

10/20/11

CASE OWNER:

CC # AXA150

LKK:  
IDAC:

## ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :S\$

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP: Autowork House

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

13/11/17

13/11/17

13/11/17

25/11/17

25/11/17 @

STJAHU - X

SUP3892E - X

Call OI &amp; OIA No response

Call OIP confirm no document detail

up for report to. inform to

claim can inform non

will be released - letter sent

to OI

Rec'd Maskok estimated LOD & Lick is  
close. To proceed for negotiating  
settlement.

RECEIVED 21 NOV 2017

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

4900.00

4 days Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. : 27

Repair Cost:

S\$

4900.00

Loss of Rental (LOR): 128.4

S\$

770.40

6 days

120 + 60

Loss of Use (LOU):

S\$

(\$ x days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

S\$

2.00

Medical:

S\$

Disbursement:

S\$

Legal Cost

S\$

Total:

S\$

5,672.40

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

5,672.40

Name 1:

Autowork House.

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$250 / +\$100

Please charge Balance \$100



# AUTOWORX HOUSE

126 SIN MING DRIVE #02-01 SINGAPORE 575721  
TEL: 64528211 FAX: 64517420

## ESTIMATE

TAY SOON MENG  
No. 46 Lantor Plain  
Singapore 780545

4900 ✓

5 days

Date: 28/09/2015

QUANTITY	PARTICULARS	AMOUNT (\$)
	<u>RE: AUDI A6-2.0 / SJA814U</u>	
1 pc	rear bumper (S-clip)	exclwa 2,614.00 ✓
1 pc	rear bumper tow cover	inc 46.70 X
1 pc	rear bumper lower skirt 1400	inform 1,600.00 ✓
2 pcs	rear bumper side retainer X	inc 322.00 X
1 pc	rear bumper reinforcement @ 136.00	inc 460.00 ✓
1 pc	rear bumper exhaust tip cover	inc 46.00 ✓
1 pc	rear bumper inner pad	inc 327.00 ✓
1 pc	rear bumper centre grille P 114 02 78	sd 367.00 ✓
1 pc	rear end panel	R 577.00 ✓
2 pcs	rear bumper park sensor	sd 730.00 ✓
1 pc	rear exhaust silencer	inc 1,697.00 ✓
1 pc	rear exhaust end tip	sd 230.00 ✓
1 pc	rear tail lamp P 114 02 78	inc 564.00 ✓
1 pc	rear boot lamp 1140 278	inc 466.00 ✓
1 pc	rear boot lock 1140 278	inc 444.00 ✓
1 pc	rear boot lock catch	inc 450.00 ✓
1 pc	rear key locking sensor P 114 02 78	inc 560.00 ✓
	sub-total	11,350.70
	less 10%	1,135.07
	sub-total	10,215.63
	To remove and replace the parts mentioned above panel beat and realign the necessary affected areas.	50% 1,200.00
	To check wiring system	80.00 20%
	To apply rust proofing on affected areas	inc 160.00 X
	To apply waterproof sealant on affected areas	inc 160.00 X
	To apply putty & spray painting on affected areas	1,200.00 50%
	sub-total	13,015.63

Balance brought forward

13,015.63

To install reverse sensors.

600 100.00

To remove carpet, trimming and seats to enable repair.

200 150.00 X

To carry out exhaust works.

200 150.00

Total

13,415.63

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

1 pc	rear boot lamp	466.00
1 pc	rear key locking sensor	560.00
	sub-total	4,656.00
	less 10%	465.60
	sub-total	4,190.40

Best Regards,  
Me Me San

Autoworx House  
176 Sin Ming Drive  
#02-01 Sin Ming Autocare  
Singapore 575721  
Tel : 64528211  
Fax : 64517423

# AUTOWORX HOUSE

176 SIN MING DRIVE #02-01 SINGAPORE 575721  
TEL: 64528211 FAX: 64517420

## ESTIMATE

**TAY SOON MENG**

c/o 46 Lentor Plain  
Singapore 786548

Estimatee hereby notify  
the following:  
• To display damaged part(s) during resurvey  
• Parts prices are subject to confirmation  
• Third party survey is on a "Without Prejudice" basis  
• No illegal modification(s) is allowed  
• Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Date: 28/09/2015

QUANTITY	PARTICULARS	AMOUNT (\$)
<b>RE: AUDI A6-2.0 / SJA814U</b>		
1 pc	rear bumper (S-line)	2,614.00
1 pc	rear bumper tow cover	46.70
1 pc	rear bumper lower skirt	1,600.00
2 pcs	rear bumper side retainer	272.00
1 pc	rear bumper reinforcement	460.00
1 pc	rear bumper exhaust tip cover	46.00
1 pc	rear bumper inner pad	327.00
1 pc	rear bumper centre grille	367.00
1 pc	rear end panel	577.00
2 pcs	rear bumper park sensor	730.00
1 pc	rear exhaust silencer	1,697.00
1 pc	rear exhaust end tip	230.00
1 pc	rear tail lamp	564.00
1 pc	rear boot lamp	466.00
1 pc	rear boot lock	344.00
1 pc	rear boot lock catch	450.00
1 pc	rear key locking sensor	560.00
	sub-total	11,350.70
	less 10%	1,135.07
	sub-total	10,215.63
	To remove and replace the parts mentioned above, panel beat and realign the necessary affected areas.	1,200.00
	To check wiring system.	80.00
	To apply rust proofing on affected areas.	160.00
	To apply waterproof sealant on affected areas.	160.00
	To apply putty & spray painting on affected areas.	1,200.00
	sub-total	13,015.63

## Print Sent Message

This mail is associated with:

\*SJA814U (C0354823)  
[SGP3892E]

TP

TAY SOON MENG, DEREK  
Sep 25 2015 10:00PM  
[ONG, LAY KIM]  
Autoworx House

From LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 14/06/2017 17:03 PM  
To Cheng.xinyou@axa.com.sg; AXA\_SG  
CC jaskhine@lkkauto.com  
Subject TP DID NOT ACCEPT OUR SURVEYOR RECOMMENDATION COR - C0354823/P1443205

Dear Xinyou,

Further to the below matter and above mentioned case.

Please be informed that our surveyor has recommended COR at Lump Sum \$4,900/- and TP reairer did not accept our surveyor recommendation amount up to date.

Since there is no further development, we will temporary close the case at our end and will submit wp report as the matter is being long protracted.

Thank you.

Best Regards,

**Jas Khine** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AXA\_SG

To: LKK\_HQ; account@lkkauto.com; sur@lkkauto.com; assignments@lkkauto.com; AXA\_SG  
Sent On: 14/07/2016 03:41 PM  
Subject: Re: TP settlement - C0354823/P1443205

Dear LKK

Please assist to advice on status of DS.

We look forward to hear from you.

Thank you.

Best Regards

Xinyou

<-- Original Message -->

From: AXA\_SG

To: LKK\_HQ; account@lkkauto.com; sur@lkkauto.com; assignments@lkkauto.com  
CC: AXA\_SG

Sent On: 02/10/2015 04:10 PM

Subject: TP settlement - C0354823/P1443205

Dear KENNETH KONG,

Please proceed for direct settlement if damages consistent.

Regards,  
Stacey Ng



# AUTOWORX HOUSE

176 Sin Ming Drive, #02-01 Sin Ming Autocare Singapore 575721

Email: [autoworxhouse@hotmail.com](mailto:autoworxhouse@hotmail.com)

•TEL: 6452 8211 •FAX: 6451 7420

## Direct Settlement THIRD PARTY CLAIM

Your ref:

Our ref: SJA814U

**AXA Insurance Singapore Pte Ltd**

Attn: Officer In Charge

(Motor Claim Department)

Dear Sir,

### RE : ACCIDENT INVOLVING SJA814U AND SGP3892E AT PUNGGOL ROAD ON 25/09/2015.

We have been authorized by Tay Soon Meng, Derek, the registered owner of vehicle number SJA814U, which was involved in the above accident and at the material time to make a 3<sup>rd</sup> party claims against vehicle number SGP3892E.

The accident was clearly caused by your insured's negligence. We, therefore seeking compensation from you for our client financial losses as itemized below: -

Repair cost	S\$	4,900.00
Rental Fee (6 days x \$ 120.00 Include 7% GST) include 1 Sunday and 2 days for PRI	S\$	770.40
Search Fee	S\$	2.00
Total	S\$	5,672.40

We have enclosed copies of relevant documents to support our claims.

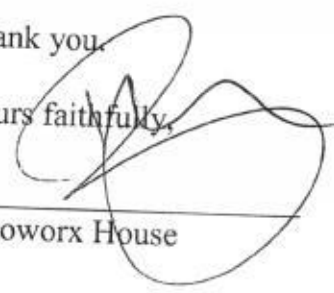
Please settle this matter within 7 days.

Your prompt settlement of our claim would be much appreciated.

Do contact us at 64528211 for any clarification.

Thank you.

Yours faithfully,

  
Autoworx House





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

25 NOVEMBER 2015

ONG LAY KIM  
BLK207C PUNGGOL PLACE  
#04-970  
Singapore 823207

Dear Sir/Madam,

OUR REF : CC6/AXA15016274/Kng3  
YOUR REF : SGP 3892E

**ACCIDENT INVOLVING SGP 3892E AND SJA814U ALONG PUNGGOL ROAD ON  
25.09.2015**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s AUTOWORX HOUSE acting on behalf of the owner of SGP3892E against your motor insurance policy.

Basing on the circumstances of the accident reported by both parties (front-to-rear collision) where you had hit third-party vehicle from the rear, we are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to bevanlim@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2928 or email us at [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Jas Khine

*Case Handler*

DID: 6841 2928

FAX: 6741 4108

Email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)



redefining / insurance

UPK

CLAIM REF : [C0354823]  
INSURED : [ONG, LAY KIM]

DISCHARGE VOUCHER

We/I [ TAY SOON MENG, DEREK, NRIC NO. S8016859D ] hereby agree to accept the sum of dollars [ FIVE THOUSAND SIX HUNDRED SEVENTY TWO AND CENT FORTY ONLY ] (\$\$ 5,672.40) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. [ SGP 3892E ] as a result of an accident along [ PUNGGOL ROAD ] on [ 25/09/2015 ] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [ SJA 814U ].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [ SGP 3892E ] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [ SGP 3892E ].

Dated this 17<sup>th</sup> day of Nov 2017

Claimant's Signature

[Signature]

NRIC no./ Company Stamp

S8016859D

Occupation/ Business

Banker

Address

Blk 305D Punggol Dr #10-891 (S) 824305

Telephone No.

96289993

Witness's Name

Dybn Chew

Witness's Signature

[Signature]

Witness's NRIC No.

S7713752A

# AUTOWORX HOUSE

C/O.176 SIN MING DRIVE #02-01 SINGAPORE 575721  
TEL: 64528211 FAX: 64517423  
Registration No. 5296929B

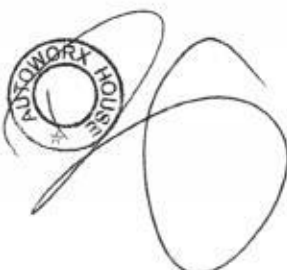
INVOICE

5226

AXA Insurance Singapore Pte Ltd

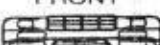





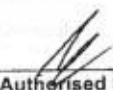
22-06-17

QUANTITY	PARTICULARS	AMOUNT (\$)
	<u>RE : AUDI A6 / SJA 814 U</u>	
	Lump sum repair for the above mentioned vehicle.	4,900.00
	<b>Total</b>	<b>4,900.00</b>
	Dollars:Four Thousand And Nine Hundred Only.	



AH

**RENTAL AGREEMENT No.ST/18295**

<b>Hirer Particulars -</b>				<b>Veh. No. SKC2G55B</b>		<b>Replace Veh. No.</b>	
Name		Tay Soon Meng, Derek		Make / Model		mt Lancer	
Address		Blk 305D Punggol Dr #18-891 S (824305)		Date/Time Out		26/09/15 @ 11:00hrs	
NRIC/Passport		S8016859D		Date/Time In		02/10/15 @ 14:15hrs	
Employer		Occupation		Estimated Date/Time Return			
				<b>Rental Charges -</b>		<b>S\$</b>	
						<b>S\$</b>	
<b>Authorised Driver's Particulars -</b>							
Name				Hours		@	
Address				Days		@	
NRIC/Passport		Nationality		Weeks		@	
Date of Birth		Occupation		Months		@	
D/Licence No.		Pass Date					
Expiry Date		Country of Issue					
Tel (Res)		Tel (Office)					
				<b>Optional Charges -</b>			
				Delivery		@	
				Collection		@	
				M'sia Surcharge		@	
				PAI		@	
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES				Others			
<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;"> <p>FRONT</p>  </div> <div style="text-align: center;"> <p>LEFT</p>  </div> <div style="text-align: center;"> <p>RIGHT</p>  </div> </div> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;"> <p>REAR</p>  </div> </div>				Sub-Total		720.00	
				Add 7% GST		50.40	
				(A) Estimated Total Rental		770.40	
				<b>Extension -</b>			
				Extension Rental		x	
				M'sia Surcharge		x	
						x	
				Others -			
				Sub-Total			
				Add 7% GST			
				(B) Extension/others Total			
				(A) + (B) Grand Total Rental Charges			
				Less Prepayment			
				<b>Balance Due</b>			
<b>Physical Damage Excess</b>				<b>ACCESSORIES CHECK</b>			
Singapore - Own Damage		S\$2,000.00		<input type="checkbox"/> Jack		<input type="checkbox"/> STD Tools	
Singapore - 3rd Party Damage		S\$2,000.00		<input type="checkbox"/> S / Tyre		<input type="checkbox"/> Hub Caps	
Malaysia (if applicable)		S\$8,000.00		<input type="checkbox"/> S / RIM		<input type="checkbox"/> Radio / CD	
For Driver aged below 24 or above 65 or Less than 2 yrs driving experience regardless of age.		S\$3,000.00 (Additional)					
<b>IMPORTANT NOTE:</b>				<b>Hirer's Acknowledgement</b>			
<p>1. Only drivers registered with FULCO Leasing Pte Ltd (the Owner) are authorised to drive the Vehicle. Should the Vehicle is damaged or stolen while being driven by unauthorised drivers, the Hirer is liable for the full cost of repair or the value of the Vehicle if the Vehicle is being stolen &amp; other losses suffered by the Owner.</p> <p>2. The Hirer shall not permit the Vehicle to be used for purposes which conflict with the Law in connection with theft, drug pedaling or trafficking, smuggling or any other criminal action. Should the Vehicle is confiscated by the Government under such circumstances, the Hirer shall indemnify the Owner the value of the Vehicle plus all cost and expenses incurred.</p>							
				<b>Mode of Payment :</b>			
				Cash/Nets/Cheque/VISA/MC Card No:			
				Deposit		Deposit Refunded	
				Amount			
				Remarks:		Received by	
				The hirer hereby read and understood all terms and conditions stated on this page and overleaf :			
						<p>for Fulco Leasing Pte Ltd</p> 	
				<b>Hirer Signature/Co's Stamp/Date</b>		<b>Authorised Signature/Date</b>	



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

10 Anson Road, #06-16 International Plaza, Singapore 079903

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-15-112705

Date of Request: 26/09/2015

Your Ref No: Online Purchase

Supreme Auto Service Pte Ltd  
176 Sin Ming Drive  
#02-01  
Singapore 786548

Dear Sir/Madam,

Enquiry Date 26/09/2015  
Enquiry By MEMESAN  
TP Vehicle No. SGP3892E  
Accident Date 25/09/2015

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Proceed Direct Settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Sep 2015		28 Sep 2015 11:24 Edit Adj Rpt	<b>S\$4,900.00</b> Edit Estimates	<b>S\$4,900.00</b> View Rpt		<b>Pending for Survey Report</b> Cancel Case

Main

Reference

Claim Details

Documents

Show All

## CLAIM SUBFOLDER DETAILS

Insured:	ONG, LAY KIM, ID: S1813687B, Tel: +6581131638	[Created by insurer]
Main Claimant:	TAY SOON MENG, DEREK, ID: S8016859D	
Vehicle Reg. No.:	SJA814U	
Claim Type:	TP / C0354823	Date of Loss: 25/09/2015 22:00 - :59
Vehicle Reg. No. (Insured):	SGP3892E	Policy/Cover Note No.: P1443205 (Comprehensive)
		Policy No. (Claimant): 2100312058-03000
		Excess: S\$0.00
Repairer:	Autoworx House - Sin Ming (HQ) 176 SIN MING DRIVE #02-01, 575721 Sin Ming - Tel:	
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Chen Xinyou - 6880 4269]	
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 03/11/2017]	

## ASSOCIATED MAIL RECEIVED

- AXA\_SG (14/07/2016): Re: TP settlement - C0354823/P1443205
- AXA\_SG (02/10/2015): TP settlement - C0354823/P1443205
- AXA\_SG (28/09/2015): WP/ PRI Assignment - C0354823/P1443205

View All

Compose Case Mail

## ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SJA814U (C0354823)  
[SGP3892E]

TP

TAY SOON MENG, DEREK

Sep 25 2015 10:00PM

[ONG, LAY KIM]

Autoworx House - Sin Ming

Upload Documents		Upload Photos		Compose New Letter		View Use Viewer	
<b>Letters/Correspondences</b>							
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		1 per page		<input checked="" type="checkbox"/>	
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Thumbnail		Print	
				1		Edit	
<b>Assessment Reports</b>							
No	Finalized On	AXA Insurance Pte Ltd (HQ)		1 per page		<input checked="" type="checkbox"/>	
1	13/10/15 14:28	Accident Statement		Thumbnail		Print	
		From: SC - Reg. No: SGP3892E, Claimant: ONG LAY KIM		1		Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail		Print	
1	02/10/15 15:09	Adjuster Immediate Advice		1		Load HTM	
<b>Photos/Images</b>							
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		3 per page		<input checked="" type="checkbox"/>	
1	30/09/15 10:46	Odometer Reading		Thumbnail		Print	
2	30/09/15 10:46	Chassis Number		1		Load JPG	
3	30/09/15 10:46	General View		1		Load JPG	
4	30/09/15 10:46	General View		1		Load JPG	
5	30/09/15 10:46	General View		1		Load JPG	
6	30/09/15 10:46	General View		1		Load JPG	
7	30/09/15 10:46	General View		1		Load JPG	
8	30/09/15 10:46	General View		1		Load JPG	
9	30/09/15 10:46	General View		1		Load JPG	
10	30/09/15 10:46	General View		1		Load JPG	
11	30/09/15 10:46	General View		1		Load JPG	
12	30/09/15 10:46	General View		1		Load JPG	
13	30/09/15 10:46	General View		1		Load JPG	
14	30/09/15 10:46	General View		1		Load JPG	
15	13/10/15 15:36	LKK Inspection Photo		1		Load JPG	
16	20/06/17 14:41	LKK RE-INSPECTION photo		1		Load PDF	
				1		Load PDF	
<b>Documentation</b>							
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		1 per page		<input checked="" type="checkbox"/>	
1	30/09/15 10:44	TP ESTIMATE - MARKED		Thumbnail		Print	
2	30/09/15 10:44	TP GIA REPORT		1		Load PDF	
3	19/06/17 11:36	LETTER TO OI		1		Load PDF	
4	07/12/17 08:06	LKK Invoice1 dated 19.06.2017		1		Load PDF	
5	07/12/17 08:13	WORKSHOP INVOICE		1		Load PDF	
6	07/12/17 08:13	AUTHORISATION TO ACT FORM		1		Load PDF	
7	07/12/17 08:13	DISCHARGE VOUCHER		1		Load PDF	
8	07/12/17 08:13	RENTAL RECEIPT		1		Load PDF	
9	07/12/17 08:13	GIA SEARCH		1		Load PDF	
10	07/12/17 08:13	LOD		1		Load PDF	

## Documents Checklist

## DOCUMENTS CHECKLIST

There are no document checklists configured.

Reset Save Print

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGP3892E (Insd veh)	Model:	AUDI A6 2.0 TFSI MU (A)
	SJA814U (TP veh)		
Date of Accident:	25/09/2015		

Global Sum Settlement	: [ ] Yes	[ X ] No	
Repair Estimate	: \$		13,415.63
Final Repair Cost	: \$		4,900.00
Loss of Use	: \$		
Rental (if any)	: \$		770.40
LTA / GIA Search Fee	: \$		2.00
Others:	: \$		0.00
	: \$		
Final Settlement Sum	: \$		5,672.40

Is Third Party Workshop GIA Registered?	[ ] YES	[ X ] NO	(Kindly indicate below)
<b>A) For Non GIA Registered Workshop:</b> Agreed Liability <u>100</u> (%)			
<b>B) For GIA Registered Workshop:</b> BOLA Applicable: Yes/ No    BOLA Scenario No: _____			
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
<i>* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.</i>			
Remarks _____			

Payment Instruction: Payee's Breakdown		
1)	Autoworx House	: \$ 5,672.40
2)		: \$
3)		: \$

JOANNE LEE KHANG MIN

07 Dec  
2017

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933  
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA15016274/KYG3Q2-1  
Date: 07/12/2017

### REFERENCE

Handling Insurer: AXA Insurance Pte Ltd Policy No: P1443205  
Claimant: SJA814U Insured Vehicle No: SGP3892E  
Vehicle No: SJA814U  
Date of Loss: 25/09/2015 Nature of Claim: TP Claim No: C0354823

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJA814U  
Make & Model: AUDI A6, 2.0 TFSI MU (A)  
Reg. Date: 01/08/2012 (Man. Year: 2012)  
Colour: Metallic Pearl White  
Engine Capacity: 1984 cc  
Market Value/New Car Price: N/A  
Sum Insured (\$\$): Market Value/New Car Price  
Engine No: HIDDEN  
Chassis No: WAUZZZ4G0DN014124  
Odometer: 61728 km

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Engine Modification: Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Pre-accident Condition: Yes

### CONDITION OF TYRES

Front Tyre Size: 255/35Z R20  
Front Left Side: Michelin 8 mm  
Front Right Side: Michelin 8 mm  
Rear Tyre Size: 255/35Z R20  
Rear Left Side: Michelin 8 mm  
Rear Right Side: Michelin 8 mm  
*The above values represent the remaining tyre treads depth*

### COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	10,215.63	5,228.10	4,987.53	48.82
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,200.00	1,160.00	2,040.00	63.75
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	13,415.63	6,388.10	7,027.53	52.38
Approved Total (Overridden) (\$\$)		4,900.00		
Nett Amount (\$\$)	13,415.63	4,900.00	8,515.63	63.48
+ Car Rental (6.0 x S\$120.00/day + 7.00% GST) (\$\$)		770.40		
+ Doc/Search Fee (\$\$)		2.00		
Nett Liability (\$\$)		5,672.40		

### INSPECTION

Date of Assignment: 28/09/2015  
Date Inspected: 28/09/2015 Inspected At:

Estimated Period of Repair: 4.0 days

Autoworx House - Sin Ming (HQ)  
176 SIN MING DRIVE #02-01  
Singapore 575721

Adjuster: KENNETH KONG

Manager: Jasmine Khine Phoo Wai

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our

*knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 19 Jun 2017)

Parts: 143

AUDI A6 2.0 TFSI MU (A) (Catalogue: Merimen Singapore 1.0)

Labour: Repairer's

(Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SJA814U)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER (S-LINE) (CONSISTENT)	Buckled / Cracked	2,614.00 FL	*2,614.00 FL
2	1		*REAR BUMPER TOW COVER (CONSISTENT)	Serviceable	46.70 FL	*- FL
3	1		*REAR BUMPER LOWER SKIRT (CONSISTENT)	Mtg Cracked	1,600.00 FL	*1,400.00 FL
4	2		*REAR BUMPER SIDE RETAINER (CONSISTENT)	Serviceable	272.00 FL	*- FL
5	1		*REAR BUMPER REINFORCEMENT (CONSISTENT)	Bent	460.00 FL	*460.00 FL
6	1		*REAR BUMPER EXHAUST TIP COVER (CONSISTENT)	Dented	46.00 FL	*46.00 FL
7	1		*REAR BUMPER INNER PAD (CONSISTENT)	Cracked	327.00 FL	*327.00 FL
8	1		*REAR BUMPER CENTRE GRILLE (CONSISTENT)	Dented	367.00 FL	*367.00 FL
9	1		*REAR END PANEL (CONSISTENT)	Repair	577.00 FL	*- FL
10	2		*REAR BUMPER PARK SENSOR (CONSISTENT)	Shorted (1 PCS ONLY)	730.00 FL	*365.00 FL
11	1		*REAR EXHAUST SILENCER (CONSISTENT)	Repair	1,697.00 FL	*- FL
12	1		*REAR EXHAUST END TIP (CONSISTENT)	Dented	230.00 FL	*230.00 FL
13	1		*REAR TAIL LAMP (CONSISTENT)	Serviceable	564.00 FL	*- FL
14	1		*REAR BOOT LAMP (CONSISTENT)	Serviceable	466.00 FL	*- FL
15	1		*REAR BOOT LOCK (CONSISTENT)	Repair	344.00 FL	*- FL
16	1		*REAR BOOT LOCK CATCH (CONSISTENT)	Repair	450.00 FL	*- FL
17	1		*REAR KEY LOCKING SENSOR (CONSISTENT)	Serviceable	560.00 FL	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$) 11,350.70 5,809.00  
 - List Item Discount on L Items 10.00/10.00% (\$\$) 1,135.07 580.90

Total Parts (\$\$) 10,215.63 5,228.10

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND REPLACE THE PARTS MENTIONED ABOVE, PANEL BEAT AND REALIGN THE NECESSARY AFFECTED AREAS	New	1,200.00	500.00
2	TO CHECK WIRING SYSTEM	New	80.00	20.00
3	TO APPLY RUST PROOFING ON AFFECTED AREAS	New	160.00	0.00
4	TO APPLY WATERPROOF SEALANT ON AFFECTED AREAS	New	160.00	0.00
5	TO APPLY PUTTY & SPRAY PAINTING ON AFFECTED AREAS	New	1,200.00	500.00
6	TO INSTALL REVERSE SENSORS	New	100.00	60.00
7	TO REMOVE CARPET, TRIMMING AND SEATS TO ENABLE REPAIR	New	150.00	0.00
8	TO CARRY OUT EXHAUST WORKS	New	150.00	80.00
Gross Labour Cost (S\$)			3,200.00	1,160.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >