loyang Rise
Singapore 507563
Telephone : HP +65 9877 1900
Type of Claim : Own Damage Claims
Policy No. : 2100490061-00000
Vehicle No : **SKZ 2636 K**
Model Code : Audi A6 1.8 TFSI S-tronic
Model / Year : Nov-16
Engine No : CYG 010405
Chassis No : WAUZZZ4GXGN103672
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 19-Oct-17
Place of Accident : Tiong Bahru Hawker centre carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKZ 2636 K.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 480.00 //	
2	To remove front fitting, remove and reinstall front bumper. Renew radiator grille. Re-organzie front crash management components. Reinstall all parts removed.	\$ 900.00 500.	
3	To respray front bumper.	\$ 800.00 550	
4	To carry out diagnostic check.	S.N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ 2,372.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLZ 2636 K.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Repair</i>	\$ 2,829.00	+
2	FRONT BUMPER FIXING PARTS <i>3 pc</i>	\$ 42.00	+
3	RADIATOR GRILLE	\$ 1,640.00	+
4	FRONT BUMPER CENTRE GRILLE - BLACK GLOSSY <i>2 pc</i>	\$ 544.00	+
5	FRONT BUMPER CHROME TRIM -	\$ 247.00	+
6	SUNDRIES <i>2 pc</i>	\$ 300.00	+
TOTAL SPARE PARTS		:	\$ 5,602.00
TOTAL LABOUR CHARGE		:	\$ 2,372.00
GRAND TOTAL		:	\$ 7,974.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lij
Surveyed Date : 07/11/17.
Authorised Date :
Excess Cost :
Liability :
Remarks : Authorised Repairs, 03 Days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1053/2017/JT
Date : 25-Oct-17

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

3 days - ok - jb - 11 Dec

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Goh Leng Chan
Address : 38 Loyang Rise

Singapore 507563
Telephone : HP +65 9877 1900
Type of Claim : Own Damage Claims
Policy No. : 2100490061-00000
Vehicle No : **SKZ 2636 K**
Model Code : Audi A6 1.8 TFSI S-tronic
Model / Year : Nov-16
Engine No : CYG 010405
Chassis No : WAUZZZ4GXGN103672
Mileage : -
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 19-Oct-17
Place of Accident : Tiong Bahru Hawker centre carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKZ 2636 K.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N	\$ 480.00	\$ 480.00
2	To remove front flitting, remove and reinstall front bumper. Renew radiator grille. Re-organzie front crash management components. Reinstall all parts removed.		\$ 900.00	\$ 500.00
3	To respray front bumper.		\$ 800.00	\$ 550.00
4	To carry out diagnostic check.	S.N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 2,372.00</u>	<u>\$ 1,722.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLZ 2636 K.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 2,829.00	
2	FRONT BUMPER FIXING PARTS	\$ 42.00	
3	RADIATOR GRILLE	\$ 1,640.00	
4	FRONT BUMPER CENTRE GRILLE - BLACK GLOSSY	\$ 544.00	
5	FRONT BUMPE CHROME TRIM -	\$ 247.00	
6	SUNDRIES	\$ 300.00	
	TOTAL SPARE PARTS	\$ 5,602.00	\$ -
	TOTAL LABOUR CHARGE	\$ 2,372.00	\$ 1,722.00
	GRAND TOTAL	\$ 7,974.00	\$ 1,722.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKZ 2636 K

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1053/2017/MAS

18 Dec 2017

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKZ 2636 K, Audi A6 1.8 TFSI S-Tronic

With reference to the above-mentioned vehicle, no **SKZ 2636 K**, claimant, **Mr. Goh Leng Chan**, please find the related document per attached.

1. A copy of the Original invoice no. 85011918 – S\$1,842.54
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKZ 2636 K

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	25 Oct 2017		07 Nov 2017 17:41 Edit Adj Rpt	S\$1,722.00 Edit Estimates	S\$1,722.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS

Insured: GOH LENG CHAN, ID: S1462109A, Tel: +6598771900, Email: JOHNNYGOH@STARMISSIONSERVICES.COM

Vehicle Reg. No.: SKZ2636K **Date of Loss:** 19/10/2017 11:00 - :59

Claim Type: OD / 4247744091SG **Policy/Cover Note No.:** 2100490061-00000 (Comprehensive)

Excess: S\$0.00

Repairer: Premium Automobiles Pte Ltd (HQ) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com

Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 16/11/2017]

