

REF:

CC3/ALH17020750/ATb02

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

2100566744

Claims No.

756483793256

Sum Insured:

Excess:

\$1000/-

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

120K.

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

14 days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SCIC6781X

Yr Regn:

2017 / April

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A3 Sedan

c.c 999

Colour

Silver

A/C:

Insured / Std / NI / NA

Sp.Reading

10995

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAU2228VIH1057165

Gen. Cond:

Good / Fair / Poor / Burnt

Steering:

In order / Jammed / Leaked / Burnt or

Brake:

In order / Jammed / Leaked / Burnt or

Modi:

Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/45R17.

R:

225/45R17.

BS / DUN / EXNOVA GV / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

02/11/17.

Survey held at

Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OD AIG.

SCIC 6781X - X

Part by Part \$14985.44 (Red: 4721.56  
23%)

03/11- Revert via Merimen

3/11- 11:52 authorize repair by Louis

3/11 @12:07 inform premium authorize repair excess \$1000

RECEIVED

RECEIVED 2017

Date/Time. File Pass to?



: Preli. Report

12/12 Typist



: Final Report

Date/Time. File Return to?

Days of Repair:

14

Resurvey No. of Trip:

Survey Fee:

Transportation:

2)

Add Fee:



Site Insp (\$

) \$ + RS. \$



Interview (\$

) Photos



Tech. Invs (\$

) Others



Weekend (\$

)

Report Format :

OD

Lump Sum / I.B): (\$

4721.56

TOTAL

210



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17020950/Atb

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 02-11-2017



Code : AIG

## 1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SCK 6781X
Policy No. 2100506744	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	02/11/2017

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	27/10/2017	Inspection Date	02/11/2017
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		

## 5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

# Enquire PARF/COE Rebate for Registered Vehicle

## Vehicle Owner Particulars

Owner ID Type	Singapore NRIC
Owner ID	1169D

## Vehicle Details

Vehicle No.	SCK6781X
Vehicle to be Exported	No
Intended De-registration Date	03 Nov 2017
Vehicle Make	AUDI
Vehicle Model	A3 SEDAN 1.0 TFSI S TRONIC (LED & NAV)
Primary Colour	Silver
Manufacturing Year	2017
Engine No.	CHZ318576
Chassis No.	WAUZZZ8V1H1057165
Maximum Power Output	85.0 kW (113 bhp)
Open Market Value	\$27,479.00
Original Registration Date	17 Apr 2017
First Registration Date	17 Apr 2017
Transfer Count	0
Actual ARF Paid	\$20,471.00

## Intended PARF Rebate Details

PARF Eligibility	Yes
PARF Eligibility Expiry Date	16 Apr 2027
PARF Rebate Amount	\$15,353.00

## Intended COE Rebate Details

COE Expiry Date	16 Apr 2027
COE Category	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$52,000.00
COE Rebate Amount	\$49,154.00
<b>Total Rebate Amount</b>	<b>\$64,507.00</b>

The information contained herein is correct as at 03 Nov 2017

OK

## View Received Message

This mail is associated with :

**\*SCK6781X (7564837932SG)**

OD

Oct 27 2017 9:30AM

[NG KOK YANG]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 03/11/2017 11:59 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$12163.00) - SCK6781X - Claim Handler: Chan, Kian Meng

Approved:12163.00:Re-inspection require on hidden part and check item. NOTE: Before Painting photo require (Rear Right Fender) (Photo require after dismantle/remove interior trim and seat)

### DOCUMENTS SUMMARY

There are no documents.

## Denise Tay (LKKAuto)

---

**From:** Denise Tay (LKKAuto)  
**Sent:** Friday, 3 November, 2017 12:07 PM  
**To:** 'Claims Dept'  
**Cc:** SUR  
**Subject:** RE: SCK 6781 X Own Damage Claims

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SCK 6781 X (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

**NOTE: Before Painting photo require (Rear Right Fender) (Photo require after dismantle/remove interior trim and seat)**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claims Dept [mailto:claims@premiumauto.com.sg]  
**Sent:** Thursday, 2 November, 2017 12:21 PM  
**To:** SUR <sur@lkkauto.com>  
**Cc:** claims@premiumauto.com.sg  
**Subject:** SCK 6781 X Own Damage Claims

Dear all,

Kindly assist in the Own Damage Claim approval for the above mentioned vehicle.

Survey was carried out earlier this morning.

Many thanks!

Best regards,  
Jeffery Tan

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	28/10/2017 12:55
Date Of Accident	27/10/2017 09:30
Exact Location Of Accident	25 WEST COAST RISE CARPARK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SCK6781X
<b>Insured/Policyholder</b>	
Name Of Registered Owner	NG KOK YANG
NRIC No	S2681169D
Email Address	NKYANG@OUTLOOK.COM
Mobile Phone No	(LOCAL) +65-96488761
Alternative Phone No	OTHERS-96488761

### Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI 8V
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100506744
Cover Note Number	

### Driver

Name of Driver	NG KOK YANG
NRIC No	S2681169D
Date Of Birth	14/11/1967
Occupation	INDOOR
Date Of Driving Pass	03/06/1993
Driving Experience	24 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96488761
Fax Number	
Contact Number	OTHERS-96488761
Email Address	NKYANG@OUTLOOK.COM

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: YUAN S  
NRIC/FIN No: 65224909P



Accident Photo





Accident Photo



**Accident Photo**



## Addendum Sheet

### GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

**IMPORTANT NOTE** : Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

#### ADDENDUM

##### (A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No: 10PA17147507 Vehicle Registration No: 152C 6781X

Name(as shown in NRIC): NG POE HANG

(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate

NRIC/Passport No: S268169D

Address: \_\_\_\_\_

Contact (Tel): \_\_\_\_\_ (H/P): 96488261

(Email): \_\_\_\_\_

Date of Accident: 27/10/17 Time of Accident: 9.30 AM

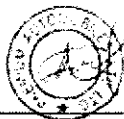
Place of Accident: 25 WEST COAST PIKE CARPARK

Insurance Company: AG

##### (B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

To insert make & model of veh




Signature of Vehicle Owner / Driver

Date: 28/10/17

10 Anson Road #06-16 International Plaza Singapore 079903 Phone : + 65 6224 0010 Fax : +65 6224 0030  
Operating Hours : Monday to Friday 9am to 5pm


**REPUBLIC OF SINGAPORE** DRIVING LICENCE



18 Nov 1967

002134552K

**REPUBLIC OF SINGAPORE**  
IDENTITY CARD NO. S2681169D



Name  
**NG KOK YANG**



**黃國揚**

Race  
**CHINESE**

Date of Birth  
**14-11-1967**

Sex  
**M**

Country of Birth  
**MALAYSIA**


YOU ARE ELIGIBLE TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

as 3 Motor Cars=< 3000kg with =<7 passengers, exclusive of the driver; and other motor vehicles =< 2500kg 03 Jun 1993


NP 428A



8285628



NRIC No. S2681169D



Nationality  
**MALAYSIAN**

Blood Group Date of issue  
**AB+ 28-04-1998**

25 WEST COAST RISE #12-08  
SINGAPORE 127488

NRIC No: S2681169D Date: 11-11-2006 No: 5667090



# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : NG KOK YANG  
**Period of Insurance** : 17 Apr 2017 To 16 Apr 2018  
**Engine No.** : CHZ318576  
**Chassis No.** : WAUZZZ8V1H1057165

**Vehicle No.** : SCK6781X  
**Policy No.** : 2100506744  
**Endorsement No.** : 000000000133286  
**Issued Date** : 23 Aug 2017

### ABOUT THE COVER

**Make/Model** : AUDI A3 Sedan 1.0 TFSI S tronic  
**Engine Capacity/Tonnage** : 999.00 CC  
**Driver Restriction** : NA  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2017  
**Insuring with COE/PAFF** : Yes

#### Person or Classes of Persons Entitled to Drive\* :

- a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of S\$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience. This additional sum does not apply if your policy is a Named Driver policy.

