

ASS. REC. BY:

REF: CS3/MSG17021075 / b

Special Instruction:

Surveyor:  
Menmen

ASSIGNMENT (Office)

From (Person): Irene Tan

of MSIG

Date/Time: 3/11/17 @ 4:45pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: YM6138H

Insured: S3312CD

at Workshop m/s Eng Soon Painting Services

Tel: 67606271

of 393J Woodlands Rd, 677978

Policy No: 28736042TMP

Claim No:

Sum Insured:

Excess:

Make of Veh:  
(Client's Record)

D.O.A. 20/10/2017

CA / REV / REP. / REV 24 HRS 'wp'

H.O.D. Endorsement:

Date/Time: 4:53pm @ 3/11/17

Person Contacted: Mr. Teo

Vehicle: IN / OUT

Date/Time	Action/Instruction (X) Estimate	Height measurement:
	YM6138H-NA/INC17020374/24-D.O.A: 20/10/2017	
	S3312CD-NA/INC17020374/24-D.O.A: 20/10/2017	
21-11-17 @ 10:30am	Call Mr Teo to arrange survey, he informed us owner very busy	
21-01-2018 @ 5pm	Mr Teo say owner will direct drive to our office for survey if he pass-by	
23-03-18 @ 1:58pm	Received email from Irene Tan TP Lawfirm informed no further instruction and warrant to act to claim the TP.	

Celine  
Stoller

## Catherine Chong (LKK Auto)

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**From:** Irene Tan <irene\_tan@sg.msig-asia.com>  
**Sent:** Friday, 23 March, 2018 1:58 PM  
**To:** Naz (LKKAuto); Bryan Ang (LKKAuto); Catherine Chong (LKK Auto)  
**Cc:** 'Olivia Lau (LKKAuto)'  
**Subject:** 3rd party's vehicle no.: YM6138H and OI's vehicle no.: S 3312CD; DoA: 20/10/17; MSIG claim no.: 535332/IT;

Good afternoon Mr Naz,

We refer to our email dated 5.2.18.

The law firm claiming on behalf of the 3<sup>rd</sup> party's owner of vehicle no.: YM6138H has written to us informing that they have no further instructions and no Warrant to Act to claim for the 3<sup>rd</sup> party. Please see email below.

Your company may wish to submit the fee incurred to inspect our insured's car for the moment.

Best Regards

Irene Tan  
Senior Executive, Claims Services (Motor)  
Direct line +65 6594 2541 | Direct fax +65 6225 7402 | [irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)



**MSIG**



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2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

**From:** bonnie kwok [mailto:[litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)]  
**Sent:** Wednesday, 21 March, 2018 10:50 AM  
**To:** Irene Tan <irene\_tan@sg.msig-asia.com>  
**Subject:** Re: Your ref: EngSoon - YM6138H; Our claim no.: 535332/IT

Dear Irene,

We write to inform that we have no further instructions on the matter as Warrant To Act has not forwarded to us.

Regards,  
June

On 6 February 2018 at 10:38, bonnie kwok <[litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)> wrote:

Dear Irene,

We refer to your email dated 5 February 2018.

We will submit our LOD with all the supporting documents in due course.

Regards,  
June

On 5 February 2018 at 14:41, Irene Tan <[irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)> wrote:

**WITHOUT PREJUDICE**

Dear June,

We refer to your PRI fax dated 2.11.17.

Please submit the original hard copies of your letter of demand with supporting documents.

Best Regards

Irene Tan

Senior Executive, Claims Services (Motor)

Direct line [+65 6594 2541](tel:+6565942541) | Direct fax [+65 6225 7402](tel:+6562257402) | [irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)



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### ...CLAIM SUBFOLDER...(New Assignment)

**CLAIM SUBFOLDER TRACKING**

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Oct 2017		03 Nov 2017 16:45 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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**CLAIM SUBFOLDER DETAILS** [\[Created by insurer\]](#)

Insured:	<b>LUND PER CHRISTER</b> , ID: 00114499		
Main Claimant:	<b>3K EXPRESS SERVICE</b> , Co. Reg. No.: 53193541L		
Vehicle Reg. No.:	<b>YM6138H</b>	Date of Loss:	20/10/2017 14:00 - :59
Claim Type:	<b>TP</b>	Policy/Cover Note No.:	28736042TMP (Third Party Only) Coverage: 25/04/2017 - 24/04/2018
Vehicle Reg. No. (Insured):	<b>S3312CD</b>	Policy No. (Claimant):	
		Excess:	
Repairer:	<b>Eng Soon Painting Services (HQ)</b> 393J WOODLANDS ROAD, 677978 Woodlands - Tel: 67606271		
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Irene Tan Gek Ing</b> - 6594 2541]		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... <b>[Imm.Advice due 04/11/2017]</b>		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

There are no mail for this case.

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Catherine Chong (LKK Auto)

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**From:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Sent:** Friday, 3 November, 2017 4:25 PM  
**To:** Muhd Ashik B Madi; assignments; Janice Lee (LKKAuto)  
**Cc:** SUR  
**Subject:** RE: Our ref: 535116

Dear Ashik,

Thank you for the email.

Dear Assignment Team and Janice,

Please take noted as below email. TP vehicle SLB 2937G.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Muhd Ashik B Madi [mailto:[ashik\\_madi@sg.msig-asia.com](mailto:ashik_madi@sg.msig-asia.com)]  
**Sent:** Friday, 3 November, 2017 4:06 PM  
**To:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** Our ref: 535116

Dear Shiau Chan,

Enclosed third party report for your attention.

Kindly forward to our attending surveyor & to check for consistency.

According to our insured the third party damage on the right hand side of the door is pre existing & not caused by this accident.

Please get our surveyor to check if this is an old or fresh damages.

Kindly ask our surveyor to reduce on the parts & labour strenuously.

Thank you.

**Ashik Madi**

Executive, Claims Services (Motor)

Direct line +65 6594 2548 | Direct fax +65 6225 7402 | [ashik\\_madi@sg.msig-asia.com](mailto:ashik_madi@sg.msig-asia.com)



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