8/29/2020 Merimen e-Claims

Print Received Message

This mail is associated with:

*SLQ6076K (C0455847)
[SHB7670P]
TP
LCRF PTE LTD
Oct 9 2017 12:00AM
[TRANS-CAB SERVICES PTE LTD]
World Auto Pte Ltd - Kranji

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 28/08/2020 09:59 AM.

To stacey.ng@axa.com.sg; LKK HQ

CC AXA SG; chewht@lkkauto.com; admin-a@lkkauto.com

Re: Direct Settlement - Accident Involving SHB7670P (OI : AXA - C0455847) and SLQ6076K (TP : LKK REF -

CC4/AXA17019918/R1ub3) on 09/10/2017



Dear Hsiao Tong,

we have repudiated the claim. Kindly inform workshop and submit your final invoice.

Thanks.

Stacey

<-- Original Message -->

From: LKK_HQ

To: stacey.ng@axa.com.sg

CC: AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 24/04/2020 05:36 PM

Subject: Re: Direct Settlement - Accident Involving SHB7670P (OI: AXA - C0455847) and SLQ6076K (TP: LKK REF -

CC4/AXA17019918/R1ub3) on 09/10/2017

Dear Sir / Madam,

Kindly advice whether insured has reported or advise further instruction as third party is asking for update.

Thank you.

Hsiao Tong

<-- Original Message -->

From: LKK_HQ

To: stacey.ng@axa.com.sg

CC: AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 18/03/2020 08:14 AM

Subject: Re: Direct Settlement - Accident Involving SHB7670P (OI: AXA - C0455847) and SLQ6076K (TP: LKK REF -

CC4/AXA17019918/R1ub3) on 09/10/2017

Dear Sir / Madam,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly let us have your futher instruction.

Thank you.

Hsiao Tong

<-- Original Message -->

From: LKK_HQ

To: AXA_SG; sashe.goms@axa.com.sg

Sent On: 06/09/2019 09:49 AM

Subject: Fw: Re: Direct Settlement - Accident Involving SHB7670P (OI: AXA - C0455847) and SLQ6076K (TP: LKK

REF - CC4/AXA17019918/R1ub3) on 09/10/2017

Dear Sir / Madam,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly let us have your futher instruction.

Thank you.

Best Regards, Shu Pei | Admin

LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ

To: AXA_SG; sashe.goms@axa.com.sg

Sent On: 04/09/2019 08:48 AM

Subject: Fw: Re: Direct Settlement - Accident Involving SHB7670P (OI: AXA - C0455847) and SLQ6076K (TP: LKK

REF - CC4/AXA17019918/R1ub3) on 09/10/2017

Dear Sir / Madam,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly let us have your futher instruction.

Thank you.

Best Regards, Shu Pei | Admin LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ

To: sashe.goms@axa.com.sg Sent On: 25/07/2019 10:18 AM

Subject: Fw: Re: Direct Settlement - Accident Involving SHB7670P (OI: AXA - C0455847) and SLQ6076K (TP: LKK

REF - CC4/AXA17019918/R1ub3) on 09/10/2017

Dear Sir / Madam,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly let us have your futher instruction.

Thank you.

Best Regards, Shu Pei | Admin LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ

To: sashe.goms@axa.com.sg Sent On: 24/06/2019 09:53 AM 8/29/2020 Merimen e-Claims

Subject: Fw: Re: Direct Settlement - Accident Involving SHB7670P (OI: AXA - C0455847) and SLQ6076K (TP: LKK REF - CC4/AXA17019918/R1ub3) on 09/10/2017

Dear Sir / Madam,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly let us have your futher instruction.

Thank you.

Best Regards, Shu Pei | Admin LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ

To: AXA SG; AXA KhorSawTheng; stacey.ng@axa.com.sg

Sent On: 14/05/2019 12:22 PM

Subject: Fw: Re: Direct Settlement - Accident Involving SHB7670P (OI: AXA - C0455847) and SLQ6076K (TP: LKK

REF - CC4/AXA17019918/R1ub3) on 09/10/2017

Dear Sir / Madam,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please advice also whether we can proceed for direct settlement for this case.

Thank you.

Best Regards, Shu Pei | Admin LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ

To: AXA_SG; AXA_KhorSawTheng

CC: Admin-a@lkkauto.com; vicalpeh@lkkauto.com

Sent On: 21/03/2019 03:39 PM

Subject: Re: Direct Settlement - Accident Involving SHB7670P (OI: AXA - C0455847) and SLQ6076K (TP: LKK REF -

CC4/AXA17019918/R1ub3) on 09/10/2017

Dear Sir / Madam,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please advice also whether we can proceed for direct settlement for this case.

Thank you.

Best Regards, Shu Pei | Admin

LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AXA_SG To: LKK_HQ

CC: AXA_SG; thinthin@lkkauto.com; jaskhine@lkkauto.com; admin-a@lkkauto.com

Sent On: 15/01/2018 11:15 AM

Subject: Re: Direct Settlement - Accident Involving SHB7670P (OI: AXA - C0455847) and SLQ6076K (TP: LKK REF -

CC4/AXA17019918/R1ub3) on 09/10/2017





Dear Shu Pei

Sorry for late reply.

We are sending our insured due to his non-reporting.

Regads

Saw Theng

<-- Original Message -->

From: LKK_HQ

To: sawtheng.khor@axa.com.sg

CC: AXA_SG; thinthin@lkkauto.com; jaskhine@lkkauto.com; admin-a@lkkauto.com

Sent On: 13/12/2017 10:22 AM

Subject: Direct Settlement - Accident Involving SHB7670P (OI: AXA - C0455847) and SLQ6076K (TP: LKK REF -

CC4/AXA17019918/R1ub3) on 09/10/2017

Dear Saw Theng,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please advice also whether we can proceed for direct settlement for this case.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards, Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: shupei@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 28 August 2020 4:36 PM **To:** daniel@worldauto.com.sg

Cc: 'Adrian'; geraldine@worldauto.com.sg; Admin A

Subject: [Repudiation] Your Ref: SLQ6076K // Our Ref: CC4/AXA17019918/R1pb3

[ACCIDENT INVOLVING SHB 7670P(AXA) & SLQ 6076K ON 09/10/2017]

Your Ref: **SLQ6076K** Without Prejudice

Our Ref: CC4/AXA17019918/R1pb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHB 7670P(AXA) & SLQ 6076K ON 09/10/2017

We refer to the above matter.

Please be informed that our principal M/s AXA Insurance Pte Ltd had repudiated the claims in view of our insured has breach of policy terms and conditions.

Kindly re-direct your client's claim to our insured for redress.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

S(408933)

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |