

ASS. REC. BY:

REF: CS3 / ALG17020052 / b

Special Instruction:

SUPERVISOR

ASSIGNMENT (Office)

From (Person):

Chin Wei Yung

of

MLM

Date/Time:

19/10/2017 3:42pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLL 6018E

Insured:

G8E 612C

at Workshop m/s

MCS Auto

Tel:

6296 9939

of

NO. 1100 Selegie Road

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

D.O.A.

14/10/2017

(Client's Record)

CA / REV / REP. / REV 24 HRS Wp

mandai Service Centre (6A mandai Estate)

H.O.D. Endorsement:

Date/Time:

15/10/2017 4:53pm

Person Contacted:

Stephanie

Vehicle IN / OUT

Date/Time	Action/Instruction (X) Estimate
	SLL 6018E - X
	G8E 612C - C06 / ALG160125118 / 12/03/17 Don: 070716
24/10/17 9:00am	check with stephane . owner already change to kah motor.
24/10/17 9:00am	Email to Lim Sheng Yung Celul ref 8/18

Catherine Chong (LKK Auto)

From: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 25 October, 2017 2:41 PM
To: 'Lim, Sheng Yang'
Subject: RE: TP claims / 5771317274SG / GBE1612C

Dear Sheng Yang,

Please be informed that according to Kah Motor Co Sdn Bhd, this claim submit by Kah Motor Ubi Branch and will survey by FormTeam.

We will close this file at our end without billing.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Sheng Yang [<mailto:ShengYang.Lim@aig.com>]
Sent: Wednesday, 25 October, 2017 2:29 PM
To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Subject: RE: TP claims / 5771317274SG / GBE1612C

Hi Catherine,

According to FormTeam Adjusters, there's no confirmation on change of workshop.

But according to doc in TP claims, on 20/10/2017, there's a PRI request stated repairer Kah Motor Co Sdn Bhd, same goes to the PRI we receive which stated venue at Mandai Service Centre.

Appreciate if you're able to assist to confirm on the correct repairer so that unnecessary claim can be cancel in Merimen.

Thank you.

Best Regards,

Lim Sheng Yang

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 8000 | Ext 1012101 | Fax +6 03 2685 5898

ShengYang.Lim@aig.com | www.aig.com

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Wednesday, October 25, 2017 1:20 PM
To: Lim, Sheng Yang
Subject: RE: TP claims / 5771317274SG / GBE1612C

Dear Sheng Yang,

Noted with thanks.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Sheng Yang [<mailto:ShengYang.Lim@aig.com>]

Sent: Wednesday, 25 October, 2017 11:48 AM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Subject: RE: TP claims / 5771317274SG / GBE1612C

Hi Catherine,

Pending reply from FromTeam Adjusters, will update with you thereafter.

Thank you.

Best Regards,

Lim Sheng Yang

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

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Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012101 | Fax +6 03 2685 5898

ShengYang.Lim@aig.com | www.aig.com

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Wednesday, October 25, 2017 10:39 AM

To: Lim, Sheng Yang

Subject: RE: TP claims / 5771317274SG / GBE1612C

Dear Sheng Yang,

Any update?

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Tuesday, 24 October, 2017 9:50 AM

To: 'Lim, Sheng Yang' <ShengYang.Lim@aig.com>

Cc: assignments@lkkauto.com

Subject: RE: TP claims / 5771317274SG / GBE1612C

Dear Sheng Yang,

Please be informed that according to the repairer, owner not yet confirmed with them change workshop.

Kindly advise.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Sheng Yang [<mailto:ShengYang.Lim@aig.com>]

Sent: Tuesday, 24 October, 2017 9:02 AM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: assignments@lkkauto.com

Subject: RE: TP claims / 5771317274SG / GBE1612C

Hi Catherine,

Any update for this?

Thank you.

Best Regards,

Lim Sheng Yang

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

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Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012101 | Fax +6 03 2685 5898

ShengYang.Lim@aig.com | www.aig.com

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Friday, October 20, 2017 11:59 AM

To: Lim, Sheng Yang

Cc: assignments@lkkauto.com

Subject: RE: TP claims / 5771317274SG / GBE1612C

Dear Sheng Yang,

Thank you for your email.

We will check with MCS Auto.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Sheng Yang [mailto:ShengYang.Lim@aig.com]
Sent: Friday, 20 October, 2017 11:44 AM
To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Subject: TP claims / 5771317274SG / GBE1612C

Dear Catherine,

Noticed that there are 2 TP claims in Merimen with different repairer.
May I know is it change repairer from Mcs Auto (HQ) to Kah Motor Co Sdn Bhd (Ubi)?

Pending Adjuster Survey					
Claim Type	Branch	Claimant	Date of Loss	Claim No.	P
TP	Express PRI Field Survey	*SLL6018E LIM TECK LENG [GBE1612C] [Shermax Interior Design Pte Ltd]	14/10/2017	5771317274SG	21
TP	Express Fastlane	*SLL6018E LIM TECK LENG [GBE1612C]	14/10/2017		

Thank you.

Best Regards,

Lim Sheng Yang
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 | Ext 1012101 | Fax +6 03 2685 5898

ShengYang.Lim@aig.com | www.aig.com

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**- FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED
VEHICLE GBE1612C AND SLL6018E ON 14/10/2017**

From: Chin, Lee-Ying

To: 'assignments', 'Admin A'

Cc: Fong, Andy-SY

Sent: Thursday, 19 October, 2017 3:42:44 PM

Attachments:  GBE1612C-PRI.TIF

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards

Lee Ying, Chin

AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1947 | Fax +(65) 6835 7416

Lee-Ying.Chin@aig.com | www.aig.com.sg

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CATHERINE LIM LLC

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玲 COMMISSIONER FOR OATHS - 宣誓官
律
陈 CATHERINE C. LIM
律 DIRECTOR
LL.B (HONS) SINGAPORE - 法律系-律师
M.B.A. (BUSINESS LAW) - 商业系-硕士

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Central Square Singapore 053765
UEN No. 201310922K

Tel: (65) 6438 5500
Fax: (65) 6438 0111
www.catherinelimllc.com
Email: info@catherinelimllc.com
CATHERINE LIM LLC is a law corporation
with limited liability

Your Ref: GBE 1612C
Our Ref: CL/171048/T/MCS.sg

19 October 2017

AIG Asia Pacific Insurance Pte Ltd
AIG Building
78 Shenton Way
#07-16
Singapore 079120
Attn: Motor Claims Department

via fax: 6415 3727 & By Hand

Shermaz Interior Design Pte Ltd
508 Sims Ave
Singapore 387570

CERTIFICATE OF POSTING
(Please be informed that all supporting documents
have been forwarded to your insurer.)

Dear Sir

**RE: NOTICE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO
PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)**

**ACCIDENT INVOLVING SLL 6018E / GBE 1612C ON 14.10.2017 ALONG WOODLANDS CENTRE
ROAD TURNING MARSILING ROAD**

We are instructed by Lim Teck Leng to notify you of a road traffic accident involving our client's vehicle No. SLL 6018E and vehicle No. GBE 1612C driven by you at the material time. A copy of the Singapore Accident Statement and/or Police Report is enclosed.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within 2 working days of your receipt of this notice whether you/your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you/your insurer within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us know your appointed surveyor.

Venue: Mandai Service Centre
6A Mandai Estate
Singapore 729903

Contact: Stephanie @ 6296 9939

Yours faithfully,


cc: clients