

Celine Fong (LKKAuto)

From: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>
Sent: Wednesday, 14 March 2018 4:16 PM
To: Janice Lee (LKKAuto)
Cc: SUR; Rasul (LKKAuto)
Subject: RE: Our ref: 535116 Your ref: SLB2937G doa 01.11.17 (REMINDER)

Dear Janice,

We noted your advice.

Thank you.

Ashik Madi

Executive, Claims Services (Motor)

Direct line +65 6594 2548 | Direct fax +65 6225 7402 | ashik_madi@sg.msig-asia.com



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Insurer Claims
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2016

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From: Janice Lee (LKKAuto) [mailto:JaniceLee@lkkauto.com]
Sent: Wednesday, 14 March, 2018 4:10 PM
To: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>
Cc: SUR <sur@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: RE: Our ref: 535116 Your ref: SLB2937G doa 01.11.17 (REMINDER)

Dear Ashik,

According to surveyor, this is not tuff kote. This is additional ceramic coating, a layer of protective sealant to protect the paint. Yes, this vehicle coated with this anti corrosion prior to this accident. Please refer to the invoice dated 25.05.2017 attach.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Lee (LKKAuto)
Sent: Wednesday, March 14, 2018 9:47 AM

To: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>
Cc: SUR <sur@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: RE: Our ref: 535116 Your ref: SLB2937G doa 01.11.17 (REMINDER)

Dear Ashik,

Noted. We will check and revert back to you soon.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: jannicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhd Ashik B Madi [mailto:ashik_madi@sg.msig-asia.com]
Sent: Wednesday, March 14, 2018 9:37 AM
To: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: RE: Our ref: 535116 Your ref: SLB2937G doa 01.11.17 (REMINDER)

Dear Janice,

Can you check with your surveyor if this is the same as tuff kote?

Is the third party vehicle coated with this anti corrosion prior to the accident or is this something additional?

Please advise.

Thank you.

Ashik Madi

Executive, Claims Services (Motor)

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From: Janice Lee (LKKAuto) [<mailto:JaniceLee@lkkauto.com>]
Sent: Tuesday, 13 March, 2018 5:30 PM
To: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>
Cc: SUR <sur@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: RE: Our ref: 535116 Your ref: SLB2937G doa 01.11.17 (REMINDER)

Dear Ashik,

Kindly be informed this is a anti corrosion coating for the affected panels, it was omitted in the original estimate by the bodyshop , it necessary subjected to insurer approval.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: jannicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhd Ashik B Madi [mailto:ashik_madi@sg.msig-asia.com]

Sent: Monday, March 12, 2018 9:15 AM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Our ref: 535116 Your ref: SLB2937G doa 01.11.17 (REMINDER)

Dear Rasul,

We refer to our email dated 06.03.17 & pending for your reply.

Thank you.

Ashik Madi

Executive, Claims Services (Motor)

Direct line +65 6594 2548 | Direct fax +65 6225 7402 | ashik_madi@sg.msig-asia.com



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From: Muhd Ashik B Madi

Sent: Tuesday, 6 March, 2018 3:36 PM

To: 'rasul@lkkauto.com' <rasul@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: Our ref: 535116 Your ref: SLB2937G doa 01.11.17

Dear Rasul,

You had surveyed the third party vehicle & we have received the enclosed invoice for the claim.

Can we know what this invoice is for & are we liable to pay for it?

Looking forward to your reply.

Thank you.

Ashik Madi

Executive, Claims Services (Motor)

Direct line +65 6594 2548 | Direct fax +65 6225 7402 | ashik_madi@sg.msig-asia.com



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