**Age Condition** : All Age Condition

#### Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

#### Loss of Use

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

**Windscreen** : \$100

#### Named Driver and Excess (where applicable)

NG KOK YANG - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**

AUTHORISED REPRESENTATIVE

SSCSAN

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/1064/2017/JT  
**Date** : 30-Oct-17

**Vehicle Not IN workshop. Kindly arrange for survey.**

### **AIG Asia Pacific Insurance Pte Ltd**

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Mr. Ng Kok Yang  
**Address** : 25 West Coast Rise  
#12-06  
Singapore 127468  
**Telephone** : HP +65 9648 8761  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 2100506744  
**Vehicle No** : **SCK 6781 X**  
**Model Code** : Audi A3 Sedan 1.0 TFSI S-tronic  
**Model / Year** : Apr-17  
**Engine No** : CHZ 318576  
**Chassis No** : WAUZZZ8V1H1057165  
**Mileage** : -  
**Date In** : -  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 27-Oct-17  
**Place of Accident** : 25 West Coast Rise Carpark

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SCK 6781 X.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$	280.00 ✓	
2	To renew RHS 1/4 glass and rear windscreen to facillitate fender renewal.	S/N \$	600.00 ✓	
3	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$	1,400.00 ✓	
4	To remove and transfer rhs rear door's multi lock system and power window devices.	S/N \$	280.00 ✓	
5	To remove and reinstall rear seat, back rest, hat tray,abcd pillar trims, luggage compartment trims, seat belt. Dislodge roof liner and disengage curtain airbag etc.	S/N \$	1,400.00 ✓	
<b>SUBTOTAL LABOUR CHARGES</b>		:	<b>\$ 3,960.00</b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SKX 6781 X.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
6	To dismantle rear bumper and rear lid. Cut out and weld RHS rear fender. Renew rear bumper. Re-organise rear crash management components. Reinstall all removed.	\$ 4,200.00	3000
7	To respray RHS rear door, RHS rear fender, roof channel, RHS rear drain panel, RHS rear entrance, RHS sill panel, and RHS front door.	\$ 4,000.00	2200. 2500
8	To carry out diagnostic check.	S/N \$ 192.00	192
TOTAL LABOUR CHARGES		: \$ 12,352.00	



# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SCK 6781 X.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR DOOR - RHS <i>Distorted</i>	\$ 2,079.00	✓ 1663.20
2	REAR DOOR OUTER SEAL - RHS <i>new</i>	\$ 129.00	✓ 102.30
3	BONDING AGENT - RHS <i>Not new</i>	\$ 42.00	? 3x
4	CLEANING SOLUTION <i>Not new</i>	\$ 63.00	? 3x
5	REAR DOOR CATCH - RHS <i>not in</i>	\$ 79.00	X
6	REAR FENDER - RHS <i>Distorted</i>	\$ 1,938.00	✓ 1550.40
7	REAR QUARTER CHROME GLASS - RHS <i>not in</i>	\$ 379.00	✓ X
8	REAR QUARTER GLASS - RHS <i>new</i>	\$ 455.00	✓ 363.60
9	PRIMER <i>new</i>	2 \$ 36.00	✓ 22.64
10	REAR WINDSCREEN <i>new</i>	\$ 675.00	✓ 540
11	ACRYLIC SEALER <i>new</i>	S/N \$ 180.00	✓ 180
12	CAVITY WAX <i>new</i>	S/N \$ 140.00	✓ 140
13	STONE CHIP <i>new</i>	S/N \$ 180.00	✓ 180
14	REAR WINDSCREEN SEALET <i>3 new</i>	S/N \$ 200.00	✓ 200
15	REAR QUARTER GLASS SEALENT	S/N \$ 100.00	✓ 100
16	METAL FILLER <i>new</i>	S/N \$ 280.00	✓ 280
17	SUNDRIES <i>Not</i>	\$ 400.00	? 4.20
TOTAL SPARE PARTS CHARGES		\$ 7,355.00	
TOTAL LABOUR CHARGES		\$ 12,352.00	
GRAND TOTAL		\$ 19,707.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian Ling  
Surveyed Date : 02/11/17.  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised, 14 days.

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/1064/2017/JT  
**Date** : 30-Oct-17

**Vehicle Not IN workshop. Kindly arrange for survey.**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Mr. Ng Kok Yang  
**Address** : 25 West Coast Rise  
#12-06  
Singapore 127468  
**Telephone** : HP +65 9648 8761  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 2100506744  
**Vehicle No** : **SCK 6781 X**  
**Model Code** : Audi A3 Sedan 1.0 TFSI S-tronic  
**Model / Year** : Apr-17  
**Engine No** : CHZ 318576  
**Chassis No** : WAUZZZ8V1H1057165  
**Mileage** : -  
**Date In** : -  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 27-Oct-17  
**Place of Accident** : 25 West Coast Rise Carpark

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SCK 6781 X.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$	280.00	\$ 280.00
2	To renew RHS 1/4 glass and rear windscreen to facillitate fender renewal.	S/N \$	600.00	\$ 600.00
3	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$	1,400.00	\$ 1,400.00
4	To remove and transfer rhs rear door's multi lock system and power window devices.	S/N \$	280.00	\$ 280.00
5	To remove and reinstall rear seat, back rest, hat tray,abcd pillar trims, luggage compartment trims, seat belt. Dislodge roof liner and disengage curtain airbag etc.	S/N \$	1,400.00	\$ 1,400.00
SUBTOTAL LABOUR CHARGES		:	<u>\$ 3,960.00</u>	<u>\$ 3,960.00</u>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SKX 6781 X.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
	C/F		\$ 3,960.00
6	To dismantle rear bumper and rear lid. Cut out and weld RHS rear fender. Renew rear bumper. Re-organise rear crash management components. Reinstall all removed.	\$ 4,200.00	\$ 3,000.00
7	To respray RHS rear door, RHS rear fender, roof channel, RHS rear drain panel, RHS rear entrance, RHS sill panel, and RHS front door.  (With roof channel, drain channel, door entrance)	\$ 4,000.00	\$ 2,500.00
8	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 12,352.00	\$ 9,652.00

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SCK 6781 X.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR DOOR - RHS	\$ 2,079.00	\$ 1,663.20
2	REAR DOOR OUTER SEAL - RHS	\$ 129.00	\$ 102.80
3	BONDING AGENT - RHS	\$ 42.00	
4	CLEANING SOLUTION	\$ 63.00	
5	REAR DOOR CATCH - RHS	\$ 79.00	
6	REAR FENDER - RHS	\$ 1,938.00	\$ 1,550.40
7	REAR QUARTER CHROME GLASS - RHS	\$ 379.00	
8	REAR QUARTER GLASS - RHS	\$ 455.00	\$ 363.60
9	PRIMER	2 \$ 36.00	\$ 28.64
10	REAR WINDSCREEN	\$ 675.00	\$ 540.00
11	ACRYLIC SEALER	S/N \$ 180.00	\$ 180.00
12	CAVITY WAX	S/N \$ 140.00	\$ 140.00
13	STONE CHIP	S/N \$ 180.00	\$ 180.00
14	REAR WINDSCREEN SEALET	S/N \$ 200.00	\$ 200.00
15	REAR QUARTER GLASS SEALENT	S/N \$ 100.00	\$ 100.00
16	METAL FILLER	S/N \$ 280.00	\$ 280.00
17	SUNDRIES	\$ 400.00	\$ 4.80
TOTAL SPARE PARTS CHARGES		\$ 7,355.00	\$ 5,333.44
TOTAL LABOUR CHARGES		\$ 12,352.00	\$ 9,652.00
GRAND TOTAL		\$ 19,707.00	\$ 14,985.44
MDR7Y			

All charges are not inclusive of GST.

Legend :      Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

**Name** :  
**Surveyed Date** :  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SCK 6781 X**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1064/2017/MAS

22 Feb 2018

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SCK 6781 X, Audi A3 Sedan 1.0 TFSI**

total pages

With reference to the above-mentioned vehicle, no **SCK 6781 X**, claimant, **Mr. Ng Kok Yang**, please find the related document per attached.

