

ASS. REC. BY:

REF: CS3/MSG17020334/R16

Special Instruction:

Page

Menimen

ASSIGNMENT (Office)

From (Person): Catherine Thia of MSIG Date/Time: 24/10/17 @ 1:47pm

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: YM 7571 H Insured: YN306Z

At Workshop to/s: Twin Car Automotive Tel: 6744 0510

of:

Policy No: 2867 1362 MKF Claim No: 833900

Sum Insured: Excess:

Make of Veh: D.O.A. 19/10/17
(Client's Record)

CA / REV / REP. / REV 24 HRS 'wp' H.O.D. Endorsement

Date/Time: 24/10/17 @ 2:18pm Person Contacted: Amely Vehicle: IN OUT

Date/Time Action/Instruction (X) Estimate

YM 7571 H - NA / INC 17020087 / h4 - D.O.A.: 19/10/2017

YN306Z - NA / INC 17020087 / h4 - D.O.A.: 19/10/2017

02/05/18 Reps 1.5K to 2.5K with 3 days j

Dismantle: 29/12/2017 (Wilson)

After Repair: 3/1/2018 (Wilson)

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ink Authed	Status
Main	24 Oct 2017		24 Oct 2017 13:47 Assign				New Assignment Cancel Case

[Main](#)[Reference](#)[Claim Details](#)[Documents](#)[Show All](#)

CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:	Ben Foods (S) Pte Ltd , Co. Reg. No.: 196900017H		
Main Claimant:	HUK SENG TRANSPORT PTE LTD , Co. Reg. No.: 200605723C		
Vehicle Reg. No.:	YM7571H	Date of Loss:	19/10/2017 00:00 - :59
Claim Type:	TP	Policy/Cover Note No.:	28671362MKF
Vehicle Reg. No. (Insured):	YN306Z	Policy No. (Claimant):	Coverage: 01/01/2017 - 31/12/2017
		Excess:	
Repairer:	Twincar Automotive Pte Ltd (Kaki Bukit) BLK 2 KAKI BUKIT, #01-17/18 KAKI BUKIT AUTOHUB, 417921 Kaki Bukit - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Catherine Thia Shi Yi - 6594 2545]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 25/10/2017]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

TwinCar AUTOMOTIVE PTE LTD

Kaki Bukit Autohub

2 Kaki Bukit Ave 2, #01-17

Singapore 417921

Tel No. : +65 6744 0510 / 6842 0051 Fax No. : +65 6741 0510

Company Reg. No. : 200714616M

GST Registration No. : 200714616M

Our Ref: YM 7571 H
Your ref: YN 306 Z

20 October 2017

MSIG INSURANCE(SINGAPORE) PTE LTD
4 SHENTON WAY
#21-01 SGX CENTRE 2
SINGAPORE 068807
Attn: Motor Claims Department

BY FAX 6827-2708 & EMAIL :
claims@sg.msig-asia.com

Dear Sir/Madam,

DATE OF ACCIDENT: 19 Oct 2017

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS
PURSUANT TO PARAGRAPH 2.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

We are instructed by **HUK SENG TRANSPORT PTE LTD** to notify you of a road traffic accident on **19 Oct 2017** at about **10:00 HOURS** At **CARPARK BOON LAY PLACE BLK 191** involving our client's vehicle **YM 7571 H & YN 306 Z** driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be inform that we don't excess to Merimen System and kindly reply to us by Email / Fax.

Yours faithfully,



Twincar Automotive Pte Ltd

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	20/10/2017 10:12
Date Of Accident	19/10/2017 10:00
Exact Location Of Accident	CARPARK BOON LAY PLACE BLK 191
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	YM7571H
Insured/Policyholder	
Name Of Registered Owner	HUK SENG TRANSPORT PTE LTD
Co Reg No	200605723C
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-63245213

Vehicle Particulars

Manufacturer	NISSAN
Model	PKC37BNHNP

Exact Purpose for which vehicle was being used at time of accident	WORK
--	------

Are you claiming under your own insurance policy for repair to your vehicle?	NO
--	----

If No, Please state action to be taken	THIRD PARTY
--	-------------

Vehicle Category	COMMERCIAL VEHICLE
------------------	--------------------

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	NO
Policy Number	5085593965
Cover Note Number	-

Driver

Name of Driver	BENJAMIN PAARI
NRIC No	S1369470B
Date Of Birth	03/10/1959
Occupation	OUTDOOR
Date Of Driving Pass	05/05/1995
Driving Experience	22 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94220078
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 210 BOON LAY PLACE #09-85
Postcode	640210
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO ATTACHED STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YN306Z
Vehicle Make/Model/Colour	
Details Of Properties	
Name of Driver	ZUIFADHI BIN KHAIRUDIN
NRIC/Passport Number	
Contact Number	87425228
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Details of Witness

Name	
Phone Number	
Email Address	

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



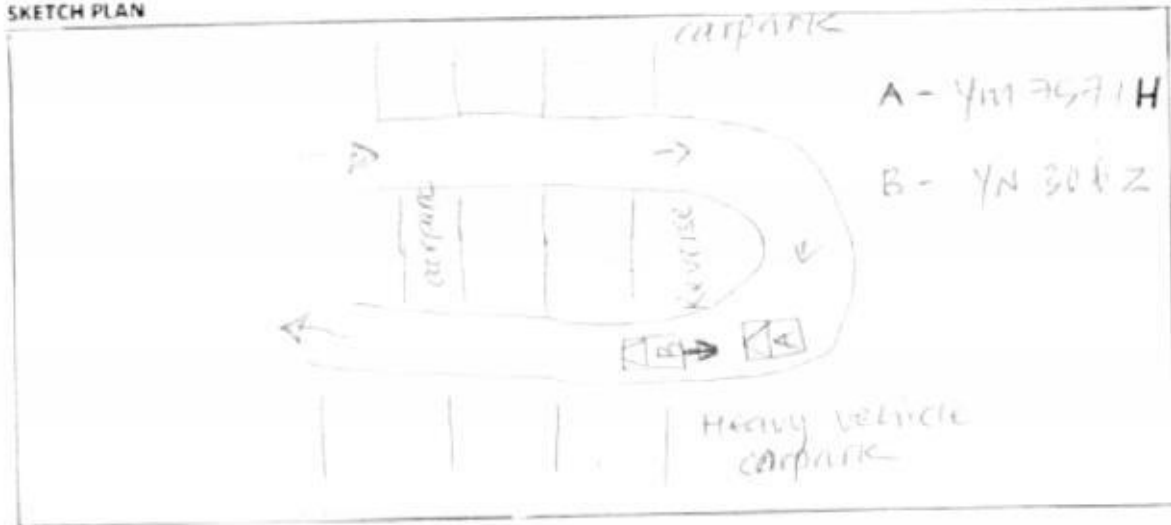
Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Accident Sketch Plan

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 19/10/2017 my lorry: Ym 7671 H was stationary at the carpark R/R 191, Beaulieu Drive. Suddenly vehicle 'B' YN 306 Z reverse his lorry and hit onto my stationary lorry.

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Police Officer's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NPIC/Ref No:

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5723C
Vehicle Details	
Vehicle No.:	YM7571H
Vehicle to be Exported:	No
Intended De-registration Date:	02 May 2018
Vehicle Make:	NISSAN
Vehicle Model:	PKC37BNHNP
Primary Colour:	Yellow
Manufacturing Year:	2007
Engine No.:	J08EUB10667
Chassis No.:	PKC37BN00245
Maximum Power Output:	-
Open Market Value:	\$53,333.00
Original Registration Date:	24 Nov 2007
First Registration Date:	24 Nov 2007
Transfer Count:	2
Actual ARF Paid:	\$0.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	31 Jul 2022
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	5
PQP Paid:	\$17,035.00
COE Rebate Amount:	\$14,461.00
Total Rebate Amount:	\$14,461.00
Message	
Please note that all future COE renewals for this vehicle can only be for a 5-year period, subject to the statutory lifespan (if applicable) of the vehicle.	

The information contained herein is correct as at 02 May 2018

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Oct 2017		24 Oct 2017 13:47 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	Ben Foods (S) Pte Ltd , Co. Reg. No.: 196900017H		
Main Claimant:	HUK SENG TRANSPORT PTE LTD , Co. Reg. No.: 200605723C		
Vehicle Reg. No.:	YM7571H	Date of Loss:	19/10/2017 00:00 - :59 [118 Months and 25 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 533900	Policy/Cover Note No.:	28671362MKF Coverage: 01/01/2017 - 31/12/2017
Vehicle Reg. No. (Insured):	YN306Z	Policy No. (Claimant):	
		Excess:	
Repairer:	Twincar Automotive Pte Ltd (Kaki Bukit) BLK 2 KAKI BUKIT, #01-17/18 KAKI BUKIT AUTOHUB, 417921 Kaki Bukit - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Catherine Thia Shi Yi - 6594 2545]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Teo Cheng Ming Wilson] ... [Imm.Advice due 25/10/2017]		

ASSOCIATED MAIL RECEIVED

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There are no mail for this case.

ALL ASSOCIATED TASKS

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents















































***YM7571H (533900)**
[YN306Z]
TP
HUK SENG TRANSPORT PTE LTD
Oct 19 2017 12:00AM
[Ben Foods (S) Pte Ltd]
Twincar Automotive Pte Ltd



[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View [View in Browser](#) ▼

Assessment Reports			1 per page ▼	✓
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	01/11/17 16:06	Accident Statement From: SC - Reg. No: YN306Z, Claimant: BEN FOODS (S) PTE LTD	1 Load HTM	

Photos/Images			3 per page ▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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2	06/04/18 16:49	Chassis Number	1 Load JPG	✓
3	06/04/18 16:49	General View	1 Load JPG	✓
4	06/04/18 16:49	General View	1 Load JPG	✓
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6	06/04/18 16:49	General View	1 Load JPG	✓
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
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76	02/05/18 14:34	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
77	02/05/18 14:35	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
78	02/05/18 14:35	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
79	02/05/18 14:35	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page ▼	✓
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
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84	02/05/18 14:35	Photo After Spray	 Load JPG	✓
85	02/05/18 14:35	Photo After Spray	 Load JPG	✓
86	02/05/18 14:35	Photo After Spray	 Load JPG	✓
Documentation			1 per page ▼	✓
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	24/10/17 13:48	PRI and TP GIA Report	 Load PDF	
2	24/10/17 13:48	Email to TP to appoint LKK	 Load PDF	
3	01/11/17 16:07	TP YM7571H GIA REPORT From: SC - Reg. No: YN306Z, Claimant: BEN FOODS (S) PTE LTD	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG17020334/R1BS2
 Date: 03/05/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: 28671362MKF
 Claimant Vehicle No: YM7571H Insured Vehicle No: YN306Z
 Date of Loss: 19/10/2017 Nature of Claim: TP Claim No: 533900

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **YM7571H**
 Make & Model: NISSAN PKC37BHHNP, 7.7 D (M) Engine No: J08EUB10667
 Reg. Date: 24/11/2007 (Man. Year: 2007) Chassis No: PKC37BN00245
 Colour: White Odometer: 284708 km
 Engine Capacity: 7684 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 11 R22.5 Rear Tyre Size: 11 R22.5 (D)
 Front Left Side: Bridgestone 7 mm Rear Left Side: Bridgestone 7/7 mm
 Front Right Side: Bridgestone 7 mm Rear Right Side: Bridgestone 7/7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 24/10/2017
 Date Inspected: 28/12/2017 Inspected At: Twincar Automotive Pte Ltd (Kaki Bukit)
 BLK 2 KAKI BUKIT, #01-17/18 KAKI BUKIT AUTOHUB
 Singapore 417921
 Estimated Period of Repair: 0.0 days

Adjuster: Teo Cheng Ming Wilson

Manager: CATHERINE CHONG KAI LING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

5/3/2018

Adjuster Report

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$1,500.00 - \$2,500.00

REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 03 May 2018)

Parts: N/A NISSAN PKC37BHHNP 7.7 D (M) (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for YM7571H)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >