

REF:

CC3 / ATG17020449 / Agbez

Surveyor

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SGC786S.

Yr Regn:

2016 / Nov

Type:

M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A6

C.C.

1798

Colour:

Black

A/C:

Insured / Std / NI / NA

Sp. Reading

24484

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAU222463HN019016

Gen. Cond:

Good / Fair / Poor / Burnt

Steering:

In order / Jammed / Leaked / Burnt or

Brake:

In order / Jammed / Leaked / Burnt or

Modi:

Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/55R17.

R:

225/55R17.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU (PIR) SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

25/10/17.

Survey held at

Premium

Des. of Damages:

(Frt)

Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OD A16.

SGC 786S - CC3 / ATG1005547 / V42071

DCA: 190310

26/10/17 @ 10:10am report to Victor via messenger.

26/10/17 @ 5:04pm Victor informed C/A via messenger.

27/10/17 @ 9:49pm informed Jeffery C/A & ex: \$800 by email.

28/10/17 C Final Rpt \$28721.48 (red \$14302.52, 33%), confirmed with 9:40am Mr BOD by email.

RECEIVED 2.11.17

Date/Time, File Pass to?



Preli. Report

1) M. Amist



Final Report

Date/Time, File Return to?

2)

Days Of Repair:

6

Resurvey No. of Trip:

1

Survey Fee:

Transportation:

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)

Report Format :

MER-OD

Lump Sum / I.B.I. (\$

28721.48

TOTAL

210



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG17020449/Aqb		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 25-10-2017		
Code : AIG				
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.	Veh. Inspected		SGC 786S	
Policy No. 2100492631	Coverage (\$)		0.00	
Claim No.	Excess (\$)		0.00	
Assign From	Assign Date		25/10/2017	
2. Vehicle Particulars & Condition				
Make & Model	c.c		0	
Engine No. HIDDEN	Year of Reg.			
Chassis No.	Colour			
Odometer -	Steering			
Brakes	Modification			
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	23/10/2017	Inspection Date	25/10/2017	
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699			
5a. Remarks				
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

Survey Department Check List (Case Handler)

Reference No. CE3/17617020449/Agb
Policy Type: OD / TP / TP RES / TL / EVA

SG.C7.865

Case Handler

Typist

Admin (Cath): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Surveyor (Adam): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

✓			
---	--	--	--

(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

✓			
✓			
✓			
✓			
✓			
✓			

(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

✓			
---	--	--	--

Check By:

[Signature] 20/12/17
Case Handler Date

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 28 December, 2017 9:40 AM
To: 'Boo seng yak'; SUR; Carrine Leong; Chang Chee Sing
Subject: RE: FINAL REVISION - SGC786S - OD IG - SURVEYED 31 OCT 17

Dear Mr Boo,

Confirm final fig \$28,721.48 before excess \$800.00 & GST and 6 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Wishes you a Happy New Year 2018

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Saturday, 9 December, 2017 2:36 PM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SGC786S - OD IG - SURVEYED 31 OCT 17

Hi Adrian and all,

Revised attached.

Please confirm repair cost of \$28,721.48 @ 6 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Oct 2017 12:57	Clim Veh Model Changed		[] Merimen Administrator
2	24 Oct 2017 12:57	Clim Created	Reg No: SGC786S, Policy No: 2100492631-00000, Acct Date: 2017/10/23. Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification. Created from SAS:MPA117140572	[I] Merimen Administrator
3	25 Oct 2017 16:37	Clim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	[] CATHERINE CHONG KAI LING
4	25 Oct 2017 16:37	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CATHERINE CHONG KAI LING
5	25 Oct 2017 16:37	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
6	25 Oct 2017 16:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/11/03	[A] CATHERINE CHONG KAI LING
7	25 Oct 2017 16:37	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
8	25 Oct 2017 16:37	Clim Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
9	25 Oct 2017 16:37	Clim Veh Model Changed	(204806) AUDI A6 1.8 TFSI S-tronic (A).	[A] CATHERINE CHONG KAI LING
10	25 Oct 2017 16:38	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
11	25 Oct 2017 17:27	Adj Rpt Initiated		[A] SHIAU CHAN
12	25 Oct 2017 17:27	Clim Details Notified		[A] SHIAU CHAN
13	26 Oct 2017 09:44	Clim Registration Modified	Init.Est.:->5,000 - 6,000, Excess: -> 800.00, 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Loo, Tong Shing
14	26 Oct 2017 09:44	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
15	26 Oct 2017 10:09	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/11/03	[A] SHIAU CHAN
16	26 Oct 2017 10:10	Adj Mandate Request	Cur.Reg:38269.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
17	26 Oct 2017 17:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/11/03, Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
18	26 Oct 2017 17:04	Adj Mandate Set	Approved:14781.00:Re-inspection to be done for damage check and supplementary items / labour, Reinsp:Yes.	[I] Koh, Victor-CK
19	26 Dec 2017 14:16	Adj Mandate Request	Cur.Reg:28721.48:KINDLY APPROVE REPAIR COST OF \$28,721.48 INCLUSIVE OF CHECK ITEMS.	[A] SHIAU CHAN
20	26 Dec 2017 15:41	Adj Next Rpt Changed	Cur Rpt:Final Rpt, Cur Due Date:2017/11/03, Mandate Remarks:	[I] Koh, Victor-CK
21	26 Dec 2017 15:41	Adj Mandate Set	Approved:28721.48: Reinsp:Adj decides.	[I] Koh, Victor-CK

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1620192	25/10/2017 17:27	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGC786S		10.70

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 27 October, 2017 9:49 AM
To: 'Claims Dept'; SUR
Subject: RE: SGC 786 S Own Damage Claims (Vehicle IN)

Dear Jeffrey,

As instructed by our client **AIG Insurance**, please proceed to repair the insured vehicle **SGC 786S (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Wednesday, 25 October, 2017 1:11 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: SGC 786 S Own Damage Claims (Vehicle IN)

Dear all,

Kindly assist in the Own Damage Claims for the above mentioned vehicle.

Survey was carried out earlier this morning.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Oct 2017 12:57	Clim Veh Model Changed		[] Merimen Administrator
2	24 Oct 2017 12:57	Clim Created	Reg No: SGC786S. Policy No: 2100492631-00000. Acct Date: 2017/10/23. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA117140572	[I] Merimen Administrator
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1620192	25/10/2017 17:27	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGC786S		10.70

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 25 Oct 2017

Preliminary Advice

Vehicle No	: SGC786S	Accident Date	: 23/10/2017
Make	: AUDI A6	Policy No.	: 2100492631-00000
Assignment Date	: 25/10/2017	Excess	: S\$0.00
Date of Inspection	: 25/10/2017	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	43,024.00
Revised Amount	:S\$	14,781.00
Check Items (Estimated)	:S\$	23,488.00
Total	:S\$	38,269.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	175,000.00
COE / PARF Rebate	:S\$	83,890.00
Salvage Value	:S\$	
Margin for Repair	:S\$	91,110.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Singapore NRIC
Owner ID	3668J

Vehicle Details

Vehicle No.	SGC786S
Vehicle to be Exported	No
Intended De-registration Date	25 Oct 2017
Vehicle Make	AUDI
Vehicle Model	A6 1.8 TFSI ULTRA (PI) (NAV)
Primary Colour	Black
Manufacturing Year	2016
Engine No.	CYG015624
Chassis No.	WAUZZZ4G3HN019016
Maximum Power Output	140.0 kW (187 bhp)
Open Market Value	\$40,383.00
Original Registration Date	30 Nov 2016
First Registration Date	30 Nov 2016
Transfer Count	0
Actual ARF Paid	\$43,537.00

Intended PARF Rebate Details

PARF Eligibility	Yes
PARF Eligibility Expiry Date	29 Nov 2026
PARF Rebate Amount	\$32,652.00

Intended COE Rebate Details

COE Expiry Date	29 Nov 2026
COE Category	E - Open Category
COE Period(Years)	10
QP Paid	\$56,340.00
COE Rebate Amount	\$51,238.00
Total Rebate Amount	\$83,890.00

The information contained herein is correct as at 25 Oct 2017

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/10/2017 12:15
Date Of Accident	23/10/2017 19:00
Exact Location Of Accident	PIE TOWARDS CHANGI AIRPORT NEAR MARINE PARADE EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGC786S
Insured/Policyholder	
Name Of Registered Owner	HABIBULLA S/O SULTAN
NRIC No	S7343668J
Email Address	HABIBULLASULTAN@YAHOO.COM
Mobile Phone No	(LOCAL) +65-91176655
Alternative Phone No	OFFICE-64792339

Vehicle Particulars

Manufacturer	AUDI
Model	A6 1.8 TFSI S-TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100492631-00000
Cover Note Number	

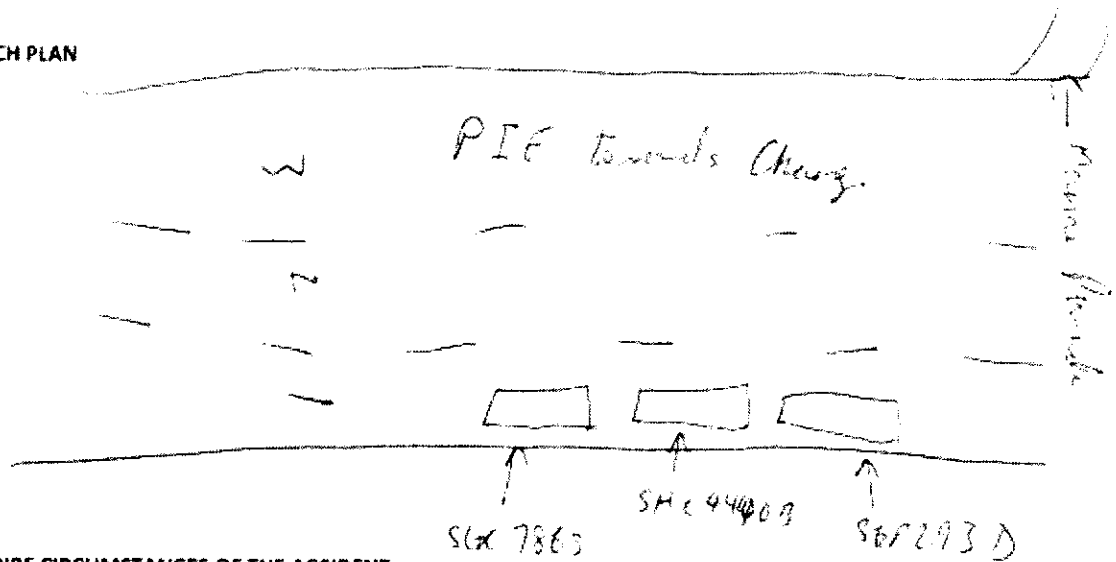
Driver

Name of Driver	HABIBULLA S/O SULTAN
NRIC No	S7343668J
Date Of Birth	11/11/1973
Occupation	INDOOR
Date Of Driving Pass	26/02/1992
Driving Experience	25 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91176655
Fax Number	
Contact Number	OFFICE-64792339
Email Address	HABIBULLASULTAN@YAHOO.COM

Vehicle Registration Number	SGP293D
Vehicle Make/Model/Colour	HONDA / CRV / WHITE
Details Of Properties	
Name of Driver	GENE AW
NRIC/Passport Number	S7348123F
Contact Number	81805488
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	
Details of Witness	
Name	
Phone Number	
Email Address	

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 23/10/2017 around 1900 hrs while I was travelling in PIE towards Chang, near Marine Parade exit, the taxi (SHC 4440B) suddenly jam brake. I also jam brake, but was not able to stop on time and hit the rear of SHC 4440B. The traffic was moderately heavy during the time of incident.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

U. R. L. L.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: *Lee Siang*
NRIC/FIN No: *G98258490*

Accident Photo



Accident Photo



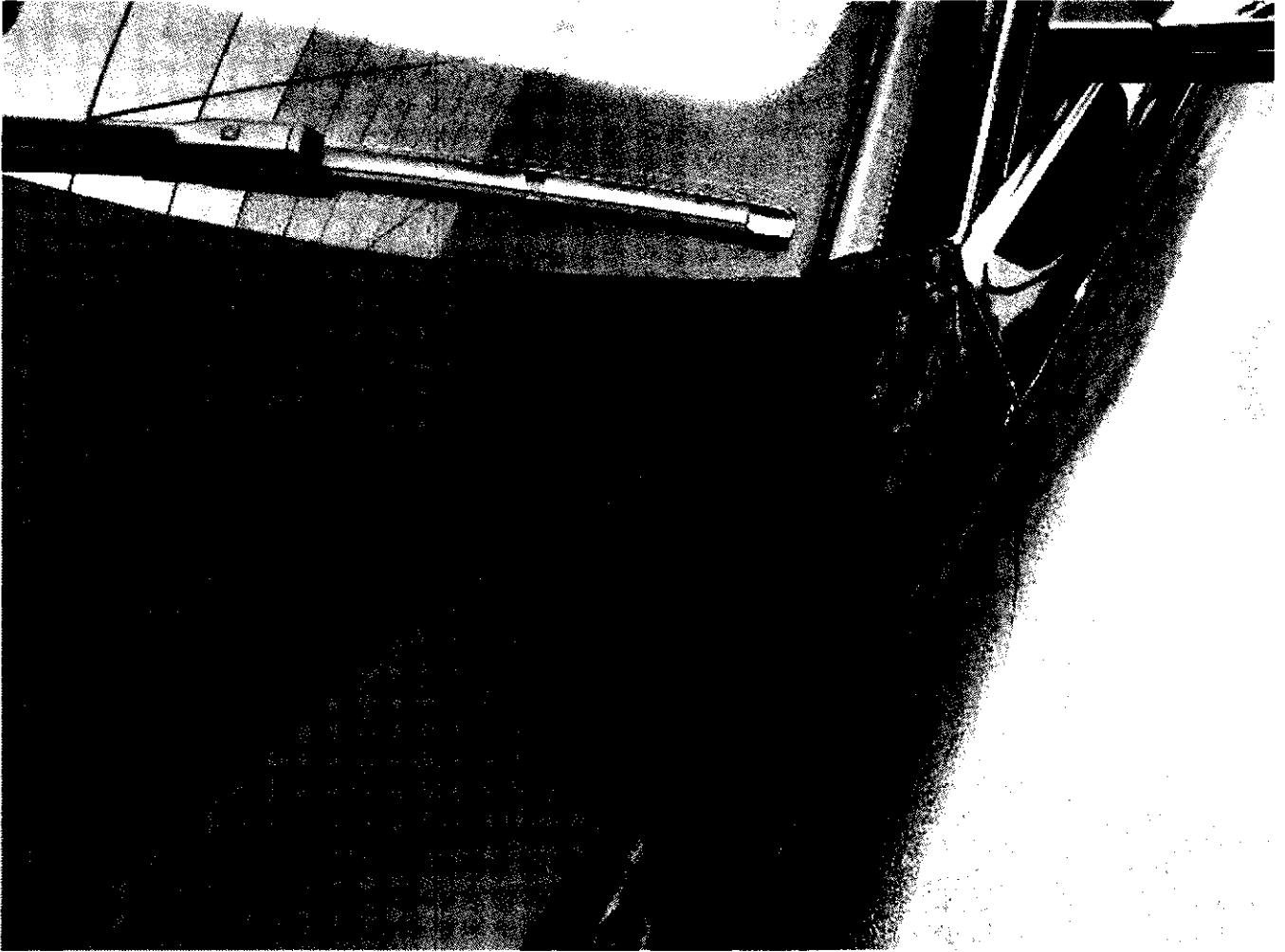
Accident Photo



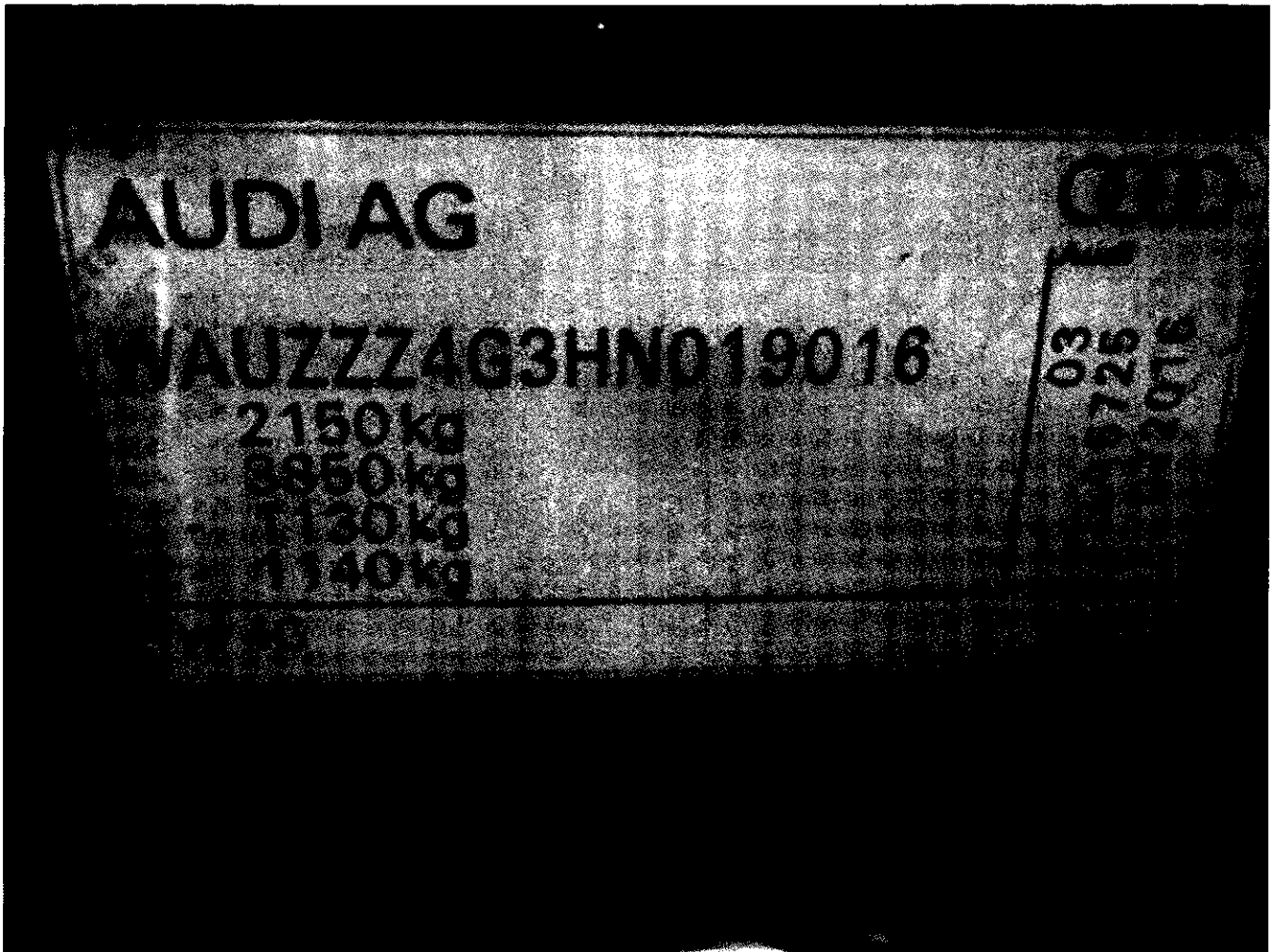
Accident Photo



Accident Photo



Accident Photo





HOTLINE TEL: (65) 6419 3000
FAX: (65) 6415-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT(CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

OWN DAMAGE EXCESS S\$800.00 (1)

WINDSCREEN EXCESS S\$100.00

(for policies with effect from 1st November 2002)

CERTIFICATE NO. 2100492631-00000

SUM INSURED Market Value
INSURING WITH COE/PARF Yes

SGC786S

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

HABIBULLA S/O SULTAN

3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT

30 Nov 2016

4) DATE OF EXPIRY OF INSURANCE

29 Nov 2017

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *

SUBJECT TO AGE CONDITION :All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the

Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said

Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE *

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethoz - 30 Bukit Batok Cres(Tel:66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER NA

HIRE PURCHASE COMPANY United Overseas Bank Limited
/ EMPLOYER'S LOAN

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 5 Dec 2016

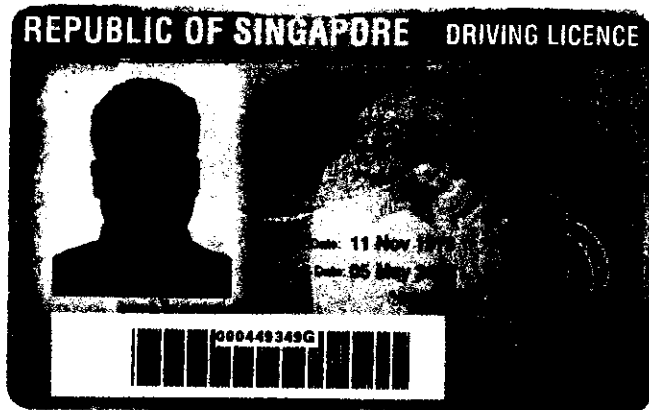
AIG Asia Pacific Insurance Pte. Ltd.

504125-223
PREMIUM LEASING - SH
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE
CENTRE SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

PRLYCQ.



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7343668J



Name

HABIBULLA S/O SULTAN

Race

INDIAN

Date of birth

11-11-1973

Country of birth

SINGAPORE

Sex

M

S7343668J

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms 26 Feb 1992

NP 428A

Licence No: S7343668J



4808349



NRIC No. S7343668J

Date of issue

05-01-2012

Address

712A UPPER CHANGI ROAD EAST
#02-11
SINGAPORE 486843

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1050/2017/PH
Date : 24-Oct-17

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Habibulla S/O Sultan
Address : 712A Upper Changi Road East
#02-11
Singapore 486843
Telephone : HP 91176655
Type of Claim : Own Damage Claim
Policy No. : 2100492631-00000
Vehicle No : **SGC 786 S**
Model Code : Audi A6 2.0 TFSI 1.8
Model / Year : Nov-16
Engine No : CYG 015624
Chassis No : WAUZZZ4G3HN019016
Mileage : 24483 KM
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 23-Oct-17
Place of Accident : PIE towards Changi Airport near Marine Parade exit

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGC 786 S

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assv.	S/N \$ 480.00	✓
2	To remove & renew air con condenser, radiator, check electric fan & control. Pressurise cooling system, vacuum & regas.	S/N \$ 1,000.00	✓
3	To remove front fittings, dismantle & renew front bumper, bonnet, repair & align both front fenders. Dismantle & renew lock carrier, re-organise frontal crash management components. Renew damaged fittings, reinstall all parts removed.	\$ 4,200.00	7000 1500 ✓
4	To respray paint front bumper, bonnet, both front fender	\$ 3,200.00	2200 ✓
5	To carry out diagnostic checks.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ 9,072.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No SGC 786 S.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Rehd</i>	\$ 2,445.00	✓ 1956
2	1 SET ATTACHMENT PARTS FOR BUMPER } <i>Not Nec</i>	\$ 42.00	? X
3	FOAM FILLER PIECE <i>Rehd</i>	\$ 193.00	✓ X
4	SIDE REINFORCEMENT <i>Rehd</i>	\$ 674.00	✓ X
5	FRONT BUMPER COVER - TOP COVER <i>Rehd</i>	\$ 100.00	✓ 79.60
6	GUIDE PIECE - LEFT } <i>Not Nec</i>	\$ 31.00	? X
7	GUIDE PIECE - RH	\$ 31.00	? X
8	RADIATOR GRILLE <i>Rehd</i>	\$ 1,640.00	✓ 1312
9	FRONT BUMPER LOWER AIR GRILLE <i>Not Nec</i>	\$ 101.00	? X
10	CLIPS <i>~</i>	14 \$ 56.00	✓ 39.60
11	FRONT PARKING AID SENSOR BRACKET- LH / RH <i>Not Nec</i>	2 \$ 112.00	+
12	COVER FOR RADIATOR GRILLE - BACK COVER <i>Rehd</i>	\$ 31.00	✓ 24.08
13	FRONT BONNET <i>Rehd</i>	\$ 4,576.00	✓ 3660.90
14	1 SET OF ATTACHMENT PARTS FOR BONNET <i>Not Nec</i>	\$ 150.00	? X
15	FRONT BONNET CATCH HOOK <i>Not Nec</i>	\$ 118.00	+
16	LID LOCK WITH MICRO SWITCH <i>Not Nec</i>	2 \$ 360.00	? X
17	STOP BUFFER } <i>Not Nec</i>	2 \$ 42.00	+
18	STOP BUFFER	2 \$ 49.00	+
19	BOOT HINGE - LH / RH <i>Not Nec</i>	2 \$ 272.00	+
20	CATCH HOOK <i>Not Nec</i>	\$ 29.00	+
SUB TOTAL PARTS CHARGES		\$ 10,751.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

11095

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGC 786 S

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	LID HINGE - LEFT <i>3 ne n</i>	\$	136.00 *
22	LID HINGE - RIGHT	\$	136.00 *
23	CATCH HOOK <i>ne n</i>	\$	29.00 *
24	LOCK BAR <i>ne n</i>	\$	84.00 *
25	LED HEADLIGHT - LH <i>cracked.</i>	\$	9,454.00 ? <i>7563.70 ✓</i>
26	LED HEADLIGHT - RH <i>cracked.</i>	\$	9,454.00 ? <i>7563.70 ✓</i>
27	A/C COMPRESSOR <i>condenser Debed</i>	\$	669.00 <i>574.50</i>
28	COOLER FOR COOLANT <i>Not Nec</i>	\$	734.00 ? *
29	COOLANT CONCENTRATE <i>Not Nec</i>	\$	132.00 ? *
30	LOCK CARRIER WITH MOUNTING FOR COOLANT RADIATOR <i>4 Not Nec</i>	\$	1,011.00 ? *
31	MOUNTING FOR MAIN BEAM HEADLIGHT - LEFT <i>Not Nec</i>	\$	100.00 ? *
32	MOUNTING FOR MAIN BEAM HEADLIGHT - RIGHT <i>Not Nec</i>	\$	100.00 ? *
33	BRACE - LEFT <i>3 ne n</i>	\$	24.00 *
34	BRACE - RIGHT	\$	24.00 *
35	AIR GUIDE - RIGHT FRONT <i>Bebed</i>	\$	21.00 ? <i>16.50 ✓</i>
36	INTAKE AIR DUCT RIGHT FRONT <i>Not Nec</i>	\$	71.00 ? *
37	AIR GUIDE - LHS <i>Not Nec</i>	\$	46.00 ? *
38	AIR GUIDE - RHS <i>Not Nec</i>	\$	46.00 ? *
39	STONE GUARD - LHS <i>Not Nec</i>	2 \$	204.00 ? *
40	NUMBER PLATE <i>Buf</i>	S/N \$	25.00 ✓
41	SUNDRIES <i>Not Nec</i>	\$	400.00 ? <i>74.64 ✓</i>
GRAND TOTAL SPARE PARTS		\$	33,753.00 <i>33952</i>
TOTAL LABOUR CHARGES		\$	9,072.00
GRAND TOTAL		\$	42,825.00 <i>43024</i>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Ly
Surveyed Date : 25/10/17.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 06 days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1050/2017/PH
Date : 24-Oct-17

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120



Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Habibulla S/O Sultan
Address : 712A Upper Changi Road East
#02-11
Singapore 486843
Telephone : HP 91176655
Type of Claim : Own Damage Claim
Policy No. : 2100492631-00000
Vehicle No : **SGC 786 S**
Model Code : Audi A6 2.0 TFSI
Model / Year : Nov-16
Engine No : CYG 015624
Chassis No : WAUZZZ4G3HN019016
Mileage : 24483 KM
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 23-Oct-17
Place of Accident : PIE towards Changi Airport near Marine Parade exit

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGC 786 S

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N	\$ 480.00	\$ 480.00
2	To remove & renew air con condenser, radiator, check electric fan & control. Pressurise cooling system, vacuum & regas.	S/N	\$ 1,000.00	\$ 1,000.00
3	To remove front fittings, dismantle & renew front bumper, bonnet, repair & align both front fenders. Dismantle & renew lock carrier, re-organise frontal crash management components. Renew damaged fittings, reinstall all parts removed. (Replaced - 2 pcs headlamp)		\$ 4,200.00	\$ 2,000.00
4	To respray paint front bumper, bonnet, both front fender		\$ 3,200.00	\$ 2,200.00
5	To carry out diagnostic checks.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 9,072.00</u>	<u>\$ 5,872.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No SGC 786 S.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 2,445.00	\$ 1,956.00
2	1 SET ATTACHMENT PARTS FOR BUMPER	\$ 42.00	
3	FOAM FILLER PIECE	\$ 193.00	
4	SIDE REINFORCEMENT	\$ 674.00	
5	FRONT BUMPER COVER - TOP COVER	\$ 100.00	\$ 79.60
6	GUIDE PIECE - LEFT	\$ 31.00	
7	GUIDE PIECE - RH	\$ 31.00	
8	RADIATOR GRILLE	\$ 1,640.00	\$ 1,312.00
9	FRONT BUMPER LOWER AIR GRILLE	\$ 101.00	
10	CLIPS 14	\$ 56.00	\$ 39.60
11	FRONT BUMPER PARKING AID SENSOR BRACKET-LH / R	\$ 112.00	
12	COVER FOR RADIATOR GRILLE - BACK COVER	\$ 31.00	\$ 24.08
13	FRONT BONNET	\$ 4,576.00	\$ 3,660.80
14	1 SET OF ATTACHMENT PARTS FOR BONNET	\$ 150.00	
15	FRONT BONNET CATCH HOOK	\$ 118.00	
16	LID LOCK WITH MICRO SWITCH 2	\$ 360.00	
17	STOP BUFFER 2	\$ 42.00	
18	STOP BUFFER 2	\$ 49.00	
19	BOOT HINGE - LH / RH 2	\$ 272.00	
20	CATCH HOOK 2	\$ 29.00	
SUB TOTAL PARTS CHARGES :		\$ 11,052.00	\$ 7,072.08

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGC 786 S

S/N	Parts Description	Damage Parts & Prices		
		S/NETT	REMARKS	
		cf	\$	7,072.08
21	LID HINGE - LEFT	\$	136.00	
22	LID HINGE - RIGHT	\$	136.00	
23	CATCH HOOK	\$	29.00	
24	LOCK BAR	\$	84.00	
25	LED HEADLIGHT - LH	\$	9,454.00	\$ 7,563.20
26	LED HEADLIGHT - RH	\$	9,454.00	\$ 7,563.20
27	A/C CONDENSER	\$	669.00	\$ 534.80
28	COOLER FOR COOLANT	\$	734.00	
29	COOLANT CONCENTRATE	4 \$	132.00	
30	LOCK CARRIER WITH MOUNTING FOR COOLANT RADIAT	\$	1,011.00	
31	MOUNTING FOR MAIN BEAM HEADLIGHT - LEFT	\$	100.00	
32	MOUNTING FOR MAIN BEAM HEADLIGHT - RIGHT	\$	100.00	
33	BRACE - LEFT	\$	24.00	
34	BRACE - RIGHT	\$	24.00	
35	AIR GUIDE - RIGHT FRONT	\$	21.00	\$ 16.56
36	INTAKE AIR DUCT RIGHT FRONT	\$	71.00	
37	AIR GUIDE - LHS	\$	46.00	
38	AIR GUIDE - RHS	\$	46.00	
39	STONE GUARD - LHS	2 \$	204.00	
40	NUMBER PLATE	S/N \$	25.00	\$ 25.00
41	SUNDRIES	\$	400.00	\$ 74.64
GRAND TOTAL SPARE PARTS		:	\$ 33,952.00	\$ 22,849.48
TOTAL LABOUR CHARGES			\$ 9,072.00	\$ 5,872.00
GRAND TOTAL			\$ 43,024.00	\$ 28,721.48

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SGC 786 S

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1050/2017/MAS

19 Jan 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SGC 786 S, Audi A6 1.8 TFSI S-Tronic

With reference to the above-mentioned vehicle, no **SGC 786 S**, claimant, **Mr. Habibulla S/o Sultan**, please find the related document per attached.

1. A copy of the Original invoice no. 85012030 – S\$29,875.98
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SGC 786 S

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone 6388 2223
Telefax 6841 1999

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012030 Date : 16/01/2018 Order : SGC07865 Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SGC07865 (V 31137) Regn Date: 30/11/2016 Mileage: 29685 WIP No.: 42751

Model: A6 1.8 TFSI S tronic 46C066 (N Chassis: WAUZZZ463HN019016 Engine: CYG 015624 Dept: U

USB No.:

You have been assisted by :- UB-Carrine (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	480.00	1.00	480.00
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE.	25.00	1.00	25.00
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO REMOVE AND RENEW AIR CON CONDENSER, CHECK RADIATOR, ELECTRIC FAN AND CONTROL. PRESSURISE COOLING SYSTEM, VACUUM AND REGAS.	1000.00	1.00	1,000.00
S	BODYWORK	M: TO REMOVE FRONT FITTINGS, DISMANTLE & RENEW FRONT BUMPER, BONNET, REPAIR & ALIGN BOTH FRONT FENDERS. DISMANTLE & REALIGN LOCK CARRIER, RE-ORGANISE FRONTAL CRASH MANAGEMENT COMPONENTS. RENEW DAMAGED FITTINGS AND REINSTALL ALL PARTS REMOVED.	2000.00	1.00	2,000.00

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone 6388 2323

Customer Service
Service Appointment
24-hour Breakdown Service
Email customer.care@premiumauto.com.sg
6366 2323
9828 1233

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012030 Date : 16/01/2016 Order : SGC0786S Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SGC0786S (V 31137) Regn Date: 30/11/2016 Mileage: 29685 WIP No.: 42751

Model: A6 1.8 TFSI S tronic 460066 (N Chassis: WAUZZZ463HN019016 Engine: CYG 015624 Dept: U

VSF No.:

You have been assisted by :- UB-Carrine (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO RESPRAY PAINT FRONT BUMPER, BONNET AND BOTH FRONT FENDERS.	2200.00	1.00	2,200.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
X	A460853651AET94	GRILLE Less 020%	1.00	1640.00	1,312.00
X	A460941774J	HEADLIGHT Less 020%	1.00	9454.00	7,563.20
X	A460941773J	HEADLIGHT Less 020%	1.00	9454.00	7,563.20
X	A460807065ASGRU	COVER Less 020%	1.00	2445.00	1,956.00
X	A460823029A	HOOD Less 020%	1.00	4576.00	3,660.80
X	A460807081D	COVER Less 020%	1.00	99.50	79.60
X	A460260403Q	CONDENSER Less 020%	1.00	668.50	534.80
X	A4D0971992	HOUSING Less 020%	1.00	14.90	11.92
X	A1J0973714	HOUSING Less 020%	1.00	19.10	15.28
X	A1J0972741	SEAL Less 020%	2.00	2.50	4.00
X	A4E0260749A	WASHER Less 020%	1.00	3.10	2.48
X	A7L5018897A	CLIP Less 020%	15.00	3.30	39.60
X	A460129618B	AIR DUCT Less 020%	1.00	20.70	16.56

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone 6388 2323

Customer Service
Service Appointment
24-hour Breakdown Service
Email customer.care@premiumauto.com.sg
6366 2323
9828 1233

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 3 14:57

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012030 Date : 16/01/2018 Order : SGC0786S Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SGC0786S (V 31137) Regn Date: 30/11/2016 Mileage: 29685 WIP No.: 42751

Model: A6 1.8 TFSI S tronic 450066 (N Chassis: WAUZZZ463HN019016 Engine: CYG 015624 Dept: U

USB No.:

You have been assisted by :- UB-Carrine (33)

		Details	Qty	Unit Price	Amount
X	A4E0260749B	WASHER	1.00	4.10	3.28
X	A4G0053037D	COVER	1.00	30.10	24.08
X	A000979141E	WIRE SET	1.00	19.60	15.68
X	A4G0010515	STICKER	1.00	16.20	12.96
X	A8K0010520A	PLATE	1.00	11.30	9.04

Parts 22,824.48
Labour 0.00
Sublet 5,897.00
Menus 0.00
Lubricant 0.00

Sub-Total 27,921.48

7% GST 1,954.50

Grand Total 29,875.98



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to
AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SGC 786 S

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1050/2017/KS
3 November 2017

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A6 1.8 TFSI
Vehicle Chassis No. : WAUZZZ4G3HN019016
Vehicle Regn No. : SGC 786 S
Vehicle Mileage : 24483 KM
Vehicle Owner : Mr. Habibulla S/O Sultan
Certificate No : 2100492631-00000
Policy Excess : S\$ 856.00(inclusive of 7% GST)
Accident Date : 23 Oct 2017
Place : PIE Towards Changi Airport Near Marine Parade Exit
Repair Cost : \$ 29,875.98
WIP No. : 42751
Repairer's Name : Premium Automobiles Pte Ltd

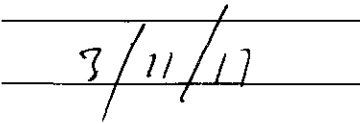
Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 

Time :

Date : 

REPUBLIC OF SINGAPORE DRIVING LICENCE



Date: 11 Nov 1973
 Date: 05 May 2012

4808349

REPUBLIC OF SINGAPORE
 IDENTITY CARD NO. S7343668J



Name
HABIBULLA S/O SULTAN

Race
INDIAN

Date of birth
 11-11-1973

Sex
 M

Country of birth
 SINGAPORE

S7343668J

FOR ALL MOTOR VEHICLES

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

26 Feb 1992

NP 428A

Licence No: S7343668J

4808349



NRIC No. S7343668J



Date of issue
 05-01-2012

Address
 712A UPPER CHANGI ROAD EAST
 #02-11
 SINGAPORE 486843



CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT(CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

OWN DAMAGE EXCESS S\$800.00 (1)
WINDSCREEN EXCESS S\$100.00

(for policies with effect from 1st November 2002)

CERTIFICATE NO. 2100492631-00000

SUM INSURED Market Value
INSURING WITH COE/PAF Yes
SGC786S

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

HABIBULLA S/O SULTAN

3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT

30 Nov 2016

4) DATE OF EXPIRY OF INSURANCE

29 Nov 2017

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *

SUBJECT TO AGE CONDITION :All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE *

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethoz - 30 Bukit Batok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Moya Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Bldg D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER NA

HIRE PURCHASE COMPANY United Overseas Bank Limited
/ EMPLOYER'S LOAN

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 5 Dec 2016

AIG Asia Pacific Insurance Pte. Ltd.

504125-223
PREMIUM LEASING - SH
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE
CENTRE SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

PRLYCQ

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	25 Oct 2017 17:27		25 Oct 2017 16:37 Edit Adj Rpt	S\$28,721.48 Edit Estimates	S\$28,721.48 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by insurer]	
Insured:	HABIBULLA S/O SULTAN, ID: S7343668J, Tel: +6591176655, Email: HABIBULLASULTAN@YAHOO.COM		
Vehicle Reg. No.:	SGC786S	Date of Loss:	23/10/2017 19:00 - :59
Claim Type:	OD / 5942926225SG	Policy/Cover Note No.:	(Comprehensive)
		Excess:	S\$800.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 03/11/2017]		
Driver/Custodian:	HABIBULLA S/O SULTAN (43 / Male), NRIC: S7343668J, Tel: +6591176655		

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
- AIG_SG (26/12/2017): Alert - Adj Mandate Approved (S\$28721.48) - SGC786S - Claim Handler: Loo, Tong S... - AIG_SG (26/10/2017): Alert - Adj Mandate Approved (S\$14781.00) - SGC786S - Claim Handler: Loo, Tong S... - AIG_SG (26/10/2017): SGC786S / OD / 23/10/2017 / Coverage & Excess update		

ALL ASSOCIATED TASKS	View All	Search Tasks	Create New Task	Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGC786S (5942926225SG)
 OD
 Oct 23 2017 7:00PM
 [HABIBULLA S/O SULTAN]
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser	
Assessment Reports												1 per page		☒		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print		
1	26/10/17 10:09	Adjuster Immediate Advice										 Load HTM				
Photos/Images												3 per page		☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print		
1	25/10/17 17:34	General View										 Load JPG		☒		
2	25/10/17 17:34	Chassis Number										 Load JPG		☒		
3	25/10/17 17:34	General View										 Load JPG		☒		
4	25/10/17 17:34	General View										 Load JPG		☒		
5	25/10/17 17:34	General View										 Load JPG		☒		
6	25/10/17 17:34	General View										 Load JPG		☒		
7	25/10/17 17:34	General View										 Load JPG		☒		
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9	25/10/17 17:34	General View										 Load JPG		☒		
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28	25/10/17 17:34	General View										 Load JPG		☒		
29	19/12/17 23:56	Reinspection Photo										 Load JPG		☒		
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31	19/12/17 23:56	Reinspection Photo										 Load JPG		☒		
32	19/12/17 23:56	Reinspection Photo										 Load JPG		☒		
33	19/12/17 23:56	Reinspection Photo										Load JPG		☒		

34	19/12/17 23:56	Reinspection Photo	1	Load JPG	☒
35	19/12/17 23:56	Reinspection Photo	1	Load JPG	☒
36	19/12/17 23:56	Reinspection Photo	1	Load JPG	☒
37	19/12/17 23:56	Reinspection Photo	1	Load JPG	☒
38	19/12/17 23:56	Reinspection Photo	1	Load JPG	☒
39	19/12/17 23:56	Reinspection Photo	1	Load JPG	☒
Documentation					
			1 per page	☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	25/10/17 17:33	Singapore Accident Statement	1	Load PDF	
2	25/10/17 17:33	Certificate of Insurance	1	Load PDF	
3	25/10/17 17:33	Drivers Driving License	1	Load PDF	
4	25/10/17 17:33	WORKSHOP ESTIMATE	1	Load PDF	
5	20/12/17 17:31	REVISED ESTIMATE	1	Load PDF	
6	24/01/18 15:30	Discharge Voucher	1	Load PDF	
7	24/01/18 15:30	Workshop Invoice	1	Load PDF	

Linked Accident Report Documents

			View	View in Browser	
Assessment Reports					
			1 per page	☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	24/10/17 12:57	Accident Statement	1	Load HTM	
Photos/Images					
			3 per page	☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
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2	24/10/17 12:53	Accident Photo	1	Load JPG	☒
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4	24/10/17 12:53	Accident Photo	1	Load JPG	☒
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11	24/10/17 12:53	Accident Photo	1	Load JPG	☒
12	24/10/17 12:53	Accident Photo	1	Load JPG	☒
Documentation					
			1 per page	☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	24/10/17 12:49	Sketch Plan	1	Load JPG	☒
2	24/10/17 12:49	Sketch Plan #2	1	Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG17020449/AQBE2

Date: 24/01/2018

REFERENCE

Insured/Claimant: HABIBULLA S/O SULTAN

Policy No:

Date of Loss: 23/10/2017

Nature of Claim: OD Claim No: 5942926225SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGC786S**
 Make & Model: AUDI A6, 1.8 TFSI S-tronic (A) Engine No: CYG015624
 Reg. Date: 30/11/2016 (Man. Year: 2016) Chassis No: WAUZZZ4G3HN019016
 Colour: Black Odometer: 24484 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: S\$175,000.00
 Sum Insured (\$\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R17 Rear Tyre Size: 225/55 R17
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	33,952.00	22,849.48	11,102.52	32.70
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,072.00	5,872.00	3,200.00	35.27
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	43,024.00	28,721.48	14,302.52	33.24
- Excess (\$\$)	800.00	800.00	0.00	0.00
(\$\$)	42,224.00	27,921.48	14,302.52	33.87
+ GST 7.00/7.00% (\$\$)	2,955.68	1,954.50	1,001.18	33.87
Nett Amount (\$\$)	45,179.68	29,875.98	15,303.70	33.87

INSPECTION

Date of Assignment: 25/10/2017

Date Inspected: 25/10/2017 Inspected At:

Premium Automobiles Pte Ltd (HQ)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	2,445.00 FS	*1,956.00 FS
2	1		*SET ATTACHMENT PARTS FOR BUMPER	Not Necessary	42.00 FS	*- FS
3	1		*FOAM FILLER PIECE	Not Necessary	193.00 FS	*- FS
4	1		*SIDE REINFORCEMENT	Not Necessary	674.00 FS	*- FS
5	1		*FRONT BUMPER COVER - TOP COVER	Cracked	100.00 FS	*79.60 FS
6	1		*GUIDE PIECE - LEFT	Not Necessary	31.00 FS	*- FS
7	1		*GUIDE PIECE - RH	Not Necessary	31.00 FS	*- FS
8	1		*RADIATOR GRILLE	Cracked	1,640.00 FS	*1,312.00 FS
9	1		*FRONT BUMPER LOWER AIR GRILLE	Not Necessary	101.00 FS	*- FS
10	1		*CLIPS (14 PCS)	Necessary	56.00 FS	*39.60 FS
11	2		*FRONT PARKING AID SENSOR BRACKET - LH / RH	Not Necessary	112.00 FS	*- FS
12	1		*COVER FOR RADIATOR GRILLE - BACK COVER	Cracked	31.00 FS	*24.08 FS
13	1		*FRONT BONNET	Dented	4,576.00 FS	*3,660.80 FS
14	1		*SET OF ATTACHMENT PARTS FOR BONNET	Not Necessary	150.00 FS	*- FS
15	1		*FRONT BONNET CATCH HOOK	Not Necessary	118.00 FS	*- FS
16	2		*LID LOCK WITH MICRO SWITCH	Not Necessary	360.00 FS	*- FS
17	2		*STOP BUFFER	Not Necessary	42.00 FS	*- FS
18	2		*STOP BUFFER	Not Necessary	49.00 FS	*- FS
19	2		*BOOT HINGE - LH / RH	Not Necessary	272.00 FS	*- FS
20	1		*CATCH HOOK	Not Necessary	29.00 FS	*- FS
21	1		*LID HINGE - LEFT	Not Necessary	136.00 FS	*- FS
22	1		*LID HINGE - RIGHT	Not Necessary	136.00 FS	*- FS
23	1		*CATCH HOOK	Not Necessary	29.00 FS	*- FS
24	1		*LOCK BAR	Not Necessary	84.00 FS	*- FS
25	1		*LED HEADLIGHT - LH	Cracked	9,454.00 FS	*7,563.20 FS
26	1		*LED HEADLIGHT - RH	Cracked	9,454.00 FS	*7,563.20 FS
27	1		*A/C CONDENSER	Dented	669.00 FS	*534.80 FS
28	1		*COOLER FOR COOLANT	Not Necessary	734.00 FS	*- FS
29	4		*COOLANT CONCENTRATE	Not Necessary	132.00 FS	*- FS
30	1				1,011.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
			*LOCK CARRIER WITH MOUNTING FOR COOLANT RADIATOR	Not Necessary		
31	1		*MOUNTING FOR MAIN BEAM HEADLIGHT - LEFT	Not Necessary	100.00 FS	*- FS
32	1		*MOUNTING FOR MAIN BEAM HEADLIGHT - RIGHT	Not Necessary	100.00 FS	*- FS
33	1		*BRACE - LEFT	Not Necessary	24.00 FS	*- FS
34	1		*BRACE - RIGHT	Not Necessary	24.00 FS	*- FS
35	1		*AIR GUIDE - RIGHT FRONT	Deformed	21.00 FS	*16.56 FS
36	1		*INTAKE AIR DUCT RIGHT FRONT	Not Necessary	71.00 FS	*- FS
37	1		*AIR GUIDE - LHS	Not Necessary	46.00 FS	*- FS
38	1		*AIR GUIDE - RHS	Not Necessary	46.00 FS	*- FS
39	2		*STONE GUARD - LHS	Not Necessary	204.00 FS	*- FS
40	1		*NUMBER PLATE	Bent	25.00 FS	*25.00 FS
41	1		*SUNDRIES	Necessary	400.00 FS	*74.64 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	33,952.00	22,849.48
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORN, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	480.00	480.00
2	TO REMOVE FRONT FITTINGS, DISMANTLE & RENEW FRONT BUMPER, BONNET, REPAIR & ALIGN BOTH FRONT FENDERS. DISMANTLE & RENEW LOCK CARRIER, RE-ORGANISE FRONTAL CRASH MANAGEMENT COMPONENTS. RENEW DAMAGED FITTINGS, REINSTALL ALL PARTS REMOVED	New	4,200.00	2,000.00
3	TO RESPRAY PAINT FRONT BUMPER, BONNET, BOTH FRONT FENDER	New	3,200.00	2,200.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
5	TO REMOVE & RENEW AIR CON CONDENSER, RADIATOR, CHECK ELECTRIC FAN & CONTROL. PRESSURISE COOLING SYSTEM, VACUUM & REGAS	New	1,000.00	1,000.00
Gross Labour Cost (S\$)			9,072.00	5,872.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >