

RE: Our Ref: GBB8426T171008 Your Ref: YN2371X (DM18HO03382-SG)

Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Mon 16/11/2020 9:32 AM

To: Joel Goh <joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Dear Joel,

We refer to the above matter.

In view of non-development for this case, we will proceed to temporarily close this outstanding claim file and submit our report to your good office.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, 19 October, 2020 5:40 PM

To: Joel Goh <joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref: GBB8426T171008 Your Ref: YN2371X (DM18HO03382-SG)

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Su Li (LKK Auto)

Sent: Monday, 22 June 2020 2:41 PM

To: Joel Goh

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: Our Ref: GBB8426T171008 Your Ref: YN2371X (DM18HO03382-SG)

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Su Li (LKK Auto)

Sent: Wednesday, 22 April 2020 2:35 PM

To: Joel Goh

Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: Our Ref: GBB8426T171008 Your Ref: YN2371X (DM18HO03382-SG)

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]
Sent: Monday, 30 December 2019 10:54 AM
To: Shu Pei (LKKAuto)
Cc: Janice Goh
Subject: RE: Our Ref: GBB8426T171008 Your Ref: YN2371X (DM18HO03382-SG)

Dear Shu Pei

Our insured has not reported this accident.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-

00 Tower Block MND

Complex Singapore

069110

did 65 6500 6772 | tel 65

6223 9433 ext 772 |

fax 65 6223 4190

www.eqinsurance.com.sg



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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Monday, December 30, 2019 9:58 AM
To: Joel Goh
Cc: Janice Goh
Subject: RE: Our Ref: GBB8426T171008 Your Ref: YN2371X (DM18HO03382-SG)

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Friday, 6 December 2019 9:33 AM
To: Joel Goh <joel.goh@eqinsurance.com.sg>
Cc: Janice Goh <janice.goh@eqinsurance.com.sg>
Subject: RE: Our Ref: GBB8426T171008 Your Ref: YN2371X (DM18HO03382-SG)

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Friday, 8 November 2019 10:42 AM
To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Cc: Janice Goh <janice.goh@eqinsurance.com.sg>
Subject: RE: Our Ref: GBB8426T171008 Your Ref: YN2371X (DM18HO03382-SG)

Dear Shu Pei

Our insured has not reported this accident.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-

00 Tower Block MND

Complex Singapore

069110

did 65 6500 6772 | tel 65

6223 9433 ext 772 |

fax 65 6223 4190

www.eqinsurance.com.sg



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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Friday, November 8, 2019 9:41 AM
To: EQI PRS
Subject: RE: Our Ref: GBB8426T171008 Your Ref: YN2371X

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Wednesday, 16 October 2019 4:22 PM
To: Janice Goh <janice.goh@eqinsurance.com.sg>
Subject: RE: Our Ref: GBB8426T171008 Your Ref: YN2371X

Hi Janice,

Accident happen at 08/10/2017.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupej@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Wednesday, 16 October 2019 4:14 PM
To: Shu Pei (LKKAuto) <shupej@lkkauto.com>
Subject: RE: Our Ref: GBB8426T171008 Your Ref: YN2371X

Hi Shu Pei

Please provide DOA.

Thank you.

Janice Goh
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-
00 Tower Block MND
Complex Singapore
069110
did 65 6496 9032 | tel 65
6223 9433 ext 032 |
fax 65 6223 4190
www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Shu Pei (LKKAuto) [<mailto:shupej@lkkauto.com>]
Sent: Wednesday, October 16, 2019 9:42 AM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Subject: RE: Our Ref: GBB8426T171008 Your Ref: YN2371X

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please advise further instruction as TP is chasing for an update.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupej@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Wednesday, 18 September 2019 9:19 AM
To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>
Subject: RE: Our Ref: GBB8426T171008 Your Ref: YN2371X

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please advise further instruction as TP is chasing for an update.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 29 August 2019 9:17 AM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>

Subject: RE: Our Ref: GBB8426T171008 Your Ref: YN2371X

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please advise further instruction as TP is chasing for an update.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 8 August 2019 9:09 AM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>

Subject: RE: Our Ref: GBB8426T171008 Your Ref: YN2371X

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please advise further instruction as TP is chasing for an update.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 4 July 2019 9:42 AM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>

Subject: RE: Our Ref: GBB8426T171008 Your Ref: YN2371X

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please advise further instruction as TP is chasing for an update.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupej@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 24 June 2019 10:17 AM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>

Subject: RE: Our Ref: GBB8426T171008 Your Ref: YN2371X

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please advise further instruction as TP is chasing for an update.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupej@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Susan Low <liusbro@gmail.com>

Sent: Monday, 8 April 2019 1:07 PM

To: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; EQ Insurance - Motor Claims Dept <marketing@eqinsurance.com.sg>

Subject: Our Ref: GBB8426T171008 Your Ref: YN2371X

We refer to our attachment

We have yet to receive your favourable response towards our client claims

We would appreciate it if you could review this case more objectively and let us hear from you urgently.

Kindly revert ASAP.

Thank.

Best Regards,

Susan Low

M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67411730 Fax: 67445746

Total Control Panel

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To: eqjprs@eqinsurance.com.sg

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