

ASS. REC. BY:

REF: CS/SM017020502/Arbnz

12/17  
Special Instruction:

SURV. BY:

ASSIGNMENT (Office)

From (Person):

Gnroh Pau Loong

SMO

Date/Time 25/10/17 @ 5.27pm

Estimated Cost:

Bill to:

OD (FI) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GBD 7673 S

Insured:

SLD 9551 D

at Workshop to:

Vision Autowork

Tel:

98564815

or 8 Kaki Bukit Ave 4, #08-09 Premier, 41875

Policy No:

Claim No:

CMTD1703746

Sum Insured:

Excess:

Make of Veh:

(Client's Record):

D.O.A 23/10/17

CA / REV / REP. / REV 24 HRS

'wp'

H.O.D. Endorsement:

Date/Time 26/10/17 @ 9.45am

Person Contacted:

Michelle

Vehicle IN (OUT)

Date/Time

Action/Instruction

(✓)

Estimate

GBD 7673 S - X

SLD 9551 D - X



## Survey Department Check List (Case Handler)

Reference No. : CS15017020001 Arb.  
 Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

**Admin ( Catherine )**: Case handler to make sure all Information created by the assignment team are **ACCURATE**.

**(1) Office Assign Form**

|   |                                       | Y-Date | N-Date | Y-Date | N-Date |
|---|---------------------------------------|--------|--------|--------|--------|
| C | Reference No.                         | ✓      |        |        |        |
| C | Customer Code                         | ✓      |        |        |        |
| N | Assign From                           | ✓      |        |        |        |
| C | Assign Date                           | ✓      |        |        |        |
| C | Veh No (Inspected)                    | ✓      |        |        |        |
| C | Veh No (Insured)                      | ✓      |        |        |        |
| C | D.O.A                                 | ✓      |        |        |        |
| C | Policy No                             |        |        |        |        |
| C | Claim No                              | ✓      |        |        |        |
| C | Insurance Authorisation (CA /REV/REP) |        |        |        |        |
| C | Report Type                           | ✓      |        |        |        |
| C | Weekend Charges                       |        |        |        |        |
| N | Survey held at/Repairer               | ✓      |        |        |        |
| C | Excess                                |        |        |        |        |

**Surveyor ( Adrian )**: Case handler to make sure the surveyor completed all required information.

**(1) Assignment Form**

|   |                        |   |  |  |  |
|---|------------------------|---|--|--|--|
| C | Vehicle No             | ✓ |  |  |  |
| C | Regn Month/Year        | ✓ |  |  |  |
| N | Vehicle Type           | ✓ |  |  |  |
| N | Make & Model           | ✓ |  |  |  |
| C | Engine Capacity. (C.C) | ✓ |  |  |  |
| N | Colour                 | ✓ |  |  |  |
| C | Odometer. (Sp.Reading) | ✓ |  |  |  |
| C | Chassis No             | ✓ |  |  |  |
| N | General Condition      | ✓ |  |  |  |
| N | Steering               | ✓ |  |  |  |
| N | Brake                  | ✓ |  |  |  |
| N | Modification (Modi)    | ✓ |  |  |  |
| C | Tyre Size              | ✓ |  |  |  |
| N | Tyre Make              | ✓ |  |  |  |
| C | Tyre Balance           | ✓ |  |  |  |
| C | Date of Inspection     | ✓ |  |  |  |
| N | Survey held            | ✓ |  |  |  |
| N | Des.of Damages         | ✓ |  |  |  |

**(2) System - (Views/Merimen)**

|   |                                      |   |  |  |  |
|---|--------------------------------------|---|--|--|--|
| C | Damaged Vehicle Photographs Uploaded | ✓ |  |  |  |
|---|--------------------------------------|---|--|--|--|

**(3) Workshop Estimate/Assignment Form**

|   |   |   |  |  |  |
|---|---|---|--|--|--|
| N | ALL Parts condition                           | ✓ |  |  |  |
| C | Market Value for OD cases                     |   |  |  |  |
| C | Estimate Repair Cost for PRI (RSI, TMI, MSIG) |   |  |  |  |
| C | Days of repair                                | ✓ |  |  |  |
| C | Finalised Amount                              | ✓ |  |  |  |
| C | Re-inspection Cases to Finalize within 5 Days |   |  |  |  |

**(4) System - (Views/Merimen)**

|   |                         |   |  |  |  |
|---|-------------------------|---|--|--|--|
| C | Resurvey photo Uploaded | ✓ |  |  |  |
|---|-------------------------|---|--|--|--|

Check By: Catherine 20/4/18  
 Case Handler Date

\*C: Critical \*N: Non-Critical

21/05/2014



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

SOMPO INSURANCE SINGAPORE PL

Ref : CS/SMO17020502/Agb

50 RAFFLES PLACE

#05-01/06

SINGAPORE LAND TOWERSINGAPORE 048623

Date : 26-10-2017



Code : SMO

## 1. Policy Particulars :- THIRD PARTY CLAIM

|              |                |                |            |
|--------------|----------------|----------------|------------|
| Insured Veh. | SLD 9551D      | Veh. Inspected | GBD 7673S  |
| Policy No.   |                | Coverage (\$)  | 0.00       |
| Claim No.    | CMTD1703746    | Excess (\$)    | 0.00       |
| Assign From  | GNOH PAU LOONG | Assign Date    | 26/10/2017 |

## 2. Vehicle Particulars & Condition

|              |        |              |
|--------------|--------|--------------|
| Make & Model | c.c    | 0            |
| Engine No.   | HIDDEN | Year of Reg. |
| Chassis No.  |        | Colour       |
| Odometer     | -      | Steering     |
| Brakes       |        | Modification |
| General      |        |              |

## 3. Conditions of Tyres

|                | Size | Make | Balance |
|----------------|------|------|---------|
| R/H Front Tyre |      |      | mm      |
| L/H Front Tyre |      |      | mm      |
| R/H Rear Tyre  |      |      | mm      |
| L/H Rear Tyre  |      |      | mm      |

## 4. Description of Damages

|  |
|--|
|  |
|--|

## 5. General Information

|                |   |                 |
|----------------|---|-----------------|
| Accident Date  | 23/10/2017  | Inspection Date |
| Survey held at | VISION AUTOWORK PTE LTD<br>8 KAKI BUKIT AVE 4,<br>#08-09 PREMIER @ KAKI BUKIT<br>SINGAPORE 415875 |                 |

## 5a. Remarks

|  |
|--|
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|--|

## Ai Phing (LKKAUTO)

---

**From:** Ai Phing (LKKAUTO)  
**Sent:** Friday, 27 October, 2017 4:23 PM  
**To:** 'Gnoh, Pau Loong'  
**Cc:** 'Henry, Irene James'; 'Teo, See Ling'; SUR  
**Subject:** RE: Direct Settle ; Sompo claim ref: CMTD1703746 ; FW: Accident involving GBD7673S and SLD9551D on 23.10.17

Dear Pau Loong,

Please be informed that we have inspected the vehicle GBD 7673S on 27-10-2017.  
We are pending estimate from repairer.

Best Regards,

**Ai Phing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

---

**From:** Admin-D (LKKAUTO)  
**Sent:** Thursday, 26 October, 2017 9:53 AM  
**To:** 'Gnoh, Pau Loong' <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Henry, Irene James' <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; 'Teo, See Ling' <[seeling.teo@sompo.com.sg](mailto:seeling.teo@sompo.com.sg)>  
**Subject:** RE: Direct Settle ; Sompo claim ref: CMTD1703746 ; FW: Accident involving GBD7673S and SLD9551D on 23.10.17

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Gnoh, Pau Loong [<mailto:PauLoong.Gnoh@sompo.com.sg>]  
**Sent:** Wednesday, 25 October, 2017 5:27 PM  
**To:** Vision Autowork; 'assignments@lkkauto.com'; [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Cc:** Henry, Irene James; Teo, See Ling  
**Subject:** RE: Direct Settle ; Sompo claim ref: CMTD1703746 ; FW: Accident involving GBD7673S and SLD9551D on 23.10.17

## Nivitha (LKK Auto)

---

**From:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>  
**Sent:** Wednesday, 25 October, 2017 5:27 PM  
**To:** Vision Autowork; 'assignments@lkkauto.com'; sur@lkkauto.com  
**Cc:** Henry, Irene James; Teo, See Ling  
**Subject:** RE: Direct Settle ; Sompo claim ref: CMTD1703746 ; FW: Accident involving GBD7673S and SLD9551D on 23.10.17  
**Attachments:** 25102017164743.pdf

Dear M/s LKK AUTO,

With reference to the captioned and email below, please assist to liaise / conduct the PD survey and case is for direct settlement, thank you.

Best Regards

**Gnoh Pau Loong**

Claims Division

D: 6329 5217 | T: 6461 6555 | F: 6221 3147



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50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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**From:** Vision Autowork [mailto:visionautowork@gmail.com]

**Sent:** Wednesday, 25 October, 2017 5:14 PM

**To:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

**Cc:** Henry, Irene James <irene.henry@sompo.com.sg>

**Subject:** Re: Direct Settle ; Sompo claim ref: CMTD1703746 ; FW: Accident involving GBD7673S and SLD9551D on 23.10.17

Dear All,

Thanks for your reply.

Please arrange **LKK Auto Consultants** to survey the above vehicle

Thank You

Yours faithfully,

Michelle  
Hp: 9856 4815

8 Kaki Bukit Avenue 4,  
#08-09, Premier @ Kaki Bukit,  
Singapore 41875  
Tel: 6341 6789  
Fax: 6341 6778

On Wed, Oct 25, 2017 at 5:02 PM, Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)> wrote:

Dear Michelle,

With reference to your email below, we would like to direct settle and we intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

|   | <b>Motor Surveyor</b>            | <b>Surveyor</b>           | <b>Selection (Indicate as tick)</b> |
|---|----------------------------------|---------------------------|-------------------------------------|
| 1 | Raleigh Services                 | Andrew Ow Yong            |                                     |
|   |                                  | Vincent Ng                |                                     |
| 2 | LKK Auto Consultants             | Kenneth Kong (North area) |                                     |
|   |                                  | Marcus Chua (East area)   |                                     |
|   |                                  | Ma Chin Fook (North area) |                                     |
|   |                                  | Mohd Rasul (West area)    |                                     |
|   |                                  | Mohd Taufikh (West area)  |                                     |
| 3 | Priority Services                | Jimmy Lee                 |                                     |
|   |                                  | Lawrence Ng               |                                     |
|   |                                  | Jeffery Ong               |                                     |
| 4 | JP Knights Adjusters & Surveyors | Jason Lek                 |                                     |
| 5 | In House surveyor                | Teo See Ling              |                                     |
|   |                                  |                           |                                     |

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.



Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555 | F: 6221 3147



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---

**From:** Vision Autowork

**Sent:** Wednesday, 25 October 2017 16:50:01 (UTC+08:00) Kuala Lumpur, Singapore

**To:** Motor Survey; Henry, Irene James

**Subject:** Re: Direct Settle ; Sompo claim ref: CMTD1703746 ; FW: Accident involving GBD7673S and SLD9551D on 23.10.17

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

Hope we can do Direct Settle and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert



Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

8 Kaki Bukit Avenue 4,

#08-09, Premier @ Kaki Bukit,

Singapore 41875

Tel: 6341 6789

Fax: 6341 6778

On Wed, Oct 25, 2017 at 9:39 AM, Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)> wrote:

Dear Michelle,

With reference to the email below and as just spoken, we would like to direct settle this case and kindly arrange for a survey appointment with our surveyor, thank you.

Best Regards

**Gnoh Pau Loong**

Claims Division

D: 6329 5217 | T: 6461 6555 | F: 6221 3147



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---

**From:** Henry, Irene James

**Sent:** Tuesday, 24 October, 2017 5:37 PM

**To:** Vision Autowork <[visionautowork@gmail.com](mailto:visionautowork@gmail.com)>

**Cc:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>

**Subject:** Direct Settle ; Sompo claim ref: CMTD1703746 ; FW: Accident involving GBD7673S and SLD9551D on 23.10.17

Our Claim Reference: CMTD1703746/GPL

Hi,

We acknowledged receipt of your claim documents.

Please be informed that Pau Loong is the handler of this case.

Best Regards

Irene Henry

Claims Division

D: 6322 4618 | T: 6461 6555 | F: 6221 3147



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**From:** Vision Autowork [<mailto:visionautowork@gmail.com>]

**Sent:** Tuesday, 24 October, 2017 2:16 PM

**To:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; Ngo, Sau Wei Shawn <[Shawn.Ngo@sompo.com.sg](mailto:Shawn.Ngo@sompo.com.sg)>; Goh, Siew Geok Janice (01/09/17) <[janice.goh@sompo.com.sg](mailto:janice.goh@sompo.com.sg)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>; Han, Bernard <[Bernard.han@sompo.com.sg](mailto:Bernard.han@sompo.com.sg)>; Wong, Lorriance <[lorriance.wong@sompo.com.sg](mailto:lorriance.wong@sompo.com.sg)>

**Subject:** Accident involving GBD7673S and SLD9551D on 23.10.17

Dear Sir / Madam,

Attached the LTA search and GIA report for your required.

Kindly advise the liability before claims against your insured (SLD9551D).

If you're not the handler, please assist us forward to handler.

**\*\* CAR NOT IN WORKSHOP\*\***

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

8 Kaki Bukit Avenue 4,

#08-09, Premier @ Kaki Bukit,

Singapore 41875

Tel: 6341 6789

Fax: 6341 6778

**VISION AUTOWORK PTE. LTD.**

8 KAKI BUKIT AVENUE 4, #08-09, PREMIER @ KAKI BUKIT, S'PORE 415875

Tel: 6341 6789 Fax: 6341 6778

Co. Reg. No. : 201500371E

Date: 25/10/17

By Fax & Email

To: Somp O

Attn : Motor Claims Department

Re: Accident involving motor vehicle Nos. GBD7673S and SLD9551D  
along Cross Junction of River Valley Road and Kim Seng Road on 23/10/2017

We refer to the above matter.

We are instructed by Centrise Engineering (S) Pte Ltd to notify you of a road traffic accident  
on 23/10/2017 at about 10:15 at Cross Junction of River Valley Road and Kim Seng Road  
involving our client's/customer's vehicle registration number GBD7673S and vehicle  
registration number SLD 9551D driven by you at the material time.

As a result of the accident, our client's /customer's vehicle has been damaged. Before our  
client/we proceed to repair the damaged vehicle, please let us know within 2 working days of  
your receipt of this notice whether you or your insurer would like to conduct a pre-repair  
survey of the vehicle. If we do not receive any reply from you within the stipulated timeline,  
our client/we shall proceed to repair the vehicle without further reference to you.

Thank You

Yours faithfully



Abby

Hp : 9856 4815

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the Insurers of the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report 24/10/2017 13:37  
Date Of Accident 23/10/2017 10:15  
Exact Location Of Accident RIVER VALLEY ROAD / KIM SENG ROAD  
Country/State of Loss SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number GBD7673S  
**Insured/Policyholder**  
Name Of Registered Owner CENTRISE ENGINEERING (S) PTE. LTD.  
Co Reg No 200312737R  
Email Address NOEMAIL  
Mobile Phone No  
Alternative Phone No OFFICE-67107996  
**Vehicle Particulars**  
Manufacturer TOYOTA  
Model HIACE DX 3.0 M  
Exact Purpose for which vehicle was being used at time of accident WORK PURPOSE  
Are you claiming under your own insurance policy for repair to your vehicle? NO  
If No, Please state action to be taken THIRD PARTY  
Vehicle Category COMMERCIAL VEHICLE  
**Insurance Company**  
Name of Insurance Company NTUC INCOME INSURANCE CO-OPERATIVE LTD  
Type Of Coverage COMPREHENSIVE  
Fleet Policy NO  
Policy Number 5088706393 COMP  
Cover Note Number  
**Driver**  
Name of Driver LOW LIANG JIN  
Passport No/FIN F7900137Q  
Date Of Birth 11/12/1971  
Occupation INDOOR  
Date Of Driving Pass 23/10/1996  
Driving Experience 21 YEARS AND 0 MONTHS  
Gender MALE  
Mobile Number (LOCAL) +65-86605006  
Fax Number  
Contact Number  
Email Address NOEMAIL

Address 7 SOON LEE STREET #04-06 ISPACE  
Postcode 627608  
Was driver an employee of the Insured's Company YES  
If No, Relationship of the Driver with the Insured  
Vehicle Registration Number of Driver's Own Vehicle -  
-  
-  
Insurance Company of Driver's Own Vehicle -  
-  
-

#### General Information of the Accident

Type Of Accident SIDE SWIPE  
Weather Conditions CLEAR  
Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO  
Was any body injured in the Accident? NO  
Was any other material or property damaged? YES  
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
Number of Passengers (Including Driver) 2

#### Details of Police Action

Was the accident reported to the police? NO  
If Yes, Please state which Police Station  
Was notice of intended Prosecution given? NO  
If Yes, against whom?

#### Circumstances of Accident

REFER TO ATTACHMENT. ATTENDED BY AINI

#### Attachment(s)

Are accident photos available for attachment? YES  
Was there any video captured by Car Camera? NO  
Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLD9551D  
Vehicle Make/Model/Colour MAZDA3 4-DOOR SEDAN 1.5L SP.6EAT  
Details Of Properties  
Name of Driver  
NRIC/Passport Number  
Contact Number  
Address  
Postcode  
Insurance Company Name  
Nature Of Damage  
No. Of Passenger (Including Driver)

#### Details of Witness

Name  
Phone Number  
Email Address



SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature:  
Date & Time:

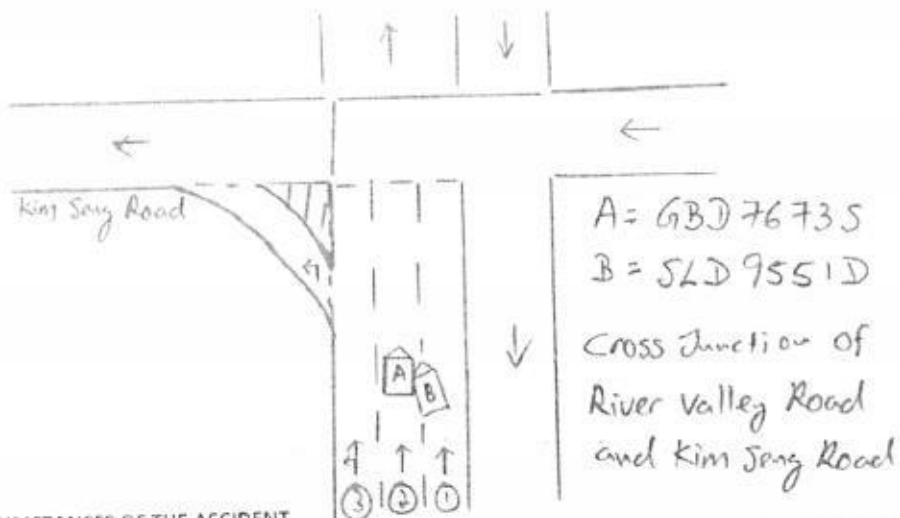
Driver's Signature:  
(If driver is not the policyholder)  
Date & Time: 2 OCT 2017

Reporting Centre Personnel's Signature:  
Name:  
NRIC/FIN No:

**IDAC KAKI BUKIT (VAC)**  
23 Kaki Bukit Ave 4  
Singapore 415933  
Tel: 67416697 Fax: 67492305  
Email: [vackb@singnet.com.sg](mailto:vackb@singnet.com.sg)

# Sketch Plan #2 Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to attach

**LDAC KAKI BUKIT (VAC)**  
23 Kaki Bukit Ave 4  
Singapore 415933  
Tel: 67416697 Fax: 67492305  
Email: [vackb@singnet.com.sg](mailto:vackb@singnet.com.sg)

## DECLARATION

(We declare the foregoing particulars are true in every respect.)

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 24 OCT 2017

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No:

On 23.10.17 at about 10:15 hours at Cross Junction of River Valley Road and Kim Seng Road. While I was travelling straight on the lane 2 (along River Valley Road towards Lower Delta Road), suddenly I heard a loud bang from behind. When I alighted I realized it was vehicle (B) from my right lane cut into my lane and hit onto my right hand side portion of my vehicle (A). I wish to state that I have 1 passenger inside my vehicle (A).

Vehicle (A): GBD 7673S

Vehicle (B): SLD 9551D



# Vision Autowork Pte.Ltd.

( ROC / GST Reg. No. 201500371E)

8 Kaki Bukit Ave 4, #08-09 Premier@Kaki Bukit

Singapore 415875

Tel : 6341 6789 Fax: 6341 6778

E-mail:visionautowork@gmail.com

DATE : 26.10.17

TO : **SOMPO** MOTOR CLAIMS DEPTS

VEHICLE NO : **GBD7673S**

MODEL : **TOYOTA HIACE**

DATE OF ACCIDENT : 23.10.17

TIME OF ACCIDENT : 10:15HRS

1CDH2010160901

korita

WE APPEND HEREUNDER THE ESTIMATED COST OF REPAIRS TO BE CARRIED OUT TO THE ABOVE VEHICLE.

## CLAIM DETAIL : PARTS

| S/N | DESCRIPTION                                    | QTY | UNIT LIST PRICE | TOTAL LIST PRICE |
|-----|--|-----|-----------------|------------------|
| 1   | FRONT ABS SENSOR <i>new</i>                    | 1   | \$ 398.00       | \$ 398.00        |
| 2   | FRONT SHOCK ABSORBER RH <i>Bent</i>            | 1   | \$ 175.00       | \$ 175.00        |
| 3   | FRONT KNUCKLE ARM RH <i>Bent</i>               | 1   | \$ 585.00       | \$ 585.00        |
| 4   | FRONT KNUCKLE ARM BEARING RH <i>new</i>        | 1   | \$ 375.00       | \$ 375.00        |
| 5   | FRONT LOWER ARM RH <i>Bent</i>                 | 1   | \$ 570.00       | \$ 570.00        |
| 6   | FRONT LOWER ARM BALL JOINT RH <i>Bent</i>      | 1   | \$ 240.00       | \$ 240.00        |
| 7   | FRONT UPPER ARM RH <i>Bent</i>                 | 1   | \$ 960.00       | \$ 960.00        |
| 8   | FRONT STABILIZER BAR LINKAGE RH <i>new</i>     | 1   | \$ 185.00       | \$ 185.00        |
| 9   | FRONT STAY ARM RH <i>Bent</i>                  | 1   | \$ 122.00       | \$ 122.00        |
| 10  | FRONT STEERING RACK AND PINION <i>new</i>      | 1   | \$ 3,570.00     | \$ 3,570.00      |
| 11  | CENTER PILLAR (OUTER) RH <i>Ry</i>             | 1   | \$ 692.00       | \$ 692.00        |
| 12  | SLIDING DOOR RH <i>Dented</i>                  | 1   | \$ 1,650.00     | \$ 1,650.00      |
| 13  | SLIDING DOOR SWITCH CONNECTOR <i>new</i>       | 1   | \$ 88.00        | \$ 88.00         |
| 14  | SLIDING DOOR STEP PANEL RH <i>Ry</i>           | 1   | \$ 817.00       | \$ 817.00        |
| 15  | SLIDING DOOR LOWER RAILWAY PANEL RH <i>Ry</i>  | 1   | \$ 946.00       | \$ 946.00        |
| 16  | SLIDING DOOR ROLLER (LOWER) RH <i>Bent</i>     | 1   | \$ 317.00       | \$ 317.00        |
| 17  | SLIDING DOOR LOCK CATCHER RH <i>new</i>        | 1   | \$ 26.00        | \$ 26.00         |
| 18  | SLIDING DOOR INNER LOCK RH <i>new</i>          | 1   | \$ 522.00       | \$ 522.00        |
| 19  | SLIDING DOOR STOPPER (SET) <i>new</i>          | 2   | \$ 27.00        | \$ 54.00         |
| 20  | SLIDING DOOR FRAME WEATHER STRIP RH <i>new</i> | 1   | \$ 331.00       | \$ 331.00        |
| 21  | SLIDING DOOR INNER BOARD RH <i>Not New</i>     | 1   | \$ 1,737.00     | \$ 1,737.00      |
| 22  | REAR SIDE PANEL RH <i>Ry</i>                   | 1   | \$ 1,848.00     | \$ 1,848.00      |
| 23  | ROCKER PANEL RH <i>Ry</i>                      | 1   | \$ 388.00       | \$ 388.00        |
| 24  | REAR SHOCK ABSORBER RH <i>2</i>                | 1   | \$ 325.00       | \$ 325.00        |
| 25  | REAR WHEEL HUP RH <i>new</i>                   | 1   | \$ 390.00       | \$ 390.00        |
| 26  | REAR WHEEL HUP BEARING RH                      | 1   | \$ 187.00       | \$ 187.00        |

|    |                         |   |             |             |
|----|-------------------------|---|-------------|-------------|
| 27 | REAR ALXE <i>RLA RL</i> | 1 | \$ 1,989.00 | \$ 1,989.00 |
|----|-------------------------|---|-------------|-------------|

5199  
3899.25

|                        |                     |
|------------------------|---------------------|
| TOTAL PRICE            | \$ 19,487.00        |
| LESS 25%               | \$ 4,871.75         |
| <b>SUB TOTAL PRICE</b> | <b>\$ 14,615.25</b> |

| S/N | DESCRIPTION   | QTY | UNIT S/NETT | TOTAL S/NETT |
|-----|---|-----|-------------|--------------|
| 1   | CENTER PILLAR SEALANT (OUTER) RH <i>RLA RL</i>            | 1   | \$ 80.00    | \$ 80.00     |
| 2   | SLIDING DOOR STEP PANEL SEALANT RH <i>RLA RL</i>          | 1   | \$ 80.00    | \$ 80.00     |
| 3   | SLIDING DOOR LOWER RAILWAY PANEL SEALANT RH <i>RLA RL</i> | 1   | \$ 80.00    | \$ 80.00     |
| 4   | SLIDING DOOR INNER BOARD CLIP RH (SET) <i>RLA RL</i>      | 1   | \$ 50.00    | \$ 50.00     |
| 5   | REAR SIDE PANEL SEALANT RH <i>RLA RL</i>                  | 1   | \$ 80.00    | \$ 80.00     |
| 6   | FRONT WHEEL TYRE RH <i>RLA RL</i>                         | 1   | \$ 280.00   | \$ 280.00    |
| 7   | FRONT WHEEL RIM RH <i>RLA RL</i>                          | 1   | \$ 150.00   | \$ 150.00    |
| 8   | REAR BUMPER CLIP (SET) <i>2</i>                           | 1   | \$ 50.00    | \$ 50.00     |
| 9   | REAR WHEEL TYRE RH <i>RLA RL</i>                          | 1   | \$ 280.00   | \$ 280.00    |
| 10  | REAR WHEEL RIM RH <i>RLA RL</i>                           | 1   | \$ 150.00   | \$ 150.00    |

**TOTAL \$ 1,280.00**

**CLAIM DETAILS: LABOUR AND SPRAY PAINTING (FRONT)**

| S/N | JOB DESCRIPTION  | PRICE       | ADJUSTED COST |
|-----|--|-------------|---------------|
| 1   | PANEL BEATING, REMOVING AND REPLACING PARTS                                  | \$ 1,800.00 | 600           |
| 2   | SPRAY PAINTING TO AFFECTED AREA  | \$ 1,800.00 | 900           |
| 3   | TUFF COAT  | \$ 250.00   | 40            |
| 4   | WIRING CHECK   | \$ 180.00   | 30            |
| 5   | REMOVE AND REFIX CUSHION SEAT /UPHOLSTERY & ROOF LINING TO FACILITATE REPAIR | \$ 250.00   | 60            |
| 6   | CONDUCT WATER LEAKAGE TEST   | \$ 80.00    | x             |
| 7   | REMOVE AND REFIX FRONT UNDERCARRIAGE   | \$ 650.00   | 220           |
| 8   | REMOVE AND REFIX FRONT WHEEL BEARING   | \$ 60.00    | x             |
| 9   | REMOVE AND REFIX POWER STEERING RACK AND PINION                              | \$ 380.00   | x             |
| 10  | FOUR WHEEL ALIGHMENT   | \$ 120.00   | 80            |
| 11  | TRANFER SLIDING DOOR MECHANISM RH  | \$ 80.00    | ✓             |
| 12  | REMOVE AND REFIX REAR SIDE PANEL RAILWAY RH                                  | \$ 80.00    | x             |

|    |  |           |   |
|----|--|-----------|---|
| 13 | REMOVE AND REFIX REAR UNDERCARRIAGE  | \$ 650.00 | X |
| 14 | REMOVE AND REFIX REAR WHEEL BEARING  | \$ 60.00  | X |
| 15 | TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT/CONTROL UNITS, RESET MEMORIES TO SPECIFICATION ETC. | \$ 180.00 | X |

**TOTAL**

**\$6,620.00**

2010

**ESTIMATE REPORT**

TOTAL PARTS COST : \$ 15,895.25  
TOTAL LABOUR COST : \$ 6,620.00  
TOTAL REPAIR COST : \$ 22,515.25

NB: THIS IS ONLY AN ESTIMATE AND SHOULD ADDITIONAL WORK BE FOUND NECESSARY TO BE CARRIED OUT IN THE COURSE OF REPAIRS, EXTRA MATERIALS AND LABOUR COST WILL BE CHARGED ACCORDINGLY WHICH HOWEVER, YOU WILL BE INFORMED PRIOR TO ACTION TAKEN.

PARTS PRICES ARE SUBJECT TO CHANGES.

YOURS FAITHFULLY,

*ABBY*

SERVICE ADVISOR

ABBY

HP : 9856 4815

*Adrian Lin*  
*L/S 27/10/17*

*65 Days*

*total: 6239.25*  
*L/S: 4950*

*4950*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

SOMPO INSURANCE SINGAPORE PL

Ref : CS/SMO17020502/Arbn2

50 RAFFLES PLACE

#05-01/06

SINGAPORE LAND TOWERS SINGAPORE 048623

Date : 25-04-2018



Code : SMO

### 1. Policy Particulars :- THIRD PARTY CLAIM

|              |                |                |            |
|--------------|----------------|----------------|------------|
| Insured Veh. | SLD 9551D      | Veh. Inspected | GBD 7673S  |
| Policy No.   |                | Coverage (\$)  | 0.00       |
| Claim No.    | CMTD1703746    | Excess (\$)    | 0.00       |
| Assign From  | GNOH PAU LOONG | Assign Date    | 25/10/2017 |

### 2. Vehicle Particulars & Condition

|              |               |              |          |
|--------------|---------------|--------------|----------|
| Make & Model | TOYOTA HIACE  | c.c          | 2982     |
| Engine No.   | HIDDEN        | Year of Reg. | 2015     |
| Chassis No.  | KDH2010160901 | Colour       | SILVER   |
| Odometer     | 75313         | Steering     | IN ORDER |
| Brakes       | IN ORDER      | Modification | NIL      |
| General      | GOOD          |              |          |

### 3. Conditions of Tyres

|                | Size     | Make        | Balance |
|----------------|----------|-------------|---------|
| R/H Front Tyre | 195 R15C | BRIDGESTONE | 6 mm    |
| L/H Front Tyre | 195 R15C | BRIDGESTONE | 6 mm    |
| R/H Rear Tyre  | 195 R15C | BRIDGESTONE | 6 mm    |
| L/H Rear Tyre  | 195 R15C | BRIDGESTONE | 6 mm    |

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY.

DAMAGES SEE DETAILS.

### 5. General Information

|                |   |                 |            |
|----------------|---|-----------------|------------|
| Accident Date  | 23/10/2017  | Inspection Date | 27/10/2017 |
| Survey held at | VISION AUTOWORK PTE LTD<br>8 KAKI BUKIT AVE 4,<br>#08-09 PREMIER @ KAKI BUKIT<br>SINGAPORE 415875 |                 |            |

### 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.  
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

### 5b. Estimate Days of Repair

|                                     |                |
|-------------------------------------|----------------|
| ESTIMATED NORMAL PERIOD FOR REPAIR: | 5 Working Days |
|-------------------------------------|----------------|





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBD 7673S

| Qty                         | Description of Parts                | Condition            | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----------------------------|-------------------------------------|----------------------|---------------------------|-------------------|
| <b>REPLACEMENT OF PARTS</b> |                                     |                      |                           |                   |
| 1                           | FRONT ABS SENSOR                    | NOT NECESSARY        | 398.00                    | -                 |
| 1                           | FRONT SHOCK ABSORBER RH             | BENT                 | 175.00                    | 175.00            |
| 1                           | FRONT KNUCKLE ARM RH                | BENT                 | 585.00                    | 585.00            |
| 1                           | FRONT KNUCKLE ARM BAERING RH        | NECESSARY            | 375.00                    | 375.00            |
| 1                           | FRONT LOWER ARM RH                  | BENT                 | 570.00                    | 570.00            |
| 1                           | FRONT LOWER ARM BALL JOINT RH       | BENT                 | 240.00                    | 240.00            |
| 1                           | FRONT UPPER ARM RH                  | BENT                 | 960.00                    | 643.00            |
| 1                           | FRONT STABILIZER BAR LINKAGE RH     | NOT NECESSARY        | 185.00                    | -                 |
| 1                           | FRONT STAY ARM RH                   | BENT                 | 122.00                    | 122.00            |
| 1                           | FRONT STEERING RAK AND PINION       | NOT NECESSARY        | 3,570.00                  | -                 |
| 1                           | CENTER PILLAR (OUTER) RH            | TO REPAIR SEE LABOUR | 692.00                    | -                 |
| 1                           | SLIDING DOOR RH                     | DENTED               | 1,650.00                  | 1,650.00          |
| 1                           | SLIDING DOOR SWITCH CONNECTOR       | NOT NECESSARY        | 88.00                     | -                 |
| 1                           | SLIDING DOOR STEP PANEL RH          | TO REPAIR SEE LABOUR | 817.00                    | -                 |
| 1                           | SLIDING DOOR LOWER RAILWAY PANEL RH | TO REPAIR SEE LABOUR | 946.00                    | -                 |
| 1                           | SLIDING DOOR ROLLER (LOWER) RH      | BENT                 | 317.00                    | 317.00            |
| 1                           | SLIDING DOOR LOCK CATCHER RH        | NOT NECESSARY        | 26.00                     | -                 |
| 1                           | SLIDING DOOR INNER LOCK RH          | DAMAGED              | 522.00                    | 522.00            |
| 2                           | SET SLIDING DOOR STOPPER @\$27.00   | NOT NECESSARY        | 54.00                     | -                 |
| 1                           | SLIDING DOOR FRAME WEATHER STRIP RH | NOT NECESSARY        | 331.00                    | -                 |
| 1                           | SLIDING DOOR INNER BOARD RH         | NOT NECESSARY        | 1,737.00                  | -                 |
| 1                           | REAR SIDE PANEL RH                  | TO REPAIR SEE LABOUR | 1,848.00                  | -                 |
| 1                           | ROCKER PANEL RH                     | TO REPAIR SEE LABOUR | 388.00                    | -                 |
| 1                           | REAR SHOCK ABSORBER RH              | NOT NECESSARY        | 325.00                    | -                 |
| 1                           | REAR WHEEL HUP RH                   | NOT NECESSARY        | 390.00                    | -                 |
| 1                           | REAR WHEEL HUP BEARING RH           | NOT NECESSARY        | 187.00                    | -                 |
| 1                           | REAR AXLE                           | NOT NECESSARY        | 1,989.00                  | -                 |
|                             | LESS 25% DISCOUNT                   |                      | -4,871.75                 | -1,299.75         |
|                             |                                     |                      | 14,615.25                 | 3,899.25          |

Report Ref No. CS/SMO17020502/Arbn2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

| Qty | Description of Parts  | Condition     | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|---|---------------|---------------------------|-------------------|
|     | <b><u>SPECIAL NETT ITEMS</u></b>  |               |                           |                   |
| 1   | CENTER PILLAR SEALANT (OUTER) RH (SN)   | NOT NECESSARY | 80.00                     | -                 |
| 1   | SLIDING DOOR STEP PANEL SEALANT RH (SN)   | NOT NECESSARY | 80.00                     | -                 |
| 1   | SLIDING DOOR LOWER RAILWAY PANEL SEALANT RH (SN)  | NOT NECESSARY | 80.00                     | -                 |
| 1   | SET SLIDING DOOR INNER BOARD CLIP RH (SN)   | NECESSARY     | 50.00                     | 30.00             |
| 1   | REAR SIDE PANEL SEALANT RH (SN)   | NOT NECESSARY | 80.00                     | -                 |
| 1   | FRONT WHEEL TYRE RH (SN)  | CUT           | 280.00                    | 180.00            |
| 1   | FRONT WHEEL RIM RH (SN)   | CUT           | 150.00                    | 120.00            |
| 1   | SET REAR BUMER CLIP (SN)  | NOT NECESSARY | 50.00                     | -                 |
| 1   | REAR WHEEL TYRE RH (SN)   | NOT NECESSARY | 280.00                    | -                 |
| 1   | REAR WHEEL RIM RH (SN)  | NOT NECESSARY | 150.00                    | -                 |
|     |   |               | 1,280.00                  | 330.00            |
|     | <b><u>LABOUR</u></b>  |               |                           |                   |
|     | PANEL BEATING,REMOVING AND REPLACING PARTS.INCLUSIVE OF THE REPAIR OF CENTER PILLAR (OUTER) RH,SLIDING DOOR STEP PANEL RH,SLIDING DOOR LOWER RAILWAY PANEL RH,REAR SIDE PANEL RH AND ROCKER PANEL RH. |               | 1,800.00                  | 600.00            |
|     | SPRAY PAINTING TO AFFECTED AREA.  |               | 1,800.00                  | 900.00            |
|     | TUFF COAT.  |               | 250.00                    | 40.00             |
|     | WIRING CHECK.   |               | 180.00                    | 30.00             |
|     | REMOVE AND REFIX CUSHION SEAT/UPHOLSTERY & ROOF LINING TO FACILITATE REPAIR.  |               | 250.00                    | 60.00             |
|     | CONDUCT WATER LEAKAGE TEST.   | NOT NECESSARY | 80.00                     | -                 |
|     | REMOVE AND REFIX FRONT UNDERCARRIAGE.   |               | 650.00                    | 220.00            |
|     | REMOVE AND REFIX FRONT WHEEL BEARING.   | NOT NECESSARY | 60.00                     | -                 |
|     | REMOVE AND REFIX POWER STEERING RACK AND PINION.  | NOT NECESSARY | 380.00                    | -                 |
|     | FOUR WHEEL ALIGNMENT.   |               | 120.00                    | 80.00             |
|     | TRANSFER SLIDING DOOR MECHANISM RH.   |               | 80.00                     | 80.00             |
|     | REMOVE AND REFIX REAR SIDE PANEL RAILWAY RH.  | NOT NECESSARY | 80.00                     | -                 |
|     | REMOVE AND REFIX REAR UNDERCARRIAGE.  | NOT NECESSARY | 650.00                    | -                 |
|     | REMOVE AND REFIX REAR WHEEL BEARING.  | NOT NECESSARY | 60.00                     | -                 |
|     | TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT/CONTROL UNITS,RESET MEMORIES TO SPECIFICATION ETC.   | NOT NECESSARY | 180.00                    | -                 |
|     |   |               | 6,620.00                  | 2,010.00          |

Report Ref No. CS/SMO17020502/Arbn2



|   |  |           |          |
|---|--|-----------|----------|
| GRAND TOTAL   |  | 22,515.25 | 6,239.25 |
| RECOMMENDED COST OF LUMP SUM REPAIRS<br>(TO ITS PRE-ACCIDENT CONDITION) |  |           | 4,950.00 |

Report Ref No. CS/SMO17020502/Arbn2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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