CS E	9117020806 /RIF	ber	-
KLSM	IGNMENT (URGO)		
Astronolica Yarfai H	EGI	31/10/178 3.11	^
OD WS/TERES/OD RES/EVA/INV	all Elisa Anniero	<u> </u>	
To Inspect Vehicle No. SLC		51F 1980×	
at Waterborn - Inn Obser	- 14 1	96450095	
913 Bkt Timesh Rd, 58	9623		
1 00.25 14.	Clim 14 DS	MP C17 02440	
Sum Insured	 		
Make of Vehi (Client's Record		03/10/2017	
CA / REV / REP. / REV 24 HRS wp/	1 9 FIOLILIFI	van- repn	
Date Time 400pm @31/10/17 Ferris Con	Mr Ho	M.O.E. Edd. (Seq. Pol.)	
		Velice INTACT	
Date-Time (Anton Instrument (V) Es	trote		
- SICKOCAT X			ι
31F 498C V			
20/11/17 Sent not thous			
sollist sout beli though ema	<u> </u>		

ASSI	GNA	IE	N	I

From: Date:	Veh No: SLC & JOYT Yr Regn: 2016 / My
Estimated Cost:	Type: M. Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD / TP / WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No: SLC 8304T	Make: NISSAN QAS4QAI (-2 c.c (197
at Workshop m/s The Chlork Mutch	Colour CAM A/C: Insured / Std / NI / NA
at Workshop m/s The Cttonk Mutal of 913, Bull Timath	Sp.Reading 26 395 T/Radio: Insured / Std / NI / NA
Insured: EGIMP	Eng/No:
Policy No.	C/No: 3JN FGA J1 (416 70091
Claims No.	Gen. Cond: Good / Fair / Poor / Burnt
Sum Insured: Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil / SRim / STD A/Rim or
4.5	Tyre Size: F: 215/160R17
(Policy Condition)	R: **
Remark: The veh had commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO/YOKO OF CONTINENTAL
Bal. or Market Value:	Front Rear
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. R/Bal. 6 mm
GIA / PR Seen: Consistent? : Yes or No	L/Bal. L/Bal. mm
Est. Repairs: days Res.: Yes or No	D.O.A. 03/16/17 D.O.I. 17/11/17
Lum Sum: % 3 Val.: Yes or No	Survey held at two Chonh
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Vehicle: IN / OUT	
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	
16/3 Constinued Stral fig \$2,951.92; 3 de	age oith Mr. Ho. (Red. 1800.64, 37%)
	•
RECTION	
Date/Time, File Pass to? : Preli. Report	Days Of Repair: 3
1) : Final Report	Resurvey No. of Trip: Survey Fee: 250
Date/Time, File Return to?	Transportation:
2) Add Fee:	: Site Insp (\$)s+Rssi
	: Interview (\$) Photos
Report Format: TP	:Tech. Invs (\$) 6thers
Lump Sum / (B): (\$ 3,951.93)	:Weekend (\$)
	TOTAL 190



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

ERG	O INSURANCE P	TE LTD	Ref : CS/EGI170208	06/R1rb
#04-	MASEK BOULEV 01 SUNTEC TOW GAPORE 038985		Date: 31-10-2017 Code: EGI	
15 Mg		Policy Part	iculars :- THIRD PARTY CLAI	M
	Insured Veh.	SLF 4980X	Veh. Inspected	SLC 8204T
	Policy No.		Coverage (\$)	0.00
	Claim No.	DSMPC1702440	Excess (\$)	0.00
	Assign From	YEE PEI LI	Assign Date	31/10/2017
2.		Vehic	le Particulars & Condition	
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	-	Steering	· · · · · · · · · · · · · · · · · · ·
	Brakes		Modification	
	General			
3		to the second second	Conditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	⊔/H Rear Tyre			mm
4,		De	escription of Damages	
5.			General Information	
	Accident Date	03/10/2017	Inspection Date	
	Survey held at	TAN CHONG MOTOR S	SALES PTE LTD	
		913, BUKIT TIMAH RD, SINGAPORE 589623.		
5a.			Remarks	

Survey Department Check List (Case Handler)
Reference No.: (S) EG(1年の2010日 RIV).
Policy Type: OD / TP / TP RES / TL / EVA Case Handler **Typist** Colliming): Case handler to make sure all Information created by the assignment team are ACCURATE. Admin (Y-Date N-Date Y-Date N-Date (1) Office Assign Form C Reference No. **Customer Code** C Ν **Assign From** Assign Date C Veh No (Inspected) C C Veh No (Insured) C D.O.A C **Policy No** Claim No C Insurance Authorisation (CA /REV/REP) C Report Type C Weekend Charges C Survey held at/Repairer Ν C **Excess**): Case handler to make sure the surveryor completed all required information. Surveyor (Kagul (1) Assignment Form Vehicle No C C Regn Month/Year Vehicle Type Ν N Make & Model Engine Capacity. (C.C) C Colour Ν Odometer. (Sp.Reading) C Chassis No C **General Condition** Ν Steering Ν Brake Ν Modification (Modi) N Tyre Size C N Tyre Make C Tyre Balance C Date of Inspection Survey held Ν **Des.of Damages** (2) System - (Views/Merimen) Damaged Vehicle Photographs Uploaded (3) Workshop Estimate/Assignment Form **ALL Parts condition** C Market Value for OD cases Estimate Repair Cost for PRI (RSI, TMI, MSIG) C C Days of repair C **Finalised Amount** Re-inspection Cases to Finalize within 5 Days C (4) System - (Views/Merimen) Resurvey photo Uploaded

> Check By: Case Handler

Nivitha (LKK Auto)

From: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Sent: Tuesday, 31 October, 2017 3:11 PM

To: 'admin-d@lkkauto.com'

Subject: OI: SLF4980X / TP: SLC8204T/LKK / DOA: 03.10.2017 (DSMPC1702440)

Attachments: SLF4980X - SAS.pdf; SLC8204T - SAS.pdf; SLC8204T - ESTIMATE.pdf; SLC8204T -

PRS FORM.pdf

Dear Ashley,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company LKK AUTO CONSULTANTS PTE LTD to be the "Single Joint Expert".

Please assist to conduct this survey from TAN CHONG MOTOR SALES PTE LTD.

ADDRESS : 913 BUKIT TIMAH ROAD

SINGAPORE 589623

PERSON TO CONTACT : YM HO @ 6703 8916 / 6466 7711

ERGO OFFICER-IN-CHARGE : ROHAINI

Note: To survey on DIRECT SETTLEMENT basis. Please inform the repairer <u>in writing</u>, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Attached are estimate, insured and third party SAS (note: reports not to be released to any Third Party).

Kindly acknowledge receipt of this email.

Thank you.

Best Regards
Yee Pei Li
Claims Assistant (Motor)
ERGO Insurance Pte. Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985
DID: 65 6829 9194
Fax: 65 6829 9247

Website: www.ergo.com.sg

Janice Lee (LKKAuto)

From: Janice Lee (LKKAuto)

Sent: Monday, November 20, 2017 5:27 PM

To: 'Survey Report (ERGO Insurance Pte. Ltd.)'

Cc: 'Yee Pei Li'; SUR

Subject: RE: SLF4980X / TP : SLC8204T/LKK / DOA : 03.10.2017 (DSMPC1702440)

Attachments: SLC 8204T .pdf

Dear Pei Li,

Enclosed preliminary revised for SLC 8204T.

Thank you.

Best Regards,

Janice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>janicelee@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, October 31, 2017 4:44 PM

To: 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>; assignments

<assignments@lkkauto.com>

Cc: 'Yee Pei Li' <peili.yee@ergo.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SLF4980X / TP: SLC8204T/LKK / DOA: 03.10.2017 (DSMPC1702440)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Survey Report (ERGO Insurance Pte. Ltd.) [mailto:Survey.Report@ergo.com.sg]

Sent: Tuesday, 31 October, 2017 3:11 PM

To: 'admin-d@lkkauto.com'

Subject: OI: SLF4980X / TP: SLC8204T/LKK / DOA: 03.10.2017 (DSMPC1702440)

Dear Ashley,



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your Ref: DSMPC1702440 Our Ref: CS/EGI17020806/R1rb

The Motor Claims Department ERGO Insurance Pte Ltd

Without Prejudice

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SLC 8204T .

We thank you for the instruction on 31/10/2017.

Please be informed that we had conducted the inspection of the above mentioned vehicle on <u>17/11/2017</u> at the premises of M/s <u>TAN CHONG MOTOR SALES PTE LTD</u> and have the following to report:-

Workshop Estimate Amount

Revised Estimate Amount

"Check" Items Amount

Market Value

LTA Reimbursement Value

Nett Value

S\$ 4,752.56

. \$\$ 2,454.56
. \$\$ 798.08
. \$\$

Nett Value

S\$ S\$

Description of Damage: The vehicle sustained damages at the rear portion.

rear front offside

Comments/ Present Status: Damages Consistent.

Yours faithfully

RASUL Automotive Assessor

ERGO

	31.10.2017		Sent via Fax	_	ļ
ate:	DSMPC1702440/RH/pl				
ur Reference:	SLC 8204T		or		
our Reference:	310 02041		Email	ho_yue_meng@tan	shong com
o:	TAN CHONG MOTOR SALES PT	E LTD		no_yde_meng@can	
re-Repair Su	rvey (PRS) Acknowledgement				
ehicle For Insp	ection: SLC 8204T				
nsured's Vehicl	e: SLF 4980X				
ate Of Accider	nt: 03.10.2017				
Ve acknowledg	ge receipt of your request for PRS on:	30.10.2017	_		
n compliance v	with "State Courts Practice Directions	Amendment No.1 o	f 2016", do se	lect an assessor from	
	nd indicate your selection in the box i			*	
	·				
AIS	Automobile Inspection Services Pte Ltd	LBS	L.B.S Auto Co	nsultants Pte Ltd	
FTA	FormTeam Consultancy Pte Ltd	LKK	LKK Auto Cor	sultants Pte Ltd	
IAS	Infiniti Appraisal Service	PS	Priority Servi	ces	
JPK	JP Knights Pte Ltd	VAC	Vicom Ltd		
				<u> </u>	 _ _ _
We ackn	uest for inspection does not have your clie owledge your interest for direct settlemer red's driver has not reported the accident We write to confirm our agre- quantum to be agreed. OFFIC	nt, we will assess & rev to us todate. ement to have a	ert soon upon i	eceipt of estimate.	th
	<u> </u>	Pei Li	682	9194 claims@e	rgo.com.sg
Prepared by:				FAX : 682	
Signature:					
Assignment Dat Assignment Tim	re:	Workshop use Assessor atten Date: Time Inspector:	only: ded workshop	on:	
Remarks:		Vehicle not av		ppointed date and time.	
		Workshop Ack	(nowledgemen	sor presence for the above	
		Note: Our Insp	ection is on a v	vithout admission to liabilit	y Dusis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT
Date Of Report	04/10/2017 12:25
Date Of Accident	03/10/2017 18:35
Exact Location Of Accident	CTE AFTER YCK TOWARDS TOWN
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE				
Vehicle Registration Number	SLC8204T			
Insured/Policyholder				

Name Of Registered Owner TO LEE HOON NRIC No S1815073E

Email Address LYDIAPH5@YAHOO.COM

Mobile Phone No (LOCAL) +65-85184782

Alternative Phone No OFFICE-91398850

Vehicle Particulars

Manufacturer NISSAN

Model QASHQAI-1.2 (A)

Exact Purpose for which vehicle was being used at time of accident

PRIVATE USE

Are you claiming under your own insurance policy

for repair to your vehicle?

VO

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

PRIVATE CAR

Insurance Company

Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE. LTD.

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number 2100467976-00000

Cover Note Number

Driver

Name of Driver JESSICA TO TECK GUAT

 NRIC No
 \$1560925G

 Date Of Birth
 22/08/1994

 Occupation
 INDOOR

 Date Of Driving Pass
 22/08/1994

Driving Experience 23 YEARS AND 1 MONTH

Gender FEMALE

Mobile Number (LOCAL) +65-91398850

Fax Number

Contact Number

EMail Address TGJESSICATO@YAHOO.COM.SG

Address BLK 288F, BUKIT RATOK STREET 25,

#11-88

1

Postcode 655288

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured SIBLING

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions RAINING

Road Surface WET

Other Information

Was any foreign vehicle involved in this accident? NO
Was any body injured in the Accident? NO
Was any other material or property damaged? YES
I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

Details of Police Action

Was the accident reported to the police?

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

WHILE TRAVELLING ALONG CTE TOWARDS TOWN, HEAVY TRAFFIC AHEAD. IT WAS RAINING, I WAS TRAVELLING ON LANE 1. THE VEHICLE SLOW DOWN AND STOPPED DUE TO HEAVY TRAFFIC AHEAD. I SLOW DOWN MY VEHICLE AND KEEP A SAFE DISTANCE FROM THE CAR IN FRONT. SUDDENLY, I FEEL AN IMPACT FROM THE REAR. I ALIGHT AND REALISE THAT VEHICLE B HIT ONTO THE REAR OF MY VEHICLE AND THERE IS ANOTHER VEHICLE C BEHIND. AS OWNER IS NOW TARVELLING FROM GERMANY TO SINGAPORE AT THE TIKME OF REPORTING, I AM NOT ABLE TO GET AUTHORISATION LETTER FROM THE OWNER TO FILE THIS REPORT YET.

Attachment(s)

Are accident photos available for attachment?

Was there any video captured by Car Camera?

YES

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLF4980X
Vehicle Make/Model/Colour HONDA

Details Of Properties

Name of Driver RUVENESAN S/O RAJAENDREN

NRIC/Passport Number S9528008J Contact Number 98449247

Address Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Details of Witness

Name

Phone Number

Email Address

DETAILS OF OTHER VEHICLE PROPERTY 2

. Vehicle Registration Number

Vehicle Make/Model/Colour

SLC2243U TOYOTA

Details Of Properties

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Details of Witness

Name

Phone Number

Email Address

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- 1 Please report correctly the details of the accident to spend up the dams process
- 2 This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3 Information provided must be as truthful and accurate as possible. Any willul misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy hability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

funderstand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of .
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

SKETCH PLAN	elle Consolle Town
- HINDIKI	$B = \{A, C, J\}$
	·

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT
while travelling along CIE Towards, heavy traffic ahead. It was rowning, I was travelling on lane 1.
ahead It was rowning I was travelly on lane 1.
The vehicle slow ding dat & stopped due to
heavy traffic aheed, I slow down my vehicle
and keep a safe distance from the car in
front. Sudderly, I jeel an impact from
the rear.
I alight and realise that vehicle B
hit onto the rear of my vehicle and
there is another vehicle c behicle
vehicle 13.
As owner is now that travelling from
Berman to Singapore at the time of
reported. I all not able to pet authoriseting
letter from the owner to file this
report yet.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature Date & Time:

Driver's Signature (If driver is not the policyholder) Date & Time:

Reporting Centre Personnel's Signature

NRIC/FIN No.:

Common Statement Pg. 1

How is NOT an admission of blome	Mahilay het a Seminary	of inventibles			
na facts which will speed up the s	settlement of daims	of accident		3 Injur	ned by BOTH dovers ses even it shight
3/10/2011 63	州 くし	Miter Year in	0 (d) 1010 Y	/ I No L	Yes
4 Material damage To vehicles other than vehicles A No Yes *	Cand B To objects after		s' dame, address and t reger in vehicle A or vel	tel no. (to be sindedined if he/ sicle B)	O.S.
Resistration No. SLC (VESTIGE A) [6] Insured / policyholder (see in Name To Let Hold (capital letters) Address [7] Address [8] Atto Let Hold (capital letters) Address [8] Atto Let Hold (capital letters) Address [9] Vehicle Make, type Nissich Question (from 9am till Spin) HP 85184782 [9] Vehicle Make, type Nissich Question (from 9am till Spin) HP 85184782 [9] Insurance company A 167 Does the policy cover damage to ven No Yes [1] Policy No. (if available) 210 (capital letters) Name Tessica To Telescapital letters) NRIC / Passport no. \$1560c	\$2 04T 1 1 1 1 1 1 1 1 1	parked / stopped (at the leaving a parking space / ope (all the pasking space / ope (all the pasking space / ope (all the pasking space (ot emerging from a rail park, from a minor roal entering a cail park, private groul entering a couldabout or similar circulating in a roundabout or similar the same direction and in the going in the same direction and in the going in the same direction to changing tanes overtaking turning to the right, making a U-turning to the left reversing encroaching in the opposite coming from the right (at roal not observing a right of (e.g. red traffic light, stop)	roadside) 1 ning the door 2 the roadside) 3 private grounds, 4 nds, a minor road 5 in traffic system 6 intraffic system 7 cle while going in 6 same lane 1 tidiferent lane 9 tidin (official U-tern) 12 traffic lane 15 d junctions) 16 way sign	Glinstred /policyho	1247 DA Iamage to vehicle (3)
Class of licence CLASS		State TOTAL numboxes marked with		NRIC / Passport no. Class of licence	***************************************
16 Indicate the point of initial impact with an arrow (->) 11 Visible damage to vehicle A	3. their positions	13) Sketch of accident when important the fine of impact - 4, the road state the fine of impact - 4, the road state is a second of the scale in the fine of impact - 4. The road state is a second of the scale in the fine of the scale in the scale	pact occurred 13 on of vehicles A and B ons - 5 names of the str	with arrows eets or roads of initi	ate the point ial impact with ow(+)

Individual Statement Pg. 1

Programme Company	en apair of the e	Na Carlo					
To be completed an	d submitted within 24 hours to your	insurer or Idac or appoint	ted worldshop (Unit a sej	santo कृष्णि विकास र्रह्मा	po etgen , 227, sh	io Ssary) Godove ve	her en
Insured	1 Occupation (if more than oris, state all) Admits is from the Vision of the Conference of the Confere						
	3 Is drawn the owner! Yes No V Hine, while the works maintenance Chinese and come screen or only (where applicable)						
Of which vehicle are you the owner?	- Committee of the contract of						
	4 Exact purpose for which vehicle we	os being used at time of acc	ifent. Jd Private use	El Commercial c	ise filli	ие & reward	i
J ^	5 Is the vehicle still in use? Yes :	7 (the choralities at accordant	***		Tel oo	
[] B	6 Are you claiming under your own i	للسندة شاسيا للبي					
	If no, state action to be taken						
			, , ,	Was vehicle drive the insured's pen	n with	Was driver of the insur company?	an employee ed's
	7 Date of buth Occupation (if more than o		2 Aug 1994			Yes	
Driver or person in charge of vehicle at	13/62 surphy	Chain Director	More Min 200	Yes V IND			1 10
the time of accident (including insured)	8 Give details of any pre-existing im-	pairment of sight or hearing	and of any other disability				
	9 Full details of all driving conviction		ions in the last 36 months				
	ļ			1		Penalty	
	Oate	Offenc					
10 Name(s), address(es) and Injuries sustained If vehicle occupa approximate age(s)						being Was injured conveyed to hospital by ambulance?	
Injured persons				Yes	No :	Yes	No
, ,					No	Yes	No .
	gravitation of the control of the co				No : No :	Yes :	No No
				1163:11		د	l. , <u>i</u>
Damage to property & vehicles (other than vehicles A and B)	11 Name(s) and address(es) of owner(s)	Vehicle registration no. or details of property	Nature of damage			rer's name a lown)	and address
versides in one of		SZC2243V					
		Toyota		A STANDARD TO STAND TO STAND			
	12 Was the accident reported to the	السخند)	No				
Police	If yes, please state which Police s		F				
action	13 Was notice of intended prosecution	on given? Yes	No				
	If yes, against whom?						<u></u>
	14 Weather conditions Clear	Ra	ining	Others			
	15 Road surface Wet		Dry	Others			<u></u>
	16 Speed of vehicles A	Ů km/hr	В	km/hr			
Accident	17 What warnings were given by driv	er or other party?					
details	18 Were street lights illuminated?	Yes No					
	19 What lights were displayed on you	•			<u> </u>		
·	20 If your vehicle is commercial, state21 State how accident happened, wich	-		paper where nece	SSAIY)		
	11						
Declaration	I/We declare the foregoing particulars	are true in every respect	6				
	Policyholder's signature		-WX	Date			· Mr. creation constraints and recover
	Driver's signature (if driver is not	the policyholder)	-XW	Date			
			- 10				



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-17-161456

Date of Request:

30/10/2017

Your Ref No:

Online Purchase

an Chong Motor Sales Pte Ltd

111, Bukit Timah Road Singapore 589622

Dear Sir/Madam,

SLE 82 SLE 7 > SLZ 6980 X

Enquiry Date

30/10/2017

Enquiry By

Eric Koh

TP Vehicle No.

SLF4980X

Accident Date

03/10/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLF4980X	ERGO Insurance Pte. Ltd.	05/09/2016-22/01/2018	6829 9199

hank You.

he images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore nd we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection rith the reports or their images.

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GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-17-161456

Date of Request:

30/10/2017

Your Ref No:

Online Purchase

Γan Chong Motor Sales Pte Ltd

311, Bukit Timah Road Singapore 589622

Dear Sir/Madam,

SLC82NAT > SLTG980X

Enquiry Date

30/10/2017

Enquiry By

Eric Koh

TP Vehicle No.

Accident Date

SLF4980X 03/10/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

hank You.

his is a computer generated document and requires no signature.

or GIARMC Official use:

Date:

X] GIRO [] Cash [] Cheque

TAN CHONG MOTOR SALES PTE. LTD. 911, BUKIT TIMAH ROAD SINGAPORE 589623

ESTIMATE : ACCIDENT/BODY REPAIRS

WORKSHOP : BUKIT TIMAH

CONTACT NO : 4694091

REFERENCE : INS/IC/HO/0577/2017

: 04-OCT-2017

ERGO INSURANCE PTE LTD 5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE

S(038985)

TEL : 68299199

FAX: 68299247/9248 ATTN : CLAIM MANAGER

OWNER'S NAME : MS TO LEE HOON

ADDRESS : BLK 152 YISHUN STREET 11

403-50

S(760152)

TELEPHONE NO 1 91398850

TYPE OF CLAIM : THIRD PARTY CLAIM

POLICY NO # ERGO 3RD PARTY DIRECT SETTLEME

: SLC8204T (26 (5) 7216) VEHICLE NO

: FRLARBZJ11UEA--A--MODEL CODE MODEL/YEAR : NISSAN QASHQAT 1.2

ENGINE NO 1 HRA2282820A CHASSIS NO + SJNFEAJ11U1670091

MILEAGE : 1 KM : 04/10/2017 DATE IN LIABILITY 0.00 EXCESS CLAUSE : : . 0.00 ESTIMATE BY : HO YUE MENG

ACCIDENT DATE : 03/10/2017

215

TAN CHONG MOTOR SALES PTE. LTD. BUKIT TIMAH W/SHOP SERVICE DEPARTMENT

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLC8204T

		A 1 1	ESTIMATED SURVEYOR'S
S/NO JOB CODE	NATURE OF JOB		CHARGES RECOMMENDATION
1 RSI	REPLACE REVERSE SENSOR, NECESSARY ADDITIONAL TEST	JUSTMENT &	110.00
2 SEALI	APPLY SEALANT TO ALL AFFECTED PANEL	JOINTS &	100.00
	RESEAL NECESSARY AREA	·	
3 22/001	REMOVE/INSTALL REAR BUMPER AND AFFECT REPAIR END PANEL	TED PORTION.	1170.00 780
4 ZZ/002	RESPRAY PAINT REAR BUMPER AND END PAI	NEL	750.00 600
5 22/003	REMOVE/INSTALL REAR SEAT AND CARPETS THE REPAIR	TO FACILITATE	240.00 × 17
6 22/004	CHECK REAR LIGHTINGS AND WIRING SYSTEM	EM	20.00 × 17
7 22/005	SEARCH FEE		2.00
8 22/006	TOWING AND RECOVERY CHARGES FOR DIRECCLAIMS	CT SETTLEMENT	80.00 × n 1
	TOTAL LABOUR CHARGES		2472.00

TAN CHONG MOTOR SALES PTE. LTD. BUKIT TIMAN W/SHOP SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLC8204T

		DAMAGED PARTS & PRICES
S/NO PARTS DESCRIPTION	PARTS NUMBER	NETT LIST S/NETT REMARKS
1 RH REAR BUMPER STAY	H5210-4EAMA	126.00 % Sucx
2 LH REAR BUMPER STAY	H5211-4EAMA	126.00 g sux
3 REAR BUMPER REINFORCEMENT	H5030-4EAMA	619.20 2 -84/
4 REAR BUMPER ENERGY ADSORBER	85090-4EA0B	126.40 7500
5 RH REAR BUMPER SIDE BRACKET	85220-4EA0A	35.90 New
6 LH REAR BUMPER SIDE BRACKET	85221-4EA0A	35.90
7 RETAINER-REAR BUMPER SIDE, LH	79185-4EA0A	23.80 10
8 RETAINER-REAR BUMPER SIDE, RH	79184-4EAOA	23.80
9 REVERSE SENSOR(4EYE)	SENSOR-4-FUM	250.00
10 REAR BUMPER UPPER CLIP @\$7.40EACH X3PCS	85284-JD00A	22.20 14
11 CANOE RIVET-REAR BUMPER 6\$6.50EACH X2PCS	76882-0M000	13.00 New
12 REAR BUMPER LOWER CLIP @\$1.20EACH X4PCS	01553-05933	4.80 A&
13 FINISHER-REAR BUMPER	85071-4EA0A	16.80 SCA
14 REAR BUMPER FASCIA	85022~4EA0H	717.00 DE
15 LAMP ASSY-REAR COMBI,RH	26550-4EA0A	323.70 X8VC
16 LAMP ASSY-REAR COMBY, LH	26555-4EA0A	323.70 Km
SUB TOTAL LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT0	04)	2538.20 0.00 250.00 507.64 0.00 0.00
GRAND TOTAL		2030.56 0.00 250.00
OVERALL TOTAL		2280.56

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD. BUKIT TIMAH W/SHOP SERVICE DEPARTMENT

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SLC8204T

TOTAL LABOUR CHARGES

2472.00

TOTAL SPARE PARTS CHARGES

GRAND TOTAL

4752.56 *

* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME

SURVEYED DATE

AUTHORIZED DATE

EXCESS CLAUSE

LIABILITY REMARKS

Rasur / 14 900 wold 17/11/17 @ 1130 3 days Rasury by purt

PLS NOTE: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

TAN CHONG MOTOR SALES PTE, LTD. 911, BUKIT TIMAH ROAD \$1MGAPORE 589623

FINALISED

1 ACCIDENT/BODY REPAIRS

WORKSHOP

i BUKIT TIMAH

CONTACT NO

: 4694091

REFERENCE

: TNS/IC/HQ/0577/2017

DATE

• `

: 04-0CT-2017

ERGO INSURANCE PTE LTD 5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE

TEL : 68299199 FAX : 68299247/9248 ATTN : CLAIN MANAGER

OWNER'S NAME

MS TO LEE HOON

ADDRESS

: BLK 288F BUKIT BATOK ST 25

#11-88

S (655288)

TELEPHONE NO : 91398850

TYPE OF CLAIM : THIRD PARTY CLAIM

POLICY NO : ERGO 3RD PARTY DIRECT SETTLEME

VERICLE NO : SLC8204T

MODEL CODE : FRLARBZJ11UEA--A--NODEL/YEAR ı NISSAN QASHQAI 1.2

ENGINE NO : HRA2282820A

CHASSIS NO : SJNFEAJ11U1670091

HILEAGE DATE IN

1 26395 KN : 04/10/2017

LIABILITY

EXCESS CLAUSE :

0.00

ESTIMATE BY

0.00

ACCIDENT DATE : 03/10/2017

HO YUE HENG

9 Finalized Rilly

To > LICK

AHAS W Rasul

3 days

owner dawn way

Best Regards

TAN CHONG MOTOR SALES PTE. LTD. BUKIT TIMAH W/SHOP SERVICE DEPARTMENT

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLC82041

		NATURE OF JOB	CHARGES	SURVEYOR'S RECOMMENDATION
	RSI	REPLACE REVERSE SENSOR, NECESSARY ADJUSTMENT & FUNCTION TEST		
2		APPLY SEALANT TO ALL APPECTED PANEL JGINTS & RESEAL NECESSARY AREA	100.00	.00
3	22/001	REMOVE/INSTALL REAR BUMPER AND AFFECTED PORTION. REPAIR END PANEL	1170.00	780-99
4	22/002	RESPRAY PAINT REAR DUMPER AND END PANEL	750.00	600.00
5	22/003	REMOVE/INSTALL REAR SEAT AND CARPETS TO FACILITATE THE REPAIR	240.00	.00
6	22/004	CHECK REAR LIGHTINGS AND WIRING SYSTEM	20.00	.00
7	22/005	SEARCH FEE	2.00	2.00
8	82/006	TOWING AND RECOVERY CHARGES FOR DIRECT SETTLEMENT CLAIMS	80.00	.00
		TOTAL LABOUR CHARGES		1492.00

TAN CHONG MOTOR SALES PTE. LTD. BUKIT TIMAR W/SHOP SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLU8204T

DAMAGED PARTS & PRICES

S/NO	PARTS DESCRIPTION	PARTS NUMBER	Nett	LIST	s/nett	REMARKS
7	REAR BUMPER EMERGY ABSORBER	85090-4£A0B				x
2	RH REAR BUMPER SIDE BRACKET	85220-4EA0A	35.90			ОK
3	RH REAR BUMPER STAY	H52104EAMA	126.00			x
4	LH REAR BUMPER STAY	H5211~4EAMA	126.00			x
5	REAR BUMPER REINFORCEMENT	H5030-4EANA	619.20			OK
6	LH REAR BUMPER SIDE BRACKET	85221-4EAOA	35.90			QΚ
7	RETAINER-REAR BUMPER SIDE, LH	79185-4UAOA	23.80			ОK
8	RETAINER-REAR SUMPER SIDE, RH	79184-4EAOA	23.80			OK
9	REVERSE SENSOR(4EYE)	sensor-4-fum			250.00	ок
10	REAR BUMPER UPPER CLIP \$\$7.40EACH X3PCS	85284-JD00A	22.20			OK
11	CANOE RIVET-REAR BUMPER 8\$6.50EACH X2PCS	76882-0M000	13.00			OK
12	REAR BUMPER LOWER CLIP 0\$1.20EACH X4PCS	01553-05933	4.80			ΟK
13	FINISHER-REAR BUMPER	B5071-4EAQA	16.80			ÖK
14	REAR BUMPER FASCIA	85022-4EAOH	717.00			ОK
15	LAMP ASSY-REAR COMBI,RH	26550-4BA0A	323,70			×
16	LAMP ASSY-REAR COMBI, LH	26555-4EA0A	323.70			x
	SUB TOTAL		1512.40	0.00		
	LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT0	104)	302.48			
	GRAND TOTAL		1209.92	0.00	250.00	
	OVERALL TOTAL		1459.92			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD. 911, BUKIT TIMAH ROAD SINGAPORE 589623

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SLC8204T

NETT ITEM	1512.40
LESS 20.00%)	-302.48
NETT AMOUNT	1209.92
LIST ITEM	0.00
LESS 30.00%;	0.00
LIST AMOUNT	0.00
SPECIAL NETT ITEM	250.00
LESS .00%)	0.00
SPECIAL NETT AMOUNT	250.00
TOTAL LABOUR CHARGES	1492.00
TOTAL SPARE PARTS CHARGES	1459.92
TOTAL CHARGES	2951.92
ADD 7 % GST	206.63
GRAND TOTAL	3158.55
	~=+*^

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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Inter	nationale Des Experts En Aut	omobile
ERGO INSURANCE P	TE LTD	Ref : CS/EGI1702	0806/R1rbe2
5 TEMASEK BOULEV #04-01 SUNTEC TOW SINGAPORE 038985		Date: 29-03-2018	
		Code: EGI	
1.	Policy Particul	ars :- THIRD PARTY CL	AIM 2 2 3 4 5 5
Insured Veh.	SLF 4980X	Veh. Inspected	SLC 8204T
Policy No.		Coverage (\$)	0.00
Claim No.	DSMPC1702440	Excess (\$)	0.00
Assign From	YEE PEI LI	Assign Date	31/10/2017
2.	Vehicle P	articulars & Condition	
Make & Model	NISSAN QASHQAI 1.2	c.c	1197
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	SJNFEAJ11U1670091	Colour	GREY
Odometer	26395	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		
	- 10	nditions of Tyres	
	Size	Make	Balance
R/H Front Tyre	215/60 R17	CONTINENTAL	6 mm
L/H Front Tyre	215/60 R17	CONTINENTAL	6 mm
R/H Rear Tyre	215/60 R17	CONTINENTAL	6 mm
L/H Rear Tyre	215/60 R17	CONTINENTAL	6 mm
4.	Desci	iption of Damages 🤲	
THE VEHICLE SU	STAINED DAMAGES AT THE	REAR PORTION.	
DAMAGES SEE D			
5.	Ger	eral Information	
Accident Date	03/10/2017	Inspection Date	17/11/2017
Survey held at	TAN CHONG MOTOR SALE	S PTE LTD	
	913, BUKIT TIMAH RD, SINGAPORE 589623.		
5a.		Remarks 💢 🙄 🚳	THE PROPERTY AND ADDRESS OF THE PARTY OF THE
	ON WAS CONDUCTED ON A	WITHOUT PREJUDICE" B.	
5b.		ate Days of Repair	THE RESERVE THE SECOND
	MAL PERIOD FOR REPAIR:	3 Working D	avs



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLC 8204T

Qty	Description of Parts	Condition	n≓iiinperoleye Wollehioley())	O) (*Adjusted T-32 (\$)
	REPLACEMENT OF PARTS			
1	RH REAR BUMPER STAY (N)	SERVICEABLE	126.00	-
1	LH REAR BUMPER STAY (N)	SERVICEABLE	126.00	-
1	REAR BUMPER REINFORCEMENT (N)	BENT	619.20	619.20
1	REAR BUMPER ENERGY ABSORBER (N)	SERVICEABLE	126.40	-
1	RH REAR BUMPER SIDE BRACKET (N)	NECESSARY	35.90	35.90
1	LH REAR BUMPER SIDE BRACKET (N)	NECESSARY	35.90	35.90
1	RETAINER-REAR BUMPER SIDE, LH (N)	NECESSARY	23.80	23.80
1	RETAINER-REAR BUMPER SIDE, RH (N)	NECESSARY	23.80	23.80
3	REAR BUMPER UPPER CLIP @\$7.40 (N)	NECESSARY	22.20	22.20
2	CANOE RIVET-REAR BUMPER @\$6.50 (N)	NECESSARY	13.00	13.00
4	REAR BUMPER LOWER CLIP @\$1.20 (N)	NECESSARY	4.80	4.80
1	FINISHER - REAR BUMPER (N)	SCRATCHED	16.80	16.80
1	REAR BUMPER FASCIA (N)	DEFORMED	717.00	717.00
1	LAMP ASSY - REAR COMBI, RH (N)	SERVICEABLE	323.70	-
1	LAMP ASSY - REAR COMBI, LH (N)	SERVICEABLE	323.70	-
	LESS 20% DISCOUNT		-507.64	-302.48
			2,030.56	1,209.92
	SPECIAL NETT ITEMS			
1	REVERSE SENSOR (4EYE) (SN)	NOT WORKING	250.00	250.00
			250.00	250.00
	LABOUR			
	REPLACE REVERSE SENSOR, NECESSARY ADJUSTMENT & FUNCTION TEST.		110.00	110.00
	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA.	NOT NECESSARY	100.00	-
	REMOVE / INSTALL REAR BUMPER AND AFFECTED PORTION. REPAIR END PANEL.		1,170.00	780.00
	RESPRAY PAINT REAR BUMPER AND END PANEL.		750.00	600.00
	REMOVE /INSTALL REAR SEAT AND CARPETS TO FACILITATE THE REPAIR.	NOT NECESSARY	240.00	-
	CHECK REAR LIGHTING AND WIRING SYSTEM.	NOT NECESSARY	20.00	-

Report Ref No. CS/EGI17020806/R1rbe2



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty Description of Parts	1 Condition :	(Estimate By Workshop (5)	Olij Adjūštec.
SEARCH FEE.		2.00	2.00
TOWING AND RECOVERY CHARGES FOR DIRECT SETTLEMENT CLAIMS.	NOT NECESSARY	80.00	-
		2,472.00	1,492.00
GRAND TOTAL		4,752.56	2,951.92

		295792 CARP 205792
RECOMMENDED COST OF		

Report Ref No. CS/EGI17020806/R1rbe2

MKB

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

K.S.

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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