

REF:

CS/TP17020494/Arb2

Surveyor

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLQ 4197H.

Yr Regn:

2017 / July

Type M.Ca / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or:

Make:

Honda Shuttle

c.c. 1496

Colour

White

A/C: Insured / Std / NI / NA

Sp. Reading

26930

T/Radio: Insured / Std / NI / NA

Eng/No:

GP71113831

C/No:

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil S/Rim / STD A/Rim or

Tyre Size:

F: 185/60R15

R: 185/60R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

23/10/17

D.O.I.

25/10/17

Survey held at

MG Solution

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front o/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP Great American Independent.

SLQ 4197H - X

19/12

Finalised \$2,752.40 (Red 1495.92, 35%)

RECEIVED

Date/Time, File Pass to?

☐

: Preli. Report

☐

: Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

3

Resurvey No. of Trip:

2

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

S + RS. SI

Photos

Others

TOTAL

Report Format:

TP

Lump Sum / (B): (\$ 2,752.40 )

135

50

50+50

29

80

394

# Survey Department Check List (Case Handler)

Reference No. : CS/TP17020494/Arb.  
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

**Admin** ( Catherine ): Case handler to make sure all information created by the assignment team are **ACCURATE**.

## (1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code	✓			
N	Assign From				
C	Assign Date				
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No				
C	Claim No				
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

**Surveyor** ( Adrian ): Case handler to make sure the surveyor completed all required information.

## (1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

## (2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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## (3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

## (4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By:

Catherine 19/05/19  
Case Handler Date

\*C: Critical \*N: Non-Critical

21/05/2014



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MG SOLUTION PTE LTD

Ref : CS/TP17020494/Arb

23 KAKI BUKIT AVE 4  
(SOUTH WING) #02-03B  
VICOM INSPECTION CENTRE SINGAPORE 415933

Date : 26-10-2017



Code : TP441

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	Veh. Inspected	SLQ 4197H
Policy No.	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	25/10/2017

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	23/10/2017	Inspection Date	25/10/2017
Survey held at	MG SOLUTION PTE LTD 23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENTRE, SINGAPORE 415933		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---

Yan

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**From:** Yan <mg3solution@gmail.com>  
**Sent:** Wednesday, 25 October, 2017 2:59 PM  
**To:** 'Ngian, Kelvyna'  
**Cc:** general.claims@sg.gaig.com  
**Subject:** RE: PRI for SLQ 4197H  
**Attachments:** SLT744P.pdf; SLT744P - LTA Search.pdf; PRI For SLQ 4197H.pdf

Dear Kelvyna,

We refer to below email.

As you are not able to confirm whether SLT 744P is your insurer, therefore, we have decided to use our independent surveyor – LKK Consultant to conduct the PRI as our PRI was sent out to your side on 24/10/2017 which have already breached the NIMA Protocol. Therefore, all fees will be borne by your side.

Best Regards,

Yan

**MG SOLUTION PTE LTD**  
23 Kaki Bukit Avenue 4 (South Wing)  
#02-03B Vicom Inspection Centre  
Singapore 415933  
Tel : 6744 4165  
Fax : 6744 4604

**From:** Ngian, Kelvyna [mailto:Kelvyna.Ngian@sg.gaig.com]  
**Sent:** Wednesday, 25 October, 2017 2:19 PM  
**To:** MG Solution Pte Ltd <mg3solution@gmail.com>  
**Subject:** RE: PRI for SLQ 4197H

WITHOUT PREJUDICE

Dear Ms Hong

We have checked, no record of SLT744P as per our records.

Thanks

Kelvyna

**From:** Ngian, Kelvyna  
**Sent:** Wednesday, October 25, 2017 9:51 AM  
**To:** 'MG Solution Pte Ltd' <mg3solution@gmail.com>  
**Subject:** RE: PRI for SLQ 4197H

WP

Morning Ms Hong

Will check at my end again

Thanks

10 Sin Ming Drive Singapore 575701  
Tel: 1800-CALL LTA (1800-2255 582) Fax: (65) 6553 5329

24 Oct 2017

Our ref 2410171801N003005857

TAN YONG JOO  
23 KAKI BUKIT AVENUE 4  
SINGAPORE 415933

Dear Sir/Madam

**SEARCH FOR VEHICLE NO. : SLT744P AS AT : 23 OCT 2017**  
**20171024155310662400**

We refer to your request of 24 Oct 2017. The requested information are as follows :

Insurance Co. : GREAT AMERICAN INSURANCE  
COMPANY

2. Please contact our customer service officers at tel: 1800-CALL LTA (1800-2255 582) should you require further assistance.
3. Thank you.

Yours sincerely

NG LAY CHOO (MS)  
DEPUTY DIRECTOR, VRL SERVICE OPERATIONS  
VEHICLE SERVICES GROUP  
LAND TRANSPORT AUTHORITY

(This is a computer-generated notice that requires no signature.)

From 15 February 2017, you do not need to display road tax disc on the windscreen of your vehicle. LTA has stopped issuing physical road tax discs as part of our efforts to streamline our processes. Please ensure that your original motor insurance certificate is readily available in your vehicle at all times. If you are driving into Malaysia, you are advised to carry printed proof of the validity of your road tax in your vehicle.



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 24 Oct 2017 / 15:53:56

Receipt Date/Time : 24 Oct 2017 / 15:53:56

## Tax Invoice/Receipt

Receipt No. : LTACT-QBS-171024-000085

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
1	Perform VRL Enquiry - SLT744P Enquiry Fee 20171024155310662400	5.00	0.35	5.35
Sub-Total		5.00	0.35	5.35
Total Before Rounding		5.00	0.35	5.35
Rounding Difference				0.00
Total Amount Payable				5.35
Paid By				
Cash				5.35
Total				5.35
Cash Change				0.00
Tendered Amount				5.35
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	23/10/2017 15:20
Date Of Accident	23/10/2017 11:45
Exact Location Of Accident	JUNCTION OF BEACH ROAD & MIDDLE ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLQ4197H
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#### Insured/Policyholder

Name Of Registered Owner	SUPREME LEASING & LIMOUSINE PTE LTD
Co Reg No	53287737C
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-88888888

#### Vehicle Particulars

Manufacturer	HONDA
Model	SHUTTLE-1.5 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY  
Vehicle Category PRIVATE HIRE

#### Insurance Company

Name of Insurance Company	TOKIO MARINE INSURANCE SINGAPORE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	17-M1000894-R00
Cover Note Number	

#### Driver

Name of Driver	VENGUTU GOPI S/O KUMARA SHANKER
NRIC No	S7819626B
Date Of Birth	23/06/1978
Occupation	INDOOR
Date Of Driving Pass	23/10/2000
Driving Experience	17 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-85002239
Fax Number	
Contact Number	
EMail Address	NOEMAIL



Address	BLK 212 BUKIT BATOK ST 21 #02-249
Postcode	650212
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

ON 23//10/2017 AT ABOUT 1145HRS AT JUNCTION OF BEACH ROAD AND MIDDLE ROAD. I WAS TRAVELLING ON THE 2ND LANE FROM THE LEFT ALONG BEACH ROAD AND WHEN COMING TOWARDS THE ABOVE MENTIONED JUNCTION, SUDDENLY A VEHICLE (B) ON MY RIGHT VEERED INTO MY LANE WITHOUT CHECKING HIS BLINDSPOT AND WITHOUT CAUTIOUS AND HENCE COLLIDED ONTO MY FRONT RIGHT PORTION OF MY VEHICLE (A) CAUSING DAMAGES TO MY VEHICLE. (A) SLQ 4197H (B) SLT 744P

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLT744P
Vehicle Make/Model/Colour	
Details Of Properties	
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

#### Details of Witness

Name	
Phone Number	



Email Address

[illegible]

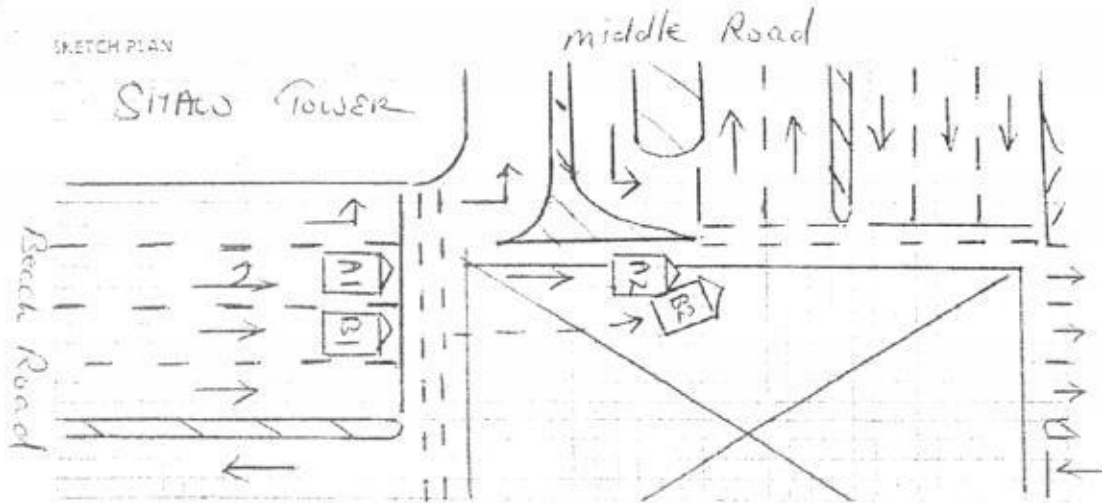
100

*H.*

1. The first step is to identify the problem or question that needs to be answered. This involves understanding the context and the specific requirements of the task.

for Susan Tan

Supporting Canada's Forestry Industry  
 1-800-967-3462



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 23/10/2017 at about 1145 hrs at Junction of Beach Road and Middle Road. I was travelling on the 2nd lane from the left along Beach Road and when coming towards the above mentioned junction, suddenly a vehicle (B) on my Right veered into my lane without checking his blindspot and without cautions and hence collided onto my Front Right Portion of my Vehicle (A) causing damages to my vehicle.

(A) SLG 4197H

(B) SLT 744P

DECLARATION



Police Officer's Name  
Date & Time

Driver's Signature  
(If driver is not the police officer)  
Date & Time

Reporting Officer/Police Officer's Signature  
Name:  
Rank/Grade:

*L. Suman Tan*

# MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

Email : mg3solution@gmail.com

TO	: GREAT AMERICAN INSURANCE COMPAY	DATE	: 24-Oct-17
ATTENTION	: MOTOR CLAIMS DEPT	JOB TYPE	: T/P CLAIM
ESTIMATE REPORT	:		
<u>VEHICLE DETAILS</u>			
VEHICLE NO	: SLQ4197H		
MODEL	: HONDA SHUTTLE 1.5G		
CHASSIS NO	:		
<u>ACCIDENT DETAILS</u>	DATE : 23-Oct-17		
	TIME : 11:45HR		
THIRD PARTY REQUESTOR / CONTACT	: JACK LI		

## CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	FRONT BUMPER <i>Del</i>	1	\$ 1380.00	\$ 1380.00 ✓
2	FRONT BUMPER SIDE RETAINER <i>new</i>	2	\$ 42.50	\$ 85.00 ✓
3	FRONT BUMPER FOGLAMP UPPER GARNISH <i>Del</i>	1	\$ 58.00	\$ 58.00 ✓
4	FRONT BUMPER GOFLAMP LOWER GARNISH <i>Del</i>	1	\$ 65.00	\$ 65.00 ✓
5	FRONT HEAD LAMP <i>can</i>	1	\$ 1250.00	\$ 1250.00 ✓
6	FRONT HEAD LAMP LOWER BRACKET <i>new</i>	1	\$ 72.40	\$ 72.40 ✓

2753  
2202.40

TOTAL PRICE \$2,186.90 2910.40  
LESS 20% \$ 437.38 582.08  
SUB TOTAL PRICE \$1,749.52 2328.32

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	FRONT BUMPER CLIP (SET) <i>new</i>	1	\$ 20.00	\$ 20.00 ✓

TOTAL \$20.00

20

## CLAIM DETAILS: LABOUR AND SPRAY PAINTING

S/N	JOB DESCRIPTION	PRICE	ADJUSTED COST	APPROVED
1	TO PANEL BEAT, REMOVE AND REPLACE PARTS	\$ 800.00	250	
2	TO SPRAY PAINT AFFECTED AREA	\$ 600.00	250	

3	TUFF COAT	\$	100.00	X	
4	WIRING CHECK	\$	<del>150.00</del>	30	
5	CONDUCT WATER LEAKAGE TEST	\$	250.00	X	
TOTAL			\$1,900.00		530

#### ESTIMATE REPORT

TOTAL PARTS COST : \$1,769.52  
 TOTAL LABOUR COST : \$1,900.00  
 TOTAL REPAIR COST : \$3,669.52 4248.30

#### APPROVED DETAILS

EXCESS :  
 NO. OF WORKING DAYS :  
 RE-SURVEY :  
 PART BY PART OR LUMP SUM :  
 DATE & TIME OF SURVEY :  
 SURVEYED BY :  
 CONTACT NUMBER :  
 FAX NUMBER :

total: 2752.40 (P/P) ✓  
 03 Days



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MG SOLUTION PTE LTD

Ref : CS/TP17020494/Arbn2

23 KAKI BUKIT AVE 4  
(SOUTH WING) #02-03B

Date : 22-12-2017



VICOM INSPECTION CENTRE SINGAPORE 415933

ON BEHALF OF SUPREME LEASING & LIMOUSINE Code : TP441  
PTE LTD

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	Veh. Inspected	SLQ 4197H
Policy No.	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	25/10/2017

### 2. Vehicle Particulars & Condition

Make & Model	HONDA SHUTTLE	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	GP71113831	Colour	WHITE
Odometer	26930	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/60 R15	YOKOHAMA	6 mm
L/H Front Tyre	185/60 R15	YOKOHAMA	6 mm
R/H Rear Tyre	185/60 R15	YOKOHAMA	6 mm
L/H Rear Tyre	185/60 R15	YOKOHAMA	6 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.
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### 5. General Information

Accident Date	23/10/2017	Inspection Date	25/10/2017
Survey held at	MG SOLUTION PTE LTD 23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENTRE, SINGAPORE 415933		

### 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLQ 4197H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	FRONT BUMPER	DEFORMED	1,380.00	1,380.00
2	FRONT BUMPER SIDE RETAINER @\$42.50	NOT NECESSARY	85.00	-
1	FRONT BUMPER FOGLAMP UPPER GARNISH	DEFORMED	58.00	58.00
1	FRONT BUMPER FOGLAMP LOWER GARNISH	DEFORMED	65.00	65.00
1	FRONT HEAD LAMP	CRACKED	1,250.00	1,250.00
1	FRONT HEAD LAMP LOWER BRACKET	NOT NECESSARY	72.40	-
	LESS 20% DISCOUNT		-582.08	-550.60
			2,328.32	2,202.40
<b><u>SPECIAL NETT ITEMS</u></b>				
1	SET FRONT BUMPER CLIP (SN)	NECESSARY	20.00	20.00
			20.00	20.00
<b><u>LABOUR</u></b>				
	TO PANEL BEAT, REMOVE AND REPLACE PARTS.		800.00	250.00
	TO SPRAY PAINT AFFECTED AREA.		600.00	250.00
	TUFF COAT.	NOT NECESSARY	100.00	-
	WIRING CHECK.		150.00	30.00
	CONDUCT WATER LEAKAGE TEST.	NOT NECESSARY	250.00	-
			1,900.00	530.00
<b>GRAND TOTAL</b>			<b>4,248.32</b>	<b>2,752.40</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>2,752.40</b>

Report Ref No. CS/TP17020494/Arbn2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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