

Veron Chen (LKKAuto)

From: Irene Tan <irene_tan@sg.msig-asia.com>
Sent: Monday, 20 November, 2017 4:08 PM
To: Bryan Ang (LKKAuto); Naz (LKKAuto); KKLau
Cc: assignments; Admin-D (LKKAuto); SUR
Subject: Sebastian's survey on 3rd party's lorry YM6138H; Our claim no.: 535332/IT; Our Insured vehicle no.: S3312CD
Attachments: OI GIA REPORT.PDF; Picture on the YM6138H snapped by our insured.pdf
Importance: High

URGENT

Good afternoon Mr Lau and Bryan,

We refer to the subject 3rd party survey assignment given to your Company on 3.11.17.

- 1) Please see our insured's SAS/GIA report enclosed in the 1st attachment. You will notice that our insured reported "**no visible damages on YM6138H**" and he wants to be kept informed on the progress of the 3rd party's claim being a foreigner.
- 2) Our insured had snapped a picture on the 3rd party's lorry. Please see attached.
- 3) Our insured is addressed as Dr Lund and he is working in an embassy. His credentials and title are as below.

Per Christer Lund, PhD

Science & Technology Counsellor

Innovation Norway/Research Council of Norway/Royal Norwegian Embassy in Singapore
16 Raffles Quay, Hong Leong Bldg #44-01 Singapore

M: [+65 9832 2669](tel:+6598322669)

LI: www.linkedin.com/in/pelund



- 4) We require you to liaise with him directly to arrange for an inspection of his car S3312CD to do a Consistency Damage report. His office is within the same building as ours. We shall write to him to expect a call (it is very hard for you to call him because he seldom answer calls) or email from your staff. His email address is Per.Christer.Lund@innvasjon Norge.no
- 5) You can peruse the 3rd party's SAS and 2 colour pictures on our insured's car snapped by the 3rd party.
- 6) Please acknowledge receipt of this new assignment asap and please keep us closely informed.

Best Regards

Irene Tan

Senior Executive, Claims Services (Motor)

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