1. A copy of the Original invoice no. 85012158 – S\$15,392.42
2. A copy of the Discharge Voucher duly signed by client.

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Based on the above document, we would appreciate you could expedite the payment soonest possible.

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SCK 6781 X





# Premium Automobiles Pte Ltd

**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Page 1 14:57

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Telephone 6388 2223  
Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Telephone 6388 2223  
Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

**INS TAX INVOICE**  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012158 Date : 20/02/2018 Order : SCK6781X Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SCK6781X (V 33230)	Regn Date: 17/04/2017	Mileage: 12173	WIP No.: 42491
Model: A3 SEDAN 1.0 TFSI 8VMANG (NAV,	Chassis: WAUZZZ8V1H1057165	Engine: CHZ 318576	Dept: U
USB No.:			
You have been assisted by :- UB-Carrine ( 33 )			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION.	280.00	1.00	280.00
D	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO RENEW RHS 1/4 GLASS AND REAR WINDSCREEN TO FACILITATE FENDER RENEWAL.	600.00	1.00	600.00
S	BODYWORK	M: TO DISLodge AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT.	1400.00	1.00	1,400.00
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS	1400.00	1.00	1,400.00

Sub-Total

7% GST

Grand Total



# Premium Automobiles Pte Ltd

**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Page 2 14:57

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Telephone 6388 2223  
Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408619  
Telephone 6388 4183  
Telefax 6841 1183

**Customer Service**  
Service Appointment  
24-hour Breakdown Service  
Email customer.care@premiumauto.com.sg  
6366 2323  
9828 1233

**INS TAX INVOICE**  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012158 Date : 20/02/2018 Order : SCK6781X Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SCK6781X (V 33230) Regn Date: 17/04/2017 Mileage: 12173 WIP No.: 42491  
Model: A3 SEDAN 1.0 TFSI BVMANG (NAV, Chassis: WAUZZZ8V1H1057165 Engine: CHZ 318576 Dept: U  
VSB No.:  
You have been assisted by :- UB-Carrine ( 33 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	AND SEAT BELT. DISLodge ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC. M:	3000.00	1.00	3,000.00
S	BODYWORK	TO DISMANTLE REAR BUMPER AND REAR LID. CUT OUT AND WELD RHS REAR FENDER. RENEW RHS REAR DOOR. RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED. M:	2500.00	1.00	2,500.00
S	BODYWORK	TO RESPRAY RHS BOTH DOOR, RHS REAR FENDER, ROOF CHANNEL AND RHS SILL PANEL. M:	192.00	1.00	192.00
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK. M:	1080.00	1.00	1,080.00
X	A8V5809838	SUBPART Less 020%	1.00	1938.00	1,550.40
X	A8V5845298K NVB	SIDE WINDO Less 020%	1.00	454.50	363.60

Sub-Total

7% GST

Grand Total



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159938  
Telephone 6388 2223  
Telefax 6475 1023

Ubi Service Centre  
55 Ubi Road 1  
Singapore 408619  
Telephone 6388 2223  
Telefax 6841 1123

Customer Service  
Service Appointment  
2-hour Breakdown Service  
Email customer.care@premiumauto.com.sg

6366 2323  
9828 1233

Page 3 14:57

**INS TAX INVOICE**  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012158 Date : 20/02/2018 Order : SCK6781X Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SCK6781X (V 33230) Regn Date: 17/04/2017 Mileage: 12173 WIP No.: 42491  
Model: A3 SEDAN 1.0 TFSI 8VMANG (NAV, Chassis: WAUZZZ8V1H1057165 Engine: CHZ 318576 Dept: U  
USB No.:  
You have been assisted by :- UB-Carrine ( 33 )

		Details	Qty	Unit Price	Amount
X	ABV5845501E NVB	REARWINDOW	1.00	675.00	540.00
X	ABV5833052A	DOOR	1.00	2079.00	1,663.20
X	ABK0037199	CLIP	6.00	1.00	4.80
X	AD 00920002	PRIMER (DG)	2.00	17.90	28.64
X	ABV5839912C	SEAL	1.00	128.50	102.80

Parts 4,253.44  
Labour 0.00  
Sublet 10,732.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 14,385.44

7% GST 1,006.98

Grand Total 15,392.42



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

Customer

# Premium Automobiles

## Telefax

to  
**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SCK6781X**

Norah Khai  
6768 9828  
6841 1183

Body Repair  
PA/OD/1064/2017/TF  
7 Dec 2017

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

total pages

### RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

**Make & Model** : Audi A3 SEDAN 1.0 TFS  
**Vehicle Chassis No.** : WAUZZZ8V1H1057165  
**Vehicle Regn No.** : SCK6781X  
**Vehicle Mileage** : 12173 KM  
**Vehicle Owner** : Mr. Ng Kok Yang  
**Certificate No** : 2100506744  
**Policy Excess** : \$642.00 (Inclusive GST)  
**Accident Date** : 27 October 2017  
**Place** : 25 West Coast Rise Carpark  
**Repair Cost** : \$ 15,392.42  
**WIP No.** : 42491  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

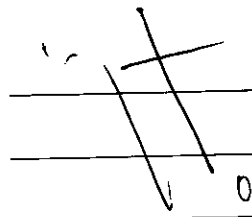
Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.


**Owner / Insured Signature** :

**Time** :

**Date** :

  
17:45  
07 DEC 2017

**REPUBLIC OF SINGAPORE DRIVING LICENCE**



**NG KOK YANG**

14 Nov 1967

26 Dec 2012

002134552K

**REPUBLIC OF SINGAPORE**  
**IDENTITY CARD NO. S2681169D**



Name

**NG KOK YANG**

**黄國揚**

Race

**CHINESE**

Date of Birth

**14-11-1967**

Sex

**M**

Country of Birth

**MALAYSIA**

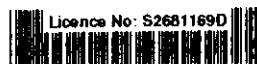
8285828

**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

**EFFECTIVE DATE**

**as 3 Motor Cars=<3000kg with =<7 passengers, exclusive 03 Jun 1993**  
**of the driver; and other motor vehicles =< 2500kg**

NP 428A



Licence No: S2681169D



NRIC No: **S2681169D**



Nationality

**MALAYSIAN**

Blood Group

**AB+**

Date of issue

**28-04-1998**

**25 WEST COAST RISE #12-06**  
**SINGAPORE 127468**

NRIC No: **S2681169D**

Date: **11-11-2006**

No: **5667090**



# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : NG KOK YANG  
**Period of Insurance** : 17 Apr 2017 To 16 Apr 2018  
**Engine No.** : CHZ318576  
**Chassis No.** : WAUZZZ8V1H1057165

**Vehicle No.** : SCK6781X  
**Policy No.** : 2100506744  
**Endorsement No.** : 000000000133286  
**Issued Date** : 23 Aug 2017

### ABOUT THE COVER

**Make/Model** : AUDI A3 Sedan 1.0 TFSI S tronic  
**Engine Capacity/Tonnage** : 999.00 CC  
**Driver Restriction** : NA  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2017  
**Insuring with COE/PAF** : Yes

#### Person or Classes of Persons Entitled to Drive\* :

- a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of S\$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience. This additional sum does not apply if your policy is a Named Driver policy.

**Age Condition** : All Age Condition

#### Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

#### Loss of Use

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

**Windscreen** : \$100

#### Named Driver and Excess (where applicable)

NG KOK YANG - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP  
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*Mobile*  
AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

SSCSAN

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 Nov 2017		02 Nov 2017 13:33 <a href="#">Edit Adj Rpt</a>	<b>S\$14,985.44</b> <a href="#">Edit Estimates</a>	<b>S\$14,985.44</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b>			<b>[Created by insurer]</b>						
Insured:	NG KOK YANG, ID: S2681169D, Tel: +6596488761, Email: NKYANG@OUTLOOK.COM								
Vehicle Reg. No.:	SCK6781X	Date of Loss:	27/10/2017 09:00 - :59						
Claim Type:	OD / 7564837932SG	Policy/Cover Note No.:	2100506744 (Comprehensive)						
		Excess:	S\$600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Kian Meng] kianmeng.chan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 13/11/2017]								
Driver/Custodian:	NG KOK YANG (49 / Male), NRIC: S2681169D, Tel: +6596488761								
<b>ASSOCIATED MAIL RECEIVED</b>			<a href="#">View All</a>	<a href="#">Compose Case Mail</a>					
<ul style="list-style-type: none"> <li>AIG_SG (05/02/2018): Alert - Adj Mandate Approved (S\$14985.44) - SCK6781X - Claim Handler: Chan, Kian...</li> <li>AIG_SG (29/01/2018): Alert - Adj Mandate Maintained - SCK6781X - Claim Handler: Chan, Kian Meng</li> <li>AIG_SG (03/11/2017): Alert - Adj Mandate Approved (S\$12163.00) - SCK6781X - Claim Handler: Chan, Kian...</li> <li>AIG_SG (03/11/2017): SCK6781X / OD / 27/10/2017 / Coverage &amp; Excess update</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <input type="checkbox"/>			<a href="#">View All</a>	<a href="#">Search Tasks</a>					
			<a href="#">Create New Task</a>	<a href="#">Complete</a>					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									


























## Claim Documents




**\*SCK6781X (7564837932SG)**  
**OD**  
**Oct 27 2017 9:30AM**  
**[NG KOK YANG]**  
**Premium Automobiles Pte Ltd**

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)
[Upload Video](#)
[Upload Audio](#)

View [View in Browser](#) ▼

Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/11/17 11:33	Adjuster Immediate Advice	 Load HTM	
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/11/17 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>
2	03/11/17 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>
3	03/11/17 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>
4	03/11/17 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>
5	03/11/17 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>
6	03/11/17 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>
7	03/11/17 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>
8	03/11/17 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>
9	03/11/17 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>
10	03/11/17 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>
11	03/11/17 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>
12	03/11/17 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>
13	03/11/17 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>
14	03/11/17 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>
15	03/11/17 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/11/17 11:36	Singapore Accident Statement	 Load PDF	
2	03/11/17 11:36	WORKSHOP ESTIAMTE	 Load PDF	
3	03/11/17 11:36	Drivers Driving License	 Load PDF	
4	03/11/17 11:36	Certificate of Insurance	 Load PDF	
5	30/01/18 09:30	estimate	 Load PDF	

## Linked Accident Report Documents

Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	28/10/17 13:18	Accident Statement	 Load HTM	
2	28/10/17 13:26	Addendum Sheet	 Load JPG	<input checked="" type="checkbox"/>
3	28/10/17 13:27	Accident Statement Addm. #1	 Load HTM	
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>

No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	28/10/17 13:05	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
2	28/10/17 13:05	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
3	28/10/17 13:05	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
4	28/10/17 13:05	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
5	28/10/17 13:05	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
6	28/10/17 13:05	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
7	28/10/17 13:05	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>					
				1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	28/10/17 13:02	Sketch Plan	1	Load JPG	<input checked="" type="checkbox"/>
2	28/10/17 13:02	Sketch Plan #2	1	Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

### DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.



**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

**VEHICLE DAMAGE INSPECTION REPORT**

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

**Our File No:** CC3/AIG17020950/ATBE2**Date:** 27/02/2018**REFERENCE**

Insured/Claimant: NG KOK YANG Policy No: 2100506744  
Date of Loss: 27/10/2017 Nature of Claim: OD Claim No: 7564837932SG

**DESCRIPTION & IDENTIFICATION OF VEHICLE**

Reg No: **SCK6781X**  
Make & Model: AUDI A3, 999cc TFSI (A) Engine No: CHZ318576  
Reg. Date: 17/04/2017 (Man. Year: 2017) Chassis No: WAUZZZ8V1H1057165  
Colour: Silver Odometer: 10995 km  
Engine Capacity: 999 cc  
Market Value/New Car Price: S\$120,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

**CONDITION OF VEHICLE AT THE TIME OF SURVEY**

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

**CONDITION OF TYRES**

Front Tyre Size: 225/45 R17 Rear Tyre Size: 225/45 R17  
Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm  
Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

*The above values represent the remaining tyre treads depth*

<b>COST OF CLAIMS</b>	<b>Repairer's</b>	<b>Adjuster's</b>	<b>Difference</b>	<b>Diff %</b>
Parts	7,355.00	5,333.44	2,021.56	27.49
Miscellaneous Items	0.00	0.00	0.00	
Labour	12,352.00	9,652.00	2,700.00	21.86
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>19,707.00</b>	<b>14,985.44</b>	<b>4,721.56</b>	<b>23.96</b>
<b>- Excess (S\$)</b>	<b>600.00</b>	<b>600.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>19,107.00</b>	<b>14,385.44</b>	<b>4,721.56</b>	<b>24.71</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,337.49</b>	<b>1,006.98</b>	<b>330.51</b>	<b>24.71</b>
<b>Nett Amount (S\$)</b>	<b>20,444.49</b>	<b>15,392.42</b>	<b>5,052.07</b>	<b>24.71</b>

**INSPECTION**

Date of Assignment: 02/11/2017

Date Inspected: 02/11/2017

Inspected At:

Premium Automobiles Pte Ltd (HQ)  
55 Ubi Road 1  
Singapore 408699

Estimated Period of Repair: 14.0 days

**Adjuster:** ADRIAN LING**Manager:** DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



# REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DOOR - RHS	Distorted	2,079.00 FS	*1,663.20 FS
2	1		*REAR DOOR OUTER SEAL - RHS	Necessary	129.00 FS	*102.80 FS
3	1		*BONDING AGENT - RHS	Not Necessary	42.00 FS	*- FS
4	1		*CLEANING SOLUTION	Not Necessary	63.00 FS	*- FS
5	1		*REAR DOOR CATCH - RHS	Not Necessary	79.00 FS	*- FS
6	1		*REAR FENDER - RHS	Distorted	1,938.00 FS	*1,550.40 FS
7	1		*REAR QUARTER CHROME GLASS - RHS	Not Necessary	379.00 FS	*- FS
8	1		*REAR QUARTER GLASS - RHS	Necessary	455.00 FS	*363.60 FS
9	2		*PRIMER	Necessary	36.00 FS	*28.64 FS
10	1		*REAR WINDSCREEN	Necessary	675.00 FS	*540.00 FS
11	1		*ACRYLIC SEALER	Necessary	180.00 FS	*180.00 FS
12	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
13	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
14	1		*REAR WINDSCREEN SEALET	Necessary	200.00 FS	*200.00 FS
15	1		*REAR QUARTER GLASS SEALENT	Necessary	100.00 FS	*100.00 FS
16	1		*METAL FILLER	Necessary	280.00 FS	*280.00 FS
17	1		*SUNDRIES	Necessary	400.00 FS	*4.80 FS
Total Parts (\$\$)					7,355.00	5,333.44

F=Franchise part, S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION	New	280.00	280.00
2	TO RENEW RHS 1/4 GLASS AND REAR WINDSCREEN TO FACILITATE FENDER RENEWAL	New	600.00	600.00
3	TO DISLodge AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT	New	1,400.00	1,400.00
4	TO REMOVE AND TRANSFER RHS REAR DOORS MULTI LOCK SYSTEM AND POWER WINDOW DEVICES	New	280.00	280.00
5	TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS, SEAT BELT, DISLodge ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC	New	1,400.00	1,400.00
6	TO DISMANTLE REAR BUMPER AND REAR LID. CUT OUT AND WELD RHS REAR FENDER. RENEW REAR BUMPER. RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL REMOVED	New	4,200.00	3,000.00
7	TO RESPRAY RHS REAR DOOR, RHS REAR FENDER, ROOF CHANNEL, RHS REAR DRAIN PANEL, RHS REAR ENTRANCE, RHS SILL PANEL, AND RHS FRONT DOOR	New	4,000.00	2,500.00
8	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
<b>Gross Labour Cost (S\$)</b>			<b>12,352.00</b>	<b>9,652.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >