

ASS. REC BY

CS3 / MSG17021219 / W602

10/1/17

Mainmen

Wilson

ASSIGNMENT OFFICER

From (Person): Monica Chung

MSIG

Date: 7/11/17 @ 10:20am

Estimated Cost:

BL to

OD (IP) / WS / IP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No. YN 2332J

Insured SFU 8478X

at Workshop for Bak Heng Motor

Tel: 9788 8579

of 5032, AMK Ind Park 2, #01-291, 569535

Policy No. 27588995 SMP

Claim No. 535657

Sum Insured

Excess

Make of Veh:

(Client's Record)

D.O.A. 3/11/2017

CA / REV / REP. / REV 24 HRS

'wp'

13.11.2017 @ 11am owner waiting

H.U.D. Endorsement

Date/Time: 10:22am @ 7/11/17

Person Contacted

Kelvin

Vehicle IN/OUT

Date/Time Action/Instruction (X) Estimate

YN 2332J - X

SFU 8478X - X

Dismantle Part: 14.11.2017

After repair: 17.11.2017

28/11/17 5pm Email to Monica Chung from meamen.

Surrey
men

ASSIGNMENT

From: _____ Date: 13-11-2017

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: YN 2332J

at Workshop m/s Bak Heng

of 5032 Amk Ind Park 2 #01-29

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Item
owner waiting

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: YN 2332J Yr Regn: 2011 / Apr 08

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: ISUZU FVR34SUAD c.c. 7790

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 373310 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JALVR 347BT00143

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim 0

Tyre Size: F: 275 / 70 R22-5
R: 275 / 70 R22-5

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or West Lake (15)
BTs (A)

Front	Rear
R/Bal. <u>4</u> mm	R/Bal. <u>4</u> mm
L/Bal. <u>4</u> mm	L/Bal. <u>4</u> mm
D.O.A. <u>31/11/2017</u>	D.O.I. <u>13/11/2017</u>
Survey held at <u>As Above</u>	<u>11:59pm</u>

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Right Fw f

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Range \$3500 - 4500
3 Day Repair

RECEIVED 05 MAR 2018

21/2/2018

Date/Time, File Pass to?

☐ : Preli. Report☐ : Final Report1) 03/13/2018

Date/Time, File Return to?

2) _____

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) S + RS. \$

) Photos

) Others

TOTAL

Report Format : PRS.

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

180



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSG INSURANCE (SINGAPORE) PTE LTD

Ref : CS3/MSG17021219/Wb

16 RAFFLES QUAY
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 07-11-2017



Code : MSG

1. Policy Particulars :- (THIRD PARTY CLAIM)

Insured Veh.	SFU 8478X	Veh. Inspected	YN 2332J
Policy No.	27588995SMP	Coverage (\$)	0.00
Claim No.	535657	Excess (\$)	0.00
Assign From	MERIMEN (MONICA CHUNG)	Assign Date	07/11/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	03/11/2017	Inspection Date	13/11/2017
Survey held at	BAK HENG MOTOR REPAIRING CO. BLOCK 5032 ANG MO KIO INDUSTRIAL PARK II, #01-291 SINGAPORE 569535		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.
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...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rot	Adj Submitted	Ins Auth'd	Status
Main	03 Nov 2017		07 Nov 2017 10:20 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	LEO CHI WEI, ID: S7417323C, Tel: +6597660540, Email: NOEMAIL		
Main Claimant:	POWER-VAC INDUSTRIAL SERVICES PTE LTD, Co. Reg. No.: 200405173K		
Vehicle Reg. No.:	YN2332J	Date of Loss:	03/11/2017 15:00 - :59
Claim Type:	TP / 535657	Policy/Cover Note No.:	27588995SMP (Comprehensive) Coverage: 30/09/2017 - 29/09/2018
Vehicle Reg. No. (Insured):	SFU8478X	Policy No. (Claimant):	
		Excess:	
Repairer:	Bak Heng Motor Repairing (HQ) 5032, ANG MO KIO INDUS PARK 2, #01-291, 569535 Ang Mo Kio - Tel: 9788 8579		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 08/11/2017]		
Driver/Custodian (Insured):	LEO CHI WEI (43 / Male), NRIC: S7417323C, Tel: +6597660540		
Adj Asg. Remarks:	PRI		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Rashitha Binte Shahuthuman <rashitha_shahuthuman@sg.msig-asia.com>
Sent: Tuesday, 7 November, 2017 10:11 AM
To: 'Ling Leong Hui'; 'Nivitha (LKK Auto)'
Cc: Monica Chung; mdmling@tcmg.com.sg; 'Tan Jin Zi'; Rashitha Binte Shahuthuman
Subject: RE: [Spam-pop3] PRE REPAIR SURVEY - SFU8478X / YN2332J ON 3/11/2017
Attachments: 07112017090004.pdf; AB LIST OF INDEPENDENT SURVEYORS.DOCX

OUR REF – 535657

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your list of surveyors .

We regret to inform you that we are unable to accept your list of nominated Single Join Experts(SJE). We will proceed to appoint a surveyor from M/s LKK Auto Consultants Pte Ltd for your client's claim.

Please be informed that our surveyor will also be conducting the post repair inspection within the timeline stipulated under the protocol.

Dear LKK,

We will grant rights to you in merimen. Fyna.

Rashitha





Senior Admin Officer

Direct line +65 6594 2582 | Direct fax +65 6225 7402 | Rashitha_shahuthuman@sg.msig-asia.com



MSIG



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | www.msig.com.sg | Follow us on    

A member of **MS&AD** INSURANCE GROUP

From: Ling Leong Hui [mailto:lhling@tcmg.com.sg]
Sent: Tuesday, 7 November, 2017 9:14 AM
To: Rashitha Binte Shahuthuman <rashitha_shahuthuman@sg.msig-asia.com>
Cc: Monica Chung <Monica_Chung@sg.msig-asia.com>; mdmling@tcmg.com.sg; 'Tan Jin Zi' <jin@tcmg.com.sg>
Subject: RE: [Spam-pop3] PRE REPAIR SURVEY - SFU8478X / YN2332J ON 3/11/2017

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter and to your mail dated 27th October 2017.

Our client is not agreeable to any of your appointed panel of surveyors as the Single Joint Expert.

Our client's panel of surveyors nominated as the Single Joint Expert is as attached.

Yours faithfully,

Ling Leong Hui
TOMMY CHOO MARK GO LLC

From: Rashitha Binte Shahuthuman [mailto:rashitha_shahuthuman@sg.msig-asia.com]
Sent: Tuesday, November 07, 2017 9:07 AM
To: 'Ling Leong Hui'; mdmling@tcmg.com.sg
Cc: Monica Chung; Rashitha Binte Shahuthuman
Subject: [Spam-pop3] PRE REPAIR SURVEY - SFU8478X / YN2332J ON 3/11/2017

OUR REF - SFU8478X

WITHOUT PREJUDICE

Dear Sirs,

We refer to your fax .

We propose one of the motor surveyor name in the list below to conduct the joint pre-repair survey as the single joint expert.

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd

To facilitate an expeditious claim settlement, we hope you are agreeable for any of the above surveyor to be the SJE (Single Joint Expert) .

If not, you may wish to nominate any of the 9 surveyors listed below as the SJE, depending on their availability:

- 1) Adrian Ling
- 2) Kenneth Kong
- 3) Marcus Chua
- 4) Henry Ng
- 5) Lau Kwok Kwong
- 6) Frankie Pang
- 7) Ng You Han
- 8) Gary Soon
- 9) Chow Bo Xiong

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.





NB: If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

Thank you.

Rashitha
Senior Admin Officer

Direct line +65 6594 2582 | Direct fax +65 6225 7402 | Rashitha_shahuthuman@sg.msig-asia.com



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TOMMY CHOO, MARK GO LLCAdvocates & Solicitors Commissioner For Oaths Notary Public
UEN NO : 201523418E

(a law corporation with limited liability)

151 CHIN SWEE ROAD #14-15/16
MANHATTAN HOUSE
SINGAPORE 160876
TEL : (65) 6532 2455
FAX : (65) 6538 9850 (Services of Court Documents By Fax Not Accepted)

EMAIL: thling@lcmg.com.sg;mdmling@lcmg.com.sg

Our Ref : TCMG/YN2332J/1117/BHM

Your Ref : SFU 8478 X

6 November 2017

M/s MSIG Insurance (Singapore) Pte Ltd

16 Raffles Quay

#24-01

Hong Leong Building

Singapore 048581

Attn: Motor Claims Department**BY FAX NO. 6225 7402 ONLY**

Dear Sirs,

PRE-REPAIR INSPECTION NOTICE

We act for **M/s Power-Vac Industrial Services Pte Ltd**, the owner and/or driver of motor vehicle no. **YN 2332 J**, which was involved in an accident along Ang Mo Kio Avenue 1 towards Upper Serangoon before Lorong Chuan on 3 November 2017 at 15:30 hours.

We hereby give you **NOTICE** that we are claiming against your insured motor vehicle no. **SFU 8478 X** for damages and/or injuries, costs and disbursements as a result of your insured's negligence.

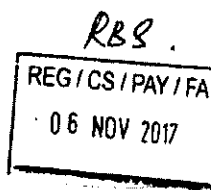
Kindly let us know if you wish to conduct a pre-repair inspection on our client's motor vehicle at M/s Bak Heng Motor Repairing, (5032 #01-291, AMK Industrial Park 2, Singapore 569535 - Kelvin @ 9788 8579).

If we do not hear from you within the next **two (2) working days**, we shall deem that you have waived the requirement for the pre-repair inspection.

Yours faithfully,


MR. LING LEONG HUIcc. **M/s Bak Heng Motor**
(Yref: YN2332J)**BY FAX NO. 6481 6820 ONLY**

DIRECTOR: LING LEON GHUI

CONSULTANTS TOMMY CHOO TUCK SOON
POOTS LAURENCE JAMES

10:21 am
veh.
person
st:

Survey Department Check List (Case Handler)

Reference No. :

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

✓			
✓			
✓			
✓			
✓			
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✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

✓			
---	--	--	--

(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

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Check By:

Case Handler

Date

*C: Critical *N: Non-Critical

D.O.A → 3/11/2017

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company

Owner ID: 2300C

Vehicle Details

Vehicle No.: YN2332J

Vehicle to be Exported: No

Intended De-registration Date: 20 Feb 2018

Vehicle Make: ISUZU

Vehicle Model: FVR34SUQD

Primary Colour: White

Manufacturing Year: 2010

Engine No.: 6HK1603707

Chassis No.: JALFVR347B7000143

Maximum Power Output: -

Open Market Value: \$77,257.00

Original Registration Date: 08 Apr 2011

First Registration Date: 08 Apr 2011

Transfer Count: 0

Actual ARF Paid: \$3,863.00

Intended PARF Rebate Details

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 07 Apr 2021

COE Category: C - Goods Vehicle & Bus

COE Period(Years): 10

QP Paid: \$29,690.00

COE Rebate Amount: \$9,299.00

Total Rebate Amount: \$9,299.00

The information contained herein is correct as at 20 Feb 2018

OK

* M.V → \$61,500

* Net Value → \$52,201

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/11/2017 12:43
Date Of Accident	03/11/2017 15:30
Exact Location Of Accident	ANG MO KIO AVE 1 TWDS UPP SERANGOON BF LOR CHUAN
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	YN2332J
Insured/Policyholder	
Name Of Registered Owner	POWER-VAC INDUSTRIAL SERVICES PTE LTD
Co Reg No	200405173K 2502 023000
Email Address	SALES@POWER-VAC.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-67453038
Vehicle Particulars	
Manufacturer	ISUZU
Model	LORRY
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	
Name of Insurance Company	LIBERTY INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	SI17V06136/VCH/R06
Cover Note Number	08/04/2017 TO 07/04/2018
Driver	
Name of Driver	DURAIKKANNU KUMAR
NRIC No	F7094715M
Date Of Birth	19/05/1969
Occupation	OUTDOOR
Date Of Driving Pass	19/09/2005
Driving Experience	12 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-83287332
Fax Number	(LOCAL) +65-68410879
Contact Number	OFFICE-67453038
EEmail Address	NOEMAIL

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"); the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Sketch Plan

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

A: 1/N23323

B: SF08478



View Sent Message

This mail is associated with :

***YN2332J (535657)**
[SFU8478X]

TP
POWER-VAC INDUSTRIAL SERVICES PTE LTD
Nov 3 2017 3:00PM
[LEO CHI WEI]
Bak Heng Motor Repairing

[Resend](#) [View Recipients](#) [Print Message](#) [Delete Message](#) [Forward](#)

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 28/11/2017 19:50 PM.
To MSIG_CPZ
Subject Pre-repair Inspection

Dear Monica,

Refer to your assignment on 07.11.2017 at 10.20AM.

Please be informed that we have inspected the vehicle YN 2332J on 13.11.2017 at 11.15AM.

At the time of inspection the repairer did not present their estimation to the damaged vehicle.

We will submit our report accordingly.

Best Regards,
Catherine Chong | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

DOCUMENTS SUMMARY

There are no documents.

MPML17145608 / Performance Motors Limited - Alexandra
ENTRY DATE & TIME: 03/11/2017 17:32

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	03/11/2017 17:32
Date Of Accident	03/11/2017 15:25
Exact Location Of Accident	ANG MO KIO AVE 1
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFU8478X
Insured/Policyholder	
Name Of Registered Owner	LEO CHI WEI
NRIC No	S7417323C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97660540
Alternative Phone No	Office-97660540

Vehicle Particulars

Manufacturer	BMW
Model	316
Exact Purpose for which vehicle was being used at time of accident	NORMAL USAGE

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO

Policy Number

Cover Note Number

Driver

Name of Driver	LEO CHI WEI
NRIC No	S7417323C
Date Of Birth	22/05/1974
Occupation	INDOOR
Date Of Driving Pass	16/07/1994
Driving Experience	23 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97660540
Fax Number	

Contact Number	OFFICE-97660540
E-Mail Address	NOEMAIL
Address	
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACH.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YN2332J
Vehicle Make/Model/Colour	
Details Of Properties	
Name of Driver	DURAIKKANNU KUMAR
NRIC/Passport Number	
Contact Number	83287332
Address	
Postcode	
Insurance Company Name	Liberty Insurance Pte Ltd
Nature Of Damage	
No. Of Passenger (Including Driver)	

Details of Witness

Name

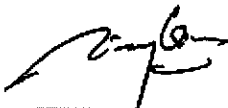
Phone Number

Email Address

Sketch Plan

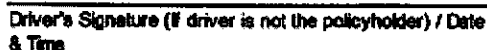
SKETCH PLAN**IMPORTANT NOTICE**

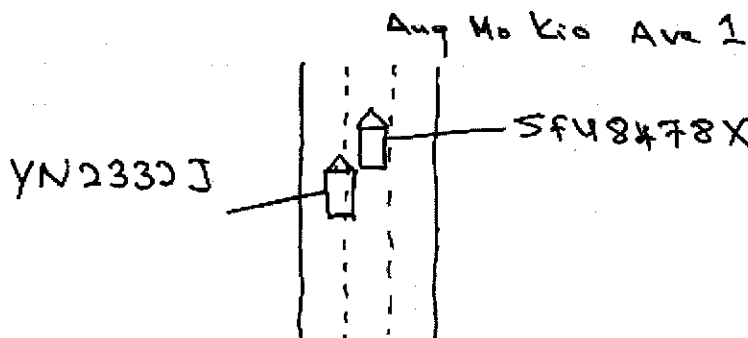
1. Please report correctly the details of the accident to speed up the claims process.
 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
 3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
 5. Any false reporting may be referred to the Police for investigation.
 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
 8. Consent under the Personal Data Protection Act (PDPA)
- I understand, acknowledge, agree and consent that :
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' law yers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
 (collectively the "Purposes")
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' law yers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.



Policyholder's Signature / Date & Time

Sketch Plan


 Driver's Signature (if driver is not the policyholder) / Date & Time


 Witnessed by Reporting Centre Personnel


I was travelling along Amy M. Kio Ave 1. Suddenly the lorry (YN2332J) just hit ~~the~~ the rear left of my car.

!We declare the foregoing particulars are true in every respect.

Ample

Policyholder's Signature / Date &
Time

Driver's Signature (If driver is not the policyholder) / Date & Time

ness by Reporting C
sonnel

Witnessed by Reporting Centre
Personnel

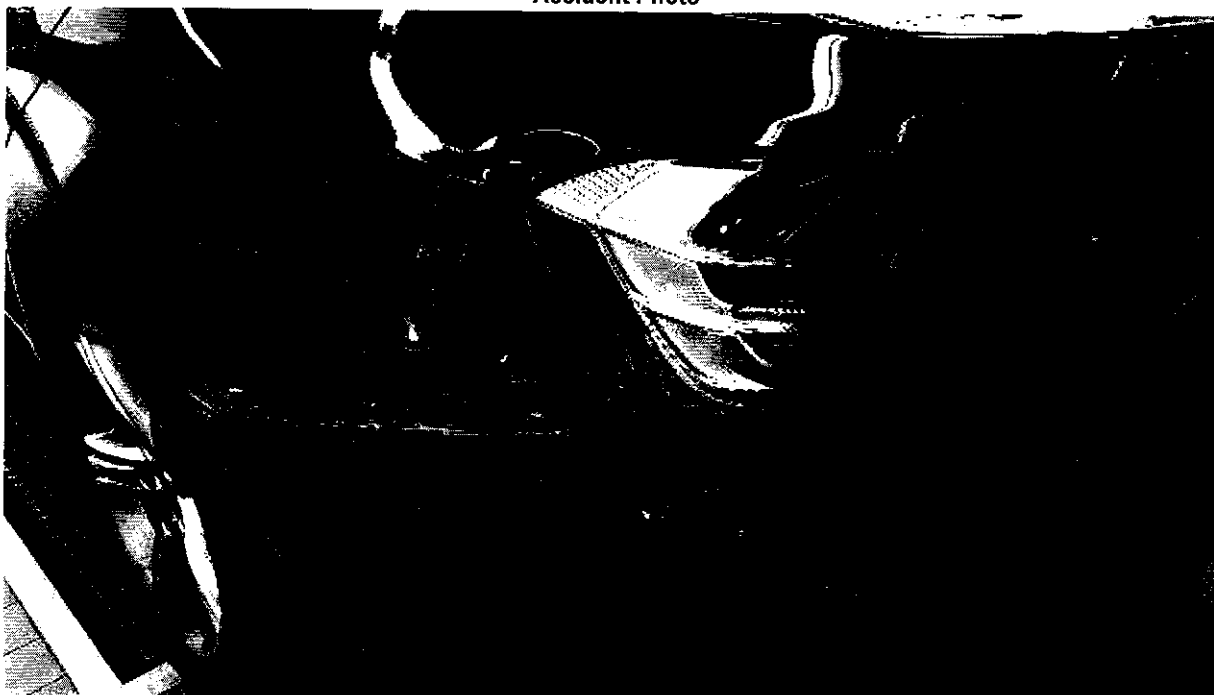
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Nov 2017		07 Nov 2017 10:20 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS			[Created by insurer]
Insured:	LEO CHI WEI, ID: S7417323C, Tel: +6597660540, Email: NOEMAIL		
Main Claimant:	POWER-VAC INDUSTRIAL SERVICES PTE LTD, Co. Reg. No.: 200405173K		
Vehicle Reg. No.:	YN2332J	Date of Loss:	03/11/2017 15:00 - :59
Claim Type:	TP / 535657	Policy/Cover Note No.:	27588995SMP (Comprehensive) Coverage: 30/09/2017 - 29/09/2018
Vehicle Reg. No. (Insured):	SF08478X	Policy No. (Claimant):	
		Excess:	
Repairer:	Bak Heng Motor Repairing (HQ) 5032, ANG MO KIO INDUS PARK 2, #01-291, 569535 Ang Mo Kio - Tel: 9788 8579		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Teo Cheng Ming Wilson] ... [Imm.Advice due 08/11/2017]		
Driver/Custodian (Insured):	LEO CHI WEI (43 / Male), NRIC: S7417323C, Tel: +6597660540		
Adj Asg. Remarks:	PRI		

ASSOCIATED MAIL RECEIVED	View All Compose Case Mail
There are no mail for this case.	

ALL ASSOCIATED TASKS	View All Search Tasks Create New Task Complete																				
<table style="width: 100%; border-collapse: collapse;"> <tr> <th style="text-align: left;">Due Date</th> <th style="text-align: left;">Priority</th> <th style="text-align: left;">Type</th> <th style="text-align: left;">Task Group</th> <th style="text-align: left;">Subject</th> <th style="text-align: left;">Handler</th> <th style="text-align: left;">Assigned By</th> <th style="text-align: left;">Completed On</th> <th style="text-align: left;">Created On</th> <th style="text-align: left;">Done?</th> </tr> <tr> <td colspan="10">No results.</td> </tr> </table>	Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.										
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?												
No results.																					

Claim Documents

***YN2332J (535657)**

[SFU8478X]

TP

POWER-VAC INDUSTRIAL SERVICES PTE LTD

Nov 3 2017 3:00PM

[LEO CHI WEI]

Bak Heng Motor Repairing

[Upload Documents](#) | [Upload Photos](#) | [Compose New Letter](#)

View [View in Browser](#) ▼

Video			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	06/02/18 09:33	Video - Accident	Load MP4	
2	07/02/18 09:55	Video - AccidentExtendedvideo	Load MP4	
Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	07/11/17 10:20	Accident Statement From: SC - Reg. No: SFU8478X, Claimant: LEO CHI WEI	Load HTM	
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/03/18 12:45	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
2	03/03/18 12:45	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
3	03/03/18 12:45	General View	Load JPG	<input checked="" type="checkbox"/>
4	03/03/18 12:45	General View	Load JPG	<input checked="" type="checkbox"/>
5	03/03/18 12:45	General View	Load JPG	<input checked="" type="checkbox"/>
6	03/03/18 12:45	General View	Load JPG	<input checked="" type="checkbox"/>
7	03/03/18 12:45	General View	Load JPG	<input checked="" type="checkbox"/>
8	03/03/18 12:45	General View	Load JPG	<input checked="" type="checkbox"/>
9	03/03/18 12:45	General View	Load JPG	<input checked="" type="checkbox"/>
10	03/03/18 12:45	General View	Load JPG	<input checked="" type="checkbox"/>
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24	03/03/18 12:45	General View	Load JPG	<input checked="" type="checkbox"/>
25	03/03/18 12:45	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
26	03/03/18 12:45	Photographs of Damaged Parts	Load JPG	

					<input checked="" type="checkbox"/>
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49	03/03/18 12:45	Photographs of Damaged Parts	1	Load JPG	<input checked="" type="checkbox"/>
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53	03/03/18 12:46	Photo After Spray	1	Load JPG	<input checked="" type="checkbox"/>
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55	03/03/18 12:46	Photo After Spray	1	Load JPG	<input checked="" type="checkbox"/>
56	03/03/18 12:46	Photo After Spray	1	Load JPG	<input checked="" type="checkbox"/>
57	03/03/18 12:46	Photo After Spray	1	Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	07/11/17 10:18	PRI FROM TOMMY CHOO MARK	1	Load PDF	
2	07/11/17 10:20	TP GIA REPORT	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>
Show Remarks To: <input checked="" type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG17021219/WBE2
Date: 08/03/2018

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	27588995SMP
Claimant Vehicle No :	YN2332J	Insured Vehicle No :	SFU8478X
Date of Loss:	03/11/2017	Nature of Claim:	TP
		Claim No:	535657

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	YN2332J	Engine No:	6HK1603707
Make & Model:	ISUZU CYH52T, 15.7 D (M)	Chassis No:	JALFVR347B7000143
Reg. Date:	08/04/2011 (Man. Year: 2010)	Odometer:	373310 km
Colour:	Blue		
Engine Capacity:	7790 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	275/70 R22.5	Rear Tyre Size:	275/70 R22.5
Front Left Side:	West Lake 4 mm	Rear Left Side:	Bridgestone 4 mm
Front Right Side:	West Lake 4 mm	Rear Right Side:	Bridgestone 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (\$\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment:	07/11/2017	
Date Inspected:	13/11/2017	Inspected At: Bak Heng Motor Repairing (HQ) 5032, ANG MO KIO INDUS PARK 2, #01-291 Singapore 569535
Estimated Period of Repair:	3.0 days	

Adjuster: Teo Cheng Ming Wilson

Manager: CATHERINE CHONG KAI LING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$3,500.00 -\$4,500.00

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 08 Mar 2018)	
Parts:	N/A	ISUZU CYH52T 15.7 D (M) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for YN2332J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >