

Surveyor:

ASSIGNMENT

From:

Date: 20-10-2017

Veh No:

SG 104614

Yr Regn: 18/3/2016

Estimated Cost:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No:

SG 1046

Make:

Mercedes Benz C140 0550cc 6374

at Workshop m/s

SMRT

Colour

White

A/C: Insured / Std / NI / NA

of

Woodlands.

Sp. Reading

No Display

T/Radio: Insured / Std / NI / NA

Insured:

SJK 9733H

Eng/No:

Policy No.

5090891147

19/09/2017

C/No:

WE13628083 23130508

Claims No.

MT/0965594-002

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh:

Modl: Nil / S/Rim / STD A/Rim or

(Policy Condition)

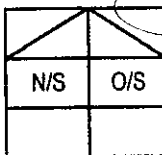
Tyre Size:

F: 275/70R22.5

R:

"

Remark: The veh had commenced its repair at the time of inspection.



BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Fireng

Bal. or Market Value:

Front

Rear

IDAC Accident Rpt:

Consistent? : Yes or No

R/Bal.

1 mm

R/Bal.

6/6

mm

GIA / PR Seen:

Consistent? : Yes or No

L/Bal.

6 mm

L/Bal.

6/6

mm

Est. Repairs:

3

days

Res.: Yes or No

D.O.A.

10/10/2017

D.O.I.

20/10/2017

Lum Sum:

%

3 Val.: Yes or No

Survey held at

SMRT

CA / REV / REP. / 24 HRS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt O/S

Date:

Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

SG 104614 - P12 / MDA 1602031/2

DA: 091116

SJK 9733H - x

Final fig \$ 9303.66, 3 days (Red \$ 2804.69, 23%)

RECEIVED 15 JAN 2018

Date/Time, File Pass to?



Prel. Report

Date/Time, File Return to?



Final Report

Days Of Repair:

3

Resurvey No. of Trip:

Survey Fee:

160

Transportation:

S + RS, SI

Photos

Others

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

TOTAL

160

Report Format:

T1

Lump Sum / I.B.I. (\$

9303.66




National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC17020252/Sqb				
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556			Date: 23-10-2017	
Code: INC4				
1. Policy Particulars - THIRD PARTY CLAIM				
Insured Veh.	SJK 9733H	Veh. Inspected	SG 1046A	
Policy No.	5090891147	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	20/10/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	10/10/2017	Inspection Date	20/10/2017	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Survey Department Check List (Case Handler)

Reference No.: NS/INC1702037/Sq6
Policy Type: OD / TP / TP RES / TL / EVA

SK1046A

Case Handler

Typist

Admin (Cathy): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Surveyor (Sebastian): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

✓			
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(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

✓			
✓			

(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

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Check By:

[Signature] 14/1/18
Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014

TP Claims against NTUC Income: Follow-Through Survey

Date: 12/01/2018

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	MT/0974964-003	CITYCAB PTE LTD	SHC 926T	SKN 4852C	24/12/2017	16:10	\$ 3,231.90	\$ 1,400.00
2	MT/0965594-002	SMRT BUSES LTD	SG 1046A	SJK 9733H	10/10/2017	11:20	\$ 12,108.35	\$ 9,303.66
3	MT/0974611-002	SMRT TAXI PTE LTD	SHB 1023Y	GW 2992U	18/12/2017	7:40	\$ 7,209.04	\$ 1,100.00
4	MT/0974888-002	SMRT TAXI PTE LTD	SHF 466M	PA 8025G	21/12/2017	8:10	\$ 7,656.80	\$ 1,250.00
5	MT/0973641-002	SMRT TAXI PTE LTD	SHD 6318D	FBC 2047M	11/12/2017	6:27	\$ 4,497.17	\$ 2,857.60
6	MT/0976356-002	SMRT TAXI PTE LTD	SHF 301E	SFT 68D	1/1/2018	6:11	\$ 8,472.24	\$ 1,100.00
7	MT/0977899-001	SMRT TAXI PTE LTD	SHB 5827T	SDS 6588J	4/1/2018	10:20	\$ 1,978.61	\$ 924.77
8	MT/0975474-002	SMRT TAXI PTE LTD	SHB 152P	GBE 7429B	28/12/2017	11:00	\$ 6,344.44	\$ 3,500.00
9	MT/0973932-002	SMRT TAXI PTE LTD	SHF 441J	SJL 7917C	15/12/2017	18:10	\$ 9,147.71	\$ 1,850.00
10	MT/0970425-002	SMRT BUSES LTD	SMB 21A	SKH 2771Y	17/11/2017	17:05	\$ 2,929.36	\$ 1,900.00
11	MT/0976470-002	SMRT TAXI PTE LTD	SHC 4700B	SLT 752R	4/1/2018	8:35	\$ 2,057.39	\$ 1,050.00
12	NOT INCOME	SMRT TAXI PTE LTD	SHB 5040X	SDG 1662Z	31/12/2017	21:35	\$ 2,759.80	\$ 1,467.80
13	MT/0974170-002	SMRT TAXI PTE LTD	SHC 4021C	SJD 3664A	17/12/2017	18:20	\$ 2,551.82	\$ 550.00

eBaoTech

GeneralClaim

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="10/10/2017 17:56"/>						
Vehicle No.(For Motor)	<input type="text" value="SJK9733H"/>								
<input type="button" value="Search"/>									
Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
	5090891147	KH LEASING PTE. LTD.	201611813C	GFT	drive CLASSIC	SJK9733H	SJK9733H	19/09/2017	

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	2292D

Vehicle Details

Vehicle No.:	SG1046A
Vehicle to be Exported:	No
Intended De-registration Date:	24 Jan 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	CITARO O530 6.4L AT TURBO ABS
Primary Colour:	Multi-Colour
Manufacturing Year:	2015
Engine No.:	902926C1104879
Chassis No.:	WEB62808323130300
Maximum Power Output:	-
Open Market Value:	\$285,557.00
Original Registration Date:	18 Mar 2016
First Registration Date:	18 Mar 2016
Transfer Count:	1
Actual ARF Paid:	\$0.00

Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Rebate Amount:	\$0.00
Total Rebate Amount:	\$0.00

The information contained herein is correct as at 24 Jan 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	16/10/2017 13:55
Date Of Accident	10/10/2017 11:20
Exact Location Of Accident	SOMERSET RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SG1046A
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-64823888

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	BUS

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category BUS

Insurance Company

Name of Insurance Company	FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-17087563MFBP
Cover Note Number	

Driver

Name of Driver	HUSSIN BIN MOHD SUPANGAT
Passport No/FIN	G2217220X
Date Of Birth	05/07/1981
Occupation	OUTDOOR
Date Of Driving Pass	14/07/2014
Driving Experience	3 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident SIDE SWIPE

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Was any body injured in the Accident? YES

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 7

Details of Police Action

Was the accident reported to the police? YES

If Yes, Please state which Police Station

POLICE STATION NAME [OTHER] SEMBAWANG N.P.C

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

POLICE REPORT NO : T/20171010/2159

Attachment(s)

Are accident photos available for attachment? NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJK9733H

Vehicle Make/Model/Colour

Details Of Properties

Name of Driver SEE LAY YEN

NRIC/Passport Number

Contact Number 86667798

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Details of Witness

Name

Phone Number

Email Address

DETAILS OF INJURED PERSON 1

Name SEE LAY YEN

Approximate Age

Injuries Sustain

COMPLAINT BODY ACHE

Injured person in which vehicle?

SJK9733H

Were seat belts worn?

Was injured conveyed to hospital by ambulance? YES

Address

Postcode

SKETCH PLAN

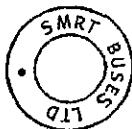
BUS / 10 / 17 / 1022

IMPORTANT NOTICE

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2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

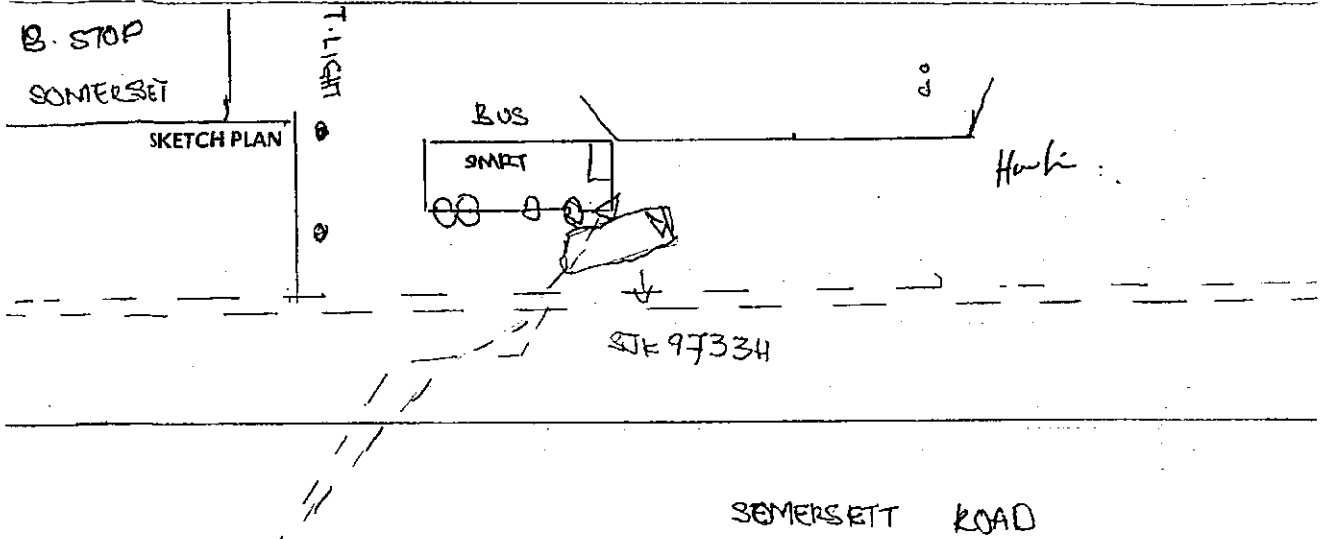


Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan Pg. 2



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

police report T/20171010/2159

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



**SINGAPORE
POLICE FORCE**



T/20171010/2159

Police Station Of Origin:
Sembawang N.P.C
4 Sembawang Crescent SINGAPORE
757633
Tel No: 1800-5549999

1 of 3

Report No. T/20171010/2159

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 10/10/2017 16:44			Vide Report No.:		Station Diary No.: 88
Name of Informant: HUSSIN BIN MOHD SUPANGAT			Address: APT BLK 15 ANG MO KIO ST 63 SINGAPORE		
ID Type / ID No.: FIN NO / G2217220X			Contact No.: Home/Office: Mobile: 93452300		
Nationality: MALAYSIAN			Email:		
Sex: Male	Age: 36	Date of Birth: 05/07/1981	Type of Informant: Driver		
Race: Malay			Language:	Institution / School Name:	
Occupation: Bus driver			Driving Licence Information: Class: 2B,3,4A Date of Expiry:		

Type of Accident:	Injury Conveyed By Ambulance	Drink Drive: No	Date/Time of Accident: 10/10/2017 11:00	Type of Location: Straight Road
Location: Along Road 1 SOMERSET ROAD				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: One Way		Traffic Control: Traffic Light - Working		Traffic Volume: Heavy
Type of Collision: Between Moving Vehicles - Head To Side				Anyone conveyed by ambulance: No

Vehicle No.	Type	Driver	Passenger	Collision	No. of Pedestrians
SG1046A	Bus/Coach/Minibus			Slightly Damaged	6
SJK9733H	Car			Seriously Damaged	0

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE
POLICE FORCE**



T/20171010/2159

Police Station Of Origin:
Sembawang N.P.C
4 Sembawang Crescent SINGAPORE
757633
Tel No: 1800-5549999

2 of 3

Report No. T/20171010/2159

CONTINUATION OF REPORT

Name	HUSSIN BIN MOHD SUPANGAT	ID No.	G2217220X
Related Vehicle	SG1046A (Bus/Coach/Minibus)	Contact No.	93452300
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 2B,3,4A Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Name	SOE LY YEN	ID No.	S1811499B
Related Vehicle	SJK9733H (Car)	Contact No.	86667798
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 10/10/2017 at about 1100hrs, I was driving my company bus, SMRT, Mercedes Citaro bearing the registration plate no. SG1046A along Somerset Road.

A Toyota Altis, green in colour bearing the registration number SJK9733H was driving front the first lane drove very fast and subsequently over take my bus while in the bus lane.

I initially thought he wanted to change lane to the middle lane however he had overtook me causing me not enough time to stop and my front right portion of my vehicle hit onto the left rear door of the vehicle. I had honk at him however,

The driver was conveyed to Hospital, condition conscious. The front right portion of my bus is damage, of unknown repair cost. The car's left passenger door had sustained dents, of unknown repair cost.

Traffic police came to scene, reference E/20171010/0062, case of RTA, IO Ivan; traffic police Tel: 65476170 and advises me to lodge a police report.



**SINGAPORE
POLICE FORCE**



T/20171010/2159

Police Station Of Origin:
Sembawang N.P.C
4 Sembawang Crescent SINGAPORE
757633
Tel No: 1800-5549999

3 of 3

Report No. T/20171010/2159

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:	
R /	SN 085
Staff Sgt IMRAN BIN MOHAMED MAZLAN	
Signature: <i>Im</i>	
Signature Of Interpreter:	
Not applicable	
Singapore Police Force	

Signature Of Informant:
<i>Hu Li</i>
Date/Time:
10/10/2017 16:44
Classification Of Case:

Officer In Charge Of Case:
TP / GIT /
Sr Staff Sgt YUS MASTARI I KHAZALI
Contact No.: 65476214

Authentication Stamp
NP168

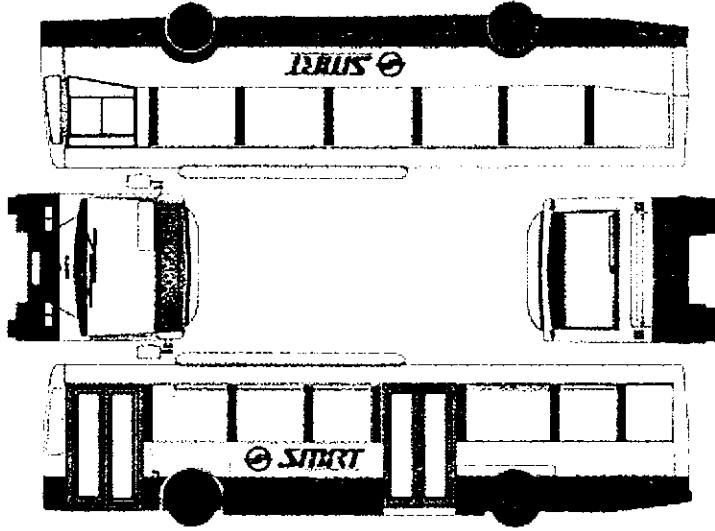
Enquire Transfer Fee

Vehicle Details	
Vehicle No. :	SG1046A
Vehicle Type :	H20 - Public Transport Bus/Coach/Minibus
Vehicle Attachment 1 :	Air-Conditioned
Vehicle Scheme :	OmniBus (LTA-ARF exempted)
Vehicle Make :	MERCEDES BENZ
Vehicle Model :	CITARO O530 6.4L AT TURBO ABS
Chassis No. :	WEB62808323130300
Propellant :	Diesel
Engine No. :	902926C1104879
Engine Capacity :	6374 cc
Maximum Power Output :	-
Maximum Laden Weight :	17900 kg
Unladen Weight :	11140 kg
Year Of Manufacture :	2015
Original Registration Date :	18 Mar 2016
Lifespan Expiry Date :	17 Mar 2033
Road Tax Expiry Date :	17 Mar 2018
Inspection Due Date :	17 Mar 2019
Intended Transfer Date :	26 Jan 2018
CO2 Emission :	-
CO Emission :	-

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SG1046A
Ref. No : BUS/10/17/1022
Reg. Date : 19/10/2017
Vehicle Type : BUS -12M
Make : MB CITARO MERCEDES
Model : MB CITARO O530
Name of Driver : Hussin Bin Mohd Supangat
Type of Accident : SIDE SWIPE
Date / Time of Accident : 10/10/2017 11:20:00 AM
Accident Reported Date / Time : 16/10/2017 12:00:00 AM
Surveyor is Required? : Yes
Survey by : IDAC
Vehicle is Towed Back? : Yes
Towed Back Date/Time : 10/10/2017
Replacement Vehicle issued? : No
Accident Repair Job Card No :
Special Instruction to ARC, if any :
SG1046A - RIGHT FRONT PORTION
SJK9733H (TP) - INSURED WITH NTUC
Prepared Date : 19/10/2017 02:28:16 PM



Handwritten signature and date: 19/10/17

Handwritten notes:
Sebastian.
20/10/2017.
90036121 @klauto.com
sebastian@klauto.com
- Part by part repair.
- Question made Item Photo.
- Photo Before Point.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Chassis No : Mileage : 0
Work Shop : Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 2,120.00	0.00
Total Spray Painting Charges	: 602.00	0.00
Total Material Charges	: 8,268.11	8,268.11
Other Charges	: 200.00	0.00
TOTAL	: 11,190.11	0.00
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 4.00	0.00
Prepared / Adjusted By		
Arc / Surveyor Sing Off Date	: 01/01/1900 12:00:00 AM	01/01/1900 12:00:00 AM

Prepared / Adjusted Date :
Remarks :

Prepared Date : 20/10/2017 09:09:20 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : Invoice No :
Quotation Date : Invoice Date :
Invoice Amount : Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	2,120.00	0.00 1590
Total Labour	2,120.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	602.00	600 500
Total Spray Painting & Panel Beating	602.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	200.00	?
Total Other Costs	200.00	0.00

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached
6286712210	FRONT	6009895	FRONT WINDSCREEN	1	3,887.85	10.00	3,499.06	Replace	Replace ✓	No CRK
6286730316		6009898	FRONT GLASS RH	1	1,097.91	10.00	988.12	Replace	Replace ✓	No CRK
6288800272	FRONT	6009903	FRONT BUMPER RH	1	1,754.79	10.00	1,579.31	Replace	Replace ✓	No CRK
	VE	6009701	FRONT SIGNAL LAMP RH	1	155.30	10.00	139.77	Replace	Replace ✓	No CRK
	VE	6009508	FRONT HEADLAMP RH	1	1,276.50	10.00	1,148.85	Replace	Replace ✓	No
		4006315	ACTIVATOR	2	80.00	0.00	160.00	Replace	Replace ✓	No NEC
	COMMO N	4006314	SEALANT SIKAFLEX	14	37.00	0.00	518.00	Replace	Replace ✓	No NEC
	COMMO N	4006313	PRIMER	2	80.00	0.00	160.00	Replace	Replace ✓	No NEC
	COMMO N	4005301	SMRT STICKER (S)	1	75.00	0.00	75.00	Replace	Replace ✓	No NEC
TOTAL MATERIALS								8,268.12	8,268.11	
TOTAL MATERIALS(Discounted)								8,268.11	8,268.11	

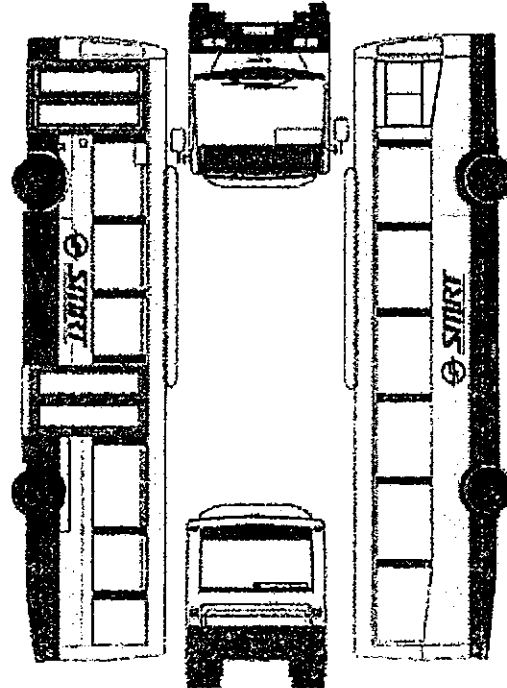
Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SG1046A
Ref. No : BUS/10/17/1022
Reg. Date : 18/03/2016
Vehicle Type : BUS -12M
Make : MB CITARO MERCEDES
Model : MB CITARO O530
Name of Driver : Hussin Bin Mohd Supangat
Type of Accident : SIDE SWIPE
Date / Time of Accident : 10/10/2017 11:20:00 AM
Accident Reported Date / Time : 16/10/2017 12:00:00 AM
Surveyor is Required? : Yes
Survey by : IDAC
Vehicle is Towed Back? : Yes
Towed Back Date/Time : 10/10/2017
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024092666
Special Instruction to ARC, if any :
SG1046A - RIGHT FRONT PORTION
SJK9733H (TP) - INSURED WITH NTUC
Prepared Date : 19/10/2017 02:28:16 PM



Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : WEB62808323130300

Mileage

: 0

Work Shop :

Repair Completed Date / Time :

01/01/2000

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 2,120.00	1,590.00
Total Spray Painting Charges	: 602.00	500.00
Total Material Charges	: 7,213.66	7,213.66
Other Charges	: 200.00	0.00
TOTAL	: 10,135.66	9,303.66
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 4.00	3.00
Prepared / Adjusted By	:	SEBASTIAN-LKK 90036121
Arc / Surveyor Sign Off Date	: 19/11/2017 04:47:21 PM	20/11/2017 09:17:46 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 20/10/2017 09:09:20 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

Section D - Details of Repair Estimates**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	2,120.00	1,590.00 /
Total Labour	2,120.00	1,590.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	602.00	500.00 /
Total Spray Painting & Panel Beating	602.00	500.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	200.00	0.00
Total Other Costs	200.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached
6286712210	FRONT	6009895	FRONT WINDSCREEN	1	3,887.85	10.00	3,499.06	Replace	Replace	No /
6286730316		6009898	FRONT GLASS RH	1	1,097.91	10.00	988.12	Replace	Replace	No /
6288800272	FRONT	6009903	FRONT BUMPER RH	1	1,754.79	10.00	1,579.31	Replace	Replace	No /
	VE	6009701	FRONT SIGNAL LAMP RH	1	155.30	10.00	139.77	Replace	Replace	No /
	VE	6009508	FRONT HEADLAMP RH	1	1,276.50	100.00	0.00	Replace	Repair	No R
		4006315	ACTIVATOR	2	80.00	0.00	160.00	Replace	Replace	No /
	COMMO N	4006314	SEALANT SIKAFLEX	14	37.00	0.00	518.00	Replace	Replace	No /
	COMMO N	4006313	PRIMER	2	80.00	0.00	160.00	Replace	Replace	No /
	COMMO N	4005301	SMRT STICKER (S)	1	75.00	0.00	75.00	Replace	Replace	No /
0007501250		6010189	LOCK:FRT BUMPER, FOR MB CITARO BUS	1	66.00	10.00	59.40	Replace	Replace	No / Tm
		6000917	IU BRACKET	1	35.00	0.00	35.00	Replace	Replace	No / NEC
TOTAL MATERIALS							7,213.67	7,213.66		
TOTAL MATERIALS(Discounted)							7,213.66	7,213.66		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

7213.66
1590.00
+ 500.00

9303.66

12108.35
Sebastian
11/1/18




National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC17020252/Sqbe2				
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556			Date: 26-01-2018	
Code: INC4				
1. Policy Particulars : THIRD PARTY CLAIM				
Insured Veh.	SJK 9733H	Veh. Inspected	SG 1046A	
Policy No.	5090891147	Coverage (\$)	0.00	
Claim No.	MT/0965594-002	Excess (\$)	0.00	
Assign From		Assign Date	20/10/2017	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ CITARO O530	c.c	6374	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	WEB62808323130300	Colour	WHITE	
Odometer	-	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	275/70 R22.5	FIRENZA	6 mm	
L/H Front Tyre	275/70 R22.5	FIRENZA	6 mm	
R/H Rear Tyre	275/70 R22.5 (D)	FIRENZA	6/6 mm	
L/H Rear Tyre	275/70 R22.5 (D)	FIRENZA	6/6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	10/10/2017	Inspection Date	20/10/2017	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SG 1046A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT WINDSCREEN	CRACKED	3,887.85	3,887.85
1	FRONT GLASS RH	CRACKED	1,097.91	1,097.91
1	FRONT BUMPER RH	CRACKED	1,754.79	1,754.79
1	FRONT SIGNAL LAMP RH	CRACKED	155.30	155.30
1	LOCK: FRT BUMPER, FOR MB CITARO BUS	JAMMED	66.00	66.00
1	FRONT HEADLAMP RH	TO REPAIR	1,276.50	-
	LESS 10% DISCOUNT		-	-696.19
			8,238.35	6,265.66
	<u>SPECIAL NETT ITEMS</u>			
2	ACTIVATOR @\$80.00 (SN)	NECESSARY	160.00	160.00
14	SEALANT SIKAFLEX @\$37.00 (SN)	NECESSARY	518.00	518.00
2	PRIMER @\$80.00 (SN)	NECESSARY	160.00	160.00
1	SMRT STICKER (S) (SN)	NECESSARY	75.00	75.00
1	IU BRACKET (SN)	NECESSARY	35.00	35.00
			948.00	948.00
	<u>LABOUR</u>			
	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.		2,120.00	1,590.00
	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS.		602.00	500.00
	TOWING CHARGE.	NOT NECESSARY	200.00	-
			2,922.00	2,090.00
	GRAND TOTAL		12,108.35	9,303.66
	RECOMMENDED COST OF REPAIRS (CONFIRMED)			9,303.66

Report Ref No. NS/INC17020252/Sqbe2

YEANG WAI KEEN

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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