Driver/Custodian: GOH LENG CHAN (56 / Male), NRIC: S1462109A, Tel: +6598771900

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

- AIG_SG (08/11/2017): SKZ2636K / OD / 19/10/2017 / Coverage & Excess update

ALL ASSOCIATED TASKS

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKZ2636K (4247744091SG)
OD
Oct 19 2017 11:50AM
[GOH LENG CHAN]
Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View		Use Viewer		▼	
Video										1 per page ▼				<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (HQ)									Thumbnail	Print			
1	20/10/17 14:12	Video - Accident [Linked Accident Report Documents]									Load MP4				
Photos/Images										3 per page ▼				<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print			
1	11/12/17 17:50	General View									Load JPG	<input checked="" type="checkbox"/>			
2	11/12/17 17:50	Chassis Number									Load JPG	<input checked="" type="checkbox"/>			
3	11/12/17 17:50	General View									Load JPG	<input checked="" type="checkbox"/>			
4	11/12/17 17:50	General View									Load JPG	<input checked="" type="checkbox"/>			
5	11/12/17 17:50	General View									Load JPG	<input checked="" type="checkbox"/>			
6	11/12/17 17:50	General View									Load JPG	<input checked="" type="checkbox"/>			
7	11/12/17 17:50	General View									Load JPG	<input checked="" type="checkbox"/>			
8	11/12/17 17:50	General View									Load JPG	<input checked="" type="checkbox"/>			
9	11/12/17 17:50	General View									Load JPG	<input checked="" type="checkbox"/>			
Documentation										1 per page ▼				<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print			
1	08/11/17 10:28	Singapore Accident Statement									Load PDF				
2	08/11/17 10:28	Certificate of Insurance									Load PDF				
3	08/11/17 10:28	Drivers Driving License									Load PDF				
4	08/11/17 10:52	WORKSHOP ESTIMATE									Load PDF				
5	22/12/17 11:31	WORKSHOP INVOICE									Load PDF				
6	22/12/17 11:31	DISCHARGE VOUCHER									Load PDF				

Linked Accident Report Documents

						View		Use Viewer	
Video						1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (HQ)					Thumbnail	Print	
1	20/10/17 14:12	Video - Accident					Load MP4		
Assessment Reports						1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (HQ)					Thumbnail	Print	
1	20/10/17 14:14	Accident Statement					Load HTM		
Photos/Images						3 per page		<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (HQ)					Thumbnail	Print	
1	20/10/17 14:10	Accident Photo					Load JPG	<input checked="" type="checkbox"/>	
2	20/10/17 14:10	Accident Photo					Load JPG	<input checked="" type="checkbox"/>	
3	20/10/17 14:10	Accident Photo					Load JPG	<input checked="" type="checkbox"/>	
4	20/10/17 14:10	Accident Photo					Load JPG	<input checked="" type="checkbox"/>	
5	20/10/17 14:10	Accident Photo					Load JPG	<input checked="" type="checkbox"/>	
6	20/10/17 14:10	Accident Photo					Load JPG	<input checked="" type="checkbox"/>	
7	20/10/17 14:10	Accident Photo					Load JPG	<input checked="" type="checkbox"/>	
Documentation						1 per page		<input checked="" type="checkbox"/>	

No	Finalized On	Premium Automobiles Pte Ltd (HQ)		Thumbnail	Print
1	20/10/17 14:08	Sketch Plan	1	Load JPG	<input checked="" type="checkbox"/>
2	20/10/17 14:08	Sketch Plan #2	1	Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG17021273/AQBN2

Date: 22/12/2017

REFERENCE

Insured/Claimant: GOH LENG CHAN Policy No: 2100490061-00000
Date of Loss: 19/10/2017 Nature of Claim: OD Claim No: 4247744091SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKZ2636K
Make & Model: AUDI A6, 1.8 TFSI S-tronic (A) Engine No: CYG010405
Reg. Date: 18/11/2016 (Man. Year: 2015) Chassis No: WAUZZZ4GXGN103672
Colour: Silver Odometer: 25290 km
Engine Capacity: 1798 cc
Market Value/New Car Price: S\$185,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R17 Rear Tyre Size: 225/55 R17
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,602.00	0.00	5,602.00	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,372.00	1,722.00	650.00	27.40
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,974.00	1,722.00	6,252.00	78.40
+ GST 7.00/7.00% (S\$)	558.18	120.54	437.64	78.40
Nett Amount (S\$)	8,532.18	1,842.54	6,689.64	78.40

INSPECTION

Date of Assignment: 07/11/2017
Date Inspected: 07/11/2017 Inspected At: Premium Automobiles Pte Ltd (HQ)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	2,829.00 FS	*- FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	42.00 FS	*- FS
3	1		*RADIATOR GRILLE	Not Necessary	1,640.00 FS	*- FS
4	1		*FRONT BUMPER CENTRE GRILLE-BLACK GLOSSY	Not Necessary	544.00 FS	*- FS
5	1		*FRONT BUMPER CHROME TRIM	Not Necessary	247.00 FS	*- FS
6	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS
F=Franchise part. S=SpcNett.						
Total Parts (S\$)					5,602.00	0.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	480.00	480.00
2	TO REMOVE FRONT FITTING,REMOVE AND REINSTALL FRONT BUMPER.RENEW RADIATOR GRILLE,RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	900.00	500.00
3	TO RESPRAY FRONT BUMPER	New	800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			2,372.00	1,722.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >