

## Shirley Hiew (LKK Auto)

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**From:** Janet Tan <janet.tan@eqinsurance.com.sg>  
**Sent:** Tuesday, 13 February 2018 11:11 AM  
**To:** Shirley Hiew (LKK Auto); Vivian Lau (LKKAuto)  
**Cc:** Admin A; Jas Khine (LKKAuto)  
**Subject:** RE: Direct Settlement - Accident Involving YP7703D (OI : EQI - DM18HO00379/JT) AND SMB1342S (TP : LKK REF - CC3/EQI17021066/Swa3) on 24/10/2017  
**Attachments:** YP7703D.pdf

Dear Shirley

Attach OI report.

Regards,

**Janet Tan**

Senior Executive | Claims



### EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

**Sent:** Friday, February 9, 2018 2:16 PM

**To:** Janet Tan <janet.tan@eqinsurance.com.sg>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>

**Subject:** RE: Direct Settlement - Accident Involving YP7703D (OI : EQI - TBA) AND SMB1342S (TP : LKK REF - CC3/EQI17021066/Swa3) on 24/10/2017

Dear Janet,

Thanks and noted.

We would appreciate if you could update us once done.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]  
**Sent:** Friday, 9 February 2018 11:17 AM  
**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Subject:** FW: Direct Settlement - Accident Involving YP7703D (OI : EQI - TBA) AND SMB1342S (TP : LKK REF - CC3/EQI17021066/Swa3) on 24/10/2017

Dear Shirley

Accident not reported. We shall follow up with non reporting.

Regards,

**Janet Tan**  
Senior Executive | Claims



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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]  
**Sent:** Friday, February 9, 2018 10:52 AM  
**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>  
**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Jas Khine (LKKAuto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving YP7703D (OI : EQI - TBA) AND SMB1342S (TP : LKK REF - CC3/EQI17021066/Swa3) on 24/10/2017

Dear Janet,

We refer to the above matter.

Please be informed that OI's vehicle number should be read as **YP 7703D**.

Kindly refer to the attachment of **LTA search** and **TP GIA REPORT (amend)**, let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Monday, 15 January 2018 1:18 PM  
**To:** [janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)  
**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Jas Khine (LKKAuto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving VP7703D (OI : EQI - TBA) AND SMB1342S (TP : LKK REF - CC3/EQI17021066/Swa3) on 24/10/2017

Dear Janet,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Friday, 29 December 2017 11:17 AM  
**To:** [janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)  
**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Jas Khine (LKKAuto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving VP7703D (OI : EQI - TBA) AND SMB1342S (TP : LKK REF - CC3/EQI17021066/Swa3) on 24/10/2017

Dear Janet,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Monday, 18 December, 2017 9:43 AM  
**To:** [janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)  
**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Zayyer (LKKAuto) <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving VP7703D (OI : EQI - TBA) AND SMB1342S (TP : LKK REF - CC3/EQI17021066/Swa3) on 24/10/2017

Dear Janet,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

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**From:** Shirley Hiew (LKK Auto)

**Sent:** Wednesday, 22 November, 2017 11:03 AM

**To:** [janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)

**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Zayyer (LKKAuto) <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving VP7703D (OI : EQI - TBA) AND SMB1342S (TP : LKK REF - CC3/EQI17021066/Swa3) on 24/10/2017

Dear Janet,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

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**From:** Shirley Hiew (LKK Auto)

**Sent:** Monday, 6 November, 2017 9:11 AM

**To:** [janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)

**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Zayyer (LKKAuto) <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving VP7703D (OI : EQI - TBA) AND SMB1342S (TP : LKK REF - CC3/EQI17021066/Swa3) on 24/10/2017

**WITHOUT PREJUDICE**

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SMB 1342S at SMRT Automotive Services Pte Ltd (Woodlands).

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

***To check availability of the case handler , you may contact the undersigned.***

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

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