Minus Go.		TENT (Office)		17 (1) 2015	
From (Person); Clara	LI of	FWD	Date/Time:	1+10-1014	5-02 pm
Estimated Cost:		Bill to:			
OD TP/WS/TP RES					
To Inspect Vehicle No:_	SKW 6481B		Insured:		
at Workshop m/s	Trans Eurokars		Tel: 9618 59	91	
of	5 Ubi Close				
Policy No: VNP	V7016-00000110	Claim No:	1207 00 006571		
Sum Insured:			\$ 300.00		
Sum insured:		Excess.			
Make of Veh:		Excess,		F105-01.PU	
Make of Veh: (Client's Record)			D.O.A.	F105-U1.PU	
Make of Veh: (Client's Record) CA / REV / REP. /		D 1106-01-4E	D.O.A. after 10am H.O.D. End	orsement	
Make of Veh: (Client's Record)			D.O.A. after 10am H.O.D. End	orsement	
Make of Veh: (Client's Record) CA / REV / REP. / Date/Time: 190203	Person Contacted	24.10.2017 @ Eric	D.O.A. after 10am H.O.D. End	orsement	
Make of Veh: (Client's Record) CA / REV / REP. / Date/Time: 19/0202	Person Contacted	24.10.2017 @ Eric	D.O.A. after 10am H.O.D. End	orsement	
Make of Veh: (Client's Record) CA / REV / REP. / Date/Time: 1910202 Date/Time Action/I	Person Contacted pstruction () Estima 64818 - X	24-10-2017 @ Eric	D.O.A. Ofter-10am H.O.D. End	orsement	
Make of Veh: (Client's Record) CA / REV / REP. / Date/Time: 1910202 Date/Time Action/I	D 938QM Person Contacted Distruction () Estima 6481B x M MARKET TO CLA	24.10.2017 @ 12. Esic te	D.O.A. After 10am H.O.D. End Vehicle IN/	orsement	2700
Make of Veh: (Client's Record) CA / REV / REP. / Date/Time: 1910203 Date/Time Action/I SKW 75 16 17 @ 9.59 75 10 17 @ 10.03	Person Contacted pstruction () Estima 64818 - X	24.10.2017 @ Esic te te	D.O.A. After 10am H.O.D. End Vehicle IN/	orsement	& 300.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Internal	tionale Des Experts E	n Automobile	
FWD	SINGAPORE PT	ELTD	Ref : CS/FW	D17019997/Gqb	
	MASEK BOULEV 1 SUNTEC TOW	ARD ER 4SINGAPORE 038986	Date : 19-10-2	017	
1.		Policy Particu	lars :- OWN DAM	IAGE	
	Insured Veh.	THE PART OF STATE OF	Veh. Inspected	WAS ARE	
	Policy No.		Coverage (\$)	0.00	
	Claim No.	1201700006571	Excess (\$)	0.00	
	Assign From	CLARA LI	Assign Date	17/10/2017	
2.	STALK STA	Vehicle Par	ticulars & Condit	ion	
	Make & Model		c.c	0	
	Engine No.	HIDDEN	Year of Reg. Colour Steering		
	Chassis No.				
	Odometer	•			
	Brakes		Modification		
	General				
3.		Condi	tions of Tyres		
		Size	Make	Balance	
	R/H Front Tyre			mm	
	L/H Front Tyre			mm	
	R/H Rear Tyre			mm	
	L/H Rear Tyre			mm	
4.		Descript	tion of Damages		
5.	Briging No.	HIDOEN Gener	al Information		
	Accident Date		Inspection Date		
	Survey held at	TRANS-CAB AUTO SERVICE:	S PTE LTD		
		NO.2 ANG MO KIO ST 63 SINGAPORE 569111			
5a.			Remarks		
	A)THE MARKET V B)IN ACCORDANG	ALUE IS S\$(EST, AVE CE TO YOUR INSTRUCTIONS, V	RAGE)	ISED REPAIRS.	

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

FWD Singapore Pte. Ltd. 6 Temasek Boulevard #18-01 Suntec Tower 4 Singapore 038986

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Date:

25 Oct 2017

Preliminary Advice

Vehicle No

: SKW6482B

Accident Date

: 09/10/2017

Make

: MAZDA 2

Policy No.

: PNPV2016-00000110

Assignment Date

: 24/10/2017

Excess

Date of Inspection

: S\$0.00

: 24/10/2017

Est. Duration of Repair

: 4.00

Inspection At

: TRANS EUROKARS PTE LTD

NO. 5 UBI CLOSE, SINGAPORE

SINGAPORE 408605

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,909.45
Revised Amount	:S\$	3,350.63
Check Items (Estimated)	:S\$	0.00
Total	:S\$	3,350.63

Lump Sum Repair

:S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	70,000.00
COE / PARF Rebate	:S\$	49,595.00
Salvage Value	:S\$	
Margin for Repair	:S\$	20,405.00

Remarks

(X)	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kind	lly
	let us have your authorisation.	

	1	The vehicle is uneconomical to be repair	ed, you are advised to invite tender for the wre	ck
--	---	--	--	----

Other comments:

Skw 6482B Reference No Co FWD17019997 Gab Policy Type OD / TP / TP RES / TL / EVA Typist Case Handler): Case handler to make sure all Information created by the assignment team are ACCURATE. Admin (Y-Date N-Date Y-Date N-Date (1) Office Assign Form Reference No. C C Customer Code Assign From N Assign Date C Veh No (Inspected) C Veh No (Insured) C D.O.A C Policy No C Claim No C Insurance Authorisation (CA /REV/REP) C Report Type Weekend Charges C N Survey held at/Repairer Excess C Surveyor (Guo bury): Case handler to make sure the surveryor completed all required information. (1) Assignment Form Vehicle No C C Regn Month/Year N . Vehicle Type Make & Model N C Engine Capacity. (C.C) Colour C Odometer. (Sp.Reading) Chassis No. C General Condition Steering N N Brake Modification (Modi) N Tyre Size C Tyre Make Tyre Balance C C Date of Inspection Survey held N Des.of Damages N (2) System - (Views/Merimen) Damaged Vehicle Photographs Uploaded (3) Workshop Estimate/Assignment Form ALL Parts condition Market Value for OD cases C Estimate Repair Cost for PRI (RSI, TMI, MSIG) Days of repair Finalised Amount C Re-inspection Cases to Finalize within 5 Days (4) System - (Views/Merimen) Resurvey photo Uploaded Check By:

Survey Department Check List (Case Handler)

se Handler

Date

Catherine Chong (LKK Auto)

From:

motorclaims.sg@fwd.com

Sent:

Tuesday, 17 October, 2017 5:02 PM

To:

sur@lkkauto.com; assignments@lkkauto.com; admin-d@lkkauto.com; admin-

a@lkkauto.com

Cc:

belliana@fwd.com

Subject:

FW: OUR REF: SKW6482B OWN DAMAGE CLAIM Our Ref: 1201700006571

Attachments:

0949_001.zip

Hi LKK team,

Please refer to the email below and liaise with the repairer for OD survey.

Attached is the repair estimate and OI GIA report. Policy excess \$300.00.

Please create the case in Merimen and revert to us with prelim advice.

Thank you.

Clara Li

Senior Executive, Claims



FWD Singapore Pte Ltd

6 Temasek Boulevard, #18-01 Suntec Tower 4, Singapore 038986 T +65 6727 5722

E clara.li@fwd.com

With FWD, you get to keep your 50% NCD for Life. No matter what.

get a quick quote now >



-

From: eric.pau@eurokars.com.sg [mailto:eric.pau@eurokars.com.sg]

Sent: Tuesday, 17 October, 2017 4:56 PM

To: Motor Claims SG - SG Common; vion.lim@eurokars.com.sg

Cc: jess.francis@eurokars.com.sg; ronald.yap@eurokars.com.sg; catherinechua@eurokars.com.sg;

kevin.lee@eurokars.com.sg

Subject: OUR REF: SKW6482B OWN DAMAGE CLAIM

OUR REF: SKW6482B OWN DAMAGE CLAIM

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle.

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal.

Liaise with Vion for survey arrangement.

Best Regards,

Eric Pau

Insurance Claims Officer

TRANS EUROKARS PTE LTD

5 Ubi Close, Singapore 408605 D: (65) 6395 8685 H: (65) 9618 5991

E: eric.pau@eurokars.com.sq

This email, including any attachment, is intended for the sole use of the recipient(s) named above and may contain information that is confidential and/or proprietary to the Eurokars Group. If you have received it in error, please notify us immediately by reply any attachment to any other person. Thank you.

From: mazdacanon@mazda.com.sg [mailto:mazdacanon@mazda.com.sg]

Sent: Tuesday, October 17, 2017 5:05 PM To: Eric Pau <eric.pau@eurokars.com.sg>

Subject: Attached Image

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Monday, 4 December, 2017 9:26 AM

To:

catherinechua@eurokars.com.sg; Guo Qiang (LKKAuto)

Cc:

CS A Team; Admin A; vion.lim@eurokars.com.sg; SUR

Subject:

RE: SKW6482B - FINALISATION OF COR

Dear Catherine,

Confirm final fig \$3,350.63 before excess \$300.00 & GST and 3 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Monday, 4 December, 2017 8:45 AM

To: catherinechua@eurokars.com.sg; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; Shiau Chan (LKKAuto)

<siewsc@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; vion.lim@eurokars.com.sg; SUR

<sur@lkkauto.com>

Subject: RE: SKW6482B - FINALISATION OF COR

Hi Catherine,

We acknowledge your email below.

Hi Guo Qiang / Shiau Chan,

FYNA.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: catherinechua@eurokars.com.sg [mailto:catherinechua@eurokars.com.sg]

Sent: Saturday, 2 December, 2017 9:51 AM

To: Guo Qiang (LKKAuto) < Guo Qiang@lkkauto.com >

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Wednesday, 25 October, 2017 11:10 AM

To:

vion.lim@eurokars.com.sg; Admin-D (LKKAuto)

Cc:

ronald.yap@eurokars.com.sg; jess.francis@eurokars.com.sg; eric.pau@eurokars.com.sg;

SUR

Subject:

RE: YOUR REF: SKW6482B OWN DAMAGE CLAIM Our Ref: 1201700006571

Dear Vion,

As instructed by our client FWD Insurance, please proceed to repair the insured vehicle SKW 6482B (Excess \$300/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: vion.lim@eurokars.com.sg [mailto:vion.lim@eurokars.com.sg]

Sent: Thursday, 19 October, 2017 9:35 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: YOUR REF: SKW6482B OWN DAMAGE CLAIM Our Ref: 1201700006571

Dear Catherine,

Vehicle not in workshop yet. We will re-arrange the survey apt with you. Thank you.

Best Regards.

(5) EUROKARS GROUP

Vion Lim

Insurance Claims Officer

TRANS EUROKARS PTE LTD

5 Ubi Close, Singapore 408605

D: (65) 6395 7877 H: (65) 9111 7463

E: vion.lim@eurokars.com.sg Website: www.eurokars.com.sg

Claim Audit

1	AUDIT TRAII		Salaryinglussyii	Dur
VO.	On	Audit	Remarks	[A]
1	24 Oct 2017 19:24	Clm Dtl Modified	Claimant's Name: -> GILBERT TAN BUCK HAI. Claimaint's ID: -> S1666443Z.	CATHERINE CHONG KAI LING
2	24 Oct 2017 19:24	Clm Veh Model Changed	(205335) MAZDA 2 1.5 HATCHBACK (A).	[A] CATHERINI CHONG KA LING
3	24 Oct 2017 19:24	Clm Created	Reg No: SKW6482B. Policy No: PNPV2016-00000110. Acct Date: 2017/10/09. Claim Type: OD. Insurer: FWD Singapore Pte. Ltd. (HQ), Workshop: Trans Eurokars Pte Ltd ()	[A] CATHERIN CHONG KA LING
4	24 Oct 2017 19:24	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):; RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : Infiniti Appraisal Service.	[A] CATHERIN CHONG KA LING
5	24 Oct 2017 19:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/11/02	[A] CATHERIN CHONG KA LING
6	24 Oct 2017 19:24	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] CATHERIN CHONG KA LING
7	24 Oct 2017 19:24	Adj Adjuster Assigned	[None] -> XING GUO QIANG	[A] CATHERIN CHONG KA LING
8	25 Oct 2017 09:56	Adj Rpt Initiated		[A] SHIAU CHAN
9	35 Oct 3017	Clm Details Notified		[A] SHIAU CHAN
10	25 Oct 2017	Adj Im. Advice Submitted	Next Rpt:Final Rpt,Due Date:2017/11/02	[A] SHIAI CHAN
11	25 Oct 2017 09:59	Adj Mandate Request	Cur.Req:3350.63:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAI CHAN
17	25 Oct 2017 10:01	Clm Registration Modified	Excess: -> 300.00.	[I] Clara L Zi Rong
13	25 Oct 2017 10:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/11/02, Mandate Remarks: Policy excess \$300.00	[I] Clara L Zi Rong
14	25 Oct 2017 10:03	Adj Mandate Set	Approved:3350.63:Policy excess \$300.00	[I] Clara l Zi Rong

ACTIVITY

No record

Merimen Billir	ng for this case -	Transaction	History				
BIII Ref No	Bill Date	Асс Туре	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1619388	25/10/2017 09:56	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKW6482B		10.70

Enquire PARF/COE Rebate for Registered Vehicle

	et NRIC
Owner ID Type	Singapore NRIC
Owner ID	6443Z
Vehicle Details	
Vehicle No.	SKW6482B
Vehicle to be Exported	No
Intended De-registration Date	24 Oct 2017
Vehicle Make	MAZDA
Vehicle Model	MAZDA2 5-DOOR HATCHBACK 1.5L SP.6EAT
Primary Colour	Grey
Manufacturing Year	2015
Engine No.	P520328046
Chassis No.	JM6DJ2HAA01100598
Maximum Power Output	85.0 kW (113 bhp)
Open Market Value	\$16,087.00
Original Registration Date	09 Nov 2015
First Registration Date	09 Nov 2015
Transfer Count	0
Actual ARF Paid	\$6,087.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	08 Nov 2025
PARF Rebate Amount	\$4,565.00
Intended COE Rebate Details	
COE Expiry Date	08 Nov 2025
COE Category	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$56,001.00
COE Rebate Amount	\$45,030.00
Total Rebate Amount	\$49,595.00

The information contained herein is correct as at 24 Oct 2017

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

Gender

Mobile Number Fax Number

Contact Number

EMail Address

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any false reporting may be referred to the Police for investigation.

- This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT
Date Of Report	10/10/2017 15:42
Date Of Accident	09/10/2017 07:55
Exact Location Of Accident	HOUGANG AVE 10
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SKW6482B
Insured/Policyholder	
Name Of Registered Owner	GILBERT TAN BUCK HAI
NRIC No	S1666443Z
Email Address	GILBERTTANBH@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97552315
Alternative Phone No	OFFICE-97552315
Vehicle Particulars	
Manufacturer	MAZDA
Model	
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2016-00000110
Cover Note Number	
Driver	
Name of Driver	GILBERT TAN BUCK HAI
NRIC No	S1666443Z
Date Of Birth	21/08/1964
Occupation	INDOOR
Date Of Driving Pass	20/10/1983
Driving Experience	33 YEARS AND 11 MONTHS
	000/19/15/22

MALE

(LOCAL) +65-97552315

GILBERTTANBH@GMAIL.COM

OFFICE-97552315

Address

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

3

Insurance Company of Driver's Own Vehicle

3

General Information of the Accident

Type Of Accident

HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Was any body injured in the Accident?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

0

Details of Police Action

Was the accident reported to the police?

YES

If Yes, Please state which Police Station

Police Station Name

HOUGANG NEIGHBOURHOOD POLICE CENTRE

Police Station Address

ROAD: 60 HOUGANG AVE 9 , POSTCODE: 538775 , COUNTRY:

SINGAPORE

Police Station Contact

TEL NO: 1800-4890999 - FAX NO: 63128989

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO ATTACHMENT.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

UNKNOWN

Vehicle Make/Model/Colour

Details Of Properties

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Details of Witness

Name

Phone Number

Email Address

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material
 facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident (all insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No .:

Sketch Plan #2

			Vehicle No
		11-11-11	A-
			B -
		29.	
		(5)	Legend
			P &
			A b
			Vehicle Bike
CRIBE CIRCUMSTANCE			
Refer -	to police	report.	
		-	
		111/7/2014/19/14	
1000000			
CLADATION			
CLARATION	perieulare arg trus in suaru	respect	
CLARATION le declare the foregoing pass be advised that your	articulars are true in every insurer may have a 14 da	respect. ay clause whereby the claim ag	ainst own policy must be made within t
CLARATION /e declare the foregoing pase be advised that your pulated timeframe from the control of the control	articulars are true in every insurer may have a 14 da the date of occurrence. Ki	respect. sy clause whereby the claim ag indly check your policy for mo	tainst own policy must be made within to details.
CLARATION The declare the foregoing place be advised that your pullated time frame from the control of the con	articulars are true in every insurer may have a 14 da the date of occurrence. Ki	respect. sy clause whereby the claim ag indly check your policy for mo	ainst own policy must be made within to details.
le declare the foregoing p ase be advised that your pulated timeframe from			ainst own policy must be made within to details. Reporting Centre Personnel's Signature
CLARATION We declare the foregoing place be advised that your pulated timeframe from the control of the contro	Driver's Signatu		V

SIARMC Sestimation 1/5

POLICE REPORT Pg. 1





Police Station Of Origin: Hougang N.P.C 60 Hougang Avenue 9 SINGAPORE 538775 Tel No: 1800-4890999

Report No. T/20171009/2032

	F A TRAFFIC		T	Otation Diagrams	
Date/Time Report Made: 09/10/2017 11:01			Vide Report No.:	Station Diary No. 22	
Informa	nt's Particu	ulars		新大学的特殊,1985年127年74年128.	
	Informant: T TAN BUC	CK HAI	Address: APT BLK 711 HOUGANG AV 530711	ENUE 2 #10-143 SINGAPORE	
ID Type / ID No.: NRIC NO / S1666443Z		43Z	Contact No.: Home/Office: Mobile: 97552315		
National SINGAP	ity: ORE CITIZ	EN	Email:		
Sex: Male	Age: 53	Date of Birth: 21/08/1964	Type of Informant: Vehicle Owner		
Race: Chinese			Language:	Institution / School Name:	
Occupation: TRAFFIC CONTROLLER		DLLER	Driving Licence Information: Class: 3	Date of Expiry:	

Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 09/10/2017 07:55	Type of Location Car Park
	Road Surface:	g lot 25	oad Speed Limit:
		Т	raffic Volume:
n;			nyone conveyed by mbulance:
	Hit and Run ENUE 10 ang Ave 10, Open 9	Hit and Run Drive: No ENUE 10 ang Ave 10, Open Carpark HG 55, parkin Road Surface: Dry Traffic Control:	Hit and Run Drive: Accident: 09/10/2017 07:55 ENUE 10 ang Ave 10, Open Carpark HG 55, parking lot 25 Road Surface: Dry Traffic Control: T

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenge
SKW6482B	Car	MAZDA	MAZDA2 5- DOOR HATCHBAC K 1.5L SP.6EAT	Grey	Slightly Damaged	0

POLICE REPORT Pg. 1





Police Station Of Origin: Hougang N.P.C

60 Hougang Avenue 9 SINGAPORE 538775

Tel No: 1800-4890999

CONTINUATION OF REPORT

2 of 3 Report No. T/20171009/2032

Brief Details.

On 09/10/2017 at about 0730hrs, I arrived at the said location and parked my vehicle (SKW6482B) at the open carpark (HDB HG55) in parking lot 25. My car was intact before I proceeded nearby to buy my breakfast.

On 09/10/2017 at about 0755hrs, I returned to my vehicle and realized that there are several scratches and a dent at the bottom bumper near to the left front wheel. I wish to inform that there is no note or notice left behind by the owner of the other vehicle. There is an in car CCTV installed in my vehicle. However it was not operating at the time of the incident and thus, I was unable to obtain any information regarding the other driver. I also wish to inform that there is an ERP gantry camera located near the incident location.

POLICE REPORT





Police Station Of Origin:
Hougang N.P.C
60 Hougang Avenue 9 SINGAPORE 538775
Tel No: 1800-4890999 CONTINUATION OF REPORT

3 of 3 Report No. T/20171009/2032

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report: F / Sgt 2 TAN KAI JUN, CHRISTIAN	Signature Of Informant:
Signature Of Interpreter: Not applicable	Date/Time; 09/10/2017 11:01
Officer In Charge Of Case. TP / HRT / Sr Staff Sgt ESTHER CHONG Contact No. 65476368	Classification Of Case:
Authentication Stamp	



TRANS EUROKARS PTE LTD NO:5 UBI CLOSE, SINGAPORE 408605 QUOTATION



38960 WIP: Mr Gilbert Tan Buck Hai NAME: FWD Singapore Pte Ltd EXCESS: ADDRESS: Blk 711 Hougang Avenue 2 6 Temasek Boulevard, DATE: 17-Oct-17 #10-143 #18-01 Suntec Tower 4, Singapore 530711 Singapore 038986 TEL: 97552315 ATTN.: MOTOR CLAIMS FAX: VION 6395 7877 CONTACT PERSON: DATE IN: SKW6482B VEH NO: OWN DAMAGE CLAIM TYPE OF CLAIM: MILEAGE: JM6DJ2HAA01100598 CHASSIS NO: POLICY NO. : DATE REG.: 9-Nov-15 MAZDA2 HB MODEL: NATURE OF WORKS **Parts Description** PRICES REVISED QTY NO 832.10 1 MD09H-50-031EBB FRONT BUMPER 1 MIL Š 16.20 RETAINER(LHS), FRONT BUMPER 1 MD09H-50-0U1B 2 \$ 80.50 NN MD09T-50-C22 1 GARNISH(LHS), FOGLAMP 3 \$ 15.20 4 MS51S-51-833 4 RIVET, FRONT BUMPER \$ 34.80 4 MTK21-50-355 RIVET, FRONT BUMPER 5 MGHP9-50-0Z5 \$ 5.40 2 MC. GROMMET, FRONT BUMPER 6 \$ 38.50 MC274-50-133 11 CLIP, FRONT BUMPER 7 Ś 14.00 5 MB45A-56-146A FASTENER, FRONT BUMPER 8 \$ 21.40 MD09H-50-A81A SEAL, FRONT BUMPER 2 9 \$ 323.10 Buc MD09H-52-211 1 LHS FRONT FENDER 10 \$ 48.60 1 MD0YH-52-21Y STAY(LHS), FRONT FENDER 11 5 63.60 1 MD09H-56-141D LHS FRONT MUDGUARD 12 NN \$ 2,393.60 1 MDA6K-51-041B HEADLAMP LHS X 13 \$ 20.20 MGG2M-51-689 2 CLIP, HEADLAMP 14 × S 3.30 1 MB092-51-833 RIVET, HEADLAMP 15 **TOTAL PARTS** 3,910.50 391.05 \$ **LESS 10%** 3,519.45 TOTAL PARTS COST **Labour Description** TO REPLACE FRONT BUMPER AND FRONT FENDER. REPAIR ALL AREAS AFFECTED BY THE \$ 1,890.00 MZ-BR-FRONT7 1 ACCIDENT. \$ 1,800.00 TO RESPRAY FRONT BUMPER AND FRONT FENDER. MZ-SP-SFRT07 2 MZ-BR-ELECTR TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING. 250.00 3

	10 cm 10 m					_	
4	MZ-BR-REPROG	TO REPROGRAMME AFTER THE ACCIDE	ENT REPAIR WORKS.	le	80-	\$	350.00
5	MZ-BR-SUNDRI	SUNDRIES.	nec 20	,	NETT	\$	100.00
			TOTAL LABOUR	\$		\$	4,390.00
			TOTAL PARTS	\$	-	\$	3,519.45
			TOTAL	\$		\$	7,909.45
			LESS EXCESS	\$	(4)	\$	*
			TOTAL AFTER EXCESS	\$	*		
			GST 7%	\$		\$	
			GRAND TOTAL	\$		\$	

REMARKS:

THIS IS ONLY AN ESTIMATE FROM VISUAL INSPECTION AND SHOULD THERE BE MORE DAMAGES FOUND DURING THE PROCESS OF REPAIRING, YOU WILL BE INFORMED BEFORE THE REPAIRS ARE BEING CARRIED OUT. TAKE NOTE THAT SHOULD YOU DECIDE NOT TO PROCEED WITH THE REPAIRS, A QUOTATION FEE OF \$400 WILL BE APPLIED ACCORDINGLY FOR MAN-HOURS INVOLVED IN SOURCING FOR PARTS PRICE AS WELL AS LABOUR CHARGES.

TRANS EUROKARS PTE LTD

Authorised Signature

CXESS \$300
Not Authorised.

24/10/17
Ear Q: 04 - 62880282

Defor paint photos.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- * No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer Signature:

Date:



4

TRANS EUROKARS PTE LTD NO:5 UBI CLOSE, SINGAPORE 408605 FINALISED COST OF REPAIR



180.00

\$

\$

350.00

WIP: 38960 Mr Gilbert Tan Buck Hai NAME: FWD Singapore Pte Ltd 300.00 EXCESS: ADDRESS: Blk 711 Hougang Avenue 2 6 Temasek Boulevard, DATE: 17-Oct-17 #10-143 #18-01 Suntec Tower 4, Singapore 530711 Singapore 038986 TEL: 97552315 MOTOR CLAIMS ATTN. : FAX: VION 6395 7877 CONTACT PERSON: SKW6482B DATE IN: VEH NO: OWN DAMAGE CLAIM TYPE OF CLAIM: JM6DJ2HAA01100598 MILEAGE: CHASSIS NO: POLICY NO. : DATE REG.: 9-Nov-15 MODEL: MAZDA2 HB NATURE OF WORKS Parts Description PRICES REVISED QTY NO 832.10 832.10 MD09H-50-031EBB 1 FRONT BUMPER 1 \$ 16.20 \$ 16.20 1 MD09H-50-0U1B RETAINER(LHS), FRONT BUMPER 2 80.50 1 MD09T-50-C22 GARNISH(LHS), FOGLAMP 3 15.20 \$ 15.20 \$ 4 MS51S-51-833 RIVET, FRONT BUMPER 4 MTK21-50-355 \$ 34.80 34.80 4 RIVET, FRONT BUMPER 5 5.40 Ś 5.40 MGHP9-50-0Z5 GROMMET, FRONT BUMPER 2 6 \$ 38.50 38.50 11 MC274-50-133 CLIP, FRONT BUMPER 7 \$ 14.00 14.00 M845A-56-146A 5 FASTENER, FRONT BUMPER 8 21.40 \$ 21.40 2 MD09H-50-A81A SEAL, FRONT BUMPER 9 323.10 \$ 323.10 \$ MD09H-52-211 LHS FRONT FENDER 1 10 48.60 MD0YH-52-21Y STAY(LHS), FRONT FENDER 1 11 \$ 63.60 MD09H-56-141D LHS FRONT MUDGUARD 1 12 MDA6K-51-041B \$ 2,393.60 1 HEADLAMP LHS 13 \$ 20.20 MGG2M-51-689 2 CLIP, HEADLAMP 14 \$ 3.30 1 MB092-51-833 RIVET, HEADLAMP 15 1,300.70 \$ 3,910.50 **TOTAL PARTS** 130.07 \$ \$ 391.05 LESS 10% 1,170.63 3,519.45 TOTAL PARTS COST Labour Description TO REPLACE FRONT BUMPER AND FRONT FENDER. REPAIR ALL AREAS AFFECTED BY THE \$ 630.00 1,890.00 MZ-BR-FRONT7 1 ACCIDENT. 1,200.00 1,800.00 TO RESPRAY FRONT BUMPER AND FRONT FENDER. MZ-SP-SFRT07 2 MZ-BR-ELECTR TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING. \$ 150.00 \$ 250.00 3

MZ-BR-REPROG TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.

5	MZ-BR-SUNDRI	SUNDRIES.		\$ 20.00	\$ 100.00
			TOTAL LABOUR	\$ 2,180.00	\$ 4,390.00
			TOTAL PARTS	\$ 1,170.63	\$ 3,519.45
			TOTAL	\$ 3,350.63	\$ 7,909.45
			LESS EXCESS	\$ 300.00	\$ 41
			TOTAL AFTER EXCESS	\$ 3,050.63	
			GST 7%	\$ 213.54	\$
			GRAND TOTAL	\$ 3,264.17	\$ +

REMARKS: SKW6482B

3 REPAIR DAYS (exclude preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)

LKK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Email: sur@lkkauto.com;assignments@lkkauto.com Tel: 6256-3561 Fax: 6844-8805

VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower 4

Singapore 038986

Our File No:

CS/FWD17019997/GQBN2

Date:

24/01/2018

REFERENCE

Insured/Claimant: Date of Loss:

GILBERT TAN BUCK HAI 09/10/2017

Policy No:

PNPV2016-00000110

Nature of Claim: OD

Claim No: 1201700006571

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SKW6482B

Make & Model:

MAZDA 2, 1.5 HATCHBACK (A)

09/11/2015 (Man. Year: 2015)

Engine No: Chassis No:

Odometer:

P520328046

Reg. Date: Colour:

Grey

Engine Capacity: Market Value/New Car Price:

1496 cc \$\$70,000.00

Sum Insured (S\$):

Market Value/New Car Price

JM6DJ2HAA01100598 23021 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable): No Pre-accident Condition:

Yes

59.91

Handbrake (Serviceable): CONDITION OF TYRES

Yes Engine Modification:

185/60 R16

Front Tyre Size: Front Left Side:

185/60 R16 Toyo 6 mm Rear Tyre Size: Rear Left Side: Rear Right Side:

Toyo 6 mm Toyo 6 mm

Front Right Side: Toyo 6 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,619.45	1,190.63	2,428.82	67.10
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,290.00	2,160.00	2,130.00	49.65
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,909.45	3,350.63	4,558.82	57.64
- Excess (S\$)	300.00	300.00	0.00	0.00
(S\$)	7,609.45	3,050.63	4,558.82	59.91
+ GST 7.00/7.00% (S\$)	532.66	213.54	319.12	59.91

8,142.11

INSPECTION

Date of Assignment:

17/10/2017

Nett Amount (S\$)

Date Inspected:

24/10/2017 Inspected At:

Trans Eurokars Pte Ltd

NO. 5 UBI CLOSE, SINGAPORE

4,877.94

Singapore 408605

3,264.17

Estimated Period of Repair:

3.0 days

Adjuster: XING GUO QIANG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Version: 1.0 (Last Synchronised: 24 Jan 2018) Part Source: MRM-SG

MAZDA 2 1.5 HATCHBACK (A) (Catalogue:Merimen Singapore 1.0) Parts: 144

(Price-denominated Standard List) Repairer's Labour:

Print Code: (Unsubmitted, no print-code for SKW6482B)

These estimates are valid only if they contain the print code (above) on all estimate pages, running page Validity:

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
	1		*FRONT BUMPER	Cut	832.10 FL	*832.10 FL
2	1		*RETAINER (LHS) FRONT BUMPER	Necessary	16.20 FL	*16.20 FL
3	1 4		*GARNISH (LHS) FOGLAMP *RIVET FRONT BUMPER	Not Necessary Necessary	80.50 FL 15.20 FL	*- FL *15.20 FL
5	4 2		*RIVET FRONT BUMPER *GROMMET FRONT BUMPER	Necessary Necessary	34.80 FL 5.40 FL	*34.80 FL *5.40 FL
6 7 8	11 5		*CLIP,FRONT BUMPER *FASTENER,FRONT BUMPER	Necessary Necessary	38.50 FL 14.00 FL	*38.50 FL *14.00 FL
8 9 10	2		*SEAL, FRONT BUMPER *LHS FRONT FENDER	Necessary Buckled	21.40 FL 323.10 FL	*21.40 FL *323.10 FL
11 12	1		*STAY (LHS) FRONT FENDER *LHS FRONT MUDGUARD	Not Necessary Not Necessary	48.60 FL 63.60 FL	*- FL *- FL
13	1 2		*HEADLAMP LHS *CLIP,HEADLAMP	Not Necessary Not Necessary	2,393.60 FL 20.20 FL	*- FL *- FL
15	1		*RIVET,HEADLAMP *SUNDRIES	Not Necessary Necessary	3.30 FL 100.00 FS	*- FL *20.00 FS
	anchise	part. S=Spch	Nett. L=ListItemDisc.	-		
		28	- List Item Discount on L I	Sub Total (S\$) tems 10.00/10.00% (S\$)	4,010.50 391.05	1,320.70 130.07
				Total Parts (S\$)	3,619.45	1,190.63

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REPLACE FRONT BUMPER AND FRONT FENDER.REPAIR ALL AREAS AFFECTED BY THE ACCIDENT	New	1,890.00	630.00
2	TO RESPRAY FRONT BUMPER AND FRONT FENDER	New	1,800.00	1,200.00
3	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING	New	250.00	150.00
4	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS	New	350.00	180.00
	Gross Labo	our Cost (S\$)	4,290.00	2,160.00
	Report was unsubmitted du	ring this print-out.		

< END OF ESTIMATES >