

REF:

CCS/ALH17020451 / ALHbnz

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

2100452943- 01000

Claims No.

03822231259

Sum Insured:

Excess:

\$1000/-

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

130K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03/8/17

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLA 2711X.

Yr Regn:

2016, Feb.

Type: ☒ M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4.

c.c 1385

Colour:

Black.

A/C: Insured / Std / NI / NA

Sp. Reading

36267.

T/Radio: Insured / Std / NI / NA

Eng/No:

WAU22245GA025862

C/No:

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size:

F:

245/40R18

R:

245/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU ☒ SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

25/10/17.

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

08 A16.

SLA 2711X - X

part by part \$3812.64 (Red: 2904.36; 43%)

RECEIVED 29 JAN 2019

Date/Time, File Pass to?



Preli. Report

1) 29/11 Typist



Final Report

Date/Time, File Return to?

2)

Report Format :

OD

Lump Sum / I.B.I: (\$ 3812.64)

Days Of Repair: 3

Resurvey No. of Trip: -

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

Survey Fee:

200

Transportation:

10

S+RS, SI

Photos

Others

TOTAL

210



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17020451/Atb

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 25-10-2017



Code : AIG

## 1. Policy Particulars :- OWN DAMAGE

|                       |                |            |
|-----------------------|----------------|------------|
| Insured Veh.          | Veh. Inspected | SLA 2711X  |
| Policy No. 2100452943 | Coverage (\$)  | 0.00       |
| Claim No.             | Excess (\$)    | 0.00       |
| Assign From           | Assign Date    | 25/10/2017 |

## 2. Vehicle Particulars & Condition

|                   |              |   |
|-------------------|--------------|---|
| Make & Model      | c.c          | 0 |
| Engine No. HIDDEN | Year of Reg. |   |
| Chassis No.       | Colour       |   |
| Odometer -        | Steering     |   |
| Brakes            | Modification |   |
| General           |              |   |

## 3. Conditions of Tyres

|                | Size | Make | Balance |
|----------------|------|------|---------|
| R/H Front Tyre |      |      | mm      |
| L/H Front Tyre |      |      | mm      |
| R/H Rear Tyre  |      |      | mm      |
| L/H Rear Tyre  |      |      | mm      |

## 4. Description of Damages

|  |  |
|--|--|
|  |  |
|--|--|

## 5. General Information

|                                                                                  |                            |
|----------------------------------------------------------------------------------|----------------------------|
| Accident Date 20/10/2017                                                         | Inspection Date 25/10/2017 |
| Survey held at PREMIUM AUTOMOBILES PTE LTD<br>55 UBI ROAD 1.<br>SINGAPORE 408699 |                            |

## 5a. Remarks

|                                                                                                                    |
|--------------------------------------------------------------------------------------------------------------------|
| A)THE MARKET VALUE IS S\$------(EST. AVERAGE)<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS. |
|--------------------------------------------------------------------------------------------------------------------|

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S1310537E



Name

CHAN DICK

Race

CHINESE

Date of birth

30-07-1958

Sex

M

Country of birth

SINGAPORE

S1310537/L

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S1310537E

Name

CHAN DICK

Birth Date: 30 Jul 1958

Issue Date: 01 Sep 2003



000790204C



4423846



NRIC No. S1310537E



Date of issue

02-07-2009

Address

73 JALAN TUA KONG  
#11-03  
SINGAPORE 457266

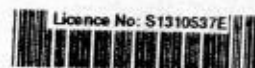
YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of  
which unladen does not exceed 2500 kilograms

29 Oct 1976

NP 428A



Licence No: S1310537E



## CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT(CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100452943-01000

OWN DAMAGE EXCESS S\$600.00 (1)  
WINDSCREEN EXCESS S\$100.00

(for policies with effect from 1st November 2002)

SUM INSURED Market Value  
INSURING WITH COE/PARF Yes  
SLA2711X

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

CHAN DICK

3) EFFECTIVE DATE OF THE COMMENCEMENT  
OF INSURANCE FOR THE PURPOSES OF THE ACT

25 Feb 2017

4) DATE OF EXPIRY OF INSURANCE

24 Feb 2018

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE \*  
SUBJECT TO AGE CONDITION :All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

### 6) LIMITATION AS TO USE \*

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

#### APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

#### APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethoz - 30 Bukit Batok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER NA

HIRE PURCHASE COMPANY United Overseas Bank Limited  
/ EMPLOYER'S LOAN

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 25 Jan 2017

AIG Asia Pacific Insurance Pte. Ltd.

504125-210  
PREMIUM LEASING - VL  
281 ALEXANDRA ROAD  
AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

SSCKSA

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

|            |   |                    |
|------------|---|--------------------|
| Estimate   | : | Accident Repairs   |
| Workshop   | : | Ubi Road 1         |
| Contact No | : | 6366 2323          |
| Fax No     | : | 6841 1183          |
| Reference  | : | PA/OD/1046/2017/NK |
| Date       | : | 24-Oct-17          |

Vehicle IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

|                   |   |                                                 |
|-------------------|---|-------------------------------------------------|
| Owner's Name      | : | Mr. Dick Chan                                   |
| Address           | : | 73 Jalan Tua Kong<br>#11-03<br>Singapore 457266 |
| Telephone         | : | HP 96632080                                     |
| Type of Claim     | : | Own Damage Claim                                |
| Policy No.        | : | 2100542943-01000                                |
| Vehicle No        | : | <b>SLA 2711 X</b>                               |
| Model Code        | : | Audi A4 Sedan 1.4 TFSI Stronic                  |
| Model / Year      | : | Feb-16                                          |
| Engine No         | : | CVN 003177                                      |
| Chassis No        | : | WAUZZZF45GA025862                               |
| Mileage           | : | -                                               |
| Date In           | : | 21-Oct-17                                       |
| Liability         | : | -                                               |
| Excess Cost       | : | -                                               |
| Estimated By      | : | Johnny Boo / Allan Wu                           |
| Accident Date     | : | 20-Oct-17                                       |
| Place of Accident | : | Jalan Tua Kong                                  |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLA 2711 X

| S/N                  | Nature of Jobs                                                                                                                                                                  |        | Estimated Charges   | Surveyor's Recommendation |
|----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|---------------------|---------------------------|
| 1                    | To remove and transfer rear parking aid. Check function.                                                                                                                        | S/N \$ | 280.00              | ✓                         |
| 2                    | To remove trunk fittings, dismantle and renew rear bumper, spoiler and fittings parts. Renew lhs taillamp, reinstall old parts removed. Repair rear panel and lhs lower fender. | \$     | <del>1,200.00</del> | 500 ✓                     |
| 3                    | To respray paint on rear bumper, end panel and lhs lower fender.                                                                                                                | \$     | <del>1,600.00</del> | 550 ✓                     |
| 4                    | To carry out diagnostic checks.                                                                                                                                                 | S/N \$ | 192.00              | ✓                         |
| TOTAL LABOUR CHARGES |                                                                                                                                                                                 | :      | <u>\$ 3,272.00</u>  |                           |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel: 6366 2323 Fax: 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLA 2711 X

|                         |                                                         | <u>Damage Parts &amp; Prices</u> |                |
|-------------------------|---------------------------------------------------------|----------------------------------|----------------|
| <u>S/N</u>              | <u>Parts Description</u>                                | <u>S/NETT</u>                    | <u>REMARKS</u> |
| 1                       | REAR BUMPER <i>Deformed</i>                             | \$ 1,844.00                      | ✓ 1475.20      |
| 2                       | REAR BUMPER FIXING PARTS <i>all in</i>                  | \$ 61.00                         | ✗ X            |
| 3                       | REAR BUMPER SPOILER <i>Deformed</i>                     | \$ 203.00                        | ✓ 162.40       |
| 4                       | REAR LIGHT REFLECTOR REAR LH <i>cut</i>                 | \$ 33.00                         | ✓ 26.24        |
| 5                       | REAR BUMPER SENSOR <i>Not in</i>                        | \$ 208.00                        | ? 2            |
| 6                       | REAR BUMPER GUIDE SECTION LOWER/ UPPER LH <i>Not in</i> | \$ 53.00                         | ? 2            |
| 7                       | VENT TRIM <i>Not in</i>                                 | \$ 59.00                         | ? 2            |
| 8                       | LED TAILLIGHT <i>cut</i>                                | \$ 784.00                        | ✓ 626.8        |
| 9                       | SUNDRIES <i>Not in</i>                                  | \$ 200.00                        | ? 2            |
| GRAND TOTAL SPARE PARTS |                                                         | \$ 3,445.00                      |                |
| TOTAL LABOUR CHARGES    |                                                         | \$ 3,272.00                      |                |
| GRAND TOTAL             |                                                         | \$ 6,717.00                      |                |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel: 6366 2323 Fax: 6841 1183

## Telefax

Name : Adrian Lim  
Surveyed Date : 25/10/17.  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Authorised Repairs, 03 Days

## Please Note

: This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel: 6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

|            |   |                    |
|------------|---|--------------------|
| Estimate   | : | Accident Repairs   |
| Workshop   | : | Ubi Road 1         |
| Contact No | : | 6366 2323          |
| Fax No     | : | 6841 1183          |
| Reference  | : | PA/OD/1046/2017/NK |
| Date       | : | 24-Oct-17          |

Vehicle IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Hi Adrian  
3 days - ok - jb -13/11

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

|                   |   |                                                 |
|-------------------|---|-------------------------------------------------|
| Owner's Name      | : | Mr. Dick Chan                                   |
| Address           | : | 73 Jalan Tua Kong<br>#11-03<br>Singapore 457266 |
| Telephone         | : | HP 96632080                                     |
| Type of Claim     | : | Own Damage Claim                                |
| Policy No.        | : | 2100542943-01000                                |
| Vehicle No        | : | <b>SLA 2711 X</b>                               |
| Model Code        | : | Audi A4 Sedan 1.4 TFSI Stronic                  |
| Model / Year      | : | Feb-16                                          |
| Engine No         | : | CVN 003177                                      |
| Chassis No        | : | WAUZZZF45GA025862                               |
| Mileage           | : | -                                               |
| Date In           | : | 21-Oct-17                                       |
| Liability         | : | -                                               |
| Excess Cost       | : | -                                               |
| Estimated By      | : | Johnny Boo / Allan Wu                           |
| Accident Date     | : | 20-Oct-17                                       |
| Place of Accident | : | Jalan Tua Kong                                  |



# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLA 2711 X

| S/N                  | Nature of Jobs                                                                                                                                                                  |        | Estimated<br>Charges | Surveyor's<br>Recommendation |
|----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|----------------------|------------------------------|
| 1                    | To remove and transfer rear parking aid. Check function.                                                                                                                        | S/N \$ | 280.00               | \$ 280.00                    |
| 2                    | To remove trunk fittings, dismantle and renew rear bumper, spoiler and fittings parts. Renew lhs taillamp, reinstall old parts removed. Repair rear panel and lhs lower fender. | \$     | 1,200.00             | \$ 500.00                    |
| 3                    | To respray paint on rear bumper, end panel and lhs lower fender.                                                                                                                | \$     | 1,600.00             | \$ 550.00                    |
| 4                    | To carry out diagnostic checks.                                                                                                                                                 | S/N \$ | 192.00               | \$ 192.00                    |
| TOTAL LABOUR CHARGES |                                                                                                                                                                                 | :      | <u>\$ 3,272.00</u>   | <u>\$ 1,522.00</u>           |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLA 2711 X

| S/N                     | Parts Description                         | Damage Parts & Prices |             |
|-------------------------|-------------------------------------------|-----------------------|-------------|
|                         |                                           | S/NETT                | REMARKS     |
| 1                       | REAR BUMPER                               | \$ 1,844.00           | \$ 1,475.20 |
| 2                       | REAR BUMPER FIXING PARTS                  | \$ 61.00              |             |
| 3                       | REAR BUMPER SPOILER                       | \$ 203.00             | \$ 162.40   |
| 4                       | REAR LIGHT REFLECTOR REAR LH              | \$ 33.00              | \$ 26.24    |
| 5                       | REAR BUMPER SENSOR                        | \$ 208.00             |             |
| 6                       | REAR BUMPER GUIDE SECTION LOWER/ UPPER LH | 2 \$ 53.00            |             |
| 7                       | VENT TRIM                                 | \$ 59.00              |             |
| 8                       | LED TAILLIGHT                             | \$ 784.00             | \$ 626.80   |
| 9                       | SUNDRIES                                  | \$ 200.00             |             |
| GRAND TOTAL SPARE PARTS |                                           | \$ 3,445.00           | \$ 2,290.64 |
| TOTAL LABOUR CHARGES    |                                           | \$ 3,272.00           | \$ 1,522.00 |
| GRAND TOTAL             |                                           | \$ 6,717.00           | \$ 3,812.64 |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

## Please Note

: This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SLA 2711 X**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1046/2017/MAS

19 Jan 2018

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SLA 2711 X, Audi A4 SEDAN 1.4 TFSI S-TRO**

With reference to the above-mentioned vehicle, no. **SLA 2711 X**, claimant,  
**Mr. Chan Dick**, please find the related document per attached.

1. A copy of the Original invoice no. 85012023 – S\$3,437.52
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SLA 2711 X

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING |             |               |                                                      |                                                      |                                                |            |                                                                 |
|--------------------------|-------------|---------------|------------------------------------------------------|------------------------------------------------------|------------------------------------------------|------------|-----------------------------------------------------------------|
| Case                     | Notified    | Est Submitted | Adj Assigned                                         | Adj Rpt                                              | Adj Submitted                                  | Ins Auth'd | Status                                                          |
| Main                     | 27 Oct 2017 |               | 25 Oct 2017<br>16:40<br><a href="#">Edit Adj Rpt</a> | <b>S\$3,812.64</b><br><a href="#">Edit Estimates</a> | <b>S\$3,812.64</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Reference | Claim Details | Documents  | Show All |          |             |              |            |         |         |             |              |            |       |             |  |  |  |  |  |  |  |  |  |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|---------------|------------|----------|----------|-------------|--------------|------------|---------|---------|-------------|--------------|------------|-------|-------------|--|--|--|--|--|--|--|--|--|
| <div> <div>CLAIM SUBFOLDER DETAILS</div> <div> <div> <div>Insured:</div> <div>DICK CHAN, ID: S1310537E, Tel: +6596632080, Email: NOEMAIL</div> </div> <div> <div>Vehicle Reg. No.:</div> <div>SLA2711X</div> </div> <div> <div>Claim Type:</div> <div>OD / 0382223112SG</div> </div> <div> <div>Repairer:</div> <div>Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911</div> </div> <div> <div>Handling Insurer:</div> <div>AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing]<br/>TongShing.Loo@aig.com</div> </div> <div> <div>Adjuster:</div> <div>LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 03/11/2017]</div> </div> <div> <div>Driver/Custodian:</div> <div>DICK CHAN (59 / Male), NRIC: S1310537E, Tel: +6596632080</div> </div> </div> <div> <div>[Created by insurer]</div> <div> <a href="#">View All</a> <a href="#">Compose Case Mail</a> </div> </div> </div> |           |               |            |          |          |             |              |            |         |         |             |              |            |       |             |  |  |  |  |  |  |  |  |  |
| <div>ASSOCIATED MAIL RECEIVED</div> <ul style="list-style-type: none"> <li>AIG_SG (27/10/2017): SLA2711X / OD / 20/10/2017 / Coverage &amp; Excess update</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |           |               |            |          |          |             |              |            |         |         |             |              |            |       |             |  |  |  |  |  |  |  |  |  |
| <div> <div>ALL ASSOCIATED TASKS</div> <div> <div>View All</div> <div>Search Tasks</div> <div>Create New Task</div> <div>Complete</div> </div> <table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table> </div>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |           |               |            |          | Due Date | Priority    | Type         | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? | No results. |  |  |  |  |  |  |  |  |  |
| Due Date                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Priority  | Type          | Task Group | Subject  | Handler  | Assigned By | Completed On | Created On | Done?   |         |             |              |            |       |             |  |  |  |  |  |  |  |  |  |
| No results.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |           |               |            |          |          |             |              |            |         |         |             |              |            |       |             |  |  |  |  |  |  |  |  |  |

## Claim Documents

\*SLA2711X (0382223112SG)  
OD  
Oct 20 2017 4:00PM  
[DICK CHAN]  
Premium Automobiles Pte Ltd

| Upload Documents |                 |                                   | Upload Photos |  |  | Compose New Letter |  |  | Upload Video |  |  | Upload Audio |  |  | View       |          | Use Viewer                          |  |
|------------------|-----------------|-----------------------------------|---------------|--|--|--------------------|--|--|--------------|--|--|--------------|--|--|------------|----------|-------------------------------------|--|
| Photos/Images    |                 |                                   |               |  |  |                    |  |  |              |  |  |              |  |  | 3 per page |          | <input checked="" type="checkbox"/> |  |
| No               | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) |               |  |  |                    |  |  |              |  |  |              |  |  | Thumbnail  | Print    |                                     |  |
| 1                | 20/12/17 05:44  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  |            | Load JPG | <input checked="" type="checkbox"/> |  |
| 2                | 20/12/17 05:44  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  |            | Load JPG | <input checked="" type="checkbox"/> |  |
| 3                | 20/12/17 05:44  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  |            | Load JPG | <input checked="" type="checkbox"/> |  |
| 4                | 20/12/17 05:44  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  |            | Load JPG | <input checked="" type="checkbox"/> |  |
| 5                | 20/12/17 05:44  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  |            | Load JPG | <input checked="" type="checkbox"/> |  |
| 6                | 20/12/17 05:44  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  |            | Load JPG | <input checked="" type="checkbox"/> |  |
| 7                | 20/12/17 05:44  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  |            | Load JPG | <input checked="" type="checkbox"/> |  |
| 8                | 20/12/17 05:44  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  |            | Load JPG | <input checked="" type="checkbox"/> |  |
| 9                | 20/12/17 05:44  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  |            | Load JPG | <input checked="" type="checkbox"/> |  |
| 10               | 20/12/17 05:44  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  |            | Load JPG | <input checked="" type="checkbox"/> |  |
| 11               | 20/12/17 05:44  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  |            | Load JPG | <input checked="" type="checkbox"/> |  |
| 12               | 20/12/17 05:44  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  |            | Load JPG | <input checked="" type="checkbox"/> |  |
| 13               | 20/12/17 05:44  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  |            | Load JPG | <input checked="" type="checkbox"/> |  |
| 14               | 20/12/17 05:44  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  |            | Load JPG | <input checked="" type="checkbox"/> |  |
| 15               | 20/12/17 05:44  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  |            | Load JPG | <input checked="" type="checkbox"/> |  |
| 16               | 20/12/17 05:44  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  |            | Load JPG | <input checked="" type="checkbox"/> |  |
| 17               | 20/12/17 05:44  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  |            | Load JPG | <input checked="" type="checkbox"/> |  |
| 18               | 20/12/17 05:44  | General View                      |               |  |  |                    |  |  |              |  |  |              |  |  |            | Load JPG | <input checked="" type="checkbox"/> |  |
| Documentation    |                 |                                   |               |  |  |                    |  |  |              |  |  |              |  |  | 1 per page |          | <input checked="" type="checkbox"/> |  |
| No               | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) |               |  |  |                    |  |  |              |  |  |              |  |  | Thumbnail  | Print    |                                     |  |
| 1                | 26/10/17 12:05  | Singapore Accident Statement      |               |  |  |                    |  |  |              |  |  |              |  |  |            | Load PDF |                                     |  |
| 2                | 26/10/17 12:05  | estimate                          |               |  |  |                    |  |  |              |  |  |              |  |  |            | Load PDF |                                     |  |
| 3                | 26/10/17 12:05  | Drivers Driving License           |               |  |  |                    |  |  |              |  |  |              |  |  |            | Load PDF |                                     |  |
| 4                | 26/10/17 12:05  | Certificate of Insurance          |               |  |  |                    |  |  |              |  |  |              |  |  |            | Load PDF |                                     |  |
| 5                | 31/01/18 15:19  | WORKSHOP INVOICE                  |               |  |  |                    |  |  |              |  |  |              |  |  |            | Load PDF |                                     |  |
| 6                | 31/01/18 15:19  | DISCHARGE VOUCHER                 |               |  |  |                    |  |  |              |  |  |              |  |  |            | Load PDF |                                     |  |

## Linked Accident Report Documents

|                    |                |                                   | View       |                                     | Use Viewer |
|--------------------|----------------|-----------------------------------|------------|-------------------------------------|------------|
| Assessment Reports |                |                                   | 1 per page | <input checked="" type="checkbox"/> |            |
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail  | Print                               |            |
| 1                  | 22/10/17 12:36 | Accident Statement                | Load HTM   |                                     |            |
| Photos/Images      |                |                                   | 3 per page | <input checked="" type="checkbox"/> |            |
| No                 | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail  | Print                               |            |
| 1                  | 22/10/17 12:35 | Accident Photo                    | Load JPG   | <input checked="" type="checkbox"/> |            |
| 2                  | 22/10/17 12:35 | Accident Photo                    | Load JPG   | <input checked="" type="checkbox"/> |            |
| 3                  | 22/10/17 12:35 | Accident Photo                    | Load JPG   | <input checked="" type="checkbox"/> |            |
| 4                  | 22/10/17 12:35 | Accident Photo                    | Load JPG   | <input checked="" type="checkbox"/> |            |
| 5                  | 22/10/17 12:35 | Accident Photo                    | Load JPG   | <input checked="" type="checkbox"/> |            |
| 6                  | 22/10/17 12:35 | Accident Photo                    | Load JPG   | <input checked="" type="checkbox"/> |            |
| 7                  | 22/10/17 12:35 | Accident Photo                    | Load JPG   | <input checked="" type="checkbox"/> |            |

|                      |                |                                   |            |           |                                     |
|----------------------|----------------|-----------------------------------|------------|-----------|-------------------------------------|
|                      |                |                                   | 1          |           | <input checked="" type="checkbox"/> |
| 8                    | 22/10/17 12:35 | Accident Photo                    | 1          | Load JPG  | <input checked="" type="checkbox"/> |
| <b>Documentation</b> |                |                                   | 1 per page |           | <input checked="" type="checkbox"/> |
| No                   | Finalized On   | Premium Automobiles Pte Ltd (UBI) |            | Thumbnail | Print                               |
| 1                    | 22/10/17 12:34 | Sketch Plan                       | 1          | Load JPG  | <input checked="" type="checkbox"/> |
| 2                    | 22/10/17 12:34 | Sketch Plan #2                    | 1          | Load JPG  | <input checked="" type="checkbox"/> |

## Documents Checklist

|                                                                                                                                                    |  |                       |                      |                       |
|----------------------------------------------------------------------------------------------------------------------------------------------------|--|-----------------------|----------------------|-----------------------|
| <b>DOCUMENTS CHECKLIST</b>                                                                                                                         |  | <a href="#">Reset</a> | <a href="#">Save</a> | <a href="#">Print</a> |
| There are no document checklists configured.                                                                                                       |  |                       |                      |                       |
| <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>          |  |                       |                      |                       |
| <b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer<br><small>Note: Remarks are private unless you show it to other parties.</small> |  |                       |                      |                       |

# LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

Our File No: CC3/AIG17020451/ATBN2  
Date: 31/01/2018

### REFERENCE

Insured/Claimant: DICK CHAN Policy No: 2100452943-01000  
Date of Loss: 20/10/2017 Nature of Claim: OD Claim No: 0382223112SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLA2711X Engine No: CVN003177  
Make & Model: AUDI A4, 1.4 TFSI S TRONIC (A) Chassis No: WAUZZZF45GA025862  
Reg. Date: 25/02/2016 (Man. Year: 2015) Odometer: 36267 km  
Colour: Black  
Engine Capacity: 1395 cc  
Market Value/New Car Price: S\$130,000.00  
Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

### CONDITION OF TYRES

Front Tyre Size: 245/40R18 Rear Tyre Size: 245/40R18  
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm  
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

### COST OF CLAIMS

|                                     | Repairer's      | Adjuster's      | Difference      | Diff %       |
|-------------------------------------|-----------------|-----------------|-----------------|--------------|
| Parts                               | 3,445.00        | 2,290.64        | 1,154.36        | 33.51        |
| Miscellaneous Items                 | 0.00            | 0.00            | 0.00            |              |
| Labour                              | 3,272.00        | 1,522.00        | 1,750.00        | 53.48        |
| Paintwork Labour                    | 0.00            | 0.00            | 0.00            |              |
| Towing                              | 0.00            | 0.00            | 0.00            |              |
| <b>Calculated Gross Total (S\$)</b> | <b>6,717.00</b> | <b>3,812.64</b> | <b>2,904.36</b> | <b>43.24</b> |
| <b>- Excess (S\$)</b>               | <b>600.00</b>   | <b>600.00</b>   | <b>0.00</b>     | <b>0.00</b>  |
| <b>(S\$)</b>                        | <b>6,117.00</b> | <b>3,212.64</b> | <b>2,904.36</b> | <b>47.48</b> |
| <b>+ GST 7.00/7.00% (S\$)</b>       | <b>428.19</b>   | <b>224.88</b>   | <b>203.31</b>   | <b>47.48</b> |
| <b>Nett Amount (S\$)</b>            | <b>6,545.19</b> | <b>3,437.52</b> | <b>3,107.67</b> | <b>47.48</b> |

### INSPECTION

Date of Assignment: 25/10/2017  
Date Inspected: 25/10/2017 Inspected At: Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Recommended Parts

| No.                          | Qty | Part No. Particulars                      | Condition     | Repairer's               | Amount                   |
|------------------------------|-----|-------------------------------------------|---------------|--------------------------|--------------------------|
| 1                            | 1   | *REAR BUMPER                              | Deformed      | 1,844.00 FS              | *1,475.20 FS             |
| 2                            | 1   | *REAR BUMPER FIXING PARTS                 | Not Necessary | 61.00 FS                 | *- FS                    |
| 3                            | 1   | *REAR BUMPER SPOILER                      | Deformed      | 203.00 FS                | *162.40 FS               |
| 4                            | 1   | *REAR LIGHT REFLECTOR REAR LH             | Cut           | 33.00 FS                 | *26.24 FS                |
| 5                            | 1   | *REAR BUMPER SENSOR                       | Not Necessary | 208.00 FS                | *- FS                    |
| 6                            | 2   | *REAR BUMPER GUIDE SECTION LOWER/UPPER LH | Not Necessary | 53.00 FS                 | *- FS                    |
| 7                            | 1   | *VENT TRIM                                | Not Necessary | 59.00 FS                 | *- FS                    |
| 8                            | 1   | *LED TAILLIGHT                            | Cut           | 784.00 FS                | *626.80 FS               |
| 9                            | 1   | *SUNDRIES                                 | Not Necessary | 200.00 FS                | *- FS                    |
| F=Franchise part. S=SpcNett. |     |                                           |               | <b>Total Parts (S\$)</b> | <b>3,445.00 2,290.64</b> |

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                             | Particulars                                                                                                                                                               | Lab.Type | Repairer's      | Amount          |
|--------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|-----------------|-----------------|
| <b>Labour Items</b>            |                                                                                                                                                                           |          |                 |                 |
| 1                              | TO REMOVE AND TRANSFER REAR PARKING AID.CHECK FUNCTION                                                                                                                    | New      | 280.00          | 280.00          |
| 2                              | TO REMOVE TRUNK FITTINGS,DISMANTLE AND RENEW REAR BUMPER,SPOILER AND FITTINGS PARTS.RENEW LHS TAILLAMP,REINSTALL OLD PARTS REMOVED.REPAIR REAR PANEL AND LHS LOWER FENDER | New      | 1,200.00        | 500.00          |
| 3                              | TO RESPRAY PAINT ON REAR BUMPER,END PANEL AND LHS LOWER FENDER                                                                                                            | New      | 1,600.00        | 550.00          |
| 4                              | TO CARRY OUT DIAGNOSTIC CHECKS                                                                                                                                            | New      | 192.00          | 192.00          |
| <b>Gross Labour Cost (S\$)</b> |                                                                                                                                                                           |          | <b>3,272.00</b> | <b>1,522.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >