

REC. BY:

REF: CS3/LCR17021041/Sb

Special Instruction:

Surveyor

Sebastian

ASSIGNMENT (Office)

From (Person):

Chen Wei Ying

of

LCR

Date/Time: 07.11.2017 1:14pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY / CS

To Inspect Vehicle No:

SJH 7360D

Insured:

SIC 2737L

at Workshop m/s

Hendon Automotive

Tel:

9459 2885

of

280 Woodlands Ind Park E5 4 01-19

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

D.O.A

06/12/07

(Client's Record)

CA / REV / REP. / REV 24 HRS w/p

H.O.D. Endorsement:

Date/Time:

07.11.2017 2:15pm

Person Contacted:

Lynn

Vehicle IN/OUT

Date/Time	Action/Instruction (X) Estimate
	SJH 7360D - CS3/AXA 16022931/9552
	SIC 2737L - X
9/3/18	Menimon closed case. Cancel case. Close 1/11/17

DOI: 271116

Surveyor

REF:

AU1

2579F

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

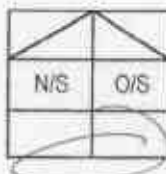
Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

days

Res.: Yes or No

Lum Sum: _____

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____

Person Contacted: _____

Vehicle: IN / OUT

Date / Time / Action / Instruction

Veh No: SJH 73600

Yr Regn: 21/8/2008

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Fiat Grande Punto

CC 1368

Colour Red

A/C: Insured / Std / NI / NA

Sp. Reading 136569

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: ZFA 1790000 1361105

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 185/60R15

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or *Continental*

Front

Rear

R/Bal. 6 mm

R/Bal. 6 mm

L/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 6/11/2017

D.O.I. 7/11/2017 @ 3:55pm

Survey held at *Headon*

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Add Fee:

☐

Site Insp (\$ _____)

☐

Interview (\$ _____)

☐

Tech. Invs (\$ _____)

☐

Weekend (\$ _____)

) \$ + RS \$ _____

) Photos

) Others

TOTAL

Survey Department Check List (Case Handler)

Reference No. :

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin () : Case handler to make sure all information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Surveyor () : Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

✓			
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(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

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Check By:

Case Handler

Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CS3/LCR17021241/Sb	
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date: 07-11-2017	
		Code: LCR	
1. Policy Particulars :- (THIRD PARTY CLAIM)			
Insured Veh.	SLC 2737L	Veh. Inspected	SJH 7360D
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	CHIN LEE YING	Assign Date	07/11/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	06/11/2017	Inspection Date	07/11/2017
Survey held at	HENDON AUTOMOTIVE 280 WOODLANDS IND PARK E5 #01-11 SINGAPORE 757322		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.			

Your password will expire in 5 days. [Click here to change it.](#)

- FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED
VEHICLE SLC2737L AND SJH7360D ON 6/11/2017

From: Chin, Lee-Ying

To: 'assignments'; 'Admin A'

Cc: Fong, Andy-SY

Sent: Tuesday, 7 November, 2017 1:14:19 PM

Attachments:  SLC2737L-PRI.TIF

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards

Lee Ying, Chin

AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1947 | Fax +(65) 6835 7416

Lee-Ying.Chin@aig.com | www.aig.com.sg

HENDON AUTOMOTIVE PTE LTD

280 Woodlands Industrial Park E5 #01-19, Harvest@Woodlands S(757322)

TEL : 94592885

FAX : 63345178

Date :

Pre repair inspection

M/s AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way

#08-16

Singapore 079120

By Fax 6415 3727 Only

Dear Sir,

ACCIDENT INVOLVING SJH 7360 D AND SLC 2737 L ON 11/11 @ 12:20

We refer to the above matter.

We are the appointed repair workshop of vehicle no. SJH 7360 D

We understand that you are the insurer of vehicle no. SLC 2737 L

The owner of vehicle no. SJH 7360 D has authorised us to carry out the repairs to his vehicle which was damaged by your insured's vehicle. The owner intends to make a claim against your insured and/or insured's authorised driver for the accident which is caused wholly and/or contributed by your insured and/or your insured's authorised driver's negligence.

We hereby give you notice of the accident and an opportunity to inspect the damaged vehicle prior to the commencement of the repairs.

Kindly take note that we hereby give you 3 days' notice to conduct a pre-repair inspection of vehicle no. SJH 7360 D at my premises.



Your faithfully

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	06/11/2017 18:03
Date Of Accident	06/11/2017 00:35
Exact Location Of Accident	CTE TOWARDS CITY BEFORE YIO CHU KANG EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJH7360D
Insured/Policyholder	
Name Of Registered Owner	TANG HUI SIM (CHEN HUIXIN)
NRIC No	S7507576F
Email Address	HUISIM.TANG@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-96258600
Alternative Phone No	OFFICE-96288600
Vehicle Particulars	
Manufacturer	FIAT
Model	GRANDE PUNTO 1.4 5DR A DYNAMIC
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	EQ INSURANCE COMPANY LTD
Type Of Coverage	COMPREHENSIVE
Excess Policy	NO
Policy Number	DMPPHQ17-003983
Cover Note Number	
Driver	
Name of Driver	SHIRLEY TEO MOI KIA
NRIC No	S0361993A
Date Of Birth	15/03/1943
Occupation	INDOOR
Date Of Driving Pass	26/01/1983
Driving Experience	34 YEARS AND 9 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97505662
Fax Number	
Contact Number	
Email Address	HUISIM.TANG@YAHOO.COM.SG

Address	12 JALAN KETUMBIT
Postcode	808865
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - MOTHER-IN-LAW
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO THE ATTACHMENT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLC2737L
Vehicle Make/Model/Colour	
Details Of Properties	
Name of Driver	TEO TIAN HAI
NRIC/Passport Number	S1467862Z
Contact Number	97350562
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Details of Witness

Name	
Phone Number	
Email Address	

1. Please report **accurately** the details of the accident to speed up the claims process.

2. The Form must be **completed by the Policyholder and/or the Authorized Driver**.

3. Information provided must be as **truthful and accurate as possible**. Any willful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.

4. The issue and acceptance of this Form by insured companies is not an admission of policy liability on the part of the insurance companies.

5. **Any false reporting may be referred to the Police for investigation**.

6. The report will be forwarded by the insurers of the OAC Records Management Centre as required by the General Insurance Association of Singapore (GIAS) for archiving and that copies of this report will also be made available upon application by interested parties.

7. By the submission of this report to the insurers, you hereby consent to the archiving of this report under the review and custody of the report being made available thereafter.

8. Covered under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and confirm that:

a. My insurer, my co-insured and the General Insurance Association of Singapore (GIAS) are lawfully permitted to collect, store, disclose and otherwise use personal information I have put out in this report and any other personal information provided by me or presented by the insurer(s) collectively the "Personal Information") and decide and whether such disclosure of information at all events, where have insured vehicles involved in this accident (all insurers), who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"). The Insurers here refer to firms, the Ministry Authority of Singapore and any individual, government agency/institutions involved in the policies for the purposes of:

i. responding, handling and/or dealing w/ it; the claim including the settlement of the claim and any related activity involving me, relating to the claim;

ii. maintaining and access to and/or release;

iii. allowing our name to appear without our consent, in any official document issued by the;

iv. processing my data for helping the paying of compensation, settlement – includes request for medical costs, return of insured vehicle to former park/roadside about the liability responsibility of the claim as well as on the contribution of compensation, penalties, interest;

v. complying with applicable law in administering, processing, handling and/or dealing with my claim.

Indemnify the Purposes:

Legal insurance, who have insured vehicle(s) involved in this accident and the Insurers here refer to firms, they are permitted to collect, store, disclose and/or otherwise use my Personal Information for one or more of the above Purposes, and

as my Personal Information may can be disclosed to any of the Insurers and/or OAC if there is a party's service providers, he agreed included their use vehicle, firm, is responsible about outside of Singapore, for use in place of the policy documents.

SEE ATTACHED SKETCH



A: SJH 7360D
B: SLC 2737L

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Describe Circumstances of the Accident

I WAS DRIVING ALONG CTE TOWARDS CITY NEAR THE
YIO CHU EANG EXIT. I WAS TRAVELLING SLOWLY DUE TO THE
RAIN. WHILE I WAS STILL MOVING, I SUDDENLY HEARD A
LOUD BANG & FELT AN IMPACT TO THE BACK OF MY CAR. DUE
TO THE IMPACT, MY CAR WAS PUSHED FORWARD. WHEN I CAME
OUT OF MY CAR, I REALISED THAT CAR SLG2737L HAD HIT
THE BACK OF MY CAR.

Declaration

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date &
Time

Driver's Signature (if driver is not the policyholder) / Date
& Time

Witnessed by Reporting Centre
Personnel