

10/10/2017

ASS. REC. BY:

REF: CS/MSG/17020365/1711/1

Special Instruction:

Surveyor
Menimen

00

ASSIGNMENT (Office)

From (Person): Eliza Ho

of MSIG

Date/Time: 24/10/2017 @ 3:42pm

Estimated Cost:

Bill to:

☒ OD / TP / WS / TP RES / OD RES / EVA / ENV / MV / CS

To inspect Vehicle No: SJT 970 B

Insured: 9821 2255 Wilson

at Workshop no: Wearnes Automotive

Tel: 9176 8543 @ 53211

of 249 Alexandra Road

Policy No: A2881638 QMY

Claim No: 533816

Sum Insured:

Excess: \$5,000.00

Make of Veh:

(Client's Record)

D.O.A. 22/10/2017

CA / ☒ REV / REP. / REV 24 HRS

25/10/2017

Date/Time: 24/10/17 @

Person Contacted: Richmond

H.O.D. Endorsement:

Vehicle ☒ IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	check Brake & Tyre efficiency Condition, any aggravated Damages and obtain latest Servicing Record.
	SJT 970 B - X
	vehicle tow to Vin's auto.

lump sum \$16500 (Red: 8124 : 32%)

Est. Repairs: 7 days Res. Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / ☒ REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted

D.O.A.

D.O.I. 25-10-17

Survey held at

W/S

10:30 AM

Des. of Damages ☒ Frt / Rear / O/S / N/S / U/C / Rooftop or

The ☒ W/C / Chassis/frame / Body Structure affected due to collision

Date / Time	Action / Instruction
25/10	No any aggravated damages on Brake and tyre.
26/10	Inform Richmond max. repair \$20k. he said he does not want to repair, but owner want to repair. limit lumpsum \$16500.

RECEIVED 2017

Date/Time File Pass to: ☐ Prel. Report

28/12 Typist ☒ Final Report

Date/Time File Return to:

Days Of Repair: 7

Resurvey No. of Trip: 1

Survey Fee:

300

Transport:

Add Fee: ☐ Site Insp. IS

☐ Interview IS

☐ Tech. Insp. IS

☐ Vehicle IS

Report Format: OD

Lump Sum / I.B.I. : 16500

Note: This document has not been finalised.
LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Eliza Ho Teng Boon

Date: 02 Nov 2017

Preliminary Advice

Vehicle No	: SJT970B	Accident Date	: 22/10/2017
Make	: VOLVO XC60	Policy No.	: A2881638QMY
Assignment Date	: 24/10/2017	Excess	: S\$5,000.00
Date of Inspection	: 25/10/2017	Est. Duration of Repair	: 8.00
Inspection At	: WEARNES AUTOMOTIVE PTE LTD (ALEXANDRA ROAD) 249 ALEXANDRA ROAD SINGAPORE 159935		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	31,132.20
Revised Amount	:S\$	13,259.50
Check Items (Estimated)	:S\$	10,727.50
Total	:S\$	23,587.00

Lump Sum Repair	:S\$	16,500.0
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	45,000.00
COE / PARF Rebate	:S\$	28,307.00
Salvage Value	:S\$	
Margin for Repair	:S\$	16,693.00

Remarks

(x) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

Note: This document has not been finalised.
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Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Eliza Ho Teng Boon

Date: 26 Oct 2017

Preliminary Advice

Vehicle No	: SJT970B	Accident Date	: 22/10/2017
Make	: VOLVO XC60	Policy No.	: A2881638QMY
Assignment Date	: 24/10/2017	Excess	: S\$5,000.00
Date of Inspection	: 25/10/2017	Est. Duration of Repair	: 8.00
Inspection At	: WEARNES AUTOMOTIVE PTE LTD (ALEXANDRA ROAD) 249 ALEXANDRA ROAD SINGAPORE 159935		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident. The undercarriage affected due to collision.

Repairer's Estimate (Gross)	:S\$	31,132.20
Revised Amount	:S\$	16,370.30
Check Items (Estimated)	:S\$	12,211.90
Total	:S\$	28,582.20

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	45,000.00
COE / PARF Rebate	:S\$	28,307.00
Salvage Value	:S\$	
Margin for Repair	:S\$	16,693.00

Remarks

- (x) The vehicle is not economical for repair.
- () The above survey was conducted on a 'without prejudice' basis.
- (x) According to our surveyor at the that time of inspection, there was wasnt any aggravated damages.
The tyres were found to be in serviceable condition with remaining thread depth of 6mm each.
The brakes is in a serviceable condition
Pending latest Servicing record.

Note: This document has not been finalised.
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Salvage Value	:S\$	
Margin for Repair	:S\$	16,693.00

Remarks

- (x) The vehicle is not economical for repair.
- () The above survey was conducted on a 'without prejudice' basis.
- (x) According to our surveyor at the that time of inspection, there was wasnt any aggravated damages ~~on the back and~~
~~tyres~~
The tyres were found to be in serviceable condition with remaining thread depth of 6mm each.
The brakes is in a serviceable condition

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Complete and submit this Form to Allied World's Authorized Reporting Centre ("ARC") or affiliates.
2. Please report correctly the details of the accident to speed up the claims process.
3. This Form must be completed by the Policyholder and/or the Authorized Driver.
4. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
5. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
6. Any false reporting may be referred to the Traffic Police Department for investigation.

ACCIDENT STATEMENT

Date and Time of Accident

Date: 22/10/2017 Time: 2009am

Exact Location of Accident

ALONE SUNSET AVENUE

DETAILS OF OWN VEHICLE

Vehicle Registration Number

SST970B

INSURED / POLICYHOLDER (OWN VEHICLE)

Name of Registered Owner (See Insurance Cert.)

YEON CHEE YAN

Personal Identification - NRIC (Singaporean/PR)

S1409036L

- FIN/Passport Number

- Not Applicable

VEHICLE PARTICULARS (OWN VEHICLE)

Vehicle Make / Model

Manufacturer VLEO Model X60

Type of Vehicle*

☒ Saloon ☐ MPV ☐ CRV ☐ Van ☐ Lorry
☐ Bus ☐ M/cycle ☐ Others

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle?

☒ Yes ☐ No (If No, Pls select: ☐ Third Party ☐ Reporting)

Vehicle Category*

☒ Private ☐ Commercial ☐ Motorcycle

INSURANCE COMPANY (OWN VEHICLE)

Name of Insurance Company *

MSIG

Type of Policy

☒ Comprehensive ☐ Third Party Fire & Theft ☐ TP Only

Fleet Policy

☐ Yes ☒ No

Policy Number

A28816388 RMY

Motor CI

DRIVER

☐ Same as Insured above

Name of Driver

NATHAN CHONG WEN LOON

Personal Identification - NRIC (Singaporean/PR)

S9808067H

- FIN/Passport Number

Date of Birth

11 dd/ 03 mm/ 1998 yy

Driving Date Pass

11 dd/ 08 mm/ 2016 yy

Year of Driving Experience

Year(s)

Month(s)

Occupation

☒ Indoor ☐ Outdoor

Gender

☒ Male ☐ Female

Contact Number / Mobile Phone / Fax No.

9777 2050

Address of Driver		Postcode ()	
Email Address			
Was driver an employee of the Insured's Company?		☐ Yes	☒ No
If No, Relationship of the Driver with the Insured			
Vehicle Registration Number of Driver's Own		☐ Yes	☒ No
Vehicle Registration Number of Driver's Own Vehicle (if applicable)			
Insurance Company of Driver's Own Vehicle (if applicable)			
GENERAL INFORMATION OF THE ACCIDENT			
Type of Collision (Eg. Chain collision, Head-On collision, Side Swipe, Front to Rear)			
Weather Conditions		☒ Clear	☐ Raining ☐ Others _____
Road Surface		☒ Dry	☐ Wet ☐ Others _____
OTHER INFORMATION			
Was any foreign vehicle involved in this accident?		☐ Yes	☒ No
Was any body injured in the accident?		☐ Yes	☒ No
Was any other vehicle or property damaged?		☐ Yes	☒ No
Was there any video captured by Car Camera?		☐ Yes	☒ No
Number of Passengers (Including Driver)			
DETAILS OF POLICE ACTION			
Was the Accident reported to the Police?		☐ Yes	☒ No (If Yes, please state which Police Station.)
Police Station Name			
Police Station Address			
Police Station Contact		Tel No.	Fax No.
Was notice of Intended Prosecution given?		☐ Yes	☒ No (If Yes, against whom?)
DETAILS OF OTHER VEHICLE / PROPERTY 1			
Vehicle Registration Number		N/A	
Vehicle Make/ Model/ Colour			
Details of Properties			
Name of Driver			
Personal Identification - NRIC (Singaporean/PR)			
- FIN/Passport Number			
Contact Number			
Address			
Name of Insurance Company			
Nature of Damage			
No. of Passenger (Including Driver)			
(Note - Please use page 6 if you need to add more vehicles.)			

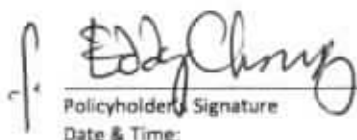
SKETCH PLAN

IMPORTANT NOTICE

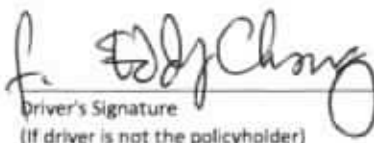
1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:

007 23 2017
1:27 pm


Driver's Signature
(If driver is not the policyholder)
Date & Time:

007 23 2017
1:27 pm

Reporting Centre Personnel's Signature
Name:

NRIC/FIN No.:

RE: Incident regarding damage for motor vehicle SJT970B

I Nathan Chong Wen Loong, was driving at 2am on Saturday night from my house at 63 Hillcrest Road to 17 Sunset Avenue to drop off a friend of mine. After dropping him off, I attempted to make a three point turn along Sunset Avenue. After reversing my car towards the gate of N.O. 9 Sunset Ave I shifted the gear into drive and attempted to move the car forward towards the drain. At this point, the left wheel proceeded to move off the tarmac and into the drain. The car lurched forward and I immediately proceeded to brake and then reverse the car. I managed to straighten the car out and complete the three point while reversing the car. I then stepped out of the car to assess the damage. The front bumper was scratched on the left side and the entire bumper was loose. The wiring on the left side, as well as the water tank for the wind shield wipers appeared to be damaged. I then drove the car approximately 600m back towards my house at 63 hillcrest road.

I Nathan Chong Wen Loong, am currently serving my national service and will be unable to be present at the insurance claim facility on Monday, 22/10/2017. Therefore, I authorize my father, Eddy Chong Hwee Keng to complete the claim process on my behalf. My driving license number is S9808067H. I have also given my father my drivers license in the event that any official legal documentation is needed to complete the process. I can be reached by telephone at +6598399784. Thank you for your cooperation.

Signature:  _____

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Singapore NRIC
Owner ID	9036C
Vehicle Details	
Vehicle No.	SJT970B
Vehicle to be Exported	No
Intended De-registration Date	26 Oct 2017
Vehicle Make	VOLVO
Vehicle Model	XC60 T6 3.0L AT ABS D/AB HID 4WD 5DR TC
Primary Colour	Silver
Manufacturing Year	2009
Engine No.	B6304T06070909541
Chassis No.	YV1DZ9956A2063472
Maximum Power Output	210.0 kW (281 bhp)
Open Market Value	\$45,051.00
Original Registration Date	23 Sep 2009
First Registration Date	23 Sep 2009
Transfer Count	0
Actual ARF Paid	\$45,051.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	22 Sep 2019
PARF Rebate Amount	\$24,778.00
Intended COE Rebate Details	
COE Expiry Date	22 Sep 2019
COE Category	B - Car (1601cc & above)
COE Period(Years)	10
QP Paid	\$18,501.00
COE Rebate Amount	\$3,529.00
Total Rebate Amount	\$28,307.00

The information contained herein is correct as at 26 Oct 2017

OK

► Volvo XC60 Used Vehicle List (7 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availability
Volvo XC60 T6	\$54,998	\$15,660 /yr	25-Nov-2009	2,953 cc	128,328 km	007	Available

1 Of The Best Conditions In Town! Balloon Scheme Available! Low Monthly Installment Only \$1,000! Test Drive Are Welcome! Down Payment 20% Easy Approval And Flexible Bank/In House Loan Up To 80%! All O...

Office No. - 65700770

Mr Tay - 85353544 | Jason Koh - 83683904

Volvo XC60 T6	\$45,800	\$12,120 /yr	02-Oct-2009	2,953 cc	-	88 Motor Trading	Available
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\$0 Down Payment Available! Balloon Scheme Available! We Are sgCarMart Premium Dealer! Buy With No Worries! No Hidden Cost! Car In Original Condition! Low Mileage! Accident Free! In House Loan Or Bank ...

Office No. - 62911187

Mr Ho - 96811390 | Jeremy - 97625070 | Mr Lin - 94505478 | Ben - 90913551

Volvo XC60 T6	\$49,800	\$14,350 /yr	24-Sep-2009	2,953 cc	111,000 km	Horizon Motoring	Available
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Sporty SUV! Balloon Scheme Available At \$786 Per Month Only! Accident Free, Low Mileage Done. Need No Repair. Good Driving Condition, Beautiful Interior. New 6 Months Road Tax! Vehicle Comes With 6 Mo...

Office No. - 64755257

Gary - 90092442 | Roy - 97959866 | Won - 85894765 | Stanley - 90391156

Volvo XC60 T6	\$45,800	\$13,460 /yr	24-Jul-2009	2,953 cc	109,000 km	Shen Tat Enterprises	Available
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Low Mileage Of 109000KM, Extremely Good Condition For Interior And Exterior, Healthy, Smooth And Powerful Engine/Gearbox. View To Believed. Trade In Welcomed, Bank/High In House Loan Available, Call O...

Office No. - 64687779

Steve - 84250925 | Kent - 81133145 | Raymond - 94576322 | Rush Goh - 91131962

Volvo XC60 T6	\$42,800	\$13,370 /yr	13-May-2009	2,953 cc	93,000 km	Chin Lian Seng Motor Trading	Available
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Our Promotion For October. 1.99% Interest Rate, Extended Warranty Up To 3 Years, Free Drive AS Dash Camera For Every Purchase. Please Contact Our Sales Person For More Information.

Office No. - 62850822

Damon - 90236964 | Vincent - 86663444 | Michael - 93877610

Volvo XC60 T6	\$40,800	\$13,070 /yr	31-Mar-2009	2,953 cc	147,000 km	SKL Automobile Pte Ltd	Available
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Up To 85% Loan! Very Powerful SUV With 281bhp. Excellent Condition. Maintained By Wearnes Since Day 1 With Receipts Proven. Major Wear & Tear All Replaced With Receipts Proven. Do Not Miss. Please Cal...

Office No. - 64658811

CS Lee - 84237754 | Andy Koh - 91919777 | Melvin Yong - 98783341 | Danny Cheong - 97642867

Volvo XC60 T6	\$40,888	\$13,230 /yr	27-Mar-2009	2,953 cc	-		Available
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Shook Drive! Lowest Price XC60 T6 In Singapore.

Office No. - -

Bernard Tang - 97936263

sgCarMart is the number one car classifieds for parallel import cars, Toyota, Honda, Nissan, Mitsubishi & BMW. There are plenty of cars for sale, even for COE cars, OPC cars, vans, trucks, hybrid cars, sports cars or stationwagons. You can also buy from a car auction, look up car loans, low mileage cars, car brands, carpark rates & car insurance. We have new car dealers comprising parallel importers, authorised car dealers, and used car dealers on our site. Find new car price lists, new car launches and new car promotions, and also motoring advice, car reviews & car news on the latest models. Visit our partner sites for job openings for Singapore jobs, massage services, real estate properties for sale, beauty and wellness, mover, car performance parts, car discussion, forum discussion, commercial vehicle leasing & COE results.

SERVICE ESTIMATE

44929 - C00001
 Ms Yech Chee Yan
 63 Hillcrest Road

SL: SERVICE SALES - PC

Singapore 288934

Closed by : Richmond Ho
 Svc Consultant :
 Remarks : Ms Yech Chee Yan

GST Reg.No:M28920628X
 Inv.No. . : B&P 0 Page 1
 Inv.date. : 24/10/2017
 WIP No. . : 25396
 Veh.In/Out:
 *Tel.No. . : Mobile: 97526233
 Reg.No. . : SJT970B
 Reg.date . : 23/09/2009
 Mileage .. : 0
 Chassis No: YV1DZ9956A2063472

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
802	TO REPLACE FRT BUMPER ASSY, HE FRT BUMPER ABSORBER, HEADLAMPS (800) REINFORCEMENT ETC	0 3200	4000.00	0		4,000.00	S
800	TO REPAIR BOTH FRT FENDER TO PUTTY AND RESPRAY FRONT BUMPER, FRT LH FENDER, FRT RH FENDER, FRT BONNET, ETC (700)	0 2100	3500.00	0		3,500.00	S
802	TO FOCUS HEADLAMP	0	150.00	0		150.00	S
802	TO VACCUM & TOP UP A/C GAS	0	350.00	0		350.00	S
280	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES	0	450.00	0		450.00	S
287	TO REPLACE FRONT LH UNDERCARRI	0 ?	4800.00	0		4,800.00	S
PARTS							
R16	TOWING CHARGES	0	250.00	0		250.00	S
R06	TO REPLACE FRONT LH RIM	0	50.00	0		50.00	S
	BUMPER COVER FRT XC6 / Dis.	1.0 EA	1698.00			1,698.00	S

SERVICE ESTIMATE

44929 - C00001
 Ms Yeoh Chee Yan
 63 Hillcrest Road

SL: SERVICE SALES - PC

GST Reg.No:M28920628X

Inv.No. : B&P 0 Page 2

Inv.date: 24/10/2017

WIP No. : 25396

Veh.In/Out:

*Tel.No. : Mobile: 97526233

Reg.No. : SJT970B

Reg.date: 23/09/2009

Mileage : 0

Chassis No: YV1DZ9956A2063472

Singapore 288934

Closed by : Richmond Ho

Svc Consultant :

Remarks : Ms Yeoh Chee Yan

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
	BUMPER SPOILER FRT X / Dis	1.0 EA	369.20			/ 369.20 S	
	BUMPER FOAM FRT XC60 / MS.	1.0 EA	345.20			/ 345.20 S	
	BUMPER UNDERTRAY FRT / MS.	1.0 EA	185.50			/ 185.50 S	
	WASHER COVER LH XC60 / MS.	1.0 EA	69.50			/ 69.50 S	
	WASHER COVER RH XC60 ?	1.0 EA	69.50			69.50 S	
	FOG LAMP COVER LH XC / Cut	1.0 EA	80.40			/ 80.40 S	
	FOG LAMP COVER RH XC ?	1.0 EA	80.40			80.40 S	
	BUMPER BRACKET FRT L / GBA	1.0 EA	73.90			/ 73.90 S	
	BUMPER BRACKET FRT R /	1.0 EA	88.70			/ 88.70 S	
	WASHER JET BRACKET L /	1.0 EA	58.40			/ 58.40 S	
	BUMPER BRACKET RH F X ?	1.0 EA	58.40			58.40 S	
	BUMPER GRILLE LOWER / Dis.	1.0 EA	171.80			/ 171.80 S	
	RADIATOR GRILLE chro / Cut	1.0 EA	745.30			/ 745.30 S	
	BUMPER BRACKET FRT L / MS.	1.0 EA	88.70			/ 88.70 S	
	BUMPER BRACKET FRT R /	1.0 EA	88.70			/ 88.70 S	
	TOW COVER FRT XC60 - ?	1.0 EA	73.90			73.90 S	
	CABLE HARNESS / TW.	1.0 EA	197.90			/ 197.90 S	

SERVICE ESTIMATE

44929 - C00001
 Ms Yeoh Chee Yan
 63 Hillcrest Road

SL: SERVICE SALES - PC

GST Reg.No:M28920628X

Inv.No. : B&P 0 Page 3

Inv.date : 24/10/2017

WIP No. : 25396

Veh.In/Out:

*Tel.No. : Mobile: 97526233

Reg.No. : SJT970B

Reg.date : 23/09/2009

Mileage : 0

Chassis No: YV1DZ9956A2063472

Singapore 288934

Closed by : Richmond Ho

Svc Consultant :

Remarks : Ms Yeoh Chee Yan

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
	BUMPER RAIL (BEAM) F ?	1.0 EA	1226.40			1,226.40 S	
	HEADLAMP HID LH XC60 - Cut	1.0 EA	2204.50			2,204.50 S	
	HEADLAMP HID RH XC60 - CMA	1.0 EA	2204.50			2,204.50 S	
	WATER RESERVOIR - RL	1.0 EA	92.30			92.30 S	
	V031277525/LOWER ARM ?	1.0 EA	317.20			317.20 S	
	V031277360/KNUCKLE A ?	1.0 EA	967.50			967.50 S	
	V031360096/WHEEL HUB ?	1.0 EA	436.80			436.80 S	
	STEERING GEAR EXCH T ?	1.0 EA	2518.40			2,518.40 S	
	V031277826/ABSORBER ?	1.0 EA	59.40			59.40 S	
	ABSORBER FRT LH XC60 ?	1.0 EA	318.30			318.30 S	
	V036001813/AXLE SHAF ?	1.0 EA	1148.10			1,148.10 S	
	V030648461/ANTI ROLL ?	1.0 EA	137.60			137.60 S	
	BLIND RIVET 4.0*21MM -	10.0 EA	3.00			30.00 S	
	BUMPER CLIP -	10.0 EA	4.80			48.00 S	
	PLASTIC RIVET P/W RA -	10.0 EA	6.90			69.00 S	
	PARKING AID HOLDER K -	1.0 EA	36.20			36.20 S	
	EXTERIOR ADHESIVE GL -	1.0 EA	142.20			142.20 S	

SERVICE ESTIMATE

44929 - C00001
 Ms Yeoh Chee Yan
 63 Hillcrest Road

SL: SERVICE SALES - PC

Singapore 288934

Closed by : Richmond Ho
 Svc Consultant :
 Remarks : Ms Yeoh Chee Yan

GST Reg.No:M28920628X
 Inv.No. . : B&P 0 Page 4
 Inv.date. : 24/10/2017
 WIP No. . : 25396
 Veh.In/Out:
 *Tel.No. . : Mobile: 97526233
 Reg.No. . : SJT970B
 Reg.date. : 23/09/2009
 Mileage . : 0
 Chassis No: YV1DZ9956A2063472

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
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	ALLOY RIM MANTUS 7.5 / Cut	1.0 EA	1082.40			1,082.40	S
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Excess : \$ 5000
 Not Authorized.
 Gue Qiang - 82880282
 sur @ lkk auto . com
 25/10/17.
 require serving record.
 8D ays.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Labour Total	13,550.00
Parts Total	17,582.20
Package Total	0.00

Gross Total.	31,132.20
Net.....	31,132.20
GST @ 7.0%	2,179.25
Total.....	33,311.45
Paid.....	0.00
Please Pay..	33,311.45

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

VIN'S MOTOR PTE LTD

160 Sin Ming Drive, Sin Ming AutoCity, #03-03, Singapore 575722 Tel: 6453 2121 (4 Lines) Fax: 6459 9755

Our Ref : OD/102017/3462

Tax Invoice:

Accident date: 22/10/2017

Your Ref : SJT970B

Date : 1/11/2017

Motor Claim Department

MSIG INSURANCE (SINGAPORE) PTE LTD

No.4 Shenton Way

#21-01 SGX Centre 2

Singapore 068807

Fax No.: 6827 7809

ESTIMATE COSTS OF REPAIRS TO VOLVO XC60 SJT970B

1	pc	Front bonnet moulding	/ BR BR.	\$	140.00	/
1	pc	Front grille	/ Cut	\$	640.00	/
2	pcs	Front headlamp @ \$1950/pc	/ CRA	\$	3,900.00	/
①	pc	Front headlamp "HID" bulb @ \$260/pc	X NN	\$	520.00	X
1	pc	Front LH headlamp lower garnish	X	\$	70.00	X
1	pc	Front bumper	/ D's	\$	1,460.00	/
①	pc	Front bumper reinforcement	X NN	\$	1,000.00	X
1	pc	Front bumper sponge	/ M.S.	\$	290.00	/
1	pc	Front bumper LH fog lamp	/ CRA	\$	260.00	/
2	pcs	Front bumper LH fog lamp cover @ \$70/pc	/ Cut 1pc	\$	140.00	70 -
1	pc	Front bumper lower spoiler	/ D's	\$	300.00	/
1	pc	Front bumper lower center grille	/ D's	\$	150.00	/
2	pcs	Front bumper lamp @ \$140/pc	LH - CRA RH X NN	\$	280.00	140 -
2	pcs	Front bumper side retainer @ \$60/pc	/ CRA	\$	120.00	/
1	pc	Front bumper lower beam	X NN	\$	160.00	X
2	pcs	Front bumper bracket @ \$70/pc	X NN	\$	140.00	X
2	pcs	Front bumper washer cover @ \$55/pc	LH - M.S. RH X NN	\$	110.00	55
2	pcs	Front bumper wiper nosier @ \$70/pc	X NN	\$	140.00	X
1	set	Front bumper wiper wire	/ DM	\$	170.00	/
2	pcs	Front fender inner fabric @ \$290/pc	/ D's	\$	580.00	/
1	pc	Front LH wiper tank	/ Re	\$	70.00	/
1	pc	Front wiper tank motor	/ D's	\$	120.00	/
1	pc	Front inter cooler	/ Cut	\$	700.00	/
1	pc	Front LH wheel sport rim	/ Cut	\$	930.00	/
1	pc	Front LH wheel tyre	/ SCR	(-50%) \$	450.00	X 225 (SN)
1	pc	Front LH lower arm	/ YBT	\$	270.00	/
1	pc	Front LH knuckle arm	/	\$	850.00	/
1	pc	Front LH knuckle arm bearing	/ M.C.	\$	360.00	/
Balance c/f				\$	14,320.00	

VIN'S MOTOR PTE LTD

160 Sin Ming Drive, Sin Ming AutoCity, #03-03, Singapore 575722 Tel: 6453 2121 (4 Lines) Fax: 6459 9795

Our Ref : OD/102017/3462

Page 2

Balance b/d \$ 14,320.00

1	pc	Front LH shock absorber	2 / BT	\$ 270.00
1	pc	Front LH drive shaft	X NN	\$ 950.00
①	pc	Front steering rack & pinion	2 / BR	\$ 2,200.00
①	pc	Front engine cross-member	2 / BT	\$ 1,600.00
				<u>\$ 19,340.00</u>
Add: 10%				\$ 1,934.00
				<u>\$ 21,274.00</u>

To towing	\$ 100.00	2 / 250
To remove and refix front LH undercarriage	\$ 380.00	2 / 400
To remove and refix engine	\$ 650.00	100
To refill air con gas	\$ 120.00	60
To check wheel alignment	\$ 120.00	60
To repair front damages	850 \$ 1,200.00	500
To spray painting (Pearl)	650 \$ 780.00	600
		<u>\$ 24,624.00</u>

VIN'S MOTOR PTE LTD*Signature*

Total: 15150

Excess: \$5000 25/10
 Max repair limit \$ not more than \$16500
 lumpsum repair.

After repair photos.

Gino Qiang - 8288 0282

7 Days.

Total: 16400

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications
- Supplemental work is subject to confirmation

Accepted by: _____
 Sig: _____
 Date: _____

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Oct 2017		24 Oct 2017 15:42 Edit Adj Rpt	S\$16,500.00 Edit Estimates	S\$16,500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	YEOH CHEE YAN, ID: S1409036C, Tel: +6597526233								
Vehicle Reg. No.:	SJT970B	Date of Loss:	22/10/2017 02:00 - :59						
Claim Type:	OD / 533816	Policy/Cover Note No.:	A2881638QMY (Comprehensive) Coverage: 23/09/2017 - 22/09/2018						
		Excess:	S\$5,000.00						
Repairer:	Vin's Motor Pte Ltd (Sin Ming) 160 Sin Ming Drive, #03-03, Sin Ming AutoCity, 575722 Sin Ming - Tel: 64532121								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Eliza Ho Teng Boon - 6594 2554]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 23/11/2017]								
Driver/Custodian:	NATHAN CHONG WEN LOONG (19 / Male), NRIC: S9808067H, Tel: +6597772050								
Adj Asg. Remarks:	REVERT - CHECK BRAKE & TYRE EFFICIENCY CONDITION, ANY AGGRAVATED DAMAGES AND OBTAIN LATEST SERVICING RECORD								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- MSIG_SG (03/11/2017): Alert - Adj Mandate Approved (S\$16500.00) - SJT970B - Claim Handler: Eliza Ho Te... - MSIG_SG (30/10/2017): Alert - Adj Mandate Maintained - SJT970B - Claim Handler: Eliza Ho Teng Boon									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJT970B (533816)

OD

Oct 22 2017 2:00AM

[YEON CHEE YAN]

Vin's Motor Pte Ltd

[Upload Documents](#) |
 [Upload Photos](#) |
 [Compose New Letter](#)
View [View in Browser](#)

Assessment Reports

No	Finalized On	Wearnes Automotive Pte Ltd (Leng Kee)	Thumbnail	Print
1	23/10/17 14:28	Accident Statement	 Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/10/17 16:54	Adjuster Immediate Advice	 Load HTM	
2	02/11/17 13:56	Adjuster Immediate Advice	 Load HTM	
3	02/11/17 18:28	Adjuster Immediate Advice	 Load HTM	

Photos/Images

No	Finalized On	Wearnes Automotive Pte Ltd (Leng Kee)	Thumbnail	Print
1	23/10/17 14:27	Accident Photo [Linked Accident Report Documents]	 Load JPG	☒
2	23/10/17 14:28	Accident Photo [Linked Accident Report Documents]	 Load JPG	☒
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5	23/10/17 14:28	Accident Photo [Linked Accident Report Documents]	 Load JPG	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Documentation				1 per page	☒

No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	23/10/17 16:58	COE/PARF	1	Load PDF	
2	24/10/17 13:57	WEARNES ESTIMATE + DRIVING LICENCE	1	Load PDF	
3	24/10/17 13:57	RICHMOND REQUEST FOR SURVEY - CAR IN	1	Load HTM	
4	01/11/17 15:50	VINS AUTO - ESTIMATE	1	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	03/11/17 08:36	ESTIMATE VINS	1	Load PDF	

Linked Accident Report Documents

View
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Assessment Reports			1 per page	☒
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1	23/10/17 14:28	Accident Statement	1 Load HTM	

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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

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LKK Auto Consultants Pte Ltd

(Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG17020365/GTBQ2

Date: 10/01/2018

REFERENCE

Insured/Claimant:	YEOH CHEE YAN	Policy No:	A2881638QMY	
Date of Loss:	22/10/2017	Nature of Claim:	OD	Claim No: 533816

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJT970B		
Make & Model:	VOLVO XC60, 3.0 T6 (A)	Engine No:	B6304T06070909541
Reg. Date:	23/09/2009 (Man. Year: 2009)	Chassis No:	YV1DZ9956A2063472
Colour:	Silver	Odometer:	110376 km
Engine Capacity:	2953 cc		
Market Value/New Car Price:	S\$45,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	235/60 R18	Rear Tyre Size:	235/60 R18
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	21,274.00	18,216.75	3,057.25	14.37
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,350.00	2,410.00	940.00	28.06
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	24,624.00	20,626.75	3,997.25	16.23
Approved Total (Overridden) (S\$)		16,500.00		
- Excess (S\$)	5,000.00	5,000.00	0.00	0.00
(S\$)	19,624.00	11,500.00	8,124.00	41.40
+ GST 7.00/7.00% (S\$)	1,373.68	805.00	568.68	41.40
Nett Amount (S\$)	20,997.68	12,305.00	8,692.68	41.40

INSPECTION

Date of Assignment: 24/10/2017
Date Inspected: 25/10/2017 Inspected At:

249 Alexandra Road
Singapore 159935
Repairer: Vin's Motor Pte Ltd (Sin Ming)

Repairer Vin's Auto

Estimated Period of Repair: 7.0 days

Adjuster: XING GUO QIANG**Manager:** DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 10 Jan 2018)
Parts:	M1-SUV	VOLVO XC60 3.0 T6 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJT970B)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BONNET MOULDING (WCP)	Broken	140.00 F	*140.00 F
2	1		*FRONT GRILLE (WCP)	Cut	640.00 F	*640.00 F
3	2		*FRONT HEADLAMP (WCP)	Cracked	3,900.00 F	*3,900.00 F
4	2		*FRONT HEADLAMP HID BULB (WCP)	Not Necessary	520.00 F	*- F
5	1		*FRONT LH HEADLAMP LOWER GARNISH (WCP)	Not Necessary	70.00 F	*- F
6	1		*FRONT BUMPER (WCP)	Distorted	1,460.00 F	*1,460.00 F
7	1		*FRONT BUMPER REINFORCEMENT (WCP)	Not Necessary	1,000.00 F	*- F
8	1		*FRONT BUMPER SPONGE (WCP)	Missing	290.00 F	*290.00 F
9	1		*FRONT BUMPER LH FOG LAMP (WCP)	Cracked	260.00 F	*260.00 F
10	2		*FRONT BUMPER LH FOG LAMP COVER (WCP)	Cut (1 PCS ONLY)	140.00 F	*70.00 F
11	1		*FRONT BUMPER LOWER SPOILER (WCP)	Distorted	300.00 F	*300.00 F
12	1		*FRONT BUMPER LOWER CENTER GRILLE (WCP)	Distorted	150.00 F	*150.00 F
13	1		*FRONT BUMPER LAMP (WCP)	N/S Cracked / O/S Not Necessary	280.00 F	*140.00 F
14	2		*FRONT BUMPER SIDE RETAINER (WCP)	Cracked	120.00 F	*120.00 F
15	1		*FRONT BUMPER LOWER BEAM (WCP)	Not Necessary	160.00 F	*- F
16	2		*FRONT BUMPER BRACKET (WCP)	Not Necessary	140.00 F	*- F
17	1		*FRONT BUMPER WASHER COVER (WCP)	N/S Missing / O/S Not Necessary	110.00 F	*55.00 F
18	2		*FRONT BUMPER WIPER NOSIER (WCP)	Not Necessary	140.00 F	*- F
19	1		*SET FRONT BUMPER WIPER WIRE (WCP)	Damaged	170.00 F	*170.00 F
20	2		*FRONT FENDER INNER FABRIC (WCP)	Distorted	580.00 F	*580.00 F
21	1		*FRONT LH WIPER TANK (WCP)	Deformed	70.00 F	*70.00 F
22	1			Distorted	120.00 F	*120.00 F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
			*FRONT WIPER TANK MOTOR (WCP)			
23	1		*FRONT INTER COOLER (WCP)	Cut	700.00 F	*700.00 F
24	1		*FRONT LH WHEEL SPORT RIM (WCP)	Cut	930.00 F	*930.00 F
25	1		*FRONT LH WHEEL TYRE (50%)	Scratched	495.00 FS	*225.00 FS
26	1		*FRONT LH LOWER ARM (WCP)	Bent	270.00 F	*270.00 F
27	1		*FRONT LH KNUCKLE ARM (WCP)	Bent	850.00 F	*850.00 F
28	1		*FRONT LH KNUCKLE ARM BEARING (WCP)	Necessary	360.00 F	*360.00 F
29	1		*FRONT LH SHOCK ABSORBER (WCP)	Bent	270.00 F	*270.00 F
30	1		*FRONT LH DRIVE SHAFT (WCP)	Not Necessary	950.00 F	*- F
31	1		*FRONT STEERING RACK & PINION (WCP)	Broken	2,200.00 F	*2,200.00 F
32	1		*FRONT ENGINE CROSS -MEMBER (WCP)	Bent	1,600.00 F	*1,600.00 F

F=Franchise part. S=SpcNett.

Sub Total (\$\$)	19,385.00	15,870.00
+ Margin on L,N Items 10.00/15.00% (\$\$)	1,889.00	2,346.75
Total Parts (\$\$)	21,274.00	18,216.75

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO TOWING	New	100.00	100.00
2	TO REMOVE AND REFIX FRONT LH UNDERCARRIAGE	New	380.00	250.00
3	TO REMOVE AND REFIX ENGINE	New	850.00	400.00
4	TO REFILL AIRCON GAS	New	120.00	100.00
5	TO CHECK WHEEL ALIGNMENT	New	120.00	60.00
6	TO REPAIR FRONT DAMAGES	New	1,200.00	850.00
7	TO SPRAY PAINTING (PEARL)	New	780.00	650.00
Gross Labour Cost (S\$)			3,350.00	2,410.00

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< END OF ESTIMATES >