

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 27 May 2021 4:10 PM
To: Wai Yin Ng
Cc: Jasmine Tan; Claims
Subject: RE: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]
Attachments: DS Form_SHD356H.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Wednesday, 26 May 2021 3:10 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Jasmine Tan <jasminetan@transcab.com.sg>; Claims <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank You
Best Regards,
Ng Wai Yin

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, 25 May, 2021 2:38 PM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Jasmine Tan <jasminetan@transcab.com.sg>; Claims <claims@transcab.com.sg>
Subject: Re: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without Prejudice
(save as to costs)
OFFER TO SETTLE

Dear Wai Yin,

We refer to your below email.

We have further reviewed the matter and for an amicable settlement, we are prepared to improve our offer at a global sum of \$4,800.00(all-in) as full and final.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Tuesday, 18 May 2021 3:52 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Jasmine Tan <jasminetan@transcab.com.sg>; Claims <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without prejudice

Dear Hsiao Tong

For a quick amicable settlement, we are prepared to settle our claims at \$5,000.00(all-in).

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, 18 May, 2021 11:42 AM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Jasmine Tan <jasminetan@transcab.com.sg>; Claims <claims@transcab.com.sg>
Subject: Re: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without Prejudice
(save as to costs)

Dear Wai Yin,

We refer to your below email.

We have further reviewed the matter and for an amicable settlement, we are prepared to improve our offer at a global sum of \$4,600.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Monday, 17 May 2021 2:06 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Jasmine Tan <jasminetan@transcab.com.sg>; Claims <claims@transcab.com.sg>
Subject: FW: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without prejudice

Dear Hsiao Tong

We do not agreed to your 85% for the above offer.

From the video clearly show that your insured swerved lane and hit onto our taxi.

As such, our counter offer is fair and reasonable.

Cost of Repair	: \$4,254.52
Loss of Rental	: \$528.70 (\$105.74 x 5 days)
Loss of income	: \$250.00
LTA	: \$5.35

Total	\$5,038.57
	=====

Please proceed to send us the DV.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

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* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Thursday, 13 May, 2021 1:05 PM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Jasmine Tan <jasminetan@transcab.com.sg>; Claims <claims@transcab.com.sg>
Subject: Re: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without Prejudice

Dear Wai Yin,

As requested,

1. Cost of Repair (w/GST)	\$ 4,254.52
2. Loss of Rental (5days x \$105.74)	\$ 528.70
3. Loss of Income (5days x \$50.00)	\$ 250.00
	\$ 5,033.22
@ 85%	\$ 4,278.24
3. LTA/GIA Search Fee	\$ 5.35
Total	\$ 4,283.59
Global Sum	\$ 4,300.00

Please reconsider our offer. Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Tuesday, 11 May 2021 10:55 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Jasmine Tan <jasminetan@transcab.com.sg>; Claims <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without prejudice

Dear Hsiao Tong

Kindly let us have your breakdown of \$4,300.00.

Thank You

Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

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* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Thursday, 19 November, 2020 9:08 AM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Jasmine Tan <jasminetan@transcab.com.sg>; Claims <claims@transcab.com.sg>
Subject: Re: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without Prejudice
(save as to costs)

Hi Wai Yin,

We have appealed again your matter to our principal for further reviewed. However, we regret to inform you that our principal maintain offer at g/s \$4,300.00(all-in).

Please confirm acceptance.

Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Tuesday, 17 November 2020 5:21 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Jasmine Tan <jasminetan@transcab.com.sg>; Claims <claims@transcab.com.sg>
Subject: FW: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without prejudice

Dear Hsiao Tong

Have you consider the counter offer below?

Please proceed to send us the DV if you are agreeable.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Wai Yin Ng [<mailto:waiyin.ng@transcab.com.sg>]
Sent: Monday, 16 November, 2020 10:43 AM
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>
Cc: Jasmine Tan <jasminetan@transcab.com.sg>; Claims <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without prejudice

Dear Hsiao Tong

Our correct rental rate should be \$105.74 /day, attached is rental letter for your action.

Accident happening on late Tuesday, driver reported on Wednesday and repair crossover weekend.

As such, For a quick amicable settlement, we are prepared to settle our claims as follow :-

Cost of Repair	: \$4,254.52
Loss of Rental	: \$528.70 (\$105.74 x 5 days)
Loss of income	: \$250.00
LTA	: \$5.35

Total	\$5,038.57
	=====

Please proceed to send us the DV if you are agreeable.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

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* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Saturday, 14 November, 2020 10:39 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>
Subject: Re: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

2nd REMINDER

Without Prejudice
(save as to costs)

Hi Wai Yin,

We have further appealed your matter to our principal for further reviewed. However, we regret to inform you that our principal maintain offer at g/s \$4,300.00(all-in).

Please confirm acceptance.

Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

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***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 31 August 2020 4:50 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

REMINDER

Without Prejudice
(save as to costs)

Hi Wai Yin,

We have further appealed your matter to our principal for further reviewed. However, we regret to inform you that our principal maintain offer at g/s \$4,300.00(all-in).

Please confirm acceptance.

Thanks.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 3 August 2020 2:45 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>
Subject: Re: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without Prejudice

(save as to costs)

Hi Wai Yin,

We have further appealed your matter to our principal for further reviewed. However, we regret to inform you that our principal maintain offer at g/s \$4,300.00(all-in).

Please confirm acceptance.

Thanks.

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Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Friday, 17 July 2020 8:52 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without prejudice

Dear Hsiao Tong

We maintain to settle \$4,600 at our claim.

Please conform.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Friday, 17 July, 2020 8:09 AM
To: Jasmine Tan <jasminetan@transcab.com.sg>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>
Cc: 'claims' <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to our email dated 27/05/2020.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 6 July 2020 1:37 PM
To: Jasmine Tan <jasminetan@transcab.com.sg>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>
Cc: 'claims' <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to our email dated 27/05/2020.

Please confirm acceptance.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

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Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 27 May 2020 10:02 AM

To: Jasmine Tan <jasminetan@transcab.com.sg>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>

Cc: 'claims' <claims@transcab.com.sg>

Subject: Re: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to maintain our offer at a global sum of **\$4,300.00(all-in).**

Please re-consider our offer. Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Hsiao Tong, Chew | Case Handler
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Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasmine Tan <jasminetan@transcab.com.sg>
Sent: Monday, 4 May 2020 8:43 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>
Cc: 'claims' <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without Prejudice

Dear Hsiao Tong

For quick amicable settlement, we are prepared to settle our claims at \$4600.00.

Please revert with confirmation.

Thank you
Best Regards
Jasmine Tan

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line :(65) 6287 6666 Fax Line: (65) 6257 1330
Direct Line :(65) 6603 1250
Website: www.transcab.com.sg



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From: chewht@lkkauto.com [<mailto:chewht@lkkauto.com>]
Sent: Sunday, 19 April 2020 10:48 AM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>
Subject: Re: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to improve our offer at a global sum of **\$4,300.00(all-in).**

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Friday, 17 April 2020 9:24 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without prejudice

Dear Hsiao Tong

Please see the attachment for LOD.

Our actual rental rate should be \$634.44 (\$105.74 x 6 days)

Trans-Cab Services Pte Ltd
No. 2 Ang Mo Kio Street 63
Tel No.: 6287 6666 Fax No. 6281 1400
Co./GST Reg. No. 200303878K

04 April, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 01/11/17 06:00 PM at CHURCH STREET

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0356H. The taxi was hired to TAY LIM HENG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$105.74 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: chewht@lkkauto.com [mailto:chewht@lkkauto.com]

Sent: Friday, 17 April, 2020 8:51 AM

To: Jasmine Tan <jasminetan@transcab.com.sg>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>

Cc: 'claims' <claims@transcab.com.sg>

Subject: Re: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without Prejudice

Dear Sirs/Mdm,

Further to your below email.

We would like to request a full set of your LOD for our further action.

Thank you for your kind assistance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasmine Tan <jasminetan@transcab.com.sg>
Sent: Tuesday, 14 April 2020 3:34 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>
Cc: 'claims' <claims@transcab.com.sg>
Subject: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without Prejudice

Dear Hsiao Tong

Please refer to your email dated 24 March 2020.

For a quick amicable settlement, we are prepared to settle our claims \$4,800.00.

Please revert with acceptance.

Thank you
Best Regards
Jasmine Tan

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330
Direct Line : (65) 6603 1250
Website: www.transcab.com.sg



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, 24 March 2020 11:16 AM
To: Jasmine Tan <jasminetan@transcab.com.sg>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>
Cc: 'claims' <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to maintain offer at a global sum of **\$4,100.00(all-in).**

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasmine Tan <jasminetan@transcab.com.sg>
Sent: Wednesday, 4 March 2020 7:47 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>
Cc: 'claims' <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without Prejudice

Dear Hsiao Tong

We do not agreed to your offer dated 2 March 2020. Based on the video footage, your insured liability is down. Please settle our claims as per email dated 24 February 2020.

Thank you
Best Regards
Jasmine Tan

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330
Direct Line : (65) 6603 1250
Website: www.transcab.com.sg



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Monday, 2 March 2020 12:52 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to improve our offer at a global sum of \$4,100.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Monday, 24 February 2020 11:26 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without Prejudice

Dear Hsiao Tong

We apologies, our actual rental rate should be \$ 105.74 instead of \$ 77.39.

For a quick amicable settlement, we are prepared to settle our claims as follow :-

Cost of Repair : \$ 4,254.52

Loss of Rental : \$ 528.70 (5 days x \$105.74 – included of the sat & sun)

Loss of Income : \$ 250.00 (5 days x \$50.00)

LTA Search Fee : \$ 5.35

Total \$ 5,038.57

=====

Please proceed to send us the DV if you are agreeable.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

Sent: Sunday, 23 February, 2020 2:24 PM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>

Subject: Re: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Please confirm acceptance.

“Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims.”

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 16 December 2019 10:20 AM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Please confirm acceptance.

“Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims.”

“Best Wishes for Merry Christmas, and Happy New Year 2020”

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 20 November 2019 12:00 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We have reviewed the matter and we are prepared to improve our offer at a global sum of \$4,000.00(all-in). From your client video, he seems like wanted to filter into the right lane. Furthermore, your client had accelerate while our insured had indicated his left signal to show his intention on changing lane.

Kindly let us have your acceptance.

“Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice

engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Tuesday, 30 July 2019 9:05 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>

Subject: RE: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

WITHOUT PREJUDICE

Dear Hsiao Tong

We do not agree to your 50%. Please see attachment for the video footage.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: www.transcab.com.sg



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, 29 July, 2019 8:22 PM

To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; claims@transcab.com.sg; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>

Subject: Re: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Kindly confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 18 April 2019 8:11 AM
To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>; claims@transcab.com.sg <claims@transcab.com.sg>
Subject: Your Ref: AAD1711- 026 (SHD 356H) *Our Ref: CC3/ASM17021146/Kpb3 [ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017]

Your Ref: **AAD1711- 026 (SHD 356H)** Without Prejudice
Our Ref: CC3/ASM17021146/Kpb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SGL 7300S(AXA) & SHD 356H ON 01/11/2017

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence(ie: Video footage) yet to support either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Brief Details.

On 01/11/2017 at about 1750hours, I was driving on the 1st lane of Robinson Road towards 1 Marina Boulevard when I heard a whisking sound of my left-rear door. I turned and saw a red-colored taxi had brushed against my left-rear door. In order not to obstruct traffic, I drove a little further and stopped near Ascott Raffles Place Singapore at 2 Finlayson Green. I waited there for approximately 15 minutes, but I did not manage to spot the taxi driver to exchange particulars with me. I checked my left-rear door and found some minor paint marks.

No one was injured. There is no inbuilt car camera in my car. On 02/11/2017 at about 0830hours, a TP Norameera called me to inform about the accident A/20171101/0125 and she informed me to lodge a traffic accident report at the nearest police station.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we are prepared to offer at a global sum of **\$2,500.00(all-in)** towards your client's claim.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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