

ASS. REC. BY:

REF:

CS/ML/17021116 / R196022

Special Instruction:

Survivor

RASHI

ASSIGNMENT (Office)

From (Person):

Chin Lee Yung

of

ALH

Date/Time: 06/11/2017 9:09am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GBF 9496M

Insured:

at Workshop m/s

Cycle &amp; Carriage

Tel:

9186 5301

of

188 Pandan Loop

Policy No:

0449995127

Claim No:

173212178956

Sum Insured:

Excess:

TBA

1200 / 2. 08/11/17

Make of Veh:

(Client's Record)

D.O.A.

19-10-2017. 05/10/17

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

06-11-2017 10:07am

Person Contacted:

Wei Siang

Vehicle IN / OUT

Date/Time

Action/Instruction (✓) Estimate

GBF 9496M - x

08/11/17 @ 2:40pm Informed Wei Siang ex: \$1200 by email.

29/12/17 @ 5:40pm Confirmed with Wei Siang final fig \$3329.87, 4 days.  
(Add \$316, 9%)

Surveyor

*P. Han*

REF:

37782

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

☒ OD / ☐ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

To Inspect Vehicle No: **GBF 9496M**

at Workshop m/s **C&C**

of **186, Penang Road**

Insured: **ALG**

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: **TBA**

(Client's Record)

Make of Veh: \_\_\_\_\_

*Wee Jimmy*  
(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: **\$ 108K**

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

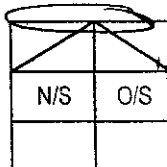
Est. Repairs: **4** days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

☒ CA / ☐ REV / ☐ REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT



Veh No: **GBF 9496M** Yr Regn: **2017 / MY**

Type: ☒ M.Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make: **MERCEDES BENZ VITO 169** c.c. **1598**

Colour: **RED** A/C: ☐ Insured / ☐ Std / ☐ NI / ☐ NA

Sp. Reading: **17273** T/Radio: ☐ Insured / ☐ Std / ☐ NI / ☐ NA

Eng/No: \_\_\_\_\_

C/No: **WDF 4476032323554**

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt

Steering: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Brake: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Modi: ☒ Nil / ☐ S/Rim / ☐ STD A/Rim or

Tyre Size: F: **205/65R16C**

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or **HANKOOK**

Front

R/Bal. **6** mm R/Bal. **6** mm

L/Bal. **6** mm L/Bal. **6** mm

D.O.A. **19/11/17** D.O.I. **06/11/17**

Survey held at **C&C CPL**

Des. of Damages: ☐ Frt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

*[Signature]*  
11/1/2018

RECEIVED 12 JAN 2018

Date/Time, File Pass to?

1) **11/1 typist**

Date/Time, File Return to?

2) \_\_\_\_\_

☐ : Preli. Report

☐ : Final Report

Days Of Repair: **4**

Resurvey No. of Trip: **1**

Survey Fee: **200**

Transportation: \_\_\_\_\_

Add Fee:

☐ : Site Insp (\$ \_\_\_\_\_) S + RS, \_\_\_\_\_

☐ : Interview (\$ \_\_\_\_\_) Photos

☐ : Tech. Invs (\$ \_\_\_\_\_) Others

☐ : Weekend (\$ \_\_\_\_\_)

Report Format: **MER-OD**

Lump Sum / I.B.I: (\$ **3379.87**)

TOTAL

**200**




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CS/AIG17021116/R1qb	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 06-11-2017	
Code : AIG			
<b>1. Policy Particulars :- OWN DAMAGE</b>			
Insured Veh.	Veh. Inspected		GBF 9496M
Policy No.	Coverage (\$)		0.00
Claim No. 999995177	Excess (\$)		0.00
Assign From CHIN LEE YING	Assign Date		06/11/2017
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model	c.c		0
Engine No. HIDDEN	Year of Reg.		
Chassis No.	Colour		
Odometer -	Steering		
Brakes	Modification		
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date 19/10/2017	Inspection Date 06/11/2017		
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)		
<b>5a. Remarks</b>			
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.			

# Survey Department Check List (Case Handler)

Reference No. CS/MG17071161R196  
Policy Type OD / TP / TP RES / TL / EVA

GBF 9496M

Case Handler

Typist

**Admin** ( C. H. ): Case handler to make sure all information created by the assignment team are **ACCURATE**.

## (1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
✓	✓		
✓	✓		
✓	✓		
✓	✓		
✓	✓		
✓	✓		
✓	✓		
✓	✓		
✓	✓		
✓	✓		
✓	✓		
✓	✓		
✓	✓		

**Surveyor** ( P. H. ): Case handler to make sure the surveyor completed all required information.

## (1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp. Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des. of Damages

✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

## (2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

✓			
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## (3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

✓			
✓			
✓			
✓			
✓			
✓			

## (4) System - (Views/Merimen)

- C Resurvey photo Uploaded

✓			
---	--	--	--

Check By:

Case Handler

Date

\*C: Critical \*N: Non-Critical

21/05/2014

Your password will expire in 7 days. [Click here to change it.](#)

**- FW: GBF9496M repair survey**

From: Chin, Lee-Ying

To: 'assignments', 'Admin A'

Cc: Fong, Andy-SY

Sent: Monday, 6 November, 2017 9:09:09 AM

Attachments:  20171103160411-0001.pdf  AMENDED GIA REPORT - GBF9496M.PDF  GBF9496M.PDF

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards

Lee Ying, Chin

AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1947 | Fax +(65) 6835 7416

[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

**From:** Ng Wei Siang [<mailto:weisiang.ng@cyclecarriage.com.sg>]

**Sent:** Friday, November 03, 2017 4:15 PM

**To:** AIG SGP, Claims-Survey

**Cc:** Philip Cheong; Edison Tan Keng Hui

**Subject:** GBF9496M repair survey

Hi

Please arrange the surveyor to survey the vehicle

Thank you & warm Regards

Wei Siang

Cycle & Carriage Industries Pte Ltd

Mercedes-Benz Commercial Vehicle Service Department

188 Pandan Loop, Singapore 128378

DID: +65 6771 4392

Fax: +65 6775 6310

H/P: +65 9186 5301

E-mail: [Weisiang.ng@cyclecarriage.com.sg](mailto:Weisiang.ng@cyclecarriage.com.sg)

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## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Friday, 29 December, 2017 5:40 PM  
**To:** Ng Wei Siang  
**Cc:** Cheong Chin Leong; SUR  
**Subject:** RE: VEHICLE GBF 9496M (AIG-OD)

Dear Wei Siang,

Confirm final fig \$3,329.87 before excess \$1,200.00 & GST and 4 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

*Wishes you a Happy New Year 2018*

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ng Wei Siang [mailto:[weisiang.ng@cyclecarriage.com.sg](mailto:weisiang.ng@cyclecarriage.com.sg)]  
**Sent:** Wednesday, 8 November, 2017 2:41 PM  
**To:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Cc:** Cheong Chin Leong <[chinleong.cheong@cyclecarriage.com.sg](mailto:chinleong.cheong@cyclecarriage.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: VEHICLE GBF 9496M (AIG-OD)

Dear Shiao Chan,

Noted with thanks  
Wei Siang

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**From:** Shiau Chan (LKKAUTO) [mailto:[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)]  
**Sent:** Wednesday, 8 November, 2017 2:40 PM  
**To:** Ng Wei Siang  
**Cc:** Cheong Chin Leong; SUR  
**Subject:** VEHICLE GBF 9496M (AIG-OD)

Dear Wei Siang,

Please be informed that the excess of above vehicle is \$1,200.00.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## **Shiau Chan (LKKAUTO)**

---

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Wednesday, 8 November, 2017 2:40 PM  
**To:** weisiang.ng@cyclecarriage.com.sg  
**Cc:** Cheong Chin Leong; SUR  
**Subject:** VEHICLE GBF 9496M (AIG-OD)

Dear Wei Siang,

Please be informed that the excess of above vehicle is \$1,200.00.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type	Company
Owner ID	3778Z

### Vehicle Details

Vehicle No.	GBF9496M
Vehicle to be Exported	No
Intended De-registration Date	08 Nov 2017
Vehicle Make	MERCEDES BENZ
Vehicle Model	VITO 109 CDI MT LONG
Primary Colour	White
Manufacturing Year	2017
Engine No.	R9MA503C017056
Chassis No.	WDF44760323273554
Maximum Power Output	-
Open Market Value	\$27,240.00
Original Registration Date	02 May 2017
First Registration Date	02 May 2017
Transfer Count	0
Actual ARF Paid	\$1,362.00

### Intended PARF Rebate Details

PARF Eligibility	No
PARF Eligibility Expiry Date	-
PARF Rebate Amount	\$0.00

### Intended COE Rebate Details

COE Expiry Date	01 May 2027
COE Category	C - Goods Vehicle & Bus
COE Period(Years)	10
QP Paid	\$48,901.00
COE Rebate Amount	\$46,360.00
<b>Total Rebate Amount</b>	<b>\$46,360.00</b>

The information contained herein is correct as at 08 Nov 2017

OK



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Last updated on 13 Oct 2017 at 07:07 PM

### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### ACCIDENT STATEMENT

Date Of Report	25/10/2017 20:47
Date Of Accident	05/10/2017 17:00
Exact Location Of Accident	ALONG BEDOK NORTH AVE 1
Country/State of Loss	SINGAPORE

#### DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBF9496M
<b>Insured/Policyholder</b>	
Name Of Registered Owner	DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD.
Co Reg No	199803778Z
Email Address	OJI80@GMAIL.COM
Mobile Phone No	
Alternative Phone No	OFFICE-81684322
<b>Vehicle Particulars</b>	
Manufacturer	MERCEDES-BENZ
Model	VITO 109 CDI MT
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	

Vehicle Category	COMMERCIAL VEHICLE
<b>Insurance Company</b>	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	999995730
Cover Note Number	N.A

#### Driver

Name of Driver	HUZAIMI BIN HUSSAIN
NRIC No	S8018696G
Date Of Birth	15/04/1980
Occupation	OUTDOOR
Date Of Driving Pass	18/10/2010
Driving Experience	6 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81684322
Fax Number	
Contact Number	
Email Address	OJI80@GMAIL.COM

Address  
Postcode  
Was driver an employee of the Insured's Company NO  
If No, Relationship of the Driver with the Insured OTHER - HIRER  
Vehicle Registration Number of Driver's Own Vehicle -  
Vehicle -  
Insurance Company of Driver's Own Vehicle -  
-

#### General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR  
Weather Conditions CLEAR  
Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO  
Was any body injured in the Accident? NO  
Was any other material or property damaged? YES  
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
Number of Passengers (Including Driver) 1

#### Details of Police Action

Was the accident reported to the police? NO  
If Yes, Please state which Police Station  
Was notice of intended Prosecution given? NO  
If Yes, against whom?

#### Circumstances of Accident

I was traveling along Bedok North Ave 1 on the left lane of a two lane road. Vehicle in front of me made a sudden brake. I managed to brake but could not stop on time and collided onto the rear of the front vehicle.

#### Attachment(s)

Are accident photos available for attachment? YES  
Was there any video captured by Car Camera? NO  
Was there any audio recorded? NO

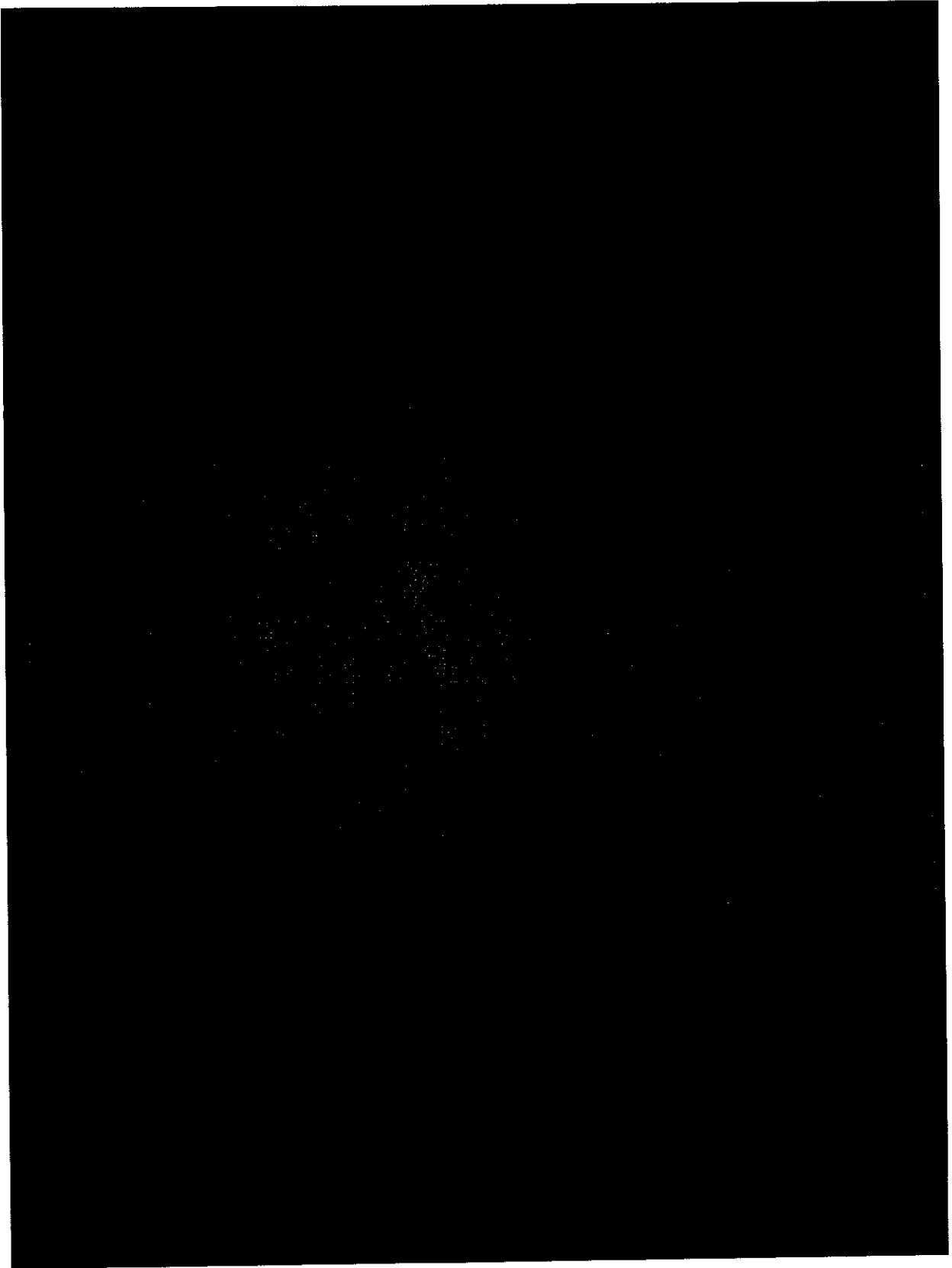
#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number NA  
Vehicle Make/Model/Colour UNKNOWN MODEL  
Details Of Properties NA  
Name of Driver UNKNOWN  
NRIC/Passport Number  
Contact Number NA  
Address NA  
Postcode  
Insurance Company Name  
Nature Of Damage  
No. Of Passenger (Including Driver)

#### Details of Witness

Name  
Phone Number  
Email Address

# Sketch Plan



## Sketch Plan #2

**ACCIDENT STATEMENT (2000 characters)**

I was traveling along Bedok North Ave 1 on the left lane of a two lane road. Vehicle in front of me made a sudden brake. I managed to brake but could not stop on time and collided onto the rear of the front vehicle.

Taxi Voucher No.:

**DECLARATION**

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -  
MUHAMMAD FAIZAL BIN PABILA

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

25 October 2017 at 8:06 PM

Date/Time:

25 October 2017 at 8:06 PM

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

## ADDENDUM

### (A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MBHH17141436 Vehicle Registration No: GBF9496M  
Name (as shown in NRIC) : HUZAIMI BIN HUSSAIN NRIC/FIN/Passport No : S8018696G  
(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
Address : \_\_\_\_\_ Singapore( )  
Contact (Tel) : \_\_\_\_\_ Mobile No. : 81684322  
Email Address : oji80@gmail.com  
Date of Accident : 19/10/2017 Time of Accident : 18:00 HRS  
Place of Accident : Along Bedok North Ave 1  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE LTD

### (B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

AMENDED REPORT FROM REPORTING ONLY TO OWN DAMAGE CLAIM.

\_\_\_\_\_  
Policyholder / Driver's Signature  
Date:

Lee Wan Qi  
Reporting Centre Personnel's Signature  
Name: Lee Wan Qi  
NRIC/FIN No.: S9245801F  
Date: 03/11/2017

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

### ADDENDUM

**(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:**

Original Report No : MBHH17141436-01 Vehicle Registration No: GBF9496M  
Name (as shown in NRIC) : HUZAIMI BIN HUSSAIN NRIC/FIN/Passport No : S8018696G  
(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
Address : \_\_\_\_\_ Singapore ( \_\_\_\_\_ )  
Contact (Tel) : \_\_\_\_\_ Mobile No. : 81684322  
Email Address : cji80@gmail.com  
Date of Accident : 05/10/2017 Time of Accident : 17:00  
Place of Accident : Along Bedok North Ave 1  
Insurance Company : AIG ASIA PACIFIC INSURANCE PTE LTD

**(B) ADDITIONAL INFORMATION / AMENDMENTS:**

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Amended from date and time of the accident.

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\_\_\_\_\_  
Policyholder / Driver's Signature  
Date:

Xian Chem  
Reporting Centre Personnel's Signature  
Name: Chin Xian Chem  
NRIC/FIN No.: 950412-08-5290  
Date: 13 NOV 2017

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	25/10/2017 20:47
Date Of Accident	19/10/2017 18:00
Exact Location Of Accident	ALONG BEDOK NORTH AVE 1
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBF9496M
<b>Insured/Policyholder</b>	
Name Of Registered Owner	DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD.
Co Reg No	199803778Z
Email Address	OJI80@GMAIL.COM
Mobile Phone No	
Alternative Phone No	OFFICE-81684322

### Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	VITO 109 CDI MT

Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL
--	------------

Are you claiming under your own insurance policy for repair to your vehicle?	YES
--	-----

If No, Please state action to be taken

Vehicle Category	COMMERCIAL VEHICLE
------------------	--------------------

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	999995730
Cover Note Number	N.A

### Driver

Name of Driver	HUZAIMI BIN HUSSAIN
NRIC No	S8018696G
Date Of Birth	15/04/1980
Occupation	OUTDOOR
Date Of Driving Pass	18/10/2010
Driving Experience	7 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81684322
Fax Number	
Contact Number	
E Mail Address	OJI80@GMAIL.COM

Address

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OTHER - HIRER

Vehicle Registration Number of Driver's Own Vehicle

-

-

-

Insurance Company of Driver's Own Vehicle

-

-

-

### General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions CLEAR

Road Surface DRY

### Other Information

Was any foreign vehicle involved in this accident? NO

Was any body injured in the Accident? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 1

### Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

### Circumstances of Accident

I was traveling along Bedok North Ave 1 on the left lane of a two lane road. Vehicle in front of me made a sudden brake. I managed to brake but could not stop on time and collided onto the rear of the front vehicle.

### Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number NA

Vehicle Make/Model/Colour UNKNOWN MODEL

Details Of Properties NA

Name of Driver UNKNOWN

NRIC/Passport Number

Contact Number NA

Address NA

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

### Details of Witness

Name

Phone Number

Email Address

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please read carefully the details of the accident to speed up the claims process.
2. This Form shall be completed by the Policyholder or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may affect insurance coverage to a considerable degree.
4. The driver and acceptance of this Form by insurance companies is not an admission of being liable on the part of insurance companies.
5. Any claim reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Personal Management Centre established by the General Insurance Association of Singapore (GIA) for accident and that copies of this report will for a fee be made available upon request by interested parties.
7. By the completion of this report to the Insurers, you hereby consent to the archiving of this report at the Insurers and to copies of the report being made available elsewhere.
8. Consent under the Personal Data Protection Act (PDPA):  
I understand, acknowledge, agree and consent that:  
(a) my insurer, my workshop and the General Insurance Association of Singapore ("GIA") may have permission to collect, use, store and/or process my personal data/personal information set out in this Form and any other personal information provided by me or provided by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurers with licensed vehicles involved in this accident (all insurers) who have insured vehicles involved in this accident shall be collectively referred to as the "Insurers", the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/police/branch of the police, for the purpose(s) of:  
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;  
(ii) investigating the accident and/or my claims;  
(iii) carrying out and/or dealing with any obligations or responding to any request by me;  
(iv) administering my claims (including the making of correct claims, statements, invoices, reports or notices to me, which shall involve disclosure of certain personal data about me to bring about recovery of the same as well as on the external cover of my/our/their packages); and/or  
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes");  
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may have permission to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and  
(c) my Personal Information may also be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sold outside of Singapore, for one or more of the above Purposes.

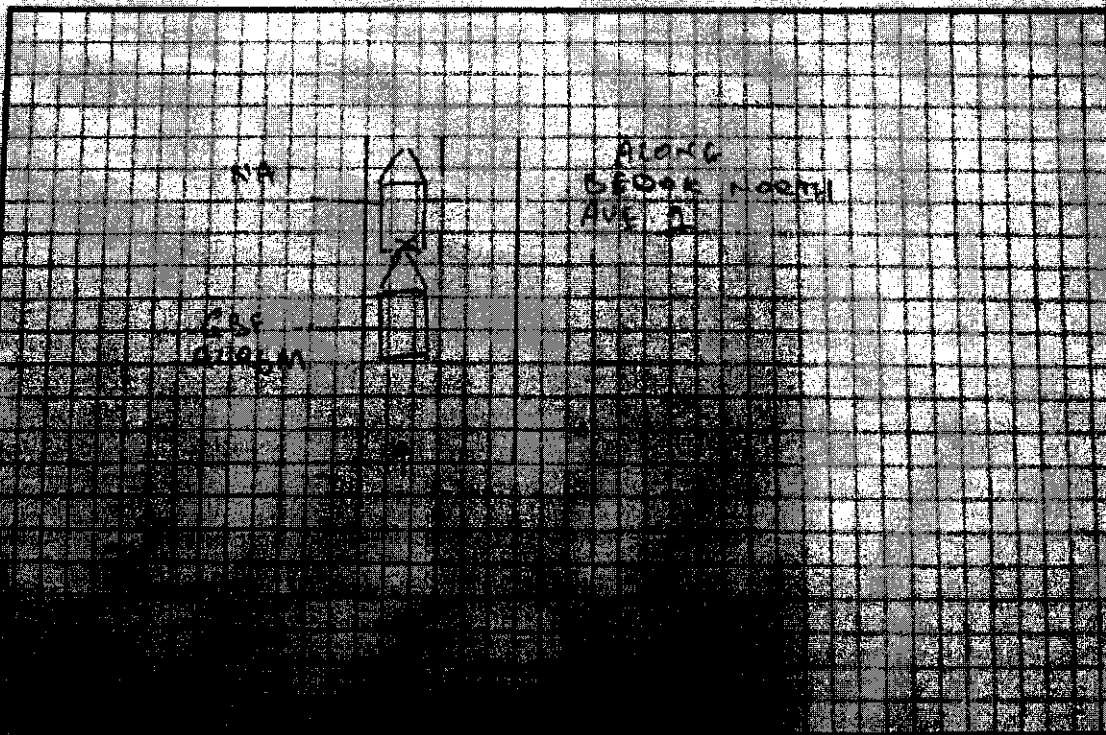
VERIFIED BY AJAX MARK  
REPORTING OFFICER  
Muhammad Faizal  
Bin Pabli

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre  
Particulars

#### Sketch Plan



Sketch Plan #2

ACCIDENT STATEMENT (2000 characters)

I was traveling along Bedok North Ave 1 on the left lane of a two lane road. Vehicle in front of me made a sudden brake. I managed to brake but could not stop on time and collided onto the rear of the front vehicle.

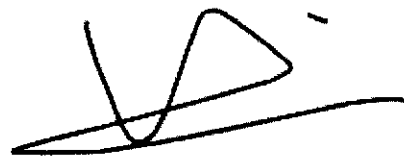
Taxi Voucher No.:

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -  
MUHAMMAD FAIZAL BIN PABILA

MARS Officer



Registered Owner or Licensee Signature

Job Complete Date/Time

25 October 2017 at 8:06 PM

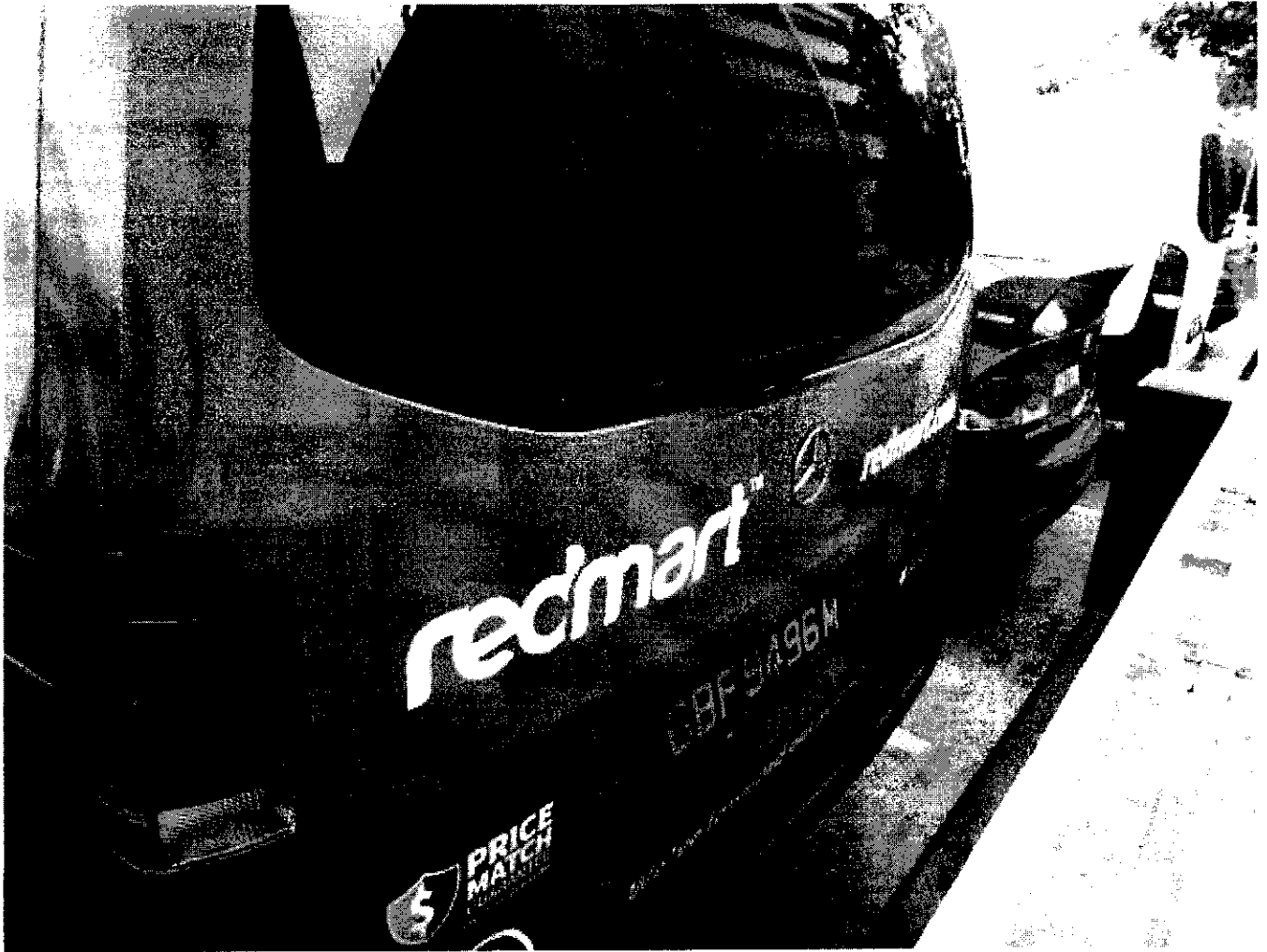
Date/Time

25 October 2017 at 8:06 PM

**Accident Photo**



Accident Photo



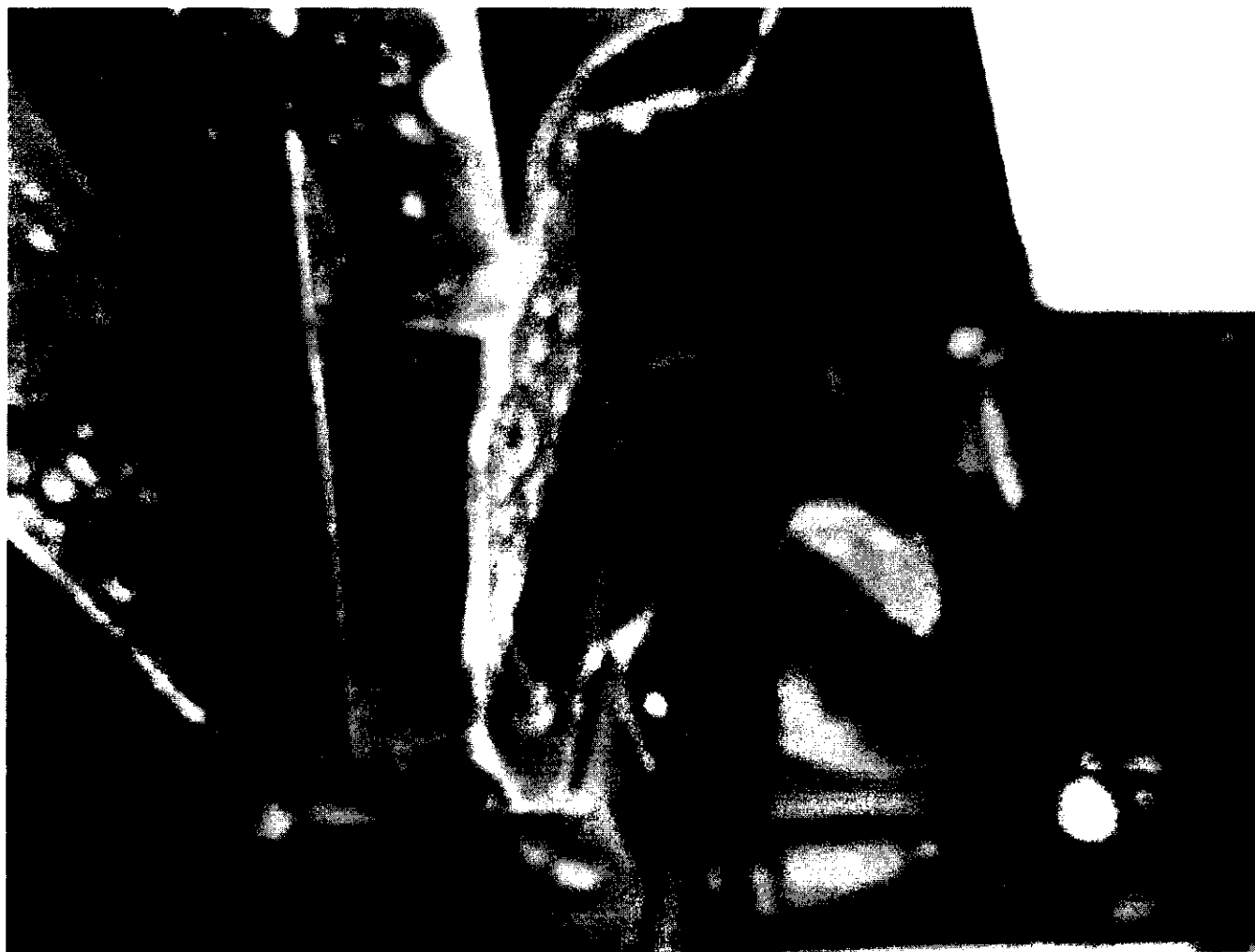
Accident Photo



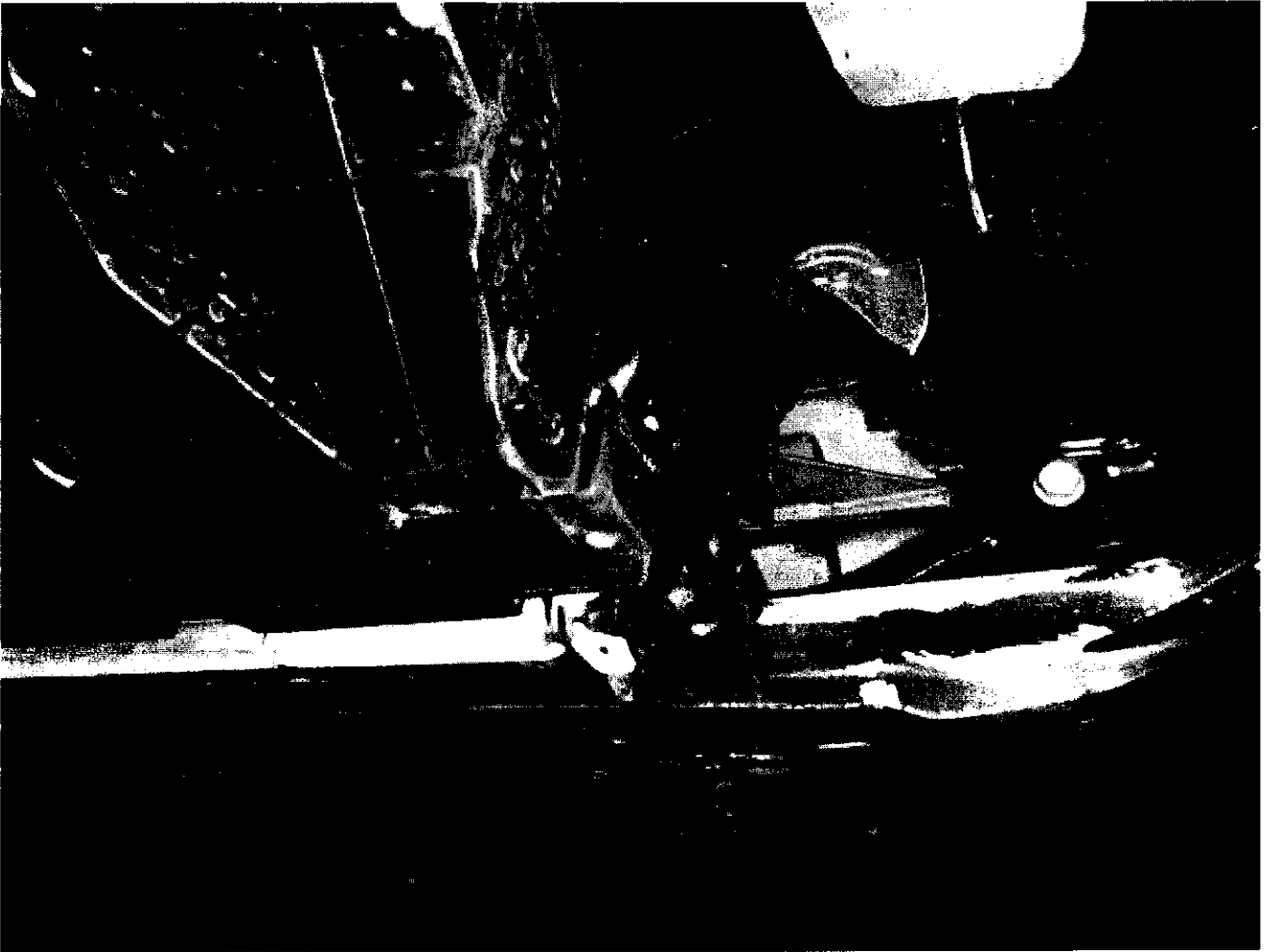
Accident Photo



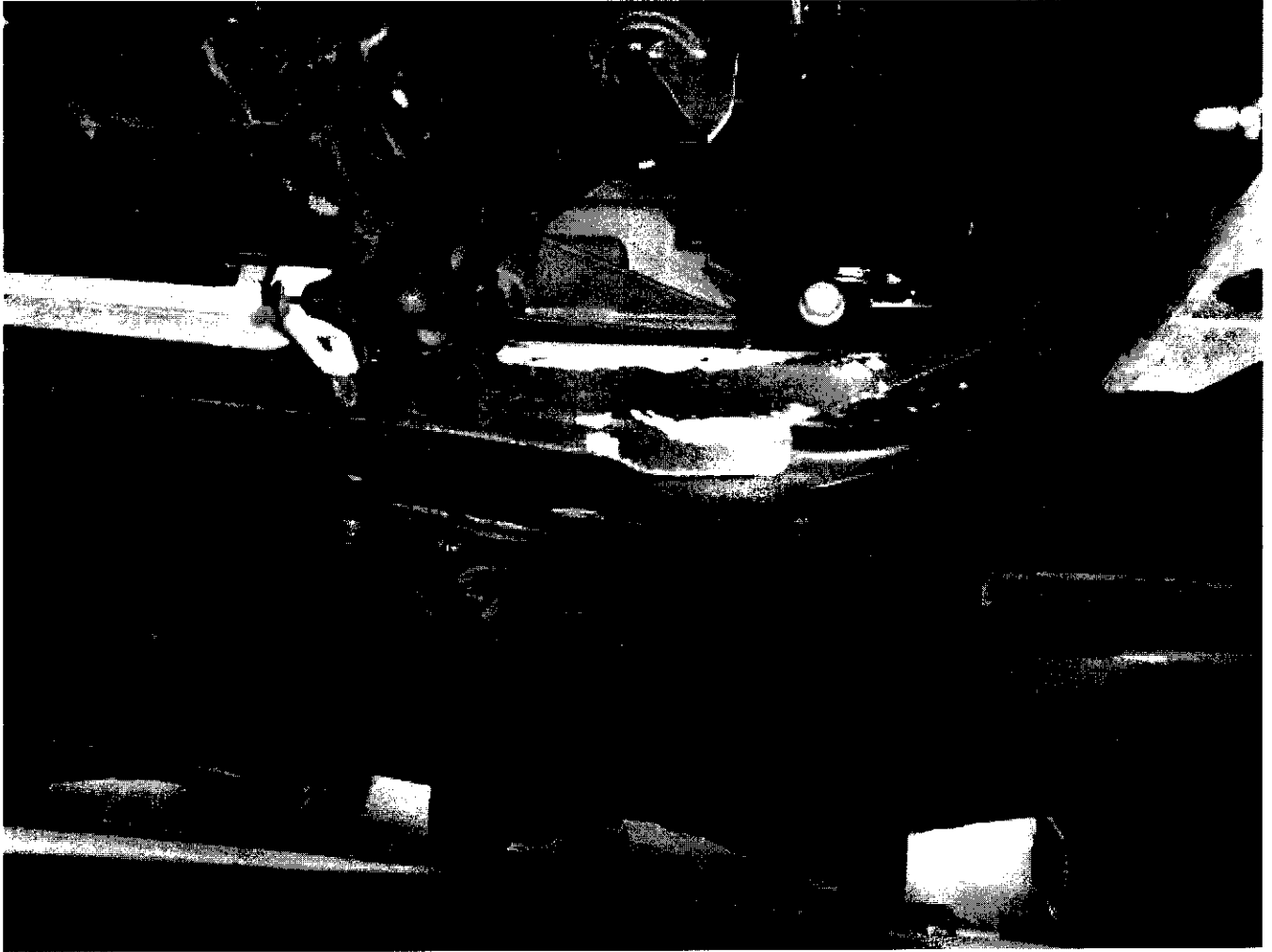
Accident Photo



Accident Photo



Accident Photo



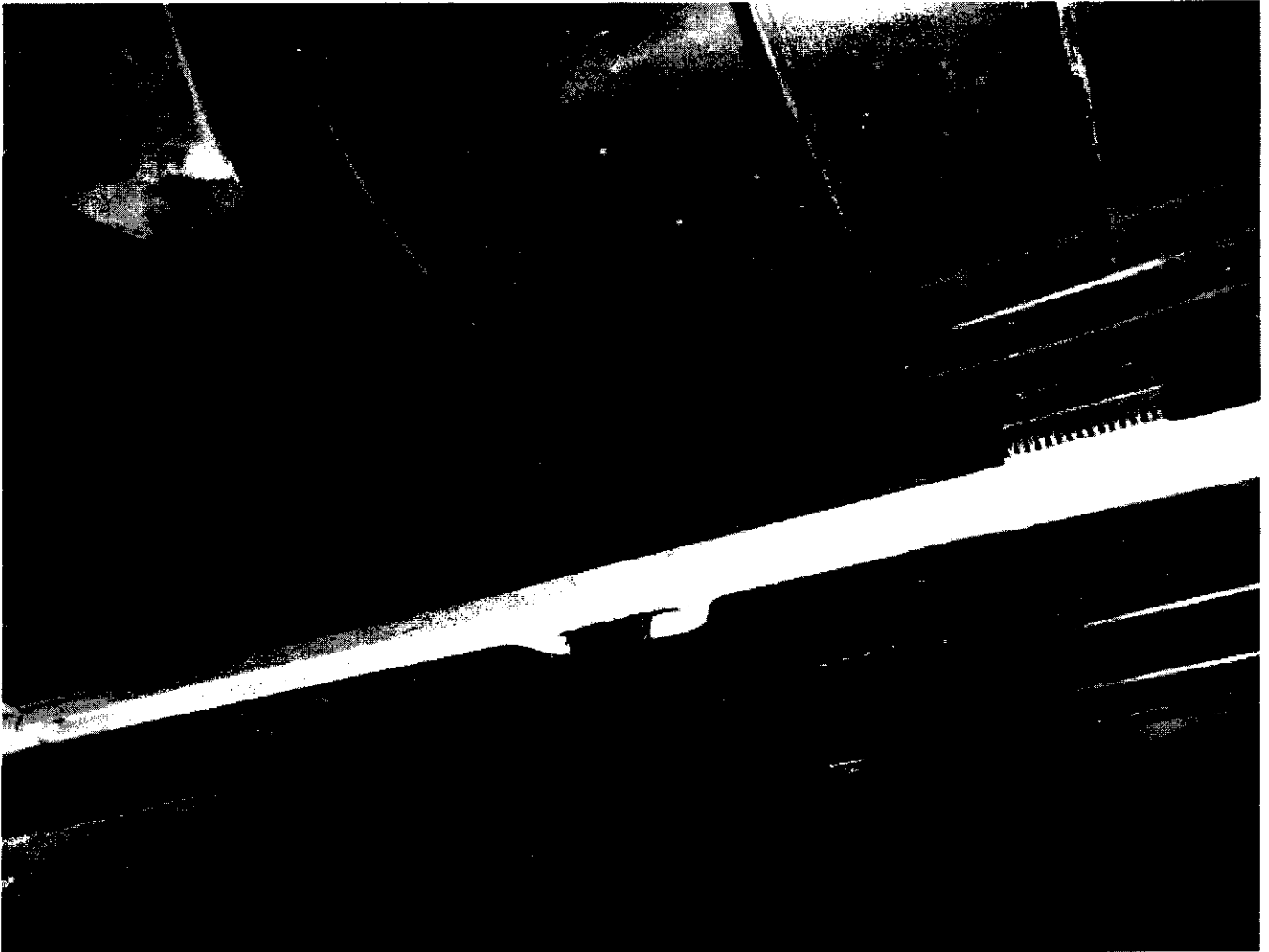
**Accident Photo**



Accident Photo



Accident Photo



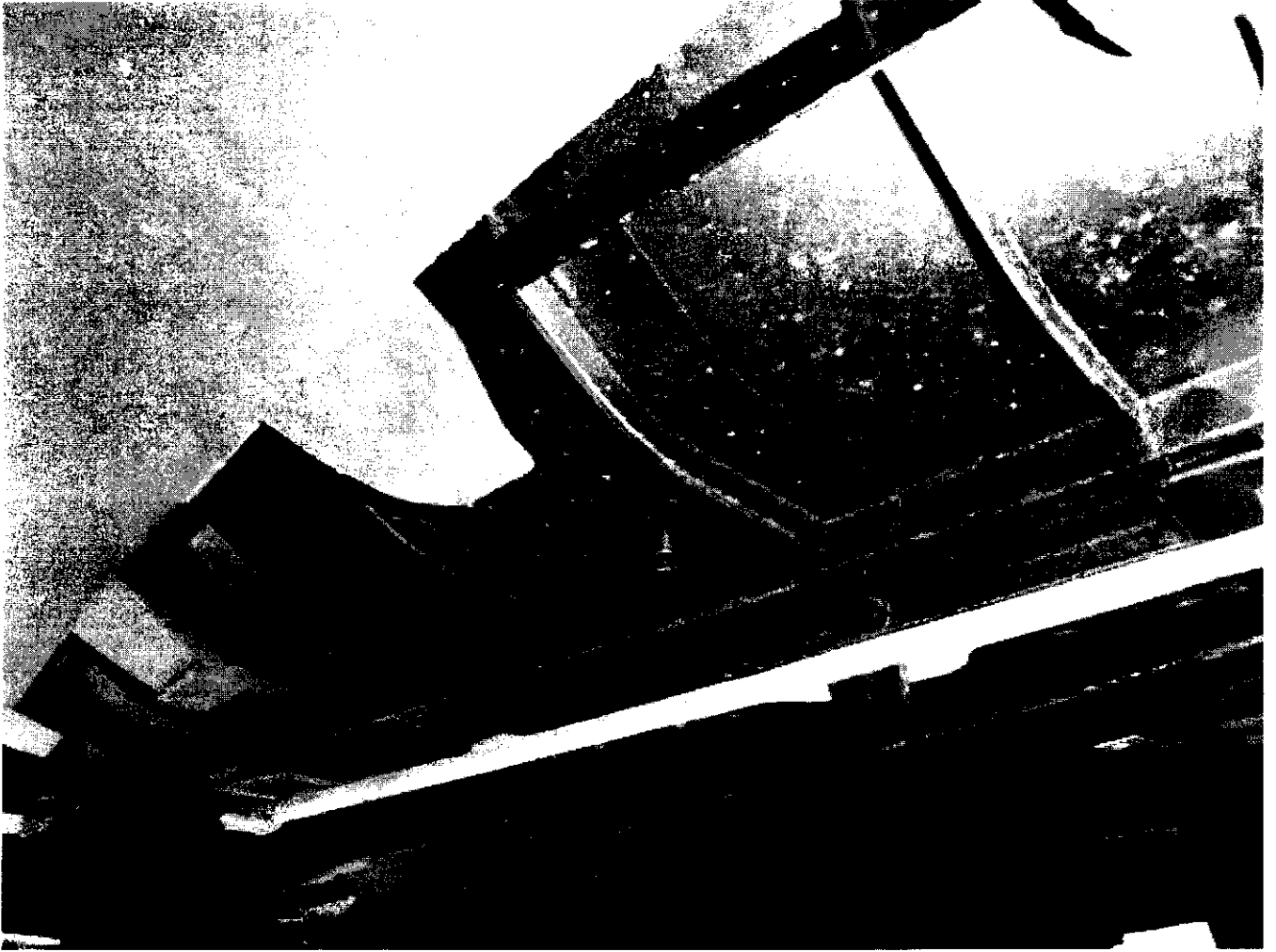
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



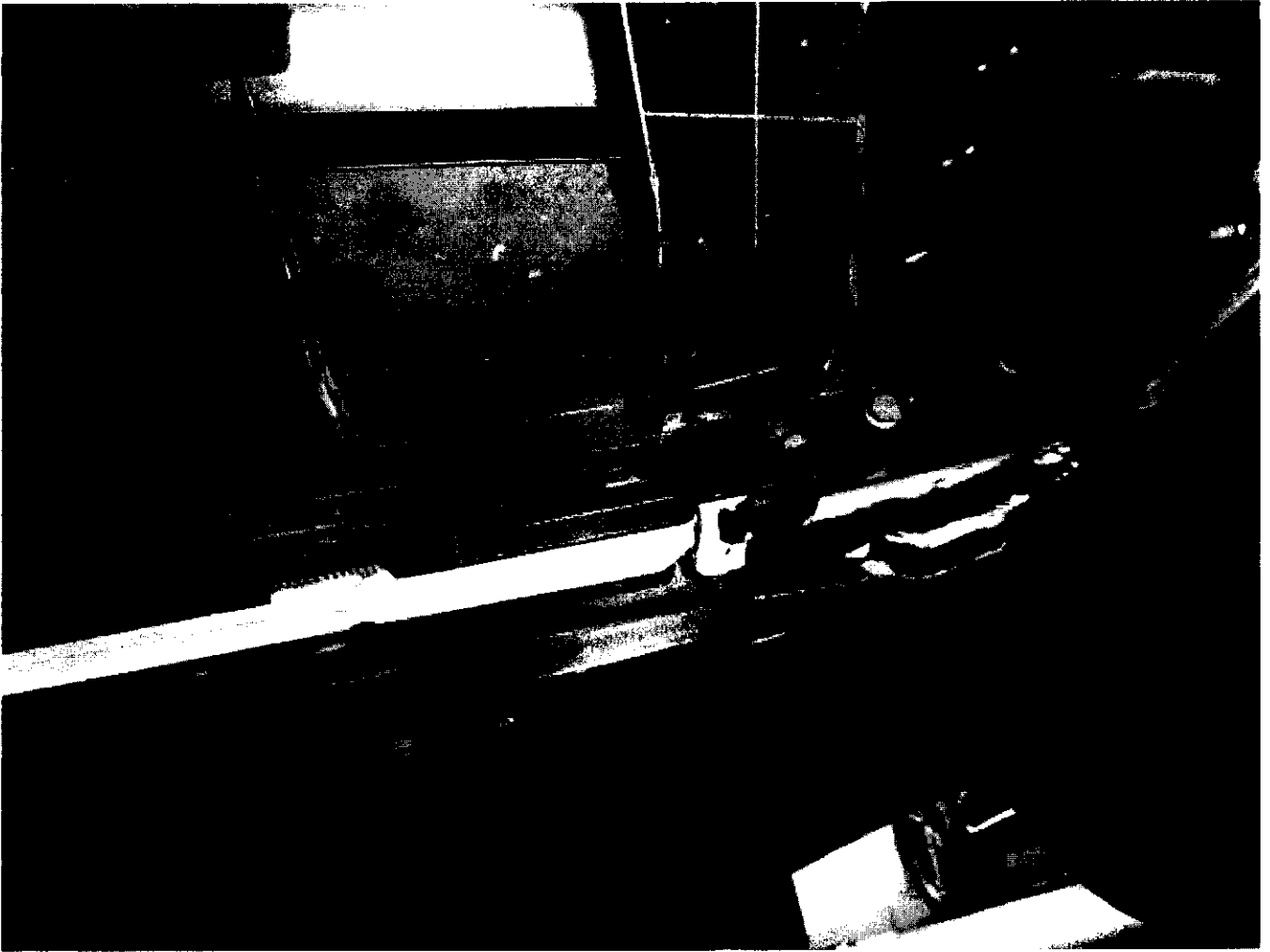
Accident Photo



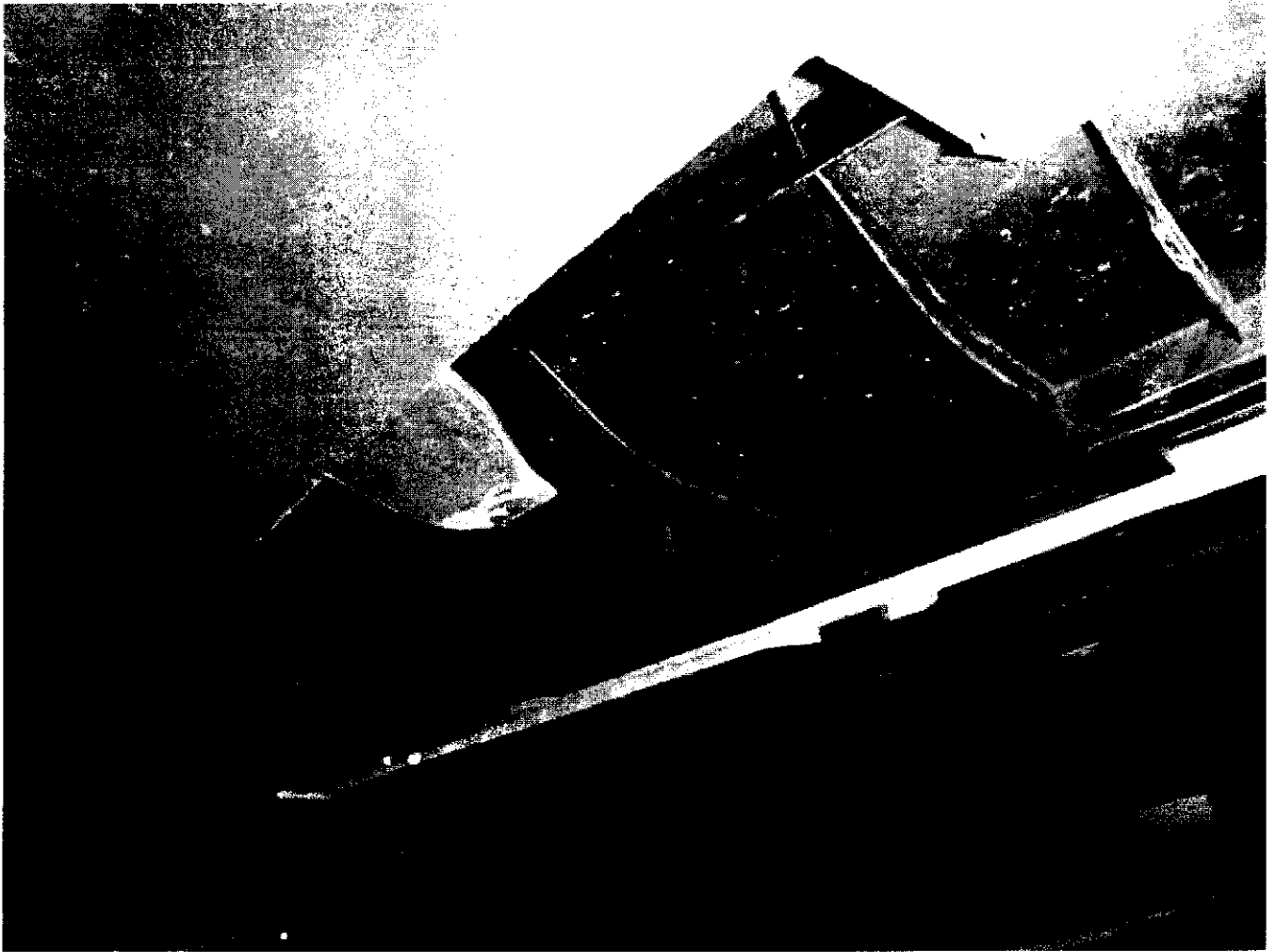
Accident Photo



Accident Photo



Accident Photo



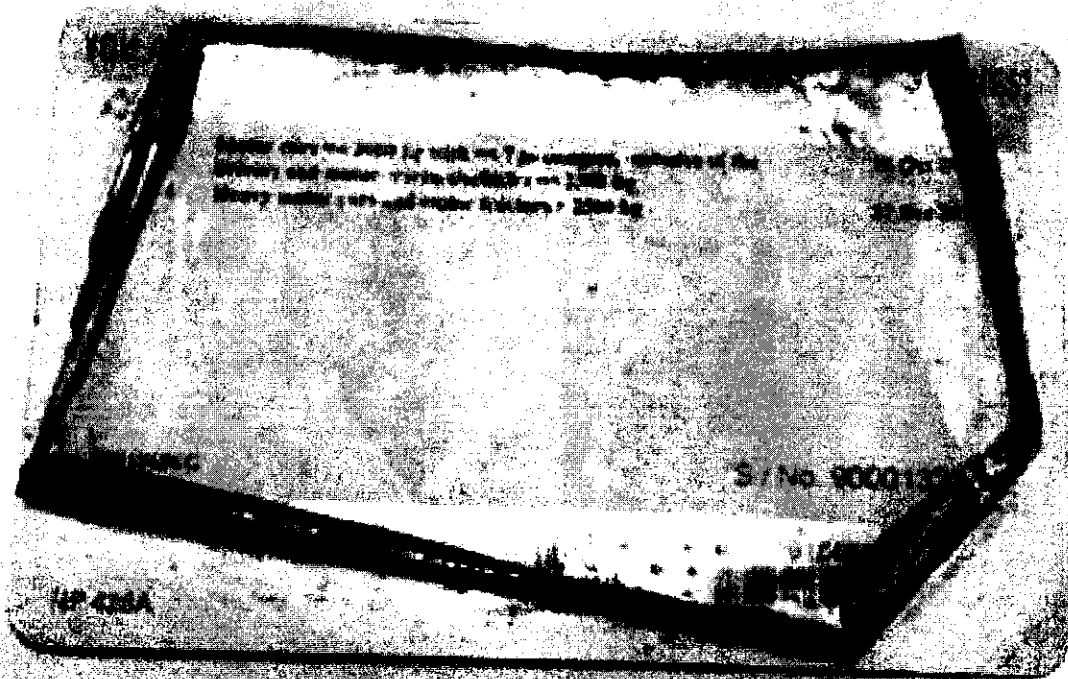
**Accident Photo**



Driving License



# Driving License



Identification Card

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. SB 188966



NAME  
HUZAIMI S HUSSAIN

GROUP OR

RACE  
JAVANESE

DATE OF BIRTH  
18-04-1980

SEX  
M

DATE OF ISSUE  
SINGAPORE

[illegible]

Addendum Sheet Pg. 1



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE  
6 Raffles Quay #18-00 Singapore 048580  
Tel (65) 6224 0010 Fax (65) 6224 0030  
Operating Hours : Monday to Friday, 09:00 – 17:00  
UEN: 566550020G / GST Reg. No.: M400017735

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

**ADDENDUM**

**(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:**


Original Report No : MBHH17141436 Vehicle Registration No: GBF9496M  
Name (as shown in NRIC) : HUZAIMI BIN HUSSAIN NRIC/FIN/Passport No : S8018696G  
(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
Address : \_\_\_\_\_ Singapore( )  
Contact (Tel) : \_\_\_\_\_ Mobile No. : 81684322  
Email Address : oji80@gmail.com  
Date of Accident : 19/10/2017 Time of Accident : 18:00 HRS  
Place of Accident : Along Bedok North Ave 1  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE LTD

**(B) ADDITIONAL INFORMATION / AMENDMENTS:**

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

AMENDED REPORT FROM REPORTING ONLY TO OWN DAMAGE CLAIM.

\_\_\_\_\_  
Policyholder / Driver's Signature  
Date:

  
\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name: Lee Wan Qi  
NRIC/FIN No.: S9245801F  
Date: 03/11/2017



HOTLINE 111 (65) 64193000  
FAX (65) 64153723

## CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M Z 400

COMPREHENSIVE COMMERCIAL MOTOR

(The below excess is subject to GST)

**OWN DAMAGE EXCESS S\$1200.00 (1)**

**WINDSCREEN EXCESS S\$100.00**

(for policies with effect from 1st November 2002)

**CERTIFICATE NO. 999995177/100805905-00003**

**SUM INSURED S\$1.00**

**INSURING WITH COE/PARF Yes**

GBF9496M

Daimler Fleet Management Singapore Pte Ltd

**1) VEHICLE REGISTRATION NO.**

**2) NAME OF INSURED**

**3) EFFECTIVE DATE OF THE COMMENCEMENT  
OF INSURANCE FOR THE PURPOSES OF THE ACT**

02 May 2017

**4) DATE OF EXPIRY OF INSURANCE**

31 Dec 2017

**5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE\***

Any person who is driving on the Insured's order or with their permission.

Please refer to policy terms and conditions.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

### 6) LIMITATION AS TO USE\*

Use for the carriage of passengers or goods in connection with the Insured's business. Use for social, domestic, pleasure purposes and business purposes of any person whom the vehicle is hired.

The Policy does not cover: 1) Use for tuition, driving test, racing, pace-making, reliability trial or speed-testing. 2) Use whilst drawing a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle. 3) Use for the carriage of passengers for hire or reward by any person to whom the vehicle is hired. 4) Use for any purpose in connection with the Motor Trade.

**SOLE AGENT'S WORKSHOP:** For new vehicles less than 3 years from initial registration, you have the option for claims-related repairs to be done at Sole Agent's workshop.

**APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)**

1. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118)
2. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only
3. Ethoz - 30 Bukit Batok Cres (Tel: 66547777)
4. DPS Body & Paint (Subsidiary of C&C) - 209 Pandan Gardens (Tel: 65684501)
5. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560)
6. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)
7. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892)
8. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)
9. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

**LOSS OF USE Not Included**

**\* NAMED DRIVER NA**

**HIRE PURCHASE COMPANY NA**

*\*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.*

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued in Singapore 15 Jun 2017

**AIG Asia Pacific Insurance Pte. Ltd.**

030023-000  
JARDINE LLOYD THOMPSON PTE LTD  
138 MARKET STREET  
#07-01 CAPITAGREEN  
SINGAPORE 048946

AUTHORISED REPRESENTATIVE

ORIGINAL

SECRET



# Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## ESTIMATE FOR GBF9496M\*M

AIG Asia Pacific Insurance Pte.  
Ltd.  
MOTOR CLAIM DEPARTMENT  
78 SHENTON WAY #08-16  
AIG BUILDING  
SINGAPORE 079120  
64191000

Vehicle & Document Information  
WIP No 35671  
Reg No/Reg Date GBF9496M\*M / 02/05/2017  
Date In/Mileage 09/10/2017/ 17272  
Chassis No WDF44760323273554  
Engine No R9MA503C017056  
Make/Model MBCV/Vito 109KA/ L 4X2 3200 Ma  
Colour/Trim 914 Arctic White / NA NOT APPLICABLE

Account No	Terms	Date/Time Printed	CSE	Operator
WA000007	Credit	03/11/2017/ 16:01		122 / Ng Wei Siang

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
S SUB				60.00
VEHICLE TOWING FROM 47 JLN BURUH RD TO 188 PANDAN LOOP				60 84.00
A 20114001				50 72.00
REPLACE COOLANT INCLUDING ANTIFREEZE, CHECK FOR LEAKS				200 240.00
A 20114301				200 240.00
DRAIN/FILL/CORRECT COOLANT				60 84.00
A 20400002				50 96.00
REPLACE RADIATOR				200 300.00
A 20646003				100 120.00
FAN ASSEMBLY REPLACE				94 367.30
A 88115501				new 81.32
BUMPER WITH INTEGRATED FRONT RADIATOR GRILLE REMOVE/INSTALL				new 21.23
A 88140001				new 21.23
FRONT BUMPER ADJUST				cut 613.15
A 88194001				new 116.52
LOWER CROSSMEMBER REPLACE				new 116.52
A 68000099				new 17.19
REPLACE BOTH SIDE WHEEL HOUSING				new 37.44
M COOLANT RADIATOR	1.00	408.11	10.00	PA 194.80
M RADIATOR ANTIFREEZE	2.00	45.18	10.00	new 11.92
M BRACKET	1.00	23.59	10.00	PA 4.02
M BRACKET	1.00	23.59	10.00	new 21.11
M BLOWER	1.00	681.28	10.00	
M TRIM PANEL WHEEL HOUSING	1.00	129.47	10.00	
M TRIM PANEL WHEEL HOUSING	1.00	129.47	10.00	
M *P NUT	10.00	1.91	10.00	
M RIVET	10.00	4.16	10.00	
M CROSS MEMBER	1.00	216.44	10.00	
M SCREW	4.00	3.31	10.00	
M SCREW	3.00	1.49	10.00	
M NUT	2.00	11.73	10.00	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Confirmed & accepted by

Authorized signatory and company start Date:

Acknowledged by Repairer

Signature:

Nett 2,919.75  
7% GST on 2919.75 204.38  
Total Payable 3,124.13

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE & CARRIAGE

WE DRIVE FIRST CLASS



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Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6771 4389  
Fax: 6775 6310  
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## ESTIMATE FOR GBF9496M\*M

AIG Asia Pacific Insurance Pte.  
Ltd.  
MOTOR CLAIM DEPARTMENT  
78 SHENTON WAY #08-16  
AIG BUILDING  
SINGAPORE 079120  
64191000

### Vehicle & Document Information

WIP No 35671  
Reg No/Reg Date GBF9496M\*M / 02/05/2017  
Date In/Mileage 09/10/2017 / 17272  
Chassis No WDF44760323273554  
Engine No R9MA503C017056  
Make/Model MBCV/Vito 109KA/ L 4X2 3200 Ma  
Colour/Trim 914 Arctic White / NA NOT APPLICABLE

Account No	Terms	Date/Time Printed	CSE	Operator
WA000007	Credit	11/12/2017/ 09:42		122 / Ng Wei Siang

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
S. SUB				60.00
VEHICLE STOWING FROM 47 JLN BURUH RD TO 188 PANDAN LOOP				60.00
A 20114001 REPLACE COOLANT INCLUDING ANTIFREEZE, CHECK FOR LEAKS			28.57	60.00
A 20114301 DRAIN/FILL/CORRECT COOLANT			30.55	50.00
A 20400002 REPLACE RADIATOR			16.66	200.00
A 20646003 FAN ASSEMBLY REPLACE			16.66	200.00
A 88115501 BUMPER WITH INTEGRATED FRONT RADIATOR GRILLE REMOVE/INSTALL			28.57	60.00
A 88140001 FRONT BUMPER ADJUST			47.91	50.00
A 88194001 LOWER CROSSMEMBER REPLACE			33.33	200.00
A 68000099 REPLACE BOTH SIDE WHEEL HOUSING			16.66	100.00
A 82472001 LIGHT UNIT AT RIGHT FRONT REMOVE/INSTALL				84.00
X COOLANT RADIATOR	1.00	408.11	10.00	367.30
X RADIATOR ANTIFREEZE	2.00	45.18	10.00	81.32
X BRACKET	1.00	23.59	10.00	21.23
X BRACKET	1.00	23.59	10.00	21.23
X BLOWER	1.00	681.28	10.00	613.15
X TRIM PANEL WHEEL HOUSING	1.00	129.47	10.00	116.52
X TRIM PANEL WHEEL HOUSING	1.00	129.47	10.00	116.52
X *P NUT	10.00	1.91	10.00	17.19
X RIVET	10.00	4.16	10.00	37.44
X CROSS MEMBER	1.00	216.44	10.00	194.80
X SCREW	4.00	3.31	10.00	11.92
X SCREW	3.00	1.49	10.00	4.02
X NUT	2.00	11.73	10.00	21.11

Confirmed & accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



WE DRIVE FIRST CLASS



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Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

# ESTIMATE FOR GBF9496M\*M

AIG Asia Pacific Insurance Pte.  
Ltd.  
MOTOR CLAIM DEPARTMENT  
78 SHENTON WAY #08-16  
AIG BUILDING  
SINGAPORE 079120  
64191000

## Vehicle & Document Information

WIP No 35671  
Reg No/Reg Date GBF9496M\*M / 02/05/2017  
Date In/Mileage 09/10/2017 / 17272  
Chassis No WDF44760323273554  
Engine No R9MA503C017056  
Make/Model MBCV/Vito 109KA/ L 4X2 3200 Ma  
Colour/Trim 914 Arctic White / NA NOT APPLICABLE

Account No	Terms	Date/Time Printed	CSE	Operator
WA000007	Credit	11/12/2017/ 09:42		122 / Ng Wei Siang

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X BEAM	1.00	77.09	10.00	69.38
X HEADLAMP UNIT	1.00	636.38	10.00	572.74

AN OFFICIAL TAX INVOICE

ESTIMATE

Confirmed & accepted by

Nett 3,329.87  
7% GST on 3329.87 233.09  
Total Payable 3,562.96

Authorized signatory and company stamp

Validity of this estimate is 11 days from date of quote. This is a computer generated document, no signature is required.  
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



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188 Pandan Loop  
Singapore 128378  
Tel: 6771 4389  
Fax: 6775 6310  
www.mercedes-benz.com.sg

TO: AIG Asia Pacific Insurance Pte. Ltd.  
Motor Claim Department  
78 SHENTON Way #08-16  
AIG BUILDING  
SINGAPORE 079120

MOTOR VEHICLE CLAIM  
OWNER'S SATISFICATION/DISCHARGE VOUCHER

VEHICLE OWNER: DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD.  
MOTOR POLICY NO: 999995177/100805905-00003  
MERCEDES-BENZ: VITO 109 REGISTRATION NO: GBF 9496m.  
REPAIR COST: \$2278.96 EXCESS: \$1200  
ACCIDENT DATE: 05/10/2017

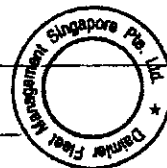
REPAIRER NAME: CYCLE & CARRIAGE INDUSTRIES PTE LTD  
MERCEDES-BENZ SERVICE CENTRE  
188 PANDAN LOOP SINGAPORE 128378

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that the payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

OWNER / INSURED SIGNATURE: 

DATE: 19 DEC 2017

TIME: 13:00hrs



WIP NO: 35671



Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 194400367W  
GST Reg No. MR-8500111-X

## TAX INVOICE

Invoice Name & Address				Owner Name & Vehicle Info			
AIG Asia Pacific Insurance Pte. Ltd. MOTOR CLAIM DEPARTMENT 78 SHENTON WAY #08-16 AIG BUILDING SINGAPORE 079120  Contact No 64191000				Cust No/Name /Daimler Fleet Management Singap Reg No/Reg Date GBF9496M*M / 02/05/2017 Date In/Mileage 09/10/2017/ 17272 Chassis No WDF44760323273554 Engine No R9MA503C017056 Make/Model MBCV/Vito 109KA/ L 4X2 3200 Ma Colour/Trim 914 Arctic White / NA NOT APPLICABLE			
Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No	
WA000007	Credit	19/12/2017/ 19:32	WS	122 / Ng Wei Siang	35671	25302903	
Description of Goods / Services					Qty	Unit Price S\$	Amount S\$
X BPNEXC							-1200.00
INSURANCE EXCESS							
S SUB							60.00
VEHICLE TOWING FROM 47 JLN BURUH RD TO 188 PANDAN LOOP							
A 20114001						28.57	60.00
REPLACE COOLANT INCLUDING ANTIFREEZE, CHECK FOR LEAKS							
A 20114301						30.55	50.00
DRAIN/FILL/CORRECT COOLANT							
A 20400002						16.66	200.00
REPLACE RADIATOR							
A 20646003						16.66	200.00
FAN ASSEMBLY REPLACE							
A 88115501						28.57	60.00
BUMPER WITH INTEGRATED FRONT RADIATOR GRILLE REMOVE/INSTALL							
A 88140001						47.91	50.00
FRONT BUMPER ADJUST							
A 88194001						33.33	200.00
LOWER CROSSMEMBER REPLACE							
A 68000099						16.66	100.00
REPLACE BOTH SIDE WHEEL HOUSING							
A 82472001							84.00
LIGHT UNIT AT RIGHT FRONT REMOVE/INSTALL							
X COOLANT RADIATOR					1.00	408.11 10.00	367.30
X RADIATOR ANTIFREEZE					2.00	45.18 10.00	81.32
X BRACKET					1.00	23.59 10.00	21.23
X BRACKET					1.00	23.59 10.00	21.23
X BLOWER					1.00	681.28 10.00	613.15
X TRIM PANEL WHEEL HOUSING					1.00	129.47 10.00	116.52
X TRIM PANEL WHEEL HOUSING					1.00	129.47 10.00	116.52
X *P NUT					10.00	1.91 10.00	17.19
X RIVET					10.00	4.16 10.00	37.44
X CROSS MEMBER					1.00	216.44 10.00	194.80
X SCREW					4.00	3.31 10.00	11.92

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



WE DRIVE FIRST CLASS

Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378



# Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
AIG Asia Pacific Insurance Pte. Ltd. MOTOR CLAIM DEPARTMENT 78 SHENTON WAY #08-16 AIG BUILDING SINGAPORE 079120  Contact No 64191000	Cust No/Name /Daimler Fleet Management Singap Reg No/Reg Date 68F9496M*M / 02/05/2017 Date In/Mileage 09/10/2017/ 17272 Chassis No WDF44760323273554 Engine No R9MA503C017056 Make/Model MBCV/Vito 109KA/ L 4X2 3200 Ma Colour/Trim 914 Arctic White / NA NOT APPLICABLE

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WA000007	Credit	19/12/2017/ 19:32	WS	122 / Ng Wei Siang	35671	25302903

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
X SCREW	3.00	1.49 10.00	4.02
X NUT	2.00	11.73 10.00	21.11
X BEAM	1.00	77.09 10.00	69.38
X HEADLAMP UNIT	1.00	636.38 10.00	572.74

Parts	2,265.87	7% GST on	2129.87	2,129.87
Labour	1,004.00			149.09
Standard Menu	0.00			
Specialist Job	60.00			
Diagnostics Job	0.00			
Sundry/Others	-1,200.00			
Total(w/o GST)	2,129.87			
		Total Payable		2,278.96
		Paid		0.00
		Total Due		2,278.96

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



WE DRIVE FIRST CLASS

Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Oct 2017		06 Nov 2017 11:47 <a href="#">Edit Adj Rpt</a>	<b>S\$3,329.87</b> <a href="#">Edit Estimates</a>	<b>S\$3,329.87</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<b>Show All</b>
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**CLAIM SUBFOLDER DETAILS**

**Insured:** DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD., Co. Reg. No.: 199803778Z

**Vehicle Reg. No.:** GBF9496M

**Claim Type:** OD / 1732121789SG

**Repairer:** Cycle & Carriage Industries Pte Ltd (Pandan Loop) 188 Pandan Loop, 128378 West Coast - Tel: 91865300

**Handling Insurer:** AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Kian Meng] kianmeng.chan@aig.com

**Adjuster:** LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 15/11/2017]

**Driver/Custodian:** HUZAIMI BIN HUSSAIN (37 / Male), NRIC: S8018696G, Tel: +6581684322

**Excess:** S\$1,200.00

**Date of Loss:** 05/10/2017 17:00 - :59

**Policy/Cover Note No.:** 0999995177 (Comprehensive)

**ASSOCIATED MAIL RECEIVED**

[View All](#)
[Compose Case Mail](#)

- AIG\_SG (06/11/2017): GBF9496M / OD / 19/10/2017 / Coverage & Excess update

**ALL ASSOCIATED TASKS**

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents





































**\*GBF9496M (1732121789SG)**

**OD**

**Oct 5 2017 5:00PM**

**[DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD.]**

**Cycle & Carriage Industries Pte Ltd**

<a href="#">Upload Documents</a>			<a href="#">Upload Photos</a>			<a href="#">Compose New Letter</a>			<a href="#">Upload Video</a>			<a href="#">Upload Audio</a>			<a href="#">View</a>			<a href="#">View in Browser</a>		
Photos/ Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail		Print		
1	11/01/18 17:11	Odometer Reading														Load JPG		<input checked="" type="checkbox"/>		
2	11/01/18 17:11	Chassis Number														Load JPG		<input checked="" type="checkbox"/>		
3	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
4	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
5	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
6	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
7	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
8	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
9	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
10	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
11	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
12	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
13	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
14	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
15	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
16	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
17	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
18	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
19	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
20	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
21	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
22	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
23	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
24	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
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27	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
28	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
29	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
30	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
31	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
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34	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
35	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
36	11/01/18 17:11	General View														Load JPG		<input checked="" type="checkbox"/>		
37	11/01/18 17:11	General View														Load JPG				

			1		<input checked="" type="checkbox"/>
38	11/01/18 17:11	General View	1	Load JPG	<input checked="" type="checkbox"/>
39	11/01/18 17:11	General View	1	Load JPG	<input checked="" type="checkbox"/>
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45	11/01/18 17:11	General View	1	Load JPG	<input checked="" type="checkbox"/>
46	11/01/18 17:11	General View	1	Load JPG	<input checked="" type="checkbox"/>
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48	11/01/18 17:11	General View	1	Load JPG	<input checked="" type="checkbox"/>
49	11/01/18 17:11	General View	1	Load JPG	<input checked="" type="checkbox"/>
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51	11/01/18 17:11	General View	1	Load JPG	<input checked="" type="checkbox"/>
52	11/01/18 17:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
53	11/01/18 17:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
54	11/01/18 17:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
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56	11/01/18 17:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
57	11/01/18 17:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
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62	11/01/18 17:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
63	11/01/18 17:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
64	11/01/18 17:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
65	11/01/18 17:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
66	11/01/18 17:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
67	11/01/18 17:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
68	11/01/18 17:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
69	11/01/18 17:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
70	11/01/18 17:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
71	11/01/18 17:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
72	11/01/18 17:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	08/11/17 14:31	Singapore Accident Statement	1	Load PDF	
2	08/11/17 14:31	Certificate of Insurance	1	Load PDF	
3	08/11/17 14:31	WORKSHOP ESTIMATE	1	Load PDF	
4	03/01/18 08:59	ADDENDUM GIA REPORT	1	Load PDF	
5	17/01/18 10:00	Discharge Voucher	1	Load PDF	
6	17/01/18 10:00	Supplementary	1	Load PDF	
7	17/01/18 10:00	Workshop Invoice	1	Load PDF	

## Linked Accident Report Documents

			<b>View</b>	<input type="button" value="View in Browser"/>
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>

No	Finalized On	AJAX MARS PTE LTD (Bukit Merah)		Thumbnail	Print
1	25/10/17 20:56	Accident Statement	1	Load HTM	
2	03/11/17 12:11	Addendum Sheet	1	Load TIFF	
3	03/11/17 12:12	Accident Statement Addm. #1	1	Load HTM	
4	13/11/17 11:43	Addendum Sheet	1	Load TIF	
5	13/11/17 11:43	Accident Statement Addm. #2	1	Load HTM	
<b>Photos/Images</b>			3 per page		<input checked="" type="checkbox"/>
No	Finalized On	AJAX MARS PTE LTD (Bukit Merah)		Thumbnail	Print
1	25/10/17 20:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
2	25/10/17 20:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
3	25/10/17 20:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
4	25/10/17 20:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
5	25/10/17 20:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
6	25/10/17 20:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
7	25/10/17 20:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
8	25/10/17 20:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
9	25/10/17 20:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
10	25/10/17 20:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
11	25/10/17 20:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
12	25/10/17 20:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
13	25/10/17 20:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
14	25/10/17 20:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
15	25/10/17 20:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
16	25/10/17 20:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
17	25/10/17 20:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
18	25/10/17 20:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
19	25/10/17 20:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
20	25/10/17 20:55	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
21	25/10/17 20:55	Driving License	1	Load JPG	<input checked="" type="checkbox"/>
22	25/10/17 20:55	Driving License	1	Load JPG	<input checked="" type="checkbox"/>
23	25/10/17 20:55	Identification Card	1	Load JPG	<input checked="" type="checkbox"/>
24	25/10/17 20:55	Identification Card	1	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page		<input checked="" type="checkbox"/>
No	Finalized On	AJAX MARS PTE LTD (Bukit Merah)		Thumbnail	Print
1	25/10/17 20:54	Sketch Plan	1	Load JPG	<input checked="" type="checkbox"/>
2	25/10/17 20:54	Sketch Plan #2	1	Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>



# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

Our File No: CS/AIG17021116/R1QBE2

Date: 17/01/2018

### REFERENCE

Insured/Claimant: DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD.

Policy No: 0999995177

Date of Loss: 05/10/2017

Nature of Claim:

OD

Claim No:

1732121789SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **GBF9496M**

Make &amp; Model: MERCEDES-BENZ VITO 109, 1.6 CDI LONG (M)

Engine No: R9MA503C017056

Reg. Date: 02/05/2017 (Man. Year: 2017)

Chassis No: WDF44760323273554

Colour: Red

Odometer: 17273 km

Engine Capacity: 1598 cc

Market Value/New Car Price: S\$108,000.00

Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/65 R16C

Rear Tyre Size:

205/65 R16C

Front Left Side: Hankook 6 mm

Rear Left Side:

Hankook 6 mm

Front Right Side: Hankook 6 mm

Rear Right Side:

Hankook 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,265.87	2,265.87	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,380.00	1,064.00	316.00	22.90
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>3,645.87</b>	<b>3,329.87</b>	<b>316.00</b>	<b>8.67</b>
<b>- Excess (S\$)</b>	<b>1,200.00</b>	<b>1,200.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>2,445.87</b>	<b>2,129.87</b>	<b>316.00</b>	<b>12.92</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>171.21</b>	<b>149.09</b>	<b>22.12</b>	<b>12.92</b>
<b>Nett Amount (S\$)</b>	<b>2,617.08</b>	<b>2,278.96</b>	<b>338.12</b>	<b>12.92</b>

### INSPECTION

Date of Assignment: 06/11/2017

Date Inspected: 06/11/2017 Inspected At:

Cycle & Carriage Industries Pte Ltd  
(Pandan Loop)  
188 Pandan Loop  
Singapore 128378

Estimated Period of Repair: 4.0 days

---

**Adjuster:** MOHD RASUL**Manager:** SHIAU CHAN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COOLANT RADIATOR	Bent	367.30 FS	*367.30 FS
2	2		*RADIATOR ANTIFREEZE	Necessary	81.32 FS	*81.32 FS
3	1		*BRACKET	Necessary	21.23 FS	*21.23 FS
4	1		*BRACKET	Necessary	21.23 FS	*21.23 FS
5	1		*BLOWER	Cut	613.15 FS	*613.15 FS
6	1		*TRIM PANEL WHEEL HOUSING	Torn	116.52 FS	*116.52 FS
7	1		*TRIM PANEL WHEEL HOUSING	Torn	116.52 FS	*116.52 FS
8	1		**P NUT (10 PCS)	Necessary	17.19 FS	*17.19 FS
9	1		*RIVET (10 PCS)	Necessary	37.44 FS	*37.44 FS
10	1		*CROSS MEMBER	Bent	194.80 FS	*194.80 FS
11	4		*SCREW	Necessary	11.92 FS	*11.92 FS
12	3		*SCREW	Necessary	4.02 FS	*4.02 FS
13	1		*NUT (2 PCS)	Necessary	21.11 FS	*21.11 FS
14	1		*BEAM	Bent	69.38 FS	*69.38 FS
15	1		*HEADLAMP UNIT	Cracked	572.74 FS	*572.74 FS
Total Parts (S\$)					2,265.87	2,265.87

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	VEHICLE TOWING FROM 47 JLN BUROH RD TO 188 PANDAN LOOP	New	60.00	60.00
2	REPLACE COOLANT INCLUDING ANTIFREEZE, CHECK FOR LEAKS	New	84.00	60.00
3	DRAIN/FILL/CORRECT COOLANT	New	72.00	50.00
4	REPLACE RADIATOR	New	240.00	200.00
5	FAN ASSEMBLY REPLACE	New	240.00	200.00
6	BUMPER WITH INTERGRATED FRONT RADIATOR GRILLE REMOVE / INSTALL	New	84.00	60.00
7	FRONT BUMPER ADJUST	New	96.00	50.00
8	LOWER CROSSMEMBER REPLACE	New	300.00	200.00
9	REPLACE BOTH SIDE WHEEL HOUSING	New	120.00	100.00
10	LIGHT UNIT AT RIGHT FRONT REMOVE / INSTALL	New	84.00	84.00
<b>Gross Labour Cost (\$\$)</b>			<b>1,380.00</b>	<b>1,064.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >