

ASS. REC. BY: Adrian Ling

REF:

CC3/ALG17019744 / Att n2

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: 800 17/10/17

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: 70K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 04 885 days Res.: Yes or No

Lump Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SKC6701A Yr Regn: 2018 SeptType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 c.c. 1798Colour: White A/C: Insured / Std / NI / NASp. Reading: 87405 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZ8K5CA030808Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 225/50R17R: 225/50R17BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 13/10/17Survey held at PremiumDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop orFront o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD ALGSKC 6701A - CC3 / ALG 17019744 / UpgrDOA: 2009201717/10/17 @ 5.03pm informed Jeffrey by email.Part by Part \$3524.60 Cred: 2325.40 : 39%

RECEIVED 29 JAN 2018

Date/Time, File Pass to?

29/1 Typist

Date/Time, File Return to?

2)

☐ : Preli. Report☒ : Final ReportDays Of Repair: 4Resurvey No. of Trip: -Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

S + RS: \$

Photos:

Others:

TOTAL

Report Format: TPLump Sum / IBI: (\$ 3524.60)20010310



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17019744/Atb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 13-10-2017



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SKC 6701A
Policy No. 2100273243	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	13/10/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	20/09/2017	Inspection Date	13/10/2017
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		

5a. Remarks

A)THE MARKET VALUE IS S\$------(EST. AVERAGE)
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Singapore NRIC
Owner ID	0627I
Vehicle Details	
Vehicle No.	SKC6701A
Vehicle to be Exported	No
Intended De-registration Date	16 Oct 2017
Vehicle Make	AUDI
Vehicle Model	A4 1.8 TFSI MU
Primary Colour	White
Manufacturing Year	2011
Engine No.	CDH143670
Chassis No.	WAUZZZ8K5CA030808
Maximum Power Output	118.0 kW (158 bhp)
Open Market Value	\$31,666.00
Original Registration Date	19 Sep 2011
First Registration Date	19 Sep 2011
Transfer Count	0
Actual ARF Paid	\$31,666.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	18 Sep 2021
PARF Rebate Amount	\$20,582.00
Intended COE Rebate Details	
COE Expiry Date	18 Sep 2021
COE Category	E - Open Category
COE Period(Years)	10
QP Paid	\$65,589.00
COE Rebate Amount	\$24,710.00
Total Rebate Amount	\$45,292.00

The information contained herein is correct as at 16 Oct 2017

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	21/09/2017 17:36
Date Of Accident	20/09/2017 16:40
Exact Location Of Accident	YISHUN AVE 5 CARPARK INY1
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SKC6701A
Insured/Policyholder	
Name Of Registered Owner	LIM MENG JEN SUSAN
NRIC No	S7230627I
Email Address	JSMECO@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96706632
Alternative Phone No	OFFICE-96706632
Vehicle Particulars	
Manufacturer	AUDI
Model	A4 1.8T FSI MU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100273243-06
Cover Note Number	
Driver	
Name of Driver	LIM MENG JEN SUSAN
NRIC No	S7230627I
Date Of Birth	27/08/1972
Occupation	INDOOR
Date Of Driving Pass	11/08/1999
Driving Experience	18 YEARS AND 1 MONTH
Gender	FEMALE
Mobile Number	(LOCAL) +65-96706632
Fax Number	
Contact Number	OFFICE-96706632
Email Address	JSMECO@GMAIL.COM

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 17 October, 2017 5:03 PM
To: 'Claims Dept'; SUR
Subject: RE: SKC 6701 A Own Damage Claims

Dear Jeffrey,

Please be informed that the excess of above vehicle is \$800.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Friday, 13 October, 2017 7:12 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: SKC 6701 A Own Damage Claims

Dear all,

Kindly assist in the Own Damage Claims for the above mentioned vehicle.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

Address	498 MILTONIA CLOSE
Postcode	768179
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN & DESCRIPTION OF ACCIDENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GW6540P
Vehicle Make/Model/Colour	VAN / BLUE
Details Of Properties	
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Details of Witness

Name	
Phone Number	
Email Address	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

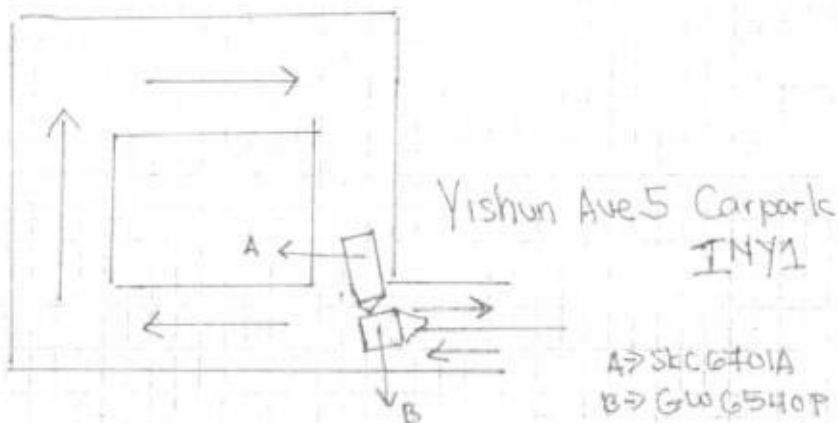
Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Tan Eng Seng
NRIC/FIN No.: G5334909P



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Driving out of carpark JNY1 when suddenly, GW6540P who was travelling against the road ~~direct~~ direction dashed in front of me. As such he scrap against my vehicle ~~what~~ while I was stationary. Both vehicle suffered minor damages/scratches on the vehicle.

I/We declare the foregoing particulars are true in every respect

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Tan Eng Su
NRIC/FIN No.: G5334909P.



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : Lim Meng Jen Susan
Period of Insurance : 19 Sep 2017 To 18 Sep 2018
Engine No. : CDH143670
Chassis No. : WAUZZZ8K5CA030808

Vehicle No. : SKC6701A
Policy No. : 2100273243-06
Endorsement No. :
Issued Date : 06 Sep 2017

ABOUT THE COVER

Make/Model : AUDI A4 1.8T FSI MU (LIMITED EDITION)
Engine Capacity/Tonnage : 1,798.00 CC Sum Insured : Market Value First Year of Registration : 2011
Driver Restriction : NA Off Peak Car : No Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Lim Meng Jen Susan - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manile

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SSPLC

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S72306271**

Name: **LIM MENG JEN, SUSAN**
(LIN MENGZHEN, SUSAN)

Birth Date: **27 Aug 1972**

Issue Date: **10 Jul 2003**

000635214D



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S72306271**

Name: **LIM MENG JEN, SUSAN**
(LIN MENGZHEN, SUSAN)
林孟蓁

Race: **CHINESE**

Date of Birth: **27-08-1972** Sex: **F**

Country of Birth: **SINGAPORE**




YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE: **11 Aug 1999**

NP 428A

Licence No: **S72306271**

2690598

NRIC No: **S72306271**

Blood Group: **A+** Date of issue: **25-08-1995**

498 MILTONIA CLOSE
SINGAPORE 768179

NRIC No: **S72306271** Date: **15-12-2006** No: **5602863**



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0994/2017/JT
Date	:	10-Oct-17

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Lim Meng Jen Susan
Address	:	498 Miltonia Close

Telephone	:	Singapore 768179
Type of Claim	:	HP +65 9670 6632
Policy No.	:	Own Damage Claims
Vehicle No	:	2100273243-06
Model Code	:	SKC 6701 A
Model / Year	:	Audi A4 1.8 TFSi Mu
Engine No	:	Sep-11
Chassis No	:	CDH 143670
Mileage	:	WAUZZZ8K5CA030808
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	20-Sep-17
Place of Accident	:	Yishun Ave 5 Carpark 1NY1

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKC 6701 A.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor.	S/N \$ 280.00 ✓	✓
2	To dismantle and renew front bumper. Reorganize front crash management components. Reinstall all parts removed.	\$ 900.00 ✓ 500 ✓	✓
3	To respray front bumper.	\$ 800.00 ✓ 550 ✓	✓
4	To carry out diagnostic checks.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ 2,172.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKC 6701 A.

		<u>Damage Parts & Prices</u>	
<u>S/N</u>	<u>Parts Description</u>	<u>S/NETT</u>	<u>REMARKS</u>
1	FRONT BUMPER <i>delivered</i>	\$ 1,896.00	✓ 15/6/80
2	FRONT REINFORCEMENT BEAM <i>acc on</i>	\$ 742.00	+
3	FRONT BUMPER SUPPORT - RHS <i>acc on</i>	\$ 23.00	+
4	FRONT BUMPER TOP COVER <i>acc on</i>	\$ 104.00	+
5	CAUTION SIGN <i>acc on</i>	\$ 12.00	x
6	RADIATOR GRILLE <i>cut</i>	\$ 576.00	✓ 760/80
7	FRONT NO. PLATE <i>acc on</i>	S/N \$ 25.00	✓ 25
8	SUNDRIES <i>3/6/80</i>	\$ 300.00	? x
TOTAL SPARE PARTS		: \$ 3,678.00	
TOTAL LABOUR CHARGES		: \$ 2,172.00	
GRAND TOTAL		: <u>\$ 5,850.00</u>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lj
Surveyed Date : 13/10/17
Authorised Date :
Excess Cost :
Liability :
Remarks : ~~Not Authorised~~ Authorised Repairs, 04 Days

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0994/2017/JT
Date : 10-Oct-17

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

4 days - ok - jb 8 Dec

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Lim Meng Jen Susan
Address : 498 Miltonia Close
Singapore 768179
Telephone : HP +65 9670 6632
Type of Claim : Own Damage Claims
Policy No. : 2100273243-06
Vehicle No : **SKC 6701 A**
Model Code : Audi A4 1.8 TFSi Mu
Model / Year : Sep-11
Engine No : CDH 143670
Chassis No : WAUZZZ8K5CA030808
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 20-Sep-17
Place of Accident : Yishun Ave 5 Carpark 1NY1

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKC 6701 A.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor.	S/N \$	280.00	\$ 280.00
2	To dismantle and renew front bumper. Re-organize front crash management components. Reinstall all parts removed.	\$	900.00	\$ 500.00
3	To respray front bumper.	\$	800.00	\$ 550.00
4	To carry out diagnostic checks.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 2,172.00</u>	<u>\$ 1,522.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKC 6701 A.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,896.00	\$ 1,516.80
2	FRONT REINFORCEMENT BEAM	\$ 742.00	
3	FRONT BUMPER SUPPORT - RHS	\$ 23.00	
4	FRONT BUMPER TOP COVER	\$ 104.00	
5	CAUTION SIGN	\$ 12.00	
6	RADIATOR GRILLE	\$ 576.00	\$ 460.80
7	FRONT NO. PLATE	S/N \$ 25.00	\$ 25.00
8	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS		: \$ 3,678.00	\$ 2,002.60
TOTAL LABOUR CHARGES		: \$ 2,172.00	\$ 1,522.00
GRAND TOTAL		: \$ 5,850.00	\$ 3,524.60

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKC 6701 A

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0994/2017/MAS

19 Jan 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKC 6701 A, Audi A4 1.8T FSI MU

With reference to the above-mentioned vehicle, no. **SKC 6701 A**, claimant, **Ms. Lim Meng Jen Susan**, please find the related document per attached.

1. A copy of the Original invoice no. 85012026 – S\$2,915.32
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKC 6701 A

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd
Main	21 Sep 2017		13 Oct 2017 17:15 Edit Adj Rpt	S\$3,524.60 Edit Estimates	S\$3,524.60 View Rpt	
						Status Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

Insured: LIM MENG JEN SUSAN, ID: S72306271, Tel: +6596706632, Email: jsmeco@gmail.com

Vehicle Reg. No.: SKC6701A

Claim Type: OD / 5352856776SG

Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com

Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 25/10/2017]

Driver/Custodian: LIM MENG JEN SUSAN (45 / Female), NRIC: S72306271, Tel: +6596706632

ASSOCIATED MAIL RECEIVED

View All
 Compose Case Mail

• AIG_SG (17/10/2017): SKC6701A / OD / 20/09/2017 / Coverage & Excess update

☐
ALL ASSOCIATED TASKS

View All
 Search Tasks
 Create New Task
 Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKC6701A (5352856776SG)

OD

Sep 20 2017 3:00PM

[LIM MENG JEN SUSAN]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		Use Viewer	
Photos/Images															3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	20/12/17 00:44	General View														Load JPG	<input checked="" type="checkbox"/>	
2	20/12/17 00:44	Chassis Number														Load JPG	<input checked="" type="checkbox"/>	
3	20/12/17 00:44	General View														Load JPG	<input checked="" type="checkbox"/>	
4	20/12/17 00:44	General View														Load JPG	<input checked="" type="checkbox"/>	
5	20/12/17 00:44	General View														Load JPG	<input checked="" type="checkbox"/>	
6	20/12/17 00:44	General View														Load JPG	<input checked="" type="checkbox"/>	
7	20/12/17 00:44	General View														Load JPG	<input checked="" type="checkbox"/>	
8	20/12/17 00:44	General View														Load JPG	<input checked="" type="checkbox"/>	
9	20/12/17 00:44	General View														Load JPG	<input checked="" type="checkbox"/>	
10	20/12/17 00:44	General View														Load JPG	<input checked="" type="checkbox"/>	
11	20/12/17 00:44	General View														Load JPG	<input checked="" type="checkbox"/>	
12	20/12/17 00:44	General View														Load JPG	<input checked="" type="checkbox"/>	
13	20/12/17 00:44	General View														Load JPG	<input checked="" type="checkbox"/>	
14	20/12/17 00:44	General View														Load JPG	<input checked="" type="checkbox"/>	
Documentation															1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	16/10/17 14:20	Singapore Accident Statement														Load PDF		
2	16/10/17 14:20	Certificate of Insurance														Load PDF		
3	16/10/17 14:20	Drivers Driving License														Load PDF		
4	16/10/17 14:20	WORKSHOP ESTIMATE														Load PDF		
5	31/01/18 12:11	WORKSHOP INVOICE														Load PDF		
6	31/01/18 12:11	DISCHARGE VOUCHER														Load PDF		

Linked Accident Report Documents

View

Use Viewer

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	21/09/17 18:14	Accident Statement	Load HTM	
2	06/10/17 21:04	Addendum Sheet	Load JPG	<input checked="" type="checkbox"/>
3	06/10/17 21:06	Accident Statement Addm. #1	Load HTM	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	21/09/17 18:03	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
2	21/09/17 18:03	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
3	21/09/17 18:03	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
4	21/09/17 18:03	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
5	21/09/17 18:03	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
6	21/09/17 18:03	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
7	21/09/17 18:03	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
8	21/09/17 18:03	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
9	21/09/17 18:03	Accident Photo	Load JPG	<input checked="" type="checkbox"/>

10	21/09/17 18:13	ACCIDENT PHOTO OF TP		Load JPG	
11	21/09/17 18:13	ACCIDENT PHOTO OF TP		Load JPG	
12	21/09/17 18:13	ACCIDENT PHOTO OF TP		Load JPG	
Documentation			1 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	21/09/17 17:54	Sketch Plan		Load JPG	
2	21/09/17 17:54	Sketch Plan #2		Load JPG	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid #ccc; height: 100px; width: 100%;"></div>				
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG17019744/ATBN2

Date: 31/01/2018

REFERENCE

Insured/Claimant: LIM MENG JEN SUSAN

Policy No: 2100273243

Date of Loss: 20/09/2017

Nature of Claim: OD

Claim No: 5352856776SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKC6701A	Engine No:	CDH143670
Make & Model:	AUDI A4, 1.8 TFSI MU (B8) (A)	Chassis No:	WAUZZZ8K5CA030808
Reg. Date:	19/09/2011 (Man. Year: 2011)	Odometer:	87405 km
Colour:	White		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	S\$70,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/50R17	Rear Tyre Size:	225/50R17
Front Left Side:	Dunlop 6 mm	Rear Left Side:	Dunlop 6 mm
Front Right Side:	Dunlop 6 mm	Rear Right Side:	Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,678.00	2,002.60	1,675.40	45.55
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,172.00	1,522.00	650.00	29.93
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,850.00	3,524.60	2,325.40	39.75
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	5,050.00	2,724.60	2,325.40	46.05
+ GST 7.00/7.00% (S\$)	353.50	190.72	162.78	46.05
Nett Amount (S\$)	5,403.50	2,915.32	2,488.18	46.05

INSPECTION

Date of Assignment: 13/10/2017

Date Inspected: 13/10/2017 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,896.00 FS	*1,516.80 FS
2	1		*FRONT REINFORCEMENT BEAM	Not Necessary	742.00 FS	*- FS
3	1		*FRONT BUMPER SUPPORT-RHS	Not Necessary	23.00 FS	*- FS
4	1		*FRONT BUMPER TOP COVER	Not Necessary	104.00 FS	*- FS
5	1		*CAUTION SIGN	Not Necessary	12.00 FS	*- FS
6	1		*RADIATOR GRILLE	Cut	576.00 FS	*460.80 FS
7	1		*FRONT NO PLATE	Necessary	25.00 FS	*25.00 FS
8	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 3,678.00 2,002.60

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR	New	280.00	280.00
2	TO DISMANTLE AND RENEW FRONT BUMPER.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	900.00	500.00
3	TO RESPRAY FRONT BUMPER	New	800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (\$\$)			2,172.00	1,522.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >