

DATE REC'D BY

REF: CS/DAI17020524/ b

Special Comments

Surveyor

ASSIGNMENT (Office)

From (Person)

Motor Claims

of

DAI

Date/Time

26/10/17 @ 2:10pm

Estimated Cost

Tel to

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No

SJJ 9943Z

Insured

SJF 2008R

at Workshop at

Zhong Cheng Enterprise

Tel

9338 2859

of B1K6 Woodlands Rd, 399J Yew Tee Ind Est, 678008

Policy No

Claim No

Sum Insured

Excess

Make of Veh
(Client's Record)

D.O.A

06/10/2017

CA / REV / REP. / REV 24 HRS

'wp'

H.O.D. Endorsement

Date/Time

26/10/17 @ 2:15pm

Person Contacted

Ms Sini

Vehicle IN / OUT

Date/Time

Actual/Instruction (✓) Estimate

SJJ 9943Z - NA INC 11018962 / ji - D.O.A - 16/09/2011

SJF 2008R - X

12/05/18 4:15pm Email to DAI will temporary close this file

6/8

Catherine Chong (LKK Auto)

From: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Sent: Saturday, 12 May, 2018 4:15 PM
To: 'Charandeep Singh'
Cc: 'assignments'
Subject: RE: [EXT] RE: PRI Assignment 73036 /CH/WP/Zhong Cheng Enterprise /OD : SJF2008R /TP : SJJ9943Z / DOA : 06.10.2017

Dear Sir / Madam,

Please be informed that we are unable to conduct the inspection after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Monday, 26 March, 2018 6:21 PM
To: 'Charandeep Singh' <charandeep.singh@directasia.com>; assignments@lkkauto.com; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'Aaron Wang' <aaron.wang@directasia.com>; 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'SUR' <sur@lkkauto.com>
Subject: RE: [EXT] RE: PRI Assignment 73036 /CH/WP/Zhong Cheng Enterprise /OD : SJF2008R /TP : SJJ9943Z / DOA : 06.10.2017

Dear Charan,

Thank you for your email.

Please be informed that we still pending appointment for survey with repairer.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charandeep Singh [<mailto:charandeep.singh@directasia.com>]
Sent: Monday, 26 March, 2018 6:14 PM
To: 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>; assignments@lkkauto.com; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; 'SUR' <sur@lkkauto.com>

Nivitha (LKK Auto)

From: Motor Claims <motorclaims@directasia.com>
Sent: Thursday, 26 October, 2017 2:10 PM
To: assignments@lkkauto.com
Cc: Aaron Wang; Derrick Quok; Kenneth Lim; Charandeep Singh
Subject: PRI Assignment 73036 /CH/WP/Zhong Cheng Enterprise /OD : SJJ2008R /TP : SJJ9943Z / DOA : 06.10.2017
Attachments: 201710100942.pdf

Dear Sir,

Please arrange to survey SJJ9943Z on the without prejudice basis.

Please conduct direct motor survey at the workshop below pre-repair inspection and update us immediately if the repair cost is above \$10K.

Zhong Cheng Enterprise
Blk 6 Woodlands Road 399J Yew Tee Industrial Estate
Singapore 678008
Tel: 9338 2859

Thank you.

Regards,
Claims Department

From: Cheonghoh Law [mailto:mail@cheonghoh.sg]
Sent: Thursday, October 26, 2017 11:29 AM
To: Motor Claims <motorclaims@directasia.com>
Cc: Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>
Subject: [EXT] Re: FAX - PRS - SJJ9943Z - DOA 6/10/2017; Our ref: LCH.lg/W6ZC-70809.17

Dear Sirs,

We refer to the above matter and to your email of 10 October 2017.

Our client hereby nominate LKK Auto Consultants Pte Ltd named in paragraph 2 of your serial no 3 of your said email to conduct the pre-repair survey of the damages to our client's vehicle arising out of the above mentioned accident.

Please contact Ms Sini 9338 2859 from Zhong Cheng Enterprise, Blk 6 Woodlands Road 399J Yew Tee Industrial Estate, Singapore 678008 for the said inspection of SJJ 9943 Z.

Kindly proceed to do the needful.

Thanks & regards
Catherine
CHEONGHOH LAW CORPORATION
Blk 53 Chin Swee Road #03-05

Singapore 160053
T: 6337 8700 | F: 6337 3700 | E: mail@cheonghoh.sg

On 11 Oct 2017, at 11:12 AM, Cheong Hoh Lee <mail@cheonghoh.sg> wrote:

Dear Sir/ Madam,

We refer to your list of surveyors dated 10 October 2017.

Kindly hold on for this matter as your insured has yet to make accident report.

We will revert to you upon receipt a copy of your insured's accident report.

Thank you.

Regards,
Melody
Cheonghoh Law Corporation
Blk 53 Chin Swee Road #03-05
Singapore 160053
Tel: 6337 8700
Fax: 6337 3700

On Oct 10, 2017, at 11:46 AM, Motor Claims <motorclaims@directasia.com> wrote:

WITHOUT PREJUDICE

Your Ref: SJJ9943Z

Our Ref: 73036/CH

To: Cheonghoh Law Corporation
Blk 53 Chin Swee Road #03-05
Singapore 160053
Tel: 63378700
Fax: 63373700

Dear Sir,

We refer to your Notice of Accident dated :06.10.2017

We intend to conduct a pre-repair survey of the damage to your client's/your

customer's vehicle jointly with your client/your motor workshop.
We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

1. STA Inspection Pte Ltd
2. LBS Automotive Appraisal Pte Ltd
3. LKK Auto Consultants Pte Ltd
4. DirectAsia Insurance internal motor surveyors
5. RT Appraisal Pte Ltd
6. VICOM

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.
We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best regards
Claims Department

-----Original Message-----

From: Gloria Kwok
Sent: Tuesday, October 10, 2017 11:02 AM
To: Motor Claims <motorclaims@directasia.com>
Cc: Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>
Subject: RE: FAX - PRS - SJJ9943Z - DOA 6/10/2017

Hi TF,

Cfmed with law firm, OI veh # is SJF2008R, TP is SJJ9943Z'

Thank you.

Best Regards,
Gloria

-----Original Message-----

From: Motor Claims
Sent: Tuesday, 10 October, 2017 10:50 AM
To: Gloria Kwok
Cc: Aaron Wang; Derrick Quok; Kenneth Lim
Subject: FW: FAX - PRS - SJJ9843Z - DOA 6/10/2017
Importance: High

Dear Gloria,

We cannot find any record according to vehicle SFJ2008R, please assist to check the vehicle number, thank you.

Best regards

Claims Department

-----Original Message-----

From: Gloria Kwok

Sent: Tuesday, October 10, 2017 10:42 AM

To: Motor Claims <motoreclaims@directasia.com>

Subject: FAX - PRS - SJJ9843Z - DOA 6/10/2017

Importance: High

Hi TF,

For urgent PRS.

Thank you.

Best Regards,
Gloria

IMPORTANT NOTICE:

This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

<201710100942.pdf>

63373700



Cheonghoh Law Corporation

(Incorporated with limited liability) Blk 53 Chin Swee Road #03-05 Singapore 160053
Co. Reg No. 201108070G Tel: 63376700 Fax: 63373700 E-mail: mail@cheonghoh.sg



In reply please quote our Reference Number

Our Ref: LCH.my/M02C-70809.17

08.10.17

BY FAX NO. 65121416 AND BY HAND

Direct Asia Insurance (Singapore) Pte Ltd
89 South Bridge Road
Singapore 058718

BY CERTIFICATE OF POSTING

Ng Hee Peng
Blk 413 B Fernvale Link
#10-47
Singapore 702413

BY CERTIFICATE OF POSTING



Dear Sirs

We are instructed by Lee Ching Yee to notify you of a road traffic accident on 08.10.17 at about 1:30 pm at Woodlands checkpoint towards Johor Bahru Custom involving our client's vehicle registration number SJJ 9043 Z and vehicle registration number SFJ 2008 R driven by your insured driver/your driver at the material time. A copy of the Singapore accident statement filed is unavailable as our client has yet to receive copy of the report from the reporting centre. A copy will be forwarded to your insurers upon receipt of same.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

For the avoidance of doubt, our client will be claiming for compensation for loss of use/rental of a replacement vehicle in the instances enumerated in the State Courts Practice Direction Amendment No. 1 of 2016 paragraphs 7.1 and 7.2 of the Appendix C of the Pre-action Protocol for Non-Injury Motor Accident Cases which compensation is additional to any other claim for loss of use/rental of a replacement vehicle which our client may make against your insured and/or your insured's driver and or you/your driver.

Yours faithfully

Cheonghoh Law Corporation

encs:

This is a computer-generated document and requires no signature

cc: client (via e-mail/fax only) - SJJ 9043 Z