

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 25 January 2018 4:07 PM
To: 'Jasmine Lok Kheng Kwei'
Cc: SUR
Subject: RE: (REF : 532827) BILLING FOR SLB8325H TP CLAIMS AGAINST SJR6114C ON 11/10/2017

Dear Jasmine,

We will revise as per your instruction.

Please let us have before repair photos of the rear bumper.

Please see photos showed bumper deformed.



Check wiring – should be \$20
Will revised with repairer.

Rust proofing – what is the purpose for this item?
It's anti rust proofing for panels as a result of repair.

Reverse sensor –should be \$40

Will revised with repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 22 January 2018 10:15 AM

To: 'Jasmine Lok Kheng Kwei' <jasmine_lok@sg.msig-asia.com>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: (REF : 532827) BILLING FOR SLB8325H TP CLAIMS AGAINST SJR6114C ON 11/10/2017

Dear Jasmine,

We will check and revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasmine Lok Kheng Kwei [mailto:jasmine_lok@sg.msig-asia.com]

Sent: Monday, 22 January 2018 9:43 AM

To: assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: FW: (REF : 532827) BILLING FOR SLB8325H TP CLAIMS AGAINST SJR6114C ON 11/10/2017

Dear Veron,

We spoken last week.

Please let us have before repair photos of the rear bumper.

Check wiring – should be \$20

Rush proofing – what is the purpose for this item?

Reverse sensor –should be \$40

Please assist.

Thank you.

Have a nice day ahead.

Jasmine Lok

Executive, Claims Services (Motor)

Direct line +65 6594 2550 | Direct fax +65 6225 7402 | jasmine_lok@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us

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From: Jasmine Lok Kheng Kwei

Sent: Friday, 19 January, 2018 11:53 AM

To: 'Accounts Ding Auto' <accounts@dingauto.sg>

Subject: RE: (REF : 532827) BILLING FOR SLB8325H TP CLAIMS AGAINST SJR6114C ON 11/10/2017

Dear Michelle,

The offer is the benchmark from the loss of use (inclusive of income) in the absence of income tax.

Thank you.

Have a nice day ahead.

Jasmine Lok

Executive, Claims Services (Motor)

Direct line +65 6594 2550 | Direct fax +65 6225 7402 | jasmine_lok@sg.msig-asia.com



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From: Accounts Ding Auto [<mailto:accounts@dingauto.sg>]

Sent: Friday, 19 January, 2018 11:47 AM

To: Jasmine Lok Kheng Kwei <jasmine_lok@sg.msig-asia.com>

Subject: Re: (REF : 532827) BILLING FOR SLB8325H TP CLAIMS AGAINST SJR6114C ON 11/10/2017

Dear Jasmine,

We do not have our insured's income tax.

We base on our insured's uber statement to calculate the average earning.

Kindly revert back with an offer for our insured's loss of income as soon as possible.

Thank you so much.

Yours Sincerely,
Fang XinYi Michelle
HP Contact : 87483145
Office Contact : 92394128
Ding Auto Pte Ltd

On Fri, Jan 19, 2018 at 11:20 AM, Jasmine Lok Kheng Kwei <jasmine_lok@sg.msig-asia.com> wrote:

WITHOUT PREJUDICE

Dear Michelle,

We refer to the accident.

Our offer as follows:-

COR: \$2,193.50

LOU: \$840.00

LTA: \$2.00

Total: \$3,035.50

Please confirm.

*Please let us have your client's income tax.

Thank you.





Have a nice day ahead.

Jasmine Lok

Executive, Claims Services (Motor)

Direct line [+65 6594 2550](tel:+6565942550) | Direct fax [+65 6225 7402](tel:+6562257402) | jasmine_lok@sg.msig-asia.com



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