

**Janice Lee (LKKAUTO)**

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**From:** Ai Phing (LKKAUTO)  
**Sent:** Friday, November 10, 2017 3:13 PM  
**To:** Survey Report (ERGO Insurance Pte. Ltd.)  
**Cc:** SUR  
**Subject:** RE: GZ 2774S | TP: SGV 4205B | DOA: 21.10.2017 - PRS | OUR REF:DSMCV1702540/SE/sa

Dear Siti,

Please be informed that we have inspected the vehicle SGV 4205B on 8-11-2017.  
We are pending estimate from repairer.

Best Regards,

**Ai Phing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Thursday, 2 November, 2017 1:07 PM  
**To:** 'Siti A Thikah AB Rahman' <[siti.rahman@ergo.com.sg](mailto:siti.rahman@ergo.com.sg)>  
**Cc:** 'Survey Report (ERGO Insurance Pte. Ltd.)' <[Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: GZ 2774S | TP: SGV 4205B | DOA: 21.10.2017 - PRS | OUR REF:DSMCV1702540/SE/sa

Dear Siti,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Siti A Thikah AB Rahman [<mailto:siti.rahman@ergo.com.sg>]  
**Sent:** Wednesday, 1 November, 2017 5:17 PM  
**To:** Catherine Chong (LKK Auto) ([admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Survey Report (ERGO Insurance Pte. Ltd.) <[Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg)>

**Subject:** GZ 2774S | TP: SGV 4205B | DOA: 21.10.2017 - PRS | OUR REF:DSMCV1702540/SE/sa

Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company **LKK Auto Consultants Pte Ltd** to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and to try finalise with the repairer on the repairs.  
(Note: No repair estimate was provided to us)

Please fill up the necessary on ERGO PRS Form and return to us together on your update of the survey status.

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

**NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.**

Thank you.

Warmest regards

**Siti A'thikah**

Claims Department

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard

#04-01 Suntec Tower Five

Singapore 038985

Tel.: 65 6829 9170

Website: [www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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**From:** Xinya Auto Services [<mailto:xinyaauto@singnet.com.sg>]

**Sent:** Wednesday, 1 November, 2017 4:22 PM

**To:** Siti A Thikah AB Rahman

**Subject:** RE: GZ 2774S | TP: SGV 4205B | DOA: 21.10.2017 - PRS | OUR REF:DSMCV1702540/SE/sa

Hi, Siti

Kindly arrange LKK to inspect the vehicle.

Thank you

Regards

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**From:** Siti A Thikah AB Rahman [<mailto:siti.rahman@ergo.com.sg>]

**Sent:** Wednesday, November 1, 2017 4:11 PM

**To:** [xinyaauto@singnet.com.sg](mailto:xinyaauto@singnet.com.sg)

**Subject:** OI: GZ 2774S | TP: SGV 4205B | DOA: 21.10.2017 - PRS | OUR REF:DSMCV1702540/SE/sa

**WITHOUT PREJUDICE**

Dear Sir,

We refer to your email below.

Attached our template for your input.

Kindly let us have your reply.

Thank you.

Warmest regards

**Siti A'thikah**

Claims Department

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard

#04-01 Suntec Tower Five

Singapore 038985

Tel.: 65 6829 9170

Website: [www.ergo.com.sg](http://www.ergo.com.sg)

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